300-810 Dumps

Implementing Cisco Collaboration Applications (CLICA)

https://www.certleader.com/300-810-dumps.html

NEW QUESTION 1
Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

A. XMPP
B. SNMP
C. SIP
D. SCCP
E. SMPP

Answer: AC

NEW QUESTION 2
Drag and drop the SAML components from the left onto the descriptions on the right.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated with medium confidence

NEW QUESTION 3
Refer to the exhibit.

A Cisco Jabber for windows users Is reporting an Issue with phone control. Which action will resolve this issue?

A. Change the privacy setting on the CSF device to "Off".
B. Uncheck "logged into hunt group" on the user's CSF device.
C. Create a device profile for the phone.
D. Add the standard CCM end users and standard CTI enabled permission groups for the user.

Answer: D

NEW QUESTION 4
Which DNS record is used for on-premises service by Jabber clients?

A. _collab-edge._tcp.<domain> SRV record
B. _cisco-uds._tls.<domain> SRV record
C. _cisco-uds._tcp.<domain> SRV record
D. <tftp server FQDN> A record

Answer: C

NEW QUESTION 5

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=[          ]  PRODUCT_MODE=[          ]
AUTHENTICATOR=[          ]  TFTP=[          ]  CTI=[          ]
```

| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

A. Mastered
B. Not Mastered

Answer: A

Explanation:

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=[    1    ]  PRODUCT_MODE=[ Phone_Mode ]
AUTHENTICATOR=[ CUCM ]  TFTP=[ 10.11.20.201 ]  CTI=[ 10.0.1.200 ]
```

| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

NEW QUESTION 6

Which SAML component specifies the mapping of SAML assertion protocol message exchanges with standard messaging formats or communication protocols such as SOAP exchanges?

A. SAML binding
B. SAML assertion
C. SAML profiles
D. SAML protocol

Answer: A

NEW QUESTION 7
Refer to the exhibit.

High Availability

☑ Enable High Availability

Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Failed Over
IMPSub.CiscoLiveUS.net	0	0	Running in Backup Mode

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

A. Advise all users to re-login to their Jabber clients.
B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
C. Perform a restart of the IM&P primary server to force fallback.
D. Click the Fallback button in the Server Action pane.
E. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.

Answer: BD

NEW QUESTION 8
Refer to the exhibit.

```
se-10-0-0-0# show ccn subsystem sip

SIP Gateway: 172.19.167.208
SIP Port Number: 5060
DTMF Relay: sip-notify rtp-nte
MWI Notification: outcall
Transfer Mode: blind (REFER)
SIP RFC Compliance: Pre-RFC3261
```

An administrator is configuring a Cisco Unity Express call handler. One of the options will transfer calls off-system to Cisco UCME. The administrator wants the transfer to finish while the transfer target Is ringing. Which transfer-mode command completes the configuration?

A. attended
B. blind refer
C. semi-attended
D. Wind bye-also

Answer: C

NEW QUESTION 9
An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?

A. Cisco Unified CM looks up the voicemail pilot configured to dial.
B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.
C. Cisco Unified CM looks up the hunt pilot configured to dial.
D. Cisco Unified CM sends an AXL query to Unity Connection.

Answer: A

NEW QUESTION 10
A collaboration engineer is installing Jabber for Windows via the CLI Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

A. CCMCIP=10.10.10 99
B. CUP_ADDRESS=10.10.10.98
C. CTI=10.10.10.97
D. REGISTRATION_SERVER=CUCM
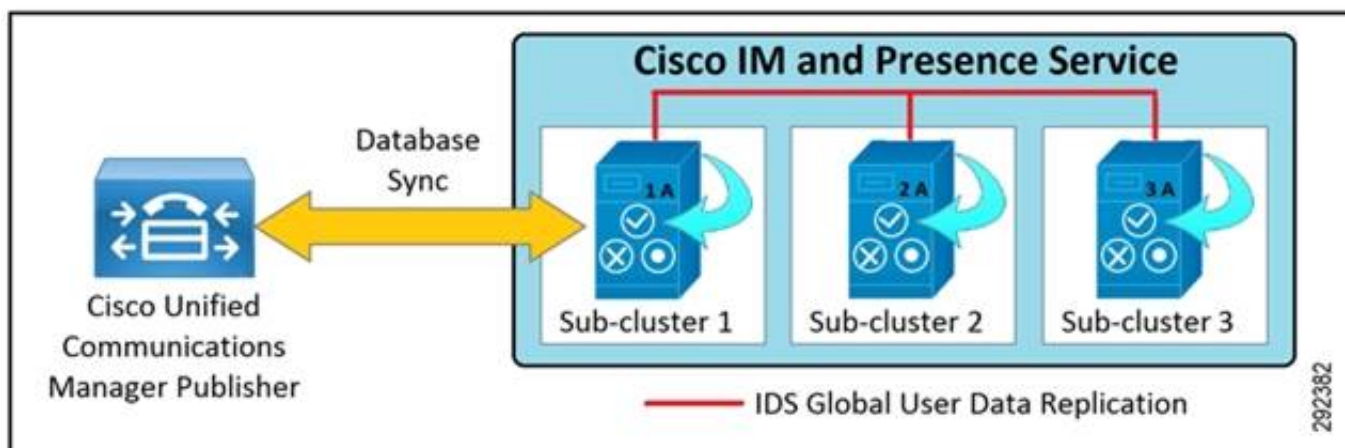E. EXCLUDED_SERVICES=Webex

Answer: BD

NEW QUESTION 10
Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

A. Add the federated user as a contact in Jabber to view its presence status.
B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
C. TLS is optional.
D. Use of directory URI as an IM addressing scheme is not supported.

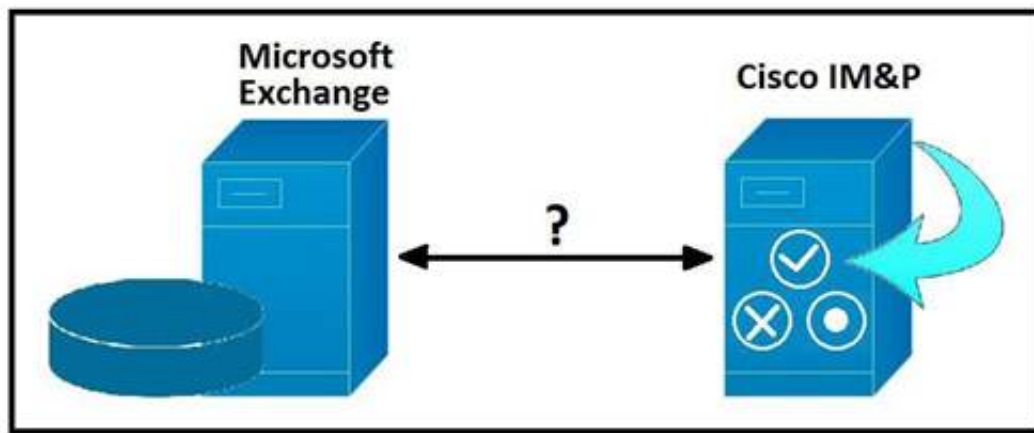**Answer:** A

NEW QUESTION 11
Refer to the exhibit.

Which statement is true?

A. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.
B. The administrator must add one node to each subcluster for high availability.
C. IM&P nodes in each subcluster must be configured from the same OVA template.
D. Each Cisco IM&P subcluster must have the same number of nodes.

Answer: B

NEW QUESTION 13
Refer to the exhibit.

Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

A. POP3
B. IMAP
C. EWS
D. XMPP

Answer: C

NEW QUESTION 16
What submits credentials to the LDAP server during a call that uses SAML SSO?

A. Cisco UCM server
B. Service provider
C. Browser-based Client
D. IdP

Answer: D

NEW QUESTION 17
Which two steps are needed to configure high availability in Cisco IM and presence? (choose two.)

A. Enable the Failover Check box
B. Configure CUP administrator
C. Assign the subscriber to the redundancy group
D. Select the enable high availability checkbox and save the configuration change
E. Configure the CUP AXL user.

Answer: CD

NEW QUESTION 20
Refer to the exhibit.

After receiving a new desk phone, the Jabber user can no longer make calls via phone control. The help desk collected the user's Jabber problem report and verified that they the correct Cisco UCM CTI permissions. Which configuration must be changed to correct this issue?

A. Verify that the desk phone device has Allow Control of Device from CTI enabled.
B. Verify that the Cisco UCM service profile has Cisco UCM CTI servers configured.
C. Verify that the user's desk phone device is listed as a controlled device in the Cisco UCM end user configuration
D. Verify that the device line configuration has Allow Control of Device from CTI enabled.

Answer: A

NEW QUESTION 23
A collaboration engineer is configuring SIP interdomain federation for Cisco IM and Presence. The external domain cannot be discovered using DNS SRV. If the external enterprise domain is ciscocollab.com, what destination pattem should the engineer use for a static route?

A. com.ciscocollab.*
B. _sipfederationtls._tcp.ciscocollab.com
C. *.ciscocollab.com,*
D. .ciscocollab.com

Answer: B

NEW QUESTION 26
Refer to Exhibit.

An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

A. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
B. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
C. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
D. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.

Answer: A

NEW QUESTION 28
Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

A. Change the configuration of the routing rule.
B. Change the CSS of the voicemail port.
C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
D. Remove values from restriction table.

Answer: B

NEW QUESTION 31
An organization has two Cisco IM and Presence clusters: one in the Americas and one in EMEAR. Both clusters connect via an intercluster peer. Each Cisco IM and Presence cluster has four nodes logically divided into two subclusters with high availability enabled with its local peers. When the Cisco IM and Presence publisher node in the Americas fails, to where are the users failed over?

A. Cisco IM and Presence publisher in EMEA
B. in the different logical group
C. Cisco IM and Presence subscriber in the Americas, in the different logical group
D. Cisco IM and Presence subscriber in EMEA
E. in the same logical group with IM and Presence publisher
F. Cisco IM and Presence subscriber in the Americas, in the same logical group with IM and Presence publisher

Answer: D

NEW QUESTION 35
Refer to the exhibit.

A collaboration engineer is troubleshooting an alarm that indicates that there are duplicate user IDs. Which two actions resolve this issue? (Choose two.)

A. Rename the user ID value for one user if different users on different clusters have the same user ID assigned
B. Delete the user ID for the duplicate user ID
C. Rename the directory URI value for one of the users to ensure that there is no duplication.
D. Assign the duplicate user to the secondary Cisco IM and Presence node
E. Unassign a user from one of the dusters when the same user is assigned to two different dusters

Answer: AC

NEW QUESTION 39
An administrator must Implement toll-fraud prevention on Cisco Unity Connection by using restricted tables. Which action accomplishes this task?

A. Block all numbers that start with 999*.
B. Allow calls to international operators and conference rooms only.
C. Permit calls only to specific domestic long-distance area codes.
D. Allow calls to the international operator only.

Answer: C

NEW QUESTION 44
An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? {Choose two.)
end-user credentials

A. IP address/FODN of LDAP server
B. IP address/FQDN of Cisco UCM servers
C. system administrator credentials
D. IP address/FODN of the Cisco Unity Connection servers

Answer: CD

NEW QUESTION 48
When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

A. 10 minutes
B. 20 minutes
C. 30 minutes
D. 1 hour

Answer: C

NEW QUESTION 50
An administrator must connect multiple Unity Connection clusters using Digital Networking. Which service is required tor the administrator to achieve Digital Networking between the clusters?

A. Connection Digital Networking Replication Agent
B. Connection Digital Networking Service
C. Connection Digital Networking Replication Service
D. Connection Digital Networking Agent

Answer: A

NEW QUESTION 53
Refer to the exhibit.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

A. The call forward and call pickup settings do not have a CSS on Forward All.
B. The Voice Mail Port partition on the CSS of the phone is missing.
C. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_PT.
D. The CSS on the Voice Mail Pilot is missing partitions for user phones.

Answer: C

NEW QUESTION 55
An administrator needs to prevent toll fraud on Cisco unity connection. Which action should be taken to accomplish this task?

A. modify the class of restriction
B. set up class of restriction in the Cisco IOS Voice Gateway
C. set up all restriction tables to prevent calls to the operator
D. assign a CSS that does not have calling rights to the caller extension.

Answer: C

NEW QUESTION 57
What is the maximum number of Cisco Unity Connection locations connected in a HTTPS network?

A. 50
B. 25
C. 200
D. 10

Answer: B

NEW QUESTION 59
Refer to the exhibit.

2014-11-07 09:39:53, 855 ERROR [0X00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdpter]
[TelephonyAdapter::selectDeviceImpl] – switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]

Which end-user option can resolve this issue?

A. Standard CTI Reception of SRTP Key Material
B. Standard CTI Allow Calling Number Modification
C. Standard CTI Allow Control of Phones Supporting Rollover Mode
D. Standard CTI Allow Call Monitoring

Answer: C

Explanation:
https://community.cisco.com/t5/collaboration-applications/jabber-for-windows-cannot-control-8841-desk-phone

NEW QUESTION 61
Refer to the exhibit.

The associated directory number is configured with Call Forward All to voicemail in Cisco UCM. When users call the directory number they hear the opening greeting. Which action should be taken to correct this issue?

A. Modify the rule to a Forward Routing Rule.
B. Modify the Calling Number to 3005.
C. Modify the Dialed Number condition from "Equals" to "In".
D. Modify the Call Forward All to the voicemail pilot.

Answer: A

NEW QUESTION 66
What are two characteristics of HTTPS networking for Cisco Unity Connection? (Choose two)

A. HTTPS single-site networks are joined via an intersite link
B. HTTPS networking uses a ring topology
C. HTTPS networking supports a maximum of 25 locations
D. HTTPS networking uses the SMTP protocol
E. HTTPS networking supports multisite networks

Answer: CD

NEW QUESTION 71
When trying to send a call out of Cisco Unity Connection, what happens when enabling the transfer to an alternate contact number, located under caller input?

A. The restriction table is checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
B. The restriction table is not checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
C. The restriction table is not checked when a user changes the extension number via a TUI conversation.
D. The restriction table is not checked when a user changes extension number via the Cisco Unity Connection Cisco PCA page.

Answer: B

NEW QUESTION 73
Which description of an IdP server is true?

A. authenticates user credentials
B. provides user authorization
C. is an authentication request that is generated by a Cisco Unified Communications application
D. consists of pieces of security information that are transferred to the service provider for user authentication

Answer: A

Explanation:
SSO uses Security Assertion Markup Language (SAML) to exchange authentication details between an Identity Provider (IdP) and a service provider. The identity provider authenticates user credentials and issues SAML assertions, which are pieces of security information transferred from the identity provider to the service provider for user authentication. Each assertion is an XML document that contains trusted statements about a subject including, for example, username and privileges. SAML assertions are usually digitally signed to ensure their authenticity.

NEW QUESTION 74
Which entity is a standard component used for authentication by SAML 2.0?

A. identity provider
B. session broker
C. Internet service provider
D. client access server

Answer: A

NEW QUESTION 78
Which step is the first for web-based single sign-on login?

A. Authenticate.
B. Redirect to IdP to get authenticated.
C. Present authentication assertion.
D. Request access to protected service.

Answer: D

NEW QUESTION 81
Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

A. partitions and search spaces
B. user greetings
C. user templates and user greetings
D. call handlers
E. users and their corresponding mailboxes

Answer: AE

NEW QUESTION 82
Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Step 1 – A

Step 2 – B Step 3 - D
https://www.ciscolive.com/c/dam/r/ciscolive/emea/docs/2019/pdf/BRKUCC-3347.pdf

NEW QUESTION 86
Refer to the exhibit.

Cisco UCM is integrated with Cisco Unity connection via a SIP truck and is configured using a globalized dial plan (directory number are configured with "*").
Using cisco best practices, which implementation allows call transfers to internal directory numbers but not to PSTN numbers?

A. remove PSTN-PT from voicemail_CSS
B. change the order of partitions to put GLOBAL-INERNAL-PT first in Voicemail_CSS
C. create a BLOCK-PSTN-PT partition and add it to Voicemail_CSS
D. block pattern +* in the Cisco Unity restriction table

Answer: D

NEW QUESTION 87
A collaboration engineer is configuring service discovery for Cisco Jabber clients with an on-premises Cisco IM and Presence deployment Clients on the corporate
network are working Clients on the public internet cannot locate the corporate services What must the engineer configure to enable service discovery for these
clients?

- _collab-edge._tls.example.com external DNS SRV record

- _collab-edge._tcp.example.com external DNS SRV record

- _cisco-uds._tls.example.com external DNS SRV record
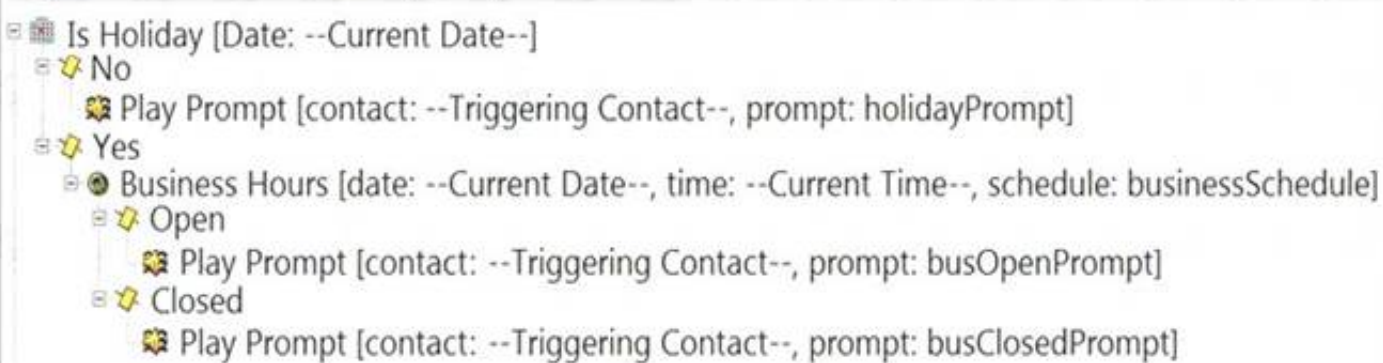
- _cisco-uds._tcp.example.com external DNS SRV record

A. Option A
B. Option B
C. Option C
D. Option D

Answer: D

NEW QUESTION 91
Refer to the exhibit.

Figure 17 Business Hours Step Output Branches

- Is Holiday [Date: --Current Date--]
  - No
    - Play Prompt [contact: --Triggering Contact--, prompt: holidayPrompt]
  - Yes
    - Business Hours [date: --Current Date--, time: --Current Time--, schedule: businessSchedule]
      - Open
        - Play Prompt [contact: --Triggering Contact--, prompt: busOpenPrompt]
      - Closed
        - Play Prompt [contact: --Triggering Contact--, prompt: busClosedPrompt]

An administrator is configuring the auto-attendant script for a Cisco Unity Express Integration to Cisco UCME and wants to play the "busOpenprompt" wave file when il is not a holiday. How should the script be configured to accomplish this goal?

A. Check the Business Hours only if the "Is Holiday" prompt returns a "Yes".
B. Swap me Open and Closed branches in the script.
C. Check the Business Hours only if the "Is Holiday" prompt returns a "No".
D. Swap the "busOpenPrompt" with "busclosedPrompt".

Answer: C

NEW QUESTION 93
An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server The engineer created the resource mailboxes and now needs to add impersonation Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

○ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Policy (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As

○ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As

○ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-Group).identity -ExtendedRights Receive-As

○ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -User (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As

A. Option A
B. Option B
C. Option C
D. Option D

Answer: D

NEW QUESTION 95
Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

A. cup
B. cup-xmpp
C. cup-xmpp-s2s
D. Tomcat

Answer: C

Explanation:
CUP-XMPP-S2S (Cisco Unified Presence - Extensible Messaging and Presence Protocol - Server to Server) Certificate • Used to validate secure connection for XMPP interdomain federation with externally federated XMPP system.

NEW QUESTION 100
What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

A. Contact Center Agent
B. IM-only
C. multicloud-based
D. Full UC
E. cloud-based

Answer: BD

NEW QUESTION 103
An engineer deploys Centralized Deployment for Cisco IM and Presence, where central IM and Presence runs version 12.0, and remote Cisco UCM clusters run version 10.5. The engineer checks under System > Centralized Deployment and notes that Status remains UnSynchronized. What are two reasons for this status? (Choose two.)
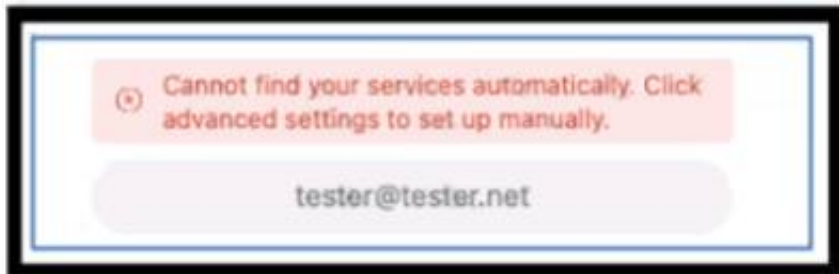
A. The Cisco UCM and IM and Presence cluster must be running at least version 11.5 to allow for Centralized Deployment.
B. The remote Cisco UCM cluster does not support OAuth Refresh Token flow.

C. This connection must be synchronized from the remote Cisco UCM Administration menu.
D. The username ana/or password of the application user that was provided for adding remote dusters to the central IM and Presence is incorrect.
E. The application user that is configured on remote Cisco UCM clusters does not have 'Standard AXL API Access- added.

Answer: BC

NEW QUESTION 108
Refer to the exhibit

A collaboration engineer is configuring Jabber for Windows in softphone mode inside the corporate firewall The engineer initially tests the dient by manually setting the account type and the login server domain name Everything works as expected Next the engineer resets Jabber and attempts to log in using automatic settings and receives an error
Which two items must be modified to resolve the issue? (Choose two.)

A. DNS A record for _cisco-uds
B. DNS SRV record for _collab-edge
C. username portion of the login email
D. domain portion of the login email
E. DNS SRV record for_cisco-uds

Answer: AE

NEW QUESTION 110
An engineer is configuring a Cisco Voicemail organization. How many links be configured between two Cisco unity connection Clusters?

A. One
B. Two
C. Three
D. Four

Answer: A

NEW QUESTION 112
Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

A. Cisco Tomcat
B. Cisco Sync Agent
C. Cisco DirSync
D. Cisco RIS Data Collector

Answer: C

NEW QUESTION 115
A collaboration engineer troubleshoots an Issue with Cisco IM and Presence federated with Microsoft Skype for Business. A Cisco Jabber user reports being unable to see the presence status of a user on Microsoft Skype for Business when searching for the Microsoft user. Which action resolves this issue?

A. Disable TLS for the federation.
B. Configure the federation to use the XMPP protocol.
C. Add a static route on Cisco IM and Presence to the Skype for Business domain.
D. Have the Jabber user add the Skype for Business user to the Jabber contact list.

Answer: A

NEW QUESTION 120
Refer to the exhibit.

```
---Log snippet---

2018-12-27 11:02:05, 430 INFO [0x0000015c]
[re\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] – About to make DNS SRV record query
'_cisco-uds._tcp.example.com.'
2018-12-27 11:02:05, 430 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf:dns::mapFromWindowsDNSResult] - *-----* DNS query _cisco-
uds._tcp.example.com. has failed: DNS name does not exist.
  (9003).
2018-12-27 11:02:05, 430 INFO [0x0000015c]
[rc\dnsutils\win32\win32DnsUtils.cpp(343)] [csf.dns]
[csf::dns::DnsUtils::executeSRVRecordQuery] – About to make DNS SRV record query
'_cuplogin._tcp.example.com.'
2018-12-27 11:02:05, 435 WARN [0x0000015c]
[src\dnsutils\win32\win32DnsUtils.cpp(52)] [csf.dns]
[csf::dns::mapFromWindowsDNSResult] - *-----* DNS query
_cuplogin._tcp.example.com. has failed: DNS name does not exist.
  (9003).
```

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

A. A record for the Cisco Unified Communications Manager
B. SRV record _cisco-uds._tcp.example.com
C. A record _cuplogin._tcp.example.com
D. SRV record _cuplogin._tcp.example.com

Answer: B

NEW QUESTION 121
......

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