

PL-200 Dumps

Microsoft Power Platform Functional Consultant

<https://www.certleader.com/PL-200-dumps.html>



NEW QUESTION 1

- (Exam Topic 1)

You need to design the resort portal to meet the business requirements. Which data source should you use?

- A. Microsoft Excel
- B. Azure SQL Database
- C. SQL Server
- D. Common Data Service

Answer: A

NEW QUESTION 2

- (Exam Topic 1)

You need to design the chat solution to answer the inquiry from Guest1.

Which three components can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Variables
- B. Escalations
- C. Smart match
- D. Synonyms
- E. Topics

Answer: ACD

Explanation:

Scenario: Guest1 inquires about snow conditions several times during each day of their stay.

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 3

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	<div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link. </div>
Validate the user's email.	<div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	<div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link. </div>
Validate the user's email.	<div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up </div>

NEW QUESTION 4

- (Exam Topic 2)

You need to set up the new service request completion process.

Which two components should you include in the solution? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. connection reference
- B. business process flow
- C. Power Automate flow
- D. connection

Answer: AC

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference>

NEW QUESTION 5

- (Exam Topic 2)

You need to implement the requirement for the VP of sales. What should you do?

- A. Use a test account with a base security role with QV security added.
- B. Add the System Administrator security role to your user account.
- C. Use a test account with only QV security added.
- D. Add QV security to your user account.

Answer: A

Explanation:

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to the system.

To set up the base security role for the first time

- > create a new empty security role.
- > add the minimum privileges required to access the system.
- > add the privileges required for the basic functionalities.
- > test the role with the test user account.
- > add the permissions to the entities that all users can access (e.g. reference data).

Reference: <https://linzawwin.blogspot.com/2020/07/minimum-privileges-required-to-log-in.html>

NEW QUESTION 6

- (Exam Topic 2)

You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Deployment option for changes to an unrelated table

Deploy a patch with the changes made from the current solution.

Deploy a full copy of the new solution with the changes using the upgrade option.

Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option for automation enhancements

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Deploy a patch with the changes made from the current solution. Scenario:

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Note:

Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the

previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.

Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions>

NEW QUESTION 7

- (Exam Topic 2)

You need to add the missing components to the Verification Process Automation solution. Which two components should you add? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Service Request statuscode field
- B. Dataverse connection reference
- C. Qualification statuscode field
- D. On-premises data gateway reference
- E. Outlook connection reference

Answer: CE

Explanation:

C: A service request can have one or more Qualification records associated with it. E: The new process for completing a service request must automate the following:

- Set the Service Request record status to Complete when work on all Qualification records is finished.
- Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 8

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Control
Process qualification records for a service request.	<div style="border: 1px solid gray; padding: 2px;"> <div style="text-align: right; font-size: small;">▼</div> <div style="padding: 2px;">Switch</div> <div style="padding: 2px;">Condition</div> <div style="padding: 2px;">Apply to Each</div> </div>
Evaluate a qualification.	<div style="border: 1px solid gray; padding: 2px;"> <div style="text-align: right; font-size: small;">▼</div> <div style="padding: 2px;">Do until</div> <div style="padding: 2px;">Condition</div> <div style="padding: 2px;">Apply to Each</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically. Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: <https://docs.microsoft.com/en-us/power-automate/apply-to-each> <https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

NEW QUESTION 9

- (Exam Topic 3)

A company plans to implement chatbots by using Power Virtual Agents. The company has the following requirements for the bots:

- Users in the accounting department must be able to create a bot for frequently asked questions.
- The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment. You need to configure the permissions for the bots.

Which actions should you implement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Users can create a bot.

Action

- Assign users the Maker permissions.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.
-
- Share the bot with a security group.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.

Support desk users can use the bot.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement

Users can create a bot.

Action

- Assign users the Maker permissions.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.
-
- Share the bot with a security group.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.

Support desk users can use the bot.

NEW QUESTION 10

- (Exam Topic 3)

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Tools	Requirement	Tool
Power Fx	Filter data in the dataflow.	
Power Query	Filter data in the canvas app.	
T-SQL		
Kusto		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

First Box: Power Query

To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.

Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.

Reference: <https://docs.microsoft.com/en-us/power-query/> <https://docs.microsoft.com/en-us/power-query/transform/filter-rows-by-condition>

2nd Box: Power Fx

To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and code-based platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.

Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas>

NEW QUESTION 10

- (Exam Topic 3)

You are creating tables for use with Microsoft Power components.

The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.

You need to apply this restriction to the solution, Where should you make the changes?

- A. Power Apps
- B. Default solution
- C. Segmented solution
- D. Unmanaged solution
- E. Managed solution

Answer: C

NEW QUESTION 12

- (Exam Topic 3)

You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:

- A table of aggregated data must be created in dataflow storage.
- A unique identifier must be created for the table.

You need to configure the dataflow.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Table of aggregated data	<ul style="list-style-type: none"> Merge query Fact table Merge query Linked entity Computed entity
Unique identifier	<ul style="list-style-type: none"> Key column Key column Pivot column Alternate key

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Solution
Table of aggregated data	<ul style="list-style-type: none"> Merge query Fact table Merge query Linked entity Computed entity
Unique identifier	<ul style="list-style-type: none"> Key column Key column Pivot column Alternate key

NEW QUESTION 15

- (Exam Topic 3)

You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; height: 15px; margin-bottom: 2px;"></div> <div style="border: 1px solid black; padding: 2px;">Configure mobile settings set on the case entity level.</div> <div style="border: 1px solid black; padding: 2px;">Configure mobile settings at the field level within the case form.</div> <div style="border: 1px solid black; padding: 2px;">Configure a security role in the mobile permission set for appropriate users.</div> </div>
Users can open cases but cannot see the subject of the case.	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; height: 15px; margin-bottom: 2px;"></div> <div style="border: 1px solid black; padding: 2px;">Configure mobile settings set at the case entity level.</div> <div style="border: 1px solid black; padding: 2px;">Configure mobile settings at the field level within the case form.</div> <div style="border: 1px solid black; padding: 2px;">Configure a security role in the mobile permission set for appropriate users.</div> </div>
Users report that they cannot access the system from the Dynamics 365 mobile app.	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; height: 15px; margin-bottom: 2px;"></div> <div style="border: 1px solid black; padding: 2px;">Configure mobile settings set at the case entity level.</div> <div style="border: 1px solid black; padding: 2px;">Configure mobile settings at the field level within the case form.</div> <div style="border: 1px solid black; padding: 2px;">Configure a security role in the mobile permission set for appropriate users.</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- * 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
 - * 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form"
 - * 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user
- <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon>

NEW QUESTION 17

- (Exam Topic 3)

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Write validation tests.
- B. Set the Optimized embedding appearance field to true.
- C. Publish all changes.
- D. Run the solution checker.
- E. Clone a solution.

Answer: DE

Explanation:

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components: Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps

Reference: <https://www.eimagine.com/ui/>

NEW QUESTION 18

- (Exam Topic 3)

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.

Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	<ul style="list-style-type: none"> Set an inactivity limit in the user's group policy. Set a timeout in the Power Platform admin center. Configure access controls in Azure Active Directory. Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	<ul style="list-style-type: none"> Enter the restricted file types in the SharePoint admin center. Enter the allowed file types in the Power Platform admin center. Enter the restricted file types in the Power Platform admin center.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.

Note: Configure session timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users.

Incorrect:

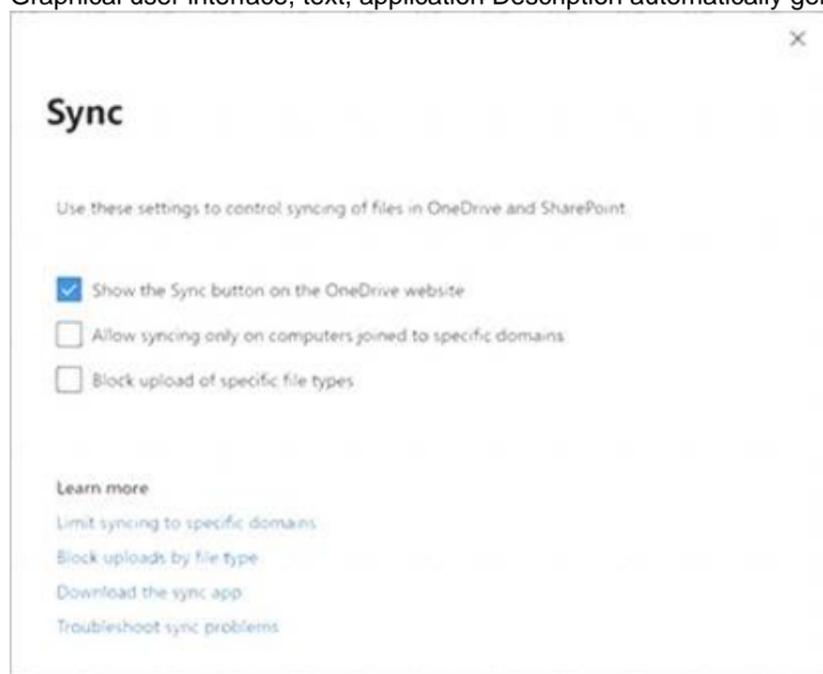
Configure inactivity timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users. Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

- > Go to the Settings page of the new SharePoint admin center,
- > Select Sync.

Graphical user interface, text, application Description automatically generated



- > Select the Block upload of specific file types check box.
- > Enter the file name extensions you want to block, for example: exe or mp3.
- > Select Save.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/user-session-management> <https://docs.microsoft.com/en-us/onedrive/block-file-types>

NEW QUESTION 21

- (Exam Topic 3)

You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams. Users report that they are unable to view the app in Teams. You need to ensure that users can access the app. What should you do?

- A. Share the app with a security group by using the Maker portal.
- B. Share the app with a security group in Teams.

- C. Request that a tenant administrator pin the app to the app bar in Teams.
- D. Publish the app by using the Maker portal.
- E. Share the app with individual users by using the Maker portal.

Answer: C

Explanation:

When you create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams, the app needs to be added to the app bar in Teams before it can be accessed by users. This can only be done by a tenant administrator. To ensure that users can access the app, you would need to request that the tenant administrator pin the app to the app bar in Teams.

Sharing the app with a security group by using the Maker portal (A) or in Teams (B) would allow users in that group to access the app, but they would still need to be able to find and open the app.

Here are some references from Microsoft that may be helpful in understanding how to make Power Apps app available in Teams:

- > Microsoft docs: Add a Power Apps app to a Microsoft Teams channel
- > Microsoft docs: Pin a Power Apps app to the app bar in Microsoft Teams
- > Microsoft docs: Distribute Power Apps for Microsoft Teams

NEW QUESTION 24

- (Exam Topic 3)

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:

- The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
- The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface Description automatically generated with low confidence

NEW QUESTION 26

- (Exam Topic 3)

A company plans to automate the following manual processes by using Power Automate. You need to identify UI flow types for the two business processes.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

NEW QUESTION 31

- (Exam Topic 3)

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

Power BI
Common Data Service
Power Automate
Power BI admin portal

Who can see alerts configured for Power BI?

The person who created the alert.
The dashboard owner and the person who created the alert.
Everyone who has access to the dashboard.
Everyone who has access to the Power BI instance.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

NEW QUESTION 32

- (Exam Topic 3)

A company collaborates by using Microsoft Teams.

You must create a Power Apps app directly from within a Teams channel. The app will be used by members of the channel to manage sales orders.

You need to create the app by using Dataverse for Teams. How should you create the app?

- A. Create a canvas app by using a Power Apps personal app in Teams.
- B. Create a canvas app by using the App Studio app.
- C. Use the Power Apps web designer.
- D. Create a model-driven app by using the App Studio app

Answer: B

Explanation:

You can create, edit, and delete canvas apps in Teams.

Note: With Power Apps Studio embedded in the Power Apps app in Teams and the new built-in data platform providing an easy-to-use, editable data table, you can quickly build apps based on custom data tables that are Teams-specific and scenario-specific.

Reference: <https://docs.microsoft.com/en-us/power-apps/teams/create-first-app> <https://docs.microsoft.com/en-us/power-apps/teams/create-apps-overview>

NEW QUESTION 36

- (Exam Topic 3)

You deploy a Power Virtual Agents chatbot that integrates with Dynamics 365 Omnichannel for Customer Service.

You observe that the chatbot is not able to recognize the questions asked by users.

You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort.

What should you do?

- A. Add a fallback topic
- B. Create new topics.
- C. Create an entity.
- D. Modify the Escalate system topic.

Answer: A

NEW QUESTION 38

- (Exam Topic 3)

A company is building a Power Virtual Agents chatbot.

Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.

You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Sharing options	Answer Area	Requirement	Sharing option
Users		Users in the accounting department	
Active Directory security groups		Users in the sales department	
Everyone in the organization			

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Sharing options	Answer Area	Requirement	Sharing option
Users		Users in the accounting department	Active Directory security groups
Active Directory security groups		Users in the sales department	Users
Everyone in the organization			

NEW QUESTION 42

- (Exam Topic 3)

You create a new independent software vendor (ISV) solution for a Power Apps app.

The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.

You need to avoid naming conflicts during solution import.

Which element should you configure?

- A. Package type
- B. Configuration page
- C. Marketplace
- D. Prefix
- E. Version

Answer: D

Explanation:

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

NEW QUESTION 46

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 50

- (Exam Topic 3)

A company has locations in the United States, Brazil, India, and Japan. The company conducts financial transactions in all of these regions.

Financial transactions in Brazil are going to stop, but the office will remain open.

Users must no longer be able to create records associated with the Brazilian currency. Historical records must remain intact.

You need to configure Microsoft Dataverse to meet the requirement.

What should you do?

- A. Rename the Brazilian currency.
- B. Delete the Brazilian currency record.
- C. Disable the Brazilian language pack.
- D. Deactivate the Brazilian currency record.

Answer: D

Explanation:

You can't delete currencies that are in use by other records; you can only deactivate them. Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies>

NEW QUESTION 52

- (Exam Topic 3)

You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.

You create topics that contain nodes and functions. The company has the following requirements for the bot:

- When a caller states the word issue, help, or problem, the bot must respond with the question, "How can we help you today?"
- When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software or other
- When the caller asks a question, the bot must save the response so that it can perform an action on the response.

You need to configure the bot.

Which nodes or functions should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement	Node/Function
Caller states issue, help, or problem.	Trigger phrase Trigger phrase Question Message Action
Bot provides choices.	Question Action Question Message Variable
Responses are temporarily saved.	Identifier Action Variable Trigger Identifier

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Node/Function
Caller states issue, help, or problem.	Trigger phrase Trigger phrase Question Message Action
Bot provides choices.	Question Action Question Message Variable
Responses are temporarily saved.	Identifier Action Variable Trigger Identifier

NEW QUESTION 55

- (Exam Topic 3)

A company has a portal. Users sign into the portal by using a social media account.

The company wants to replace the existing portal with a Power Apps portal. users must sign up for access to the portal by using a Microsoft account and a unique invitation code that will be provided to the users.

You need to configure authentication for the home page.

Which values should you use? To answer, drag the appropriate values to the appropriate authentication settings. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area	Authentication setting	Value
<input type="text" value="Yes"/> <input type="text" value="No"/>		External sign in	<input type="text" value="Value"/>
		Open registration	<input type="text" value="Value"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
NO NO

NEW QUESTION 59

- (Exam Topic 3)

A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.

You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.

You need to create the solution.

Which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Update the visualizations when users change the values of the risk variables.	<input type="text"/> <ul style="list-style-type: none"> Embed a canvas app in a Power BI report. Embed a Power BI report in a model-driven app. Embed a model-driven app in a Power BI report.
Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk.	<input type="text"/> <ul style="list-style-type: none"> Use Power BI tiles. Use Power Apps visuals. Use the Power BI service.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Embed a Power BI report in a model-driven app

You can embed a Power BI report in a model-driven app main form. Box 2: Use the Power BI service.

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model-driven apps,

your users have a powerful way to work with your app's data.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi>

NEW QUESTION 63

- (Exam Topic 3)

A company plans to create an app by using Power Apps. The company has the following requirements:

- The app must be able to enter data into Microsoft SharePoint
- Users must be able to add the app into Microsoft Teams.

You need to recommend which app to create. Which type of app should you recommend?

- A. model-driven app as a personal app
- B. canvas app as a personal app
- C. canvas app as a tab app
- D. model-driven app as a tab app

Answer: B

NEW QUESTION 66

- (Exam Topic 3)

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Export data from Common Data Service into Microsoft Excel	
Train the category classification AI model by using Common Data Service data	<div style="text-align: center;"> ➤ ⬆ </div>
Train the AI model by using data exported to Microsoft Excel	<div style="text-align: center;"> ⬅ ⬇ </div>
Publish the AI model	
Use the model with Power Apps	
Import the AI model analysis into Common Data Service	
Train the prediction AI model by using Common Data Service data	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

Step 1:

Before you can use your prediction model, you have to train it to perform the way you want. Step 2:

After you train your model, publish it to make it available.

Publish your model when you want to make it available to users in your Power Apps environment. Step 3: Use the model with Power Apps

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prediction-train-model>

NEW QUESTION 67

- (Exam Topic 3)

A company is creating a canvas app and a model-driven app to manage their customer accounts.

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

You need to configure the scope for the business rules.

Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Scopes	Answer Area	
	Business rule	Scope
All forms	Business Type column setting for customer size	
Specific form	Account rating re-evaluation	
Table		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Table

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

Scope the business rule to Entity (Table). Box 2: Specific form

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model

The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:

If you select this item... The scope is set to...

Entity- The table and all forms for the table All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form

Reference: <https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations>

NEW QUESTION 72

- (Exam Topic 3)

You create a model-driven app for an automobile parts help desk.

A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile.

The form must prepopulate the following information about the customer from the client table:

- First name
- Last name

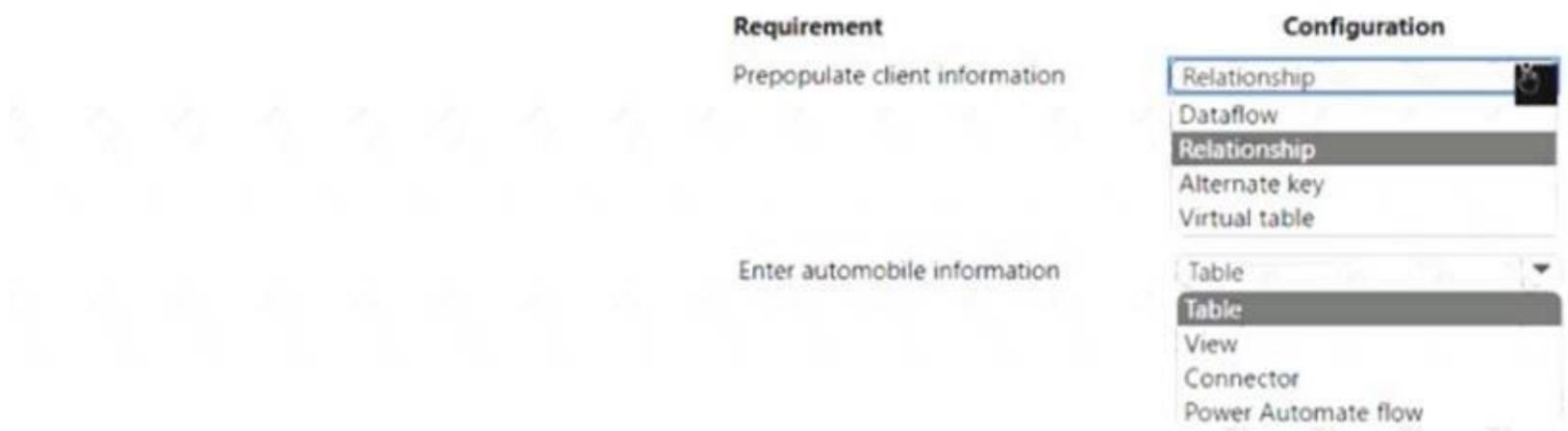
The agent must be able to type the following information about the automobile:

- Automobile make
- Automobile model

You need to implement the form.

What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

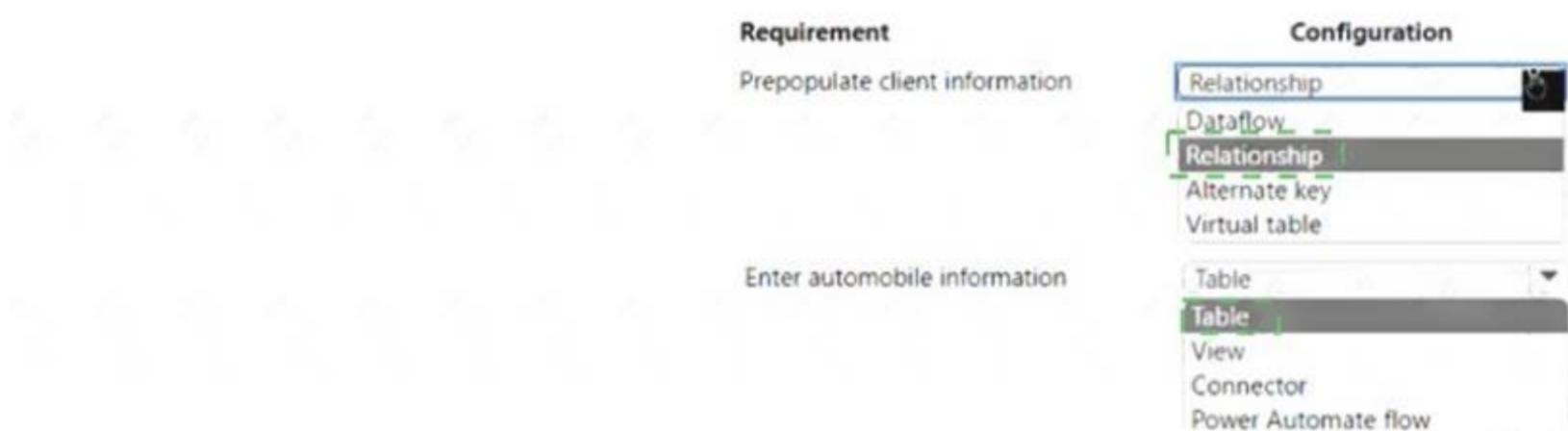


- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 73

- (Exam Topic 3)

You plan to create a dataflow by using Power Query to transform the data. You observe that some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

- A. Select the row that includes the cell with the error.
- B. Use the Flow Checker.
- C. Select the cell with the error.

- D. Use the App Checker.
- E. Use the Advanced Editor.

Answer: C

Explanation:

When you select the cell with the error, a tooltip will appear with more details about the error. This will help you identify the cause of the error and take the necessary steps to fix it.

NEW QUESTION 75

- (Exam Topic 3)

You are creating a business process flow for a Power Apps app. The business process flow must meet the following requirements:

- Must be available offline.
- Send an email to the team when a record is created. You need to set up business process flow.

What should you do? To answer, select the appropriate options in the answer area. Each correct selection is worth one point

Requirement	Configuration
Make it available offline.	<ul style="list-style-type: none"> Ensure that the business process flow is referencing one table. Ensure that the business process flow is referencing two tables. Ensure that the business process flow is referencing one table per stage.
Send an email to the team.	<ul style="list-style-type: none"> Create a step. Create a stage. Create a required column.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 76

- (Exam Topic 3)

You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:

Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION 77

- (Exam Topic 3)

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. UI Flows application
- B. Selenium IDE
- C. Latest version of Microsoft Edge
- D. On-premises data gateway
- E. Latest version of Mozilla Firefox

Answer: ABC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/setup>

NEW QUESTION 82

- (Exam Topic 3)

You are designing the organization structure for a company that has 5,000 users.

You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	<ul style="list-style-type: none"> Assign the security role to the default business unit team. Assign the security role individually to each user in the business unit. Create a new team, add the business unit users, and then assign the security role to the team.
Ensure an individual can see records in their current business unit and a child business unit.	<ul style="list-style-type: none"> Grant the user a security role from the child business unit. Grant the user the Parent: Child Business Units security permission. Grant the user a security role from the root business unit.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team Important

By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.

- > Select an environment and go to Settings > Users + permissions > Teams.
- > Select the checkbox for a team name.
- > Screenshot selecting a team.
- > On the menu bar, select Change Business Unit.
- > In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

Box 2: Grant the user a security role from the child business unit.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units> <https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

NEW QUESTION 87

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use age for Identify in the question and then add branches for each group that use conditional logic.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead, create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

To do this, you need to create a custom entity. Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 90

- (Exam Topic 3)

A company is planning to create a Power Virtual Agents bot. The bot has the following requirements:

- The bot must provide address information for the company.
- The bot must be available from Microsoft Teams and from the internet website of the company. You need to configure the bot. Which component should you use?

- A. Skill
- B. Composer
- C. Template

D. Channel

Answer: D

Explanation:

To make the bot available from Microsoft Teams and from the company's internet website, you need to configure the channels for the bot. Power Virtual Agents uses channels to connect the bot to different communication platforms such as Microsoft Teams, Skype, Facebook, and more. By configuring the appropriate channels for the bot, you can make it available on those platforms and allow users to interact with the bot from those locations. You can configure channels by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Channels" tab, where you can add the channels which you want the bot to be available on.
Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/channels-overview>

NEW QUESTION 91

- (Exam Topic 3)

A customer has a support website that includes FAQ pages, knowledge articles, and support content. You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal. You need to create topics from existing website content. The process must minimize human errors during topic creation. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Hover over the topic and select the Automate icon.	
Capture suggested topics.	
Add selected topics to the chatbot.	⤵
Enable the topics.	⤴
Identify the pre-filled trigger phrases.	

⤴

⤵

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- Select Suggest topics on the Topics page to extract content from FAQ/support pages or online files.
- Add the suggested topics to your bot.
- Enable the topics.

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web>

NEW QUESTION 95

- (Exam Topic 3)

A Company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email. The system must send an alert for all invoices that are seven days or more overdue. You need to configure the flow. Which expression should you use?

- A. `TriggerEmail() = 'OverdueDate' >= 7;`
- B. `'OverdueDate' >= '7'?TriggerEmail():false`
- C. `@GreaterOrEquals(TriggerEmail()['OverdueDate']: '7')`

- A. Option A
- B. Option B
- C. Option C

Answer: C

Explanation:

Example: `equals(triggerOutputs()['body/PDFStatus/Value'],'Ready to Generate')` Reference: <https://evolvous.com/microsoft-power-automate-trigger-condition/>

NEW QUESTION 100

- (Exam Topic 3)

A company plans to create two Microsoft Power Platform applications. One of the applications requires a custom control layout without using code. The other application will be used primarily by external users.

You need to create the applications.

Which application types should you use? To answer, drag the appropriate application types to the correct requirements. Each application type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Application types	Requirement	Application type
Canvas app	Custom control layout without coding	
Model-driven app	Used by external users	
Power Pages portal		
Power BI		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Application types	Requirement	Application type
Canvas app	Custom control layout without coding	Canvas app
Model-driven app	Used by external users	Model-driven app
Power Pages portal		
Power BI		

NEW QUESTION 103

- (Exam Topic 3)

You make the following customizations to a Microsoft Dataverse Environment

- Create a new table
- Add data to the new table.
- Delete an unused area from the site map.

The components must be transported to a different environment.

You need to determine the method required to transport each component.

Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods	Component	Method
Configuration Migration tool	New table	
Solution	Data for the new table	
SolutionPackager tool	Site map	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Methods	Component	Method
Configuration Migration tool	New table	Solution
Solution	Data for the new table	Configuration Migration tool
SolutionPackager tool	Site map	SolutionPackager tool

NEW QUESTION 104

- (Exam Topic 3)

A company uses Power Apps with Microsoft Dataverse.

The company enables auditing on the Dataverse database. The company tenant reaches the maximum storage capacity.

You need to delete some auditing data.

Which three deletion options should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. by table
- B. by record
- C. between two specified dates
- D. by column
- E. older than a specified date

Answer: ACE

Explanation:

* A. Deleting by table allows you to select specific tables in the Dataverse database for which you want to delete the auditing data. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the table for which you want to delete the auditing data. You can then select the specific auditing data you want to delete and click the "Delete" button. This is useful if you want to only delete auditing data for specific tables and not for the entire database.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/data/data-management-auditing#delete-audit-logs>

* C. Deleting between two specified dates allows you to select a range of dates within which the auditing data will be deleted. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the "Audit" option. From there, you can select the "Delete" button, and select the "Between two dates" option. Then you can specify the start and end date for which you want to delete the auditing data. This is useful if you want to delete auditing data for a specific time period and not for the entire database. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/data/data-management-auditing#delete-audit-logs>

* E. Deleting older than a specified date allows you to select a specific date, and any data older than that date will be deleted. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the "Audit" option. From there, you can select the "Delete" button, and select the "Older than a specified date" option. Then you can specify the date for which you want to delete the auditing data. This is useful if you want to delete auditing data that is older than a certain date and not for the entire database. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/data/data-management-auditing#delete-audit-logs>

It's always good to have a backup of Data before deletion and also check the retention period of the data you want to delete.

NEW QUESTION 109

- (Exam Topic 3)

A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams. You need to determine the environment that will be used by the app. Which environment will the app use?

- A. An existing Dataverse environment that you select.
- B. An existing Dataverse for Teams environment that you select.
- C. A Dataverse environment that is automatically created for the team.
- D. A Dataverse for Teams environment that is automatically created for the team.

Answer: D

Explanation:

The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment>

NEW QUESTION 113

- (Exam Topic 3)

A company uses Power Apps.

Users must be able to view only the address1 columns in the Account table.

You need to ensure other address columns are not visible to users when creating views and filters. What should you do?

- A. Disable the Search option for the columns.
- B. Create business rules to hide the other address columns.
- C. Delete the other address columns from the table.
- D. Use column-level security to remove read access to all users.

Answer: D

NEW QUESTION 117

- (Exam Topic 3)

You are a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area	Requirement	Component type
	Add a tag chart by using opened cases.	System chart Personal chart Area chart
	Add a stacked column chart shared with your team.	System chart Personal chart Area chart
	Add a Microsoft Power BI visualization.	System chart Personal chart Area chart
	Add a chart from a view that a user creates.	System chart Personal chart Area chart
	Add a doughnut chart that shows cases by owner.	System chart Personal chart Area chart

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

System Personal Personal
Personal System

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da>

NEW QUESTION 119

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

Users report that the main form does not display data from other entities or allow them to edit data from other entities.

You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Action
Edit data	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; margin-bottom: 5px;">▼</div> <div style="padding: 2px;">Add a mobile form</div> <div style="padding: 2px;">Add a quick create form</div> <div style="padding: 2px;">Add a sub-grid</div> <div style="padding: 2px;">Add a virtual entity</div> </div>
View data	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; margin-bottom: 5px;">▼</div> <div style="padding: 2px;">Add a reference panel</div> <div style="padding: 2px;">Add a quick view</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, chat or text message Description automatically generated

Box 1: Add a quick create form

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms> <https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v>

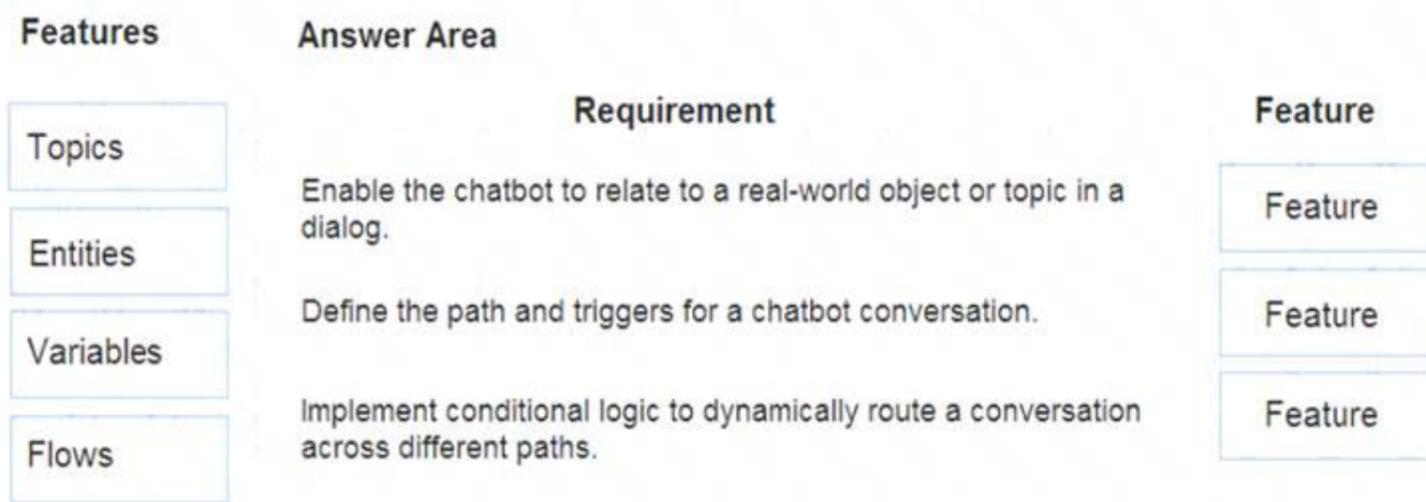
NEW QUESTION 121

- (Exam Topic 3)

You are designing a chatbot for a sports outlet. You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 3: Variables

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.

You can use variables to create logical expressions that dynamically route the customer down different conversation paths.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

NEW QUESTION 123

- (Exam Topic 3)

You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team. Members of the sales team cannot access the app. You need to ensure that sales team members can access the app. Where should you configure app permissions?

- A. Security Roles
- B. Manage Roles
- C. Dynamics administration center
- D. Dynamics 365 home

Answer: B

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-r> Manage access to apps by using security roles.

You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles.

Users will have access to apps based on the security roles they're assigned to.

* 1. Go to Settings > My Apps.

* 2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.

* 3. Enter the following in the Manage Roles dialog box:

- a) App URL Suffix
- b) Roles
- c) Select Save.

* 4. Refresh the My Apps page.

* 5. Go to the Apps Being Edited view, and publish the app again. Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-app>

NEW QUESTION 125

- (Exam Topic 3)

You plan to create a Power Virtual Agents bot. The bot has the following requirements:

- Ensure that user responses are available to any topic.
- Recognize a list of words from spoken language of users. You need to configure the bot.

Which features should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

User responses are available to any topic.

Recognize a list of words from spoken language.

Feature

Global variable
Entity
Bot variable
Global variable

Entity
Topic
Entity
Variable

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Answer Area

Requirement

User responses are available to any topic.

Recognize a list of words from spoken language.

Feature

Global variable
Entity
Bot variable
Global variable

Entity
Topic
Entity
Variable

NEW QUESTION 127

- (Exam Topic 3)

A company uses a model-driven Power Apps app in a new environment. The base language is English. You need to configure French and Spanish. Which configuration component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Configuration component

Allow a language to be used within an organization.

Default language
Language collation
Language packs
LCID

Enable the languages.

Browser
Environment
Power Apps app
Tenant

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Language packs

Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.

Box 2: Environment Enable the language

These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/enable-languages>

NEW QUESTION 128

- (Exam Topic 3)

You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to

the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users. You need to share the dashboard with the employees and external users. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a dynamic distribution list
- B. Add all users to the distribution group and use the list to share the dashboard.
- C. Sign into the Power BI service
- D. Open the dashboard and select Share.
- E. Enter the individual email address of internal and external users.
- F. Sign into Power BI Desktop
- G. Open the dashboard and select Share.
- H. Clear the Allow recipients to share your dashboard (or report) option.
- I. Create a distribution group
- J. Add all users to the distribution group and use the list to share the dashboard.

Answer: BEF

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

NEW QUESTION 133

- (Exam Topic 3)

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows. You realize that the functionality required to implement the business logic is not available in a Power Automate flow. The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action. You need to recommend the method to implement the missing logic. What should you recommend?

- A. Scheduled workflow
- B. Bound action
- C. Custom API
- D. Unbound action

Answer: D

Explanation:

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound> <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

NEW QUESTION 135

- (Exam Topic 3)

You plan to create a canvas app. The app requires a button on the data entry screen that users can select to send an email. You need to configure the app. What should you create?

- A. Business process flow
- B. Azure Logic App
- C. Power Automate cloud flow
- D. Classic workflow

Answer: C

NEW QUESTION 138

- (Exam Topic 3)

A company uses a model-driven app. The app uses a workflow to send email. Emails are sent to new customers that enter an email address for the first time in the app. Customers report that they do not receive an email after entering an email address. You need to troubleshoot the issue. In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 140

- (Exam Topic 3)

You use Power BI Desktop to configure Power BI reports and dashboards.

You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.

NOTE Each correct selection is worth one point.

- A. Publish the report to the Power BI service.
- B. Connect to Common Data Service from Power BI Desktop.
- C. Connect Common Data Service from Power BI Desktop
- D. Selected required fields from the Accounts table.
- E. From the Power Apps Insert menu, add a Power BI
- F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

NEW QUESTION 141

- (Exam Topic 3)

You are a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:

- Be triggered when a condition is met.
- Run immediately.
- Perform an action when a condition is met.

How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

Answer Area	Workflow Requirement	Configuration Option
	Be triggered when a condition is met.	Publish workflow. Subject contains data. Trigger when a Microsoft Flow button is pressed.
	Run immediately.	Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.
	Perform an action when a condition is met.	Send an email. View chart. Update a security role.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- 1) Be triggered when a condition is met - Subject contains data
- 2) Run Immediately - Configure the workflow to run now
- 3) Perform an action when a condition is met - send an email

NEW QUESTION 144

- (Exam Topic 3)

You create a Power Apps portal to provide training and documentation for students. Students create a profile on the portal and then select and pay for courses. You plan to add free courses to the training portfolio. Free courses must be automatically available to all students when they sign in.

You need to assign default permissions to students. What should you do?

- A. Create an entity for managing free course
- B. Create a Students web role and set the Authenticated Users role option to true
- C. Create appropriate entity permissions to access the free course entity records and assign the entity permissions to the web role.
- D. Create an entity for managing free course
- E. Create entity permission records to provide access to entity records for free courses and assign the entity permissions to users when they register on the portal for the first time.
- F. Create a Students web role and set the Authenticated Users Role option to true
- G. Assign the web role to each registered user.

Answer: C

NEW QUESTION 148

- (Exam Topic 3)

You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1.

The OnSelect property for Button1 contains the following expression: Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text})

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
The People collection is automatically created if it does not already exist.	<input type="radio"/>	<input type="radio"/>
When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated.	<input type="radio"/>	<input type="radio"/>
If you update the record in the Collection function to include the value from a new field named Age, it will result in an error.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Yes

If the data source doesn't already exist, a collection is created. Box 2: No

Note: The Collect function adds records to a data source. The items to be added can be:

- > A single value: The value is placed in the Value field of a new record. All other properties are left blank.
- > A record: Each named property is placed in the corresponding property of a new record. All other properties are left blank.
- > A table: Each record of the table is added as a separate record of the data source as described above. The table isn't added as a nested table to a record. To do this, wrap the table in a record first.

Box 3: No Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect>

NEW QUESTION 149

- (Exam Topic 3)

A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.

The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.

You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

- A. 1
- B. 2
- C. 3
- D. 6

Answer: D

Explanation:

When a company uses a model-driven app that incorporates a Power Virtual Agents chatbot, and has multiple locations with different environments for each location, it is necessary to create separate Power Virtual Agents bot environments for each location.

For each location, 3 different environments are required: development, testing, and production. This is in line with the Application Lifecycle Management (ALM) process that the company uses.

In total, 6 Power Virtual Agents bot environments are required: 2 locations x 3 environments per location = 6. It's worth mentioning that Power Virtual Agents allows to export and import the bot, so once you configure the bot in one environment, you can import the bot to the other environments, this way you don't need to start from scratch.

References:

- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-lifecycle>
- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/export-import>

NEW QUESTION 150

- (Exam Topic 3)

You plan to create a Power Bi dataflow.

The Power BI dataflow has the following requirements:

- Be able to create a copy of the dataflow to separate Power BI workspaces
- Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Action
Copy Power BI dataflow.	Export the JSON file.
Schedule updates.	Export the JSON file.
	Change the settings.
	Change the properties.
	Add Streaming dataset.
Schedule updates.	Configure the Power BI service.
	Refresh the history.
	Configure the Power BI service.
	Share the dashboards with other users.
	Refresh automatically.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Answer Area

Requirement	Action
Copy Power BI dataflow.	Export the JSON file.
Schedule updates.	Export the JSON file.
	Change the settings.
	Change the properties.
	Add Streaming dataset.
Schedule updates.	Configure the Power BI service.
	Refresh the history.
	Configure the Power BI service.
	Share the dashboards with other users.
	Refresh automatically.

NEW QUESTION 154

- (Exam Topic 3)

You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.

Users record Production instance data in the Sandbox instance.

You need to ensure that the users only record data in the Production instance.

Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Application area	Security function
Microsoft 365 admin center	<ul style="list-style-type: none"> Roles Groups Licenses Access rights
Dynamics 365 Sandbox instance	<ul style="list-style-type: none"> Roles Groups Access rights

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Reference:
<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

NEW QUESTION 159

- (Exam Topic 3)

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a stacked column chart shared with your team.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a Microsoft Power BI visualization.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a chart from a view that a user creates.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a doughnut chart that shows cases by owner.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Area chart Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart>

NEW QUESTION 163

- (Exam Topic 3)

You create a new solution for a business process.

The business process includes uploading specific file types to a web service.

You need to ensure that the business process works the same way anywhere the solution is deployed. Which option should you use? To answer, drag the appropriate options to the correct configurations. Each

option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Options

Connection reference

Environment variable

Solution system settings

Answer Area

Configuration	Option
Blocked file types	Option
URL to a web service	Option

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Solution system settings

For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.

Box 2: Environment variable

When should Environment variables be used? Some examples include:

When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.

If you're building a solution where your customer is required to provide an input value. Application setup pages.

Incorrect:

A connection reference is a solution component that contains information about a connector. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation> <https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/>

NEW QUESTION 166

- (Exam Topic 3)

A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents. The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse

Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.

You need to configure table creation for the app.

How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

Requirement

Action

Dataverse table type to create for the referenced customer data.

- Create a virtual table.
- Create an activity table.
- Create a user-owned table.
- Create an organization-owned table.

Protect sensitive customer data for specific fields.

- Create an alternate key.
- Create a secured column.
- Implement input method editor (IME) mode.
- Set the value of the visible property of the fields to false.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement

Action

Dataverse table type to create for the referenced customer data.

- Create a virtual table.
- Create an activity table.
- Create a user-owned table.
- Create an organization-owned table.

Protect sensitive customer data for specific fields.

- Create an alternate key.
- Create a secured column.
- Implement input method editor (IME) mode.
- Set the value of the visible property of the fields to false.

NEW QUESTION 170

- (Exam Topic 3)

You are embedding a Power Apps visual in a Power BI dashboard. External customers must authenticate to have access to the dashboard. You need to configure the solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set the Power BI service to authenticate users.
- B. Use a table in the Power BI dashboard.
- C. Publish to Power BI Report Server.
- D. Set the Power BI service to allow anonymous access.
- E. Share the Power Apps visual components with external users.

Answer: AE

Explanation:

Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their Power BI account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied. Reference: <https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security>

NEW QUESTION 172

- (Exam Topic 3)

A company creates a bot by using Power Virtual Agents.

The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customer's request.

You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

- A. Fallback workstream
- B. Fallback topic
- C. Fallback skill
- D. Fallback queue
- E. Fallback entity

Answer: B

Explanation:

A Fallback topic is a type of topic in Power Virtual Agents that is used when the bot is unable to understand the customer's request. When a Fallback topic is triggered, it takes over the conversation and presents the customer with a set of options or a message that allows them to get the help they need. This can include options such as requesting to speak with an agent, providing feedback, or getting more information about the bot's capabilities. Fallback topic can be configured to automatically transfer the customer to an agent.

References:

- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/fallback>
- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-topics>

NEW QUESTION 176

- (Exam Topic 3)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable server-based SharePoint integration.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

References:

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

NEW QUESTION 180

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories. Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Feature
Analyze misspellings, grammar variations, and semantic variations.	<ul style="list-style-type: none"> Slot filling Synonyms Smart matching Topics Fuzzy matching
Make the bot smarter by expanding the matching logic.	<ul style="list-style-type: none"> Slot filling Synonyms Topics
Extract a category selected by a user during a conversation into a variable for later use.	<ul style="list-style-type: none"> Slot filling Synonyms Smart matching Topics

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Smart match Synonyms Topic
<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 184

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 185

- (Exam Topic 3)

You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning. You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	<div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Existing accounts show the old BPF.</div> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Existing accounts show the new BPF.</div> <div style="padding: 2px 5px;">Existing accounts only show the new stage.</div> </div>
What happens to new accounts?	<div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">No BPF is linked to a new account.</div> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">The new BPF shows only the new stage for a new account.</div> <div style="padding: 2px 5px;">The new BPF is showing in a new account.</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

Box 1: Existing accounts show the new BPF.

When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:

If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.

If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF. If the ProcessId field on the record is not set. The system will default the BPF.

Box 2: No BPF is linked to a new account.

Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-fl>

NEW QUESTION 188

- (Exam Topic 3)

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.

The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

- A. Global variables
- B. Custom entities
- C. Topics
- D. Multiple choice options

Answer: A

NEW QUESTION 193

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a flow that has an Update a row action. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 196

- (Exam Topic 3)

A company has a model-driven app.

The app must meet the following requirements:

- Prevent users from saving a record if validation from a custom action fails.
- Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Processes	Requirement	Process
Cloud flow	Prevent users from saving a record.	
Classic workflow	Query and update records.	
Business process flow		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Processes	Requirement	Process
Cloud flow	Prevent users from saving a record.	Business process flow
Classic workflow	Query and update records.	Cloud flow
Business process flow		

NEW QUESTION 197

- (Exam Topic 3)

You are creating Power BI reports for a company.

A company that has a model-driven app wants to use Power BI reports within the app. You create the reports. You need to ensure that these reports are available within the app.

Which two actions should you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Share the Power BI report to all users.
- B. Add the Power BI report to the Site Map dashboards.
- C. Create a PCF file.
- D. Use the native reports in model-driven apps.
- E. Add the Power BI report to a dashboard in the model-driven app.

Answer: BE

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual>

NEW QUESTION 198

- (Exam Topic 3)

A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

- A. Remove all of the privileges for BPFA.
- B. Deactivate BPFA.
- C. Use a business rule to prevent users from switching to BPFA.
- D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 199

- (Exam Topic 3)

A company is implementing a data model by using Dataverse.

The company requires the following columns in a new custom table:

Column name	Requirement
Special Notes	Must contain string data that stores 100 characters and be rendered as a multiline control.
Specification	Must contain string data that stores up to 8,000 characters and be rendered as a multiline control.
Student	Must contain an input control that can store a reference to an account or a contact in the system.
Course Type	Must contain a list of predefined options. Users must be able to select only one option.

You need to choose the column type that uses the least amount of database storage for each column.

Which column types should you choose? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Column name	Column type
Special Notes	<ul style="list-style-type: none"> Multiline Text Text Text Area Multiline Text
Specification	<ul style="list-style-type: none"> Multiline Text Text Text Area Multiline Text
Student	<ul style="list-style-type: none"> Lookup Choices Customer Lookup
Course Type	<ul style="list-style-type: none"> Choice Choice Choices Lookup

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Column name	Column type
Special Notes	<ul style="list-style-type: none"> Multiline Text Text Text Area Multiline Text
Specification	<ul style="list-style-type: none"> Multiline Text Text Text Area Multiline Text
Student	<ul style="list-style-type: none"> Lookup Choices Customer Lookup
Course Type	<ul style="list-style-type: none"> Choice Choice Choices Lookup

NEW QUESTION 200

- (Exam Topic 3)

Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. Microsoft Visual Studio
- B. Maker portal
- C. Advanced Find
- D. System Settings

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 201

- (Exam Topic 3)

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code. You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Drag and drop opportunities to change the stage.	<ul style="list-style-type: none"> Add a Kanban control. Add a Timeline control. Add an Editable Grid control. Add a Calendar control.
Show each salesperson their opportunities in Calendar and Kanban view.	<ul style="list-style-type: none"> Add both controls to a custom view. Add both controls to the My Opportunities view. Add one control to All Opportunities and a custom view. Add one control to My Opportunities and a custom view.
Show each salesperson the number of open opportunities by stage in a standard view.	<ul style="list-style-type: none"> Use the List view. Use the Timeline control. Use the Kanban control. Use the chart pane on the view.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Add a Kanban control.

The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.

Box 2: Add both controls to the My Opportunities view.

> Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views. The Kanban control works only on the Opportunity and Activity entities.

> If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System

- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)

- Click the View tab

- Click "Add Control" and select the calendar control.

- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view

opportunities in Dynamics 365 Sales

Reference:

<https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-dynamics-365-record-on-a-calendar/>

<https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-cod>

NEW QUESTION 202

- (Exam Topic 3)

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps, Microsoft Dataverse, and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion. Where should you create the package?

- A. Office 365 admin center
- B. Azure DevOps
- C. Power Apps designer

- D. Microsoft Power Platform admin center
- E. Azure portal

Answer: D

Explanation:

A solution package is a bundle of components, such as Power Apps, Power Automate, and Microsoft Dataverse, that can be promoted from one environment to another. To create the solution package for promotion in a company that is implementing Power Apps and Power Automate, the package should be created in the Microsoft Power Platform admin center.

In the Power Platform admin center, you can create a solution package that includes the necessary components and export it as a .zip file. This file can then be imported into the desired environment, such as the user acceptance test environment, to promote the components.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/create-solution>
- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/import-solution>
- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/export-solution>

NEW QUESTION 205

- (Exam Topic 3)

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 207

- (Exam Topic 3)

A user needs to create a Power Apps portal app.

The user is getting a permission denied error when creating the portal app.

You need to configure permissions to create the portal app.

Which three permissions should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. In the Power Platform admin center, ensure that the user account has read-write access.
- B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
- C. In Azure Active Directory, ensure that the user has permission to register an app.
- D. In the Power Platform admin center, change the portal app owner to the user.
- E. In the Power Platform admin center, ensure that the user has the System administrator security role.

Answer: ACE

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems> <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal>
<https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required>

NEW QUESTION 212

- (Exam Topic 3)

You create a canvas app.

The app requires access to data that is stored in collections. The app must provide the following actions:

- Create a new collection variable.
- Remove table values from a collection. You need to configure functions for the app.

Which functions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Action	Function
Create a new collection variable.	<input type="checkbox"/> Collect <input type="checkbox"/> Set <input checked="" type="checkbox"/> Select <input type="checkbox"/> Collect <input type="checkbox"/> AddColumns
Remove table values from a collection.	<input type="checkbox"/> Clear <input checked="" type="checkbox"/> Clear <input type="checkbox"/> Reset <input type="checkbox"/> Revert <input type="checkbox"/> DropColumns

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Action	Function
Create a new collection variable.	<input type="checkbox"/> Collect <input type="checkbox"/> Set <input checked="" type="checkbox"/> Select <input type="checkbox"/> Collect <input type="checkbox"/> AddColumns
Remove table values from a collection.	<input type="checkbox"/> Clear <input checked="" type="checkbox"/> Clear <input type="checkbox"/> Reset <input type="checkbox"/> Revert <input type="checkbox"/> DropColumns

NEW QUESTION 217

.....

Thank You for Trying Our Product

* 100% Pass or Money Back

All our products come with a 90-day Money Back Guarantee.

* One year free update

You can enjoy free update one year. 24x7 online support.

* Trusted by Millions

We currently serve more than 30,000,000 customers.

* Shop Securely

All transactions are protected by VeriSign!

100% Pass Your PL-200 Exam with Our Prep Materials Via below:

<https://www.certleader.com/PL-200-dumps.html>