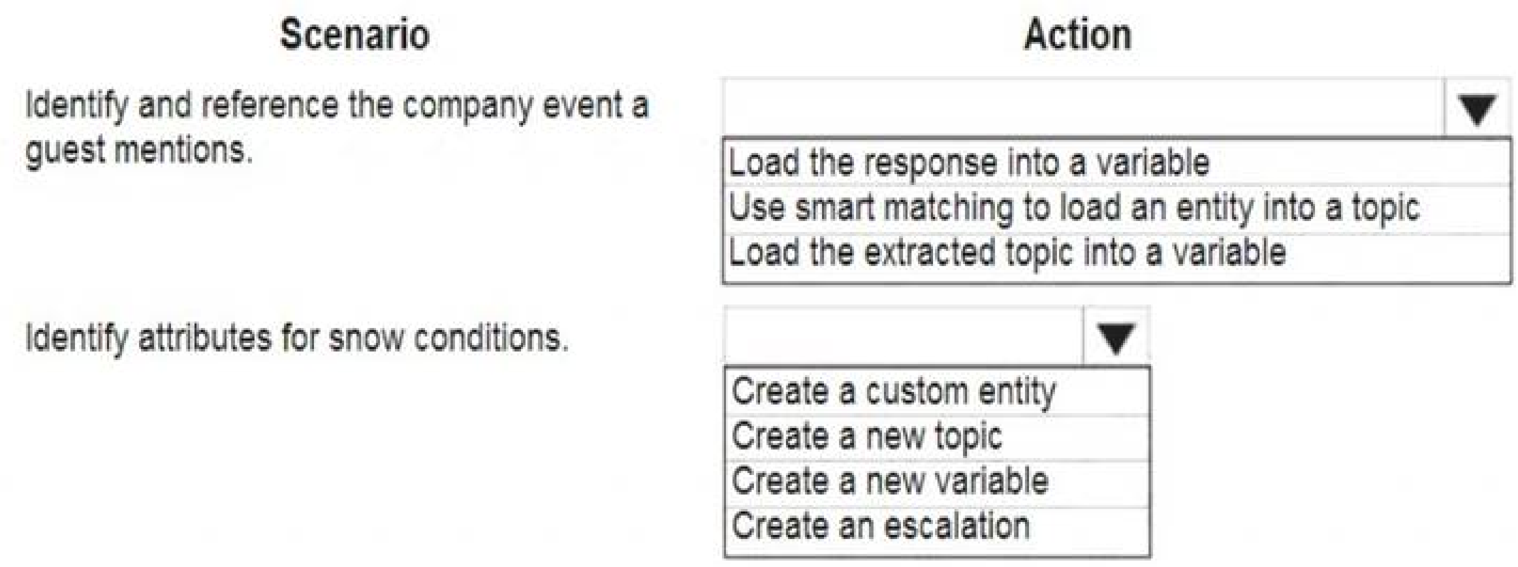
Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

NEW QUESTION 1
- (Exam Topic 1)
A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.
You need to determine how to design the chat solution to answer those questions. What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated
Box 1: Load the extracted topic into a variable
Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.
In Power Virtual Agents, a topic defines a how a bot conversation plays out.
A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.
Box 2: Create a custom entity
The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 2
- (Exam Topic 1)
You need to design the resort portal to meet the business requirements. Which data source should you use?

A. Microsoft Excel
B. Azure SQL Database
C. SQL Server
D. Common Data Service

Answer: A

NEW QUESTION 3
- (Exam Topic 1)
You need to create the FAQ solution content What should you do first?

A. AI Builder
B. Suggest topics
C. Automate
D. Trigger phrases

Answer: B

Explanation:
You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.
- Import Suggested Topics from FAQ webpage.
- Add a topic.
- Enable the topics Reference:
https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx

NEW QUESTION 4
- (Exam Topic 1)
You need to embed the business card solution in the check-in app. What you use?

A. control

B. Button control
C. Custom component
D. AI Builder component

Answer: D

NEW QUESTION 5
- (Exam Topic 2)
You need to set up the new service request completion process.
Which two components should you include in the solution? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. connection reference
B. business process flow
C. Power Automate flow
D. connection

Answer: AC

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference

NEW QUESTION 6
- (Exam Topic 2)
You need to implement the requirement for the VP of sales. What should you do?

A. Use a test account with a base security role with QV security added.
B. Add the System Administrator security role to your user account.
C. Use a test account with only QV security added.
D. Add QV security to your user account.

Answer: A

Explanation:
A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.
Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.
Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to the system.
To set up the base security role for the first time
- create a new empty security role.
- add the minimum privileges required to access the system.
- add the privileges required for the basic functionalities.
- test the role with the test user account.
- add the permissions to the entities that all users can access (e.g. reference data).

Reference: https://linnzawwin.blogspot.com/2020/07/minimum-privileges-required-to-log-in.html

NEW QUESTION 7
- (Exam Topic 2)
You need to address the executive's concerns regarding unnecessary data access.
Which security changes should you make? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Concern – Unnecessary user access to client data during verification

Security Measure –

Assign records to the user doing the verification and change table security to basic.
Assign records to a service account and share the record with the team member doing the verification.
Assign records to a service account and add the team member doing the verification by using an access team.

Concern – Unnecessary user access to client data after the request is completed

Security Measure –

Assign records to the QV team when the service request is completed.
Assign records to a service account when the service request is completed.
Assign records to the team member doing the verification when the service request is completed.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Assign records to a service account and add the team member doing the verification by using an access team.
When to use access teams
* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.
* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.
* A unique set of users requires access to a single record without having an ownership of the record. Box 2: Assign records to the QV team when the service request is completed.
Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.
• When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborat

NEW QUESTION 8
- (Exam Topic 2)
You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Deployment option for changes to an unrelated table

Deploy a patch with the changes made from the current solution.
Deploy a full copy of the new solution with the changes using the upgrade option.
Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option for automation enhancements

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.
Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.
Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Deploy a patch with the changes made from the current solution. Scenario:
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.
Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.
Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using
service accounts.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Note:
Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.
Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.
Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions

NEW QUESTION 9
- (Exam Topic 2)
You need to resolve the issue reported by substitute employees after they are assigned service requests. How should you configure the system? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Aspect	Configuration
Relationship	Service Request 1:N Qualification Service Request N:N Qualification Service Request N:1 Qualification
Cascading rule	Restrict Cascade All Cascade None

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Service Request 1:N Qualification
When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Box 2: Cascade All
Cascade All - Perform the action on all referencing table records associated with the referenced table record. Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-b

NEW QUESTION 10
- (Exam Topic 2)
You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow.
What should you do?

A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

Answer: B

NEW QUESTION 10
- (Exam Topic 2)
You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Control
Process qualification records for a service request.	Switch Condition Apply to Each
Evaluate a qualification.	Do until Condition Apply to Each

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Apply to each
You can use the Apply to each action to process a list of items periodically. Box 2: Do until
The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.
Reference: https://docs.microsoft.com/en-us/power-automate/apply-to-each https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/

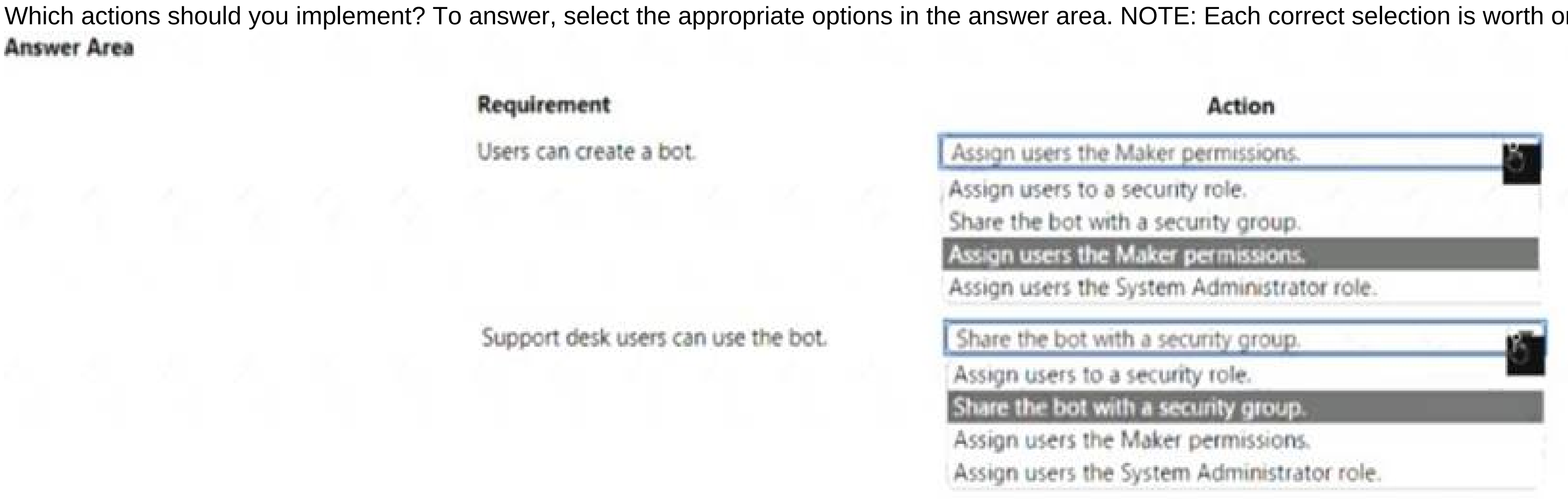
NEW QUESTION 13
- (Exam Topic 2)
You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment.
What should you do?

A. Share a copy of the desktop flow with a member of internal IT.
B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
C. Send a copy of the desktop flow to a member of internal IT.
D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D

Explanation:
Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.
Flows with PowerApps steps
Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue then other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.
Reference: https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues

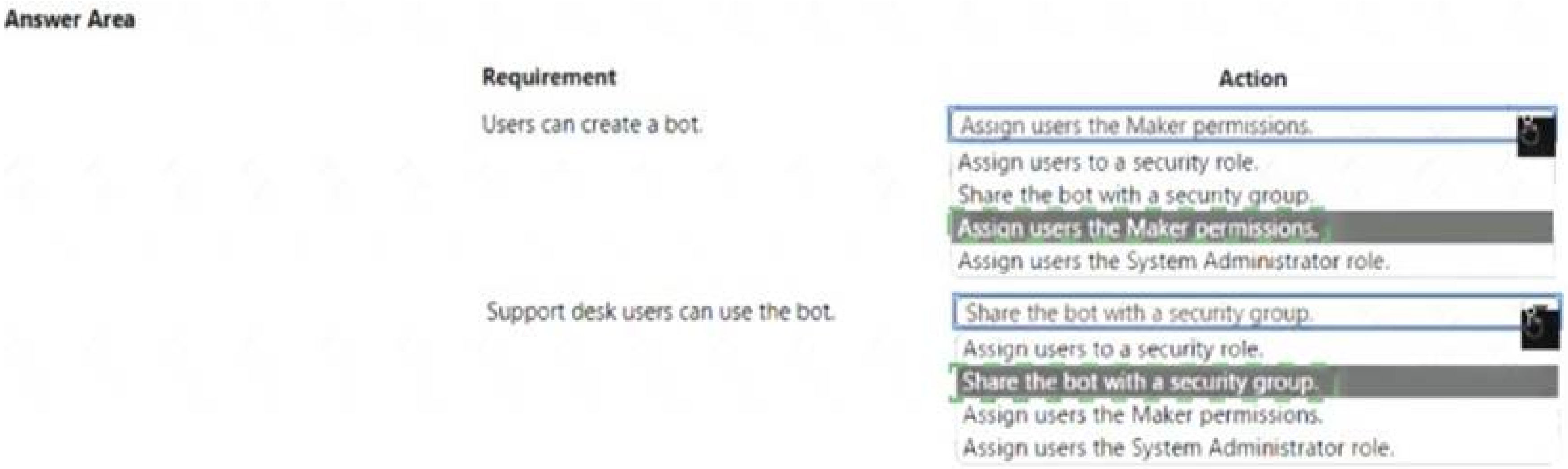
NEW QUESTION 15
- (Exam Topic 3)
A company plans to implement chatbots by using Power Virtual Agents. The company has the following requirements for the bots:
• Users in the accounting department must be able to create a bot for frequently asked questions.
• The support desk users must be able to use the bot.
The users must not be able to change environment parameters in the Microsoft Power Platform environment. You need to configure the permissions for the bots.
Which actions should you implement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

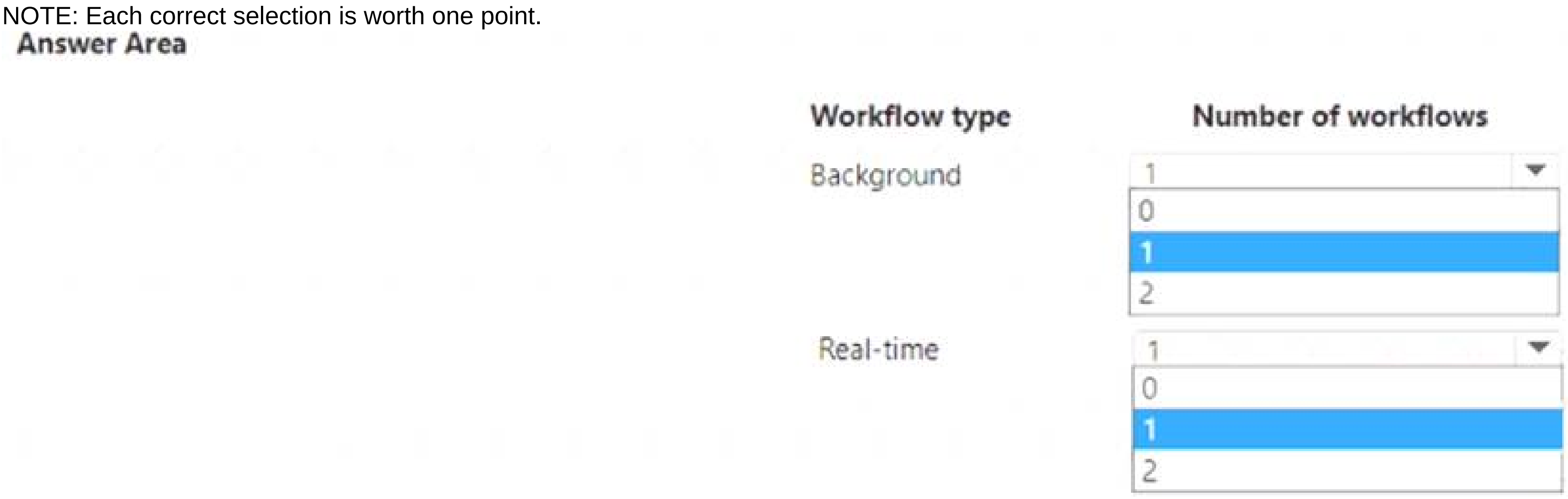
Answer: A

Explanation:



NEW QUESTION 18
- (Exam Topic 3)
You plan to create classic workflows for process automation on the Account table. The process automation has the following requirements:
• If the Account Name column changes, a custom column named Previous Name must be updated with the original value.
• If the Credit Limit column changes, an email must be sent to the record owner with the new value.

• Asynchronous processes must be used whenever possible. You need to implement the process automation.
What is the minimum number of workflows you should use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

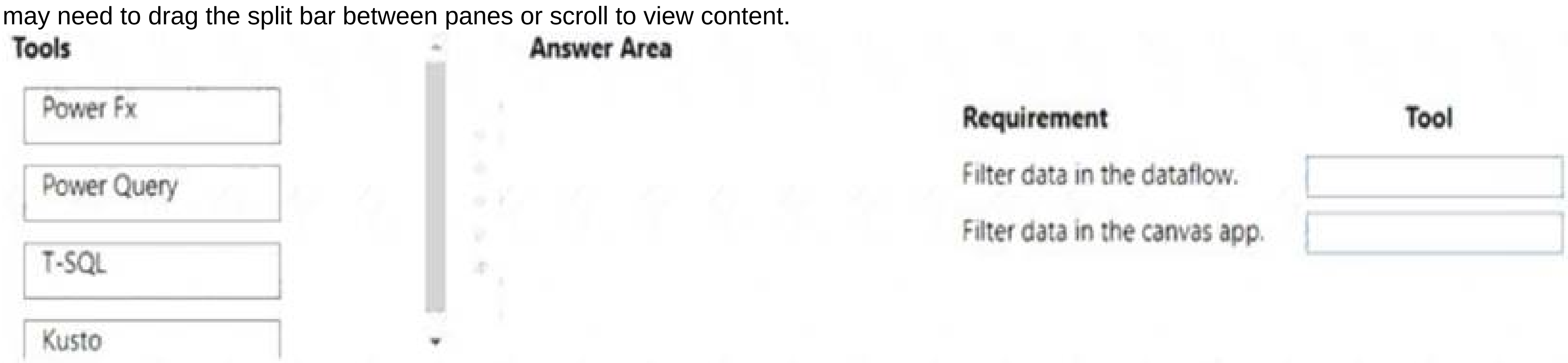


A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 19
- (Exam Topic 3)
You create a canvas app that uses data from a Microsoft SQL Server database.
You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.
You need to filter data in the dataflow and in the canvas app.
Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
First Box: Power Query
To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.
Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.
Reference: https://docs.microsoft.com/en-us/power-query/ https://docs.microsoft.com/en-us/power-query/transform/filter-rows-by-condition
2nd Box: Power Fx
To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and code-based platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.
Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can

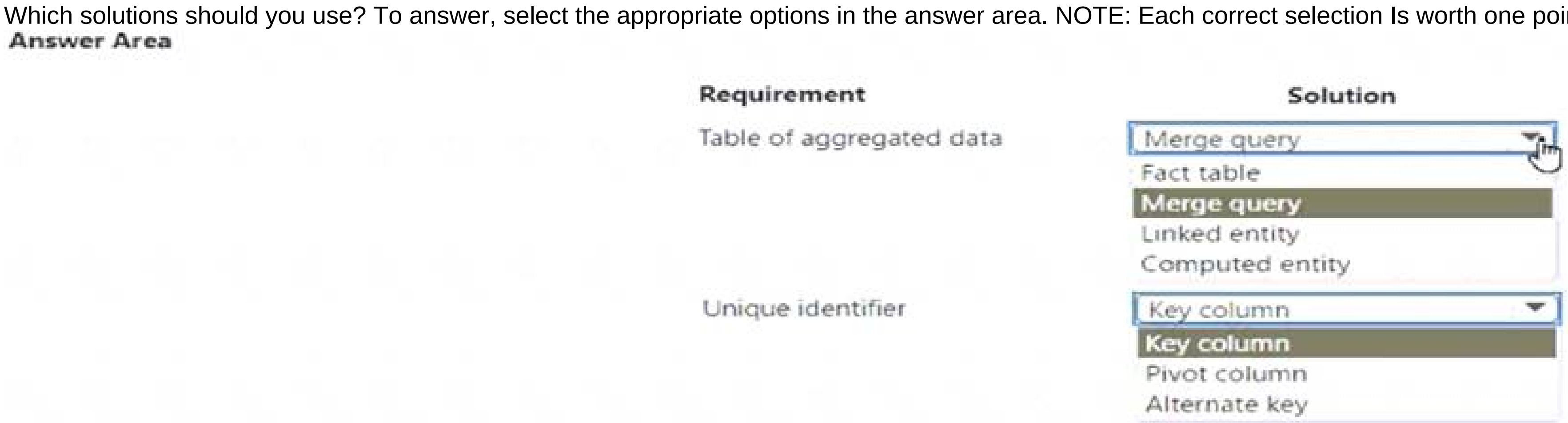
filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.
Reference: https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas

NEW QUESTION 22
- (Exam Topic 3)
You are creating tables for use with Microsoft Power components.
The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.
You need to apply this restriction to the solution, Where should you make the changes?

A. Power Apps
B. Default solution
C. Segmented solution
D. Unmanaged solution
E. Managed solution

Answer: C

NEW QUESTION 23
- (Exam Topic 3)
You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:
• A table of aggregated data must be created in dataflow storage.
• A unique identifier must be created for the table.
You need to configure the dataflow.
Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection Is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 26
- (Exam Topic 3)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team. What should you do?

A. Share the chart with the team.
B. Assign the chart to each person on the team.
C. Export the user chart to Power B
D. Import the chart as a Power BE visualization.
E. Export the user chart for import as a user chart.

Answer: A

NEW QUESTION 31
- (Exam Topic 3)
You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	Configure mobile settings set on the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.
Users can open cases but cannot see the subject of the case.	Configure mobile settings set at the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.
Users report that they cannot access the system from the Dynamics 365 mobile app.	Configure mobile settings set at the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
* 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
* 2. Users can open cases but cannot see the subject of the case - “configure mobile settings at the field level within the case form
* 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon

NEW QUESTION 33
- (Exam Topic 3)
You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic. You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

A. Bot
B. Topic
C. Context

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot

NEW QUESTION 38
- (Exam Topic 3)
You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams. Users report that they are unable to view the app in Teams. You need to ensure that users can access the app. What should you do?

A. Share the app with a security group by using the Maker portal.
B. Share the app with a security group in Teams.
C. Request that a tenant administrator pin the app to the app bar in Teams.
D. Publish the app by using the Maker portal.
E. Share the app with individual users by using the Maker portal.

Answer: C

Explanation:
When you create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams, the app needs to be added to the app bar in Teams before it can be accessed by users. This can only be done by a tenant administrator. To ensure that users can access the app, you would need to request that the tenant administrator pin the app to the app bar in Teams.
Sharing the app with a security group by using the Maker portal (A) or in Teams (B) would allow users in that group to access the app, but they would still need to be able to find and open the app.
Here are some references from Microsoft that may be helpful in understanding how to make Power Apps app available in Teams:
- Microsoft docs: Add a Power Apps app to a Microsoft Teams channel
- Microsoft docs: Pin a Power Apps app to the app bar in Microsoft Teams
- Microsoft docs: Distribute Power Apps for Microsoft Teams

NEW QUESTION 39
- (Exam Topic 3)
You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:
• The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
• The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.
You need to configure the app with the least amount of effort.
What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated with low confidence

NEW QUESTION 42
- (Exam Topic 3)
A company uses a canvas app.
Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over $1 million.
You need to configure an approval process without using code. What should you create?

A. Column Expression
B. Power Automate cloud flow
C. Azure Service Bus service
D. Power Apps component framework (PCF) control

Answer: B

NEW QUESTION 43
- (Exam Topic 3)
A company plans to automate the following manual processes by using Power Automate. You need to identify UI flow types for the two business processes.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application Description automatically generated

NEW QUESTION 46
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to
determine the age group.
Does this meet the goal?

A. Yes
B. No

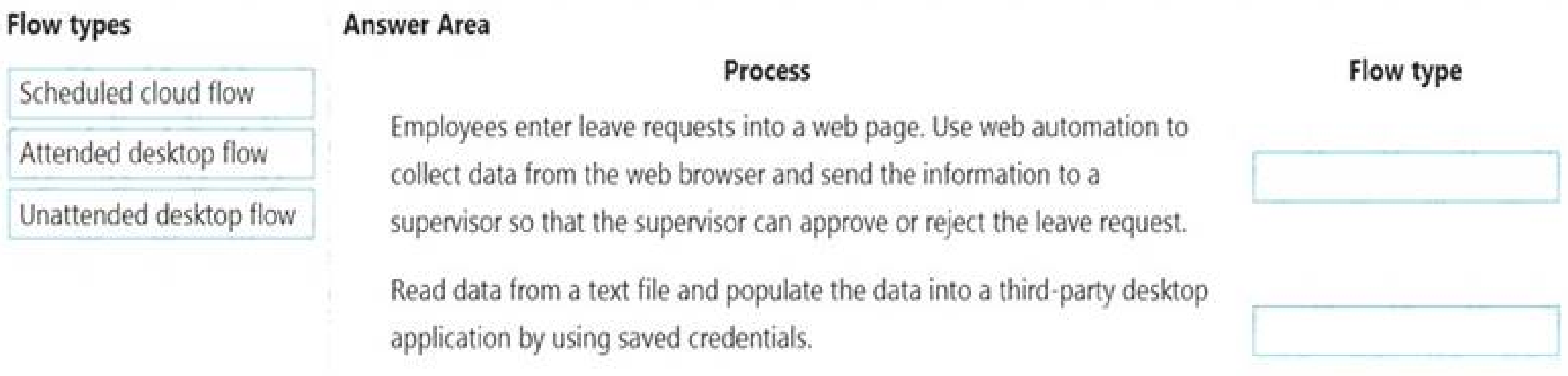
Answer: B

NEW QUESTION 48
- (Exam Topic 3)
You deploy a Power Vitlu.il Agents chatoot that integrates with Dynamics 365 Omnichannel for Customer Service.
You observe that the chatbot is not able to recognize the questions asked by use's.
You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort.
What should you do?

A. Add a fallback topic
B. Create new topics.
C. Create an entity.
D. Modify the Escalate system topic.

Answer: A

NEW QUESTION 52
- (Exam Topic 3)
You are examining several processes to determine if you can automate the processes by using Power Automate.
The processes must run without human intervention when possible.
You need to determine which flow type should be used for each process.
Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Text Description automatically generated
Box 1: Attended desktop flow
Desktop flows are used to automate tasks on the Web or the desktop.
To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection.
Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers.
Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies.
To provide automation solutions for these applications, Power Automate Desktop supports all major browsers through its web automation actions.
Box 2: Unattended desktop flow.
Unattended desktop flows are best for applications that do not need human supervision. References:
https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction
https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow

NEW QUESTION 55
- (Exam Topic 3)
A company is building a Power Virtual Agents chatbot.
Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.
You need to configure the bot.
Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

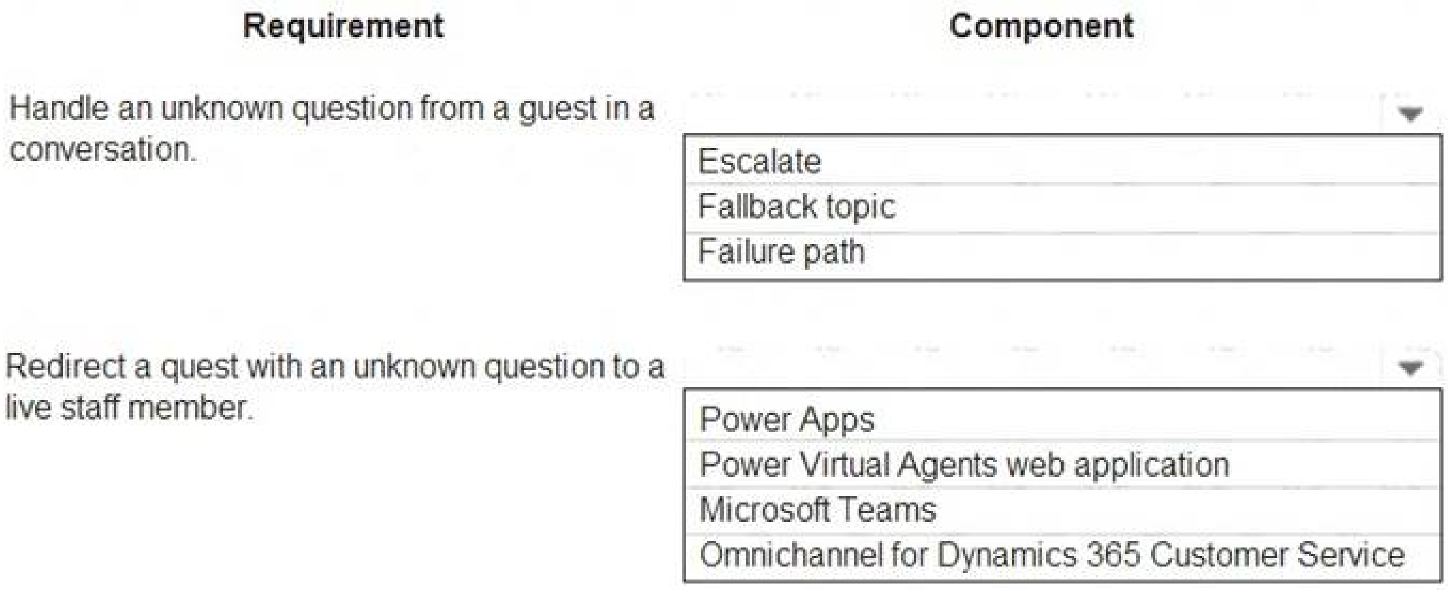
NEW QUESTION 59
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:
Relevance Search brings the following benefits:
- Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- Includes the ability to search documents found in Notes and Attachments on Emails and Appointments Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 63
- (Exam Topic 3)
You need to design the FAQ solution to handle unknown responses.
Which component should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

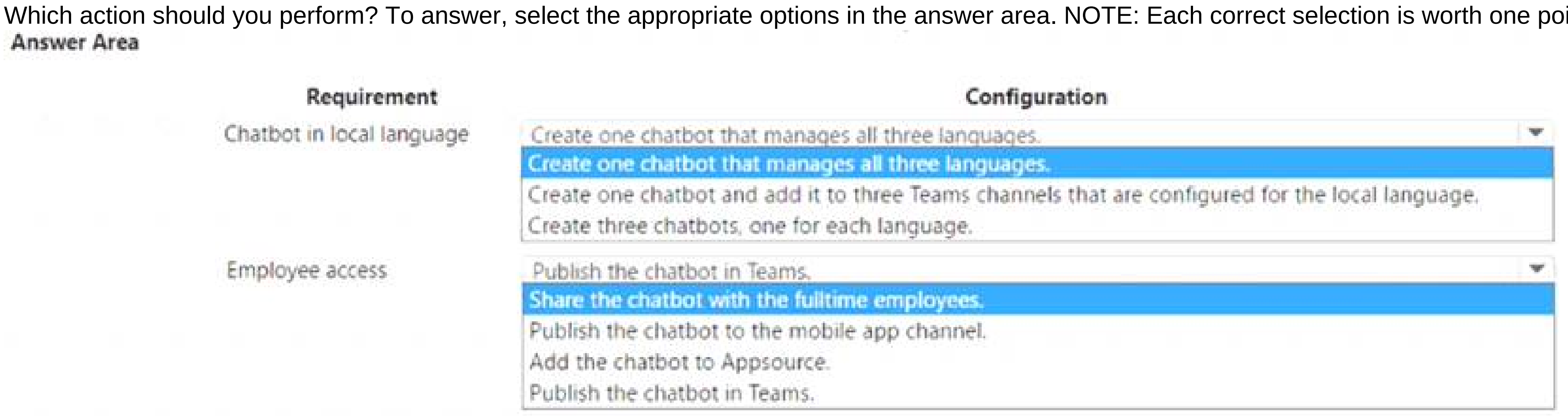


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off

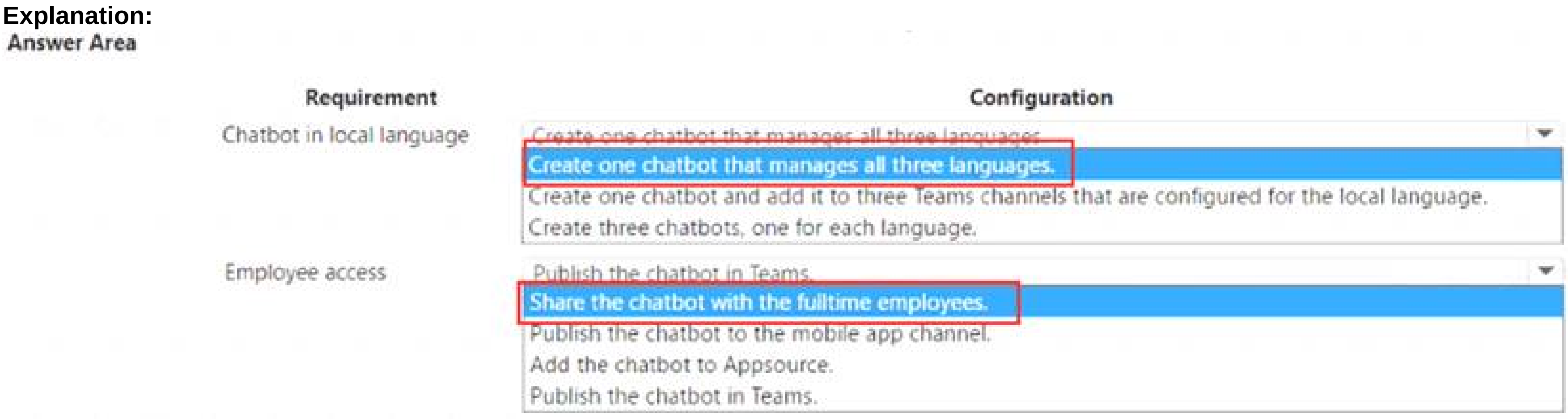
NEW QUESTION 65
- (Exam Topic 3)
You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.
The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:
• It must be in the local language.
• Only fulltime employees may access the chatbot. You need to configure the chatbot.
Which action should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 69
- (Exam Topic 3)
You need to build a Power Bl dashboard for sales managers to track opportunities.
When a new sale closes that is greater than S1 million, a notification must pop up and an email must be sent to the leadership team.
You need to ensure the email is sent without editing the Microsoft Dataverse.
Which two elements should you configure? Each correct answer is part of the solution. NOTE: Each correct selection is worth one point.

A. alerts in Power Bl
B. a calculated column in the Dataverse
C. a custom connector
D. a paginated report to save to Microsoft OneDrive
E. a Power Automate flow

Answer: AE

Explanation:
In order to build a Power Bl dashboard for sales managers to track opportunities and send notifications and emails when a new sale closes that is greater than S1 million, you should configure:
* A. alerts in Power Bl: You can set up alerts in Power Bl that will trigger when a specific condition is met. For example, you can set an alert to trigger when the value of a specific field in the "Opportunities" table exceeds $1 million.
* E. a Power Automate flow: To send an email to the leadership team when an alert is triggered, you can create a Power Automate flow that is triggered by the Power Bl alert. The flow can then use the "Send an email" action to send an email to the leadership team with the necessary information about the sale that exceeded $1 million.
References:
- https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-alerts
- https://docs.microsoft.com/en-us/power-platform/admin/alerts-overview

NEW QUESTION 71
- (Exam Topic 3)
A company uses a model driven app.
The company needs to automatically update the Status column in real time. You need to configure this feature.
Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

A. Yes
B. No

Answer: B

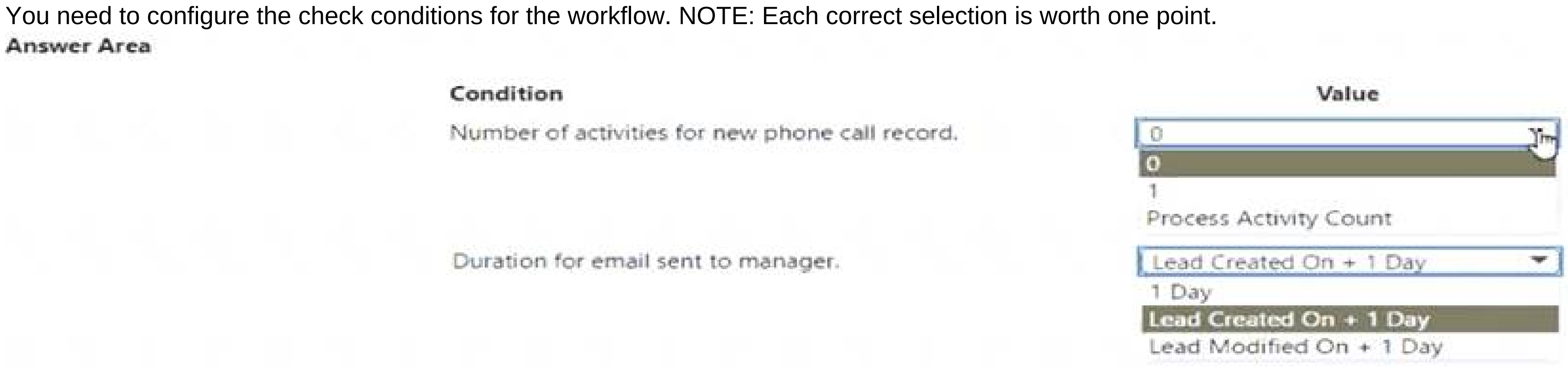
NEW QUESTION 75
- (Exam Topic 3)
A company has locations in the United States, Brazil, India. and Japan. The company conducts financial transactions in all of these regions.
Financial transactions in Brazil are going to stop, but the office will remain open.
Users must longer be able to create records associated with the Brazilian currency. Historical records must remain intact
You need to configure Microsoft Dataverse to meet the requirement
What should you do?

A. Rename the Brazilian currency.
B. Delete the Brazilian currency record.
C. Disable the Brazilian language pack
D. Deactivate the Brazilian currency record.

Answer: D

Explanation:
You can't delete currencies that are in use by other records; you can only deactivate them. Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies

NEW QUESTION 77
- (Exam Topic 3)
A company has a Power Apps app.
The app must meet the following requirements:
• Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
• An email must be sent to the manager if the phone call record created is not completed after one day. A classic workflow must run when a lead record is assigned.
You need to configure the check conditions for the workflow. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

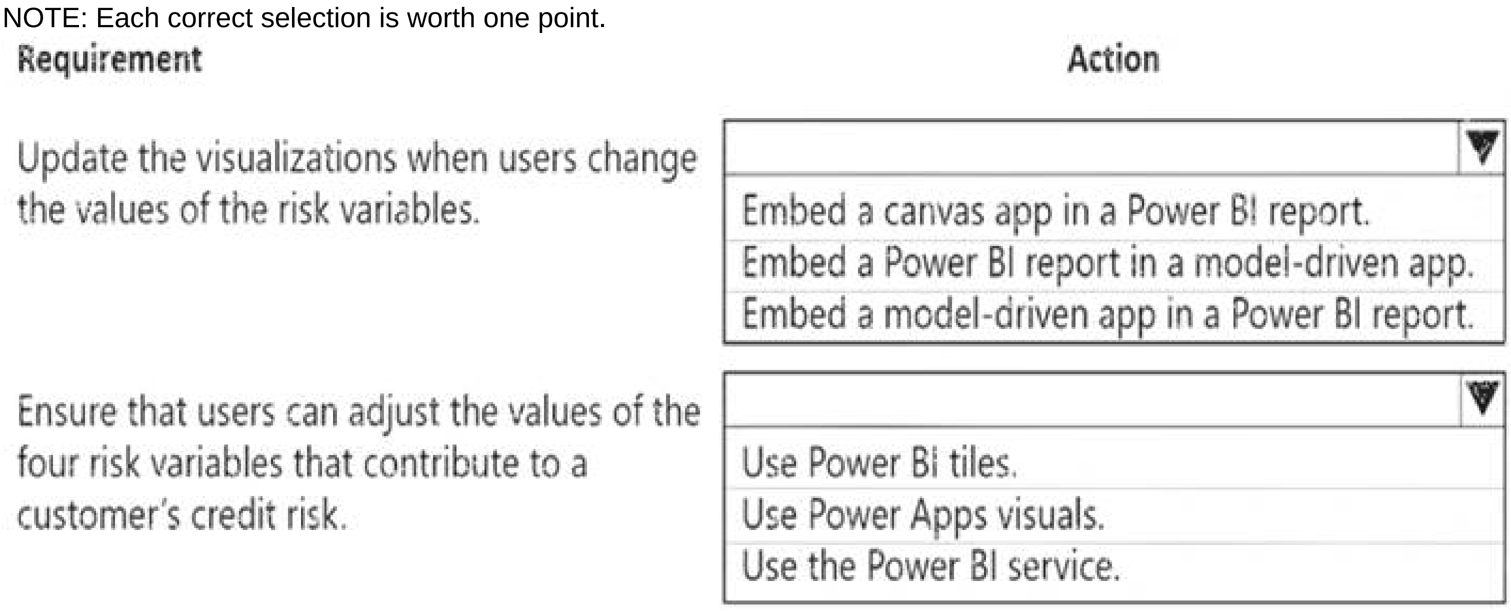
NEW QUESTION 78
- (Exam Topic 3)
You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete.
The changes must meet the following requirements:
• Must be clearly identified so that they are not confused with system components and components from other solutions.
• Must not affect any existing components in the test environment. You need to prepare a solution for deployment to the test environment.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Step 1: Create a new publisher Solution publisher
Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.
Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution
Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.
Step 3: Add the table top the solution and add the new column. Step 4: Run the solution checker on the solution
Use solution checker to validate your model-driven apps in Power Apps.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker

NEW QUESTION 82
- (Exam Topic 3)
A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.
You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.
You need to create the solution.
Which action should you perform? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Embed a Power BI report in a model-driven app
You can embed a Power BI report in a model-driven app main form. Box 2: Use the Power BI service.
The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model-driven apps,
your users have a powerful way to work with your app's data.
Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi

NEW QUESTION 85
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

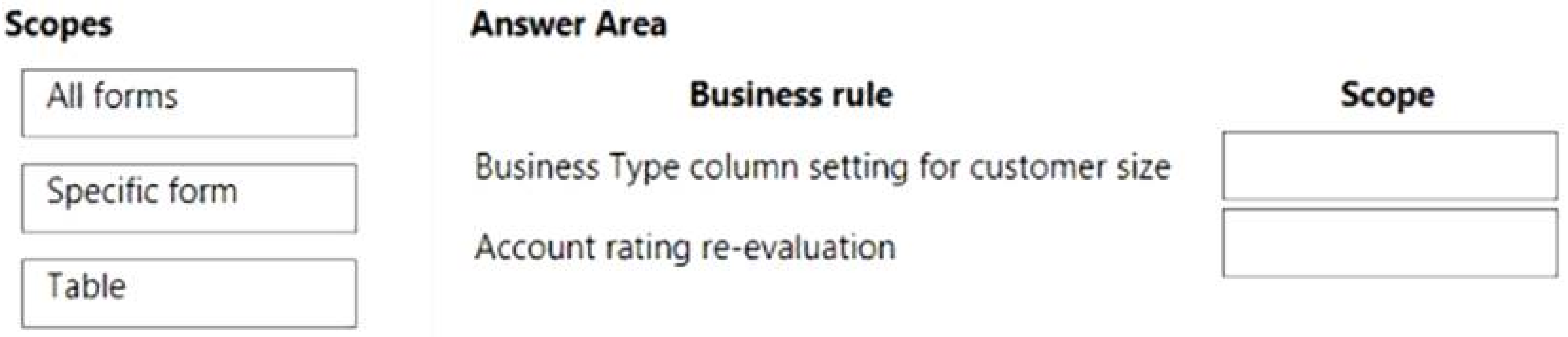
A. Yes

B. No

Answer: B

Explanation:
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 89
- (Exam Topic 3)
A company is creating a canvas app and a model-driven app to manage their customer accounts.
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.
You need to configure the scope for the business rules.
Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

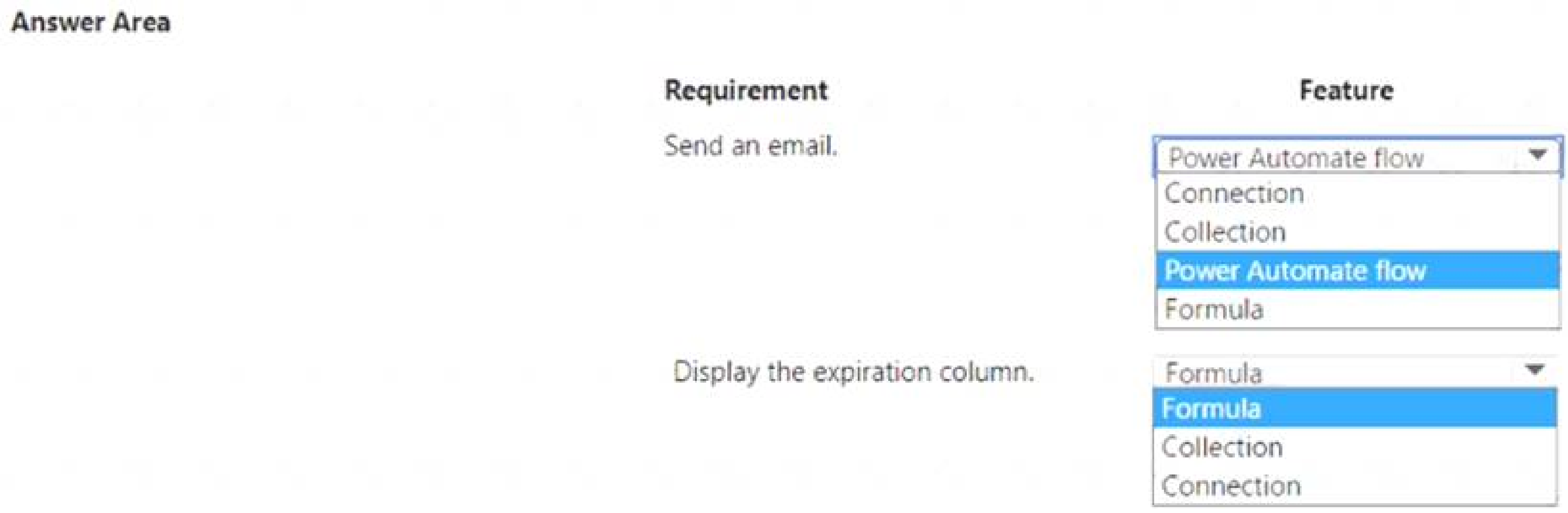


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Table
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
Scope the business rule to Entity (Table). Box 2: Specific form
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.
For Model
The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:
If you select this item... The scope is set to...
Entity- The table and all forms for the table All Forms- All forms for the table
Specific form (account Main Form, for example) - Just that form
Reference: https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations

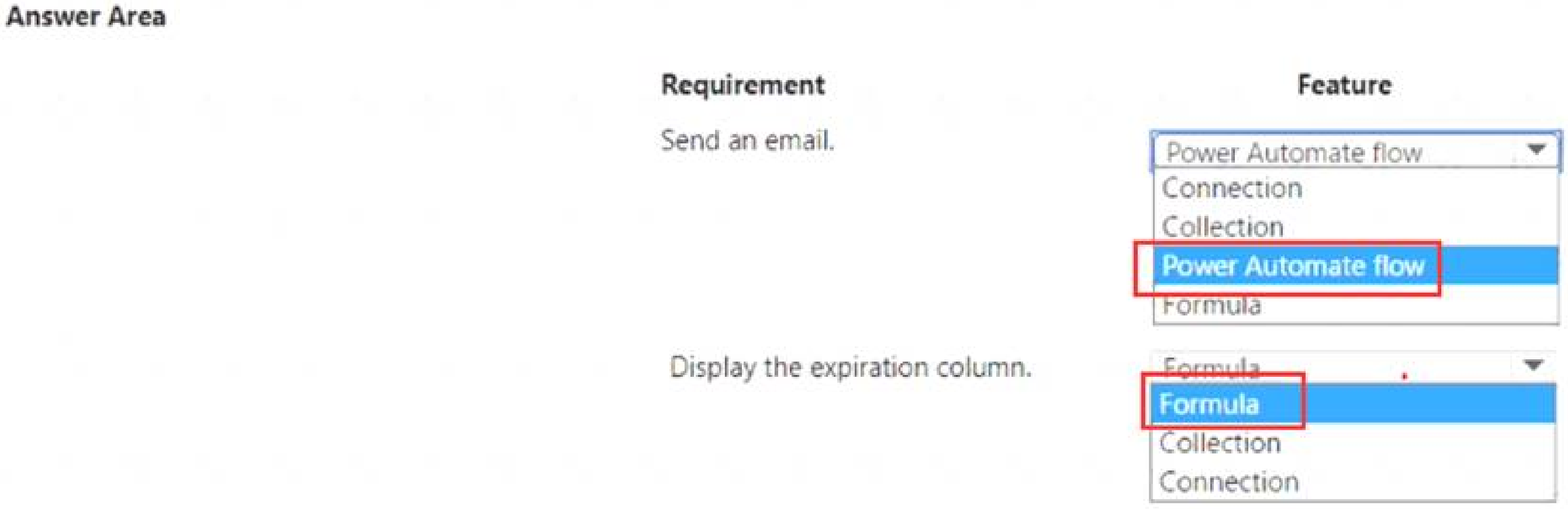
NEW QUESTION 90
- (Exam Topic 3)
You plan to create a canvas app.
The app must meet the following requirements:
• Send an email after a record is saved.
• Display the expiration column on a form if the creation date of the record is older than 90 days. You need to configure the app.
Which features should you use? To answer, select the appropriate options in the answer area.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 95
- (Exam Topic 3)
You have a canvas app.
The canvas app must store data in a variable that is available only to the current screen. You need to create the variable.
Which two functions should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Navigate
B. UpdateContext
C. Set
D. Collect
E. SaveData

Answer: BC

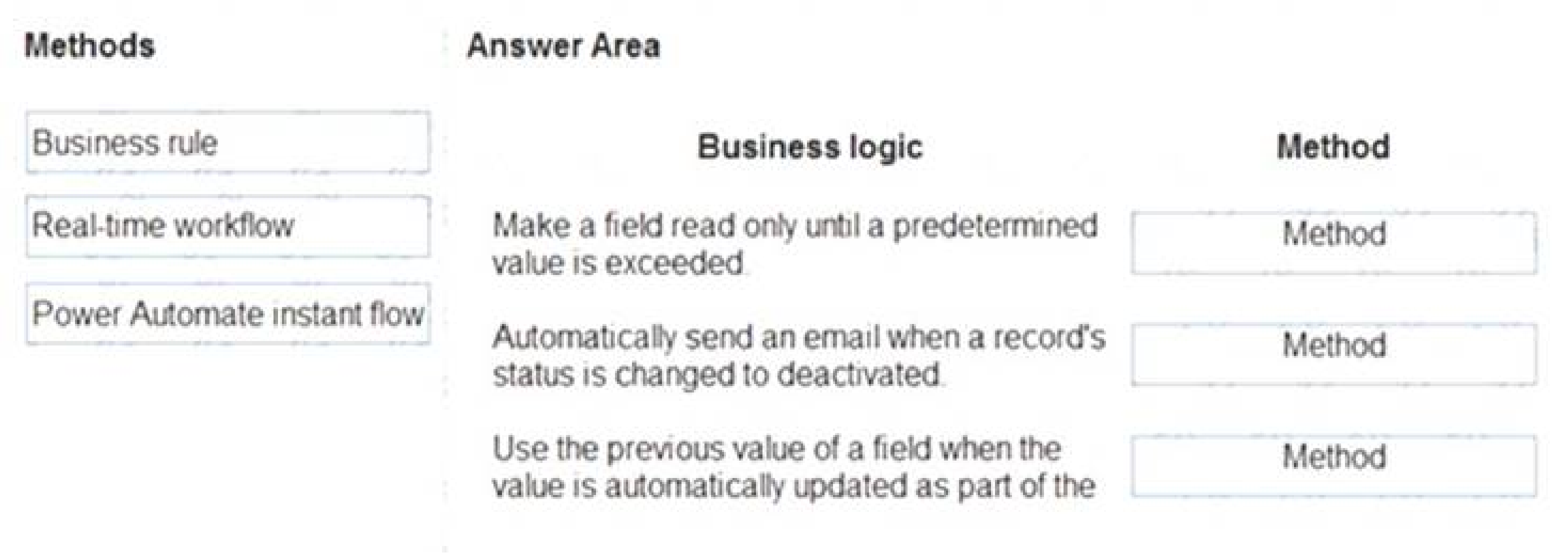
Explanation:
* B. UpdateContext function can be used to create a variable that is only available to the current screen. This function takes in an object that defines the variable and its initial value, and updates the context of the current screen with that variable. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-updatecontext
* C. Set function can be used to assign a value to a variable. The Set function sets a variable to a specified value, which is useful when you need to update the value of a variable. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-set

NEW QUESTION 98
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.
Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 100
- (Exam Topic 3)
You are implementing a model-driven app to support a new line of business. There are several places where automated business logic must be applied. You need to determine how to apply the business logic.
Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

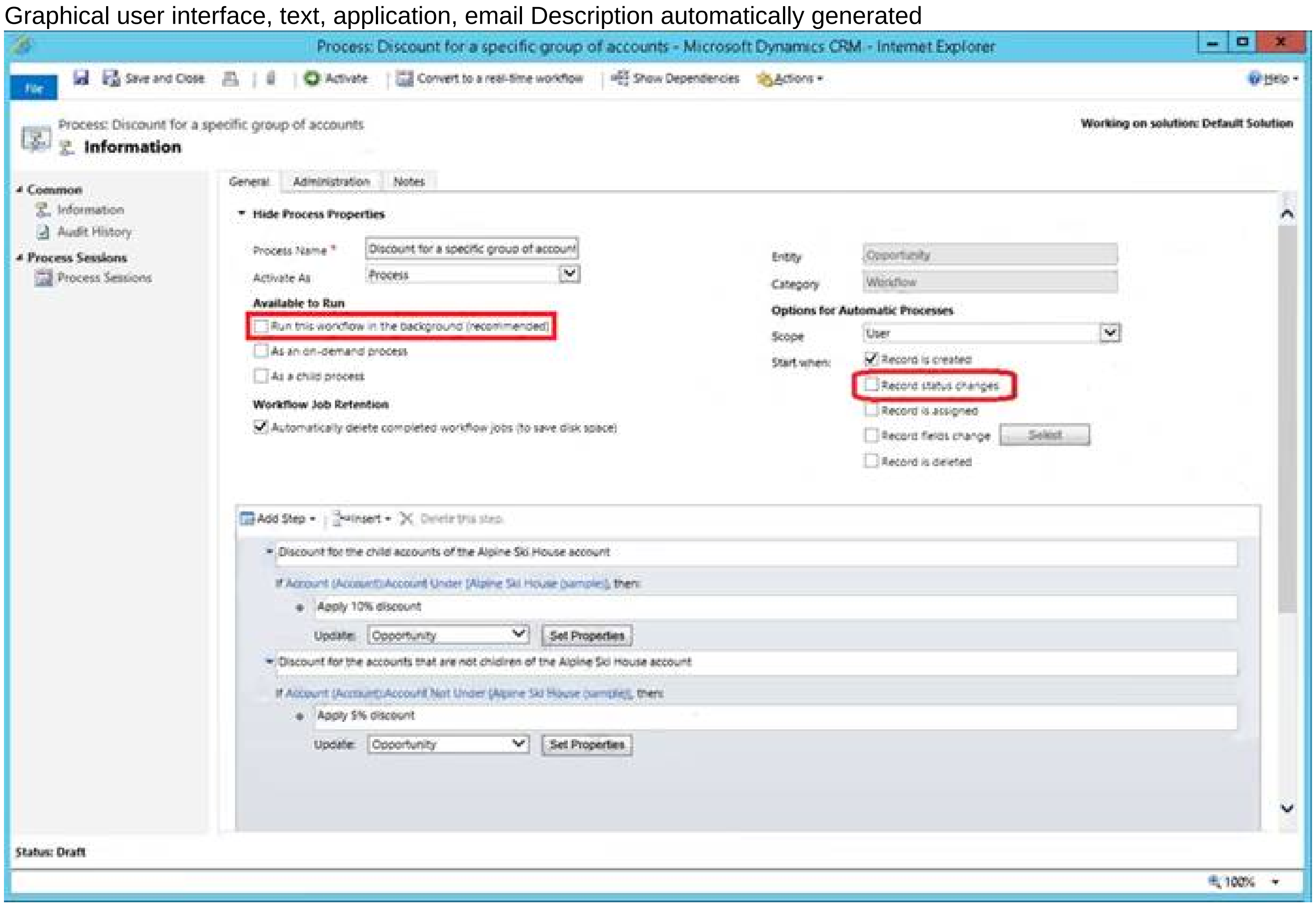


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Business rule
By combining conditions and actions, you can do any of the following with business rules:
- NSE5_FSM-5.2 Set column values
- Clear column values
- Set column requirement levels
- Show or hide columns
- Enable or disable columns
- Validate data and show error messages
- Create business recommendations based on business intelligence. Box 2: Real-time workflow

Real-time workflows:
Graphical user interface, text, application, email Description automatically generated

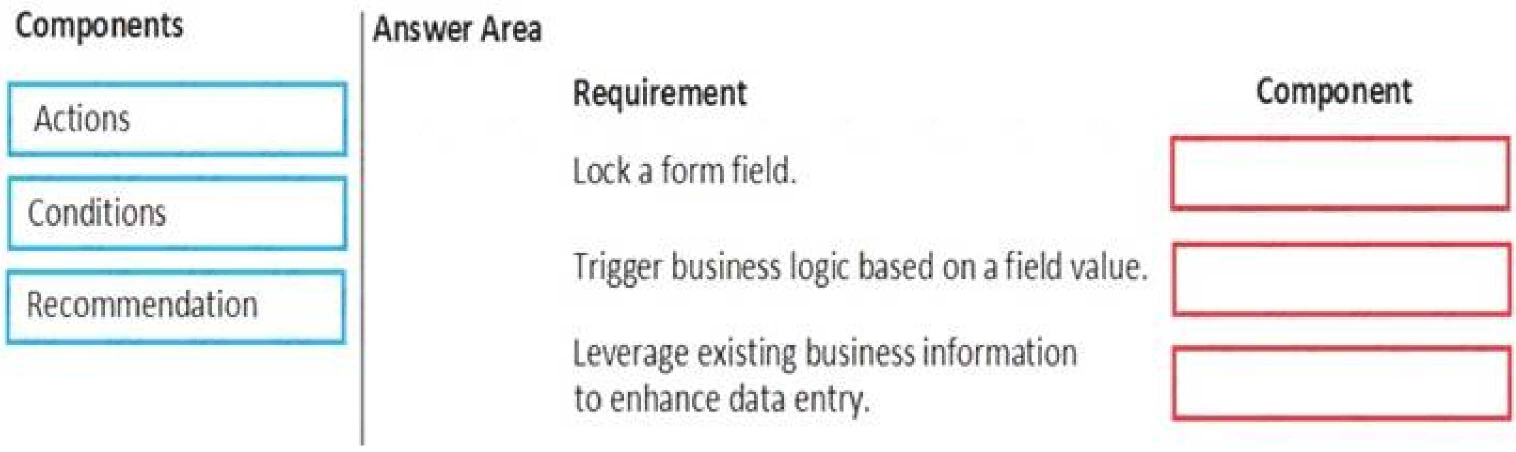


Box 3: Power Automate instant flow
Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-a https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-ho

NEW QUESTION 102
- (Exam Topic 3)
You are a Dynamics 365 for Customer Service administrator.
You must create a form for team members to use. The form must provide the ability to:
- Lock a field on a form.
- Trigger business logic based on a field value.

- Use existing business information to enhance data entry.

You need to implement business rule components to create the form.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

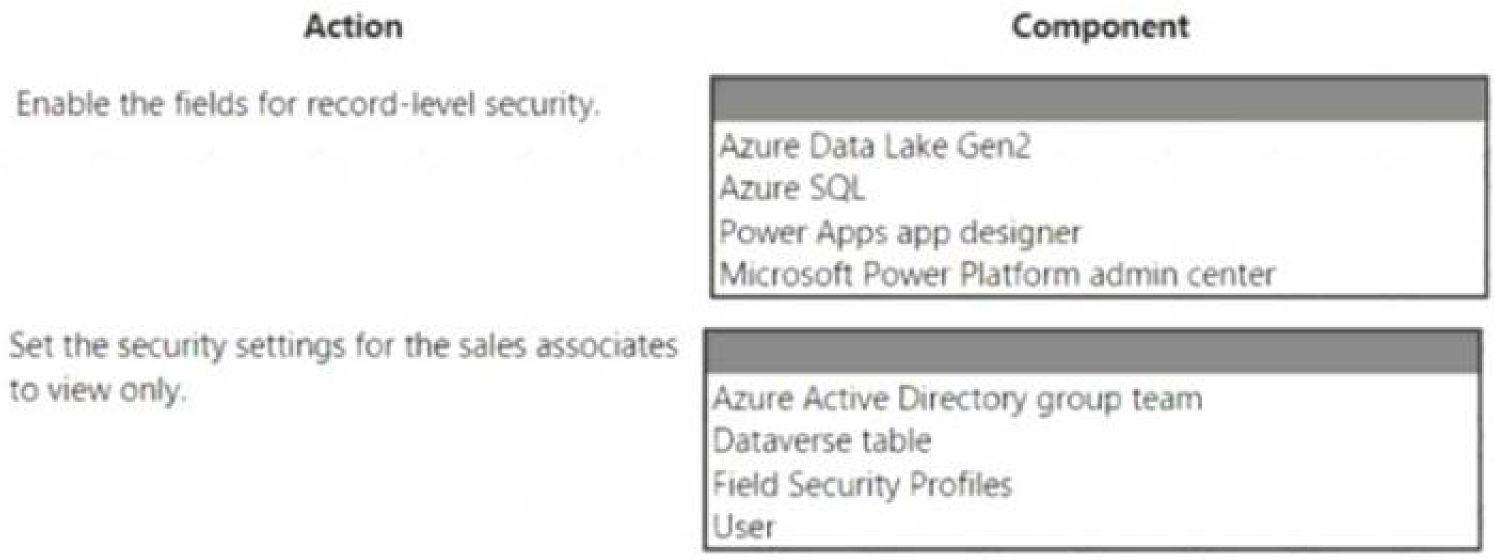


A. Mastered
B. Not Mastered

Answer: A

Explanation:
- Action
- Condition
- Recommendation

NEW QUESTION 106
- (Exam Topic 3)
A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.
Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point

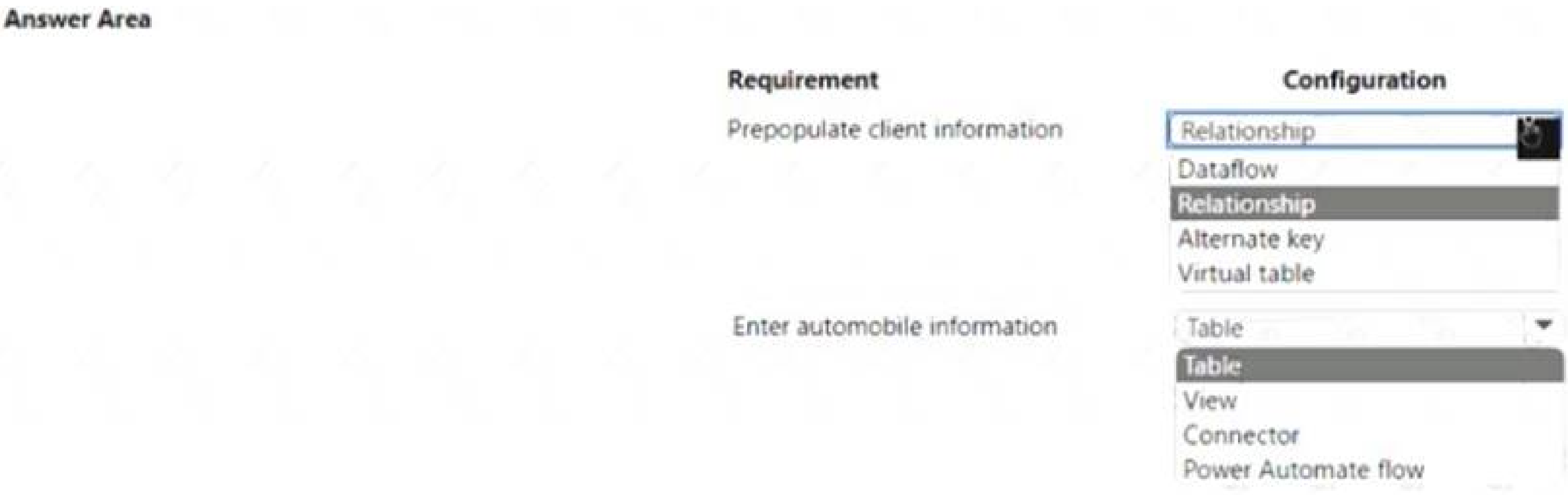


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 108
- (Exam Topic 3)
You create a model-driven app for an automobile parts help desk.
A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile,
The form must prepopulate the following information about the customer from the client table:
• First name
• Last name
The agent must be able to type the following information about the automobile:
• Automobile make
• Automobile model
You need to implement the form.
What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

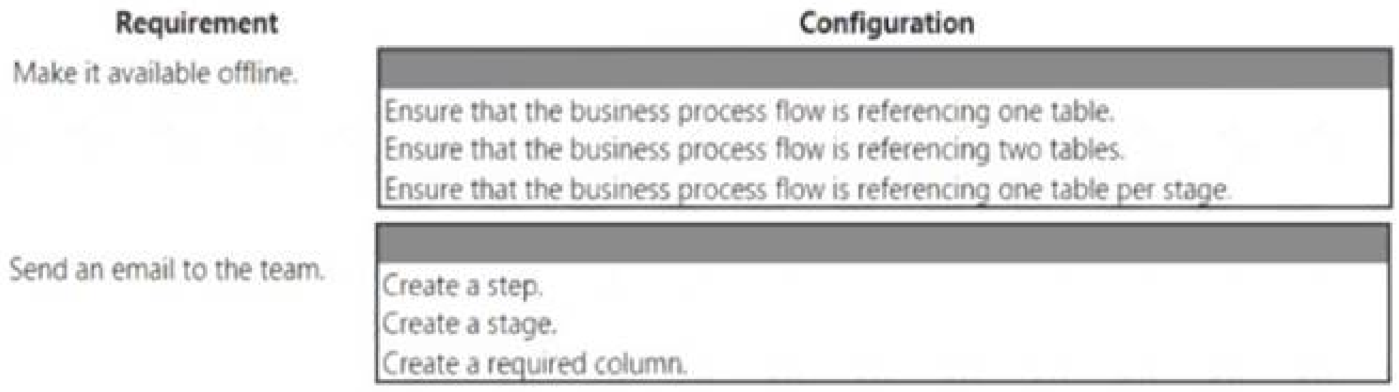
Explanation:

NEW QUESTION 112
- (Exam Topic 3)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 114
- (Exam Topic 3)
You are creating a business process flow for a Power Apps app. The business process flow must meet the following requirements:
• Must be available offline.
• Send an email to the team when a record is created. You need to set up business process flow.
What should you do? To answer, select the appropriate options in the answer area. Each correct selection is worth one point



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 118
- (Exam Topic 3)
You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.
You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.
Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:
Each correct selection is worth one point.
NOTE: Each correct selection is worth one point.

A. Microsoft OneDrive for Business
B. Microsoft Yammer
C. Microsoft OneNote
D. Microsoft Skype for Business
E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services

NEW QUESTION 120
- (Exam Topic 3)
You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.
Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

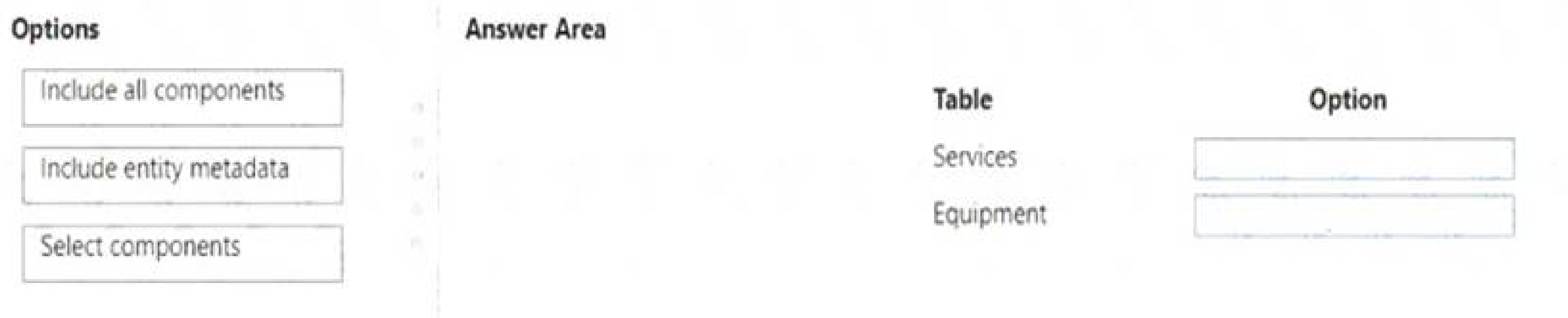
A. UI Flows application
B. Selenium IDE
C. Latest version of Microsoft Edge
D. On-premises data gateway
E. Latest version of Mozilla Firefox

Answer: ABC

Explanation:

Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/setup

NEW QUESTION 125
- (Exam Topic 3)
A company is updating a Power Apps solution that contains two tables named Sen/ices and Equipment. The company is creating a new solution to update the current solution for the following requirements:
• The Services table must be updated to include change tracking.
• The Equipment table must be updated to include four new columns.
• The solution must update only the components that need to be added or changed. You need to create the solution.
Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Select components Option for Services Table Select components Option for Equipment Table
The "Select components" table option allows you to update specific components of a table, such as adding new columns or change tracking, while keeping the existing data and relationships in the table intact. This meets the requirement that the solution must update only the components that need to be added or changed.
You can use the Power Apps maker portal and navigate to the Environment, then click on the Data tab, select the table you want to update and click on the settings icon and then select "Select components" from the options. Then you can select only the columns you want to add or update for each table.
This way, you can ensure that the solution will update only the necessary components for each table, including change tracking for the Services table and four new columns for the Equipment table, without affecting the existing data and relationships in the tables.

NEW QUESTION 128
- (Exam Topic 3)
A company is configuring a Power Apps portal using Microsoft Dataverse. The company requires the following:
- Only authenticated users must be able to sign into the portal.
- Authenticated users must have varying degrees of access to the different parts of the portal.
- Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Configuration	Component
Required for each authenticated user before security can be assigned.	Contact table record Local user Microsoft work or school account Account table record
Required for authenticated users to access restricted pages of the portal.	Contact table record Local user Microsoft work or school account Web roles

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Contact table record
In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.
Box 2: Web roles
Portal users must be assigned to web roles to gain permissions beyond unauthenticated users. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication

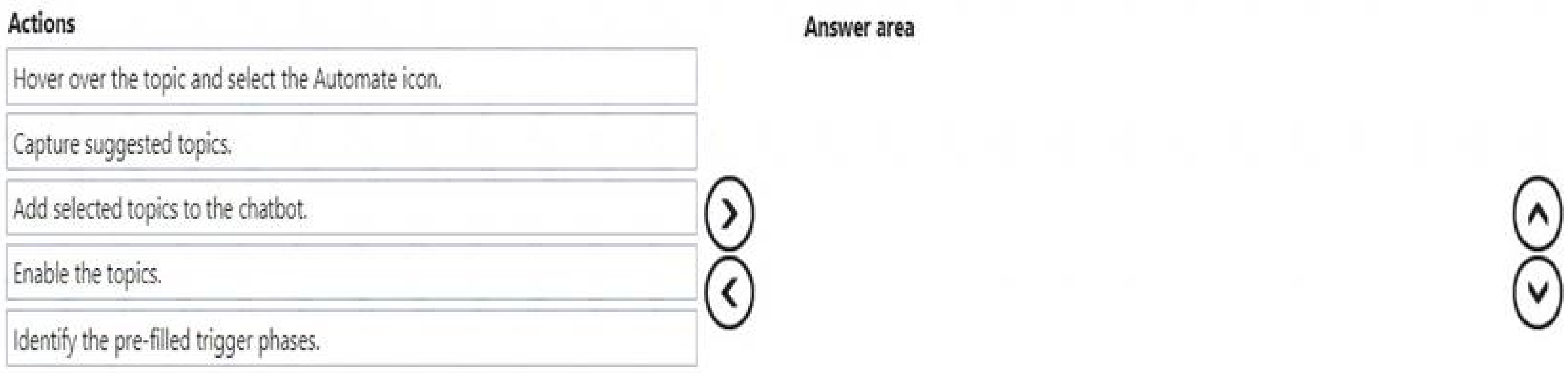
NEW QUESTION 129
- (Exam Topic 3)
A company is planning to create a Power Virtual Agents bot. The bot has the following requirements:
• The bot must provide address information for the company.
• The bot must be available from Microsoft Teams and from the internet website of the company. You need to configure the bot. Which component should you use?

A. Skill
B. Composer
C. Template
D. Channel

Answer: D

Explanation:
To make the bot available from Microsoft Teams and from the company's internet website, you need to configure the channels for the bot. Power Virtual Agents uses channels to connect the bot to different communication platforms such as Microsoft Teams, Skype, Facebook, and more. By configuring the appropriate channels for the bot, you can make it available on those platforms and allow users to interact with the bot from those locations.
You can configure channels by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Channels" tab, where you can add the channels which you want the bot to be available on.
Reference: https://docs.microsoft.com/en-us/power-virtual-agents/channels-overview

NEW QUESTION 131
- (Exam Topic 3)
A customer has a support website that includes FAQ pages, knowledge articles, and support content. You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support
functionality for the existing support portal.
You need to create topics from existing website content. The process must minimize human errors during topic creation.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Select Suggest topics
on the Topics page to extract content from FAQ/support pages or online files.
Add the suggested topics to your bot.
Enable the topics.
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web

NEW QUESTION 135
- (Exam Topic 3)
A Company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email.
The system must send an alert for all invoices that are seven days or more overdue. You need to configure the flow.
Which expression should you use?

A. `TriggerEmail() = 'OverdueDate' >= 7;`

B. `'OverdueDate' >= '7'?'TriggerEmail()':false`

C. `@GreaterOrEquals(TriggerEmail()?['OverdueDate']: '7')`

A. Option A
B. Option B
C. Option C

Answer: C

Explanation:
Example: equals(triggerOutputs()?['body/PDFStatus/Value'],'Ready to Generate') Reference:
https://evolvous.com/microsoft-power-automate-trigger-condition/

NEW QUESTION 136
- (Exam Topic 3)
A company uses model-driven apps.
Users in the sales department enter the first name, last name, and phone number of customers in the app. The users request a single screen in the app to enter the customer data.
You need to configure the app. What should you do?

A. Create a canvas app.
B. Modify the site map.
C. Create a Power Automate flow.
D. Use a Power Virtual Agents app.

Answer: B

Explanation:
To configure a model-driven app in order to provide a single screen for the sales department users to enter the customer data, you should modify the site map of the app. A site map is a hierarchical representation of the different areas and functionality of the app, and it can be modified to create a new screen or view that combines the necessary fields for the customer data entry.
Once the site map is modified, you can add the necessary fields (first name, last name, and phone number) to the new screen or view, and make it accessible to the sales department users.
References:
https://docs.microsoft.com/en-us/power-platform/admin/model-driven-apps-overview
https://docs.microsoft.com/en-us/power-platform/admin/modify-site-map

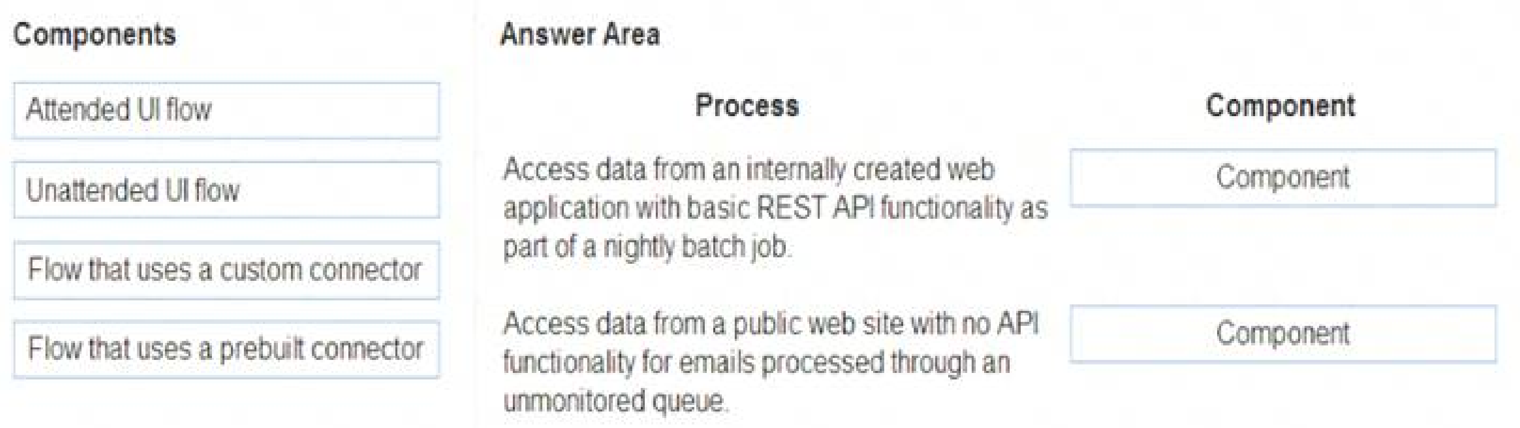
NEW QUESTION 139
- (Exam Topic 3)
You make the following customizations to a Microsoft Dataverse Environment
• Create a new table
• Add data to the new table.
• Delete an unused area from the site map.
The components must be transported to a different environment.
You need to determine the method required to transport each component.
Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 141
- (Exam Topic 3)
You plan to automate several different processes by using Power Automate. Each process has unique characteristics.
You need to recommend components for each process.
Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
1: Custom connector (REST API access) 2: Unatteded UI flow

NEW QUESTION 142
- (Exam Topic 3)
A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams. You need to determine the environment that will used by the app.
Which environment will the app use?

A. An existing Dataverse environment that you select.
B. An existing Dataverse for Teams environment that you select.
C. A Dataverse environment that is automatically created for the team.
D. A Dataverse for Teams environment that is automatically created for the team.

Answer: D

Explanation:
The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a

Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment

NEW QUESTION 143
- (Exam Topic 3)
A company uses Power Apps.
Users must be able to view only the address1 columns in the Account table.
You need to ensure other address columns are not visible to users when creating views and filters. What should you do?

A. Disable the Search option for the columns.
B. Create business rules to hide the other address columns.
C. Delete the other address columns from the table.
D. Use column-level security to remove read access to all users.

Answer: D

NEW QUESTION 144
- (Exam Topic 3)
You implement an editable grid for the Account entity.
The business team provides the following list of features that they would like you to implement:
- Group by or sort columns in the current view.
- Configure a business rule to show an error message.
- Edit values in calculated fields.
- Edit the Address composite field.
- Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Action	Can be performed?
Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields.	Yes No
Edit the Address composite field.	Yes No
Use the editable grid on mobile phones.	Yes No

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Action	Can be performed?
Group by or sort columns in the current view.	Yes / No
Configure a business rule to show an error message.	Yes / No
Edit values in calculated fields.	Yes / No
Edit the Address composite field.	Yes / No
Use the editable grid on mobile phones.	Yes / No

NEW QUESTION 149
- (Exam Topic 3)
You ate a Dynamics 365 help desk administrator
You need to create a dashboard that displays information on help desk cases that ate handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

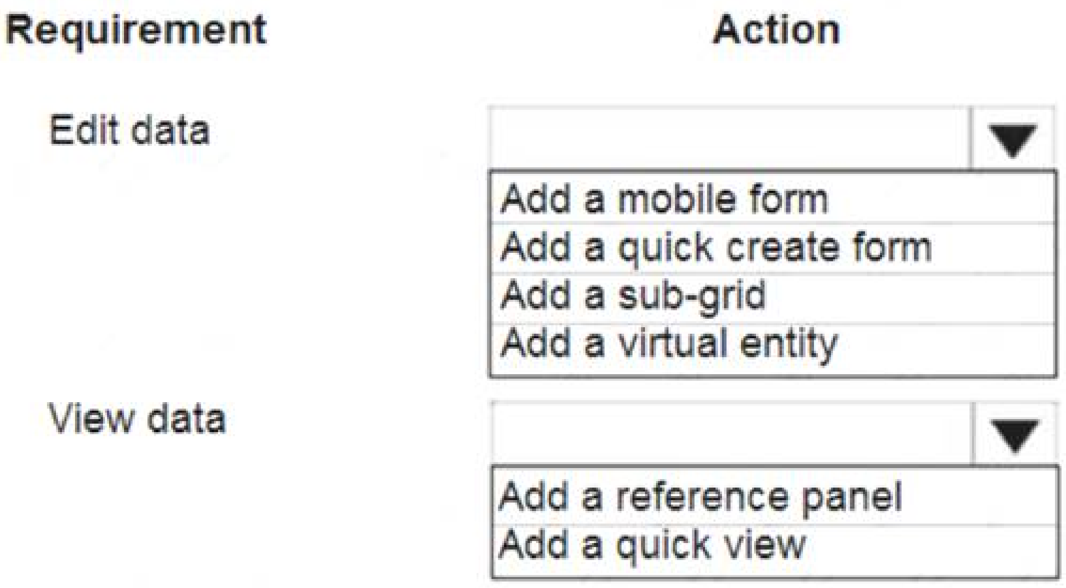
Requirement	Component type
Add a tag chart by using opened cases.	System chart / Personal chart / Area chart
Add a stacked column chart shared with your team.	System chart / Personal chart / Area chart
Add a Microsoft Power BI visualization.	System chart / Personal chart / Area chart
Add a chart from a view that a user creates.	System chart / Personal chart / Area chart
Add a doughnut chart that shows cases by owner.	System chart / Personal chart / Area chart

A. Mastered
B. Not Mastered

Answer: A

Explanation:
System Personal Personal
Personal System
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da

NEW QUESTION 151
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
Users report that the main form does not display data from other entities or allow them to edit data from other entities.
You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, chat or text message Description automatically generated
Box 1: Add a quick create form
With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.
Box 2: Add a quick view
A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v

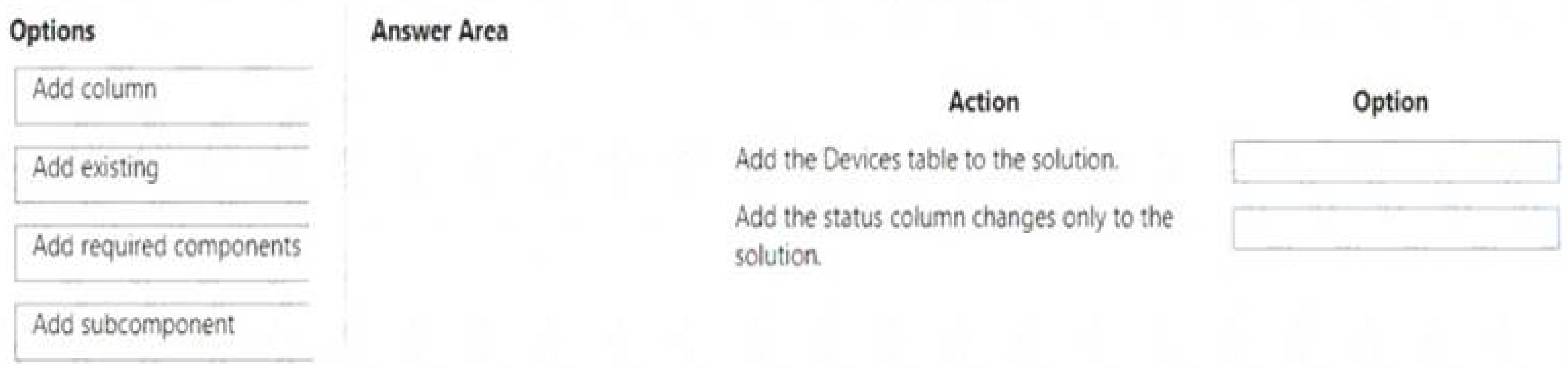
NEW QUESTION 155
- (Exam Topic 3)
A company uses Power Apps.
The company plans to create a canvas app that uses a responsive design. You need to configure the app.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Enable the lock orientation setting.
B. Configure the height and width properties by using a formula.
C. Disable the Scale to fit setting.
D. Configure the height and width properties by using drag handles.

Answer: BC

Explanation:
To create a canvas app that uses a responsive design in Power Apps, you should perform the following actions:
* B. Configure the height and width properties by using a formula: By using a formula to set the height and width properties, you can ensure that the app will respond to changes in screen size and orientation. For example, you can use the Width() and Height() functions to set the width and height properties based on the size of the screen.
* C. Disable the Scale to fit setting: The Scale to fit setting, when enabled, makes the app's content fit on the screen by scaling it down. To create a responsive app, this setting must be disabled.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/responsive-design https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-width

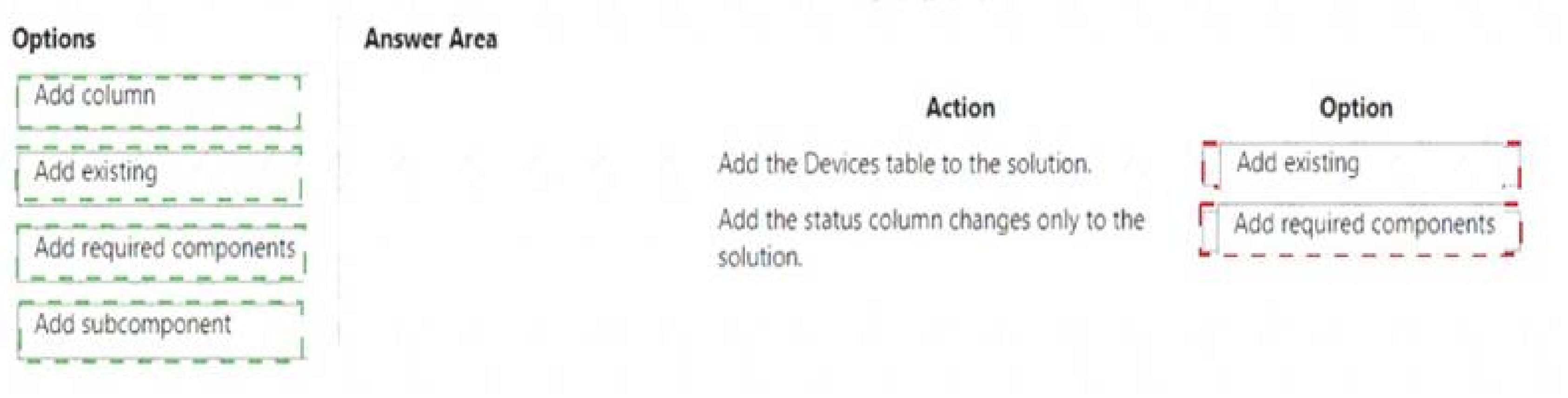
NEW QUESTION 159
- (Exam Topic 3)
A company that manufactures medical devices uses Power Apps to manage their sales and device maintenance.
A Table named Devices in Microsoft Dataverse has a column named Status. The Status column must have a new status value of Review added to the existing Choice values of Active and Inactive.
The table must be added to a solution to be promoted once the change is made.
Only this change must be promoted to the test environment. The changes must not be able to be changed once promoted. You need to add the change to a solution for promotion.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 163
- (Exam Topic 3)
You are designing a Power Virtual Agents chatbot.
You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.
You need to ensure that you can create the chatbot in the environment that you want to use. What should you do?

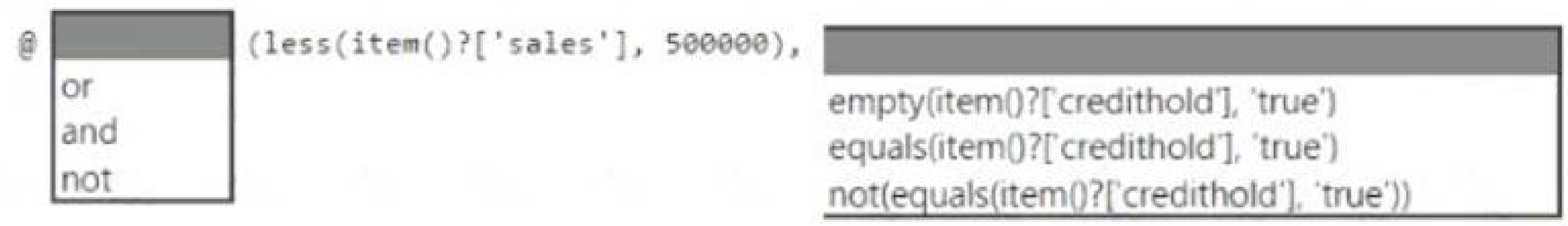
A. Create an environment in a supported region.
B. Convert the environment to a sandbox environment.
C. Change the region for the environment.

Answer: A

Explanation:
The environment doesn't show up in the drop-down menu of Power Virtual Agents
Your environment might not show up in the drop-down menu due to one of the following:
The environment doesn't have a database created. To resolve this issue, go to admin.powerplatform.com to create a database in your environment.
The environment is created in an unsupported region.
Reference: https://docs.microsoft.com/en-us/power-virtual-agents/environments-first-run-experience

NEW QUESTION 165
- (Exam Topic 3)
You are using power Automate to create a list of customers from a Microsoft Excel file, The list must contain customers who meet one of the following criteria:
- Sales of less than $500,000.
- Customers who are on credit hold.

You need to create a condition to filter the list Of customers.
How should you complete the filter condition? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application, Word Description automatically generated
Box 1: or
Or: Takes two arguments and returns true if either argument is true. Box 2: equals(item()?['credithold'],'true')
Equals: Returns true if two values are equal.
For example, if parameter1 is someValue, this expression returns true: equals(parameters('parameter1'), 'someValue')
Reference:
https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions

NEW QUESTION 170
- (Exam Topic 3)
You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team. Members of the sales team cannot access the app.
You need to ensure that sales team members can access the app. Where should you configure app permissions?

A. Security Roles
B. Manage Roles
C. Dynamics administration center
D. Dynamics 365 home

Answer: B

Explanation:
References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-r Manage access to apps by using security roles.
You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles.
Users will have access to apps based on the security roles they're assigned to.
* 1. Go to Settings > My Apps.
* 2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.
* 3. Enter the following in the Manage Roles dialog box:
a) App URL Suffix
b) Roles
c) Select Save.
* 4. Refresh the My Apps page.
* 5. Go to the Apps Being Edited view, and publish the app again. Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-app

NEW QUESTION 174
- (Exam Topic 3)
You plan to add a Power Apps app to Microsoft Teams.
A Microsoft Dataverse for Teams environment has not been provisioned. You need to create a Dataverse for Teams environment.
Which two actions can you perform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Create a new environment in the Microsoft Power Platform Admin Center.
B. Create a new app in Teams.
C. Create an app permission policy in the Teams admin center.
D. Install an existing app in Teams.

Answer: BD

NEW QUESTION 178
- (Exam Topic 3)
A company uses a Microsoft Power Platform environment
The company plans to implement a Power Apps app. The application must meet the following requirements:
• Audit all user activity and only retain the audit logs for one year.
• Annually remove products that were created over a year ago. You need to configure the automated processes.
What should you configure? To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 182
- (Exam Topic 3)
You need to create a Power Automate desktop flow.
What are two possible ways to create the flow? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Record mouse and keyboard events.
B. Configure a pre-built template.
C. Use pre-built actions.
D. Create models by using Microsoft Visio.

Answer: AC

Explanation:
C: Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate you can automate tasks on the desktop as well as the Web.
A: Alternatively, you can use the two legacy methods of creating desktop flows: Windows recorder (V1) and Selenium ID. With these you record mouse and keyboard events.
Reference:
https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-web

NEW QUESTION 187
- (Exam Topic 3)
You plan to create a canvas app.
The app requires a button on the data entry screen that users can select to send an email. You need to configure the app.
What should you create?

A. Business process flow
B. Azure Logic App
C. Power Automate cloud flow
D. Classic workflow

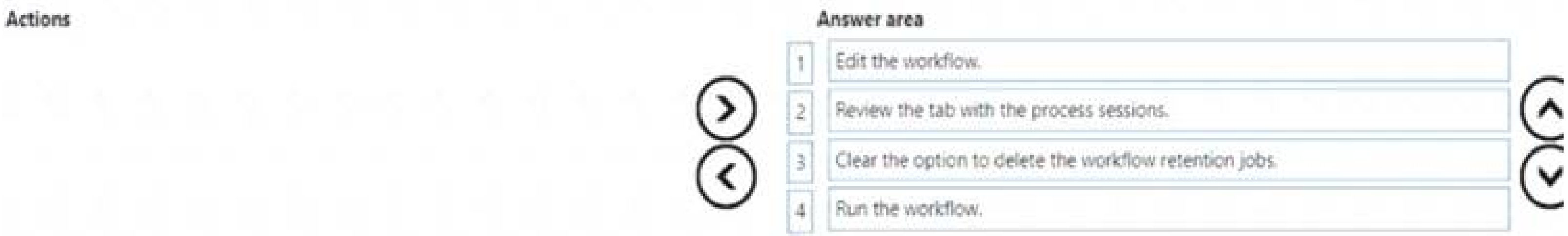
Answer: C

NEW QUESTION 192
- (Exam Topic 3)
A company uses a model-driven app. The app uses a workflow to send email. Emails are sent to new customers that enter an email address for the first time in the app.
Customers report that they do not receive an email after entering an email address. You need to troubleshoot the issue.
In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 197
- (Exam Topic 3)
You use Power BI Desktop to configure Power BI reports and dashboards.
You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.
NOTE Each correct selection is worth one point.

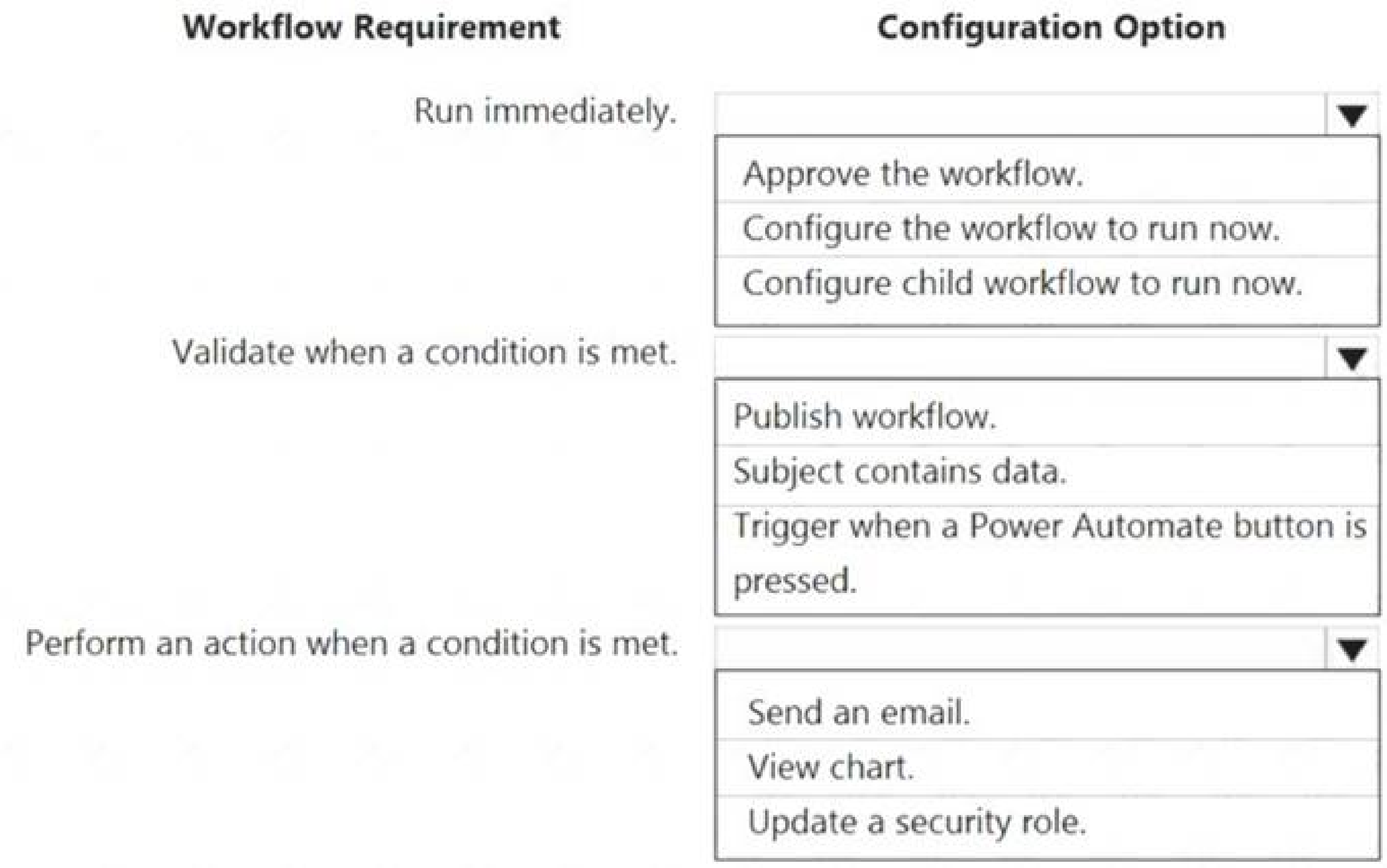
A. Publish the report to the Power BI service.
B. Connect to Common Data Service from Power BI Desktop.
C. Connect Common Data Service from Power BI Deskto
D. Selected required fields from the Accounts table.
E. From the Power Apps Insert menu, add a Power BI
F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

NEW QUESTION 198
- (Exam Topic 3)
You create workflows to automate business processes.
You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:
- Run immediately.

- Validate when a condition is met.
- Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 202
- (Exam Topic 3)
You add a business process flow to the Account table. The flow has three stages. You need to ensure that a workflow can run when a user completes the final stage. Which option should you use?

A. Start when: Record status changes
B. Available to run: Run this workflow in the background
C. Available to run: As an on-demand process
D. Available to run: As a child process

Answer: C

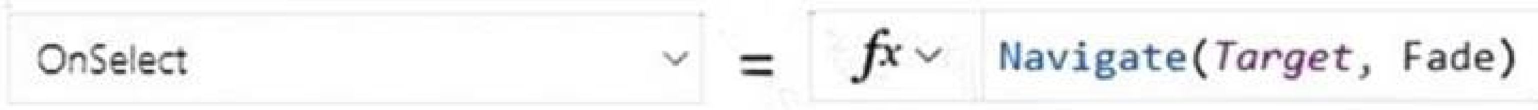
Explanation:
You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.
Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.
On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.
Reference:
https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow

NEW QUESTION 203
- (Exam Topic 3)
You are creating a canvas app.
A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.
Which event should you handle?

A. OnLoad
B. OnCheck
C. ScreenTransition
D. OnSelect

Answer: D

Explanation:
Add navigation
* 1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
* 2. With the arrow still selected, select the Action tab, and then select Navigate.
* 3. The OnSelect property for the arrow is automatically set to a Navigate function.



* 4. When a user selects the arrow, the Target screen fades in.
* 5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
* 6. Navigate(Source, ScreenTransition.Fade)
* 7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables

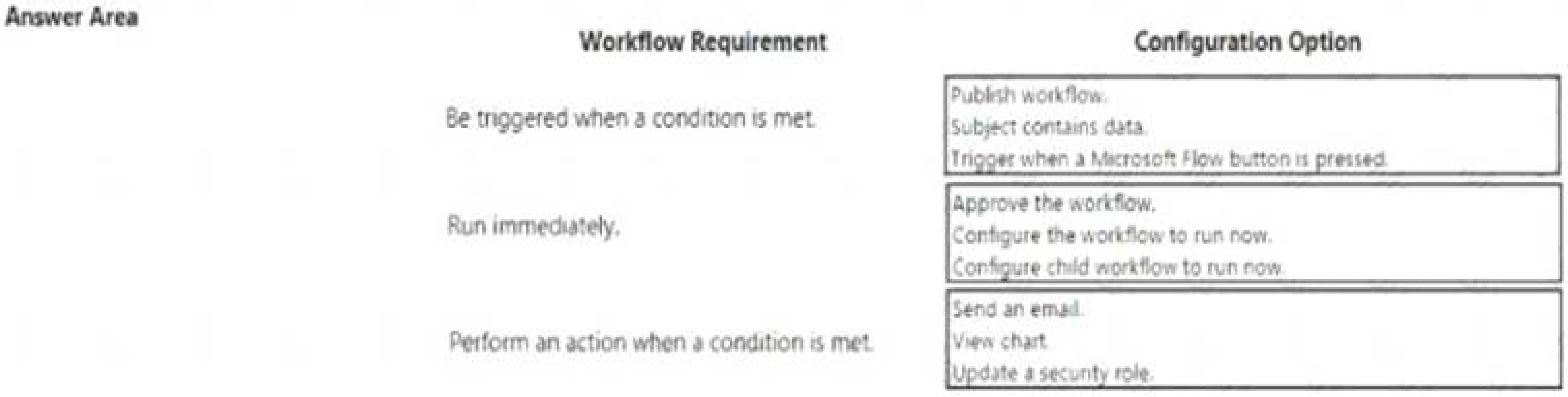
NEW QUESTION 207
- (Exam Topic 3)
You create a Power Virtual Agents bot.
You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Transfer to an agent.
B. Use a fallback topic.
C. Display a system-defined error message.
D. Connect to a different channel.

Answer: BC

Explanation:
* B. Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: https://docs.microsoft.com/en-us/power-virtual-agents/topics-triggers#fallback-triggers
* C. Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

NEW QUESTION 212
- (Exam Topic 3)
You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:
• Be triggered when a condition is met.
• Run immediately.
• Perform an action when a condition is met.
How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
1) Be triggered when a condition is met - Subject contains data
2) Run Immediately - Configure the workflow to run now
3) Perform an action when a condition is met - send an email

NEW QUESTION 213
- (Exam Topic 3)
A company uses Power Apps.
You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.
Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 216
- (Exam Topic 3)
You create a Power Apps portal to provide training and documentation for students. Students create a profile on the portal and then select and pay for courses.
You plan to add free courses to the training portfolio. Free courses must be automatically available to all students when they sign in.
You need to assign default permissions to students. What should you do?

A. Create an entity for managing free course
B. Create a Students web role and set the Authenticated Users role option to tru
C. Create appropriate entity permissions to access the free course entity records and assign the entity permissions to the web role.
D. Create an entity for managing free course
E. Create entity permission records to provide access to entity records for free courses and assign the entity permissions to users when they register on the portal for the first time.
F. Create a Students web role and set the Authenticated Users Role option to tru
G. Assign the web role to each registered user.

Answer: C

NEW QUESTION 221
- (Exam Topic 3)
You have a classic workflow. The workflow updates a custom column on a record when an account record is created. The workflow must update the custom column based on the following conditions:
• Update the custom column value using the Account Number.
• If the Account Number column is blank, update the custom column value using the Ticker Symbol.
• If the Ticker Symbol column is blank, update the custom column value to N/A
You need to configure the custom column value by using the update record step. What should you do?

A. Add the two columns with the default value by using the Forms Assistant.
B. Add an expression that evaluates the two column values and uses the first populated value or else the default value.
C. Add check conditions to determine if the two columns contain data.
D. Add a formula that evaluates the two column values and uses the first populated value or else the default value

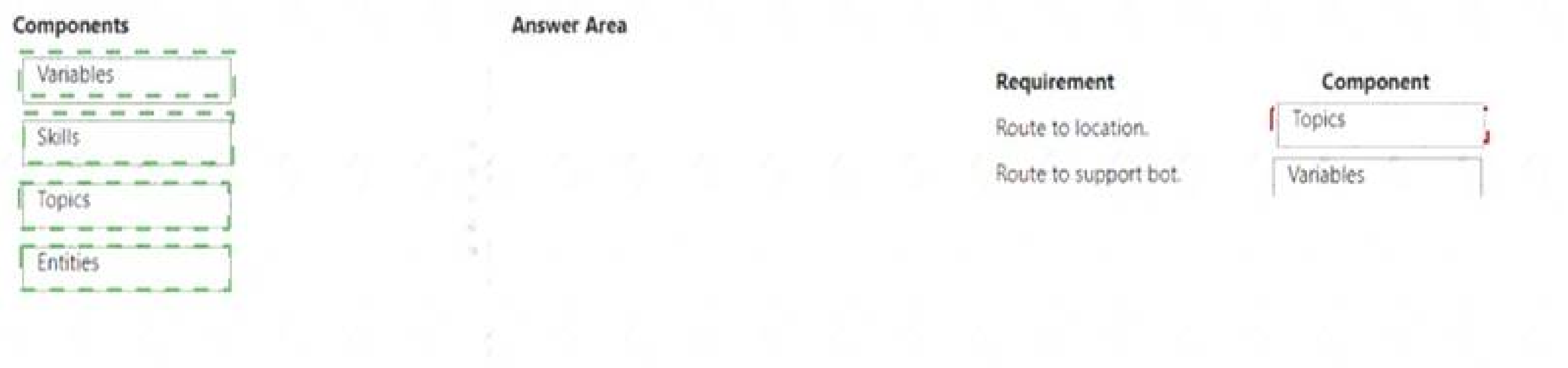
Answer: A

NEW QUESTION 224
- (Exam Topic 3)
A company plans to create a Power Virtual Agents chatbot. The bot has the following requirements:
• Prompt for a location of the customer and the call must be routed to a support agent for the location.
• Transfer support calls at each location to a support bot that uses the Bot Framework. You need to configure the bot.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct select is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 225
- (Exam Topic 3)
A company uses three apps to complete several business processes.
You need to identify solutions to help the company perform regression testing when the apps are updated. Which two tools should you use? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Power Automate automated flow
B. Windows recorder (V1)
C. Power Automate desktop flow
D. Windows Steps Recorder

Answer: BD

NEW QUESTION 229
- (Exam Topic 3)
A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.
The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.
You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

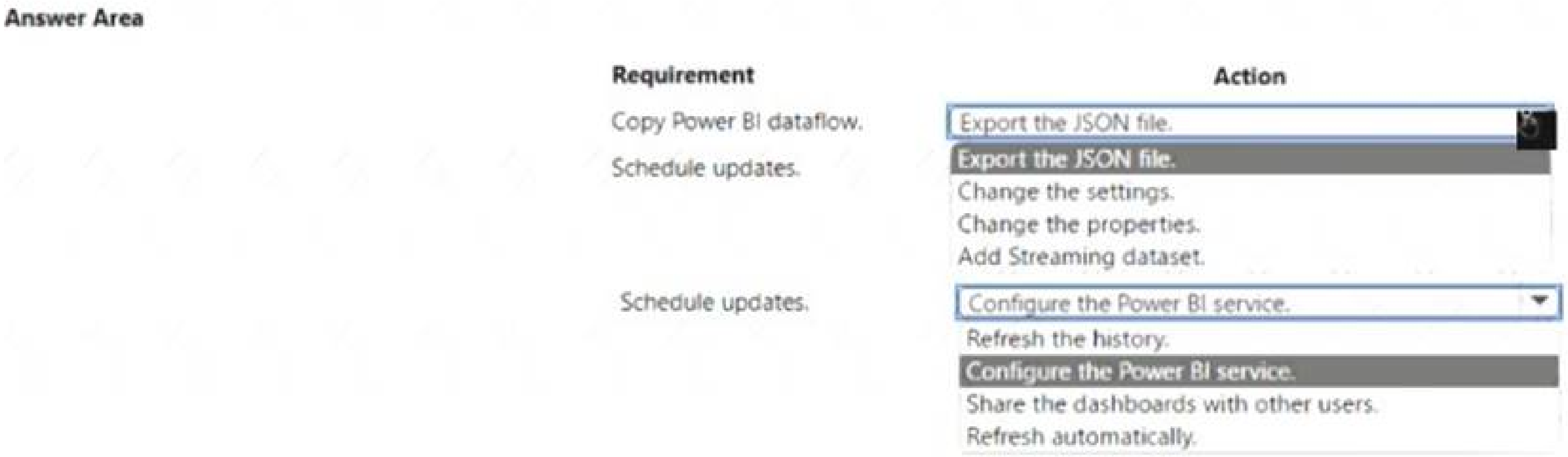
A. 1
B. 2
C. 3
D. 6

Answer: D

Explanation:
When a company uses a model-driven app that incorporates a Power Virtual Agents chatbot, and has multiple locations with different environments for each location, it is necessary to create separate Power Virtual Agents bot environments for each location.
For each location, 3 different environments are required: development, testing, and production. This is in line with the Application Lifecycle Management (ALM) process that the company uses.
In total, 6 Power Virtual Agents bot environments are required: 2 locations x 3 environments per location = 6. It's worth mentioning that Power Virtual Agents allows to export and import the bot, so once you configure the bot in one environment, you can import the bot to the other environments, this way you don't need to start from scratch.
References:
- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-lifecycle
- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/export-import

NEW QUESTION 232
- (Exam Topic 3)
You plan to create a Power Bi dataflow.
The Power BI dataflow has the following requirements:
• Be able to create a copy of the dataflow to separate Power BI workspaces

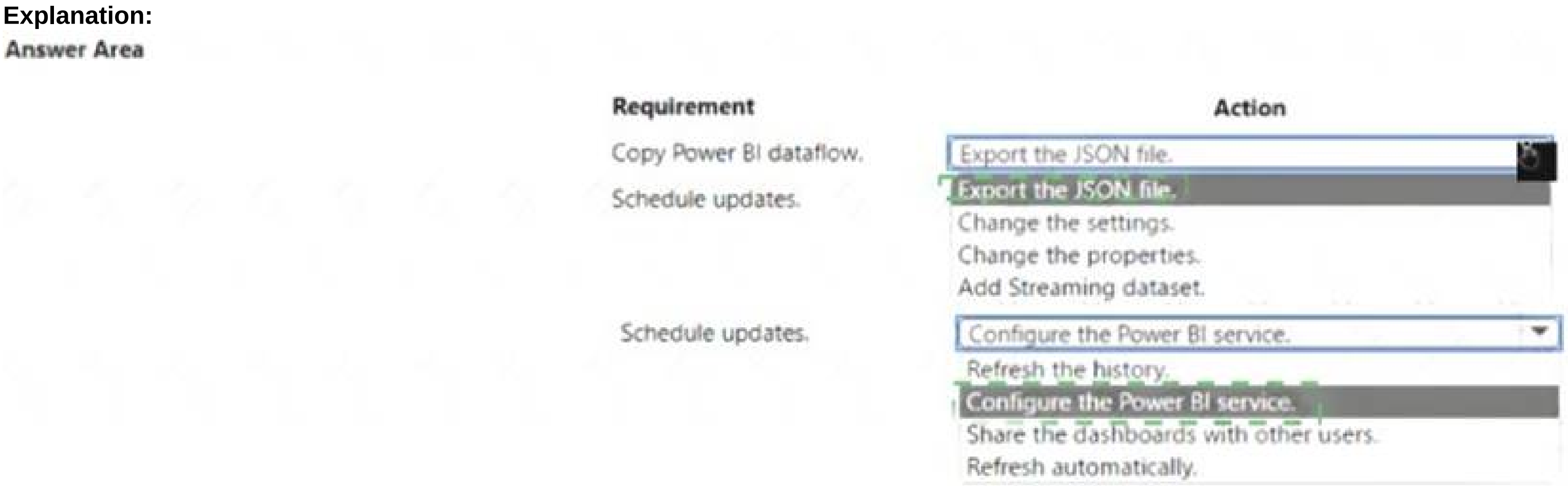
• Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.
What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



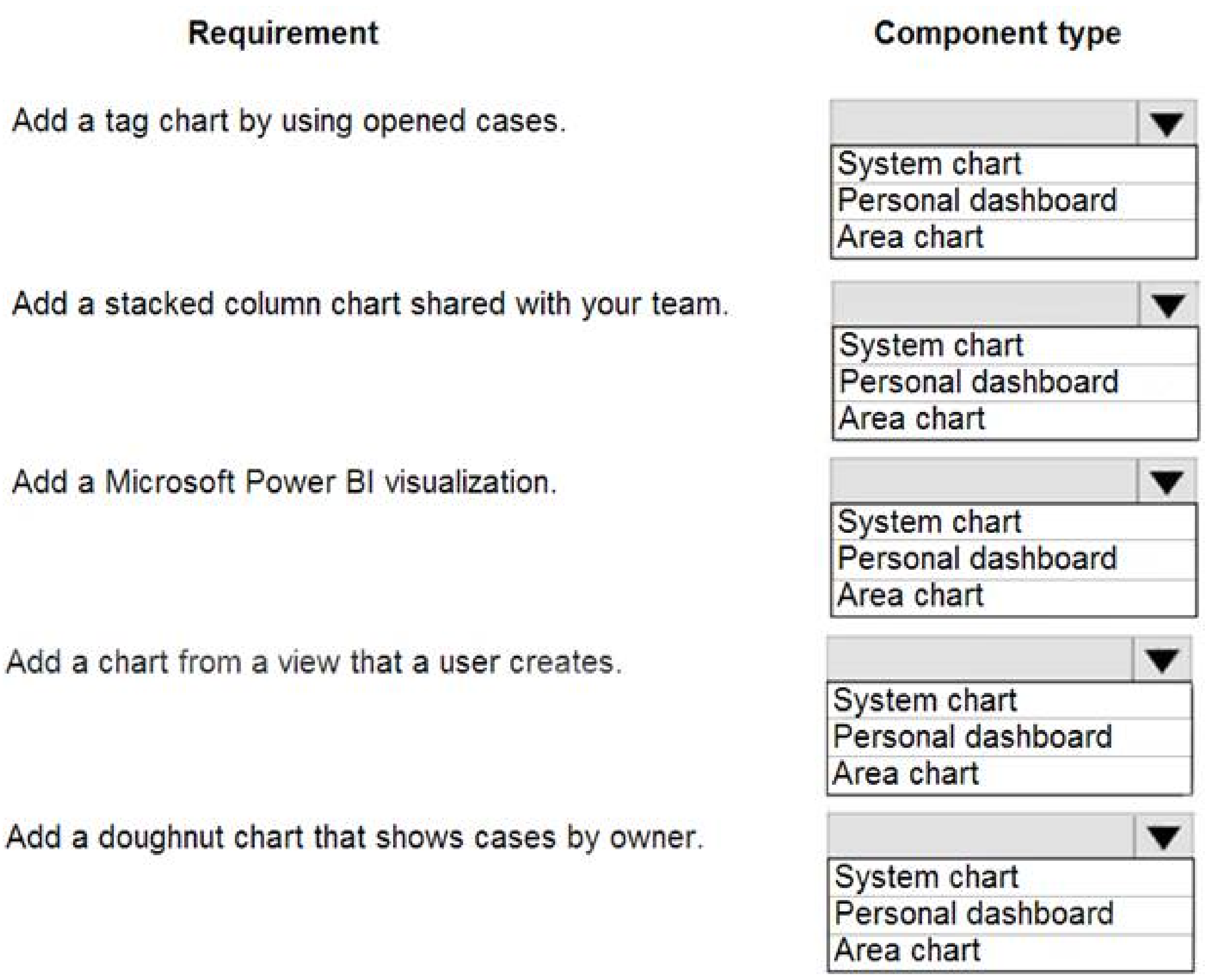
NEW QUESTION 233
- (Exam Topic 3)
You create functionality for a company. The functionality includes a Microsoft Dataverse table with a form for data entry. The functionality will be distributed to other lines of business in the company, each with its own Dataverse environment.
New forms must not be created in order for updates to the functionality to work correctly. You need to package the new functionality for distribution.
What should you do?

A. Use a patch solution and disable the ability to create new forms for the table.
B. Use a managed solution and include only the needed form.
C. Use an unmanaged solution and include only the needed form.
D. Use a managed solution and disable the ability to create new forms for the table.

Answer: B

Explanation:
Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact. Additionally:
You can't edit components directly within a managed solution.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

NEW QUESTION 236
- (Exam Topic 3)
You create a Power Platform help Desk solution.
You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

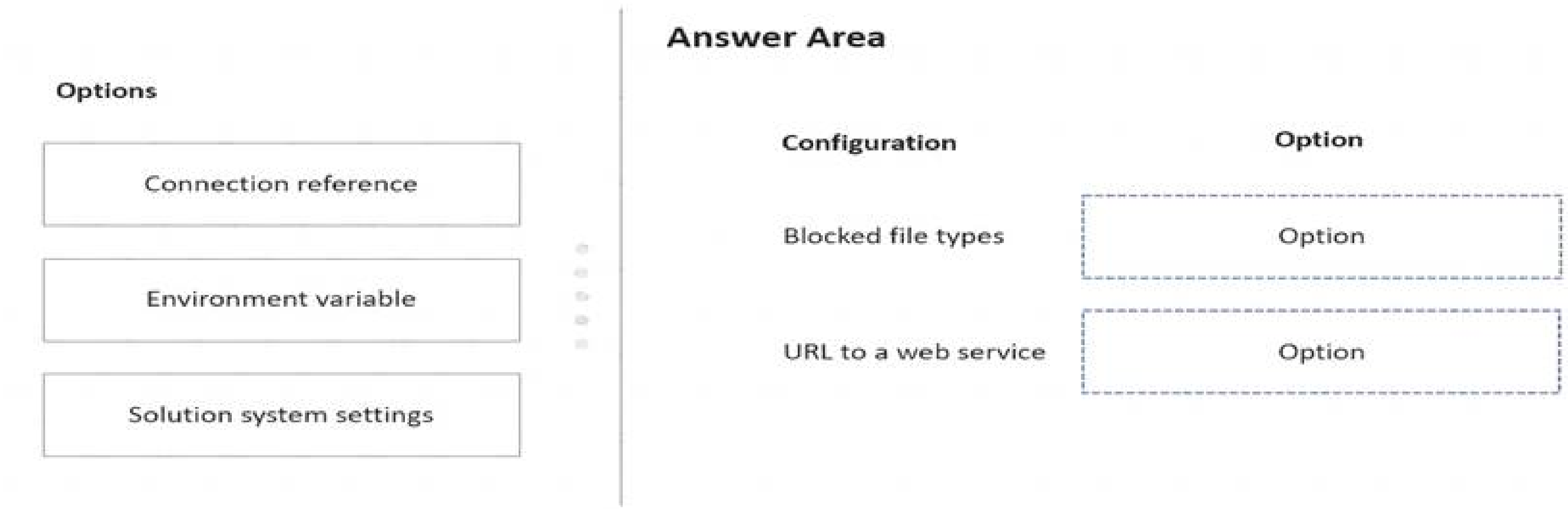


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Area chart Box 2: System chart
System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.
Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart
Reference:
https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart

NEW QUESTION 241
- (Exam Topic 3)
You create a new solution for a business process.
The business process includes uploading specific file types to a web service.
You need to ensure that the business process works the same way anywhere the solution is deployed. Which option should you use? To answer, drag the appropriate options to the correct configurations. Each
option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



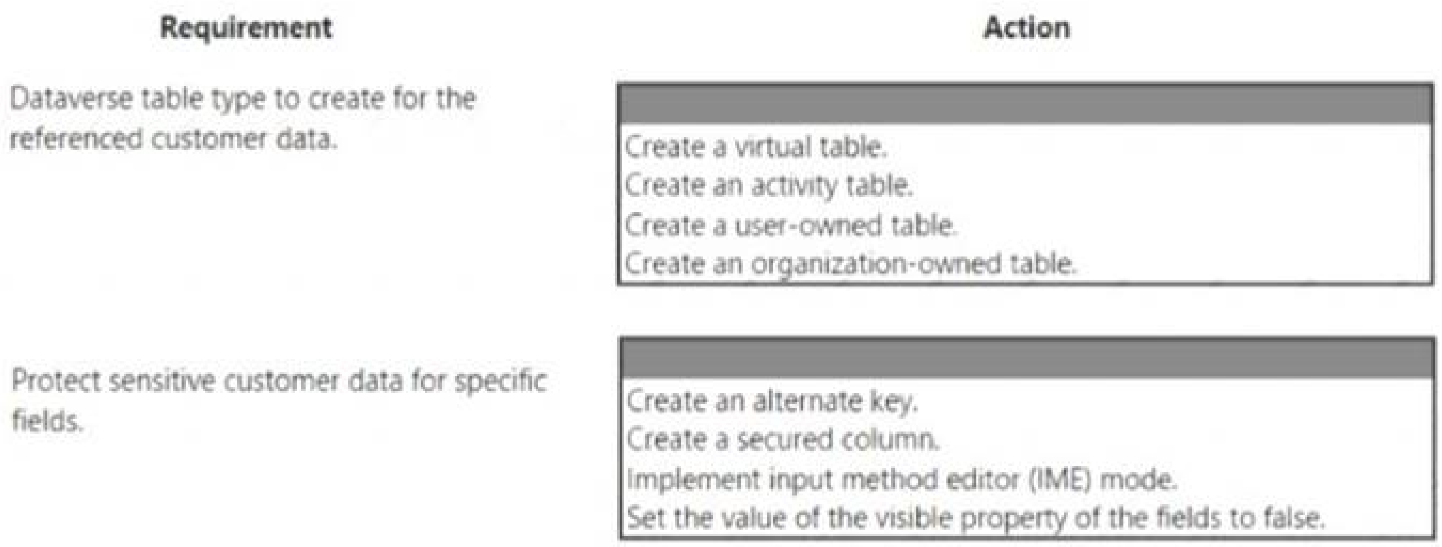
A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Solution system settings

For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.
Box 2: Environment variable
When should Environment variables be used? Some examples include:
When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.
If you're building a solution where your customer is required to provide an input value. Application setup pages.
Incorrect:
A connection reference is a solution component that contains information about a connector. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/

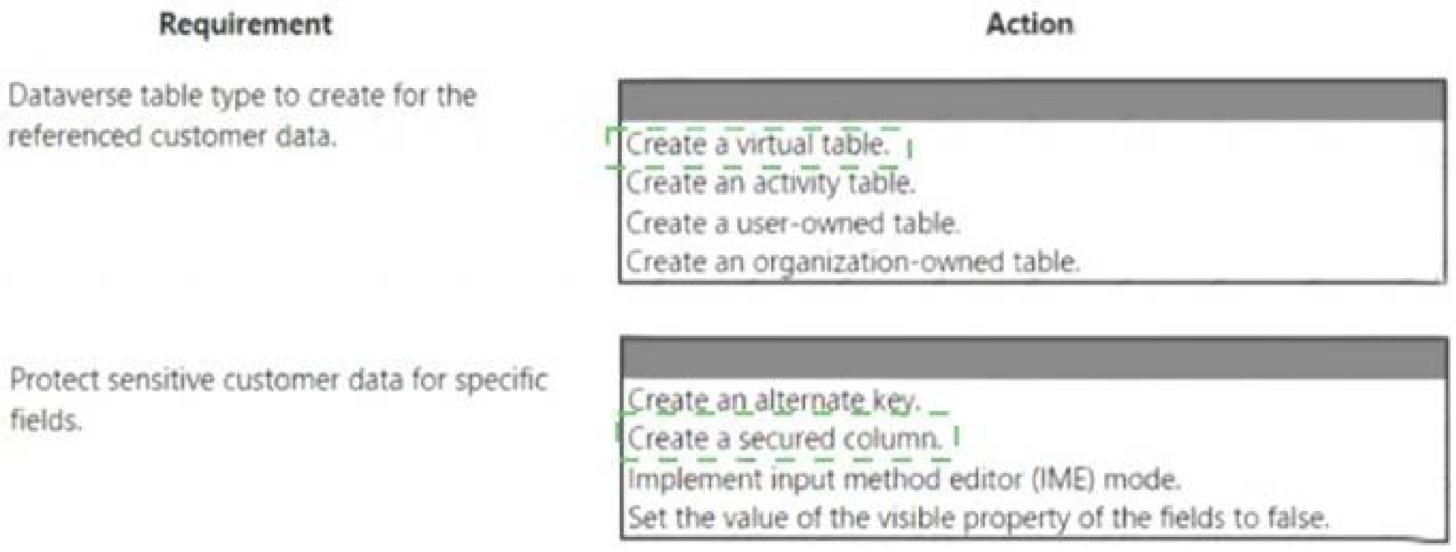
NEW QUESTION 242
- (Exam Topic 3)
A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents.
The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse
Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.
You need to configure table creation for the app.
How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 246
- (Exam Topic 3)
You are embedding a Power Apps visual in a Power BI dashboard. External customers must authenticate to have access to the dashboard. You need to configure the solution.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Set the Power Bl service to authenticate users.
B. Use a table in the Power Bl dashboard.
C. Publish to Power Bl Report Server.
D. Set the Power Bl service to allow anonymous access.
E. Share the Power Apps visual components with external users.

Answer: AE

Explanation:
Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their Power BI

account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied.
Reference: https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security

NEW QUESTION 247
- (Exam Topic 3)
A company creates a bot by using Power Virtual Agents.
The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customers request.
You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

A. Fallback workstream
B. Fallback topic
C. Fallback skill
D. Fallback queue
E. Fallback entity

Answer: B

Explanation:
A Fallback topic is a type of topic in Power Virtual Agents that is used when the bot is unable to understand the customer's request. When a Fallback topic is triggered, it takes over the conversation and presents the customer with a set of options or a message that allows them to get the help they need. This can include options such as requesting to speak with an agent, providing feedback, or getting more information about the bot's capabilities. Fallback topic can be configured to automatically transfer the customer to an agent.
References:
- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/fallback
- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-topics

NEW QUESTION 248
- (Exam Topic 3)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable server-based SharePoint integration.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:
References:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

NEW QUESTION 252
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.
Does the solution meet the goal?

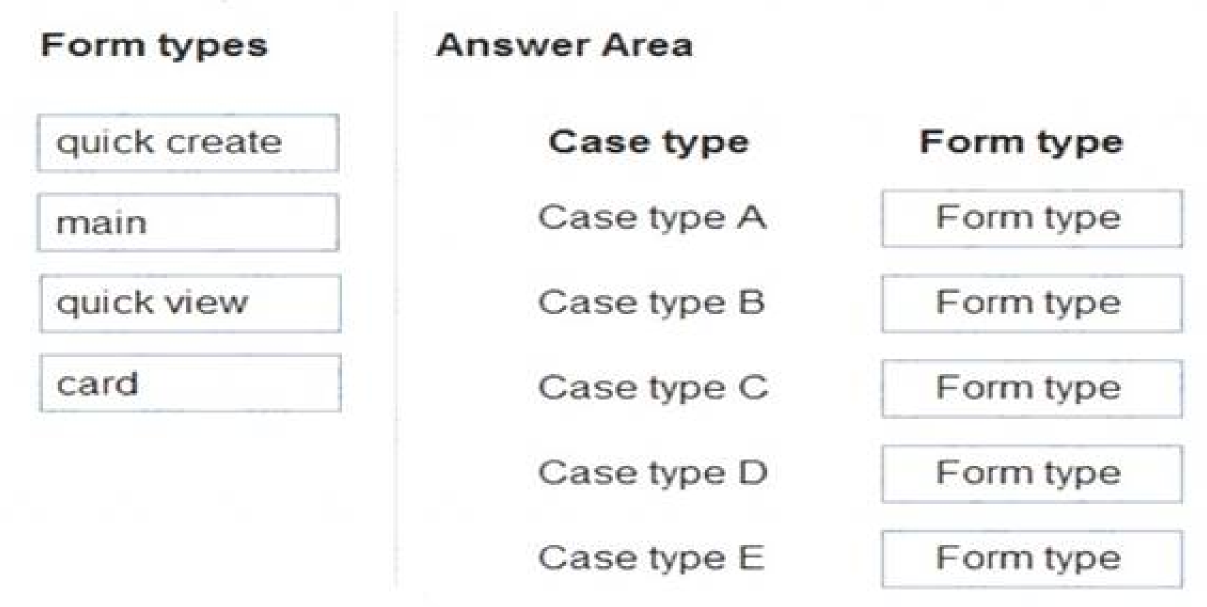
A. Yes
B. No

Answer: B

NEW QUESTION 256
- (Exam Topic 3)
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

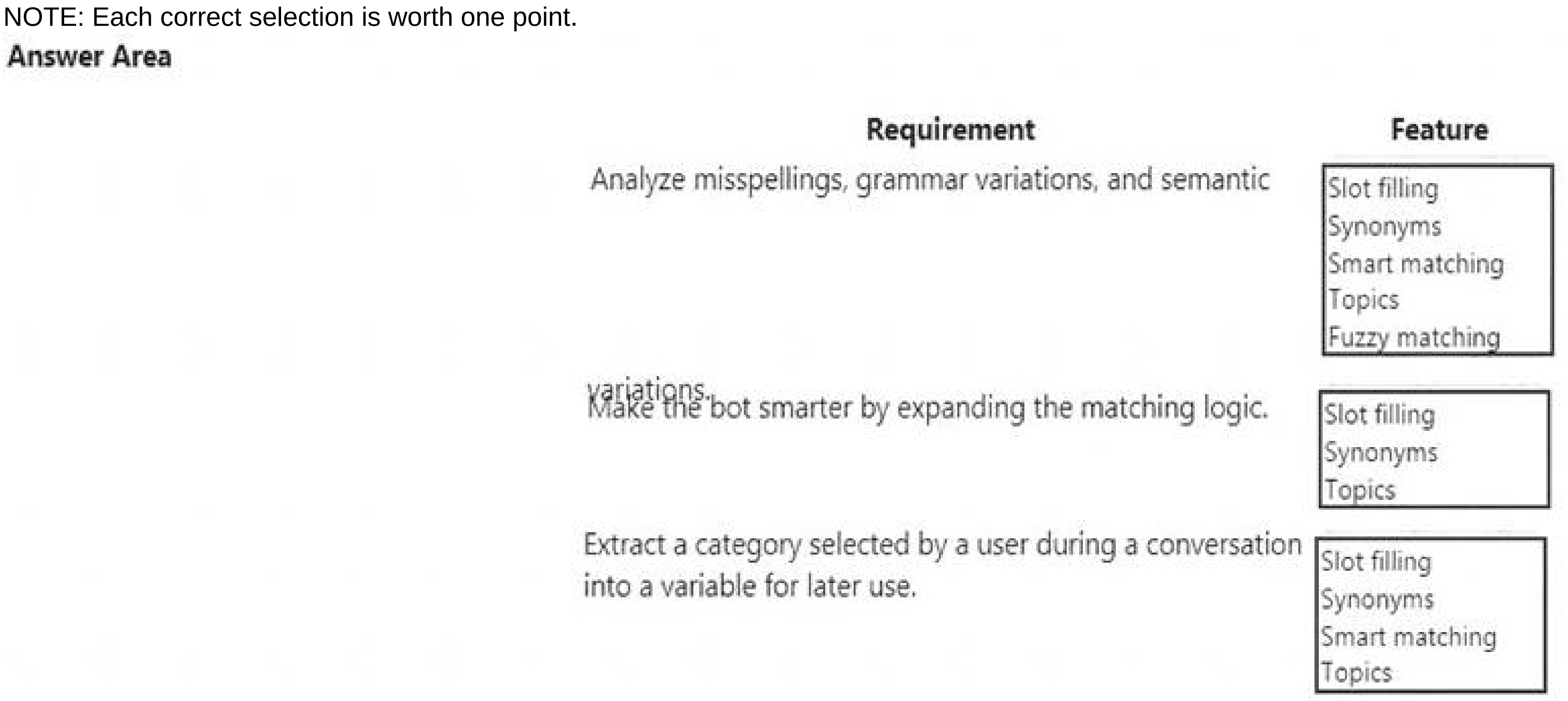


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub

NEW QUESTION 257
- (Exam Topic 3)
You are designing a Power Virtual Agents chatbot for a store.
You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.
You need to create custom entities to provide the chatbot with the knowledge of the product categories. Which features should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

Smart match Synonyms Topic
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 262
- (Exam Topic 3)
You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app. The job title of users must be stored automatically when users log in. The job title must always appear in the
chatbot.
You need to configure the job title functionality.
Which mechanism should you use?

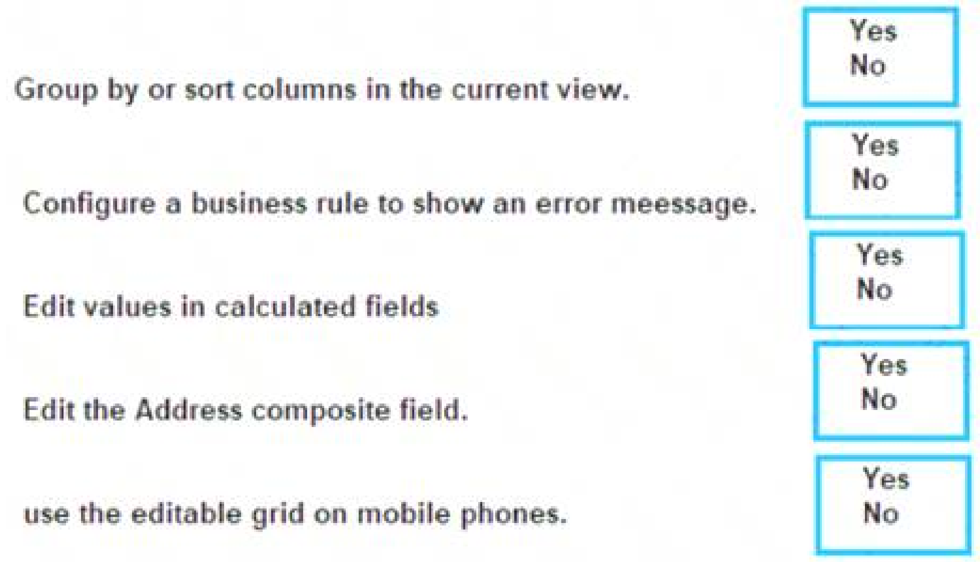
A. artificial intelligence

B. variable
C. entity
D. topic

Answer: B

Explanation:
After enabling the Authentication, you will now have access to Two variables, bot.UserDisplayName
bot.UserId
Reference:
https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power

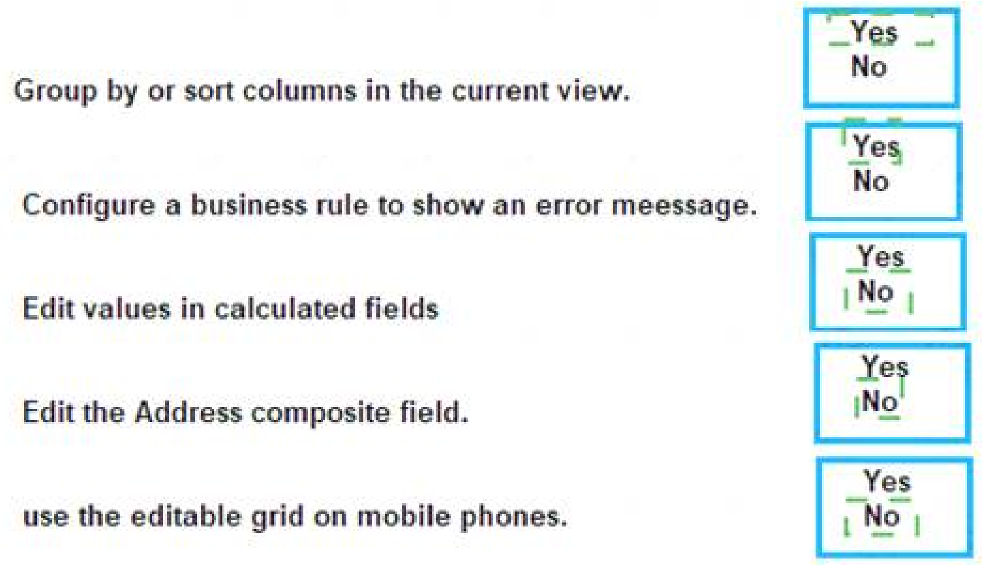
NEW QUESTION 263
- (Exam Topic 3)
The business team provides the following list of features that they would like you to implement:
• Group by or sort columns in the current view.
• Configure a business rule to show an error message.
• Edit values in calculated fields.
• Edit the Address composite field.
• Use the editable grid on mobile phones.
Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 266
- (Exam Topic 3)
You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.
Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.
You need to share another Power BI component to make the data visible. What should you share?

A. The Power BI dataset the tile uses as a data source.
B. The Power BI workspace that includes the tile.
C. The Power BI dashboard that includes the tile.

Answer: C

Explanation:
Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.

Reference:
https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/

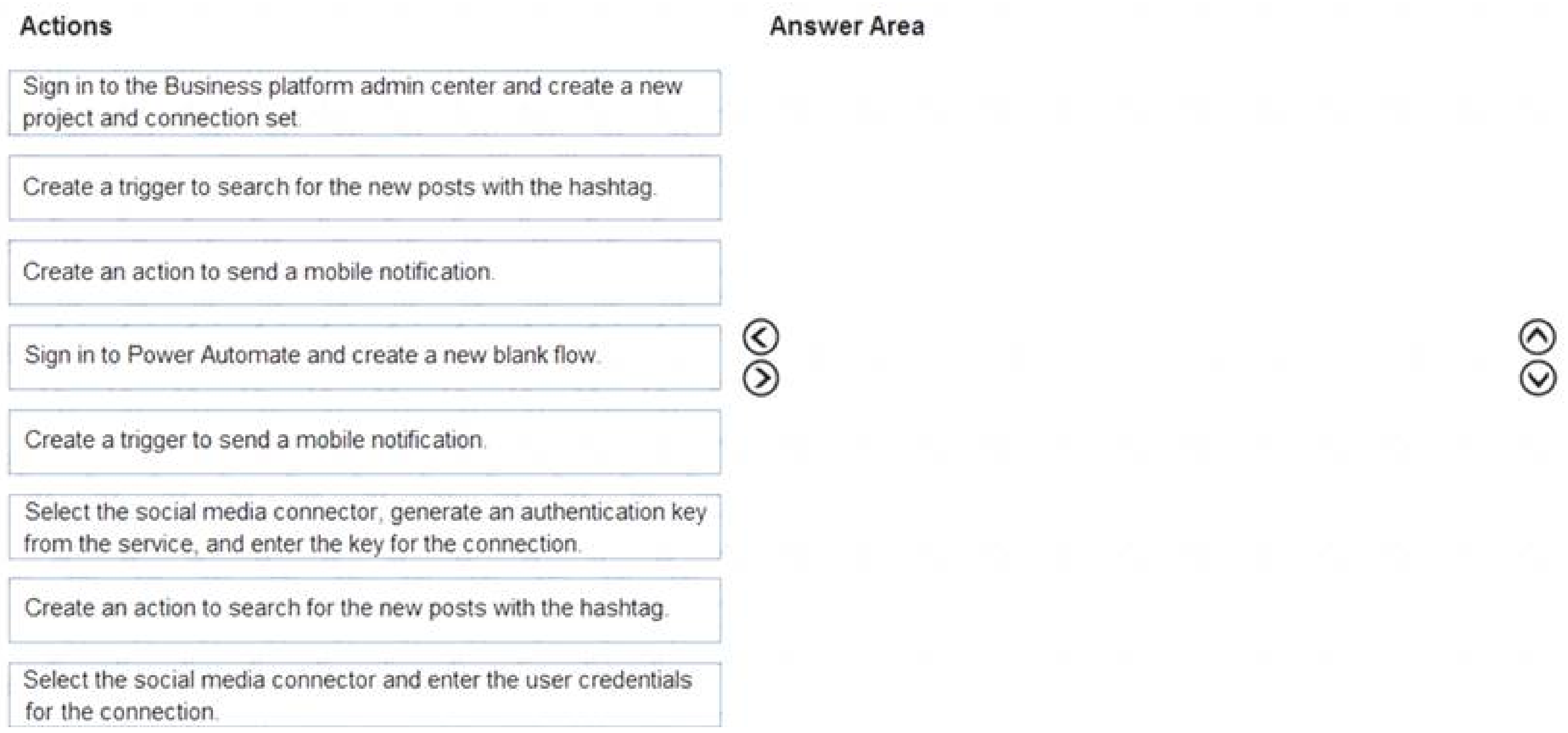
NEW QUESTION 269
- (Exam Topic 3)
A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

A. Add salespeople to a security role.
B. Set privileges.
C. Add salespeople to an Office 365 security group.
D. Set app security

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

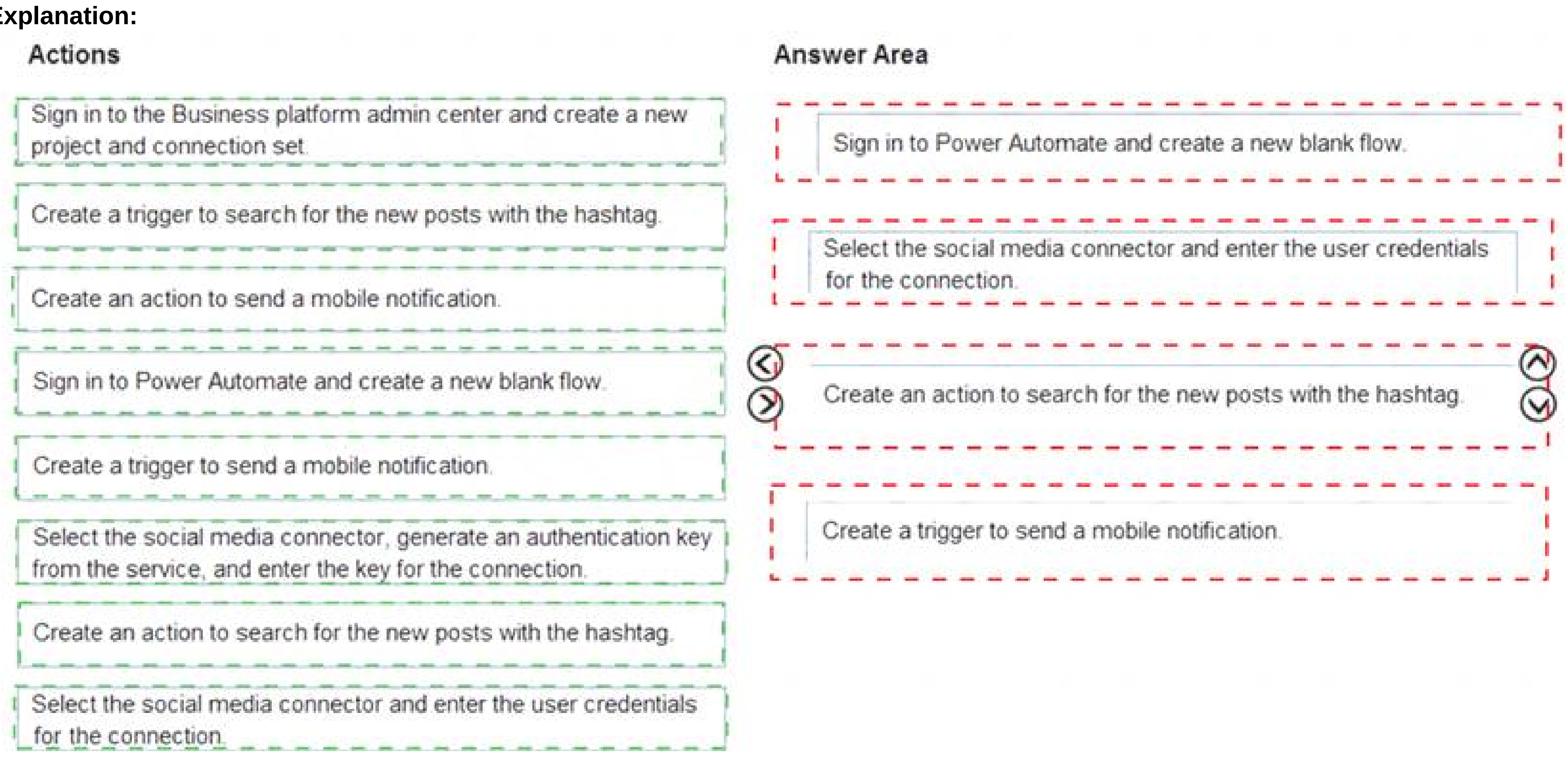
NEW QUESTION 272
- (Exam Topic 3)
You are a Dynamics 365 for Customer Service developer.
You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.
You need to create a connection to the Twitter service and build a solution.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 277
- (Exam Topic 3)
A company creates a canvas app.
The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app.
What should you create?

A. Azure DevOps pipeline
B. On-premises data gateway
C. Power Pages
D. Data integration project

Answer: B

Explanation:
When a company creates a canvas app that requires near real-time data from an accounting system that resides in a customer's data center, one solution that can be implemented is to create an On-premises data gateway.
An On-premises data gateway is a service that allows Power Apps to connect to and access data sources that are located on-premises, such as the accounting system in the customer's data center. The gateway acts as a bridge between the cloud-based Power Apps and the on-premises data sources, enabling real-time data transfer and integration.
References:
> https://docs.microsoft.com/en-us/power-platform/admin/gateway-reference
> https://docs.microsoft.com/en-us/power-platform/admin/gateway-onprem
> https://docs.microsoft.com/en-us/power-platform/admin/real-time-data-integration

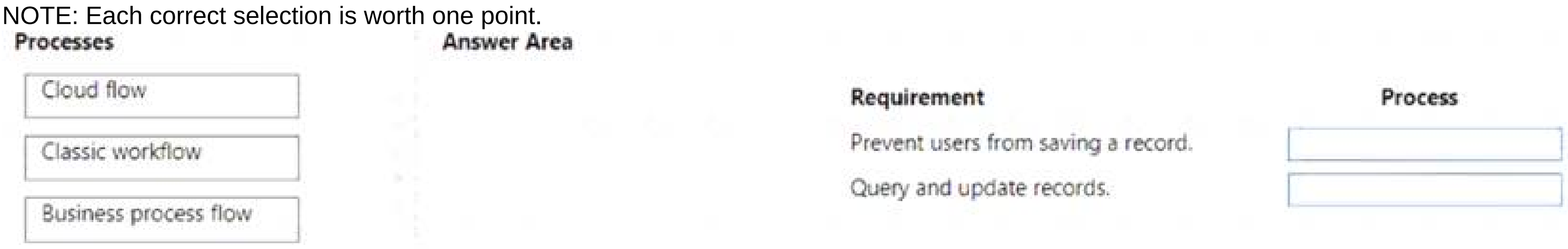
NEW QUESTION 279
- (Exam Topic 3)
You create and publish a Power Bl report that contains an embedded canvas app. The report will be used by multiple people.
The canvas app has an issue that must be corrected. You update the canvas app.
You need to ensure that the updated canvas app is available in the published Power Bl report. What should you do?

A. Publish the Power Bl report from Power Bl Desktop.
B. Manually refresh the data source on the published Power Bl report.
C. Publish the Power Bl report from Power Bl Desktop and reshare to any users.
D. Publish the canvas app.

Answer: B

Explanation:
> If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting Edit. Otherwise, the changes won't be propagated to Power Apps, and the app will behave in unexpected ways.
> The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual#limitations-of-the-po

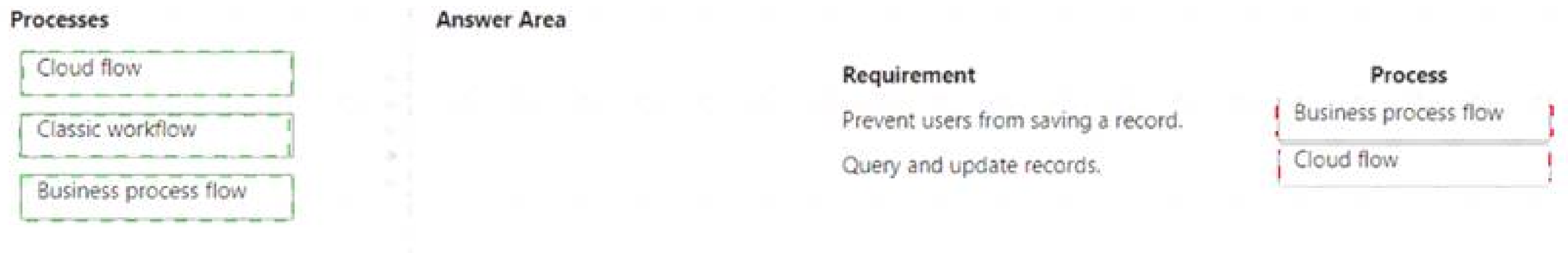
NEW QUESTION 284
- (Exam Topic 3)
A company has a model-driven app.
The app must meet the following requirements:
• Prevent users from saving a record if validation from a custom action fails.
• Query and update a list of records.
You need to configure processes for the app without using code.
Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 287
- (Exam Topic 3)
A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.
You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.
You need to configure the solution.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

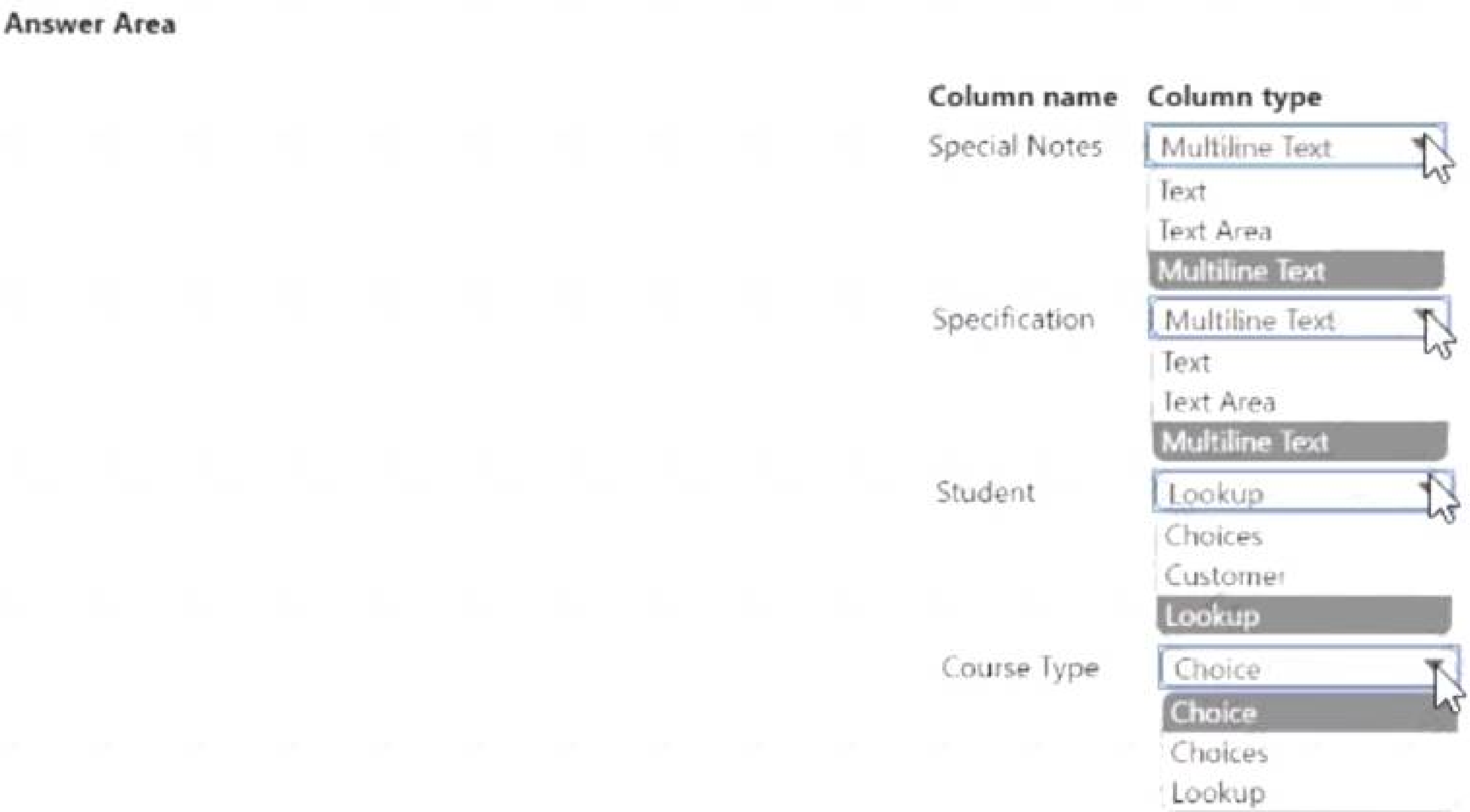
A. Remove all of the privileges for BPFA.
B. Deactivate BPFA.
C. Use a business rule to prevent users from switching to BPFA.
D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 292
- (Exam Topic 3)
A company is implementing a data model by using Dataverse.
The company requires the following columns in a new custom table:

Column name	Requirement
Special Notes	Must contain string data that stores 100 characters and be rendered as a multiline control.
Specification	Must contain string data that stores up to 8,000 characters and be rendered as a multiline control.
Student	Must contain an input control that can store a reference to an account or a contact in the system.
Course Type	Must contain a list of predefined options. Users must be able to select only one option.

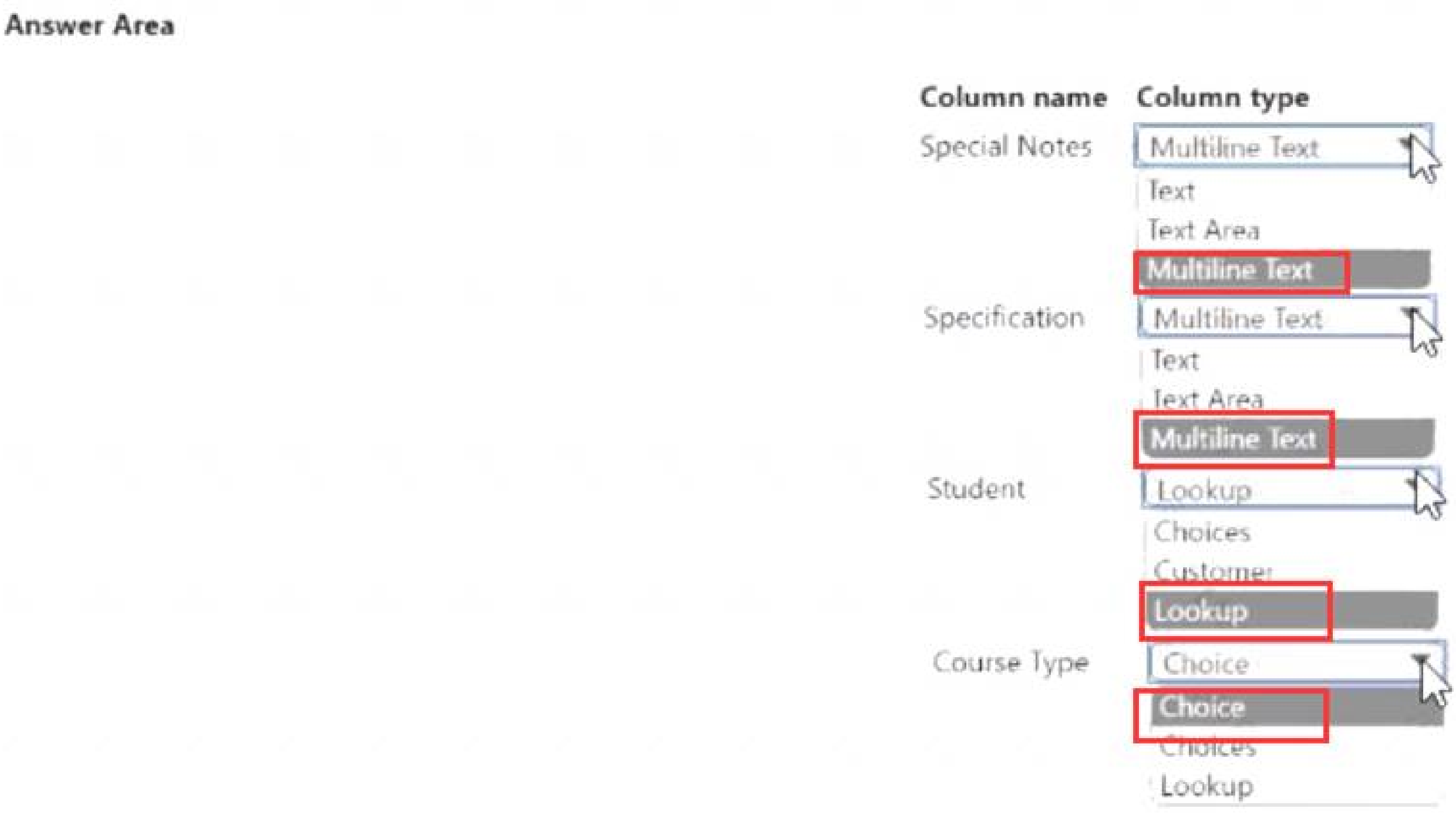
You need to choose the column type that uses the least amount of database storage for each column.
Which column types should you choose? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



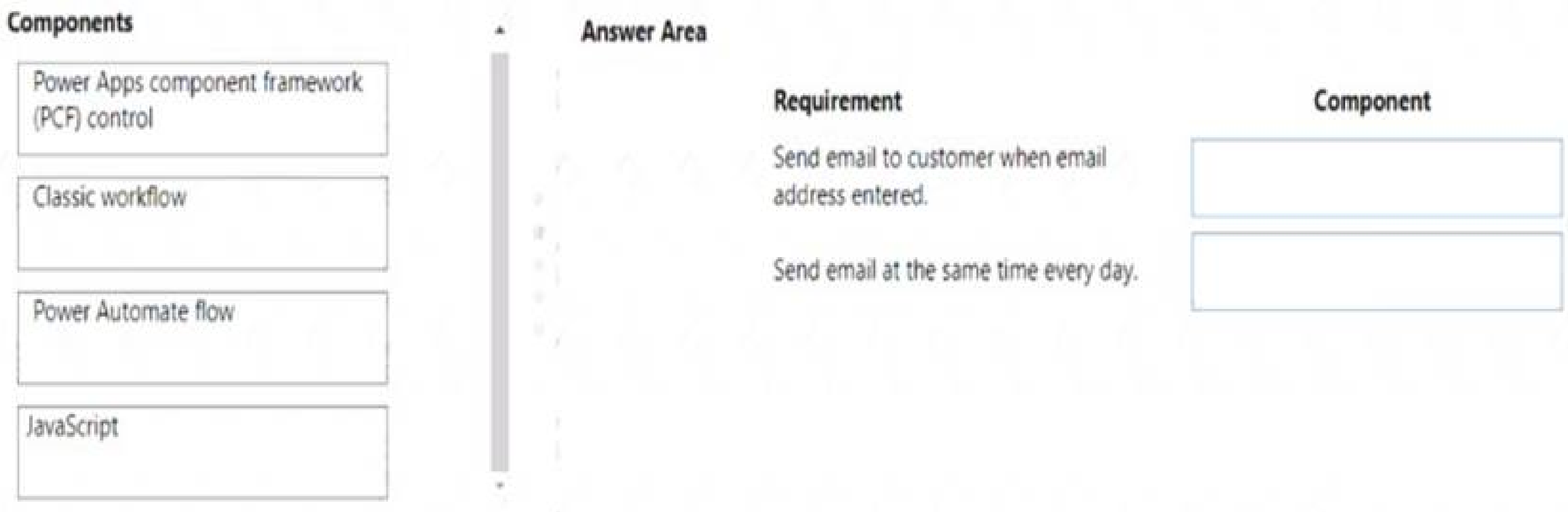
NEW QUESTION 294
- (Exam Topic 3)
The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.
You need to import the leads without changing the data from the partner company. What should you do?

A. Create a data map in Data Management.
B. Add a template for Import Data.
C. Use Import Field Translations.
D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads

NEW QUESTION 298
- (Exam Topic 3)
A company uses a model-driven app for customer support. The company has the following requirements for the app:
• Send an email in real-time to customers when they enter their email address.
• Send an email to customers at the same time every day for cases that are open for more than 24 hours. The solution should require the least amount of customization.
You need to configure the model-driven app. Which components should you use?



A. Mastered
B. Not Mastered

Answer: A

Explanation:

Components

- Power Apps component framework (PCF) control
- Classic workflow
- Power Automate flow
- JavaScript

Answer Area

Requirement	Component
Send email to customer when email address entered.	Classic workflow
Send email at the same time every day.	Power Automate flow

NEW QUESTION 303
- (Exam Topic 3)
You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.
Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.
You need to stop the flow and correct the issue.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Disable the flow in the managed solution	Disable the flow from the Power Automate portal Disable the flow from the Azure portal Disable the flow from the Power Automate solution
Verify changes to the flow	Run the Flow checker and then turn on the updated flow Use the Test feature on the updated flow and then turn on the flow Turn on the flow and then use the Test feature for the updated flow Run the Flow checker and then use the Test feature on the updated flow

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Reference:
https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow https://docs.microsoft.com/en-us/power-automate/error-checker

NEW QUESTION 304
- (Exam Topic 3)
A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.
You need to determine which AI Builder model types to use.
Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

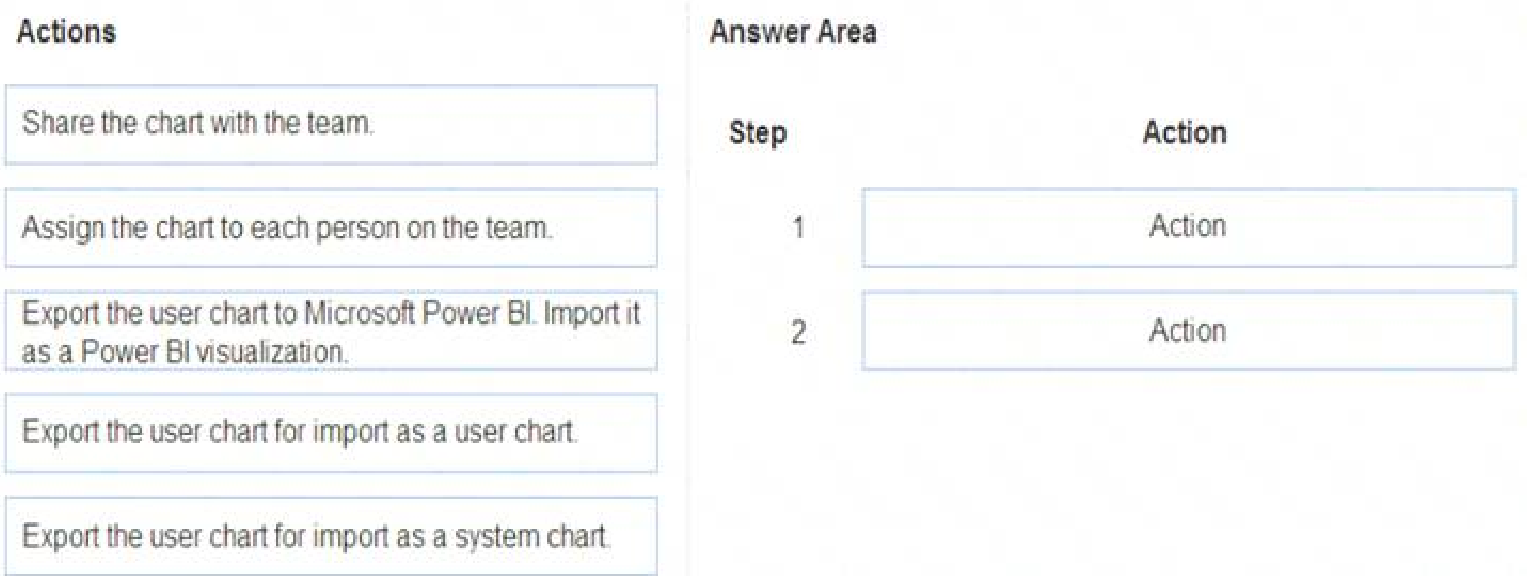
Recognition requirement	Model type
Identify a person's age in a paragraph when written using the pattern **twenty years old**.	Entity extraction Text recognition Key phrase
Identify items and prices from an invoice.	Form processing Text recognition Object detection

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview

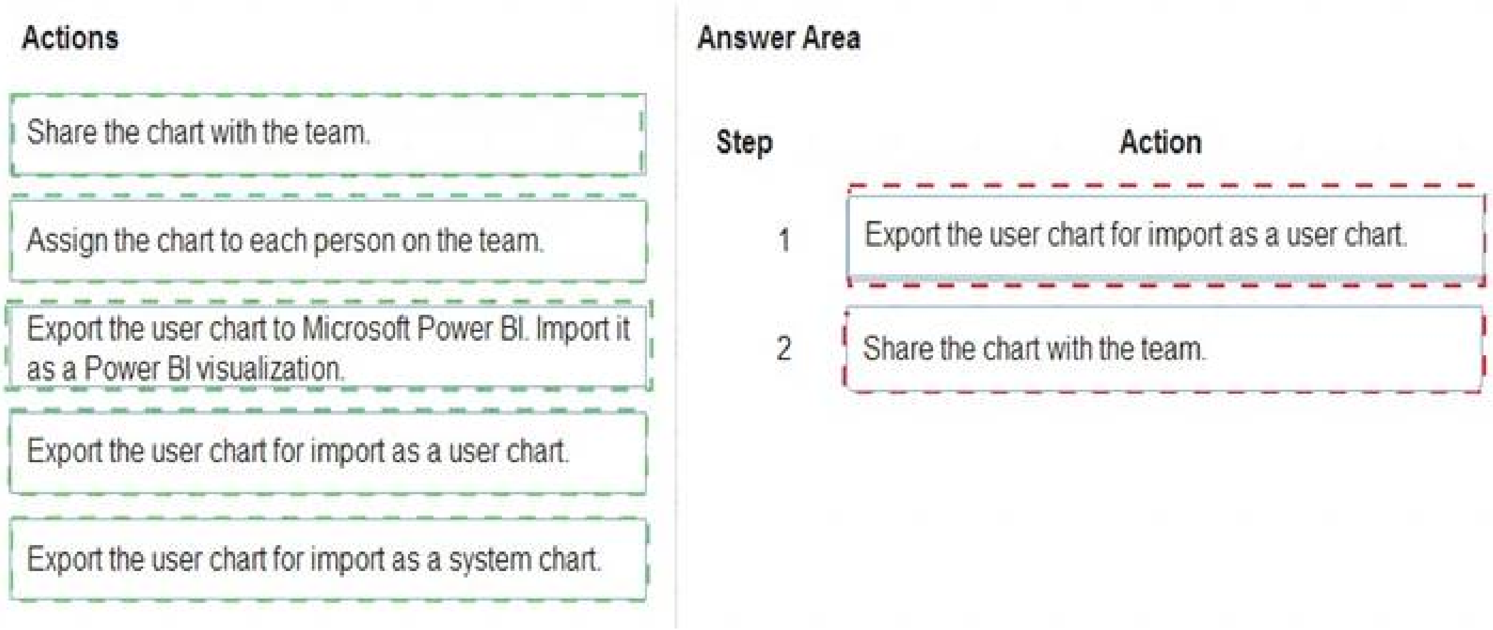
NEW QUESTION 309
- (Exam Topic 3)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 311
- (Exam Topic 3)
A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.
You need to provide a solution for each requirement.
Which solutions should you provide? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
Drag and drop opportunities to change the stage.	Add a Kanban control. Add a Timeline control. Add an Editable Grid control. Add a Calendar control.
Show each salesperson their opportunities in Calendar and Kanban view.	Add both controls to a custom view. Add both controls to the My Opportunities view. Add one control to All Opportunities and a custom view. Add one control to My Opportunities and a custom view.
Show each salesperson the number of open opportunities by stage in a standard view.	Use the List view. Use the Timeline control. Use the Kanban control. Use the chart pane on the view.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Box 1: Add a Kanban control.
The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.
Box 2: Add both controls to the My Opportunities view.
Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views.The Kanban control works only on the Opportunity and Activity entities.
If you use unified interface, you can display any record in a calendar view via the calendar control.
- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click “Add Control” and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.
Box 3: Use a List view
opportunities in Dynamics 365 Sales
Reference:
https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities- https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/
https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-cod

NEW QUESTION 313
- (Exam Topic 3)
You create a JavaScript web resource named MyBusinessLogic. The code it contains uses functionality from a third-party JavaScript library.
You notice that an independent software vendor (ISV) solution uses the same third-party library in their managed solution.
You plan to deploy your solution to other environments by using a managed solution. The ISV solution might not be installed in the other environments.
You need to package the solution for deployment
What are two ways to achieve this goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Create a new JavaScript web resource by using the code from the third-party librar
B. Add the new JavaScript web resource along with MyBusinessLogic to the solution.
C. Add a copy of the JavaScript library from the ISV to the solution along with MyBusinessLogic.
D. Add the code from the third-party JavaScript library to MyBusinessLogi
E. Add MyBusinessLogic to the solution.
F. Add only the third-party JavaScript web resource to the solution.

Answer: AC

Explanation:
Web resources in model-driven apps.
Web resources are virtual files that are stored in the Microsoft Dataverse database and that you can retrieve by using a unique URL address.
Capabilities of web resources.
Web resources represent files that can be used to extend the Dataverse web application such as html files, JavaScript, and CSS, and several image formats.
Reference: https://docs.microsoft.com/en-us/power-apps/developer/model-driven-apps/web-resources

NEW QUESTION 318
- (Exam Topic 3)
A company has marketing teams for different regions.
A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team. The base metrics retrieved by the chatbot are relevant to all marketing teams.

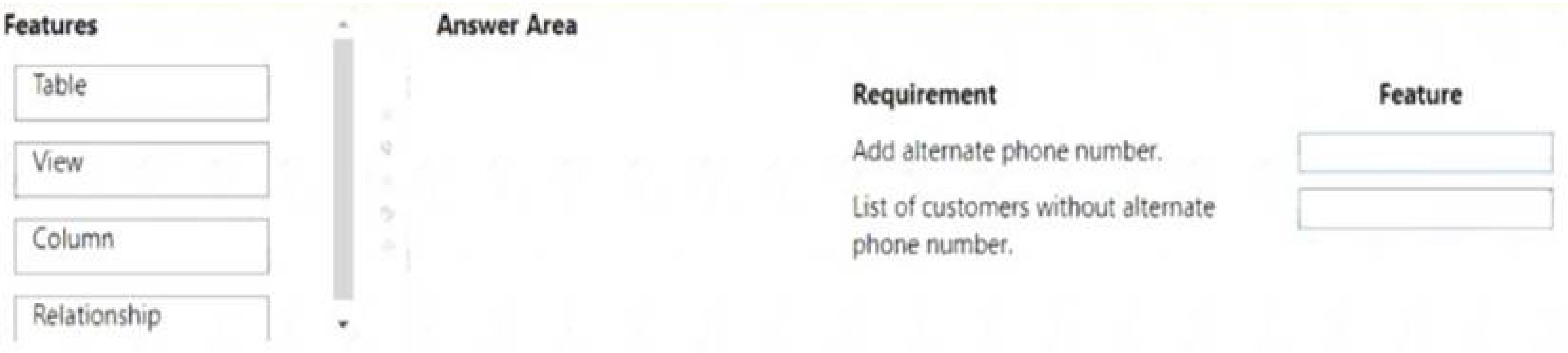
The other marketing teams request access to the chatbot. You need to publish the chatbot to the entire company. What should you do?

A. Configure the chatbot to be used with the Teams channel.
B. Submit the chatbot for admin approval.
C. Copy the published chatbot link and email it to the other teams
D. Invite the other teams to the team that has the chatbot.
E. Export the chatbot and import it into a corporate environment.

Answer: B

Explanation:
Show to teammates and shared users
You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.
Important
Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams

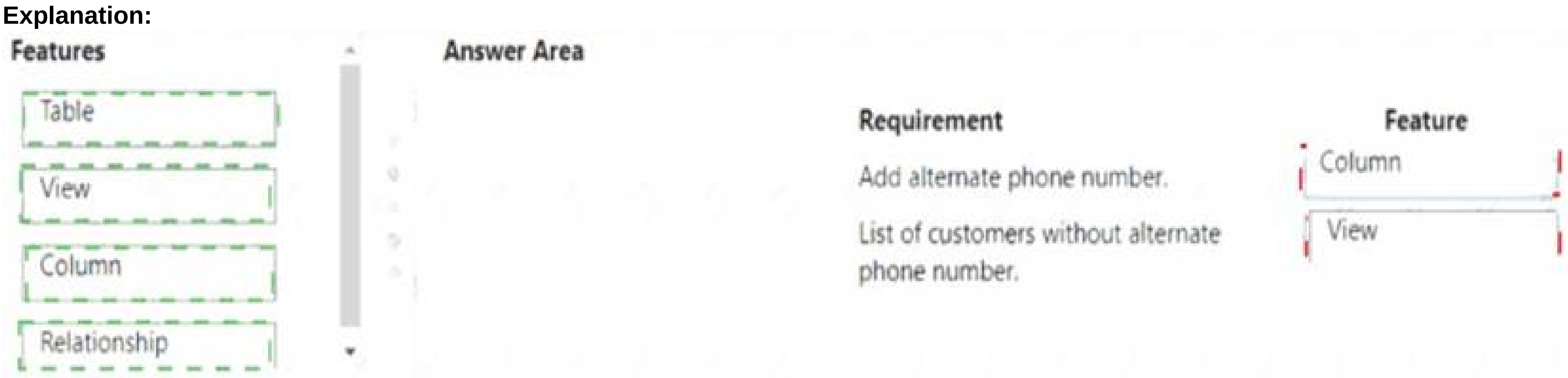
NEW QUESTION 323
- (Exam Topic 3)
A company has a model-driven app that uses Microsoft Dataverse.
Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.
You need to enable the required features.
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or
scroll to view content.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 327
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

A. Yes

B. No

Answer: B

NEW QUESTION 331
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