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Exam Questions CGEIT

ISACA CGEIT Certification Practice Test

NEW QUESTION 1
A large bank has completed several acquisitions in the last few years that have resulted in redundant IT applications. To align with the strategic initiative of providing integrated services to customers, the IT steering committee has decided to share data and integrate applications. Which of the following would be MOST important to review in this situation?

A. Enterprise architecture (EA)
B. IT risk register
C. Balanced scorecard measures
D. IT strategic plan

Answer: A

NEW QUESTION 2
An enterprise is replacing its customer relationship management (CRM) system with a cloud-based system. Which of the following should be done FIRST when preparing for data migration"*

A. Review the enterprise data architecture.
B. Establish a data quality plan
C. Consult the quality assurance (QA) function.
D. Acquire data migration tools.

Answer: B

NEW QUESTION 3
From a governance perspective, which of the following roles is MOST important for an enterprise to keep in-house?

A. Information auditor
B. Information architect
C. Information steward
D. Information analyst

Answer: A

NEW QUESTION 4
An enterprise-wide strategic plan has been approved by the board of directors. Which of the following would BEST support the planning of IT investments required for the enterprise?

A. Service-oriented architecture
B. Enterprise architecture (EA)
C. Contingency planning
D. Enterprise balanced scorecard

Answer: B

NEW QUESTION 5
Who is PRIMARILY accountable for delivering the benefits of an IT-enabled investment program to the enterprise?

A. Program manager
B. IT steering committee chair
C. CIO
D. Business sponsor

Answer: D

NEW QUESTION 6
IT has launched new portfolio management policies and processes to improve the alignment of IT projects with enterprise goals. The latest audit report indicates that no improvement has been made due to confusion in the decision-making process. Which of the following is the BEST course of action for the CIO?

A. Deliver prioritization and facilitation training.
B. Implement a performance management framework.
C. Create an IT portfolio management risk framework.
D. Develop and communicate an accountability matrix.

Answer: D

NEW QUESTION 7
Which of the following roles should approve major IT purchases to help prevent conflicts of interest?

A. IT steering committee
B. Chief information officer (CIO)
C. Chief compliance officer
D. Project management office (PMO)

Answer: A

NEW QUESTION 8
An enterprise is planning to outsource data processing for personally identifiable information (PII). When is the MOST appropriate time to define the requirements for security and privacy of information?

A. When issuing requests for proposals (RFPs)
B. After an assessment of the current information architecture .
C. When developing service level agreements (SLAs)
D. During the initial vendor selection process

Answer: A

NEW QUESTION 9
Two large financial institutions with different corporate cultures are engaged in a merger. From a governance perspective, which of the following should be the GREATEST concern?

A. Technology infrastructure
B. Risk appetite
C. Combined cost of operations
D. Enterprise architecture (EA) integration

Answer: D

NEW QUESTION 10
Which of the following is the BEST method for making a strategic decision to invest in cloud services?

A. Prepare a business case.
B. Prepare a request for information (RFI),
C. Benchmarking.
D. Define a balanced scorecard.

Answer: A

NEW QUESTION 10
An enterprise has decided to implement an IT risk management program After establishing stakeholder desired outcomes, the MAIN goal of the IT strategy committee should be to:

A. identify business data that requires protection.
B. perform a risk analysis on key IT processes
C. implement controls to address high risk areas
D. ensure IT risk alignment with enterprise risk

Answer: D

NEW QUESTION 14
When developing an IT strategic plan that supports an enterprise's business goals which of the following should be done FIRST?

A. Ensure that IT drives business goals
B. Analyze benchmarking data
C. Understand the current vision
D. Perform a business impact analysis (BIA)

Answer: C

NEW QUESTION 19
The IT program manager does not see the value of conducting risk assessments for a new major IT project. The manager is reluctant to cooperate with internal auditors and the newly formed steering committee. Midway through the project, program requirements were changed because the CEO is a friend of a vendor and wants to implement this vendor's new technology. This decision will cause the current IT program budget to be insufficient and will be shown as overspending. After the requirement change request, the IT program manager should FIRST:

A. obtain confirmation from the business and a decision by the steering committee.
B. request additional funding from the business owner to cover the additional scope.
C. report the matter to internal audit as a program deviation to be reviewed.
D. align IT with the business and agree to the business request.

Answer: C

NEW QUESTION 20
An enterprise has decided to utilize a cloud vendor for the first time to provide email as a service, eliminating in-house email capabilities. Which of the following IT strategic actions should be triggered by this decision?

A. Develop a data protection awareness education training program.
B. Monitor outgoing email traffic for malware.
C. Implement a data classification and storage management tool.
D. Update and communicate data storage and transmission policies.

Answer:

A

NEW QUESTION 24
The risk committee is overwhelmed by the number of false positives included in risk reports. What action would BEST address this situation?

A. Conduct a risk assessment
B. Evaluate key risk indicators (KRIs).
C. Change the reporting format.
D. Adjust the IT balanced scorecard

Answer: B

NEW QUESTION 29
A financial institution with a highly regarded reputation for protecting customer interests has recently
deployed a mobile payments program. Which of the following key risk indicators (KRIs) would be of MOST interest to the CIO?

A. Number of failed software updates on mobile devices
B. Percentage of incomplete transactions
C. Failure rate of point-of-sale systems
D. Total volume of suspicious transactions

Answer: D

NEW QUESTION 30
Which of the following has the GREATEST influence on data quality assurance?

A. Data classification
B. Data encryption
C. Data modeling
D. Data stewardship

Answer: B

NEW QUESTION 33
An enterprise is developing several consumer-based services using emerging technologies involving sensitive personal data. The CIO is under pressure to ensure the enterprise is first to market, but security scan results have not been adequately addressed. Reviewing which of the following will enable the CIO to make the BEST decision for the customers?

A. Acceptable use policy
B. Risk register
C. Ethics standards
D. Change management policy

Answer: B

NEW QUESTION 35
Which of the following should be the MOST important consideration for a hospital planning to use cloud services and mobile applications?

A. Privacy requirements
B. Data classification
C. Acceptable use policy
D. Internet connectivity

Answer: A

NEW QUESTION 37
Which of the following would be MOST helpful to an enterprise that wants to standardize how sensitive corporate data is handled?

A. Information classification framework
B. Enterprise risk policy
C. Enterprise risk management (ERM) framework
D. Information security policy

Answer: C

NEW QUESTION 38
An IT governance committee is defining a risk management policy for a portfolio of !T-enabled investments Which of the following should be the PRIMARY consideration when developing the policy?

A. Risk management framework
B. Possible investment failures
C. Value obtained with minimum risk
D. Risk appetite of the enterprise

Answer: D

NEW QUESTION 40

Which of the following BEST reflects mature risk management in an enterprise?

A. A regularly updated risk register
B. Ongoing risk assessment
C. Ongoing investment in risk mitigation
D. Responsive risk awareness culture

Answer: D

NEW QUESTION 44

An enterprise is planning to replace multiple enterprise resource planning (ERP) systems at various regions with one company-wide ERP system. The main objective of this change is to achieve economies of scale efficiencies resulting in cost reductions. To meet this objective, what is the BEST approach in the planning phase of the project?

A. Implement an ERP system on shared resources with the lowest cost.
B. Minimize customization by standardizing ERP processes across regions.
C. Adopt a best in breed web-based architecture for the ERP system.
D. Use a service provider to evaluate and implement the new ERP processes.

Answer: B

NEW QUESTION 49

Which of the following is PRIMARILY achieved through performance measurement?

A. Process improvement
B. Transparency
C. Cost efficiency
D. Benefit realization

Answer: D

NEW QUESTION 53

When developing a framework to implement IT governance, which of the following BEST contributes to the successful implementation?

A. Practical and enforceable policies
B. Automated compliance tracking
C. Comprehensive and timely audit reviews
D. Periodic peer reviews

Answer: A

NEW QUESTION 55

An enterprise has a large backlog of IT projects. The current strategy is to execute projects as they are submitted, but executive management does not believe this method is optimal. Which of the following is the MOST important action to address this concern?

A. Implement stage-gating to determine the value of each project.
B. Establish a performance dashboard that determines business value.
C. Implement a methodology to prioritize projects based on resource availability.
D. Create a combined business/IT committee to determine project prioritization.

Answer: D

NEW QUESTION 60

An enterprise's decision to move to a virtualized architecture will have the GREATEST impact on:

A. system life cycle management.
B. asset classification.
C. vendor management
D. vulnerability management.

Answer: D

NEW QUESTION 61

Which of the following should be the FIRST consideration for an enterprise faced with a pandemic situation resulting in a mandatory remote work environment?

A. Reviewing and testing disaster recovery plans (DRPs)
B. Ensuring staff has the necessary technology to be productive
C. Ensuring remote work policies are updated and communicated
D. Revising IT performance monitoring metrics

Answer: C

NEW QUESTION 66

The use of an enterprise architecture (EA) framework BEST supports IT governance by providing:

A. key information for IT service level management.
B. reference models to align IT with business.
C. IT standards for application development
D. business information for IT capacity planning.

Answer: D

NEW QUESTION 69
Which of the following MOST effectively demonstrates operational readiness to address information security risk issues?

A. Executive management has announced an information security risk initiative.
B. IT management has communicated the need for information security risk management to the business.
C. A policy has been communicated stating enterprise commitment and readiness to address information security risk.
D. Procedures have been established for assessing and mitigating information security risks.

Answer: D

NEW QUESTION 72
A software company's products have had significant quality issues in recent releases. As a result, market reputation and customer satisfaction ratings have been suffering. What should executive leadership do FIRST to address this concern?

A. Allocate budget to hire more software and quality assurance specialists
B. Implement a software development life cycle (SDLC) framework.
C. Mandate more robust software testing prior to release.
D. Require a root cause analysis and review results.

Answer: D

NEW QUESTION 77
A CIO must determine if IT staff have adequate skills to deliver on key strategic objectives. Which of the following will provide the MOST useful information?

A. Employee performance metrics
B. Project risk reports
C. Gap analysis results
D. Training program statistics

Answer: C

NEW QUESTION 79
What is the PRIMARY objective for performing an IT due diligence review prior to the acquisition of a competitor?

A. Document the competitor's governance structure.
B. Ensure that the competitor understands significant IT risks.
C. Assess the status of the risk profile of the competitor.
D. Determine whether the competitor is using industry-accepted practices.

Answer: C

NEW QUESTION 84
Which of the following would provide the MOST useful information to understand the associated risks when implementing a new digital transformation strategy?

A. Risk policy
B. Risk framework
C. Risk heat map
D. Risk register

Answer: B

NEW QUESTION 88
Six months ago, an enterprise's CIO reorganized IT to improve service delivery to the business. Which of the following would BEST demonstrate the effectiveness of the reorganization?

A. The number of help desk calls
B. A balanced scorecard
C. A survey of IT staff
D. IT cost reduction

Answer: B

NEW QUESTION 92
Which of the following roles should be responsible for data normalization when it is found that a new system includes duplicates of data items?

A. Business system owner

B. Data steward
C. Database administrator (DBA)
D. Application manager

Answer: C

NEW QUESTION 93
An IT steering committee wants to select a disaster recovery site based on available nsk data Which of the following would BE ST enable the mapping of cost to risk?

A. Key risk indicators (KRIs)
B. Scenario-based assessment
C. Business impact analysis (BIA)
D. Qualitative forecasting

Answer: B

NEW QUESTION 95
Which of the following is the BEST way to demonstrate that IT strategy supports a new enterprise strategy?

A. Monitor new key risk indicators (KRIs).
B. Measure return on IT investments against balanced scorecards.
C. Review and update the portfolio management process.
D. Map IT programs to business goals.

Answer: D

NEW QUESTION 96
Which of the following would BEST help to improve an enterprise's ability to manage large IT investment projects?

A. Creating a change management board
B. Reviewing and evaluating existing business cases
C. Implementing a review and approval process for each phase
D. Publishing the IT approval process online for wider scrutiny

Answer: C

NEW QUESTION 101
Which of the following is MOST important to document for a business ethics program?

A. Guiding principles and best practices
B. Violation response matrix
C. Whistle-blower protection protocols.
D. Employee awareness and training content

Answer: A

NEW QUESTION 104
A health tech enterprise wants to ensure that its in-house developed mobile app for users complies with data privacy regulations. Which of the following should be identified FIRST when creating an inventory of information systems and data related to the mobile app?

A. Data maintained by vendors
B. Vendors and outsourced systems
C. Application and data owners
D. Information classification scheme

Answer: D

NEW QUESTION 108
The PRIMARY objective of promoting business ethics within the IT enterprise should be to ensure:

A. trust among internal and external stakeholders.
B. employees act more responsibly.
C. corporate social responsibility.
D. legal and regulatory compliance.

Answer: A

NEW QUESTION 109
A CIO of an enterprise is concerned that IT and the business have different priorities. Which of the following would BEST demonstrate the current state of strategic alignment?

A. IT maturity model
B. Business case
C. Balanced scorecard

D. IT investment status

Answer: C

NEW QUESTION 112
It has been discovered that multiple business units across an enterprise are using duplicate IT applications and services to fulfill their individual needs. Which of the following would be MOST helpful to address this concern?

A. Enterprise architecture (EA)
B. Enterprise risk framework
C. IT service management
D. IT project roadmap

Answer: C

NEW QUESTION 114
The MOST important aspect of an IT governance framework to ensure that IT supports repeatable business processes is:

A. earned value management.
B. quality management,.
C. resource management.
D. risk management

Answer: A

NEW QUESTION 116
A strategic IT-enabled investment is failing due to unforeseen technology problems. What should be the board of directors' FIRST course of action?

A. Terminate the investment.
B. Assess the business risk and options.
C. Approve an investment budget increase.
D. Revise the investment selection process.

Answer: B

NEW QUESTION 118
An IT department outsourced application support and negotiated service level agreements (SLAs) directly with the vendor Although the vendor met the SLAs business owner expectations are not met and senior management cancels the contract This situation can be avoided in the future by:

A. improving the business requirements gathering process
B. improving the negotiation process for service level agreements (SLAs)
C. implementing a vendor performance scorecard
D. assigning responsibility for vendor management

Answer: A

NEW QUESTION 122
Following a re-prioritization of business objectives by management, which of the following should be performed FIRST to allocate resources to IT processes?

A. Perform a maturity assessment.
B. Implement a RACI model.
C. Refine the human resource management plan.
D. Update the IT strategy.

Answer: C

NEW QUESTION 127
A company is considering selling products online, and the CIO has been asked to advise the board of directors of potential problems with this strategy. Which of the following is the CIO's BEST course of action?

A. Review the security framework.
B. Conduct a return on investment (ROI) analysis.
C. Review the enterprise architecture (EA).
D. Perform a risk assessment.

Answer: D

NEW QUESTION 131
An enterprise is trying to increase the maturity of its IT process from being ad hoc to being repeatable. Which of the following is the PRIMARY benefit of this change?

A. Process optimization is embedded across the organization.
B. Required outcomes are mapped to business objectives.
C. Process performance is measured in business terms.
D. Required outcomes are more frequently achieved.

Answer: D

NEW QUESTION 134
Which of the following should IT governance mandate before any transition of data from a legacy system to a new technology platform?

A. Data conversion has documented approvals from business process data owners.
B. Data conversion is performed in a test environment to confirm correctness
C. Control totals of key transaction values are matched with data converted for migration.
D. A crisis management plan has been approved by the IT steering committee

Answer: C

NEW QUESTION 138
To reduce the risk of reputational damage through inappropriate use of social media by employees outside of the workplace, the enterprise approach regarding social media should PRIMARILY focus on;

A. implementing preventative controls.
B. developing policies on social media.
C. implementing a review of processes utilizing social media.
D. ensuring each use of social media is approved by management.

Answer: B

NEW QUESTION 139
Which of the following is the BEST course of action to enable effective resource management?

A. Conduct an enterprise risk assessment.
B. Implement a cross-training program.
C. Assign resources based on business priorities.
D. Assign resources based on risk appetite.

Answer: B

NEW QUESTION 143
Which of the following would BEST support an enterprise's initiative to incorporate desired organizational behaviors into the IT governance framework?

A. Enterprise code of ethics
B. Risk mitigation strategies and action plans
C. Documented consequences for noncompliance
D. Enterprise RACI matrix

Answer: A

NEW QUESTION 145
The CIO of an enterprise learns the payroll server of a competitor has been the victim of ransomware. To help plan for the possibility of ransomed corporate data, what should be the CIO's FIRST course of action?

A. Require development of key risk indicators (KRIs).
B. Develop a policy to address ransomware.
C. Request a targeted risk assessment.
D. Back up corporate data to a secure location.

Answer: C

NEW QUESTION 146
Which of the following components of a policy BEST enables the governance of enterprise IT?

A. Disciplinary actions
B. Regulatory requirements
C. Roles and responsibilities
D. Terms and definitions

Answer: C

NEW QUESTION 151
An enterprise wants to address the human factors of social engineering risk within the organization. From a governance perspective, which of the following is the BEST way to mitigate this risk?

A. Distribute the social media information security policy to staff.
B. Mandate annual security awareness training.
C. Restrict access to social media.
D. Mandate security requirements be included in employee contracts.

Answer: B

NEW QUESTION 153
Which of the following methods is MOST likely to be used to assess plausible risk scenarios that could result in reputational risk to the enterprise?

A. Controls gap analysis
B. Qualitative analysis
C. Quantitative analysis
D. SWOT analysis

Answer: D

NEW QUESTION 156
Establishing a uniform definition for likelihood and impact through risk management standards PRIMARILY addresses which of the following concerns?

A. Inconsistent categories of vulnerabilities
B. Conflicting interpretations of risk levels
C. Inconsistent data classification
D. Lack of strategic IT alignment

Answer: B

NEW QUESTION 161
Which of the following should be the PRIMARY goal of implementing an IT strategic planning process?

A. Determining benefits from IT deployments
B. Optimizing IT resources to drive innovation
C. Directing business strategy to achieve goals
D. Translating business needs into IT initiatives

Answer: D

NEW QUESTION 166
Which of the following is the BEST method for determining an enterprise's current appetite for risk?

A. Interviewing senior management
B. Evaluating the balanced scorecard
C. Reviewing recent audit findings
D. Assessing social media adoption

Answer: A

NEW QUESTION 167
When implementing an IT governance framework, which of the following would BEST ensure acceptance of the framework?

A. Factoring in the effects of enterprise culture
B. Using subject matter experts
C. Using industry-accepted practices
D. Complying with regulatory requirements

Answer: A

NEW QUESTION 169
Which of the following is the BEST method to monitor IT governance effectiveness?

A. Service level management
B. Balanced scorecard
C. Risk control self-assessment (CSA)
D. SWOT analysis

Answer: B

NEW QUESTION 171
From a governance perspective, the PRIMARY goal of an IT risk optimization process should be to ensure:

A. IT risk thresholds are defined in the enterprise architecture (EA).
B. the IT risk mitigation strategy is approved by management.
C. IT risk is mapped to the balanced scorecard.
D. the impact of IT risk to the enterprise is managed.

Answer: D

NEW QUESTION 174
Which of the following is MOST important for the effective design of an IT balanced scorecard?

A. On-demand reporting and continuous monitoring
B. Consulting with the CIO

C. Emphasizing the financial results
D. Identifying appropriate key performance indicators (KPIs)

Answer: D

NEW QUESTION 176
Of the following, who is PRIMARILY responsible for applying frameworks for the governance of IT to balance the need for security controls with business requirements?

A. Data scientists
B. Data stewards
C. Data analysts
D. Data processors

Answer: B

NEW QUESTION 181
Which of the following BEST supports the implementation of an effective data classification policy?

A. Monitoring with key performance indicators (KPIs)
B. Implementation of data loss prevention (DLP) tools
C. Clear guidelines adopted by the business
D. Classification policy approval by the board

Answer: C

NEW QUESTION 183
An enterprise learns that a new privacy regulation was recently published to protect customers in the event of a breach involving personally identifiable information (PII). The IT risk management team's FIRST course of action should be to:

A. evaluate the risk appetite for the new regulation.
B. define the risk tolerance for the new regulation.
C. determine if the new regulation introduces new risk.
D. assign a risk owner for the new regulation.

Answer: C

NEW QUESTION 188
Which of the following responsibilities should be retained within an enterprise when outsourcing a project management office (PMO) function?

A. Selecting projects
B. Managing projects
C. Tracking project cost
D. Defining project methodology

Answer: A

NEW QUESTION 192
An IT steering committee wants the enterprise's mobile workforce to use cloud-based file storage to save non-sensitive corporate data, removing the need for remote access to that information. Before this change is implemented, what should be included in the data management policy?

A. A mandate for periodic employee training on how to classify corporate data files
B. A mandate for the encryption of all corporate data files at rest that contain sensitive data
C. A process for blocking access to cloud-based apps if inappropriate content is discovered
D. A requirement to scan approved cloud-based apps for inappropriate content

Answer: A

NEW QUESTION 193
Which of the following is MOST critical for the successful implementation of an IT process?

A. Process framework
B. Service delivery process model
C. Objectives and metrics
D. IT process assessment

Answer: B

NEW QUESTION 196
When deciding to develop a system with sensitive data, which of the following is MOST important to include in a business case?

A. A risk assessment to determine the appropriate controls
B. Updated enterprise architecture (EA)
C. Skills gap analysis
D. The additional cost of encrypting sensitive data

Answer: D

NEW QUESTION 199
An audit report has revealed that data scientists are analyzing sensitive "big data" files using an offsite cloud because corporate servers do not have the necessary processing capabilities. A review of policies indicates this practice is not prohibited. Which of the following should be the FIRST strategic action to address the report?

A. Authorize a risk analysis of the practice.
B. Update data governance practices.
C. Revise the information security policy.
D. Recommend the use of a private cloud.

Answer: A

NEW QUESTION 200
Which of the following represents the GREATEST challenge to implementing IT governance?

A. Determining the best practice to follow
B. Planning the project itself
C. Developing a business case
D. Applying behavioral change management

Answer: D

NEW QUESTION 204
A large organization with branches across many countries is in the midst of an enterprise resource planning (ERP) transformation. The IT organization receives news that the branches in a country where the impact to the enterprise is to be greatest are being sold. What should be the NEXT step?

A. Update the ERP business case and re-evaluate the ROI.
B. Cancel the ERP transformation and re-allocate project funds.
C. Adjust the ERP implementation plan and budget.
D. Continue with the ERP migration according to plan.

Answer: A

NEW QUESTION 207
To ensure IT risk is managed in a consistent manner, it is MOST important for IT governance to establish a:

A. risk management committee to identify IT-related risks.
B. risk management framework.
C. balanced scorecard that includes IT risks.
D. risk management reporting tool to ensure compliance.

Answer: B

NEW QUESTION 210
Of the following, who should approve the criteria for information quality within an enterprise?

A. Information architect
B. Information analyst
C. Information steward
D. Information owner

Answer: D

NEW QUESTION 215
An IT steering committee is presented with an audit finding that new software applications are delivered on time but consistently have unacceptable levels of defects. Which of the following would be the BEST direction from the committee?

A. Implement performance indicators.
B. Evaluate the change management process.
C. Establish code peer reviews.
D. Evaluate the quality assurance process.

Answer: D

NEW QUESTION 216
Due to continually missed service level agreements (SLAs), an enterprise plans to terminate its contract with a vendor providing IT help desk services. The enterprise s IT department will assume the help desk-related responsibilities. Which of the following would BEST facilitate this transition?

A. Requiring the enterprise architecture (EA) be updated
B. Validating that the balanced scorecard is still meaningful
C. Ensuring IT will operate at a lower cost than the vendor
D. Ensuring a change management plan is in place

Answer: D

NEW QUESTION 221
A CIO just received a final audit report that indicates there is inconsistent enforcement of the enterprise's mobile device acceptable use policy throughout all business units. Which of the following should be the FIRST step to address this issue?

A. Incorporate compliance metrics into performance goals.
B. Review the relevance of existing policy.
C. Mandate awareness training for all mobile device users.
D. Implement controls to enforce the policy.

Answer: B

NEW QUESTION 222
Following the rollout of an enterprise IT software solution that hosts sensitive data it was discovered that the application's role-based access control was not functioning as specified Which of the following is the BEST way to prevent reoccurrence in the future?

A. Ensure supplier contracts include penalties if solutions do not meet functional requirements
B. Ensure the evaluation process requires independent assessment of solutions prior to implementation
C. Ensure supplier contracts include a provision for the right to audit on an annual basis
D. Ensure procurement processes require the identification of alternate vendors to ensure business continuity.

Answer: B

NEW QUESTION 225
The use of new technology in an enterprise will require specific expertise and updated system development processes. There is concern that IT is not properly sourced. Which of the following should be the FIRST course of action?

A. Perform a risk assessment on potential outsourcing.
B. Update the enterprise architecture (EA) with the new technology.
C. Review the IT balanced scorecard for sourcing opportunities.
D. Assess the gap between current and required staff competencies.

Answer: D

NEW QUESTION 230
Which of the following is (he GREATEST benefit of using the life cycle approach to govern information assets'?

A. Overall costs are optimized
B. Operational costs are maintained
C. Information availability is improved
D. Compliance with regulatory requirements is ensured

Answer: A

NEW QUESTION 231
An enterprise embarked on an aggressive strategy requiring the implementation of several large IT projects impacting multiple business processes across all departments. Initially employees were supportive of the strategy, but there is growing fatigue and frustration with the ongoing new capabilities which must be learned. Which of the following would be the BEST action performed by senior management?

A. Incorporate an organizational change management program.
B. Establish "Reward and Recognition" efforts to boost employee morale.
C. Improve the system development life cycle (SDLC) process.
D. Assess current business and IT competencies.

Answer: B

NEW QUESTION 233
A retail enterprise has cost reduction as its top priority. From a governance perspective, which of the following should be the MOST important consideration when evaluating different IT investment options?

A. Support for increased sales
B. Risk associated with each option
C. Industry best practices
D. Business value impact

Answer: D

NEW QUESTION 235
While monitoring an enterprise's IT projects portfolio, it is discovered that a project is 75% complete, but all budgeted resources have been expended. Which of the following is the MOST important task to perform?

A. Review the IT investments.
B. Reorganize the IT projects portfolio.
C. Re-evaluate the business case.

D. Review the IT governance structure.

Answer: C

NEW QUESTION 239
A root-cause analysis indicates a major service disruption due to a lack of competency of newly hired IT system administrators. Who should be accountable for resolving the situation?

A. HR training director
B. HR recruitment manager
C. Chief information officer
D. (CIO) Business process owner

Answer: C

NEW QUESTION 244
An enterprise has made the strategic decision to reduce operating costs for the next year and is taking advantage of cost reductions offered by an external cloud service provider. Which of the following should be the IT steering committee's PRIMARY concern?

A. Revising the business $ balanced storecard
B. Updating the business risk profile
C. Changing the IT steering committee charter
D. Calculating the cost of the current solution

Answer: B

NEW QUESTION 249
The MAIN responsibility of the board of directors regarding the management of enterprise risk is to:

A. ensure a risk process exists which addresses the risk appetite.
B. sustain investment in staff training regarding IT risk.
C. promote a benefits-driven culture throughout the enterprise.
D. maintain awareness of IT risk to the business.

Answer: A

NEW QUESTION 253
Which of the following is the PRIMARY consideration when developing an information asset management program?

A. Operational requirements
B. Industry best practice
C. Cost benefit
D. Regulatory requirements

Answer: A

NEW QUESTION 254
An enterprise has committed to the implementation of a new IT governance model. The BEST way to begin this implementation is to:

A. identify IT services that currently support the enterprise's capability.
B. define policies for data, applications, and organization of infrastructure.
C. identify the role of IT in supporting the business.
D. prioritize how much and where to invest in IT.

Answer: B

NEW QUESTION 259
Of the following, who should be responsible for ensuring the regular review of quality management performance against defined quality metrics?

A. Process owners
B. Risk management team
C. Internal auditors
D. Executive management

Answer: A

NEW QUESTION 260
Which of the following IT governance actions would be the BEST way to minimize the likelihood of IT failures jeopardizing the corporate value of an IT-dependent organization?

A. Implement an IT risk management framework.
B. Install an IT continuous monitoring solution.
C. Define IT performance management measures.
D. Benchmark IT strategy against industry peers.

Answer: A

NEW QUESTION 264
Best practice states that IT governance MUST:

A. enforce consistent policy across the enterprise.
B. be applied in the same manner throughout the enterprise.
C. apply consistent target levels of maturity to processes.
D. be a component of enterprise governance.

Answer: D

NEW QUESTION 269
An enterprise has finalized a major acquisition and a new business strategy in line with stakeholder needs has been introduced To help ensure continuous alignment of IT with the new business strategy the CiO should FIRST

A. review the existing IT strategy against the new business strategy
B. revise the existing IT strategy to align with the new business strategy
C. establish a new IT strategy committee for the new enterprise
D. assess the IT cultural aspects of the acquired entity

Answer: A

NEW QUESTION 270
The BEST way to decide how to prioritize issues identified in an IT risk and control self-assessment (CSA) is to understand the risk and:

A. impact to the enterprise.
B. criticality of IT services affected.
C. number of IT systems affected.
D. funds required for remediation.

Answer: A

NEW QUESTION 272
Risk management strategies are PRIMARILY adopted to:

A. avoid risks for business and IT assets.
B. take necessary precautions for claims and losses.
C. achieve acceptable residual risk levels.
D. achieve compliance with legal requirements.

Answer: C

NEW QUESTION 273
Which of the following should be done FIRST when defining responsibilities for ownership of information and systems?

A. Require an information risk assessment.
B. Identify systems that are outsourced.
C. Ensure information is classified.
D. Require an inventory of information assets.

Answer: D

NEW QUESTION 275
An enterprise is concerned with the potential for data leakage as a result of increased use of social media in the workplace, and wishes to establish a social media strategy. Which of the following should be the MOST important consideration in developing this strategy?

A. Criticality of the information
B. Ensuring that the enterprise architecture (EA) is updated
C. Data ownership
D. The balance between business benefits and risk

Answer: A

NEW QUESTION 279
The BEST way for a CIO to monitor the alignment between the business and IT strategy is to regularly review

A. key risk indicators (KRIs)
B. IT services supporting business processes
C. the balanced scorecard
D. the risk register

Answer: B

NEW QUESTION 284
Which of the following is the BEST way to ensure new systems can be adequately supported once in production?

A. Establish a resource management framework.
B. Evaluate the operational requirements of the business stakeholders.
C. Identify key performance indicators (KPIs).
D. Require operational management be identified in the business case.

Answer: B

NEW QUESTION 286
Which of the following would be the PRIMARY impact on IT governance when a business strategy is changed?

A. Performance outcomes of IT objectives
B. IT governance structure
C. Maturity level of IT processes
D. Relationship level with IT outsourcers

Answer: A

NEW QUESTION 290
The board of directors has mandated the use of geolocation software to track mobile assets assigned to employees who travel outside of their home country. To comply with this mandate, the IT steering committee should FIRST request

A. the inclusion of mandatory training for remote device users.
B. an architectural review to determine appropriate solution design.
C. an assessment to determine if data privacy protection is addressed.
D. an update to the acceptable use policy.

Answer: C

NEW QUESTION 293
An enterprise is conducting a SWOT analysis as part of IT strategy development. Which of the following would be MOST helpful to identify opportunities and threats?

A. Risk appetite
B. Internal framework assessment
C. Competitor analysis
D. Critical success factors (CSF)

Answer: D

NEW QUESTION 296
The PRIMARY reason for using quantitative criteria in developing business cases for IT projects is to:

A. improve the process of evaluating returns after implementation.
B. benchmark project success with similar enterprises.
C. learn lessons from errors made in past projects.
D. apply other corporate standards to the development project.

Answer: A

NEW QUESTION 298
The CEO of an organization is concerned that there are inconsistencies in the way information assets are classified across the enterprise. Which of the following is be the BEST way for the CIO to address these concerns?

A. Include data assets in the IT inventory.
B. Identify data owners across the enterprise.
C. Require enterprise risk assessments.
D. Implement enterprise data governance.

Answer: D

NEW QUESTION 302
Which of the following roles has PRIMARY accountability for the security related to data assets?

A. Database administrator
B. Data owner
C. Data analyst
D. Security architect

Answer: B

NEW QUESTION 307
Which of the following should be the MOST important consideration when designing an implementation plan for IT governance?

A. Principles and policies
B. Roles and responsibilities
C. Risk tolerance levels
D. Organizational culture

Answer: D

NEW QUESTION 311
Individual business units within an enterprise have been designing their own IT solutions without consulting the IT department. From a governance perspective, what is the GREATEST issue associated with this situation?

A. Security controls may not meet IT requirements.
B. The enterprise does not have the skills to manage the solutions.
C. The solutions conflict with IT goals and objectives.
D. The solution may conflict with existing enterprise goals.

Answer: D

NEW QUESTION 314
An enterprise has had the same IT governance framework in place for several years. Currently, large and small capital projects go through the same architectural governance reviews. Despite repeated requests to streamline the review process for small capital projects, business units have received no response from IT. The business units have recently escalated this issue to the newly appointed GO. Which of the following should be done FIRST to begin addressing business needs?

A. Create a central repository for the business to submit requests.
B. Explain the importance of the IT governance framework.
C. Assess the impact of the proposed change.
D. Assign a project team to implement necessary changes.

Answer: C

NEW QUESTION 317
The CEO of a large enterprise has announced me commencement of a major business expansion that will double the size of the organization. IT will need to support the expected demand expansion. What should the CIO do FIRST?

A. Review the resource utilisation matrix.
B. Recruit IT resources based on the expansion decision.
C. Embed IT personnel in the business units.
D. Update the IT strategic plan to align with the decision.

Answer: D

NEW QUESTION 320
Which of the following is the MOST important attribute of an information steward?

A. The information steward manages the systems that process the relevant data.
B. The information steward has expertise in managing data quality systems.
C. The information steward is closely aligned with the business function.
D. The information steward is part of the information architecture group.

Answer: A

NEW QUESTION 323
When developing an IT governance framework, it is MOST important for an enterprise to consider:

A. information technology risk.
B. framework development cost.
C. information technology strategy.
D. stakeholders' support.

Answer: D

NEW QUESTION 325
A business is considering a policy to anonymize personal data in enterprise systems. Before making a decision, which of the following is MOST important for the IT steering committee to consider?

A. Business impact analysis (BIA) results
B. Regulatory requirements
C. Sustainability costs to the enterprise
D. Potential implementation barriers

Answer: B

NEW QUESTION 329
A newly hired CIO has been told the enterprise has an established IT governance process, but finds it is not being followed. To address this problem, the CIO should FIRST

A. gain an understanding of the existing governance process and corporate culture.
B. replace the current governance process with one the CIO has successfully used before.
C. establish personal relationships with executive-level peers to leverage goodwill,
D. engage audit to review current governance processes and validate the CIO's concerns.

Answer: A

NEW QUESTION 330
An analysis of an organization s security breach is complete. The results indicate that the quality of the code used for updates to its primary customer-facing software has been declining and security flaws were introduced. The FIRST IT governance action to correct this problem should be to review:

A. compliance with the user testing process.
B. the change management control framework.
C. the qualifications of developers to write secure code.
D. the incident response plan.

Answer: B

NEW QUESTION 333
An IT steering committee is preparing to review proposals for projects that implement emerging technologies. In anticipation of the review, the committee should FIRST:

A. determine if the IT staff can support the emerging technologies.
B. understand how the emerging technologies will influence risk across the enterprise.
C. require a capacity plan and framework review for the emerging technologies,
D. require a review of the enterprise risk management framework.

Answer: B

NEW QUESTION 338
Which of the following is MOST important for IT governance to have in place to ensure the enterprise can maintain operations during extensive system downtime?

A. Fault-tolerant hardware
B. An incident response plan
C. A crisis communications plan
D. A business continuity plan (BCP)

Answer: A

NEW QUESTION 340
Establishing a uniform definition for likelihood and impact BEST enables an enterprise to:

A. reduce variance in the assessment of risk.
B. develop key risk indicators (KRIs).
C. prioritize threat assessment.
D. reduce risk appetite and tolerance levels.

Answer: A

NEW QUESTION 342
An enterprise's internal audit group has scheduled a control review of a payroll system project but has been told to wait until the system is implemented. Which of the following is the GREATEST risk associated with the delay?

A. delay in the development of new key performance indicators (KPIs)
B. Continued dependency on compliant legacy systems
C. Increased cost to mitigate deficiencies
D. Lack of adherence to industry best practices

Answer: C

NEW QUESTION 347
Which of the following is the BEST way to maximize the value of an enterprise's information aseet base?

A. Seek additional opportunities to leverage existing information assets .
B. Facilitate widespread user access to ail information assets
C. Regularly purge information assets to minimize maintenance costs
D. Implement an automated information management platform

Answer: D

NEW QUESTION 351
An enterprise has decided to create its first mobile application. The IT director is concerned about the potential impact of this initiative. Which of the following is the MOST important input for managing the risk associated with this initiative?

A. Enterprise architecture (EA)

B. IT risk scorecard
C. Enterprise risk appetite
D. Business requirements

Answer: C

NEW QUESTION 353
An IT risk assessment for a large healthcare group revealed an increased risk of unauthorized disclosure of information. Which of the following should be established FIRST to address the risk?

A. Data encryption tools
B. Data loss prevention tools
C. Data classification policy
D. Data retention policy

Answer: C

NEW QUESTION 356
Which of the following BEST indicates the success of an enterprise's IT governance framework after implementation?

A. A high percentage of business owners involved with the approval of the IT strategic plan
B. A high percentage of IT systems complying with corporate information security standards
C. A high percentage of IT projects delivered on time and on budget
D. A high percentage of IT investments delivering expected benefits

Answer: D

NEW QUESTION 361
An enterprise decides to accept the IT risk of a subsidiary located in another country even though it exceeds the enterprise's risk appetite. Which of the following would be the BEST justification for this decision?

A. Risk framework alignment
B. Local market common practices
C. Compliance with local regulations
D. Technical gaps among subsidiaries

Answer: C

NEW QUESTION 366
A new and expanding enterprise has recently received a report indicating 90% of its data has been collected in just the last six months, triggering data breach and privacy concerns. What should be the IT steering committee's FIRST course of action to ensure new data is managed effectively?

A. Mitigate and track data-related issues and risks.
B. Modify legal and regulatory data requirements.
C. Define data protection and privacy practices.
D. Assess the information governance framework.

Answer: C

NEW QUESTION 367
Which of the following should be established FIRST so that data owners can consistently assess the level of data protection needed across the enterprise?

A. Data encryption program
B. Data risk management program
C. Data retention policy
D. Data classification policy

Answer: D

NEW QUESTION 368
Which of the following is the BEST way for a CIO to secure support for a strategy to achieve long-term IT objectives?

A. Make the necessary strategic decisions and notify staff accordingly.
B. Develop tactics to implement the strategy and share with stakeholders.
C. Develop a communication plan for distribution of information to staff.
D. Meet with stakeholders to explain the strategy and incorporate feedback.

Answer: D

NEW QUESTION 373
An enterprise's board of directors can BEST manage enterprise risk by:

A. mandating board-approved enterprise risk management (ERM) modifications.
B. requiring the establishment of an enterprise risk management (ERM) framework.
C. requiring the establishment of an enterprise-wide program management office.

D. ensuring the cost-effectiveness of the internal control system.

Answer: B

NEW QUESTION 377
An enterprise is planning to migrate its IT infrastructure to a cloud-based solution but does not have
experience with this
technology Which of the following should be done FIRST to reduce the risk of IT service disruptions when using this new technology?

A. Implement key performance indicators (KPIs).
B. Reflect the change in the enterprise architecture (EA).
C. Evaluate the sourcing options.
D. Engage an experienced IT consultant to perform the migration.

Answer: B

NEW QUESTION 379
Which of the following is the MOST important consideration for data classification to be successfully implemented?

A. Users should be provided with clear instructions that are easy to follow and understand.
B. The data classification tools integrate with other tools that help manage the data.
C. The classification scheme should be closely aligned with the IT strategic plan.
D. Senior management should be properly trained in monitoring compliance.

Answer: B

NEW QUESTION 382
An IT director is negotiating a contract with a vendor for application management services. There is concern by other departments that the outsourced services may not be delivered successfully. Which of the following is the BEST way for the IT director to address this concern?

A. Implement a communication management plan.
B. Develop a comprehensive vendor management plan.
C. Review the IT service risk management plan.
D. Establish a policy on operational level agreements with vendors.

Answer: D

NEW QUESTION 387
An enterprise's chief information officer (CIO) has been receiving complaints from business executives regarding the amount their units are being charged for IT services. To maintain a good relationship with business peers, the CIO wants to be responsive to these complaints. To address this issue, the FIRST step should be to:

A. agree to reduce charge rates and improve relationship management with the business.
B. look into outsourcing of support functions to drive down the cost structure.
C. ask the chief financial officer (CFO) about budget revisions for the business units' IT expenditures.
D. quantify consumption and service level agreement (SLA) achievements per business unit.

Answer: D

NEW QUESTION 388
An IT audit report indicates that a lack of IT employee risk awareness is creating serious security issues in application design and configuration. Which of the following would be the BEST key risk indicator (KRI) to show progress in IT employee behavior?

A. Number of IT employees attending security training sessions
B. Results of application security testing
C. Number of reported security incidents
D. Results of application security awareness training quizzes

Answer: B

NEW QUESTION 393
The BEST way to ensure an IT steering committee meets enterprise objectives is to:

A. require a member of the committee to have IT governance expertise.
B. benchmark against industry best practices.
C. establish key performance indicators (KPIs).
D. have key business stakeholders represented on the committee.

Answer: D

NEW QUESTION 396
An enterprise is approaching the escalation date of a major IT risk. The IT steering committee wants to ascertain who is responsible for the risk response. Where should the committee find this information?

A. Resource management plan

B. RACI chart
C. Risk management plan
D. Risk register

Answer: D

NEW QUESTION 400
An enterprise is determining the objectives for an IT training improvement initiative from a governance prosoectic. it would be MOST important to ensure that:

A. policies and processes address both enterprise requirements and professional growth
B. courses of instruction that will maximize employee productivity are identified
C. several different training strategies are created for final approval by the CIO
D. IT employees are surveyed and interviewed to identify development needs

Answer: A

NEW QUESTION 402
Which of the following should be the FIRST action taken by a newly formed IT governance committee to ensure reports are compliant with regulations and identify key IT risks?

A. Direct the development of a reporting communication plan.
B. Develop and monitor IT key risk indicator (KRI) triggers.
C. Train end users on regulation requirements.
D. Implement a mechanism to ensure reporting escalation.

Answer: A

NEW QUESTION 403
The IT department has determined that problems with a business report are due to quality issues within a set of data To whom should IT refer the matter for resolution?

A. Internal audit
B. Data architect
C. Business analyst
D. Data steward

Answer: D

NEW QUESTION 406
Which of the following would be of MOST concern regarding the effectiveness of risk management processes?

A. Key risk indicators (KRIs) are not established.
B. Risk management requirements are not included in performance reviews.
C. The plans and procedures are not updated on an annual basis.
D. There is no framework to ensure effective reporting of risk events.

Answer: A

NEW QUESTION 410
Which of the following is the PRIMARY benefit of communicating the IT strategy across the enterprise?

A. On-time and on-budget delivery of strategic projects
B. Improvement in IT balanced scorecard performance
C. Optimization of IT investment in supporting business objectives
D. Reduced organizational resistance during strategy execution

Answer: D

NEW QUESTION 413
The CIO of a large enterprise has taken the necessary steps to align IT objectives with business objectives. What is the BEST way for the CIO to ensure these objectives are delivered effectively by IT staff?

A. Map the IT objectives to an industry-accepted framework.
B. Enhance the budget for training based on the IT objectives.
C. Include the IT objectives in staff performance plans.
D. Include CIO sign-off of the objectives as part of the IT strategic plan.

Answer: B

NEW QUESTION 415
To enable the development of required IT skill sets for the enterprise, it is MOST important to define skill requirements based on:

A. training needs.
B. one set of skills applicable to all IT staff.
C. a best practices framework.

D. each role within the IT department.

Answer: D

NEW QUESTION 419
Which of the following is the BEST way to ensure the continued usefulness of IT governance reports for stakeholders?

A. Conduct quarterly audits and adjust reporting based on findings.
B. Establish a standard process for providing feedback.
C. Rely on IT leaders to advise when adjustments should be made.
D. Issue frequent service level satisfaction surveys.

Answer: B

NEW QUESTION 420
The results of an internal audit show that the business and IT acquire resources differently, which causes duplicate purchases. Which of the following is the BEST way to address this issue?

A. Align IT objectives to the business procurement process.
B. Involve business in IT procurement decisions.
C. Establish a centralized procurement approval process.
D. Define roles and responsibilities through a RAG chart

Answer: D

NEW QUESTION 421
A large enterprise that is diversifying its business will be transitioning to a new software platform, which is expected to cause data changes. Which of the following should be done FIRST when developing the related metadata management process?

A. Require an update to enterprise data policies.
B. Request an impact analysis.
C. Review documented data interdependence.
D. Validate against existing architecture.

Answer: D

NEW QUESTION 424
Which of the following groups should approve the implementation of new technology?

A. IT steering committee
B. IT audit department
C. Portfolio management office
D. Program management office

Answer: A

NEW QUESTION 427
Which of the following is the BEST approach when reviewing The security status of a new business acquisition?

A. Embed IT risk management strategies in service level agreements (SLAs).
B. Establish a committee to oversee the alignment of IT security in new businesses.
C. Incorporate IT security objectives to cover additional risks associated with new businesses.
D. Integrate IT risk assessment into the overall due diligence process.

Answer: D

NEW QUESTION 432
Which of the following BEST supports an enterprise's ability to comply with privacy laws and regulations?

A. Complete inventory of enterprise data
B. Implementation of a breach notification process
C. Accurate classification of enterprise data
D. Robust enterprise policy related to data retention

Answer: C

NEW QUESTION 437
Which of the following is the BEST IT architecture concept to ensure consistency, interoperability, and agility for infrastructure capabilities?

A. Establishment of an IT steering committee
B. Standards-based reference architecture and design specifications
C. Establishment of standard vendor and technology designations
D. Design of policies and procedures

Answer: A

NEW QUESTION 438
An enterprise is about to complete a major acquisition, and a decision has been made that both companies will be using the parent company's IT infrastructure. Which of the following should be done NEXT?

A. Update the enterprise architecture (EA).
B. Perform a business impact analysis (BIA.
C. Conduct a gap analysis.
D. Develop a communication plan to support the merger.

Answer: C

NEW QUESTION 441
An IT governance committee wants to ensure there is a clear description of the "data owner" in the enterprise data policy. Which of the following would BEST define the owner of data stored in an external cloud?

A. The business leader who is most impacted by the loss of data.
B. The risk manager who is responsible for protecting data stored in the cloud.
C. The contract manager who monitors the security of the cloud provider.
D. The vendor who submits the data to the organization via online forms

Answer: A

NEW QUESTION 444
Which of the following should be the PRIMARY basis for establishing categories within an information classification scheme?

A. Information architecture
B. Industry standards
C. Information security policy
D. Business impact

Answer: D

NEW QUESTION 447
An independent consultant has been hired to conduct an ad hoc audit of an enterprise's information security office with results reported to the IT governance committee and the board Which of the following is MOST important to provide to the consultant before the audit begins?

A. Acceptance of the audit risks and opportunities
B. The scope and stakeholders of the audit
C. The organizational structure of the security office
D. The policies and framework used by the security office

Answer: B

NEW QUESTION 448
As the required core competencies of the IT workforce are anticipated and identified, what is the NEXT step in strengthening the department's human resource assets?

A. Develop a responsible, accountable, consulted, and informed (RACI) chart.
B. Create an effective recruitment, retention, and training program.
C. Commit to the board performance metrics and bonus structure.
D. Develop personnel requirements for third-party assurance.

Answer: B

NEW QUESTION 451
To develop appropriate measures to improve organizational performance, the measures MUST be:

A. a result of benchmarking and comparative analysis.
B. accepted by and meaningful to the stakeholders.
C. based on existing and validated data sources.
D. approved by the IT steering committee.

Answer: B

NEW QUESTION 454
Which of the following is the BEST indication of effective IT-business strategic alignment?

A. Business management is involved as IT strategies are developed.
B. IT senior management is required to report to the board.
C. Business strategy is documented to allow IT architecture to be designed quickly.
D. IT-business collaboration results in a strategy focused on IT cost reduction.

Answer: A

NEW QUESTION 455
When considering an IT change that would enable a potential new line of business, the FIRST strategic step for IT governance would be to ensure agreement among the stakeholders regarding:

A. objectives to achieve goals.
B. metrics to measure effectiveness
C. a vision for the future state,
D. a change response plan

Answer: C

NEW QUESTION 457
Which of the following is MOST important to the successful implementation of enterprise architecture (EA)?

A. Developing data modeling tools
B. Managing the challenge of change
C. Reducing the cost of IT investments
D. Establishing key performance indicators (KPIs)

Answer: B

NEW QUESTION 460
The PRIMARY reason for implementing an IT governance program in an enterprise is to

A. balance the demand for information and the ability to deliver.
B. comply with regulatory requirements
C. reduce risks due to improved compensating controls.
D. decrease the scale of investment in information systems due to budgetary controls.

Answer: A

NEW QUESTION 464
Which of the following should be done FIRST when concerns have been identified regarding the financial viability of a potential software supplier?

A. Implement an escrow agreement
B. Perform a risk assessment
C. Include a right-to-audit clause in the contract
D. License the intellectual property

Answer: A

NEW QUESTION 467
Which of the following BEST facilitates governance oversight of data protection measures?

A. Information ownership
B. Information classification
C. Information custodianship
D. Information life cycle management

Answer: B

NEW QUESTION 469
A board of directors wants to ensure the enterprise is responsive to changes in its environment that would directly impact critical business processes. Which of the following will BEST facilitate meeting this objective?

A. Scheduling frequent threat analyses
B. Monitoring key risk indicators (KRIs)
C. Regularly reviewing the enterprise risk appetite
D. Implementing a competitive intelligence tool

Answer: B

NEW QUESTION 474
Which of the following is the BEST way to address an IT audit finding that many enterprise application updates lack appropriate documentation?

A. Enforce change control procedures.
B. Conduct software quality audits
C. Review the application development life cycle.
D. Add change control to the risk register.

Answer: B

NEW QUESTION 479
Which of the following is the MOST important, characteristic of a well-defined information architecture?

A. It addresses key stakeholder requirements.
B. It ensures compliance with regulations.
C. It enables achievement of service level agreements (SLAs).
D. It supports IT strategic goals.

Answer: B

NEW QUESTION 482
Prior to decommissioning an IT system, it is MOST important to:

A. assess compliance with environmental regulations.
B. assess compliance with the retention policy.
C. review the media disposal records.
D. review the data sanitation records.

Answer: B

NEW QUESTION 485
A CIO has been asked to modify an organization's IT performance measurement system to reflect recent changes in technology, including the movement of some data processing to a cloud solution. Which of the following is the PRIMARY consideration when designing such a measurement system?

A. Ensuring that cost of measurement and reporting is minimized
B. Ensuring the measurement system maps to the enterprise architecture (EA)
C. Adequately defining the scope of services moved to the cloud
D. Correctly understanding stakeholder needs for IT-related measurement

Answer: D

NEW QUESTION 488
Which of the following would provide the BEST input for prioritizing strategic IT improvement initiatives?

A. Business dependency assessment
B. Business process analysis
C. Business case evaluation
D. Business impact analysis (BIA)

Answer: D

NEW QUESTION 490
The responsibility for the development of a business continuity plan (BCP) is BEST assigned to the:

A. business risk manager.
B. business owner.
C. chief executive officer (CEO).
D. IT systems owner.

Answer: A

NEW QUESTION 494
The BEST way to manage an outsourced vendor relationship is by:

A. conducting periodic risk assessments.
B. reviewing annual independent third-party reports.
C. providing clear objectives and transparency.
D. analyzing performance statistics from the vendor.

Answer: D

NEW QUESTION 496
In an enterprise that has worldwide business units and a centralized financial control model, which of the following is a barrier to strategic alignment of business and IT?

A. Each business unit has its own steering committee for IT investment and prioritization.
B. Uniform portfolio management is in place throughout the business units.
C. IT is the exclusive provider of IT services to the business units.
D. The enterprise's CIO is a member of the executive committee.

Answer: A

NEW QUESTION 499
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