Microsoft

Exam Questions PL-600

Microsoft Power Platform Solution Architect

NEW QUESTION 1
HOTSPOT - (Topic 1)
You need to recommend solutions for the organization's technical challenges.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
Provide workers a self-service option for viewing personal and skills information.	Power Automate / QnA Maker / Azure Cognitive Services
Authenticate workers who use the self-service option for updating skills information.	Azure Active Directory B2B / Azure Active Directory B2C / Dynamics 365 owner team
Plan routes for audit teams.	Azure traffic routing / Address input component / Dynamics 365 Field Service

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Power Automate
Self-service purchase is available for Power Platform (Power BI, Power Apps, and Power Automate), Project, and Visio.
Box 2: Azure Active Directory B2B
Scenario: First Up Consulting recruits information technology (IT) workers for temporary or permanent positions at client companies.

Azure Active Directory (Azure AD) business-to-business (B2B) collaboration is a feature within External Identities that lets you invite guest users to collaborate with your organization. With B2B collaboration, you can securely share your company's applications and services with guest users from any other organization, while maintaining control over your own corporate data. Work safely and securely with external partners, large or small, even if they don't have Azure AD or an IT department. A simple invitation and redemption process lets partners use their own credentials to access your company's resources.
Note, Scenario:
? Workers must be able to sign into a portal by using their own email address.
Workers must be required to use a secure method of authentication to be able to view their data.
? User security roles must be customized to ensure that users are able to interact
only with the specific data in which they need access. Box 3: Dynamics 365 Field Service
Dynamics 365 Field Service functionality include:
An interactive schedule board helps dispatchers assign work orders to the best resources based on location, availability, skill set, priority, and more. This is done via a manual drag- and-drop method, a semi-automated scheduling assistant, or fully automated with Resource Scheduling Optimization.
The schedule board displays each resource--whether an employee, contractor, or equipment--and their scheduled work orders. Resources and their assigned jobs are also displayed on a map along with routes and traffic patterns in real time.

NEW QUESTION 2

DRAG DROP - (Topic 1)
You need to recommend the appropriate messaging channel solutions for the organization.
What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Messaging options	User type	Messaging option
Power Apps portals	Worker support agents	
Dynamics 365 Customer Service	Patients	
Omnichannel for Customer Service dashboard		

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Omnichannel for Customer Service dashboard
Scenario: Workers must be able to communicate in near real-time with worker support agents.
The company has a team or worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.
If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.
Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.
Box 2: Dynamics 365 Customer Service
Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

NEW QUESTION 3
- (Topic 1)
You need to recommend a solution for handling data entry requirements for the mobile audit teams.
What are two possible ways to achieve the goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
 Scenario:
Audit teams must have the ability to view worker information on their mobile devices. Audit teams must be able to record data during visits to locations where workers are placed.
When you create an app, or someone shares an app with you, you can run that app on the Power Apps mobile app or in a web browser.
Reference:
https://docs.microsoft.com/en-us/powerapps/user/run-app-browser

NEW QUESTION 4
DRAG DROP - (Topic 1)
You need to recommend methods for assigning security to each group of users.
What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Methods	Answer Area	
	Group of users	Method
Dataverse Application User		
Power Platform Local Business Owner Team	Full-time employees	Method
Azure Active Directory B2B Guest Access	Automation	Method
Azure Active Directory Security Group Team	Corporate governance auditing team	Method

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Power Platform Local Business Owner Team
Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the

owner team.
Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.
Box 2: Azure Active Directory Security Group Team
An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.
Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.
Box 3: Azure Active Directory B2B Guest Access
An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.

Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

NEW QUESTION 5
DRAG DROP - (Topic 2)
You need to recommend a solution for integrating luggage information.
What should you recommend? To answer, drag the appropriate types to the correct tables. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types

| Custom table |
| Virtual table |
| Activity table |
| Custom activity table |

Table | **Type**

Luggage | [   ]

Passenger | [   ]

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Luggage: Custom activity table
An activity can be thought of as any action for which an entry can be made on a calendar. An activity has time dimensions (start time, stop time, due date, and duration) that help determine when the action occurred or will occur. Activities also contain data that helps determine what action the activity represents, for example, subject and description.
Passenger: Customer table
The account and contact tables in Microsoft Dataverse are essential for identifying and managing customers, selling products and services, and providing superior service to the customers. A customer address table is used to store address and shipping information for a customer.
Scenario: The company has a custom app for managing and tracking passenger luggage. The app uses Microsoft Dataverse.
Agents need to view which pieces of luggage match to each passenger, and then need to add the total on the passenger record.

NEW QUESTION 6
- (Topic 2)

You need to select an appropriate app for Relecloud. Which app should you recommend?

A. Dynamics 365 Field Service
B. Dynamics 365 Sales
C. Dynamics 365 Project Operations
D. Dynamics 365 Customer Service

Answer: D

Explanation:
Microsoft Dynamics 365 Customer Service is a module for customer service automation that streamlines case and knowledge management, enables personalized customer service with a 360-degree customer view, and provides visibility into customer service department performance with dashboards and reports.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/overview

NEW QUESTION 7
- (Topic 2)
You need to recommend a solution for agents when working with customers to make reservations.
What should you recommend?

A. task flows
B. Business Process Flows
C. workflows
D. Power Automate

Answer: B

Explanation:
Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.
With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.
Scenario:

? Agents need a solution to replace paper reservation checklists.
? Agents need dashboards to show a current count of all reservations on the entity.
? Agents need a way to track reservation issues.
? Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.

NEW QUESTION 8
- (Topic 3)
You need to recommend a method for transferring machine information to Dynamics 365 Field Service.
What should you recommend?

A. Microsoft Dataverse connector
B. Dual-write
C. Lifecycle Services

Answer: A

Explanation:
Scenario: Information about each machine produced must be transferred to Dynamics 365 Field Service.
Use the Microsoft Dataverse connector when connecting to the Microsoft Dataverse used for Microsoft Dynamics 365 Sales, Microsoft Dynamics 365 Customer Service, Microsoft Dynamics 365 Field Service, Microsoft Dynamics 365 Marketing, and Microsoft Dynamics 365 Project Service Automation.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-dynamics-crmonline

NEW QUESTION 9
HOTSPOT - (Topic 3)
You need to design the quality inspection order data model.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Obtain the serial number and other machine attributes for use in the inspection order.	▼ Use a virtual table. Import to a custom table. Create a lookup to Dynamics 365 Field Service.
Configure the relationship between inspection orders and inspection ratings.	▼ Create a one-to-many relationship and set the behavior to Parental. Create a many-to-many relationship and set the behavior to Parental. Create a one-to-many relationship and set the behavior to Cascade None. Create a many-to-many relationship and set the behavior to Cascade None.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Create a lookup to Dynamics 365 Field Service
Scenario: Machines are assigned serial numbers and placed in stock until they are shipped to customers.
Entity lookup: Allows technicians to choose a Dynamics 365 record. In the inspection designer interface, admins must select an entity and a field to display. For a chosen entity, the Name field and mandatory fields are the entity attributes that can be displayed in the lookup.
Box 2: Create a one-to-many relationship and set the behavior to Parental Scenario: Inspection orders must:
? Allow entry of quality ratings of passed or failed for each quality metric identified
for the machine being rated.
? Be automatically marked as failed if one inspection step rating is marked as failed.
Each inspection order can have one or many inspection steps, and each inspection step has a rating.
Note: Each pair of tables that are eligible to have a 1:N relationship can have multiple 1:N relationships between them. Yet usually only one of those relationships can be considered a parental table relationship.

NEW QUESTION 10
HOTSPOT - (Topic 3)
You need to recommend solutions to meet the inspection requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	▼ Booking rules / Schedule board / Proficiency models
Automatically input measurement readings from inspection gauges	▼ Custom connector / Azure IoT Hub connector / Azure IoT Central connector / Microsoft Dataverse connector

Answer:

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	▼ Booking rules / Schedule board / Proficiency models
Automatically input measurement readings from inspection gauges	▼ Custom connector / Azure IoT Hub connector / Azure IoT Central connector / Microsoft Dataverse connector

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Schedule board
The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.
Box 2: Azure IoT Central connector
Information about each machine produced must be transferred to Dynamics 365 Field Service.
The difference between IoT hub and IoT central is that IoT is an application platform that simplifies the creation of Internet of Things solutions. IoT central helps to reduce the challenges of implementing IoT development, operations, and management. IoT Central is a fully managed Software as a Service solution.
Note: There are three ways you can use to connect IoT-enabled devices into the Field Service solution:
? Connected Field Service for Azure IoT Central
? Connected Field Service for Azure IoT Hub
? Connected Field Service for non-Azure IoT providers using the extensible IoT provider framework

NEW QUESTION 10
HOTSPOT - (Topic 3)
You need to recommend solutions to meet the integration requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	▼ Booking rules Schedule board Proficiency models
Automatically input measurement readings from inspection gauges	▼ Custom connector Azure IoT Hub connector Azure IoT Central connector Microsoft Dataverse connector

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Schedule board

Note: The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.
When you're looking at the schedule board for the current day, you'll see a blue line that indicates the current time of day. You can also see a picture of all the resources listed on the schedule board. To quickly view contact information for a resource, hover over their name to view the contact card.

Box 2: Azure IoT Central connector
Azure IoT Central makes it easy to connect, monitor, and manage your IoT devices at scale. With the IoT Central V3 connector, you can trigger workflows when a rule has fired, and take actions by executing commands, updating properties, getting telemetry from devices, and more. Use this connector with your Azure IoT Central V3 application. This connector is available in the following products and regions:

Service	Class	Regions
Logic Apps	Standard	All Logic Apps regions except the following: - Azure Government regions - Azure China regions
Power Automate	Premium	All Power Automate regions except the following: - US Government (GCC) - US Government (GCC High) - China Cloud operated by 21Vianet
Power Apps	Premium	All Power Apps regions except the following: - US Government (GCC) - US Government (GCC High) - China Cloud operated by 21Vianet

NEW QUESTION 15
- (Topic 4)
A company wants to create a Power Automate flow that posts marketing events to social media.
The company must ensure that the postings adhere to regulatory requirements for handling of personally identifiable information (PII) data. The company will not post events to unauthorized social media platforms.
You need to ensure that the requirement is met.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Configure the relevant connector so that is part of the Non-Business data group category.
B. Create a security role to prevent data export.
C. Configure an Azure Active Directory (AAD) security role for the maker to the environment.
D. Create a Data Loss Protection (DLP) policy.
E. Configure the relevant connector so that it is part of the Blocked data group category.

Answer: DE

Explanation:
DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention

NEW QUESTION 19
- (Topic 4)
An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.
To meet the organization business requirements, the proposed solution must include the following capabilities:
? Create and qualify leads to contacts
? Generate quotes and convert quotes to orders
? Scan product barcodes as part of the order generation process
You need to recommend a solution to help the organization achieve its business requirements.
What should you recommend?

A. Dynamics 365 mobile app and a Power Apps canvas app
B. Dynamics 365 for Phones only
C. Dynamics 365 Customer Service and Dynamics 365 Sales
D. Unified Service Desk

Answer: A

Explanation:
There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data- matrix code when in view.
Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.
Reference:
https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system- barcode-scanning
https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview

NEW QUESTION 20
HOTSPOT - (Topic 4)
You are implementing a Microsoft Power Platform solution for a customer to include data migration from multiple legacy systems. The data includes lead and contact data. The environment includes an assigned security group.
The following issues have occurred during a go-live deployment attempt:
• Lookup values are not populated when data migration is complete.
• Data is being added to the contacts table that is not part of the data migration.
• Various users do not appear in the list of users available for record assignment. You need to resolve the go-live deployment issues.
How should you resolve the issue? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Issue	Solution
Lookup values are not populated when data migration is complete.	Split the import data into smaller import batches. [dropdown] Import the data by using an application user. **Split the import data into smaller import batches.** Disable all Power Automate flows, plug-ins, and workflows. Run data migration in a specific order.
Data is being added to the contacts table that is not part of the data migration.	Disable all Power Automate flows, plug-ins, and workflows. [dropdown] Disable auditing. Import the data by using an application user. **Disable all Power Automate flows, plug-ins, and workflows.** Split the import data into smaller import batches.
Various users do not appear in the list of users available for record assignment.	Add to a security group. [dropdown] **Add to a security group.** Add a security role. Add a Microsoft 365 role. Add a field security profile.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 23
- (Topic 4)
You are designing a self-service portal for a company. The portal must meet the following requirements:
? Customers must be able to submit and review cases.
? Customers must be able to chat with service representatives in near real time.
? Allow service representatives to select cases from queues and use knowledge articles to resolve customer concerns.
You need to recommend solutions for the company that do not require custom development.
Which three apps or services should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Dynamics 365 Field Service
B. Dynamics 365 Customer Service
C. Omnichannel for Customer Service
D. Customer Insights
E. Customer self-service portal

Answer: BCE

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates
https://docs.microsoft.com/en-us/dynamics365/customer-service/embed-chat-widget-portal

NEW QUESTION 24
HOTSPOT - (Topic 4)
You design a Power Platform solution for a customer. The solution uses Microsoft Dataverse as the data store. You are managing the go-live process for the solution.
The customer reports the following performance issues:
? Form load time is much slower than it was during testing.
? Overall system performance has been significantly slower that it was during testing.
You need to recommend how to troubleshoot system performance.
Which actions should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Performance issue	Action
Slow form load times	Review workflows associated with the form events.
	Review QuickFind properties for the fields on the form.
	Review the fields that are on the form.
Overall slow system performance	Change all security roles from global read permissions to business unit permissions.
	Review one to many relationships to verify whether cascade settings are necessary.
	Change security roles from global read access to business unit to provide better performance.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Review the fields that are on the form
Keep the number of table columns (fields) to a minimum.
The more table columns (formerly referred to as fields) you have in a form, the more data that needs to be downloaded to view each record.
Box 2: Review one to many relationships to verify whether cascade settings are necessary.

NEW QUESTION 27
- (Topic 4)
A company provides mobile diagnostic imaging services. You are designing a Power Apps solution to manage patient appointments and procedures.
Patient records are stored within the company s cloud patient billing system. The patient ID must be the only information stored within the app. The patient name and date of birth must be visible to the technician to verify the patient's identity.
You need to recommend a solution to display the patient information. What should you recommend?

A. Virtual table
B. Business rule
C. Privacy preference
D. Data gateway
E. Custom dataflow

Answer: A

Explanation:
A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users

as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities

NEW QUESTION 29
HOTSPOT - (Topic 4)
A food distribution terminal uses Microsoft Dynamics 365 Field Service and Microsoft Dynamics 365 Supply Chain Management to manage inventory and fulfill customer orders. Customers place custom orders through a Power Pages customer portal. Customers can enter different receiving times and dates on fresh produce order lines.
The terminal needs to expose fresh produce order details from Dynamics 365 to its customers in the portal. Customers can control how much detail they see in the portal.
You need to design a solution that meets the requirements. Which mechanism should you use for each requirement?
To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	Custom connector ▾
	Basic form
	Data gateway
	Advanced form
	Custom connector
Expose the fresh produce details.	Portal Management app ▾
	Portal Management app
	Customer Service Insights
	Microsoft Power Platform admin center
	Microsoft 365 Apps admin center

Answer:

Answer Area

Requirement	Mechanism
Retrieve data representing fresh produce details.	Custom connector ▾
	Basic form
	Data gateway
	Advanced form
	Custom connector
Expose the fresh produce details.	Portal Management app ▾
	Portal Management app
	Customer Service Insights
	Microsoft Power Platform admin center
	Microsoft 365 Apps admin center

A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 34
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company plans to automate the expense approval process.
Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.
Solution: Create a canvas app for expense data entry. Create a custom connector. Create a cloud flow for approval and use the custom connector to add data to the SQL Server database.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:

NEW QUESTION 38
- (Topic 4)
A company has a website that contains a form named Contact Us. Data from completed forms is saved to a shared document. An office administrator periodically reviews the document. The office administrator sends new submissions to another employee who creates contacts or updates existing contacts.
You need to recommend a solution to automate the process.
What should you recommend?

A. Excel Online Connector
B. Dynamics 365 Customer Insights
C. Dynamics 365 Customer Service
D. Dynamics 365 Marketing

Answer: D

Explanation:
Microsoft designed Customer Insights to allow organizations to map, match, merge, and enrich customerbased data from different sources. A classic scenario would be to merge data from customer service software, like Freshdesk, and online sales, such as Shopware, into one source for reporting and further data analysis.
Reference:
https://msdynamicsworld.com/story/microsoft-dynamics-365-customer-insights-overview

NEW QUESTION 42
- (Topic 4)
You are designing a Power Platform solution.
The company wants its development team to adopt the construction of repeatable components for its
implementation team to reuse on different entities and forms.
You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team?

A. JavaScript
B. Power Apps Component Framework control
C. Web resource
D. Canvas app

Answer: B

Explanation:
Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps (public preview) to provide enhanced user experience for the users to work with data on forms, views, and dashboards.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview

NEW QUESTION 44
HOTSPOT - (Topic 4)
An organization is optimizing its Microsoft Power Platform solution architecture. The optimization needs to address the following:
? Label names for option sets and multiselect option sets should be added as
separate fields for reporting.
? Users complain that when a case is assigned to another user, all the activities are also assigned.
? Some Power BI reports based on Microsoft Dataverse data need near-real-time updating.
You need to recommend a design solution to meet these requirements.
What should you recommend? To answer, select the appropriate option in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Design
Users report that when a case is assigned to another user, all activities are also assigned.	For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None Do not implement, but train users on best practices for assigning cases. Create a 1:N relationship between the user entity/table and the Activities table.
Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.	Create Power BI reports using the Microsoft Dataverse connector. Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database. Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.

A. Mastered
B. Not Mastered
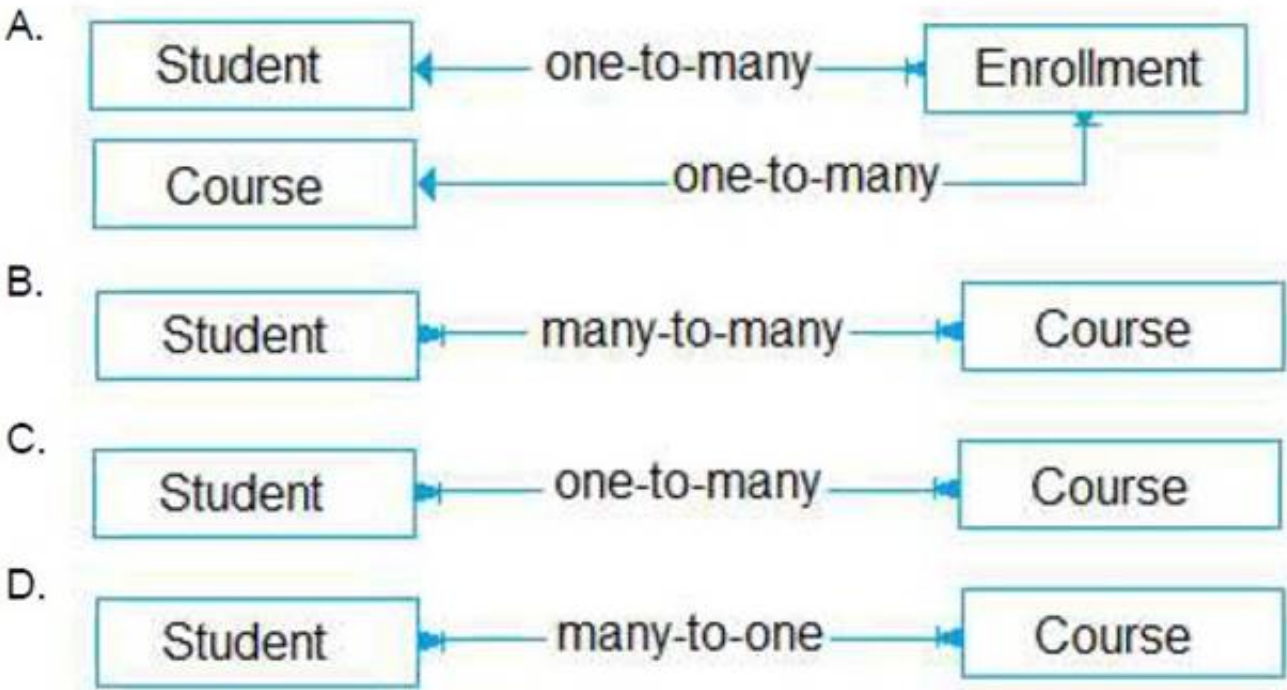
Answer: A

Explanation:

Requirement	Design
Users report that when a case is assigned to another user, all activities are also assigned.	▼
	For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None
	Do not implement, but train users on best practices for assigning cases.
	Create a 1:N relationship between the user entity/table and the Activities table.
Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.	▼
	Create Power BI reports using the Microsoft Dataverse connector.
	Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database.
	Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.

NEW QUESTION 47
- (Topic 4)
You are designing the data model for a school. The school wants to track students' enrollments in courses.
The system must meet the following requirements: Track the courses in which each student is enrolled. Track the students that are enrolled in each course.
Track dates when each student enrolled in each course and the person who approved the enrollment.
Allow users to create a report that details which students are enrolled in which courses. You need to recommend a data model that will fit the school's requirements.
Which logical model should you recommend?

A. Option A
B. Option B
C. Option C
D. Option D

Answer: A

Explanation:
Need a relationship table.
N:N (Many-to-Many): A table relationship that depends on a special Relationship table, sometimes called an Intersect table, so that many rows of one table can be related to many rows of another table.
When viewing rows of either table in a N:N relationship you can see a list of any rows of the other table that are related to it. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity- relationships

NEW QUESTION 52
DRAG DROP - (Topic 4)
A company has a call center that manages customer-related issues.
The company has the following customer experience improvement requirements:
• Simulate a human conversation with a customer by providing a chat interface.
• Ensure the initial conversation is passed to a live agent upon escalation. You need to recommend a solution for each requirement.
Which solutions should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Solutions		Answer Area		
Power Virtual Agents			Requirement	Solution
Dynamics 365 Remote Assist			Provide an automated chat interface.	
Dynamics 365 Customer Service			Pass conversation to a live agent upon escalation.	
Omnichannel for Customer Service				

Answer:

Solutions		Answer Area		
Power Virtual Agents			Requirement	Solution
Dynamics 365 Remote Assist			Provide an automated chat interface.	Power Virtual Agents
Dynamics 365 Customer Service			Pass conversation to a live agent upon escalation.	Omnichannel for Customer Service
Omnichannel for Customer Service				

A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 55
DRAG DROP - (Topic 4)
You need to recommend methods for assigning security to each group of users. The customer provides the following requirements:
? Customers need the ability to submit a case through an online portal.
? Portal must handle 75 concurrent users submitting cases.
? Service data must be retained for at least six years.
You need to determine which requirements are functional or non-functional.
Which requirements are functional or non-functional? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Types	Requirement	Type
Functional	Customers need the ability to submit a case through an online portal.	
Non-functional	Portal must handle 75 current users submitting cases.	
	Service data must be retained for at least six years.	

Answer:

Types	Requirement	Type
Functional	Customers need the ability to submit a case through an online portal.	Functional
Non-functional	Portal must handle 75 current users submitting cases.	Non-functional
	Service data must be retained for at least six years.	Non-functional

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Functional
Functional requirements describe what the solution needs to do or its behaviors.
Box 2: Non-functional
Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.
Box 3: Non-functional
Examples of common non-functional requirement types include:
? Availability
? Compliance/regulatory

? Data retention/residency
? Performance (response time, and so on)
? Privacy
? Recovery time
? Security
? Scalability

NEW QUESTION 57
- (Topic 4)
A company uses Microsoft Power Platform and Dynamics 365 Field Service.
External workers deliver onsite service to customer locations by using the Field Service (Dynamics 365) mobile app.
You need to ensure that external users can only use the app from specific locations. Which solution should you use?

A. Azure Conditional Access policy
B. Azure role-based access control (RBAC)
C. Azure Active Directory security groups
D. Azure multi-factor authentication (MFA)

Answer: A

NEW QUESTION 60
- (Topic 4)
You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments.
You need to prevent specific users from accessing specific environments. What should you do?

A. Remove all security roles from the users of the specific environments.
B. Remove the user from the business unit.
C. Remove the user from all security groups.
D. Remove the user from all teams.

Answer: A

Explanation:
Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/database-security

NEW QUESTION 61
- (Topic 4)
A company has a Power Platform solution that integrates with a third-party system. The client reports that unexpected updates are being made to the Accounts table. You need to determine the root cause of the issue.
In which three locations should you investigate? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Audit summary view
B. Solution history
C. SDK Message Processing Steps
D. Plug-in trace log
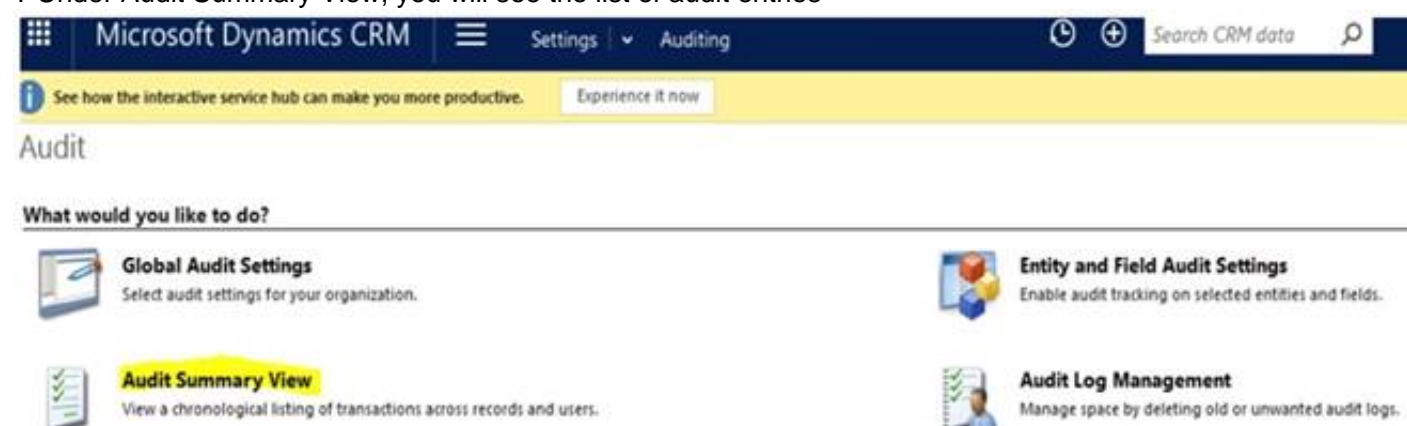E. System job run history

Answer: ABD

Explanation:
A: How to View Auditing Log Details?
System administrators can see activities for the entities that are enabled for audit logging. To view the audit logs:
? Go to Settings > System >Auditing.
? Choose Audit Summary View.
? Under Audit Summary View, you will see the list of audit entries

B: You can view details about solution operations from the Solutions area of Power Apps. An operation can be a solution import, export, or uninstall. The solution history displays information such as solution version, solution publisher, type of operation, operation start and end time, and operation status.
D: Trace log records are written to the PluginTraceLog Table. Writing of these records is controlled by the trace settings mentioned in Enable trace logging.
This data can be found in model-driven applications by navigating to Settings and choosing the Plug-in Trace Log tile.
Reference:
https://www.sherweb.com/blog/dynamics-365/audits-dynamics-365/ https://docs.microsoft.com/en-us/powerapps/developer/data-platform/logging-tracing

NEW QUESTION 65
- (Topic 4)
A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.
Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.
You need to provide a solution that will allow employees to configure their own automatic updates.
Which component should you use?

A. Dataflows
B. Custom connectors
C. Data gateways
D. Microsoft Power Automate flows

Answer: D

NEW QUESTION 70
- (Topic 4)
A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.
The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.
You need to design the security to avoid sensitive data from being seen.
Which two actions should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
D. Share Power BI dashboards only with users who are supported to see this data.

Answer: AB

Explanation:
A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.
B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

NEW QUESTION 71
HOTSPOT - (Topic 4)
An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the images.
The organization wants to automate image capture and analysis. The organization has the following requirements:
? Save captured images in an appropriate location.
? Analyze saved images by using an image recognition process.
? Display data in real-time dashboards.
You need to recommend the correct technology for the requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Technology option
Save captured images in an appropriate location.	Business process flow Desktop flow Instant cloud flow Automated cloud flow
Analyze saved images by using an image recognition process.	Instant cloud flow and AI Builder Automated cloud flow and AI Builder Desktop flow and AI Builder
Display data in real-time dashboards.	Dynamics 365 interactive experience dashboard Model-driven app dashboard with native graphs Model-driven app dashboard with Power BI

A. Mastered

B. Not Mastered

Answer: A

Explanation:
Box 1: Automated cloud flow.
Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.
Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.
Box 2: Desktop flow and AI Builder
Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.
Box 3: Model-driven app dashboard with Power BI
The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

NEW QUESTION 72
HOTSPOT - (Topic 4)
An automobile parts manufacturer wants to replace an existing system with a Microsoft Power Platform solution. The company has been experiencing undesired data changes in their current system. The cause of the changes is due to the relationships that are set up between tables in the database that the system uses.
The new solution must meet the following requirements:
• Track vehicle manufacturers and models.
• Display a list of all models that a manufacturer produces.
                                  Ensure that each vehicle model can be associated to only one manufacturer.
• Delete all associated models when a user deletes a manufacturer.
• Automatically populate information from the manufacturer when creating a new model from the model list on the manufacturer page.
You need to recommend table relationships to meet the business requirements. Which relationship settings should you recommend? To answer, select the appropriate
options in the answer area.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 75
- (Topic 4)
                You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.
You need to recommend a way to update currency exchange rates within Microsoft Dataverse.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Review AppSource for prebuilt solutions.
B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
C. Embed an iframe that points to a currency exchange service into a model-driven app.
D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

Answer: AB

Explanation:
B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.
Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.
Reference:
https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/

NEW QUESTION 78
HOTSPOT - (Topic 4)
A company uses Microsoft Dataverse to store patient Information-Patient information is managed using Dataverse forms. The company must enforce the following rules to manage data quality:
• Show or hide tabs in the main form based on the column value selected.
• Add a discount code automatically when a new patient row is added. You need to recommend a solution.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 81
- (Topic 4)
You are designing a Microsoft Power Platform solution that will include multiple applications.
You have the following requirements:
• Support agents managing cases.
• Project managers reviewing and updating their projects.
• Stock managers managing warehouses.
• New site visitors self-registering.
• Employees tracking time entries.
Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. New site visitors self-resisting.
B. Project managers reviewing and updating their projects.
C. Stock managers managing warehouses.
D. Support agents managing cases.
E. Staff tracking time entries.

Answer: BCD

NEW QUESTION 86
HOTSPOT - (Topic 4)
A company plans to create a Power Apps portal to manage support cases for customers. The company has an account hierarchy for customers. The hierarchy supports accounts, cases, and contacts where both contacts and cases belong to their relevant account.
The company has the following requirements:
? Portal users must only seCe the notes for the cases that they manage.
? Portal users must only see cases that are submitted by their colleagues.
You need to design the security model for the portal.
Which entity permission scope should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Scope
Portal users must only see the notes for the cases that they manage.	▼ Self / Parent / Contact / Account
Portal users must only see cases that are submitted by their colleagues.	▼ Self / Global / Contact / Account

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Contact
With Contact scope, a signed-in user in the role for which the permission record is defined will have the rights granted by that permission only for records that are related to that user's contact record via a defined relationship.
Box 2: Account
With Account Scope, a signed-in user in the role for which the permission record is defined will have the rights granted by that permission only for records that are related to that user's parent account record via a defined relationship.
This scope means that the entity list will only show the records of the selected entity that are associated to the user's parent account. For example, if an entity permission allows Read access to Lead entity with the Account scope, the user having this permission can view all the leads of only the parent account of the user.

NEW QUESTION 88
- (Topic 4)
You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons.
The company requires a new system that achieves the following:
? All support issues must come in by email, need to be logged, and assigned to the support group.
? Accounts must synchronize with the parent company Oracle database.
? Reports must be sent to the executives on a weekly basis.
? No custom code will be used in the system.
You need to recommend the components that should be configured.
Which two components should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Power Virtual Agents
B. Microsoft Dataverse
C. server-side synchronization
D. Microsoft Customer Voice

Answer: BD

Explanation:
The Dynamics 365 Customer Voice data is stored in Microsoft Dataverse.
Dynamics 365 Customer Voice is an enterprise feedback management application you can use to easily keep track of the customer metrics that matter the most to your business. ... It provides a personalized experience, enabling you to collect customer feedback and get relevant insights quickly and easily, all in a few clicks.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-voice/about https://docs.microsoft.com/en-us/dynamics365/customer-voice/data-flow

NEW QUESTION 89
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use process mining to discover inefficiencies in the process.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 90
HOTSPOT - (Topic 4)
A company plans to use a combination of model-driven and canvas apps for data interaction and Power BI for data reporting. The company has the following requirements:
• Share a canvas app with the auditor team.
• Ensure account balance values in Power BI are only viewable by the investment team.
• Streamline user administration and role assignment.
You need to recommend a security component to use for each requirement.
Which security components should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Security component
Share a canvas app.	Microsoft Entra ID security group ▾ / Security roles / Column-level security / Manager hierarchy model / **Microsoft Entra ID security group**
Control account balance visibility.	Report access ▾ / **Report access** / Column-level security / Microsoft Entra ID security group
Streamline user administration and role assignment.	Manager hierarchy model ▾ / **Security roles** / Column-level security / Manager hierarchy model / Microsoft Entra ID security group

Answer:

Answer Area

Requirement	Security component
Share a canvas app.	Microsoft Entra ID security group ▾ / Security roles / Column-level security / Manager hierarchy model / **Microsoft Entra ID security group**
Control account balance visibility.	Report access ▾ / **Report access** / Column-level security / Microsoft Entra ID security group
Streamline user administration and role assignment.	Manager hierarchy model ▾ / **Security roles** / Column-level security / Manager hierarchy model / Microsoft Entra ID security group

A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 91
- (Topic 4)
You are designing a Power Platform solution for a company.
Users must be granted access only to data that is relevant to them.
You need to recommend actions to meet the requirements.
Which two recommendations should you make? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Add column security profiles to applicable teams.
B. Define and configure security roles.
C. Create teams and assign security roles and users to the teams.
D. Create business units and assign security roles to the business units.

Answer: BD

Explanation:
To control data access, you must set up an organizational structure that both protects sensitive data and enables collaboration. You do this by setting up business units, security roles, and field security profiles.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

NEW QUESTION 94
DRAG DROP - (Topic 4)
You are performing a requirements analysis for a customer. The customer provides the following requirements:
? Power Platform storage capacity must remain under 100 percent.

? Customer service representatives must be sent an email when they are assigned a case.
? Help desk technicians must be shown an error message when they try to delete a task row.
? The plug-in pass rate must remain over 99 percent for the production environment.
You need determine if the requirements are functional or non-functional.
Which requirement type should you use? To answer, drag the appropriate requirement types to the correct requirements. Each requirement type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Requirement types	Requirement	Requirement type
	Power Platform storage capacity must remain under 100 percent.	
Functional	Customer Service representatives must be sent an email when they are assigned a case.	
Non-functional	Help desk technicians must be shown an error message when they try to delete a task row.	
	The plug-in pass rate must remain over 99 percent for the production environment.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Non-functional
Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.
Box 2: Functional
Functional requirements describe what the solution needs to do or its behaviors. Box 3: Functional
Box 4: Non-functional
Examples of common non-functional requirement types include:
? Availability
? Compliance/regulatory
? Data retention/residency
? Performance (response time, and so on)
? Privacy
                              ? Recovery time
? Security
? Scalability

NEW QUESTION 99
- (Topic 4)
A company uses two separate unlinked apps to manage sales leads: a Power Apps app and a third-party application.
The client has the following requirements:
? Manage all leads by using the Power Apps app.
? Create a lead in the Power Apps app when a user creates a lead in the third-party application.
? Update leads in the Power Apps app when a user updates a lead in the third-party application.
? Connect to the third-party application by using an API.
You need to recommend strategies to integrate the Power Apps app and the third-party application.
Which three options can you use to achieve the goal? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Dual-write
B. Custom connector
C. Dataflow
D. Power Automate cloud flow
E. DataService connector

Answer: ADE

Explanation:
A: Customers should be able to adopt business applications from Microsoft and expect they speak the same
language and seamlessly work together. Dual Write allows our customers to not think about these apps as
                              different systems to write to independently; rather, the underlying infrastructure makes it seamless for these
apps to write simultaneously.
D: Use Custom APIs to create your own APIs in Dataverse. With a Custom API you can consolidate a group of operations into an API that you and other
developers can call in their code. The Common Data Service (current environment) connector enables calling Custom APIs actions in Power Automate.
E: Common Data Service provides access to the environment database on the Microsoft Common Data
Service. It is available for Logic Apps, Power Automate, and Power Apps. Reference:
https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data- integration/dual-writelink-
common-data-service-apps
https://docs.microsoft.com/en-us/connectors/commondataservice/ https://docs.microsoft.com/en-us/powerapps/developer/data-platform/custom-api

NEW QUESTION 104

HOTSPOT - (Topic 4)
A company offers continuing education courses for medical professionals. Each time a course is offered, the company tracks that the session has taken place in an Excel workbook.

The company maintains a list of required qualifications for an educator to teach a course. Educator qualifications range from languages spoken to advanced degrees.

The company needs the following custom table relationships defined:
? Associate educators with a list of their professional qualifications.
? Assign a primary educator to each course that is held.
? Collect information about every course that is held.

You need to determine the type of relationship that best fits the requirement.

Which type of table relationship should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Relationship
Educators must be associated with their qualifications.	▼ Many-to-many relationship that uses a system generated table Many-to-many relationship that uses a custom table One-to-many relationship
When a course is held there must be a primary educator assigned.	▼ Many-to-many relationship that uses a system generated table Many-to-many relationship that uses a custom table One-to-many relationship
When a course is held, the company needs to collect information on that session.	▼ Many-to-many relationship that uses a system generated table Many-to-many relationship that uses a custom table One-to-many relationship

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Relationship
Educators must be associated with their qualifications.	▼ Many-to-many relationship that uses a system generated table Many-to-many relationship that uses a custom table **One-to-many relationship**
When a course is held there must be a primary educator assigned.	▼ Many-to-many relationship that uses a system generated table Many-to-many relationship that uses a custom table **One-to-many relationship**
When a course is held, the company needs to collect information on that session.	▼ Many-to-many relationship that uses a system generated table **Many-to-many relationship that uses a custom table** One-to-many relationship

NEW QUESTION 107
HOTSPOT - (Topic 4)
A company has an on-premises data warehouse and analytics solution- The data warehouse consists of multiple multi-dimensional data cubes representing over five years of operational data. The data warehouse consolidates and normalizes data that is sourced from 20 different systems.

The company plans to replace the existing solution with a Microsoft Power Platform solution that connects to the data warehouse. The company wants to provide analytical information to executives in a Microsoft Teams channel to support business planning.

The new solution must meet these requirements: Support the current data warehouse.

The solution must support drill-through capabilities into the data. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options m the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Data storage and normalization.	Data Gateway Azure Data Lake Dataverse for Teams Azure Analysis Services
Visibility to key operational metrics from various Teams	Power BI AI Builder Teams adaptive cards Microsoft Teams integration object

Answer:

Answer Area

Requirement	Solution
Data storage and normalization.	Data Gateway **Azure Data Lake** Dataverse for Teams Azure Analysis Services
Visibility to key operational metrics from various Teams	Power BI AI Builder **Teams adaptive cards** **Microsoft Teams integration object**

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Azure Data Lake
A data warehouse is a centralized repository of integrated data from one or more disparate
sources. Data warehouses store current and historical data and are used for reporting and analysis of the data.

NEW QUESTION 110
HOTSPOT - (Topic 4)
You are designing a Microsoft Power Platform solution for a company.
Which components should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Component
Allow users to change the status of a record only if a custom column named Reason is populated.	Business rule Power Automate flow Asynchronous plug-in Background workflow
Prompt users to update each opportunity product record when an opportunity is won or lost.	JavaScript code Real-time workflow Power Automate flow Asynchronous plug-in

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Business rule
You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.
Box 2: Power Automate flow
Trigger the Power Automate flow with "When a record is updated", then add a Condition in the flow and configure it with Status Label equals to Won.

NEW QUESTION 112
- (Topic 4)
You are evaluating a solution design for a model-driven app that will have a large number of complex forms.
Many of the forms take up to 10 seconds to load.
You need to recommend solution to speed up loading times for the forms.
Which two solutions should you recommend? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Consolidate and reduce scripts.
B. Use synchronous JavaScript requests.
C. Move scripts into the OnLoad event.
D. Remove unnecessary fields.

Answer: AD

Explanation:
Controls that require extra data beyond the primary record produce the most strain on form responsiveness and loading speed. These controls fetch data over the network and often involve a waiting period (seen as progress indicators) because it can take time to transmit the data.
Keep only the most frequently used of these controls on the default tab.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/design-performant- forms

NEW QUESTION 116
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Record the actions required to complete the loan application process in the process advisor feature. Use task mining to discover inefficiencies in the process.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 120
- (Topic 4)
You are creating a scope of work document for a solution. You have the following requirements:
• Track support cases, first response time, and resolution time.
• Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
• Allow cases to have multiple different priority levels.
You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.
NOT: Each correct selection is worth one point.

A. Dynamics 365 Customer Service
B. Power virtual Agents
C. PowerBI
D. Dynamics 365 Customer Voice

Answer: AB

Explanation:
Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.
Use Dynamics 365 Customer Service to:
? Track customer issues through cases
? Record all interactions related to a case
? Share information in the knowledge base
? Create queues and route cases to the right channels
? Create and track service levels through service-level agreements (SLAs)
? Define service terms through entitlements
? Manage performance and productivity through reports and dashboards
? Create and schedule services
? Participate in chats
? Manage conversations across channels
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual- agents
https://docs.microsoft.com/en-us/dynamics365/customer-service/overview

NEW QUESTION 122
HOTSPOT - (Topic 4)
You are designing a Power Platform solution for a company that provides in-home appliance maintenance. When a customer schedules a service appointment, a dispatcher assigns one technician for a specific time and location.
The solution must capture information about the technician assigned to each appointment and the list of tools that the technician must bring to the appointment.
You need to recommend the data type for the captured information.

Which data type should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Data type
Capture information about the technician assigned to each service appointment.	▼ Choice / Choices / Customer / Lookup
Select the tools that the technician must bring to an appointment.	▼ Choices / Customer / Lookup / Text

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Choice
Like Choices below, but can only select one of the option.
Box 2: Choices
You can customize forms (main, quick create, and quick view) and email templates by adding multi-select columns that are called Choices. When you add a choices column, you can specify multiple values that will be available for users to select. When users fill out the form they can select one, multiple, or all the values displayed in a drop-down list.

NEW QUESTION 123
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
          A company plans to automate the expense approval process.
Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.
Solution: Create a canvas app for expense data entry. Create a desktop flow. Create a cloud flow for approval and trigger the desktop flow to add data to the SQL Server database.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 124
- (Topic 4)
You are designing a Microsoft Power Platform solution.
You need to identify the non- functional requirements for the organization.
Which three non-functional requirements should you identify? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. usability of business process flows
B. customer maintenance procedures
C. business rules to identify top customers
D. solution regulatory compliance
E. time-to-load forms

Answer: BDE

Explanation:
Non-functional requirements capture the elements that users might not directly care about but are important to support the proposed architecture and operational viability of the solution. Non-functional requirements often influence user adoption and perceived satisfaction with the solution.
Examples of common non-functional requirement types include:
? Availability
         ? Compliance/regulatory
? Data retention/residency
? Performance (response time, and so on)

? Privacy
? Recovery time
? Security
? Scalability
Reference:
https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional- requirements

NEW QUESTION 126
- (Topic 4)
You are designing a solution for a national vehicle repair company. You have the following requirements:
• Customers must search for vehicle issues by using natural language expressions.
• Customers must contact a customer service agent as required. You need to recommend a solution.
Which two features should you include? Each correct answer presents part of the solution.

A. Power Virtual Agents
B. Business process flow
C. Power Apps portal
D. Customer Insights

Answer: BC

NEW QUESTION 130
- (Topic 4)
A company has a custom web-based solution that is hosted on Azure. You design a Power Platform solution to provide the company additional capabilities.
You need to integrate the Power Platform solution with the web-based solution.
What should you recommend?

A. Connection reference
B. Custom connector
C. Desktop flow
D. Data gateway

Answer: B

Explanation:
A custom connector in Power Platform is a wrapper around a REST API that allows Power Automate or Power Apps to communicate with that REST API.
Connectors created in Power Automate are available in Power Apps. Likewise, connectors created in Power Apps are available in Power Automate.
Reference:
https://docs.microsoft.com/en-us/learn/modules/create-custom-connector-power- platform/1-introduction

NEW QUESTION 135
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use task mining to discover inefficiencies in the process.
Does the solution meet the goal?

A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 139
HOTSPOT - (Topic 4)
A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.
The solution must meet the following requirements:
? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
? An external system needs to send data to the company's Dynamics 365 Sales
solution.
You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.
What should you recommend? To answer, select the appropriate option in the answer area.
NOTE: Each correct selection is worth one point.

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	▼
	Use virtual tables.
	Use a custom plug-in.
	Use Dynamics 365 Web API.
	Use a web resource to display data.
External system sends data to Dynamics 365 Sales.	▼
	Use a custom plug-in.
	Use Dynamics 365 Web API.
	Use a web resource to display data.

Answer:

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	▼
	Use virtual tables.
	Use a custom plug-in.
	Use Dynamics 365 Web API.
	Use a web resource to display data.
External system sends data to Dynamics 365 Sales.	▼
	Use a custom plug-in.
	Use Dynamics 365 Web API.
	Use a web resource to display data.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Use Virtual tables
A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services.
Box 2: Use Dynamics 365 Web API.
Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

NEW QUESTION 141
HOTSPOT - (Topic 4)
A company plans to deploy multiple Microsoft Dataverse environments. You are supporting the go-live process.
The company reports the following access issues:
• Users can access account records but cannot read a column m the table.
A licensed user receives an insufficient permission error when opening leads.
• A licensed user does not appear in the list of users available for security assignment. You need to resolve the issues.
What should you do? To answer, select the appropriate options in the answer area NOTE: Each correct selection is worth one point.

Answer Area

Issue	Action
Users can access account records but cannot read a column in the table.	Security role Security group Field security profile
A licensed user receives an insufficient permission error when opening leads.	Security role Security group Field security profile
A licensed user does not appear in the list of users available for security assignment.	Security role Security group Field security profile

A. Mastered
B. Not Mastered

Answer: A

Explanation:

References:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/field-security-entities

NEW QUESTION 144
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