

# Microsoft

## Exam Questions mb-900

Microsoft Dynamics 365 Fundamentals



NEW QUESTION 1

DRAG DROP

Match each tool to its task.

NOTE: Each correct match is worth one point.

Tools

Microsoft PowerBI

Microsoft Visual Studio

Microsoft PowerApps

Answer Area

Task

Configure dashboards.

Manage test automation.

Deploy models.

Integrate data sources.

Tool

tool

tool

tool

tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools

Microsoft PowerBI

Microsoft Visual Studio

Microsoft PowerApps

Answer Area

Task

Configure dashboards.

Manage test automation.

Deploy models.

Integrate data sources.

Tool

Microsoft Visual Studio

Microsoft PowerBI

Microsoft PowerBI

Microsoft PowerApps

NEW QUESTION 2

DRAG DROP

You need to create a new Dynamics 365 application that limits users to viewing only customer accounts.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Go to the Office 365 admin center.

Create a new PowerApp app.

Add components to the app.

Save the app.

Publish the app.

Add flows to the app.

Answer area

>

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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

The diagram illustrates the mapping of actions to the answer area. On the left, under the heading "Actions", there is a list of five actions: "Go to the Office 365 admin center.", "Create a new PowerApp app.", "Add components to the app.", "Save the app.", and "Add flows to the app.". On the right, under the heading "Answer area", there is a list of four items: "Go to the Office 365 admin center.", "Add components to the app.", "Save the app.", and "Publish the app.". Arrows indicate the mapping: "Go to the Office 365 admin center." maps to the first item, "Add components to the app." maps to the second item, "Save the app." maps to the third item, and "Publish the app." maps to the fourth item. The "Create a new PowerApp app." and "Add flows to the app." actions are not mapped to any item in the answer area.

### NEW QUESTION 3

## HOTSPOT

You are determining whether to deploy Dynamics 365 for Retail or Dynamics 365 for Finance and Operations. You need to identify the capabilities of each application.

Which capabilities does each application support? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area	Supported product or products
<p><b>Capability</b></p> <p>Receive app model updates seamlessly without recompiling or merging with customizations.</p>	<p>Dynamics 365 for Retail only  Dynamics 365 for Finance and Operations only  Dynamics 365 for Retail and Dynamics 365 for Finance and Operations</p>
<p>Receive retail channel component updates seamlessly without merging with customizations.</p>	<p>Dynamics 365 for Retail only  Dynamics 365 for Finance and Operations only  Dynamics 365 for Retail and Dynamics 365 for Finance and Operations</p>
<p>Deploy a solution scoped to provide retail functionality only, including after deployment.</p>	<p>Dynamics 365 for Retail only  Dynamics 365 for Finance and Operations only  Dynamics 365 for Retail and Dynamics 365 for Finance and Operations</p>

- A. Mastered  
B. Not Mastered

**Answer: A**

**Explanation:**

Answer Area	Capability	Supported product or products
Receive app model updates seamlessly without recompiling or merging with customizations.		Dynamics 365 for Retail only Dynamics 365 for Finance and Operations only Dynamics 365 for Retail and Dynamics 365 for Finance and Operations
Receive retail channel component updates seamlessly without merging with customizations.		Dynamics 365 for Retail only Dynamics 365 for Finance and Operations only Dynamics 365 for Retail and Dynamics 365 for Finance and Operations
Deploy a solution scoped to provide retail functionality only, including after deployment.		Dynamics 365 for Retail only Dynamics 365 for Finance and Operations only Dynamics 365 for Retail and Dynamics 365 for Finance and Operations

## NEW QUESTION 4

You are a system administrator for an organization that has Dynamics 365 for Sales and Dynamics 365 for Customer Service.

A user who logs in to the Microsoft 365 portal sees only Dynamics 365 for Sales. You need to enable the user to see Dynamics 365 for Customer Service.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

- A. In Dynamics 365 model driven apps, enable the features.
- B. In PowerApps, create the application.
- C. Type the URL of the web application for Dynamics 365 for Customer Service.
- D. Assign the correct security role to the user's ID
- E. Add the correct licensing to the user ID in Active Directory.

**Answer: AD**

**NEW QUESTION 5**

This question requires that you evaluate the underlined text to determine if it is correct.

The Customer Service Hub app is available on a desktop browser and on a mobile device. It can be

used for managing cases and Knowledge articles.  
Review the bold text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. optimizes viewing for desktop browsers only.
- C. is available on a desktop browser for case management, but not for managing knowledge articles.
- D. does not provide the ability to add an activity to a case on a mobile device.

**Answer:** A

**Explanation:**  
<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customer-service/customer-service-hub-user-guide-basics>

**NEW QUESTION 6**

You need to enable users to export and import data that is in bank and payroll files in Dynamics 365 for Business Central. What should you set up?

- A. RapidStart Services
- B. payroll-transaction import
- C. Data Exchange Framework
- D. data encryption

**Answer:** D

**NEW QUESTION 7**

DRAG DROP  
Match each response time to its level for Dynamics 365.  
To answer, drag the appropriate level from the column on the left to its response time on the right. Each level may be used once, more than once, or not at all.  
NOTE: Each correct match is worth one point.

Levels

Subscription

Enhanced

Professional direct

Premier

Answer Area

Response time

next business day

less than two hours

less than one hour Tier 2

less than one hour Tier 3

Level

level

level

level

level

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Levels

Subscription

Enhanced

Professional direct

Premier

Answer Area

Response time

next business day

less than two hours

less than one hour Tier 2

less than one hour Tier 3

Level

Enhanced

Professional direct

Subscription

Premier

**NEW QUESTION 8**

DRAG DROP  
Match each term to its definition.  
To answer, drag the appropriate term from the column on the left to its definition on the right. Each term may be used once, more than once, or not at all.  
NOTE: Each correct match is worth one point.

Terms

software as a service (SaaS)

platform as a service (PaaS)

infrastructure as a service (IaaS)

Answer Area

Definition

supports the complete web application lifecycle

an instant computing infrastructure, provisioned and managed over the internet

a complete software solution that you purchase on a pay-as-you-go basis from a cloud service provider

Term

Solution

Solution

Solution

A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Terms

software as a service (SaaS)

platform as a service (PaaS)

infrastructure as a service (IaaS)

Answer Area

Definition

supports the complete web application lifecycle

an instant computing infrastructure, provisioned and managed over the internet

a complete software solution that you purchase on a pay-as-you-go basis from a cloud service provider

Term

software as a service (SaaS)

infrastructure as a service (IaaS)

platform as a service (PaaS)

NEW QUESTION 9

You need to authenticate users to Dynamics 365 for Customer Engagement apps.  
What are three supported security models for authentication? Each correct answer presents a complete solution.  
NOTE: Each correct selection is worth one point.

A. claims-based  
B. Active Directory Domain Services  
C. OAuth 2.0  
D. Active Directory Federation Services  
E. Microsoft Azure Active Directory  
F. OAuth 1.0

Answer: ABC

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/developer/authenticate-users>

NEW QUESTION 10

You run Dynamics 365 in the cloud. You make customizations using Microsoft Azure Blob storage for storing documents. Azure Logic Apps for integration, and Azure IoT Hub to collect customer sensor data.  
You need to determine the type of cloud service model being used by the customizations. Which cloud service model is being used?

A. software as a service (SaaS)  
B. platform as a service (PaaS)  
C. infrastructure as a service (IaaS)  
D. hybrid deployment

Answer: A

NEW QUESTION 10

Which two Microsoft Azure functionalities are used with Dynamics 365? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Microsoft Flow  
B. Lifecycle Services  
C. Azure Sphere  
D. Azure Web Apps  
E. Azure Active Directory

Answer: AE

NEW QUESTION 15

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