



**ISC2**

**Exam Questions CCSP**

Certified Cloud Security Professional

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#### NEW QUESTION 1

- (Exam Topic 4)

Which of the following is considered a physical control?

- A. Fences
- B. Ceilings
- C. Carpets
- D. Doors

**Answer:** A

#### Explanation:

Fences are physical controls; carpets and ceilings are architectural features, and a door is not necessarily a control: the lock on the door would be a physical security control. Although you might think of a door as a potential answer, the best answer is the fence; the exam will have questions where more than one answer is correct, and the answer that will score you points is the one that is most correct.

#### NEW QUESTION 2

- (Exam Topic 4)

BCDR strategies typically do not involve the entire operations of an organization, but only those deemed critical to their business.

Which concept pertains to the required amount of time to restore services to the predetermined level?

- A. RPO
- B. RSL
- C. RTO
- D. SRE

**Answer:** C

#### Explanation:

The recovery time objective (RTO) measures the amount of time necessary to recover operations to meet the BCDR plan. The recovery service level (RSL) measures the percentage of operations that would be recovered during a BCDR situation. The recovery point objective (RPO) sets and defines the amount of data an organization must have available or accessible to reach the predetermined level of operations necessary during a BCDR situation. SRE is provided as an erroneous response.

#### NEW QUESTION 3

- (Exam Topic 4)

APIs are defined as which of the following?

- A. A set of protocols, and tools for building software applications to access a web-based software application or tool
- B. A set of routines, standards, protocols, and tools for building software applications to access a web-based software application or tool
- C. A set of standards for building software applications to access a web-based software application or tool
- D. A set of routines and tools for building software applications to access web-based software applications

**Answer:** B

#### Explanation:

All the answers are true, but B is the most complete.

#### NEW QUESTION 4

- (Exam Topic 4)

Which cloud service category most commonly uses client-side key management systems?

- A. Software as a Service
- B. Infrastructure as a Service
- C. Platform as a Service
- D. Desktop as a Service

**Answer:** A

#### Explanation:

SaaS most commonly uses client-side key management. With this type of implementation, the software for doing key management is supplied by the cloud provider, but is hosted and run by the cloud customer. This allows for full integration with the SaaS implementation, but also provides full control to the cloud customer. Although the cloud provider may offer software for performing key management to the cloud customers, with the Infrastructure, Platform, and Desktop as a Service categories, the customers would largely be responsible for their own options and implementations and would not be bound by the offerings from the cloud provider.

#### NEW QUESTION 5

- (Exam Topic 4)

Which ITIL component is an ongoing, iterative process of tracking all deployed and configured resources that an organization uses and depends on, whether they are hosted in a traditional data center or a cloud?

- A. Problem management
- B. Continuity management
- C. Availability management
- D. Configuration management

**Answer:**

D

**Explanation:**

Configuration management tracks and maintains detailed information about all IT components within an organization. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur.

**NEW QUESTION 6**

- (Exam Topic 4)

The most pragmatic option for data disposal in the cloud is which of the following?

- A. Cryptoshredding
- B. Overwriting
- C. Cold fusion
- D. Melting

**Answer: A**

**Explanation:**

We don't have physical ownership, control, or even access to the devices holding the data, so physical destruction, including melting, is not an option. Overwriting is a possibility, but it is complicated by the difficulty of locating all the sectors and storage areas that might have contained our data, and by the likelihood that constant backups in the cloud increase the chance we'll miss something as it's being overwritten. Cryptoshredding is the only reasonable alternative. Cold fusion is a red herring.

**NEW QUESTION 7**

- (Exam Topic 4)

What type of masking would you employ to produce a separate data set for testing purposes based on production data without any sensitive information?

- A. Dynamic
- B. Tokenized
- C. Replicated
- D. Static

**Answer: D**

**Explanation:**

Static masking involves taking a data set and replacing sensitive fields and values with non-sensitive or garbage data. This is done to enable testing of an application against data that resembles production data, both in size and format, but without containing anything sensitive. Dynamic masking involves the live and transactional masking of data while an application is using it. Tokenized would refer to tokenization, which is the replacing of sensitive data with a key value that can later be matched back to the original value, and although it could be used as part of the production of test data, it does not refer to the overall process. Replicated is provided as an erroneous answer, as replicated data would be identical in value and would not accomplish the production of a test set.

**NEW QUESTION 8**

- (Exam Topic 4)

Which kind of SSAE audit reviews controls dealing with the organization's controls for assuring the confidentiality, integrity, and availability of data?

- A. SOC 1
- B. SOC 2
- C. SOC 3
- D. SOC 4

**Answer: B**

**Explanation:**

SOC 2 deals with the CIA triad. SOC 1 is for financial reporting. SOC 3 is only an attestation by the auditor. There is no SOC 4.

**NEW QUESTION 9**

- (Exam Topic 4)

Web application firewalls (WAFs) are designed primarily to protect applications from common attacks like:

- A. Ransomware
- B. Syn floods
- C. XSS and SQL injection
- D. Password cracking

**Answer: C**

**Explanation:**

WAFs detect how the application interacts with the environment, so they are optimal for detecting and refuting things like SQL injection and XSS. Password cracking, syn floods, and ransomware usually aren't taking place in the same way as injection and XSS, and they are better addressed with controls at the router and through the use of HIDS, NIDS, and antimalware tools.

**NEW QUESTION 10**

- (Exam Topic 4)

A data custodian is responsible for which of the following?

- A. Data context
- B. Data content
- C. The safe custody, transport, storage of the data, and implementation of business rules
- D. Logging access and alerts

**Answer:** C

**Explanation:**

A data custodian is responsible for the safe custody, transport, and storage of data, and the implementation of business roles.

**NEW QUESTION 10**

- (Exam Topic 4)

Which of the following is not a way to manage risk?

- A. Transferring
- B. Accepting
- C. Mitigating
- D. Enveloping

**Answer:** D

**Explanation:**

Enveloping is a nonsense term, unrelated to risk management. The rest are not.

**NEW QUESTION 14**

- (Exam Topic 4)

What are the U.S. State Department controls on technology exports known as?

- A. DRM
- B. ITAR
- C. EAR
- D. EAL

**Answer:** B

**Explanation:**

ITAR is a Department of State program. Evaluation assurance levels are part of the Common Criteria standard from ISO. Digital rights management tools are used for protecting electronic processing of intellectual property.

**NEW QUESTION 19**

- (Exam Topic 4)

As part of the auditing process, getting a report on the deviations between intended configurations and actual policy is often crucial for an organization.

What term pertains to the process of generating such a report?

- A. Deficiencies
- B. Findings
- C. Gap analysis
- D. Errors

**Answer:** C

**Explanation:**

The gap analysis determines if there are any differences between the actual configurations in use on systems and the policies that govern what the configurations are expected or mandated to be. The other terms provided are all similar to the correct answer ("findings" in particular is often used to articulate deviations in configurations), but gap analysis is the official term used.

**NEW QUESTION 21**

- (Exam Topic 4)

Which of the following best describes a cloud carrier?

- A. The intermediary who provides connectivity and transport of cloud providers and cloud consumers
- B. A person or entity responsible for making a cloud service available to consumers
- C. The person or entity responsible for transporting data across the Internet
- D. The person or entity responsible for keeping cloud services running for customers

**Answer:** A

**Explanation:**

A cloud carrier is the intermediary who provides connectivity and transport of cloud services between cloud providers and cloud customers.

**NEW QUESTION 24**

- (Exam Topic 4)

Which of the following is NOT a component of access control?

- A. Accounting
- B. Federation
- C. Authorization

D. Authentication

**Answer:** B

**Explanation:**

Federation is not a component of access control. Instead, it is used to allow users possessing credentials from other authorities and systems to access services outside of their domain. This allows for access and trust without the need to create additional, local credentials. Access control encompasses not only the key concepts of authorization and authentication, but also accounting. Accounting consists of collecting and maintaining logs for both authentication and authorization for operational and regulatory requirements.

**NEW QUESTION 27**

- (Exam Topic 4)

Which data sanitation method is also commonly referred to as "zeroing"?

- A. Overwriting
- B. Nullification
- C. Blanking
- D. Deleting

**Answer:** A

**Explanation:**

The zeroing of data--or the writing of null values or arbitrary data to ensure deletion has been fully completed--is officially referred to as overwriting. Nullification, deleting, and blanking are provided as distractor terms.

**NEW QUESTION 29**

- (Exam Topic 4)

DLP solutions can aid in deterring loss due to which of the following?

- A. Inadvertent disclosure
- B. Natural disaster
- C. Randomization
- D. Device failure

**Answer:** A

**Explanation:**

DLP solutions may protect against inadvertent disclosure. Randomization is a technique for obscuring data, not a risk to data. DLP tools will not protect against risks from natural disasters, or against impacts due to device failure.

**NEW QUESTION 30**

- (Exam Topic 4)

What is the experimental technology that might lead to the possibility of processing encrypted data without having to decrypt it first?

- A. One-time pads
- B. Link encryption
- C. Homomorphic encryption
- D. AES

**Answer:** C

**Explanation:**

AES is an encryption standard. Link encryption is a method for protecting communications traffic. One-time pads are an encryption method.

**NEW QUESTION 31**

- (Exam Topic 4)

What type of solution is at the core of virtually all directory services?

- A. WS
- B. LDAP
- C. ADFS
- D. PKI

**Answer:** B

**Explanation:**

The Lightweight Directory Access Protocol (LDAP) forms the basis of virtually all directory services, regardless of the specific vendor or software package. WS is a protocol for information exchange between two systems and does not actually store the data. ADFS is a Windows component for enabling single sign-on for the operating system and applications, but it relies on data from an LDAP server. PKI is used for managing and issuing security certificates.

**NEW QUESTION 36**

- (Exam Topic 4)

Database activity monitoring (DAM) can be:

- A. Host-based or network-based
- B. Server-based or client-based
- C. Used in the place of encryption

D. Used in place of data masking

**Answer:** A

**Explanation:**

We don't use DAM in place of encryption or masking; DAM augments these options without replacing them. We don't usually think of the database interaction as client-server, so A is the best answer.

**NEW QUESTION 37**

- (Exam Topic 4)

Which of the following technologies is NOT commonly used for accessing systems and services in a cloud environment in a secure manner?

- A. KVM
- B. HTTPS
- C. VPN
- D. TLS

**Answer:** A

**Explanation:**

A keyboard-video-mouse (KVM) system is commonly used for directly accessing server terminals in a data center. It is not a method that would be possible within a cloud environment, primarily due to the use virtualized systems, but also because only the cloud provider's staff would be allowed the physical access to hardware systems that's provided by a KVM. Hypertext Transfer Protocol Secure (HTTPS), virtual private network (VPN), and Transport Layer Security (TLS) are all technologies and protocols that are widely used with cloud implementations for secure access to systems and services.

**NEW QUESTION 39**

- (Exam Topic 4)

What is the intellectual property protection for a useful manufacturing innovation?

- A. Trademark
- B. Copyright
- C. patent
- D. Trade secret

**Answer:** C

**Explanation:**

Patents protect processes (as well as inventions, new plantlife, and decorative patterns). The other answers listed are answers to other questions.

**NEW QUESTION 43**

- (Exam Topic 4)

All the following are data analytics modes, except:

- A. Datamining
- B. Agile business intelligence
- C. Refractory iterations
- D. Real-time analytics

**Answer:** C

**Explanation:**

All the others are data analytics methods, but "refractory iterations" is a nonsense term thrown in as a red herring.

**NEW QUESTION 47**

- (Exam Topic 4)

Gap analysis is performed for what reason?

- A. To begin the benchmarking process
- B. To assure proper accounting practices are being used
- C. To provide assurances to cloud customers
- D. To ensure all controls are in place and working properly

**Answer:** A

**Explanation:**

The primary purpose of the gap analysis is to begin the benchmarking process against risk and security standards and frameworks.

**NEW QUESTION 50**

- (Exam Topic 4)

Which of the following jurisdictions lacks a comprehensive national policy on data privacy and the protection of personally identifiable information (PII)?

- A. European Union
- B. Asian-Pacific Economic Cooperation
- C. United States
- D. Russia

**Answer:** C

**Explanation:**

The United States has a myriad of regulations focused on specific types of data, such as healthcare and financial, but lacks an overall comprehensive privacy law on the national level. The European Union, the Asian-Pacific Economic Cooperation, and Russia all have national privacy protections and regulations for the handling the PII data of their citizens.

**NEW QUESTION 53**

- (Exam Topic 4)

An audit scope statement defines the limits and outcomes from an audit.

Which of the following would NOT be included as part of an audit scope statement?

- A. Reports
- B. Certification
- C. Billing
- D. Exclusions

**Answer:** C

**Explanation:**

Billing for an audit, or other cost-related items, would not be part of an audit scope statement and would instead be handled prior to the actual audit as part of the contract between the organization and auditors. Reports, exclusions to the scope of the audit, and required certifications on behalf of the systems or auditors are all crucial elements of an audit scope statement.

**NEW QUESTION 56**

- (Exam Topic 4)

Which of the following is a management role, versus a technical role, as it pertains to data management and oversight?

- A. Data owner
- B. Data processor
- C. Database administrator
- D. Data custodian

**Answer:** A

**Explanation:**

Data owner is a management role that's responsible for all aspects of how data is used and protected. The database administrator, data custodian, and data processor are all technical roles that involve the actual use and consumption of data, or the implementation of security controls and policies with the data.

**NEW QUESTION 60**

- (Exam Topic 4)

The different cloud service models have varying levels of responsibilities for functions and operations depending with the model's level of service.

In which of the following models would the responsibility for patching lie predominantly with the cloud customer?

- A. DaaS
- B. SaaS
- C. PaaS
- D. IaaS

**Answer:** D

**Explanation:**

With Infrastructure as a Service (IaaS), the cloud customer is responsible for deploying and maintaining its own systems and virtual machines. Therefore, the customer is solely responsible for patching and any other security updates it finds necessary. With Software as a Service (SaaS), Platform as a Service (PaaS), and Desktop as a Service (DaaS), the cloud provider maintains the infrastructure components and is responsible for maintaining and patching them.

**NEW QUESTION 64**

- (Exam Topic 4)

Limits for resource utilization can be set at different levels within a cloud environment to ensure that no particular entity can consume a level of resources that impacts other cloud customers.

Which of the following is NOT a unit covered by limits?

- A. Hypervisor
- B. Cloud customer
- C. Virtual machine
- D. Service

**Answer:** A

**Explanation:**

The hypervisor level, as a backend cloud infrastructure component, is not a unit where limits may be applied to control resource utilization. Limits can be placed at the service, virtual machine, and cloud customer levels within a cloud environment.

**NEW QUESTION 67**

- (Exam Topic 4)

The cloud customer's trust in the cloud provider can be enhanced by all of the following except:

- A. SLAs
- B. Shared administration
- C. Audits
- D. real-time video surveillance

**Answer:** D

**Explanation:**

Video surveillance will not provide meaningful information and will not enhance trust. All the others will do it.

**NEW QUESTION 68**

- (Exam Topic 4)

Which component of ITIL involves planning for the restoration of services after an unexpected outage or incident?

- A. Continuity management
- B. Problem management
- C. Configuration management
- D. Availability management

**Answer:** A

**Explanation:**

Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Configuration management tracks and maintains detailed information about all IT components within an organization.

**NEW QUESTION 70**

- (Exam Topic 4)

IRM solutions allow an organization to place different restrictions on data usage than would otherwise be possible through traditional security controls.

Which of the following controls would be possible with IRM that would not with traditional security controls?

- A. Copy
- B. Read
- C. Delete
- D. Print

**Answer:** D

**Explanation:**

Traditional security controls would not be able to restrict a user from printing something that they have the ability to access and read, but IRM solutions would allow for such a restriction. If a user has permissions to read a file, he can also copy the file or print it under traditional controls, and the ability to modify or write will give the user the ability to delete.

**NEW QUESTION 74**

- (Exam Topic 4)

What is the correct order of the phases of the data life cycle?

- A. Create, Use, Store, Share, Archive, Destroy
- B. Create, Archive, Store, Share, Use, Destroy
- C. Create, Store, Use, Archive, Share, Destroy
- D. Create, Store, Use, Share, Archive, Destroy

**Answer:** D

**Explanation:**

The other options are the names of the phases, but out of proper order.

**NEW QUESTION 75**

- (Exam Topic 4)

Different security testing methodologies offer different strategies and approaches to testing systems, requiring security personnel to determine the best type to use for their specific circumstances.

What does dynamic application security testing (DAST) NOT entail that SAST does?

- A. Discovery
- B. Knowledge of the system
- C. Scanning
- D. Probing

**Answer:** B

**Explanation:**

Dynamic application security testing (DAST) is considered "black-box" testing and begins with no inside knowledge of the application or its configurations. Everything about it must be discovered during its testing. As with most types of testing, dynamic application security testing (DAST) involves probing, scanning, and a discovery process for system information.

**NEW QUESTION 80**

- (Exam Topic 4)

During the course of an audit, which of the following would NOT be an input into the control requirements used as part of a gap analysis.

- A. Contractual requirements
- B. Regulations
- C. Vendor recommendations
- D. Corporate policy

**Answer:** C

**Explanation:**

Vendor recommendations would not be pertinent to the gap analysis after an audit. Although vendor recommendations will typically play a role in the development of corporate policies or contractual requirements, they are not required. Regulations, corporate policy, and contractual requirements all determine the expected or mandated controls in place on a system.

**NEW QUESTION 81**

- (Exam Topic 4)

Cryptographic keys should be secured \_\_\_\_\_.

- A. To a level at least as high as the data they can decrypt
- B. In vaults
- C. With two-person integrity
- D. By armed guards

**Answer:** A

**Explanation:**

The physical security of crypto keys is of some concern, but guards or vaults are not always necessary.

Two-person integrity might be a good practice for protecting keys. The best answer to this question is option A, because it is always true, whereas the remaining options depend on circumstances.

**NEW QUESTION 86**

- (Exam Topic 4)

Data labels could include all the following, except:

- A. Multifactor authentication
- B. Access restrictions
- C. Confidentiality level
- D. Distribution limitations

**Answer:** A

**Explanation:**

All the others might be included in data labels, but multifactor authentication is a procedure used for access control, not a label.

**NEW QUESTION 88**

- (Exam Topic 4)

Because cloud providers will not give detailed information out about their infrastructures and practices to the general public, they will often use established auditing reports to ensure public trust, where the reputation of the auditors serves for assurance.

Which type of audit reports can be used for general public trust assurances?

- A. SOC 2
- B. SAS-70
- C. SOC 3
- D. SOC 1

**Answer:** C

**Explanation:**

SOC Type 3 audit reports are very similar to SOC Type 2, with the exception that they are intended for general release and public audiences. SAS-70 audits have been deprecated. SOC Type 1 audit reports have a narrow scope and are intended for very limited release, whereas SOC Type 2 audit reports are intended for wider audiences but not general release.

**NEW QUESTION 91**

- (Exam Topic 4)

Which crucial aspect of cloud computing can be most threatened by insecure APIs?

- A. Automation
- B. Resource pooling
- C. Elasticity
- D. Redundancy

**Answer:** A

**Explanation:**

Cloud environments depend heavily on API calls for management and automation. Any vulnerability with the APIs can cause significant risk and exposure to all tenants of the cloud environment. Resource pooling and elasticity could both be impacted by insecure APIs, as both require automation and orchestration to operate properly, but automation is the better answer here. Redundancy would not be directly impacted by insecure APIs.

**NEW QUESTION 96**

- (Exam Topic 4)

You need to gain approval to begin moving your company's data and systems into a cloud environment. However, your CEO has mandated the ability to easily remove your IT assets from the cloud provider as a precondition.

Which of the following cloud concepts would this pertain to?

- A. Removability
- B. Extraction
- C. Portability
- D. Reversibility

**Answer: D**

**Explanation:**

Reversibility is the cloud concept involving the ability for a cloud customer to remove all of its data and IT assets from a cloud provider. Also, processes and agreements would be in place with the cloud provider that ensure all removals have been completed fully within the agreed upon timeframe. Portability refers to the ability to easily move between different cloud providers and not be locked into a specific one. Removability and extraction are both provided as terms similar to reversibility, but neither is the official term or concept.

**NEW QUESTION 98**

- (Exam Topic 4)

Which format is the most commonly used standard for exchanging information within a federated identity system?

- A. XML
- B. HTML
- C. SAML
- D. JSON

**Answer: C**

**Explanation:**

Security Assertion Markup Language (SAML) is the most common data format for information exchange within a federated identity system. It is used to transmit and exchange authentication and authorization data. XML is similar to SAML, but it's used for general-purpose data encoding and labeling and is not used for the exchange of authentication and authorization data in the way that SAML is for federated systems. JSON is used similarly to XML, as a text-based data exchange format that typically uses attribute-value pairings, but it's not used for authentication and authorization exchange. HTML is used only for encoding web pages for web browsers and is not used for data exchange--and certainly not in a federated system.

**NEW QUESTION 101**

- (Exam Topic 4)

The baseline should cover which of the following?

- A. Data breach alerting and reporting
- B. All regulatory compliance requirements
- C. As many systems throughout the organization as possible
- D. A process for version control

**Answer: C**

**Explanation:**

The more systems that be included in the baseline, the more cost-effective and scalable the baseline is. The baseline does not deal with breaches or version control; those are the provinces of the security office and CMB, respectively. Regulatory compliance might (and usually will) go beyond the baseline and involve systems, processes, and personnel that are not subject to the baseline.

**NEW QUESTION 104**

- (Exam Topic 4)

In attempting to provide a layered defense, the security practitioner should convince senior management to include security controls of which type?

- A. Physical
- B. All of the above
- C. technological
- D. Administrative

**Answer: B**

**Explanation:**

Layered defense calls for a diverse approach to security.

**NEW QUESTION 107**

- (Exam Topic 4)

The goals of DLP solution implementation include all of the following, except:

- A. Elasticity
- B. Policy enforcement
- C. Data discovery
- D. Loss of mitigation

**Answer: A**

**Explanation:**

DLP does not have anything to do with elasticity, which is the capability of the environment to scale up or down according to demand. All the rest are goals of DLP implementations.

**NEW QUESTION 111**

- (Exam Topic 4)

What is a key capability or characteristic of PaaS?

- A. Support for a homogenous environment
- B. Support for a single programming language
- C. Ability to reduce lock-in
- D. Ability to manually scale

**Answer: C**

**Explanation:**

PaaS should have the following key capabilities and characteristics:

- Support multiple languages and frameworks: PaaS should support multiple programming languages and frameworks, thus enabling the developers to code in whichever language they prefer or the design requirements specify. In recent times, significant strides and efforts have been taken to ensure that open source stacks are both supported and utilized, thus reducing “lock-in” or issues with interoperability when changing CSPs.
- Multiple hosting environments: The ability to support a wide variety of underlying hosting environments for the platform is key to meeting customer requirements and demands. Whether public cloud, private cloud, local hypervisor, or bare metal, supporting multiple hosting environments allows the application developer or administrator to migrate the application when and as required. This can also be used as a form of contingency and continuity and to ensure the ongoing availability.
- Flexibility: Traditionally, platform providers provided features and requirements that they felt suited the client requirements, along with what suited their service offering and positioned them as the provider of choice, with limited options for the customers to move easily. This has changed drastically, with extensibility and flexibility now afforded to meeting the needs and requirements of developer audiences. This has been heavily influenced by open source, which allows relevant plug-ins to be quickly and efficiently introduced into the platform.
- Allow choice and reduce lock-in: PaaS learns from previous horror stories and restrictions, proprietary meant red tape, barriers, and restrictions on what developers could do when it came to migration or adding features and components to the platform. Although the requirement to code to specific APIs was made available by the providers, they could run their apps in various environments based on commonality and standard API structures, ensuring a level of consistency and quality for customers and users.
- Ability to auto-scale: This enables the application to seamlessly scale up and down as required to accommodate the cyclical demands of users. The platform will allocate resources and assign these to the application as required. This serves as a key driver for any seasonal organizations that experience spikes and drops in usage.

**NEW QUESTION 113**

- (Exam Topic 4)

When using a PaaS solution, what is the capability provided to the customer?

- A. To deploy onto the cloud infrastructure consumer-created or acquired applications created using programming languages, libraries, services, and tools that the provider support
- B. The provider does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.
- C. To deploy onto the cloud infrastructure consumer-created or acquired applications created using programming languages, libraries, services, and tools that the provider support
- D. The consumer does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.
- E. To deploy onto the cloud infrastructure consumer-created or acquired applications created using programming languages, libraries, services, and tools that the consumer support
- F. The consumer does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.
- G. To deploy onto the cloud infrastructure provider-created or acquired applications created using programming languages, libraries, services, and tools that the provider support
- H. The consumer does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.

**Answer: B**

**Explanation:**

According to “The NIST Definition of Cloud Computing,” in PaaS, “the capability provided to the consumer is to deploy onto the cloud infrastructure consumer-created or acquired applications created using programming languages, libraries, services, and tools supported by the provider. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, or storage, but has control over the deployed applications and possibly configuration settings for the application-hosting environment.

**NEW QUESTION 116**

- (Exam Topic 4)

Which of the following is NOT considered a type of data loss?

- A. Data corruption
- B. Stolen by hackers
- C. Accidental deletion
- D. Lost or destroyed encryption keys

**Answer: B**

**Explanation:**

The exposure of data by hackers is considered a data breach. Data loss focuses on the data availability rather than security. Data loss occurs when data becomes lost, unavailable, or destroyed, when it should not have been.

#### NEW QUESTION 121

- (Exam Topic 4)

Which of the following could be used as a second component of multifactor authentication if a user has an RSA token?

- A. Access card
- B. USB thumb drive
- C. Retina scan
- D. RFID

**Answer: C**

#### Explanation:

A retina scan could be used in conjunction with an RSA token because it is a biometric factor, and thus a different type of factor. An access card, RFID, and USB thumb drive are all items in possession of a user, the same as an RSA token, and as such would not be appropriate.

#### NEW QUESTION 126

- (Exam Topic 4)

Above and beyond general regulations for data privacy and protection, certain types of data are subjected to more rigorous regulations and oversight.

Which of the following is not a regulatory framework for more sensitive or specialized data?

- A. FIPS 140-2
- B. FedRAMP
- C. PCI DSS
- D. HIPAA

**Answer: A**

#### Explanation:

The FIPS 140-2 standard pertains to the certification of cryptographic modules and is not a regulatory framework. The Payment Card Industry Data Security Standard (PCI DSS), the Federal Risk and Authorization Management Program (FedRAMP), and the Health Insurance Portability and Accountability Act (HIPAA) are all regulatory frameworks for sensitive or specialized data.

#### NEW QUESTION 127

- (Exam Topic 4)

When a system needs to be exposed to the public Internet, what type of secure system would be used to perform only the desired operations?

- A. Firewall
- B. Proxy
- C. Honeypot
- D. Bastion

**Answer: D**

#### Explanation:

A bastion is a system that is exposed to the public Internet to perform a specific function, but it is highly restricted and secured to just that function. Any nonessential services and access are removed from the bastion so that security countermeasures and monitoring can be focused just on the bastion's specific duties. A honeypot is a system designed to look like a production system to entice attackers, but it does not contain any real data. It is used for learning about types of attacks and enabling countermeasures for them. A firewall is used within a network to limit access between IP addresses and ports. A proxy server provides additional security to and rulesets for network traffic that is allowed to pass through it to a service destination.

#### NEW QUESTION 128

- (Exam Topic 4)

Each of the following are dependencies that must be considered when reviewing the BIA after cloud migration except:

- A. The cloud provider's utilities
- B. The cloud provider's suppliers
- C. The cloud provider's resellers
- D. The cloud provider's vendors

**Answer: C**

#### Explanation:

The cloud provider's resellers are a marketing and sales mechanism, not an operational dependency that could affect the security of a cloud customer.

#### NEW QUESTION 133

- (Exam Topic 4)

What are SOC 1/SOC 2/SOC 3?

- A. Audit reports
- B. Risk management frameworks
- C. Access controls
- D. Software developments

**Answer: A**

#### Explanation:

An SOC 1 is a report on controls at a service organization that may be relevant to a user entity's internal control over financial reporting. An SOC 2 report is based on the existing SysTrust and WebTrust principles. The purpose of an SOC 2 report is to evaluate an organization's information systems relevant to security, availability, processing integrity, confidentiality, or privacy. An SOC 3 report is also based on the existing SysTrust and WebTrust principles, like a SOC 2 report. The difference is that the SOC 3 report does not detail the testing performed.

#### NEW QUESTION 134

- (Exam Topic 4)

What concept and operational process must be spelled out clearly, as far as roles and responsibilities go, between the cloud provider and cloud customer for the mitigation of any problems or security events?

- A. Incident response
- B. Problem management
- C. Change management
- D. Conflict response

**Answer: A**

#### Explanation:

Incident response is the process through which security or operational issues are handled, including and coordination with and communication to the appropriate stakeholders. None of the other terms provided is the correct response.

#### NEW QUESTION 138

- (Exam Topic 4)

Which of the following is NOT one of the components of multifactor authentication?

- A. Something the user knows
- B. Something the user has
- C. Something the user sends
- D. Something the user is

**Answer: C**

#### Explanation:

Multifactor authentication systems are composed of something the user knows, has, and/or is, not something the user sends. Multifactor authentication commonly uses something that a user knows, has, and/or is (such as biometrics or features).

#### NEW QUESTION 143

- (Exam Topic 4)

Which of the following statements about Type 1 hypervisors is true?

- A. The hardware vendor and software vendor are different.
- B. The hardware vendor and software vendor are the same
- C. The hardware vendor provides an open platform for software vendors.
- D. The hardware vendor and software vendor should always be different for the sake of security.

**Answer: B**

#### Explanation:

With a Type 1 hypervisor, the management software and hardware are tightly tied together and provided by the same vendor on a closed platform. This allows for optimal security, performance, and support. The other answers are all incorrect descriptions of a Type 1 hypervisor.

#### NEW QUESTION 144

- (Exam Topic 4)

In a cloud environment, encryption should be used for all the following, except:

- A. Secure sessions/VPN
- B. Long-term storage of data
- C. Near-term storage of virtualized images
- D. Profile formatting

**Answer: D**

#### Explanation:

All of these activities should incorporate encryption, except for profile formatting, which is a made-up term.

#### NEW QUESTION 145

- (Exam Topic 4)

Which of the following terms is not associated with cloud forensics?

- A. eDiscovery
- B. Chain of custody
- C. Analysis
- D. Plausibility

**Answer: D**

#### Explanation:

Plausibility, here, is a distractor and not specifically relevant to cloud forensics.

#### NEW QUESTION 150

- (Exam Topic 4)

When using an IaaS solution, what is the capability provided to the customer?

- A. To provision processing, storage, networks, and other fundamental computing resources when the consumer is able to deploy and run arbitrary software, which can include OSs and applications.
- B. To provision processing, storage, networks, and other fundamental computing resources when the auditor is able to deploy and run arbitrary software, which can include OSs and applications.
- C. To provision processing, storage, networks, and other fundamental computing resources when the provider is able to deploy and run arbitrary software, which can include OSs and applications.
- D. To provision processing, storage, networks, and other fundamental computing resources when the consumer is not able to deploy and run arbitrary software, which can include OSs and applications.

**Answer:** A

#### Explanation:

According to "The NIST Definition of Cloud Computing," in IaaS, "the capability provided to the consumer is to provision processing, storage, networks, and other fundamental computing resources where the consumer is able to deploy and run arbitrary software, which can include operating systems and applications. The consumer does not manage or control the underlying cloud infrastructure but has control over operating systems, storage, and deployed applications; and possibly limited control of select networking components (e.g., host firewalls).

#### NEW QUESTION 154

- (Exam Topic 4)

Upon completing a risk analysis, a company has four different approaches to addressing risk. Which approach it takes will be based on costs, available options, and adherence to any regulatory requirements from independent audits.

Which of the following groupings correctly represents the four possible approaches?

- A. Accept, avoid, transfer, mitigate
- B. Accept, deny, transfer, mitigate
- C. Accept, deny, mitigate, revise
- D. Accept, dismiss, transfer, mitigate

**Answer:** A

#### Explanation:

The four possible approaches to risk are as follows: accept (do not patch and continue with the risk), avoid (implement solutions to prevent the risk from occurring), transfer (take out insurance), and mitigate (change configurations or patch to resolve the risk). Each of these answers contains at least one incorrect approach name.

#### NEW QUESTION 155

- (Exam Topic 4)

DLP can be combined with what other security technology to enhance data controls?

- A. SIEM
- B. Hypervisors
- C. DRM
- D. Kerberos

**Answer:** C

#### Explanation:

DLP can be combined with DRM to protect intellectual property; both are designed to deal with data that falls into special categories. SIEMs are used for monitoring event logs, not live data movement. Kerberos is an authentication mechanism. Hypervisors are used for virtualization.

#### NEW QUESTION 156

- (Exam Topic 4)

Which aspect of data poses the biggest challenge to using automated tools for data discovery and programmatic data classification?

- A. Quantity
- B. Language
- C. Quality
- D. Number of sources

**Answer:** C

#### Explanation:

The biggest challenge for properly using any programmatic tools in data discovery is the actual quality of the data, including the data being uniform and well structured, labels being properly applied, and other similar facets. Without data being organized in such a manner, it is extremely difficult for programmatic tools to automatically synthesize and make determinations from it. The overall quantity of data, as well as the number of sources, does not pose an enormous challenge for data discovery programs, other than requiring a longer time to process the data. The language of the data itself should not matter to a program that is designed to process it, as long as the data is well formed and consistent.

#### NEW QUESTION 158

- (Exam Topic 4)

Which type of testing uses the same strategies and toolsets that hackers would use?

- A. Static
- B. Malicious
- C. Penetration
- D. Dynamic

**Answer:** C

**Explanation:**

Penetration testing involves using the same strategies and toolsets that hackers would use against a system to discovery potential vulnerabilities. Although the term malicious captures much of the intent of penetration testing from the perspective of an attacker, it is not the best answer. Static and dynamic are two types of system testing--where static is done offline and with knowledge of the system, and dynamic is done on a live system without any previous knowledge is associated--but neither describes the type of testing being asked for in the question.

**NEW QUESTION 162**

- (Exam Topic 4)

Without the extensive funds of a large corporation, a small-sized company could gain considerable and cost-effective services for which of the following concepts by moving to a cloud environment?

- A. Regulatory
- B. Security
- C. Testing
- D. Development

**Answer:** B

**Explanation:**

Cloud environments, regardless of the specific deployment model used, have extensive and robust security controls in place, especially in regard to physical and infrastructure security. A small company can leverage the extensive security controls and monitoring provided by a cloud provider, which they would unlikely ever be able to afford on their own. Moving to a cloud would not result in any gains for development and testing because these areas require the same rigor regardless of where deployment and hosting occur. Regulatory compliance in a cloud would not be a gain for an organization because it would likely result in additional oversight and auditing as well as require the organization to adapt to a new environment.

**NEW QUESTION 166**

- (Exam Topic 4)

The goals of SIEM solution implementation include all of the following, except:

- A. Dashboarding
- B. Performance enhancement
- C. Trend analysis
- D. Centralization of log streams

**Answer:** B

**Explanation:**

SIEM does not intend to provide any enhancement of performance; in fact, a SIEM solution may decrease performance because of additional overhead. All the rest are goals of SIEM implementations.

**NEW QUESTION 168**

- (Exam Topic 4)

Which of the following is NOT a commonly used communications method within cloud environments to secure data in transit?

- A. IPSec
- B. HTTPS
- C. VPN
- D. DNSSEC

**Answer:** D

**Explanation:**

DNSSEC is used as a security extension to DNS lookup queries in order to ensure the authenticity and authoritativeness of hostname resolutions, in order to prevent spoofing and redirection of traffic. Although it is a very important concept to be employed for security practices, it is not used to secure or encrypt data transmissions. HTTPS is the most commonly used security mechanism for data communications between clients and websites and web services. IPSec is less commonly used, but is also intended to secure communications between servers. VPN is commonly used to secure traffic into a network area or subnet for developers and administrative users.

**NEW QUESTION 172**

- (Exam Topic 4)

Which of the following would be considered an example of insufficient due diligence leading to security or operational problems when moving to a cloud?

- A. Monitoring
- B. Use of a remote key management system
- C. Programming languages used
- D. Reliance on physical network controls

**Answer:** D

**Explanation:**

Many organizations in a traditional data center make heavy use of physical network controls for security. Although this is a perfectly acceptable best practice in a

traditional data center, this reliance is not something that will port to a cloud environment. The failure of an organization to properly understand and adapt to the difference in network controls when moving to a cloud will likely leave an application with security holes and vulnerabilities. The use of a remote key management system, monitoring, or certain programming languages would not constitute insufficient due diligence by itself.

#### NEW QUESTION 174

- (Exam Topic 4)

Which ITIL component is focused on anticipating predictable problems and ensuring that configurations and operations are in place to prevent these problems from ever occurring?

- A. Availability management
- B. Continuity management
- C. Configuration management
- D. Problem management

**Answer: D**

#### Explanation:

Problem management is focused on identifying and mitigating known problems and deficiencies before they are able to occur, as well as on minimizing the impact of incidents that cannot be prevented. Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Configuration management tracks and maintains detailed information about all IT components within an organization.

#### NEW QUESTION 178

- (Exam Topic 4)

To protect data on user devices in a BYOD environment, the organization should consider requiring all the following, except:

- A. Multifactor authentication
- B. DLP agents
- C. Two-person integrity
- D. Local encryption

**Answer: C**

#### Explanation:

Although all the other options are ways to harden a mobile device, two-person integrity is a concept that has nothing to do with the topic, and, if implemented, would require everyone in your organization to walk around in pairs while using their mobile devices.

#### NEW QUESTION 181

- (Exam Topic 4)

Which of the following components are part of what a CCSP should review when looking at contracting with a cloud service provider?

- A. Redundant uplink grafts
- B. Background checks for the provider's personnel
- C. The physical layout of the datacenter
- D. Use of subcontractors

**Answer: D**

#### Explanation:

The use of subcontractors can add risk to the supply chain and should be considered; trusting the provider's management of their vendors and suppliers (including subcontractors) is important to trusting the provider. Conversely, the customer is not likely to be allowed to review the physical design of the datacenter (or, indeed, even know the exact location of the datacenter) or the personnel security specifics for the provider's staff. "Redundant uplink grafts" is a nonsense term used as a distractor.

#### NEW QUESTION 182

- (Exam Topic 4)

In a federated identity arrangement using a trusted third-party model, who is the identity provider and who is the relying party?

- A. The users of the various organizations within the federations within the federation/a CASB
- B. Each member organization/a trusted third party
- C. Each member organization/each member organization
- D. A contracted third party/the various member organizations of the federation

**Answer: D**

#### Explanation:

In a trusted third-party model of federation, each member organization outsources the review and approval task to a third party they all trust. This makes the third party the identifier (it issues and manages identities for all users in all organizations in the federation), and the various member organizations are the relying parties (the resource providers that share resources based on approval from the third party).

#### NEW QUESTION 187

- (Exam Topic 4)

For optimal security, trust zones are used for network segmentation and isolation. They allow for the separation of various systems and tiers, each with its own security level.

Which of the following is typically used to allow administrative personnel access to trust zones?

- A. IPSec

- B. SSH
- C. VPN
- D. TLS

**Answer:** C

**Explanation:**

Virtual private networks (VPNs) are used to provide administrative personnel with secure communication channels through security systems and into trust zones. They allow staff who perform system administration tasks to have access to ports and systems that are not allowed from the public Internet. IPSec is an encryption protocol for point-to-point communications at the network level, and may be used within a trust zone but not to give access into a trust zone. TLS enables encryption of communications between systems and services and would likely be used to secure the VPN communications, but it does not represent the overall concept being asked for in the question. SSH allows for secure shell access to systems, but not for general access into trust zones.

**NEW QUESTION 188**

- (Exam Topic 4)

Which of the following is the dominant driver behind the regulations to which a system or application must adhere?

- A. Data source
- B. Locality
- C. Contract
- D. SLA

**Answer:** B

**Explanation:**

The locality--or physical location and jurisdiction where the system or data resides--is the dominant driver of regulations. This may be based on the type of data contained within the application or the way in which the data is used. The contract and SLA both articulate requirements for regulatory compliance and the responsibilities for the cloud provider and cloud customer, but neither artifact defines the actual requirements. Instead, the contract and SLA merely form the official documentation between the cloud provider and cloud customer. The source of the data may place contractual requirements or best practice guidelines on its usage, but ultimately jurisdiction has legal force and greater authority.

**NEW QUESTION 189**

- (Exam Topic 4)

What process entails taking sensitive data and removing the indirect identifiers from each data object so that the identification of a single entity would not be possible?

- A. Tokenization
- B. Encryption
- C. Anonymization
- D. Masking

**Answer:** C

**Explanation:**

Anonymization is a type of masking, where indirect identifiers are removed from a data set to prevent the mapping back of data to an individual. Although masking refers to the overall approach of covering sensitive data, anonymization is the best answer here because it is more specific to exactly what is being asked. Tokenization involves the replacement of sensitive data with a key value that can be matched back to the real value. However, it is not focused on indirect identifiers or preventing the matching to an individual. Encryption refers to the overall process of protecting data via key pairs and protecting confidentiality.

**NEW QUESTION 190**

- (Exam Topic 4)

Just like the risk management process, the BCDR planning process has a defined sequence of steps and processes to follow to ensure the production of a comprehensive and successful plan.

Which of the following is the correct sequence of steps for a BCDR plan?

- A. Define scope, gather requirements, assess risk, implement
- B. Define scope, gather requirements, implement, assess risk
- C. Gather requirements, define scope, implement, assess risk
- D. Gather requirements, define scope, assess risk, implement

**Answer:** A

**Explanation:**

The correct sequence for a BCDR plan is to define the scope, gather requirements based on the scope, assess overall risk, and implement the plan. The other sequences provided are not in the correct order.

**NEW QUESTION 191**

- (Exam Topic 4)

Which protocol operates at the network layer and provides for full point-to-point encryption of all communications and transmissions?

- A. IPSec
- B. VPN
- C. SSL
- D. TLS

**Answer:** A

**Explanation:**

IPSec is a protocol for encrypting and authenticating packets during transmission between two parties and can involve any type of device, application, or service. The protocol performs both the authentication and negotiation of security policies between the two parties at the start of the connection and then maintains these policies throughout the lifetime of the connection. TLS operates at the application layer, not the network layer, and is widely used to secure communications between two parties. SSL is similar to TLS but has been deprecated. Although a VPN allows a secure channel for communications into a private network from an outside location, it's not a protocol.

#### NEW QUESTION 192

- (Exam Topic 4)

What category of PII data can carry potential fines or even criminal charges for its improper use or disclosure?

- A. Protected
- B. Legal
- C. Regulated
- D. Contractual

**Answer: C**

#### Explanation:

Regulated PII data carries legal and jurisdictional requirements, along with official penalties for its misuse or disclosure, which can be either civil or criminal in nature. Legal and protected are similar terms, but neither is the correct answer in this case. Contractual requirements can carry financial or contractual impacts for the improper use or disclosure of PII data, but not legal or criminal penalties that are officially enforced.

#### NEW QUESTION 197

- (Exam Topic 4)

Which protocol, as a part of TLS, handles the actual secure communications and transmission of data?

- A. Negotiation
- B. Handshake
- C. Transfer
- D. Record

**Answer: D**

#### Explanation:

The TLS record protocol is the actual secure communications method for transmitting data; it's responsible for encrypting and authenticating packets throughout their transmission between the parties, and in some cases it also performs compression. The TLS handshake protocol is what negotiates and establishes the TLS connection between two parties and enables the secure communications channel to then handle data transmissions. Negotiation and transfer are not protocols under TLS.

#### NEW QUESTION 200

- (Exam Topic 4)

With a federated identity system, what does the identity provider send information to after a successful authentication?

- A. Relying party
- B. Service originator
- C. Service relay
- D. Service relay

**Answer: A**

#### Explanation:

Upon successful authentication, the identity provider sends an assertion with appropriate attributes to the relying party to grant access and assign appropriate roles to the user. The other terms provided are similar sounding to the correct term but are not actual components of a federated system.

#### NEW QUESTION 203

- (Exam Topic 4)

BCDR strategies typically do not involve the entire operations of an organization, but only those deemed critical to their business.

Which concept pertains to the amount of data and services needed to reach the predetermined level of operations?

- A. SRE
- B. RPO
- C. RSL
- D. RTO

**Answer: B**

#### Explanation:

The recovery point objective (RPO) sets and defines the amount of data an organization must have available or accessible to reach the predetermined level of operations necessary during a BCDR situation. The recovery time objective (RTO) measures the amount of time necessary to recover operations to meet the BCDR plan. The recovery service level (RSL) measures the percentage of operations that would be recovered during a BCDR situation. SRE is provided as an erroneous response.

#### NEW QUESTION 204

- (Exam Topic 4)

Which of the following best describes the purpose and scope of ISO/IEC 27034-1?

- A. Describes international privacy standards for cloud computing
- B. Serves as a newer replacement for NIST 800-52 r4

- C. Provides an overview of network and infrastructure security designed to secure cloud applications.
- D. Provides an overview of application security that introduces definitive concepts, principles, and processes involved in application security.

**Answer:** D

#### NEW QUESTION 205

- (Exam Topic 4)

In the cloud motif, the data owner is usually:

- A. The cloud provider
- B. In another jurisdiction
- C. The cloud customer
- D. The cloud access security broker

**Answer:** C

#### Explanation:

The data owner is usually considered the cloud customer in a cloud configuration; the data in question is the customer's information, being processed in the cloud. The cloud provider is only leasing services and hardware to the customer. The cloud access security broker (CASB) only handles access control on behalf of the cloud customer, and is not in direct contact with the production data.

#### NEW QUESTION 209

- (Exam Topic 4)

Which of the following is considered a technological control?

- A. Firewall software
- B. Firing personnel
- C. Fireproof safe
- D. Fire extinguisher

**Answer:** A

#### Explanation:

A firewall is a technological control. The safe and extinguisher are physical controls and firing someone is an administrative control.

#### NEW QUESTION 214

- (Exam Topic 4)

BCDR strategies do not typically involve the entire operations of an organization, but only those deemed critical to their business.

Which concept pertains to the amount of services that need to be recovered to meet BCDR objectives?

- A. RSL
- B. RTO
- C. RPO
- D. SRE

**Answer:** A

#### Explanation:

The recovery service level (RSL) measures the percentage of operations that would be recovered during a BCDR situation. The recovery point objective (RPO) sets and defines the amount of data an organization must have available or accessible to reach the determined level of operations necessary during a BCDR situation. The recovery time objective (RTO) measures the amount of time necessary to recover operations to meet the BCDR plan. SRE is provided as an erroneous response.

#### NEW QUESTION 219

- (Exam Topic 4)

Which of the following is the least challenging with regard to eDiscovery in the cloud?

- A. Identifying roles such as data owner, controller and processor
- B. Decentralization of data storage
- C. Forensic analysis
- D. Complexities of International law

**Answer:** C

#### Explanation:

Forensic analysis is the least challenging of the answers provided as it refers to the analysis of data once it is obtained. The challenges revolve around obtaining the data for analysis due to the complexities of international law, the decentralization of data storage or difficulty knowing where to look, and identifying the data owner, controller, and processor.

#### NEW QUESTION 222

- (Exam Topic 4)

What is the concept of isolating an application from the underlying operating system for testing purposes?

- A. Abstracting
- B. Application virtualization
- C. Hosting
- D. Sandboxing

**Answer:** B

**Explanation:**

Application virtualization is a software implementation that allows applications and programs to run in an isolated environment rather than directly interacting with the operating system. Sandboxing refers to segregating information or processes for security or testing purposes, but it's not directly related to isolation from the underlying operating system. Abstracting sounds similar to the correct term but is not pertinent to the question, and hosting is provided as an erroneous answer.

**NEW QUESTION 223**

- (Exam Topic 4)

Which of the following is a valid risk management metric?

- A. KPI
- B. KRI
- C. SOC
- D. SLA

**Answer:** B

**Explanation:**

KRI stands for key risk indicator. KRIs are the red flags if you will in the world of risk management. When these change, they indicate something is amiss and should be looked at quickly to determine if the change is minor or indicative of something important.

**NEW QUESTION 227**

- (Exam Topic 4)

Which component of ITIL involves the creation of an RFC ticket and obtaining official approvals for it?

- A. Problem management
- B. Release management
- C. Deployment management
- D. Change management

**Answer:** D

**Explanation:**

The change management process involves the creation of the official Request for Change (RFC) ticket, which is used to document the change, obtain the required approvals from management and stakeholders, and track the change to completion. Release management is a subcomponent of change management, where the actual code or configuration change is put into place. Deployment management is similar to release management, but it's where changes are actually implemented on systems. Problem management is focused on the identification and mitigation of known problems and deficiencies before they are able to occur.

**NEW QUESTION 229**

- (Exam Topic 4)

Which of the following is not a risk management framework?

- A. COBIT
- B. Hex GBL
- C. ISO 31000:2009
- D. NIST SP 800-37

**Answer:** B

**Explanation:**

Hex GBL is a reference to a computer part in Terry Pratchett's fictional Discworld universe. The rest are not.

**NEW QUESTION 232**

- (Exam Topic 4)

Which aspect of cloud computing serves as the biggest challenge to using DLP to protect data at rest?

- A. Portability
- B. Resource pooling
- C. Interoperability
- D. Reversibility

**Answer:** B

**Explanation:**

Resource pooling serves as the biggest challenge to using DLP solutions to protect data at rest because data is spread across large systems, which are also shared by many different clients. With the data always moving and being distributed, additional challenges for protection are created versus a physical and isolated storage system. Portability is the ability to easily move between different cloud providers, and interoperability is focused on the ability to reuse components or services. Reversibility pertains to the ability of a cloud customer to easily and completely remove their data and services from a cloud provider.

**NEW QUESTION 233**

- (Exam Topic 4)

Which of the following is considered an administrative control?

- A. Keystroke logging
- B. Access control process
- C. Door locks

D. Biometric authentication

**Answer:** B

**Explanation:**

A process is an administrative control; sometimes, the process includes elements of other types of controls (in this case, the access control mechanism might be a technical control, or it might be a physical control), but the process itself is administrative. Keystroke logging is a technical control (or an attack, if done for malicious purposes, and not for auditing); door locks are a physical control; and biometric authentication is a technological control.

**NEW QUESTION 234**

- (Exam Topic 4)

Your IT steering committee has, at a high level, approved your project to begin using cloud services. However, the committee is concerned with getting locked into a single cloud provider and has flagged the ability to easily move between cloud providers as a top priority. It also wants to save costs by reusing components. Which cross-cutting aspect of cloud computing would be your primary focus as your project plan continues to develop and you begin to evaluate cloud providers?

- A. Interoperability
- B. Resiliency
- C. Scalability
- D. Portability

**Answer:** A

**Explanation:**

Interoperability is ability to easily move between cloud providers, by either moving or reusing components and services. This can pertain to any cloud deployment model, and it gives organizations the ability to constantly evaluate costs and services as well as move their business to another cloud provider as needed or desired. Portability relates to the wholesale moving of services from one cloud provider to another, not necessarily the reuse of components or services for other purposes. Although resiliency is not an official concept within cloud computing, it certainly would be found throughout other topics such as elasticity, auto-scaling, and resource pooling. Scalability pertains to changing resource allocations to a service to meet current demand, either upward or downward in scope.

**NEW QUESTION 236**

- (Exam Topic 4)

Which of the following terms is NOT a commonly used category of risk acceptance?

- A. Moderate
- B. Critical
- C. Minimal
- D. Accepted

**Answer:** D

**Explanation:**

Accepted is not a risk acceptance category. The risk acceptance categories are minimal, low, moderate, high, and critical.

**NEW QUESTION 239**

- (Exam Topic 4)

A comprehensive BCDR plan will encapsulate many or most of the traditional concerns of operating a system in any data center. However, what is one consideration that is often overlooked with the formulation of a BCDR plan?

- A. Availability of staff
- B. Capacity at the BCDR site
- C. Restoration of services
- D. Change management processes

**Answer:** C

**Explanation:**

BCDR planning tends to focus so much on the failing over of services in the case of a disaster that recovery back to primary hosting after the disaster is often overlooked. In many instances, this can be just as complex a process as failing over, if not more so. Availability of staff, capacity at the BCDR site, and change management processes are typically integral to BCDR plans and are common components of them.

**NEW QUESTION 240**

- (Exam Topic 3)

You are working for a cloud service provider and receive an eDiscovery order pertaining to one of your customers. Which of the following would be the most appropriate action to take first?

- A. Take a snapshot of the virtual machines
- B. Escrow the encryption keys
- C. Copy the data
- D. Notify the customer

**Answer:** D

**Explanation:**

When a cloud service provider receives an eDiscovery order pertaining to one of their customers, the first action they must take is to notify the customer. This allows the customer to be aware of what was received, as well as to conduct a review to determine if any challenges are necessary or warranted. Taking snapshots of virtual machines, copying data, and escrowing encryption keys are all processes involved in the actual collection of data and should not be performed until the customer has been notified of the request.

#### NEW QUESTION 241

- (Exam Topic 3)

What is a serious complication an organization faces from the compliance perspective with international operations?

- A. Multiple jurisdictions
- B. Different certifications
- C. Different operational procedures
- D. Different capabilities

**Answer:** A

#### Explanation:

When operating within a global framework, a security professional runs into a multitude of jurisdictions and requirements, which often may not be clearly applicable or may be in contention with each other. These requirements can involve the location of the users and the type of data they enter into systems, the laws governing the organization that owns the application and any regulatory requirements they may have, and finally the appropriate laws and regulations for the jurisdiction housing the IT resources and where the data is actually stored, which may be multiple jurisdictions as well. Different certifications would not come into play as a challenge because the major IT and data center certifications are international and would apply to any cloud provider. Different capabilities and different operational procedures would be mitigated by the organization's selection of a cloud provider and would not be a challenge if an appropriate provider was chosen, regardless of location.

#### NEW QUESTION 244

- (Exam Topic 3)

Where is a DLP solution generally installed when utilized for monitoring data in transit?

- A. Network perimeter
- B. Database server
- C. Application server
- D. Web server

**Answer:** A

#### Explanation:

To monitor data in transit, a DLP solution would optimally be installed at the network perimeter, to ensure that data leaving the network through various protocols conforms to security controls and policies. An application server or a web server would be more appropriate for monitoring data in use, and a database server would be an example of a location appropriate for monitoring data at rest.

#### NEW QUESTION 248

- (Exam Topic 3)

Which of the following is considered an internal redundancy for a data center?

- A. Power feeds
- B. Chillers
- C. Network circuits
- D. Generators

**Answer:** B

#### Explanation:

Chillers and cooling systems are internal to a data center and its operations, and as such they are considered an internal redundancy. Power feeds, network circuits, and generators are all external to a data center and provide utility services to them, which makes them an external redundancy.

#### NEW QUESTION 251

- (Exam Topic 3)

Data centers have enormous power resources that are distributed and consumed throughout the entire facility. Which of the following standards pertains to the proper fire safety standards within that scope?

- A. IDCA
- B. BICSI
- C. NFPA
- D. Uptime Institute

**Answer:** C

#### Explanation:

The National Fire Protection Association (NFPA) publishes a broad range of fire safety and design standards for many different types of facilities. Building Industry Consulting Services International (BICSI) issues certifications for data center cabling. The Uptime Institute publishes the most widely known and used standard for data center topologies and tiers. The International Data Center Authority (IDCA) offers the Infinity Paradigm, which takes a macro-level approach to data center design.

#### NEW QUESTION 253

- (Exam Topic 3)

An SLA contains the official requirements for contract performance and satisfaction between the cloud provider and cloud customer. Which of the following would NOT be a component with measurable metrics and requirements as part of an SLA?

- A. Network
- B. Users
- C. Memory
- D. CPU

**Answer:** B

**Explanation:**

Dealing with users or user access would not be an appropriate item for inclusion in an SLA specifically. However, user access and user experience would be covered indirectly through other metrics. Memory, CPU, and network resources are all typically included within an SLA for availability and response times when dealing with any incidents.

**NEW QUESTION 254**

- (Exam Topic 3)

Which of the following systems is used to employ a variety of different techniques to discover and alert on threats and potential threats to systems and networks?

- A. IDS
- B. IPS
- C. Firewall
- D. WAF

**Answer:** A

**Explanation:**

An intrusion detection system (IDS) is implemented to watch network traffic and operations, using predefined criteria or signatures, and alert administrators if anything suspect is found. An intrusion prevention system (IPS) is similar to an IDS but actually takes action against suspect traffic, whereas an IDS just alerts when it finds anything suspect. A firewall works at the network level and only takes into account IP addresses, ports, and protocols; it does not inspect the traffic for patterns or content. A web application firewall (WAF) works at the application layer and provides additional security via proxying, filtering service requests, or blocking based on additional factors such as the client and requests.

**NEW QUESTION 259**

- (Exam Topic 3)

Which of the following threat types can occur when baselines are not appropriately applied or when unauthorized changes are made?

- A. Security misconfiguration
- B. Insecure direct object references
- C. Unvalidated redirects and forwards
- D. Sensitive data exposure

**Answer:** A

**Explanation:**

Security misconfigurations occur when applications and systems are not properly configured or maintained in a secure manner. This can be due to a shortcoming in security baselines or configurations, unauthorized changes to system configurations, or a failure to patch and upgrade systems as the vendor releases security patches. Insecure direct object references occur when code references aspects of the infrastructure, especially internal or private systems, and an attacker can use that knowledge to glean more information about the infrastructure. Unvalidated redirects and forwards occur when an application has functions to forward users to other sites, and these functions are not properly secured to validate the data and redirect requests, allowing spoofing for malware or phishing attacks. Sensitive data exposure occurs when an application does not use sufficient encryption and other security controls to protect sensitive application data.

**NEW QUESTION 264**

- (Exam Topic 3)

If a cloud computing customer wishes to guarantee that a minimum level of resources will always be available, which of the following set of services would compromise the reservation?

- A. Memory and networking
- B. CPU and software
- C. CPU and storage
- D. CPU and memory

**Answer:** D

**Explanation:**

A reservation guarantees to a cloud customer that they will have access to a minimal level of resources to run their systems, which will help mitigate against DoS attacks or systems that consume high levels of resources.

A reservation pertains to memory and CPU resources. Under the concept of a reservation, memory and CPU are the guaranteed resources, but storage and networking are not included even though they are core components of cloud computing. Software would be out of scope for a guarantee and doesn't really pertain to the concept.

**NEW QUESTION 268**

- (Exam Topic 3)

The president of your company has tasked you with implementing cloud services as the most efficient way of obtaining a robust disaster recovery configuration for your production services.

Which of the cloud deployment models would you MOST likely be exploring?

- A. Hybrid
- B. Private
- C. Community
- D. Public

**Answer:** A

**Explanation:**

A hybrid cloud model spans two more different hosting configurations or cloud providers. This would enable an organization to continue using its current hosting

configuration, while adding additional cloud services to enable disaster recovery capabilities. The other cloud deployment models--public, private, and community--would not be applicable for seeking a disaster recovery configuration where cloud services are to be leveraged for that purpose rather than production service hosting.

#### NEW QUESTION 272

- (Exam Topic 3)

What does a cloud customer purchase or obtain from a cloud provider?

- A. Services
- B. Hosting
- C. Servers
- D. Customers

**Answer:** A

#### Explanation:

No matter what form they come in, "services" are obtained or purchased by a cloud customer from a cloud service provider. Services can come in many forms--virtual machines, network configurations, hosting setups, and software access, just to name a few. Hosting and servers--or, with a cloud, more appropriately virtual machines--are just two examples of "services" that a customer would purchase from a cloud provider. "Customers" would never be a service that's purchased.

#### NEW QUESTION 277

- (Exam Topic 3)

For service provisioning and support, what is the ideal amount of interaction between a cloud customer and cloud provider?

- A. Half
- B. Full
- C. Minimal
- D. Depends on the contract

**Answer:** C

#### Explanation:

The goal with any cloud-hosting setup is for the cloud customer to be able to perform most or all its functions for service provisioning and configuration without any need for support from or interaction with the cloud provider beyond the automated tools provided. To fulfill the tenants of on-demand self-service, required interaction with the cloud provider--either half time, full time, or a commensurate amount of time based on the contract--would be in opposition to a cloud's intended use. As such, these answers are incorrect.

#### NEW QUESTION 280

- (Exam Topic 3)

Which cloud deployment model would be ideal for a group of universities looking to work together, where each university can gain benefits according to its specific needs?

- A. Private
- B. Public
- C. Hybrid
- D. Community

**Answer:** D

#### Explanation:

A community cloud is owned and maintained by similar organizations working toward a common goal. In this case, the universities would all have very similar needs and calendar requirements, and they would not be financial competitors of each other. Therefore, this would be an ideal group for working together within a community cloud. A public cloud model would not work in this scenario because it is designed to serve the largest number of customers, would not likely be targeted toward specific requirements for individual customers, and would not be willing to make changes for them. A private cloud could accommodate such needs, but would not meet the criteria for a group working together, and a hybrid cloud spanning multiple cloud providers would not fit the specifics of the question.

#### NEW QUESTION 284

- (Exam Topic 3)

Which cloud storage type is typically used to house virtual machine images that are used throughout the environment?

- A. Structured
- B. Unstructured
- C. Volume
- D. Object

**Answer:** D

#### Explanation:

Object storage is typically used to house virtual machine images because it is independent from other systems and is focused solely on storage. It is also the most appropriate for handling large individual files. Volume storage, because it is allocated to a specific host, would not be appropriate for the storing of virtual images. Structured and unstructured are storage types specific to PaaS and would not be used for storing items used throughout a cloud environment.

#### NEW QUESTION 285

- (Exam Topic 3)

Which data state would be most likely to use digital signatures as a security protection mechanism?

- A. Data in use

- B. Data in transit
- C. Archived
- D. Data at rest

**Answer:** A

**Explanation:**

During the data-in-use state, the information has already been accessed from storage and transmitted to the service, so reliance on a technology such as digital signatures is imperative to ensure security and complement the security methods used during previous states. Data in transit relies on technologies such as TLS to encrypt network transmission of packets for security. Data at rest primarily uses encryption for stored file objects. Archived data would be the same as data at rest.

**NEW QUESTION 290**

- (Exam Topic 3)

Within a federated identity system, which entity accepts tokens from the identity provider?

- A. Assertion manager
- B. Servicing party
- C. Proxy party
- D. Relying party

**Answer:** D

**Explanation:**

The relying party is attached to the application or service that a user is trying to access, and it accepts authentication tokens from the user's own identity provider in order to facilitate authentication and access. The other terms provided are all associated with federated systems, but none is the correct choice in this case.

**NEW QUESTION 292**

- (Exam Topic 3)

Which of the following actions will NOT make data part of the create phase of the cloud data lifecycle?

- A. Modify data
- B. Modify metadata
- C. New data
- D. Import data

**Answer:** B

**Explanation:**

Modifying the metadata does not change the actual data. Although this initial phase is called "create," it can also refer to modification. In essence, any time data is considered "new," it is in the create phase. This can come from data that is newly created, data that is imported into a system and is new to that system, or data that is already present and is modified into a new form or value.

**NEW QUESTION 294**

- (Exam Topic 3)

Which of the following threat types involves an application that does not validate authorization for portions of itself beyond when the user first enters it?

- A. Cross-site request forgery
- B. Missing function-level access control
- C. Injection
- D. Cross-site scripting

**Answer:** B

**Explanation:**

It is imperative that applications do checks when each function or portion of the application is accessed to ensure that the user is properly authorized. Without continual checks each time a function is accessed, an attacker could forge requests to access portions of the application where authorization has not been granted. An injection attack is where a malicious actor sends commands or other arbitrary data through input and data fields with the intent of having the application or system execute the code as part of its normal processing and queries. Cross-site scripting occurs when an attacker is able to send untrusted data to a user's browser without going through validation processes. Cross-site request forgery occurs when an attack forces an authenticated user to send forged requests to an application running under their own access and credentials.

**NEW QUESTION 296**

- (Exam Topic 3)

Which cloud storage type requires special consideration on the part of the cloud customer to ensure they do not program themselves into a vendor lock-in situation?

- A. Unstructured
- B. Object
- C. Volume
- D. Structured

**Answer:** D

**Explanation:**

Structured storage is designed, maintained, and implemented by a cloud service provider as part of a PaaS offering. It is specific to that cloud provider and the way they have opted to implement systems, so special care is required to ensure that applications are not designed in a way that will lock the cloud customer into a specific cloud provider with that dependency. Unstructured storage for auxiliary files would not lock a customer into a specific provider. With volume and object storage, because the cloud customer maintains their own systems with IaaS, moving and replicating to a different cloud provider would be very easy.

#### NEW QUESTION 297

- (Exam Topic 3)

Many of the traditional concepts of systems and services for a traditional data center also apply to the cloud. Both are built around key computing concepts. Which of the following compromise the two facets of computing?

- A. CPU and software
- B. CPU and storage
- C. CPU and memory
- D. Memory and networking

**Answer:** C

#### Explanation:

The CPU and memory resources of an environment together comprise its "computing" resources. Cloud environments, especially public clouds, are enormous pools of resources for computing and are typically divided among a large number of customers with constantly changing needs and demands. Although storage and networking are core components of a cloud environment, they do not comprise its computing core. Software, much like within a traditional data center, is highly subjective based on the application, system, service, or cloud computing model used; however, it is not one of the core cloud components.

#### NEW QUESTION 302

- (Exam Topic 3)

Which of the following statements best describes a Type 1 hypervisor?

- A. The hypervisor software runs within an operating system tied to the hardware.
- B. The hypervisor software runs as a client on a server and needs an external service to administer it.
- C. The hypervisor software runs on top of an application layer.
- D. The hypervisor software runs directly on "bare metal" without an intermediary.

**Answer:** D

#### Explanation:

With a Type 1 hypervisor, the hypervisor software runs directly on top of the bare-metal system, without any intermediary layer or hosting system. None of these statements describes a Type 1 hypervisor.

#### NEW QUESTION 304

- (Exam Topic 3)

Along with humidity, temperature is crucial to a data center for optimal operations and protection of equipment. Which of the following is the optimal temperature range as set by ASHRAE?

- A. 69.8 to 86.0 degrees Fahrenheit (21 to 30 degrees Celsius)
- B. 51.8 to 66.2 degrees Fahrenheit (11 to 19 degrees Celsius)
- C. 64.4 to 80.6 degrees Fahrenheit (18 to 27 degrees Celsius)
- D. 44.6 to 60.8 degrees Fahrenheit (7 to 16 degrees Celsius)

**Answer:** C

#### Explanation:

The American Society of Heating, Refrigeration, and Air Conditioning Engineers (ASHRAE) recommends

#### NEW QUESTION 305

- (Exam Topic 3)

Which of the following is not a risk management framework?

- A. COBIT
- B. Hex GBL
- C. ISO 31000:2009
- D. NIST SP 800-37

**Answer:** B

#### Explanation:

Hex GBL is a reference to a computer part in Terry Pratchett's fictional Discworld universe. The rest are not.

#### NEW QUESTION 306

- (Exam Topic 3)

There is a large gap between the privacy laws of the United States and those of the European Union. Bridging this gap is necessary for American companies to do business with European companies and in European markets in many situations, as the American companies are required to comply with the stricter requirements. Which US program was designed to help companies overcome these differences?

- A. SOX
- B. HIPAA
- C. GLBA
- D. Safe Harbor

**Answer:** D

#### Explanation:

The Safe Harbor regulations were developed by the Department of Commerce and are meant to serve as a way to bridge the gap between privacy regulations of

the European Union and the United States. Due to the lack of adequate privacy laws and protection on the federal level in the US, European privacy regulations generally prohibit the exporting of PII from Europe to the United States. Participation in the Safe Harbor program is voluntary on the part of US organizations. These organizations must conform to specific requirements and policies that mirror those from the EU, thus possibly fulfilling the EU requirements for data sharing and export. This way, American businesses can be allowed to serve customers in the EU. The Health Insurance Portability and Accountability Act (HIPAA) pertains to the protection of patient medical records and privacy. The Gramm-Leach-Bliley Act (GLBA) focuses on the use of PII within financial institutions. The Sarbanes-Oxley Act (SOX) regulates the financial and accounting practices used by organizations in order to protect shareholders from improper practices and errors.

#### NEW QUESTION 307

- (Exam Topic 3)

Which of the following threat types involves the sending of commands or arbitrary data through input fields in an application in an attempt to get that code executed as part of normal processing?

- A. Cross-site scripting
- B. Missing function-level access control
- C. Injection
- D. Cross-site forgery

**Answer:** C

#### Explanation:

An injection attack is where a malicious actor will send commands or other arbitrary data through input and data fields with the intent of having the application or system execute the code as part of its normal processing and queries. This can trick an application into exposing data that is not intended or authorized to be exposed, or it could potentially allow an attacker to gain insight into configurations or security controls. Missing function-level access control exists where an application only checks for authorization during the initial login process and does not further validate with each function call. Cross-site request forgery occurs when an attack forces an authenticated user to send forged requests to an application running under their own access and credentials. Cross-site scripting occurs when an attacker is able to send untrusted data to a user's browser without going through validation processes.

#### NEW QUESTION 311

- (Exam Topic 3)

Firewalls are used to provide network security throughout an enterprise and to control what information can be accessed--and to a certain extent, through what means.

Which of the following is NOT something that firewalls are concerned with?

- A. IP address
- B. Encryption
- C. Port
- D. Protocol

**Answer:** B

#### Explanation:

Firewalls work at the network level and control traffic based on the source, destination, protocol, and ports. Whether or not the traffic is encrypted is not a factor with firewalls and their decisions about routing traffic. Firewalls work primarily with IP addresses, ports, and protocols.

#### NEW QUESTION 313

- (Exam Topic 3)

Three central concepts define what type of data and information an organization is responsible for pertaining to eDiscovery.

Which of the following are the three components that comprise required disclosure?

- A. Possession, ownership, control
- B. Ownership, use, creation
- C. Control, custody, use
- D. Possession, custody, control

**Answer:** D

#### Explanation:

Data that falls under the purview of an eDiscovery request is that which is in the possession, custody, or control of the organization. Although this is an easy concept in a traditional data center, it can be difficult to distinguish who actually possesses and controls the data in a cloud environment due to multitenancy and resource pooling. Although these options provide similar-sounding terms, they are ultimately incorrect.

#### NEW QUESTION 315

- (Exam Topic 3)

Many different common threats exist against web-exposed services and applications. One attack involves attempting to leverage input fields to execute queries in a nested fashion that is unintended by the developers.

What type of attack is this?

- A. Injection
- B. Missing function-level access control
- C. Cross-site scripting
- D. Cross-site request forgery

**Answer:** A

#### Explanation:

An injection attack is where a malicious actor sends commands or other arbitrary data through input and data fields with the intent of having the application or system execute the code as part of its normal processing and queries. This can trick an application into exposing data that is not intended or authorized to be exposed, or it can potentially allow an attacker to gain insight into configurations or security controls. Missing function-level access control exists where an

application only checks for authorization during the initial login process and does not further validate with each function call. Cross-site request forgery occurs when an attack forces an authenticated user to send forged requests to an application running under their own access and credentials. Cross-site scripting occurs when an attacker is able to send untrusted data to a user's browser without going through validation processes.

#### NEW QUESTION 317

- (Exam Topic 3)

One of the main components of system audits is the ability to track changes over time and to match these changes with continued compliance and internal processes.

Which aspect of cloud computing makes this particular component more challenging than in a traditional data center?

- A. Portability
- B. Virtualization
- C. Elasticity
- D. Resource pooling

**Answer:** B

#### Explanation:

Cloud services make exclusive use of virtualization, and systems change over time, including the addition, subtraction, and reimaging of virtual machines. It is extremely unlikely that the exact same virtual machines and images used in a previous audit would still be in use or even available for a later audit, making the tracking of changes over time extremely difficult, or even impossible. Elasticity refers to the ability to add and remove resources from a system or service to meet current demand, and although it plays a factor in making the tracking of virtual machines very difficult over time, it is not the best answer in this case. Resource pooling pertains to a cloud environment sharing a large amount of resources between different customers and services. Portability refers to the ability to move systems or services easily between different cloud providers.

#### NEW QUESTION 319

- (Exam Topic 3)

Which aspect of cloud computing pertains to cloud customers only paying for the resources and services they actually use?

- A. Metered service
- B. Measured billing
- C. Metered billing
- D. Measured service

**Answer:** D

#### Explanation:

Measured service is the aspect of cloud computing that pertains to cloud services and resources being billed in a metered way, based only on the level of consumption and duration of the cloud customer. Although they sound similar to the correct answer, none of the other choices is the actual cloud terminology.

#### NEW QUESTION 322

- (Exam Topic 3)

When an API is being leveraged, it will encapsulate its data for transmission back to the requesting party or service.

What is the data encapsulation used with the SOAP protocol referred to as?

- A. Packet
- B. Payload
- C. Object
- D. Envelope

**Answer:** D

#### Explanation:

Simple Object Access Protocol (SOAP) encapsulates its information in what is known as a SOAP envelope. It then leverages common communications protocols for transmission. Object is a type of cloud storage, but also a commonly used term with certain types of programming languages. Packet and payload are terms that sound similar to envelope but are not correct in this case.

#### NEW QUESTION 323

- (Exam Topic 3)

Different types of audits are intended for different audiences, such as internal, external, regulatory, and so on. Which of the following audits are considered "restricted use" versus being for a more broad audience?

- A. SOC Type 2
- B. SOC Type 1
- C. SOC Type 3
- D. SAS-70

**Answer:** B

#### Explanation:

SOC Type 1 reports are intended for restricted use, only to be seen by the actual service organization, its current clients, or its auditors. These reports are not intended for wider or public distribution. SAS-70 audit reports have been deprecated and are no longer in use, and both the SOC Type 2 and 3 reports are designed to expand upon the SOC Type 1 reports and are for broader audiences.

#### NEW QUESTION 325

- (Exam Topic 3)

Although the United States does not have a single, comprehensive privacy and regulatory framework, a number of specific regulations pertain to types of data or populations.

Which of the following is NOT a regulatory system from the United States federal government?

- A. HIPAA
- B. SOX
- C. FISMA
- D. PCI DSS

**Answer:** D

**Explanation:**

The Payment Card Industry Data Security Standard (PCI DSS) pertains to organizations that handle credit card transactions and is an industry-regulatory standard, not a governmental one. The Sarbanes-Oxley Act (SOX) was passed in 2002 and pertains to financial records and reporting, as well as transparency requirements for shareholders and other stakeholders. The Health Insurance Portability and Accountability Act (HIPAA) was passed in 1996 and pertains to data privacy and security for medical records. FISMA refers to the Federal Information Security Management Act of 2002 and pertains to the protection of all US federal government IT systems, with the exception of national security systems.

**NEW QUESTION 326**

- (Exam Topic 3)

Which of the following is NOT one of the main intended goals of a DLP solution?

- A. Showing due diligence
- B. Preventing malicious insiders
- C. Regulatory compliance
- D. Managing and minimizing risk

**Answer:** B

**Explanation:**

Data loss prevention (DLP) extends the capabilities for data protection beyond the standard and traditional security controls that are offered by operating systems, application containers, and network devices. DLP is not specifically implemented to counter malicious insiders, and would not be particularly effective in doing so, because a malicious insider with legitimate access would have other ways to obtain data. DLP is a set of practices and controls to manage and minimize risk, comply with regulatory requirements, and show due diligence with the protection of data.

**NEW QUESTION 330**

- (Exam Topic 3)

Although the REST API supports a wide variety of data formats for communications and exchange, which data formats are the most commonly used?

- A. SAML and HTML
- B. XML and SAML
- C. XML and JSON
- D. JSON and SAML

**Answer:** C

**Explanation:**

JavaScript Object Notation (JSON) and Extensible Markup Language (XML) are the most commonly used data formats for the Representational State Transfer (REST) API and are typically implemented with caching for increased scalability and performance. Extensible Markup Language (XML) and Security Assertion Markup Language (SAML) are both standards for exchanging encoded data between two parties, with XML being for more general use and SAML focused on authentication and authorization data. HTML is used for authoring web pages for consumption by web browsers

**NEW QUESTION 332**

- (Exam Topic 3)

Configurations and policies for a system can come from a variety of sources and take a variety of formats. Which concept pertains to the application of a set of configurations and policies that is applied to all systems or a class of systems?

- A. Hardening
- B. Leveling
- C. Baselines
- D. Standards

**Answer:** C

**Explanation:**

Baselines are a set of configurations and policies applied to all new systems or services, and they serve as the basis for deploying any other services on top of them. Although standards often form the basis for baselines, the term is applicable in this case. Hardening is the process of securing a system, often through the application of baselines. Leveling is an extraneous but similar term to baselining.

**NEW QUESTION 336**

- (Exam Topic 3)

Which cloud storage type resembles a virtual hard drive and can be utilized in the same manner and with the same type of features and capabilities?

- A. Volume
- B. Unstructured
- C. Structured
- D. Object

**Answer:** A

**Explanation:**

Volume storage is allocated and mounted as a virtual hard drive within IaaS implementations, and it can be maintained and used the same way a traditional file system can. Object storage uses a flat structure on remote services that is accessed via opaque descriptors, structured storage resembles database storage, and unstructured storage is used to hold auxiliary files in conjunction with applications hosted within a PaaS implementation.

**NEW QUESTION 340**

- (Exam Topic 3)

With a federated identity system, where would a user perform their authentication when requesting services or application access?

- A. Cloud provider
- B. The application
- C. Their home organization
- D. Third-party authentication system

**Answer: C**

**Explanation:**

With a federated identity system, a user will perform authentication with their home organization, and the application will accept the authentication tokens and user information from the identity provider in order to grant access. The purpose of a federated system is to allow users to authenticate from their home organization. Therefore, using the application or a third-party authentication system would be contrary to the purpose of a federated system because it necessitates the creation of additional accounts. The use of a cloud provider would not be relevant to the operations of a federated system.

**NEW QUESTION 341**

- (Exam Topic 3)

Many aspects and features of cloud computing can make eDiscovery compliance more difficult or costly. Which aspect of cloud computing would be the MOST complicating factor?

- A. Measured service
- B. Broad network access
- C. Multitenancy
- D. Portability

**Answer: C**

**Explanation:**

With multitenancy, multiple customers share the same physical hardware and systems. With the nature of a cloud environment and how it writes data across diverse systems that are shared by others, the process of eDiscovery becomes much more complicated. Administrators cannot pull physical drives or easily isolate which data to capture. They not only have to focus on which data they need to collect, while ensuring they find all of it, but they also have to make sure that other data is not accidentally collected and exposed along with it. Measured service is the aspect of a cloud where customers only pay for the services they are actually using, and for the duration of their use. Portability refers to the ease with which an application or service can be moved among different cloud providers. Broad network access refers to the nature of cloud services being accessed via the public Internet, either with or without secure tunneling technologies. None of these concepts would pertain to eDiscovery.

**NEW QUESTION 345**

- (Exam Topic 3)

Which of the following aspects of cloud computing would make it more likely that a cloud provider would be unwilling to satisfy specific certification requirements?

- A. Regulation
- B. Multitenancy
- C. Virtualization
- D. Resource pooling

**Answer: B**

**Explanation:**

With cloud providers hosting a number of different customers, it would be impractical for them to pursue additional certifications based on the needs of a specific customer. Cloud environments are built to a common denominator to serve the greatest number of customers. Especially within a public cloud model, it is not possible or practical for a cloud provider to alter its services for specific customer demands. Resource pooling and virtualization within a cloud environment would be the same for all customers, and would not impact certifications that a cloud provider might be willing to pursue. Regulations would form the basis for certification problems and would be a reason for a cloud provider to pursue specific certifications to meet customer requirements.

**NEW QUESTION 348**

- (Exam Topic 3)

In order to ensure ongoing compliance with regulatory requirements, which phase of the cloud data lifecycle must be tested regularly?

- A. Archive
- B. Share
- C. Store
- D. Destroy

**Answer: A**

**Explanation:**

In order to ensure compliance with regulations, it is important for an organization to regularly test the restorability of archived data. As technologies change and older systems are deprecated, the risk rises for an organization to lose the ability to restore data from the format in which it is stored. With the destroy, store, and share phases, the currently used technologies will be sufficient for an organization's needs in an ongoing basis, so the risk that is elevated with archived data is not present.

**NEW QUESTION 350**

- (Exam Topic 2)

Which of the cloud deployment models involves spanning multiple cloud environments or a mix of cloud hosting models?

- A. Community
- B. Public
- C. Hybrid
- D. Private

**Answer:** C

**Explanation:**

A hybrid cloud model involves the use of more than one type of cloud hosting models, typically the mix of private and public cloud hosting models.

#### NEW QUESTION 354

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the oversight of processes and systems, as well as to ensuring their compliance with specific policies and regulations?

- A. Governance
- B. Regulatory requirements
- C. Service-level agreements
- D. Auditability

**Answer:** D

**Explanation:**

Auditing involves reports and evidence that show user activity, compliance with controls and regulations, the systems and processes that run and what they do, as well as information and data access and modification records. A cloud environment adds additional complexity to traditional audits because the cloud customer will not have the same level of access to systems and data as they would in a traditional data center.

#### NEW QUESTION 356

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the requirements placed on a system or application by law, policy, or requirements from standards?

- A. regulatory requirements
- B. Auditability
- C. Service-level agreements
- D. Governance

**Answer:** A

**Explanation:**

Regulatory requirements are those imposed upon businesses and their operations either by law, regulation, policy, or standards and guidelines. These requirements are specific either to the locality in which the company or application is based or to the specific nature of the data and transactions conducted.

#### NEW QUESTION 359

- (Exam Topic 2)

Which of the following is NOT a function performed by the handshake protocol of TLS?

- A. Key exchange
- B. Encryption
- C. Negotiation of connection
- D. Establish session ID

**Answer:** B

**Explanation:**

The handshake protocol negotiates and establishes the connection as well as handles the key exchange and establishes the session ID. It does not perform the actual encryption of data packets.

#### NEW QUESTION 362

- (Exam Topic 2)

Which of the following is NOT a key area for performance monitoring as far as an SLA is concerned?

- A. CPU
- B. Users
- C. Memory
- D. Network

**Answer:** B

**Explanation:**

An SLA requires performance monitoring of CPU, memory, storage, and networking. The number of users active on a system would not be part of an SLA specifically, other than in regard to the impact on the other four variables.

#### NEW QUESTION 363

- (Exam Topic 2)

Which of the following is the sole responsibility of the cloud customer, regardless of which cloud model is used?

- A. Infrastructure
- B. Platform
- C. Application
- D. Data

**Answer:** D

**Explanation:**

Regardless of which cloud-hosting model is used, the cloud customer always has sole responsibility for the data and its security.

**NEW QUESTION 364**

- (Exam Topic 2)

Which process serves to prove the identity and credentials of a user requesting access to an application or data?

- A. Repudiation
- B. Authentication
- C. Identification
- D. Authorization

**Answer:** B

**Explanation:**

Authentication is the process of proving whether the identity presented by a user is true and valid. This can be done through common mechanisms such as user ID and password combinations or with more secure methods such as multifactor authentication.

**NEW QUESTION 367**

- (Exam Topic 2)

Which value refers to the amount of data an organization would need to recover in the event of a BCDR situation in order to reach an acceptable level of operations?

- A. SRE
- B. RTO
- C. RPO
- D. RSL

**Answer:** C

**Explanation:**

The recovery point objective (RPO) is defined as the amount of data a company would need to maintain and recover in order to function at a level acceptable to management. This may or may not be a restoration to full operating capacity, depending on what management deems as crucial and essential.

**NEW QUESTION 369**

- (Exam Topic 2)

What process is used within a cloud environment to maintain resource balancing and ensure that resources are available where and when needed?

- A. Dynamic clustering
- B. Dynamic balancing
- C. Dynamic resource scheduling
- D. Dynamic optimization

**Answer:** D

**Explanation:**

Dynamic optimization is the process through which the cloud environment is constantly maintained to ensure resources are available when and where needed, and that physical nodes do not become overloaded or near capacity, while others are underutilized.

**NEW QUESTION 370**

- (Exam Topic 2)

Which approach is typically the most efficient method to use for data discovery?

- A. Metadata
- B. Content analysis
- C. Labels
- D. ACLs

**Answer:** A

**Explanation:**

Metadata is data about data. It contains information about the type of data, how it is stored and organized, or information about its creation and use.

**NEW QUESTION 372**

- (Exam Topic 2)

What concept does the "T" represent in the STRIDE threat model?

- A. TLS

- B. Testing
- C. Tampering with data
- D. Transport

**Answer:** C

**Explanation:**

Any application that sends data to the user will face the potential that the user could manipulate or alter the data, whether it resides in cookies, GET or POST commands, or headers, or manipulates client-side validations. If the user receives data from the application, it is crucial that the application validate and verify any data that is received back from the user.

#### NEW QUESTION 373

- (Exam Topic 2)

Which of the cloud deployment models requires the cloud customer to be part of a specific group or organization in order to host cloud services within it?

- A. Community
- B. Hybrid
- C. Private
- D. Public

**Answer:** A

**Explanation:**

A community cloud model is where customers that share a certain common bond or group membership come together to offer cloud services to their members, focused on common goals and interests.

#### NEW QUESTION 378

- (Exam Topic 2)

What concept does the "D" represent with the STRIDE threat model?

- A. Data loss
- B. Denial of service
- C. Data breach
- D. Distributed

**Answer:** B

**Explanation:**

Any application can be a possible target of denial-of-service (DoS) attacks. From the application side, the developers should minimize how many operations are performed for non-authenticated users. This will keep the application running as quickly as possible and using the least amount of system resources to help minimize the impact of any such attacks.

#### NEW QUESTION 381

- (Exam Topic 2)

Which of the following is a commonly used tool for maintaining system configurations?

- A. Maestro
- B. Orchestrator
- C. Puppet
- D. Conductor

**Answer:** C

**Explanation:**

Puppet is a commonly used tool for maintaining system configurations based on policies, and done so from a centralized authority.

#### NEW QUESTION 382

- (Exam Topic 2)

Which of the following is NOT a function performed by the record protocol of TLS?

- A. Encryption
- B. Acceleration
- C. Authentication
- D. Compression

**Answer:** B

**Explanation:**

The record protocol of TLS performs the authentication and encryption of data packets, and in some cases compression as well. It does not perform any acceleration functions.

#### NEW QUESTION 387

- (Exam Topic 2)

From a security perspective, which of the following is a major concern when evaluating possible BCDR solutions?

- A. Access provisioning

- B. Auditing
- C. Jurisdictions
- D. Authorization

**Answer:** C

**Explanation:**

When a security professional is considering cloud solutions for BCDR, a top concern is the jurisdiction where the cloud systems are hosted. If the jurisdiction is different from where the production systems are hosted, they may be subjected to different regulations and controls, which would make a seamless BCDR solution far more difficult.

**NEW QUESTION 391**

- (Exam Topic 2)

Which audit type has been largely replaced by newer approaches since 2011?

- A. SOC Type 1
- B. SSAE-16
- C. SAS-70
- D. SOC Type 2

**Answer:** C

**Explanation:**

SAS-70 reports were replaced in 2011 with the SSAE-16 reports throughout the industry.

**NEW QUESTION 396**

- (Exam Topic 2)

With software-defined networking, what aspect of networking is abstracted from the forwarding of traffic?

- A. Routing
- B. Session
- C. Filtering
- D. Firewalling

**Answer:** C

**Explanation:**

With software-defined networking (SDN), the filtering of network traffic is separated from the forwarding of network traffic so that it can be independently administered.

**NEW QUESTION 399**

- (Exam Topic 2)

Which of the following service categories entails the least amount of support needed on the part of the cloud customer?

- A. SaaS
- B. IaaS
- C. DaaS
- D. PaaS

**Answer:** A

**Explanation:**

With SaaS providing a fully functioning application that is managed and maintained by the cloud provider, cloud customers incur the least amount of support responsibilities themselves of any service category.

**NEW QUESTION 401**

- (Exam Topic 2)

Which of the following is NOT a factor that is part of a firewall configuration?

- A. Encryption
- B. Port
- C. Protocol
- D. Source IP

**Answer:** A

**Explanation:**

Firewalls take into account source IP, destination IP, the port the traffic is using, as well as the network protocol (UDP/TCP). Whether or not the traffic is encrypted is not something a firewall is concerned with.

**NEW QUESTION 406**

- (Exam Topic 2)

What concept does the "A" represent in the DREAD model?

- A. Affected users
- B. Authentication
- C. Affinity

D. Authorization

**Answer:** A

**Explanation:**

Affected users refers to the percentage of users who would be impacted by a successful exploit. Scoring ranges from 0, which means no users are impacted, to 10, which means all users are impacted.

**NEW QUESTION 407**

- (Exam Topic 2)

Which type of controls are the SOC Type 1 reports specifically focused on?

- A. Integrity
- B. PII
- C. Financial
- D. Privacy

**Answer:** C

**Explanation:**

SOC Type 1 reports are focused specifically on internal controls as they relate to financial reporting.

**NEW QUESTION 411**

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the assigning of jobs, tasks, and roles, as well as to ensuring they are successful and properly performed?

- A. Service-level agreements
- B. Governance
- C. Regulatory requirements
- D. Auditability

**Answer:** B

**Explanation:**

Governance at its core is the idea of assigning jobs, takes, roles, and responsibilities and ensuring they are satisfactory performed.

**NEW QUESTION 414**

- (Exam Topic 2)

What is a standard configuration and policy set that is applied to systems and virtual machines called?

- A. Standardization
- B. Baseline
- C. Hardening
- D. Redline

**Answer:** B

**Explanation:**

The most common and efficient manner of securing operating systems is through the use of baselines. A baseline is a standardized and understood set of base configurations and settings. When a new system is built or a new virtual machine is established, baselines will be applied to a new image to ensure the base configuration meets organizational policy and regulatory requirements.

**NEW QUESTION 419**

- (Exam Topic 2)

Which regulatory system pertains to the protection of healthcare data?

- A. HIPAA
- B. HAS
- C. HITECH
- D. HFCA

**Answer:** A

**Explanation:**

The Health Insurance Portability and Accountability Act (HIPAA) sets stringent requirements in the United States for the protection of healthcare records.

**NEW QUESTION 421**

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the ability to easily move services and applications between different cloud providers?

- A. Reversibility
- B. Availability
- C. Portability
- D. Interoperability

**Answer:** C

**Explanation:**

Portability is the ease with which a service or application can be moved between different cloud providers. Maintaining portability gives an organization great flexibility between cloud providers and the ability to shop for better deals or offerings.

**NEW QUESTION 426**

- (Exam Topic 2)

Over time, what is a primary concern for data archiving?

- A. Size of archives
- B. Format of archives
- C. Recoverability
- D. Regulatory changes

**Answer:** C

**Explanation:**

Over time, maintaining the ability to restore and read archives is a primary concern for data archiving. As technologies change and new systems are brought in, it is imperative for an organization to ensure they are still able to restore and access archives for the duration of the required retention period.

**NEW QUESTION 430**

- (Exam Topic 2)

Which aspect of cloud computing would make the use of a cloud the most attractive as a BCDR solution?

- A. Interoperability
- B. Resource pooling
- C. Portability
- D. Measured service

**Answer:** D

**Explanation:**

Measured service means that costs are only incurred when a cloud customer is actually using cloud services. This is ideal for a business continuity and disaster recovery (BCDR) solution because it negates the need to keep hardware or resources on standby in case of a disaster. Services can be initiated when needed and without costs unless needed.

**NEW QUESTION 435**

- (Exam Topic 2)

How many additional DNS queries are needed when DNSSEC integrity checks are added?

- A. Three
- B. Zero
- C. One
- D. Two

**Answer:** B

**Explanation:**

DNSSEC does not require any additional DNS queries to be performed. The DNSSEC integrity checks and validations are all performed as part of the single DNS lookup resolution.

**NEW QUESTION 440**

- (Exam Topic 2)

What type of security threat is DNSSEC designed to prevent?

- A. Account hijacking
- B. Snooping
- C. Spoofing
- D. Injection

**Answer:** C

**Explanation:**

DNSSEC is designed to prevent the spoofing and redirection of DNS resolutions to rogue sites.

**NEW QUESTION 441**

- (Exam Topic 2)

What process is used within a clustered system to provide high availability and load balancing?

- A. Dynamic balancing
- B. Dynamic clustering
- C. Dynamic optimization
- D. Dynamic resource scheduling

**Answer:** D

**Explanation:**

Dynamic resource scheduling (DRS) is used within all clustering systems as the method for clusters to provide high availability, scaling, management, and

workload distribution and balancing of jobs and processes. From a physical infrastructure perspective, DRS is used to balance compute loads between physical hosts in a cloud to maintain the desired thresholds and limits on the physical hosts.

#### NEW QUESTION 444

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