



# Microsoft

## Exam Questions PL-200

Microsoft Power Platform Functional Consultant

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**NEW QUESTION 1**

- (Exam Topic 1)

You need to create the FAQ solution content. What should you do first?

- A. AI Builder
- B. Suggest topics
- C. Automate
- D. Trigger phrases

**Answer: B**

**Explanation:**

You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.

- > Import Suggested Topics from FAQ webpage.
- > Add a topic.
- > Enable the topics Reference:

<https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx>

**NEW QUESTION 2**

- (Exam Topic 1)

You need to design the chat solution to answer the inquiry from Guest1.

Which three components can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Variables
- B. Escalations
- C. Smart match
- D. Synonyms
- E. Topics

**Answer: ACD**

**Explanation:**

Scenario: Guest1 inquires about snow conditions several times during each day of their stay.

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

**NEW QUESTION 3**

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	<ul style="list-style-type: none"> <li>Auto-populate the invitation code field on the sign-in screen from the email link.</li> <li>Embed the invitation code in the email link URL.</li> <li>Send the customer their username and temporary password in the email link.</li> </ul>
Validate the user's email.	<ul style="list-style-type: none"> <li>Two-factor authentication</li> <li>Azure Active Directory authentication</li> <li>Social provider sign-in</li> <li>Invitation code sign-up</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Requirement	Solution
Implement the invitation code redemption process.	<ul style="list-style-type: none"> <li>Auto-populate the invitation code field on the sign-in screen from the email link.</li> <li>Embed the invitation code in the email link URL.</li> <li>Send the customer their username and temporary password in the email link.</li> </ul>
Validate the user's email.	<ul style="list-style-type: none"> <li>Two-factor authentication</li> <li>Azure Active Directory authentication</li> <li>Social provider sign-in</li> <li>Invitation code sign-up</li> </ul>

**NEW QUESTION 4**

- (Exam Topic 2)

You need to address the executive's concerns regarding unnecessary data access.

Which security changes should you make? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

**Concern** – Unnecessary user access to client data during verification

**Security Measure** –

- Assign records to the user doing the verification and change table security to basic.
- Assign records to a service account and share the record with the team member doing the verification.
- Assign records to a service account and add the team member doing the verification by using an access team.

**Concern** – Unnecessary user access to client data after the request is completed

**Security Measure** –

- Assign records to the QV team when the service request is completed.
- Assign records to a service account when the service request is completed.
- Assign records to the team member doing the verification when the service request is completed.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Assign records to a service account and add the team member doing the verification by using an access team.

When to use access teams

\* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.

\* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.

\* A unique set of users requires access to a single record without having an ownership of the record. Box 2: Assign records to the QV team when the service request is completed.

Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

• When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Reference:

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborat>

**NEW QUESTION 5**

- (Exam Topic 2)

You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Deployment option for changes to an unrelated table**

Deploy a patch with the changes made from the current solution.

Deploy a full copy of the new solution with the changes using the upgrade option.

Deploy a full copy of the current solution with the changes using the upgrade option.

**Deployment option for automation enhancements**

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Deploy a patch with the changes made from the current solution. Scenario:

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Note:

Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.

Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions>

**NEW QUESTION 6**

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Trigger settings**

Set Table name to Qualification and Column filter to statecode.

Set Table name to Qualification and Column filter to statuscode.

Set Table name to Service Requests and Column filter to statuscode.

**Logic to complete service requests**

Complete if current record is in Complete status.

Complete if current record is in Pending Verification status.

Loop through related qualification records and complete if all are in Complete status.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Set Table table to Qualification and Column filter to statuscode.

Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

**NEW QUESTION 7**

- (Exam Topic 2)

You create a desktop flow to interact with a certification authority's website. You need to get data in and out of the desktop flow.

How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Parameter direction	Configuration
Inbound	<ul style="list-style-type: none"> <li>Copy and paste qualification data into the desktop flow.</li> <li>Run a cloud flow from the Dataverse qualification record to send data to the desktop flow.</li> <li>Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.</li> </ul>
Outbound	<ul style="list-style-type: none"> <li>Copy and paste the verification data into the qualification record.</li> <li>Send data from the desktop flow to a cloud flow to update the qualification record.</li> <li>Connect by using the Dataverse connector from the desktop flow and the qualification record</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data. All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

Box 2: Send data from the desktop flow to a cloud flow to update the qualification record. To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

**NEW QUESTION 8**

- (Exam Topic 2)

You need to capture the Date Completed value from the website using a desktop flow. Which method should you use?

- A. Use optical character recognition (OCR) on the screen to locate and extract the value.
- B. Display an input dialog and prompt the user to enter the value.
- C. Extract the value from the window the browser is using.
- D. Retrieve the value from the HTML element in the webpage.

**Answer:** C

**Explanation:**

Record the name of the QV team member who performed the work and the date completed.

**NEW QUESTION 9**

- (Exam Topic 2)

You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow.

What should you do?

- A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
- B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

**Answer:** B

**NEW QUESTION 10**

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Control**

Process qualification records for a service request.

▼
Switch
Condition
Apply to Each

Evaluate a qualification.

▼
Do until
Condition
Apply to Each

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically. Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: <https://docs.microsoft.com/en-us/power-automate/apply-to-each> <https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

**NEW QUESTION 10**

- (Exam Topic 2)

You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment. What should you do?

- A. Share a copy of the desktop flow with a member of internal IT.
- B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
- C. Send a copy of the desktop flow to a member of internal IT.
- D. Create the desktop flow in a solution and provide it to internal IT.

**Answer:** D

**Explanation:**

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests. Flows with PowerApps steps

Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue than other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.

Reference: <https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues>

**NEW QUESTION 14**

- (Exam Topic 3)

A company plans to implement chatbots by using Power Virtual Agents. The company has the following requirements for the bots:

- Users in the accounting department must be able to create a bot for frequently asked questions.
- The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment. You need to configure the permissions for the bots. Which actions should you implement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Action
Users can create a bot.	<input type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users to a security role. <input type="checkbox"/> Share the bot with a security group. <input checked="" type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users the System Administrator role.
Support desk users can use the bot.	<input type="checkbox"/> Share the bot with a security group. <input type="checkbox"/> Assign users to a security role. <input checked="" type="checkbox"/> Share the bot with a security group. <input type="checkbox"/> Assign users the Maker permissions. <input type="checkbox"/> Assign users the System Administrator role.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

**Requirement**

Users can create a bot.

Support desk users can use the bot.

**Action**

Assign users the Maker permissions.	<input type="checkbox"/>
Assign users to a security role.	<input type="checkbox"/>
Share the bot with a security group.	<input type="checkbox"/>
Assign users the Maker permissions.	<input checked="" type="checkbox"/>
Assign users the System Administrator role.	<input type="checkbox"/>
Share the bot with a security group.	<input checked="" type="checkbox"/>
Assign users to a security role.	<input type="checkbox"/>
Share the bot with a security group.	<input checked="" type="checkbox"/>
Assign users the Maker permissions.	<input type="checkbox"/>
Assign users the System Administrator role.	<input type="checkbox"/>

**NEW QUESTION 16**

- (Exam Topic 3)

You are creating tables for use with Microsoft Power components.

The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.

You need to apply this restriction to the solution, Where should you make the changes?

- A. Power Apps
- B. Default solution
- C. Segmented solution
- D. Unmanaged solution
- E. Managed solution

**Answer: C**

**NEW QUESTION 18**

- (Exam Topic 3)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

**Answer Area**

Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
On the Outputs menu of the UI flow, choose <b>Select text on screen.</b>	<input type="checkbox"/>
Enter a name and description for the output.	<input type="checkbox"/>
Start recording the UI flow.	
Stop the recording and save the flow.	



- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

**NEW QUESTION 19**

- (Exam Topic 3)

A company plans to implement a voice-enabled Power Virtual Agents bot. The company has the following requirements for the bot:

- Recognize when a caller states Tennis or any variation of the word.
- Provide options when a caller states the name of a sport. You need to configure the bot.

**Answer Area**

**Requirement**

Recognize when caller states **Tennis**.  
 Provide options when caller states name of sport.  
 Provide options when caller states name of sport.

**Feature**

Entity  
 Entity  
 Topic  
 Variable

Topic  
 Entity  
 Topic  
 Variable

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**  
**Answer Area**

**Requirement**

Recognize when caller states **Tennis**.  
 Provide options when caller states name of sport.  
 Provide options when caller states name of sport.

**Feature**

Entity  
 Entity  
 Topic  
 Variable

Topic  
 Entity  
 Topic  
 Variable

**NEW QUESTION 24**

- (Exam Topic 3)

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Write validation tests.
- B. Set the Optimized embedding appearance field to true.
- C. Publish all changes.
- D. Run the solution checker.
- E. Clone a solution.

**Answer:** DE

**Explanation:**

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components: Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps

Reference: <https://www.eimagine.com/ui/>

**NEW QUESTION 27**

- (Exam Topic 3)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution:

Enable Outlook integration

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead enable server-based SharePoint integration. Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

**NEW QUESTION 28**

- (Exam Topic 3)

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.

Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	<ul style="list-style-type: none"> <li>Set an inactivity limit in the user's group policy.</li> <li>Set a timeout in the Power Platform admin center.</li> <li>Configure access controls in Azure Active Directory.</li> <li>Configure a Power Automate flow to poll for user inactivity on the devices.</li> </ul>
Prevent users from uploading a specific type of file.	<ul style="list-style-type: none"> <li>Enter the restricted file types in the SharePoint admin center.</li> <li>Enter the allowed file types in the Power Platform admin center.</li> <li>Enter the restricted file types in the Power Platform admin center.</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text, application Description automatically generated

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.

Note: Configure session timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users.

Incorrect:

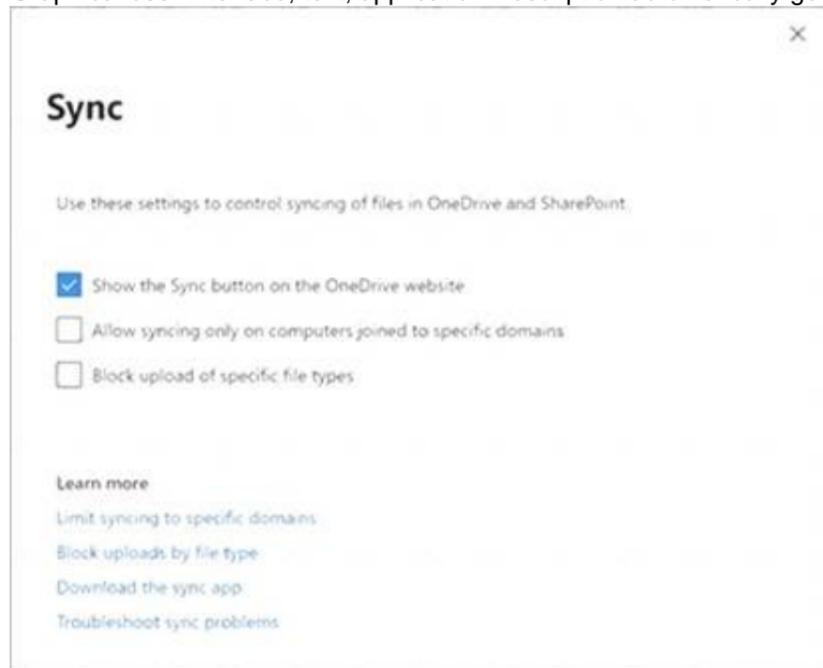
Configure inactivity timeout

- > In the Power Platform admin center, select an environment.
- > Select Settings > Product > Privacy + Security.
- > Set Session Expiration and Inactivity timeout. These settings apply to all users. Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

- > Go to the Settings page of the new SharePoint admin center,
- > Select Sync.

Graphical user interface, text, application Description automatically generated



- > Select the Block upload of specific file types check box.

- > Enter the file name extensions you want to block, for example: exe or mp3.
- > Select Save.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/user-session-management> <https://docs.microsoft.com/en-us/onedrive/block-file-types>

### NEW QUESTION 29

- (Exam Topic 3)

You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot.

Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

#### Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users	<ul style="list-style-type: none"> <li>Use the demo website</li> <li>Share the chatbot to each user individually</li> <li>Share the chatbot to a security group containing all users</li> </ul>
Allow other licensed internal users to edit the chatbot	<ul style="list-style-type: none"> <li>Share the chatbot to each user individually</li> <li>Share the chatbot to a security group containing all users</li> <li>Deploy the chatbot to Microsoft Teams in your tenant</li> </ul>
Deploy the chatbot to production for public consumption	<ul style="list-style-type: none"> <li>Embed the chatbot code in an IFrame on your company's public website</li> <li>Deploy the chatbot to Microsoft Teams in your tenant</li> <li>Deploy the chatbot to AppSource</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Graphical user interface, application Description automatically generated

Box 1: Use the demo website

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots. To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFrame on your company's public website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels> <https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing>

### NEW QUESTION 30

- (Exam Topic 3)

A company uses a canvas app.

Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over \$1 million.

You need to configure an approval process without using code. What should you create?

- A. Column Expression
- B. Power Automate cloud flow
- C. Azure Service Bus service
- D. Power Apps component framework (PCF) control

**Answer:** B

### NEW QUESTION 33

- (Exam Topic 3)

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

- Power BI
- Common Data Service
- Power Automate
- Power BI admin portal

Who can see alerts configured for Power BI?

- The person who created the alert.
- The dashboard owner and the person who created the alert.
- Everyone who has access to the dashboard.
- Everyone who has access to the Power BI instance.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

**NEW QUESTION 38**

- (Exam Topic 3)

You deploy a Power Virtual Agents chatbot that integrates with Dynamics 365 Omnichannel for Customer Service. You observe that the chatbot is not able to recognize the questions asked by users. You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort. What should you do?

- A. Add a fallback topic
- B. Create new topics.
- C. Create an entity.
- D. Modify the Escalate system topic.

**Answer:** A

**NEW QUESTION 43**

- (Exam Topic 3)

You are examining several processes to determine if you can automate the processes by using Power Automate. The processes must run without human intervention when possible. You need to determine which flow type should be used for each process. Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Flow types	Answer Area	Process	Flow type
Scheduled cloud flow		Employees enter leave requests into a web page. Use web automation to collect data from the web browser and send the information to a supervisor so that the supervisor can approve or reject the leave request.	<input type="text"/>
Attended desktop flow		Read data from a text file and populate the data into a third-party desktop application by using saved credentials.	<input type="text"/>
Unattended desktop flow			

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Text Description automatically generated  
 Box 1: Attended desktop flow  
 Desktop flows are used to automate tasks on the Web or the desktop. To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection. Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers. Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies. To provide automation solutions for these applications, Power Automate Desktop supports all major browsers through its web automation actions.  
 Box 2: Unattended desktop flow.  
 Unattended desktop flows are best for applications that do not need human supervision. References:  
<https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction>  
<https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow>

**NEW QUESTION 44**

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** A

**Explanation:**

Relevance Search brings the following benefits:

- > Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- > Includes the ability to search documents found in Notes and Attachments on Emails and Appointments Reference: <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

**NEW QUESTION 45**

- (Exam Topic 3)

You create a new independent software vendor (ISV) solution for a Power Apps app.

The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.

You need to avoid naming conflicts during solution import.

Which element should you configure?

- A. Package type
- B. Configuration page
- C. Marketplace
- D. Prefix
- E. Version

**Answer:** D

**Explanation:**

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

**NEW QUESTION 46**

- (Exam Topic 3)

You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.

The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:

- It must be in the local language.
- Only fulltime employees may access the chatbot. You need to configure the chatbot.

Which action should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Configuration
Chatbot in local language	<ul style="list-style-type: none"> <li>Create one chatbot that manages all three languages.</li> <li><b>Create one chatbot that manages all three languages.</b></li> <li>Create one chatbot and add it to three Teams channels that are configured for the local language.</li> <li>Create three chatbots, one for each language.</li> </ul>
Employee access	<ul style="list-style-type: none"> <li>Publish the chatbot in Teams.</li> <li><b>Share the chatbot with the fulltime employees.</b></li> <li>Publish the chatbot to the mobile app channel.</li> <li>Add the chatbot to Appsource.</li> <li>Publish the chatbot in Teams.</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Requirement	Configuration
Chatbot in local language	<ul style="list-style-type: none"> <li>Create one chatbot that manager all three languages.</li> <li><b>Create one chatbot that manages all three languages.</b></li> <li>Create one chatbot and add it to three Teams channels that are configured for the local language.</li> <li>Create three chatbots, one for each language.</li> </ul>
Employee access	<ul style="list-style-type: none"> <li>Publish the chatbot in Teams.</li> <li><b>Share the chatbot with the fulltime employees.</b></li> <li>Publish the chatbot to the mobile app channel.</li> <li>Add the chatbot to Appsource.</li> <li>Publish the chatbot in Teams.</li> </ul>

**NEW QUESTION 48**

- (Exam Topic 3)

You need to build a Power BI dashboard for sales managers to track opportunities.

When a new sale closes that is greater than \$1 million, a notification must pop up and an email must be sent to the leadership team.

You need to ensure the email is sent without editing the Microsoft Dataverse.

Which two elements should you configure? Each correct answer is part of the solution. NOTE: Each correct selection is worth one point.

- A. alerts in Power BI
- B. a calculated column in the Dataverse
- C. a custom connector
- D. a paginated report to save to Microsoft OneDrive
- E. a Power Automate flow

**Answer:** AE

**Explanation:**

In order to build a Power BI dashboard for sales managers to track opportunities and send notifications and emails when a new sale closes that is greater than \$1 million, you should configure:

\* A. alerts in Power BI: You can set up alerts in Power BI that will trigger when a specific condition is met. For example, you can set an alert to trigger when the value of a specific field in the "Opportunities" table exceeds \$1 million.

\* E. a Power Automate flow: To send an email to the leadership team when an alert is triggered, you can create a Power Automate flow that is triggered by the Power BI alert. The flow can then use the "Send an email" action to send an email to the leadership team with the necessary information about the sale that exceeded \$1 million.

References:

- > <https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-alerts>
- > <https://docs.microsoft.com/en-us/power-platform/admin/alerts-overview>

**NEW QUESTION 51**

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 55**

- (Exam Topic 3)

The app needs to store temporary data

- Each screen must maintain a separate copy of data and pass the data to another screen.
- The app must be able to update separate rows of a table independently. You need to configure variables for the data.

Which variable types should you use? To answer, drag the appropriate variable types to the correct requirements. Each variable type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated with medium confidence

**NEW QUESTION 58**

- (Exam Topic 3)

You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete.

The changes must meet the following requirements:

- Must be clearly identified so that they are not confused with system components and components from other solutions.
- Must not affect any existing components in the test environment. You need to prepare a solution for deployment to the test environment.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Step 1: Create a new publisher Solution publisher

Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.

Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution

Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.

Step 3: Add the table top the solution and add the new column. Step 4: Run the solution checker on the solution

Use solution checker to validate your model-driven apps in Power Apps.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm> <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker>

**NEW QUESTION 59**

- (Exam Topic 3)

A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.

You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.

You need to create the solution.

Which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Update the visualizations when users change the values of the risk variables.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 5px;"> <p>Embed a canvas app in a Power BI report.</p> <p>Embed a Power BI report in a model-driven app.</p> <p>Embed a model-driven app in a Power BI report.</p> </div> </div>
Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 5px;"> <p>Use Power BI tiles.</p> <p>Use Power Apps visuals.</p> <p>Use the Power BI service.</p> </div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Embed a Power BI report in a model-driven app

You can embed a Power BI report in a model-driven app main form. Box 2: Use the Power BI service.

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model-driven apps,

your users have a powerful way to work with your app's data.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi>

**NEW QUESTION 63**

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead use Relevance Search.

Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

**NEW QUESTION 67**

- (Exam Topic 3)

A company uses a Power Apps app with Microsoft Dataverse.

The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.

You create a duplicate detection rule.

You need to configure the rule for the data import. Which option should you configure?

- A. Enable the Templates for Data Import option.
- B. Enable the When a record is created or updated option.
- C. Disable the Allow Duplicates option.
- D. Enable the During data import option.

**Answer: D**

**Explanation:**

When configuring a duplicate detection rule in Power Apps with Microsoft Dataverse, to automatically delete duplicate records during a data import, you should enable the "During data import" option. This option allows the detection rule to automatically delete duplicates as they are imported into the system, without requiring user intervention.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/create-duplicate-detection-rule>
- > <https://docs.microsoft.com/en-us/power-platform/admin/data-integration-duplicate-detection>

**NEW QUESTION 72**

- (Exam Topic 3)

A company plans to create an app by using Power Apps. The company has the following requirements:

- The app must be able to enter data into Microsoft SharePoint
- Users must be able to add the app into Microsoft Teams.

You need to recommend which app to create. Which type of app should you recommend?

- A. model-driven app as a personal app
- B. canvas app as a personal app
- C. canvas app as a tab app
- D. model-driven app as a tab app

**Answer: B**

**NEW QUESTION 77**

- (Exam Topic 3)

You plan to create a canvas app.

The app must meet the following requirements:

- Send an email after a record is saved.
- Display the expiration column on a form if the creation date of the record is older than 90 days. You need to configure the app.

Which features should you use? To answer, select the appropriate options in the answer area.

**Answer Area**

Requirement	Feature
Send an email.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px;">Power Automate flow ▾</div> <div style="padding: 2px;">Connection</div> <div style="padding: 2px;">Collection</div> <div style="background-color: #0070c0; color: white; padding: 2px;">Power Automate flow</div> <div style="padding: 2px;">Formula</div> </div>
Display the expiration column.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px;">Formula ▾</div> <div style="background-color: #0070c0; color: white; padding: 2px;">Formula</div> <div style="padding: 2px;">Collection</div> <div style="padding: 2px;">Connection</div> </div>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

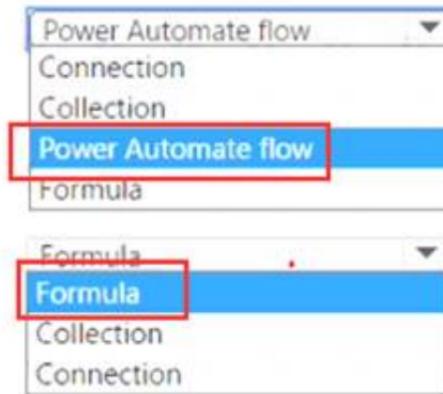
Answer Area

Requirement

Send an email.

Display the expiration column.

Feature



**NEW QUESTION 82**

- (Exam Topic 3)

You have a canvas app.

The canvas app must store data in a variable that is available only to the current screen. You need to create the variable.

Which two functions should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Navigate
- B. UpdateContext
- C. Set
- D. Collect
- E. SaveData

**Answer:** BC

**Explanation:**

\* B. UpdateContext function can be used to create a variable that is only available to the current screen. This function takes in an object that defines the variable and its initial value, and updates the context of the current screen with that variable. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-updatecontext>

\* C. Set function can be used to assign a value to a variable. The Set function sets a variable to a specified value, which is useful when you need to update the value of a variable. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-set>

**NEW QUESTION 84**

- (Exam Topic 3)

You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.

The theme must meet the following requirements:

- > Updated to add the logo
- > Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Configurations

- Edit the theme in System settings and upload a jpg file.
- Replace an existing UI item's hexadecimal number.
- Upload the theme elements as new web resources.
- Use the component library.

Answer Area

Requirement

- Update logo.
- Change model-driven app colors.

Configuration

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Upload the theme elements as new web resources.

Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.

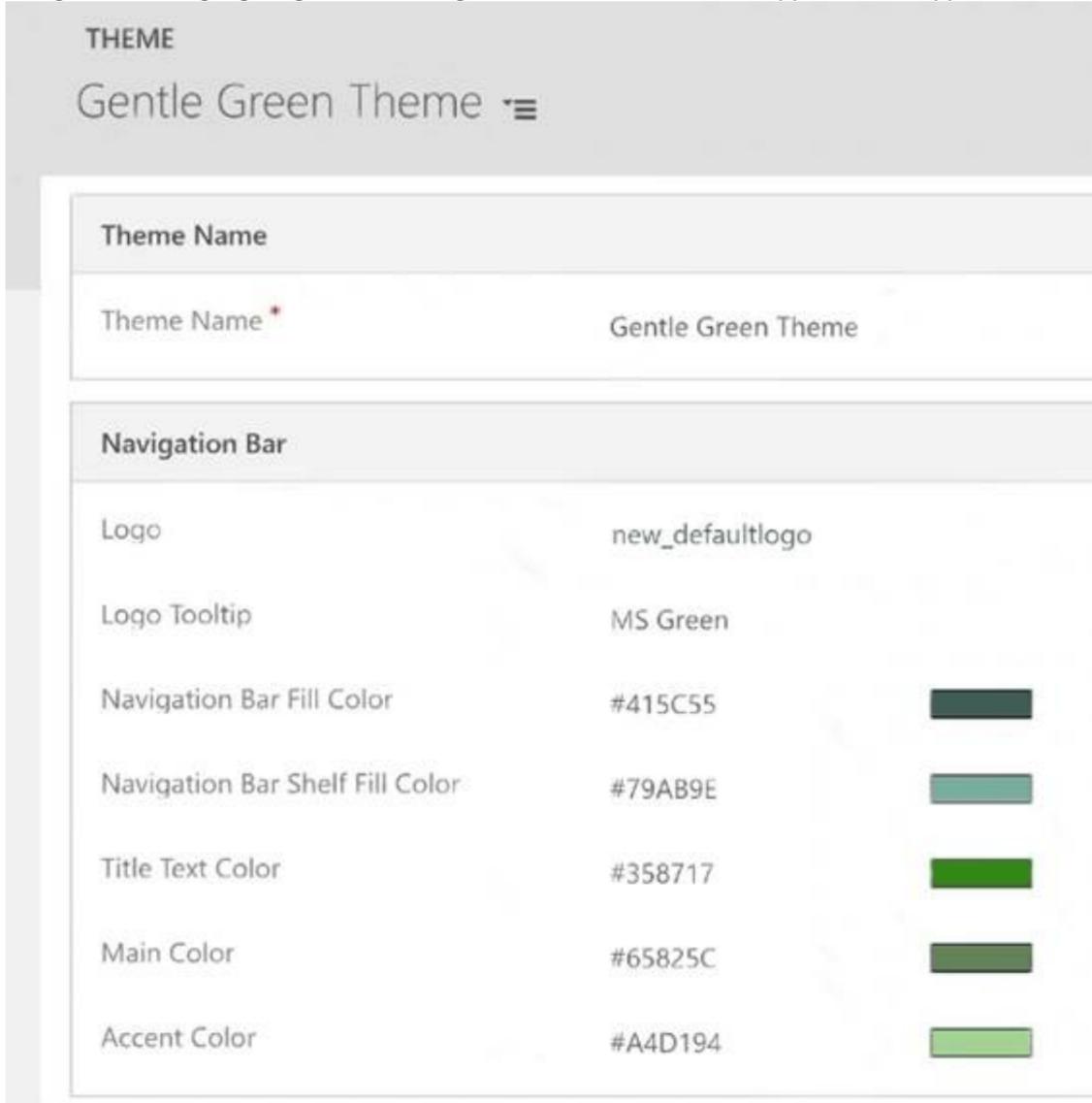
Box 2: Replace an existing UI item's hexadecimal number. Copy and alter the existing theme

The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

- > Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.
- > Select Customizations, and then select Themes.
- >

Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.

➤ Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want. For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.



Reference:  
<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

**NEW QUESTION 87**

- (Exam Topic 3)

You are implementing a model-driven app to support a new line of business. There are several places where automated business logic must be applied. You need to determine how to apply the business logic.

Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods	Answer Area	
	Business logic	Method
Business rule	Make a field read only until a predetermined value is exceeded.	Method
Real-time workflow	Automatically send an email when a record's status is changed to deactivated.	Method
Power Automate instant flow	Use the previous value of a field when the value is automatically updated as part of the	Method

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Box 1: Business rule

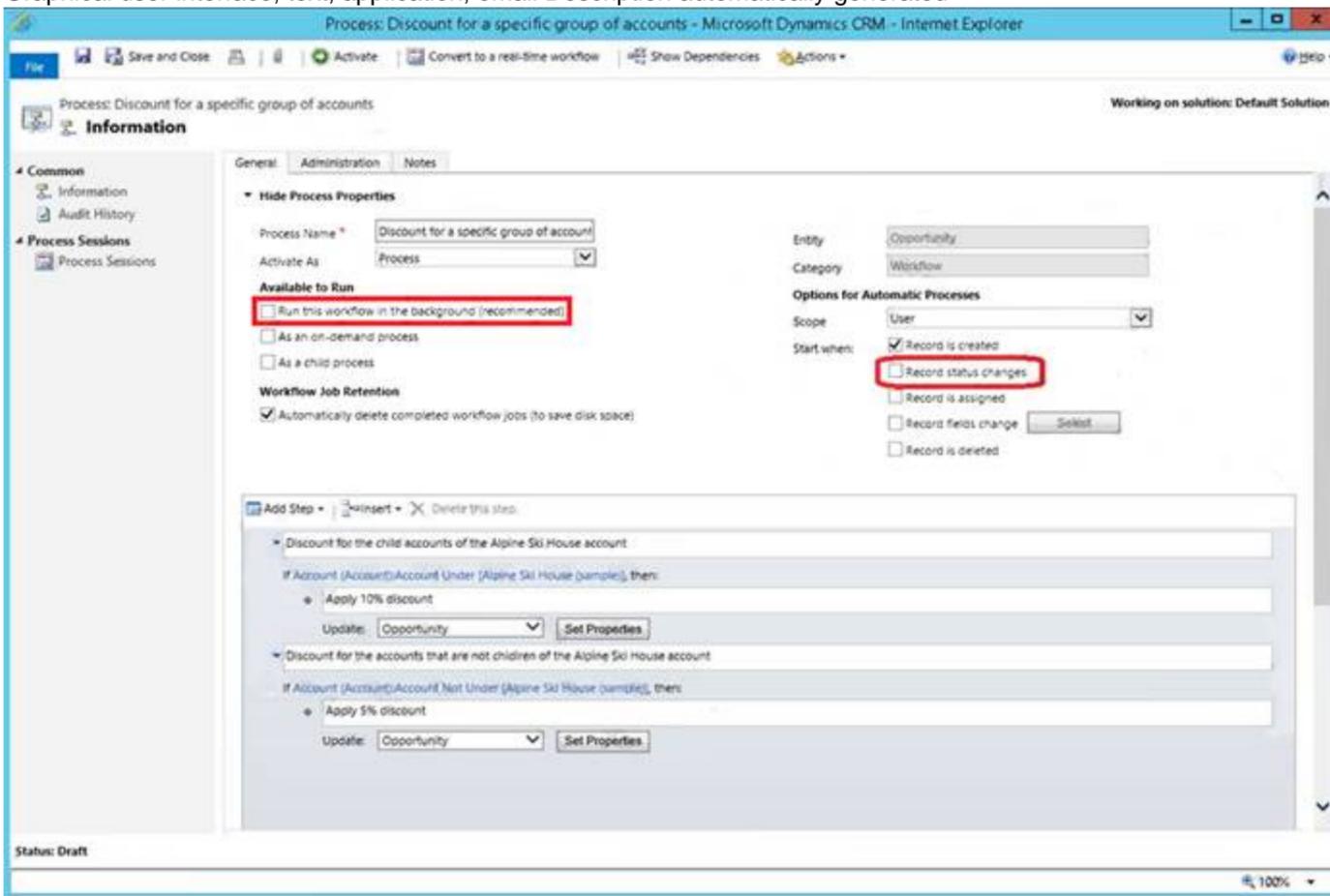
By combining conditions and actions, you can do any of the following with business rules:

- NSE5\_FSM-5.2 Set column values
- Clear column values
- Set column requirement levels
- Show or hide columns

- Enable or disable columns
- Validate data and show error messages
- Create business recommendations based on business intelligence. Box 2: Real-time workflow

Real-time workflows:

Graphical user interface, text, application, email Description automatically generated



Box 3: Power Automate instant flow

Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-a> <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps> <https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-ho>

**NEW QUESTION 92**

- (Exam Topic 3)

You are a Dynamics 365 for Customer Service administrator.

You must create a form for team members to use. The form must provide the ability to:

- Lock a field on a form.
- Trigger business logic based on a field value.
- Use existing business information to enhance data entry.

You need to implement business rule components to create the form.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Requirement	Component
Actions	Lock a form field.	<input type="text"/>
Conditions	Trigger business logic based on a field value.	<input type="text"/>
Recommendation	Leverage existing business information to enhance data entry.	<input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

- Action
- Condition
- Recommendation

**NEW QUESTION 95**

- (Exam Topic 3)

You create a model-driven app for an automobile parts help desk.

A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile, The form must prepopulate the following information about the customer from the client table:

- First name
- Last name

The agent must be able to type the following information about the automobile:

- Automobile make
- Automobile model

You need to implement the form.

What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

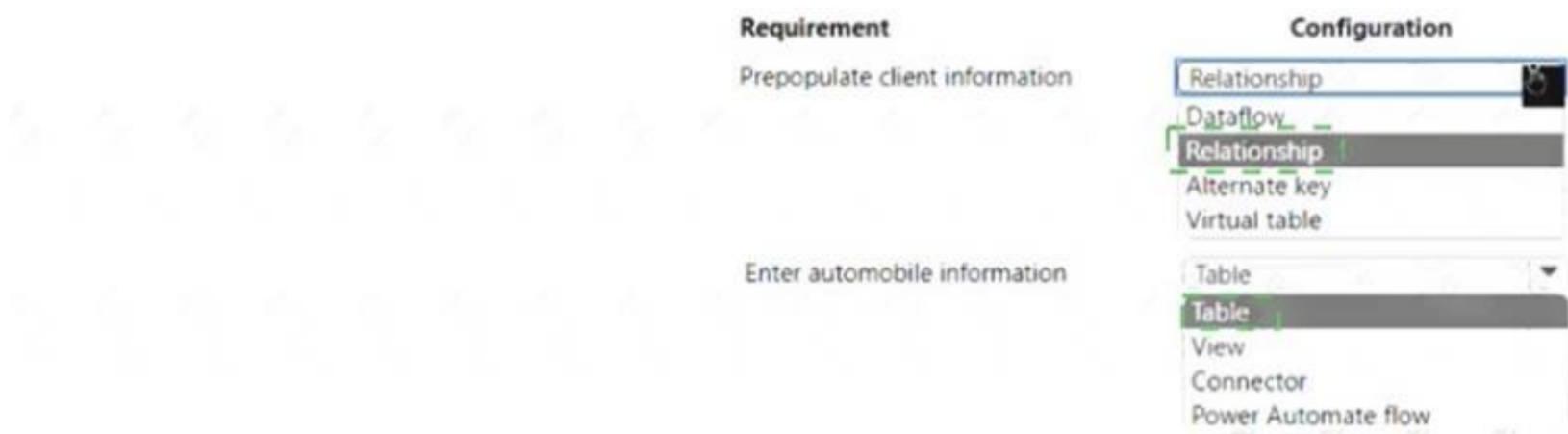


- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**



**NEW QUESTION 96**

- (Exam Topic 3)

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments. On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field. What should you configure?

- A. business rule
- B. business process flow
- C. workflow

**Answer:** A

**Explanation:**

A business rule can be used to configure the visibility of a field based on the value selected in another field. In this case, a business rule could be created to make the text field for additional pet details visible when the "Other" option is selected in the dropdown field for the type of pet. This can be done by going to the Power Apps portal, navigating to the Common Data Service, and creating a new business rule for the entity that contains the appointment form. Within the rule, you can set the visibility of the text field to be dependent on the value selected in the dropdown field. Reference:

<https://docs.microsoft.com/en-us/power-platform/model-driven-apps/model-driven-business-rules>

It's important to note that the above feature is only available in the PowerApps Model Driven App and not in Canvas App.

**NEW QUESTION 97**

- (Exam Topic 3)

You are creating a business process flow for a Power Apps app. The business process flow must meet the following requirements:

- Must be available offline.
- Send an email to the team when a record is created. You need to set up business process flow.

What should you do? To answer, select the appropriate options in the answer area. Each correct selection is worth one point

Requirement	Configuration
Make it available offline.	<input type="checkbox"/> Ensure that the business process flow is referencing one table. <input type="checkbox"/> Ensure that the business process flow is referencing two tables. <input type="checkbox"/> Ensure that the business process flow is referencing one table per stage.
Send an email to the team.	<input type="checkbox"/> Create a step. <input type="checkbox"/> Create a stage. <input type="checkbox"/> Create a required column.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

**NEW QUESTION 100**

- (Exam Topic 3)

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. UI Flows application
- B. Selenium IDE
- C. Latest version of Microsoft Edge
- D. On-premises data gateway
- E. Latest version of Mozilla Firefox

**Answer:** ABC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/setup>

**NEW QUESTION 104**

- (Exam Topic 3)

A customer has a support website that includes FAQ pages, knowledge articles, and support content. You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal.

You need to create topics from existing website content. The process must minimize human errors during topic creation.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Hover over the topic and select the Automate icon.	
Capture suggested topics.	
Add selected topics to the chatbot.	<input type="button" value="➤"/>
Enable the topics.	<input type="button" value="➤"/>
Identify the pre-filled trigger phrases.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

- Select Suggest topics on the Topics page to extract content from FAQ/support pages or online files.
- Add the suggested topics to your bot.
- Enable the topics.

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web>

**NEW QUESTION 107**

- (Exam Topic 3)

A Company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email.

The system must send an alert for all invoices that are seven days or more overdue. You need to configure the flow.

Which expression should you use?

- A. `TriggerEmail() = 'OverdueDate' >= 7;`
- B. `'OverdueDate' >= '7'?TriggerEmail():false`
- C. `@GreaterOrEquals(TriggerEmail()['OverdueDate']: '7')`

- A. Option A
- B. Option B
- C. Option C

**Answer: C**

**Explanation:**

Example: `equals(triggerOutputs()?['body/PDFStatus/Value'],'Ready to Generate')` Reference:  
<https://evolvous.com/microsoft-power-automate-trigger-condition/>

**NEW QUESTION 111**

- (Exam Topic 3)

The owner of a company needs to know who signs into the system. You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	<ul style="list-style-type: none"> <li>System Settings</li> <li>Personal Settings</li> <li>Customize the System</li> <li>Microsoft 365 Compliance</li> </ul>
View the user audit logs.	<ul style="list-style-type: none"> <li>Advanced Find</li> <li>Individual record</li> <li>User Summary report</li> <li>Microsoft 365 Compliance</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity>

**NEW QUESTION 112**

- (Exam Topic 3)

A company uses Power Apps with Microsoft Dataverse.

The company enables auditing on the Dataverse database. The company tenant reaches the maximum storage capacity.

You need to delete some auditing data.

Which three deletion options should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. by table
- B. by record
- C. between two specified dates
- D. by column
- E. older than a specified date

**Answer: ACE**

**Explanation:**

\* A. Deleting by table allows you to select specific tables in the Dataverse database for which you want to delete the auditing data. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the table for which you want to delete the auditing data. You can then select the specific auditing data you want to delete and click the "Delete" button. This is useful if you want to only delete auditing data for specific tables and not for the entire database.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/data/data-management-auditing#delete-audit-logs>

\* C. Deleting between two specified dates allows you to select a range of dates within which the auditing data will be deleted. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the "Audit" option. From there, you can select the "Delete" button, and select the "Between two dates" option. Then you can specify the start and end date for which you want to delete the auditing data. This is useful if you want to delete auditing data for a specific time period and not for the entire database. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/data/data-management-auditing#delete-audit-logs>

\* E. Deleting older than a specified date allows you to select a specific date, and any data older than that date will be deleted. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the "Audit" option. From there, you can select the "Delete" button, and select the "Older than a specified date" option. Then you can specify the date for which you want to delete the auditing data. This is useful if you want to delete auditing data that is older than a certain date and not for the entire database. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/data/data-management-auditing#delete-audit-logs>

It's always good to have a backup of Data before deletion and also check the retention period of the data you want to delete.

**NEW QUESTION 117**

- (Exam Topic 3)

You plan to automate several different processes by using Power Automate. Each process has unique characteristics. You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area						
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Attended UI flow</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Unattended UI flow</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Flow that uses a custom connector</div> <div style="border: 1px solid gray; padding: 2px;">Flow that uses a prebuilt connector</div>	<table border="1"> <thead> <tr> <th>Process</th> <th>Component</th> </tr> </thead> <tbody> <tr> <td>Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.</td> <td>Component</td> </tr> <tr> <td>Access data from a public web site with no API functionality for emails processed through an unmonitored queue.</td> <td>Component</td> </tr> </tbody> </table>	Process	Component	Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component	Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component
Process	Component						
Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component						
Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component						

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

1: Custom connector (REST API access) 2: Unattended UI flow

**NEW QUESTION 121**

- (Exam Topic 3)

A company creates a canvas app.

The app requires users to enter their social security number. The app should only display the last four digits when the user tabs to a different column.

You need to configure the app. Which option should you use?

- A. Power Fx
- B. Business rule
- C. Business process flow
- D. Power BI DAX

**Answer:** A

**NEW QUESTION 122**

- (Exam Topic 3)

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

- > Group by or sort columns in the current view.
- > Configure a business rule to show an error message.
- > Edit values in calculated fields.
- > Edit the Address composite field.
- > Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Action	Can be performed?
Group by or sort columns in the current view.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Use the editable grid on mobile phones.	<input type="checkbox"/> Yes <input type="checkbox"/> No

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Action	Can be performed?
Group by or sort columns in the current view.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Use the editable grid on mobile phones.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**NEW QUESTION 125**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history. Solution: Change Elizabeth's username in the user record for the app. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 127**

- (Exam Topic 3)

You are a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area	Requirement	Component type
	Add a tag chart by using opened cases.	System chart Personal chart Area chart
	Add a stacked column chart shared with your team.	System chart Personal chart Area chart
	Add a Microsoft Power BI visualization.	System chart Personal chart Area chart
	Add a chart from a view that a user creates.	System chart Personal chart Area chart
	Add a doughnut chart that shows cases by owner.	System chart Personal chart Area chart

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

System Personal Personal  
 Personal System

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da>

**NEW QUESTION 128**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

Users report that the main form does not display data from other entities or allow them to edit data from other entities.

You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Action
Edit data	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; margin-bottom: 5px;">▼</div> <div style="padding: 2px;">Add a mobile form</div> <div style="padding: 2px;">Add a quick create form</div> <div style="padding: 2px;">Add a sub-grid</div> <div style="padding: 2px;">Add a virtual entity</div> </div>
View data	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; margin-bottom: 5px;">▼</div> <div style="padding: 2px;">Add a reference panel</div> <div style="padding: 2px;">Add a quick view</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, chat or text message Description automatically generated

Box 1: Add a quick create form

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms> <https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v>

**NEW QUESTION 131**

- (Exam Topic 3)

A company uses Power Apps.

The company plans to create a canvas app that uses a responsive design. You need to configure the app.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Enable the lock orientation setting.
- B. Configure the height and width properties by using a formula.
- C. Disable the Scale to fit setting.
- D. Configure the height and width properties by using drag handles.

**Answer:** BC

**Explanation:**

To create a canvas app that uses a responsive design in Power Apps, you should perform the following actions:

\* B. Configure the height and width properties by using a formula: By using a formula to set the height and width properties, you can ensure that the app will respond to changes in screen size and orientation. For example, you can use the Width() and Height() functions to set the width and height properties based on the size of the screen.

\* C. Disable the Scale to fit setting: The Scale to fit setting, when enabled, makes the app's content fit on the screen by scaling it down. To create a responsive app, this setting must be disabled.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/responsive-design> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-width>

**NEW QUESTION 135**

- (Exam Topic 3)

A company that manufactures medical devices uses Power Apps to manage their sales and device maintenance.

A Table named Devices in Microsoft Dataverse has a column named Status. The Status column must have a new status value of Review added to the existing Choice values of Active and Inactive.

The table must be added to a solution to be promoted once the change is made.

Only this change must be promoted to the test environment. The changes must not be able to be changed once promoted. You need to add the change to a solution for promotion.

**Options**

- Add column
- Add existing
- Add required components
- Add subcomponent

**Answer Area**

Action	Option
Add the Devices table to the solution.	<input type="text"/>
Add the status column changes only to the solution.	<input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Options**

- Add column
- Add existing
- Add required components
- Add subcomponent

**Answer Area**

Action	Option
Add the Devices table to the solution.	Add existing
Add the status column changes only to the solution.	Add required components

**NEW QUESTION 139**

- (Exam Topic 3)

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Guide the user with actions to take.

- Configure views and charts.
- Configure business process flows.
- Configure workflows.

Ensure user interaction in manageable steps.

- Configure the timeline on the form.
- Configure each stage with the actions that need to be completed.
- Configure Insights.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Guide the user with actions to take.

▼

Configure views and charts.

Configure business process flows. |

Configure workflows.

Ensure user interaction in manageable steps.

▼

Configure the timeline on the form.

Configure each stage with the actions that need to be completed. |

Configure Insights.

**NEW QUESTION 142**

- (Exam Topic 3)

A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

**Scenario**

**Model**

Extract specific text from a PDF document.

▼

Text recognition model

Key phrase extraction model

Text recognition model and key phrase extraction model

Determine the likelihood that customers will purchase additional products.

▼

Sentiment analysis model

Category classification model

Entity extraction model

Prediction model

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis> <https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

**NEW QUESTION 147**

- (Exam Topic 3)

You plan to add a Power Apps app to Microsoft Teams.

A Microsoft Dataverse for Teams environment has not been provisioned. You need to create a Dataverse for Teams environment.

Which two actions can you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a new environment in the Microsoft Power Platform Admin Center.
- B. Create a new app in Teams.
- C. Create an app permission policy in the Teams admin center.
- D. Install an existing app in Teams.

**Answer:** BD

**NEW QUESTION 149**

- (Exam Topic 3)

A company uses a model-driven Power Apps app in a new environment. The base language is English. You need to configure French and Spanish.

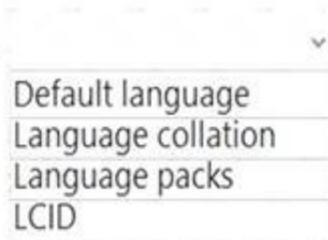
Which configuration component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

### Requirement

### Configuration component

Allow a language to be used within an organization.



Enable the languages.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Language packs

Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.

Box 2: Environment Enable the language

These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/enable-languages>

**NEW QUESTION 153**

- (Exam Topic 3)

You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a dynamic distribution list
- B. Add all users to the distribution group and use the list to share the dashboard.
- C. Sign into the Power BI service
- D. Open the dashboard and select Share.
- E. Enter the individual email address of internal and external users.
- F. Sign into Power BI Desktop
- G. Open the dashboard and select Share.
- H. Clear the Allow recipients to share your dashboard (or report) option.
- I. Create a distribution group
- J. Add all users to the distribution group and use the list to share the dashboard.

**Answer:** BEF

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

**NEW QUESTION 158**

- (Exam Topic 3)

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:

- > Run immediately.
- > Validate when a condition is met.
- > Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

**Workflow Requirement**

**Configuration Option**

Run immediately.

- Approve the workflow.
- Configure the workflow to run now.
- Configure child workflow to run now.

Validate when a condition is met.

- Publish workflow.
- Subject contains data.
- Trigger when a Power Automate button is pressed.

Perform an action when a condition is met.

- Send an email.
- View chart.
- Update a security role.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

**NEW QUESTION 161**

- (Exam Topic 3)

You add a business process flow to the Account table. The flow has three stages. You need to ensure that a workflow can run when a user completes the final stage. Which option should you use?

- A. Start when: Record status changes
- B. Available to run: Run this workflow in the background
- C. Available to run: As an on-demand process
- D. Available to run: As a child process

**Answer:** C

**Explanation:**

You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.

Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.

On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.

Reference:

<https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow>

**NEW QUESTION 164**

- (Exam Topic 3)

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.

Which event should you handle?

- A. OnLoad
- B. OnCheck
- C. ScreenTransition
- D. OnSelect

**Answer:** D

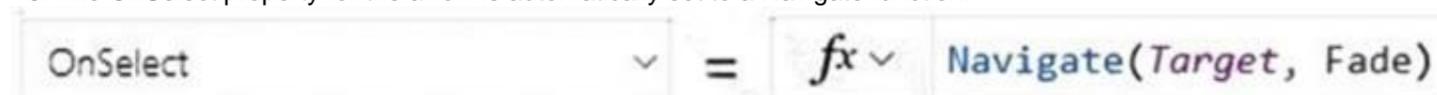
**Explanation:**

Add navigation

\* 1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.

\* 2. With the arrow still selected, select the Action tab, and then select Navigate.

\* 3. The OnSelect property for the arrow is automatically set to a Navigate function.



\* 4. When a user selects the arrow, the Target screen fades in.

\* 5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:

\* 6. Navigate(Source, ScreenTransition.Fade)

\* 7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen. Reference:  
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables>

**NEW QUESTION 168**

- (Exam Topic 3)

You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.

The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.

You need to present a list of products so that users can select the correct product. What should you create?

- A. Table
- B. Variable
- C. Slot filling
- D. Entity

**Answer: C**

**Explanation:**

Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable.

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

**NEW QUESTION 173**

- (Exam Topic 3)

You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Transfer to an agent.
- B. Use a fallback topic.
- C. Display a system-defined error message.
- D. Connect to a different channel.

**Answer: BC**

**Explanation:**

\* B. Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/topics-triggers#fallback-triggers>

\* C. Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

**NEW QUESTION 177**

- (Exam Topic 3)

A company uses Power Apps.

You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Behaviors	Answer Area	Action	Behavior
Restrict		Custom table record is deleted.	<input type="text"/>
Cascade All		Custom table record is shared.	<input type="text"/>
Cascade None			

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Behaviors	Answer Area	Action	Behavior
Restrict		Custom table record is deleted.	Restrict
Cascade All		Custom table record is shared.	Cascade All
Cascade None			

**NEW QUESTION 179**

- (Exam Topic 3)

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

You need to configure the model-driven app to display a Power BI tile

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Pin the Power BI report to a new dashboard in the Power BI service	
Create a personal dashboard in the model-driven app	
Share the dashboard with the appropriate user in the app	
Add a Power BI tile to the dashboard and select the Power BI dashboard in the app	
Ensure the dashboard is available to the appropriate security roles	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

- 1) Pin the Power BI report to a new dashboard in the Power BI service
- 2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared))
- 3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.

**NEW QUESTION 183**

- (Exam Topic 3)

You have a classic workflow. The workflow updates a custom column on a record when an account record is created. The workflow must update the custom column based on the following conditions:

- Update the custom column value using the Account Number.
- If the Account Number column is blank, update the custom column value using the Ticker Symbol.
- If the Ticker Symbol column is blank, update the custom column value to N/A

You need to configure the custom column value by using the update record step. What should you do?

- A. Add the two columns with the default value by using the Forms Assistant.
- B. Add an expression that evaluates the two column values and uses the first populated value or else the default value.
- C. Add check conditions to determine if the two columns contain data.
- D. Add a formula that evaluates the two column values and uses the first populated value or else the default value

**Answer:** A

**NEW QUESTION 188**

- (Exam Topic 3)

A company creates a Power Automate cloud flow for a Power Apps app.

The cloud flow must send a daily email that contains a list of year-to-date (YTD) totals. You need to configure the flow.

Which feature should you use?

- A. Parallel branch

- B. Loop
- C. Condition
- D. Wait

**Answer:** B

**Explanation:**

In order to send a daily email that contains a list of year-to-date (YTD) totals, you would need to use a loop in the Power Automate cloud flow. A loop allows you to repeat a specific set of actions until a certain condition is met. In this case, the loop would be used to iterate through the data for each day, accumulating the totals for the year-to-date (YTD) and then sending the email at the end of the loop with the accumulated totals.

Here are some references from Microsoft that may be helpful in understanding how to use loops in Power Automate:

- > Microsoft docs: Loops in Power Automate
- > Microsoft docs: Repeating a flow with a loop
- > Microsoft docs: Using the do-until loop in Power Automate

**NEW QUESTION 191**

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Quick Find search on the Notes list to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead use Relevance Search.

Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

**NEW QUESTION 194**

- (Exam Topic 3)

You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1.

The OnSelect property for Button1 contains the following expression: Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text})

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
The People collection is automatically created if it does not already exist.	<input type="radio"/>	<input type="radio"/>
When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated.	<input type="radio"/>	<input type="radio"/>
If you update the record in the Collection function to include the value from a new field named Age, it will result in an error.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Box 1: Yes

If the data source doesn't already exist, a collection is created. Box 2: No

Note: The Collect function adds records to a data source. The items to be added can be:

- > A single value: The value is placed in the Value field of a new record. All other properties are left blank.
- > A record: Each named property is placed in the corresponding property of a new record. All other properties are left blank.
- > A table: Each record of the table is added as a separate record of the data source as described above. The table isn't added as a nested table to a record. To do this, wrap the table in a record first.

Box 3: No Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect>

**NEW QUESTION 196**

- (Exam Topic 3)

You need to embed the FAQbot into the communication solution.

Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Requirement**

**Action**

Add the new FAQ solution to the communication solution for the first time.

- Import an existing app.
- Create a new app.
- Import a new page.
- Import bot.

Configure the FAQ solution in Microsoft Teams.

- Configure the FAQbot.
- Import a chatbot.
- Create a new chatbot.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Requirement**

**Action**

Add the new FAQ solution to the communication solution for the first time.

- Import an existing app.
- Create a new app.
- Import a new page.
- Import bot.

Configure the FAQ solution in Microsoft Teams.

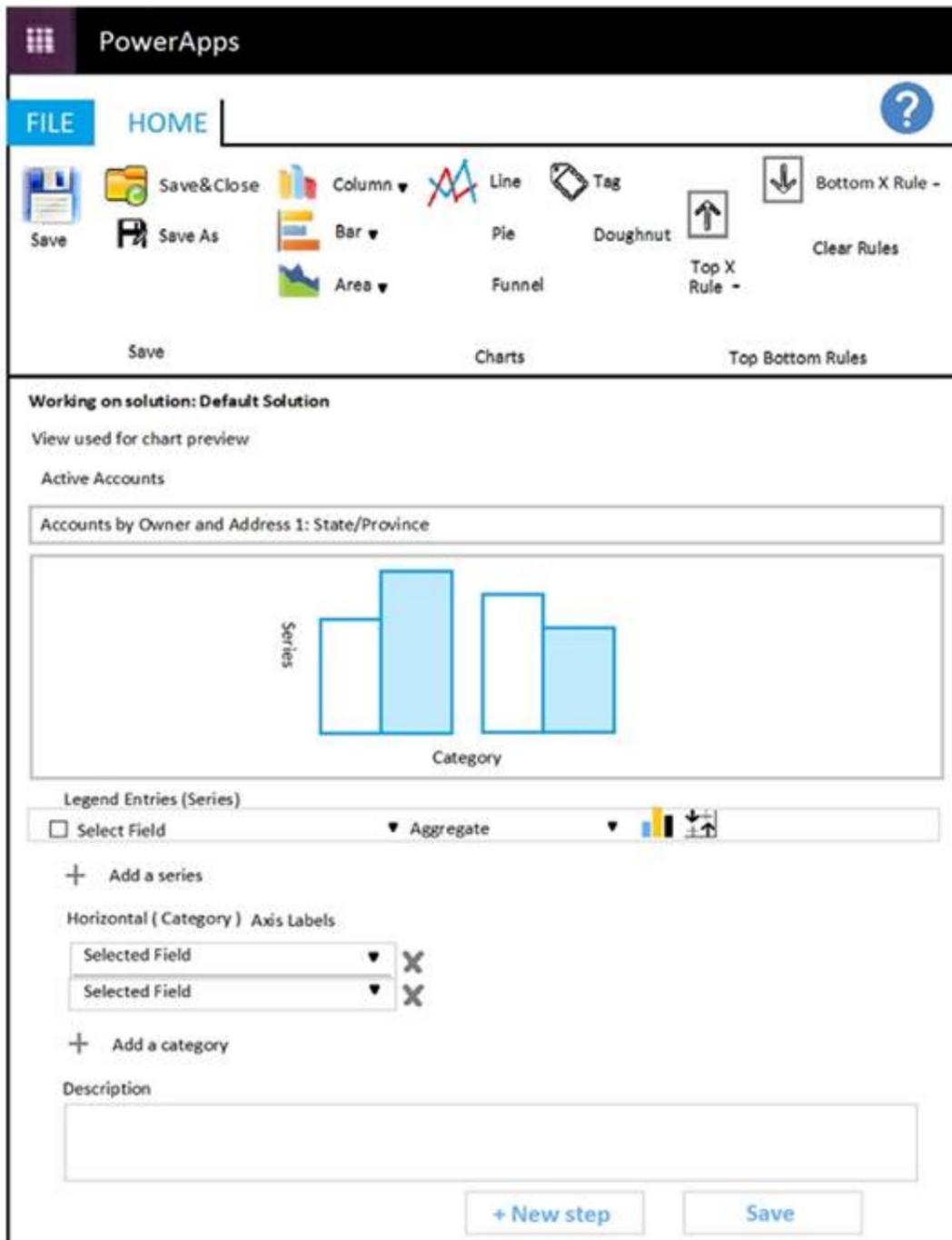
- Configure the FAQbot.
- Import a chatbot.
- Create a new chatbot.

**NEW QUESTION 201**

- (Exam Topic 3)

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner. You begin to configure chart options as shown in the image below.



How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by Address 1 to State/Province for each owner.

Component	Selection
Legend Entries (Series): Select Field	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Account</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Legend Entries (Series): Aggregate	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Avg</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Count:All</div> <div style="padding: 2px;">Sum</div> </div>
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Account</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Second grouping field	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Account</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Component	Selection
Legend Entries (Series): Select Field	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Account</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Legend Entries (Series): Aggregate	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Avg</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Count:All</div> <div style="padding: 2px;">Sum</div> </div>
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Account</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Second grouping field	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">Account</div> <div style="border-bottom: 1px solid gray; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>

#### NEW QUESTION 206

- (Exam Topic 3)

A customer tracks events by using a custom entity.

The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.

You need to ensure that all events display by venue in the calendar. To which component should you add a control?

- A. Form
- B. view
- C. Field
- D. Chart

**Answer: B**

#### Explanation:

If you use unified interface, you can display any record in a calendar view via the calendar control.

- > Go to Settings->Customization->Customize the System
- > Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- > Click the View tab
- > Click "Add Control" and select the calendar control.
- > Click the dot for every interface from which you want the calendar control to be available.

Reference:

<https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/>

#### NEW QUESTION 210

- (Exam Topic 3)

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a stacked column chart shared with your team.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a Microsoft Power BI visualization.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a chart from a view that a user creates.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a doughnut chart that shows cases by owner.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Area chart Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart>

**NEW QUESTION 213**

- (Exam Topic 3)

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each

feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Features**

- Action step
- Classic workflow
- Power Automate flow

**Answer Area**

**Requirement**

Allow users to navigate to the previous stage only from specific stages.

Create checklist records in specific stages on demand.

**Feature**

- Feature
- Feature

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Features**

- Action step
- Classic workflow
- Power Automate flow

**Answer Area**

Requirement	Feature
Allow users to navigate to the previous stage only from specific stages.	Power Automate flow
Create checklist records in specific stages on demand.	Action step

**NEW QUESTION 215**

- (Exam Topic 3)

A company uses Power Apps and Power Automate.

There is an issue with the existing flow in the test environment. Development changes are allowed in the test environment.

You need to troubleshoot the issue with the flow.

Which command should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action	Command
Enable changes to the flow.	<ul style="list-style-type: none"> <li>Add existing</li> <li>Remove</li> <li>Edit</li> <li>Turn off</li> </ul>
Enable changes to the object.	<ul style="list-style-type: none"> <li>Edit</li> <li>Publish</li> <li>Turn off</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

**NEW QUESTION 220**

- (Exam Topic 3)

A company creates a canvas app.

The company plans to make the app available in Microsoft Teams. Only employees will be allowed to use the app.

You need to add the app to Teams.

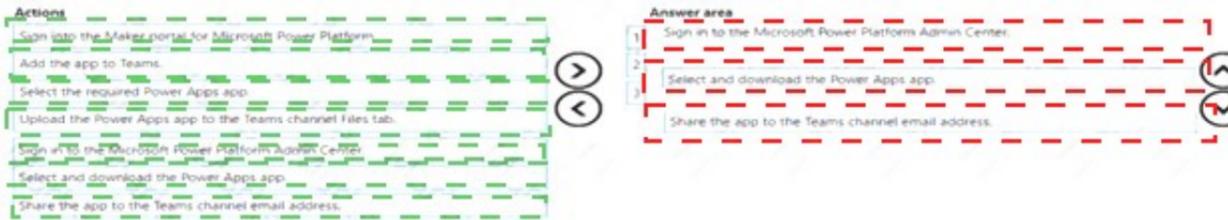
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Sign into the Maker portal for Microsoft Power Platform.	1
Add the app to Teams.	2
Select the required Power Apps app.	3
Upload the Power Apps app to the Teams channel Files tab.	
Sign in to the Microsoft Power Platform Admin Center.	
Select and download the Power Apps app.	
Share the app to the Teams channel email address.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**



**NEW QUESTION 224**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Form types	Answer Area	
quick create	Case type	Form type
main	Case type A	Form type
quick view	Case type B	Form type
card	Case type C	Form type
	Case type D	Form type
	Case type E	Form type

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

**NEW QUESTION 228**

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app. The job title of users must be stored automatically when users log in. The job title must always appear in the chatbot.

You need to configure the job title functionality.

Which mechanism should you use?

- A. artificial intelligence
- B. variable
- C. entity
- D. topic

**Answer:** B

**Explanation:**

After enabling the Authentication, you will now have access to Two variables, bot.UserDisplayName  
 bot.UserId

Reference:

<https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power>

**NEW QUESTION 233**

- (Exam Topic 3)

You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning. You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	<input type="checkbox"/> Existing accounts show the old BPF. <input type="checkbox"/> Existing accounts show the new BPF. <input type="checkbox"/> Existing accounts only show the new stage.
What happens to new accounts?	<input type="checkbox"/> No BPF is linked to a new account. <input type="checkbox"/> The new BPF shows only the new stage for a new account. <input type="checkbox"/> The new BPF is showing in a new account.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text Description automatically generated

Box 1: Existing accounts show the new BPF.

When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:

If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.

If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF. If the ProcessId field on the record is not set. The system will default the BPF.

Box 2: No BPF is linked to a new account.

Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-fl>

**NEW QUESTION 236**

- (Exam Topic 3)

You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.

Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.

You need to share another Power BI component to make the data visible. What should you share?

- A. The Power BI dataset the tile uses as a data source.
- B. The Power BI workspace that includes the tile.
- C. The Power BI dashboard that includes the tile.

**Answer:** C

**Explanation:**

Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.

Reference:

<https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/>

**NEW QUESTION 237**

- (Exam Topic 3)

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.

The canvas app has an issue that must be corrected. You update the canvas app.

You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

- A. Publish the Power BI report from Power BI Desktop.
- B. Manually refresh the data source on the published Power BI report.
- C. Publish the Power BI report from Power BI Desktop and reshare to any users.
- D. Publish the canvas app.

**Answer:** B

**Explanation:**

➤ If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting Edit. Otherwise, the changes won't be propagated to Power Apps, and the app will behave in unexpected ways.

➤ The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app

to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual#limitations-of-the-po>

**NEW QUESTION 238**

- (Exam Topic 3)

A company is implementing a data model by using Dataverse.

The company requires the following columns in a new custom table:

Column name	Requirement
Special Notes	Must contain string data that stores 100 characters and be rendered as a multiline control.
Specification	Must contain string data that stores up to 8,000 characters and be rendered as a multiline control.
Student	Must contain an input control that can store a reference to an account or a contact in the system.
Course Type	Must contain a list of predefined options. Users must be able to select only one option.

You need to choose the column type that uses the least amount of database storage for each column.

Which column types should you choose? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Column name	Column type
Special Notes	<ul style="list-style-type: none"> <li>Multiline Text</li> <li>Text</li> <li>Text Area</li> <li>Multiline Text</li> </ul>
Specification	<ul style="list-style-type: none"> <li>Multiline Text</li> <li>Text</li> <li>Text Area</li> <li>Multiline Text</li> </ul>
Student	<ul style="list-style-type: none"> <li>Lookup</li> <li>Choices</li> <li>Customer</li> <li>Lookup</li> </ul>
Course Type	<ul style="list-style-type: none"> <li>Choice</li> <li>Choice</li> <li>Choices</li> <li>Lookup</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Answer Area**

Column name	Column type
Special Notes	<ul style="list-style-type: none"> <li>Multiline Text</li> <li>Text</li> <li>Text Area</li> <li>Multiline Text</li> </ul>
Specification	<ul style="list-style-type: none"> <li>Multiline Text</li> <li>Text</li> <li>Text Area</li> <li>Multiline Text</li> </ul>
Student	<ul style="list-style-type: none"> <li>Lookup</li> <li>Choices</li> <li>Customer</li> <li>Lookup</li> </ul>
Course Type	<ul style="list-style-type: none"> <li>Choice</li> <li>Choice</li> <li>Choices</li> <li>Lookup</li> </ul>

**NEW QUESTION 242**

- (Exam Topic 3)

A company uses a model-driven app for customer support. The company has the following requirements for the app:

- Send an email in real-time to customers when they enter their email address.
- Send an email to customers at the same time every day for cases that are open for more than 24 hours. The solution should require the least amount of customization.

You need to configure the model-driven app. Which components should you use?

Components	Requirement	Component
Power Apps component framework (PCF) control	Send email to customer when email address entered.	
Classic workflow	Send email at the same time every day.	
Power Automate flow		
JavaScript		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Components	Requirement	Component
Power Apps component framework (PCF) control	Send email to customer when email address entered.	Classic workflow
Classic workflow	Send email at the same time every day.	Power Automate flow
Power Automate flow		
JavaScript		

**NEW QUESTION 243**

- (Exam Topic 3)

You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.

Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.

You need to stop the flow and correct the issue.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Disable the flow in the managed solution	<ul style="list-style-type: none"> <li>Disable the flow from the Power Automate portal</li> <li>Disable the flow from the Azure portal</li> <li>Disable the flow from the Power Automate solution</li> </ul>
Verify changes to the flow	<ul style="list-style-type: none"> <li>Run the Flow checker and then turn on the updated flow</li> <li>Use the Test feature on the updated flow and then turn on the flow</li> <li>Turn on the flow and then use the Test feature for the updated flow</li> <li>Run the Flow checker and then use the Test feature on the updated flow</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow> <https://docs.microsoft.com/en-us/power-automate/error-checker>

**NEW QUESTION 248**

- (Exam Topic 3)

A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.

You need to determine which AI Builder model types to use.

Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Recognition requirement**

**Model type**

Identify a person's age in a paragraph when written using the pattern **twenty years old**.

▼

Entity extraction
Text recognition
Key phrase

Identify items and prices from an invoice.

▼

Form processing
Text recognition
Object detection

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview> <https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

**NEW QUESTION 251**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Actions**

**Answer Area**

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

Step	Action
1	Action
2	Action

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

### Actions

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

### Answer Area

Step	Action
1	Export the user chart for import as a user chart.
2	Share the chart with the team.

#### NEW QUESTION 253

- (Exam Topic 3)

Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. Microsoft Visual Studio
- B. Maker portal
- C. Advanced Find
- D. System Settings

**Answer: B**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

#### NEW QUESTION 254

- (Exam Topic 3)

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps, Microsoft Dataverse, and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion. Where should you create the package?

- A. Office 365 admin center
- B. Azure DevOps
- C. Power Apps designer
- D. Microsoft Power Platform admin center
- E. Azure portal

**Answer: D**

#### Explanation:

A solution package is a bundle of components, such as Power Apps, Power Automate, and Microsoft Dataverse, that can be promoted from one environment to another. To create the solution package for promotion in a company that is implementing Power Apps and Power Automate, the package should be created in the Microsoft Power Platform admin center.

In the Power Platform admin center, you can create a solution package that includes the necessary components and export it as a .zip file. This file can then be imported into the desired environment, such as the user acceptance test environment, to promote the components.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/create-solution>
- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/import-solution>
- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/export-solution>

#### NEW QUESTION 256

- (Exam Topic 3)

A company has marketing teams for different regions.

A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team. The base metrics retrieved by the chatbot are relevant to all marketing teams.

The other marketing teams request access to the chatbot. You need to publish the chatbot to the entire company. What should you do?

- A. Configure the chatbot to be used with the Teams channel.
- B. Submit the chatbot for admin approval.
- C. Copy the published chatbot link and email it to the other teams
- D. Invite the other teams to the team that has the chatbot.
- E. Export the chatbot and import it into a corporate environment.

**Answer: B**

#### Explanation:

Show to teammates and shared users

You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.

Important

Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams>

**NEW QUESTION 257**

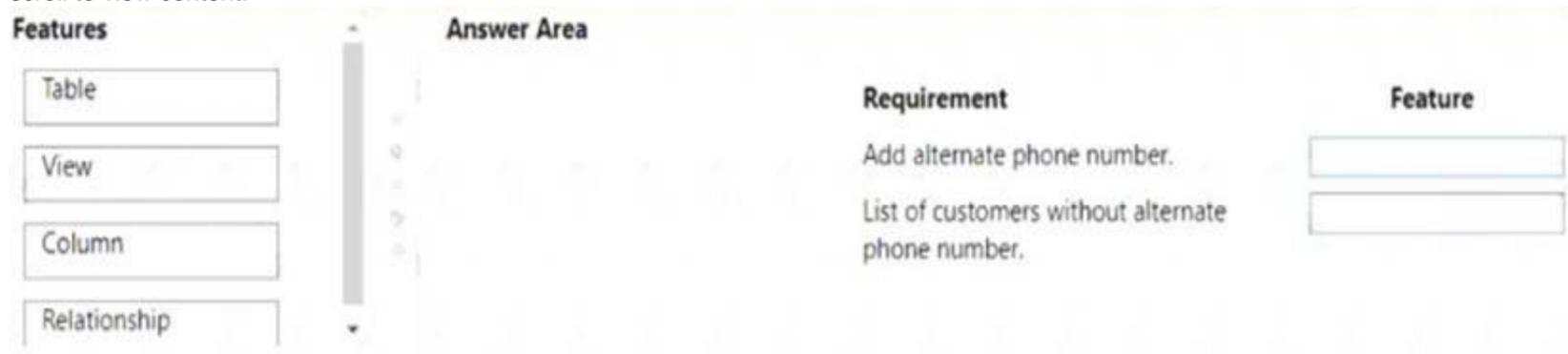
- (Exam Topic 3)

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

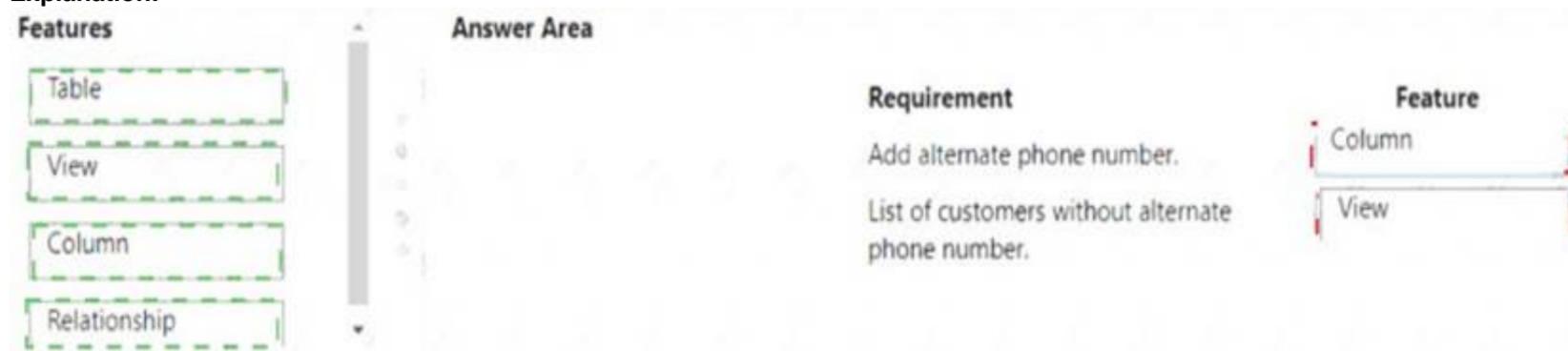
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**



**NEW QUESTION 259**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**NEW QUESTION 263**

- (Exam Topic 3)

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

- A. Ensure that all user sessions are signed out except for locked user sessions.
- B. Ensure that the User1 account has an active user session on the device.
- C. Ensure that all user sessions are signed out.
- D. Ensure that there are no active user sessions on the device.

**Answer:** D

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

**NEW QUESTION 264**

- (Exam Topic 3)

A user needs to create a Power Apps portal app.  
 The user is getting a permission denied error when creating the portal app.  
 You need to configure permissions to create the portal app.  
 Which three permissions should you configure? Each correct answer presents part of the solution.  
 NOTE: Each correct selection is worth one point.

- A. In the Power Platform admin center, ensure that the user account has read-write access.
- B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
- C. In Azure Active Directory, ensure that the user has permission to register an app.
- D. In the Power Platform admin center, change the portal app owner to the user.
- E. In the Power Platform admin center, ensure that the user has the System administrator security role.

**Answer:** ACE

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems> <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal>  
<https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required>

**NEW QUESTION 267**

- (Exam Topic 3)

You create a canvas app.  
 The app requires access to data that is stored in collections. The app must provide the following actions:

- Create a new collection variable.
- Remove table values from a collection. You need to configure functions for the app.

Which functions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Action	Function
Create a new collection variable.	<ul style="list-style-type: none"> <li>Collect</li> <li>Set</li> <li>Select</li> <li><b>Collect</b></li> <li>AddColumns</li> </ul>
Remove table values from a collection.	<ul style="list-style-type: none"> <li>Clear</li> <li><b>Clear</b></li> <li>Reset</li> <li>Revert</li> <li>DropColumns</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Action	Function
Create a new collection variable.	<ul style="list-style-type: none"> <li>Collect</li> <li>Set</li> <li>Select</li> <li><b>Collect</b></li> <li>AddColumns</li> </ul>
Remove table values from a collection.	<ul style="list-style-type: none"> <li>Clear</li> <li><b>Clear</b></li> <li>Reset</li> <li>Revert</li> <li>DropColumns</li> </ul>

**NEW QUESTION 271**

- (Exam Topic 3)

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content. You need to determine why users are unable to access the content. What is the cause of the user s problems?

- A. The Power BI dashboard is not shared.
- B. The Power BI interactions property on the Power BI tiles is set to Off.
- C. The Power BI connection is not shared.
- D. The Power BI Display mode property on the Power BI tiles is set to Disabled

**Answer:** A

**Explanation:**

When embedding a Power BI tile in a Canvas app, there are several factors that must be considered in order to ensure that users have access to the content. One of the most important is sharing the Power BI dashboard that the tile is embedded in. If the dashboard is not shared with the users, they will not be able to view the content in the tile.

To share a Power BI dashboard, you must have the "Edit" permission for the dashboard. Once you have this permission, you can share the dashboard with other users by following these steps:

- > Click the "Share" button in the top-right corner of the dashboard.
- > In the "Share" pane that appears, enter the email addresses of the users that you want to share the dashboard with.
- > Select the level of access that you want to grant to the users. You can choose to give them "View" access, which allows them to view the dashboard but not make changes, or "Edit" access, which allows them to view and make changes to the dashboard.
- > Click the "Share" button to share the dashboard with the users. Additionally, there are other factors that could cause user's problems:
- > B. The Power BI interactions property on the Power BI tiles is set to Off. In that case, the user's won't be able to interact with the visuals.
- > C. The Power BI connection is not shared. In that case, the user's won't have the access to the data source
- > D. The Power BI Display mode property on the Power BI tiles is set to Disabled, in that case the user's won't see the tile

It is important to check all of these factors and ensure that they are properly configured in order to ensure that users have access to the content.

References:

- > <https://docs.microsoft.com/en-us/power-bi/service-admin-share-dashboard>
- > <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/embed-power-bi>
- > <https://docs.microsoft.com/en-us/power-bi/service-embed-content/embed-in-powerapps>

**NEW QUESTION 275**

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

A user must be able to view system posts and activities in a dashboard. You need to create the dashboard for the user.

Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Display system posts	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; margin-bottom: 5px;">▼</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Timeline</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Organization insights</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">IFrame</div> <div style="padding: 2px 5px;">Relationship Insights</div> </div>
Display activities	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; margin-bottom: 5px;">▼</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Lists</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Social Insights</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Organization Insights</div> <div style="padding: 2px 5px;">Relationship Insights</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Box 1: Timeline

The timeline helps agents see all customer interaction history across channels, personnel, and the support lifecycle. The timeline is used across Dynamics 365 applications to capture activities like notes, appointments, emails, tasks, and more, to ensure that all interactions with the customer are tracked and visible over time. Agents use the timeline to quickly catch up on all of the latest activity details with the customer to provide the most personalized support experience.

Box 2: Lists Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide-timeline-adm>

**NEW QUESTION 277**

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## Relate Links

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