

# Microsoft

## Exam Questions mb-900

Microsoft Dynamics 365 Fundamentals



NEW QUESTION 1  
DRAG DROP  
Match each tool to its task.  
NOTE: Each correct match is worth one point.

Tools

Microsoft PowerBI

Microsoft Visual Studio

Microsoft PowerApps

Answer Area

Task

Configure dashboards.

Manage test automation.

Deploy models.

Integrate data sources.

Tool

tool

tool

tool

tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools

Microsoft PowerBI

Microsoft Visual Studio

Microsoft PowerApps

Answer Area

Task

Configure dashboards.

Manage test automation.

Deploy models.

Integrate data sources.

Tool

Microsoft Visual Studio

Microsoft PowerBI

Microsoft PowerBI

Microsoft PowerApps

NEW QUESTION 2  
DRAG DROP  
A company wants to automate functions performed by some of its departments. You need to select the appropriate Dynamics 365 application for each function. Which applications should you select?  
To answer, drag the appropriate applications to the correct functions. Each application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Applications

Dynamics 365 for Sales

Dynamics 365 for Customer Service

Dynamics 365 for Field Service

Dynamics 365 for Marketing

Answer Area

Function

Support takes incoming calls for defective products and assigns them to the correct groups.

Business development managers need to track progress on potential clients.

A system sends emails and product literature to current and potential customers.

A system enables technicians to check which supplies are on their trucks as well as which supplies are at the main location.

Application

Application

Application

Application

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Applications

Dynamics 365 for Sales

Dynamics 365 for Customer Service

Dynamics 365 for Field Service

Dynamics 365 for Marketing

Answer Area

Function

Support takes incoming calls for defective products and assigns them to the correct groups.

Business development managers need to track progress on potential clients.

A system sends emails and product literature to current and potential customers.

A system enables technicians to check which supplies are on their trucks as well as which supplies are at the main location.

Application

Dynamics 365 for Customer Service

Dynamics 365 for Sales

Dynamics 365 for Field Service

Dynamics 365 for Marketing

**NEW QUESTION 3**

You are an administrator in Dynamics 365 for Customer Engagement apps. You need to create solution components using customization tools. Which two components can be included in a solution? Each correct answer presents a complete solution.  
NOTE: Each correct selection is worth one point.

- A. audit logs
- B. sitemap
- C. team
- D. business unit
- E. global option sets

**Answer:** AE

**NEW QUESTION 4**

You are a system administrator for an organization that has Dynamics 365 for Sales and Dynamics 365 for Customer Service. A user who logs in to the Microsoft 365 portal sees only Dynamics 365 for Sales. You need to enable the user to see Dynamics 365 for Customer Service. What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

- A. In Dynamics 365 model driven apps, enable the features.
- B. In PowerApps, create the application.
- C. Type the URL of the web application for Dynamics 365 for Customer Service.
- D. Assign the correct security role to the user's ID
- E. Add the correct licensing to the user ID in Active Directory.

**Answer:** AD

**NEW QUESTION 5**

**HOTSPOT**  
A company implements Dynamics 365 for Finance and Operations. You need to determine which tasks are available by default in the mobile app. For each of the following statements, select Yes if the task is available. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Task	Yes	No
Create purchase orders.	<input type="radio"/>	<input type="radio"/>
Create sales orders.	<input type="radio"/>	<input type="radio"/>
Approve invoices.	<input type="radio"/>	<input type="radio"/>
Approve expense reports.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Answer Area

Task	Yes	No
Create purchase orders.	<input checked="" type="radio"/>	<input type="radio"/>
Create sales orders.	<input checked="" type="radio"/>	<input type="radio"/>
Approve invoices.	<input type="radio"/>	<input checked="" type="radio"/>
Approve expense reports.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 6**

A company wants to automatically send a company-wide email every Sunday to remind employees to submit expenses. You need to configure the Microsoft Flow type that requires the least amount of user interaction and the highest level of consistency. Which Flow type should you configure?

- A. solution-aware
- B. automated
- C. scheduled

- D. business process
- E. button

Answer: D

NEW QUESTION 7

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

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Answer Area

Statement	Yes	No
Each Dynamics 365 on-premises server requires a separate license.	<input type="radio"/>	<input type="radio"/>
When you purchase user licenses, each Dynamics 365 on-premises user requires his or her own license.	<input type="radio"/>	<input type="radio"/>
When you purchase device licenses, each Dynamics 365 on-premises device requires its own license.	<input type="radio"/>	<input type="radio"/>
A Dynamics 365 user who accesses a Dynamics 365 on-premises server on a device requires two licenses.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

•••••

Answer Area

Statement	Yes	No
Each Dynamics 365 on-premises server requires a separate license.	<input type="radio"/>	<input checked="" type="radio"/>
When you purchase user licenses, each Dynamics 365 on-premises user requires his or her own license.	<input type="radio"/>	<input checked="" type="radio"/>
When you purchase device licenses, each Dynamics 365 on-premises device requires its own license.	<input checked="" type="radio"/>	<input type="radio"/>
A Dynamics 365 user who accesses a Dynamics 365 on-premises server on a device requires two licenses.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 8

Your company wants to test Dynamics 365 for Customer Engagement. The 30-day trial expires in a few days. You need to extend the trial period for an additional 30 days. What should you do?

- A. Purchase a 30-day subscription.
- B. In the administrative portal, choose Extend trial, and then enter your credit card information.
- C. Open a support ticket with Microsoft to ask for an extension.
- D. Export your solution, start a new trial, and import the solution.

Answer: A

NEW QUESTION 9

Several company employees need access to Dynamics 365 for Finance and Operations for expense entry purposes only. You need to add the most restrictive license. What should you do?

- A. Get a User Subscription License (User SL) and give full user access
- B. Get licensed with Dynamics 365 Team Members
- C. Get licensed with a Dynamics 365 Application subscription
- D. Get a Device Subscription License (Device SL).

Answer: A

NEW QUESTION 10

Microsoft releases a major update to the Dynamics 365 applications. You need to acquire a detailed list of the new features and improvements in the new release. What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. View the appropriate release notes.
- B. In Lifecycle Services, visit the Preview feature management section.

- C. On docs.microsoft.com, view the page titled What's new in Dynamics 365.
- D. In the product's Help, view the section titled What's new.

Answer: A

**NEW QUESTION 10**

HOTSPOT

You operate a Dynamics 365 for Customer Engagement environment.  
You need to determine the security types used to secure different resources.  
Which security type is used for each capability? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Capability	Security type
Group privileges per a user's job responsibilities.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Give access rights to an individual customer.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Provide access to one value on a form.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Capability	Security type
Group privileges per a user's job responsibilities.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Give access rights to an individual customer.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Provide access to one value on a form.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>

**NEW QUESTION 12**

You run Dynamics 365 on-premises.  
To save on hosting costs, you virtualize all servers and migrate them to Microsoft Azure. You need to determine the types of cloud services being provided.  
Which two types of cloud services are being provided? Each correct answer presents a complete solution.  
NOTE: Each correct selection is worth one point.

- A. infrastructure as a service (IaaS)
- B. hybrid deployment
- C. software as a service (SaaS)
- D. platform as a service (PaaS)

Answer: AD

**NEW QUESTION 14**

DRAG DROP

Match each Microsoft Azure service to its category.  
To answer, drag the appropriate category from the column on the left to its Azure service on the right. Each category may be used once, more than once, or not at all.  
NOTE: Each correct match is worth one point.



Categories

- software as a service (SaaS)
- platform as a service (PaaS)
- infrastructure as a service (IaaS)
- database as a service (DBaaS)

Answer Area

Azure service

- storage
- development framework
- web-based email service
- virtual machine

Category

- Category
- Category
- Category
- Category

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Categories

- software as a service (SaaS)
- platform as a service (PaaS)
- infrastructure as a service (IaaS)
- database as a service (DBaaS)

Answer Area

Azure service

- storage
- development framework
- web-based email service
- virtual machine

Category

- database as a service (DBaaS)
- infrastructure as a service (IaaS)
- software as a service (SaaS)
- platform as a service (PaaS)

NEW QUESTION 16

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