Cisco

Exam Questions 350-801

Implementing and Operating Cisco Collaboration Core Technologies

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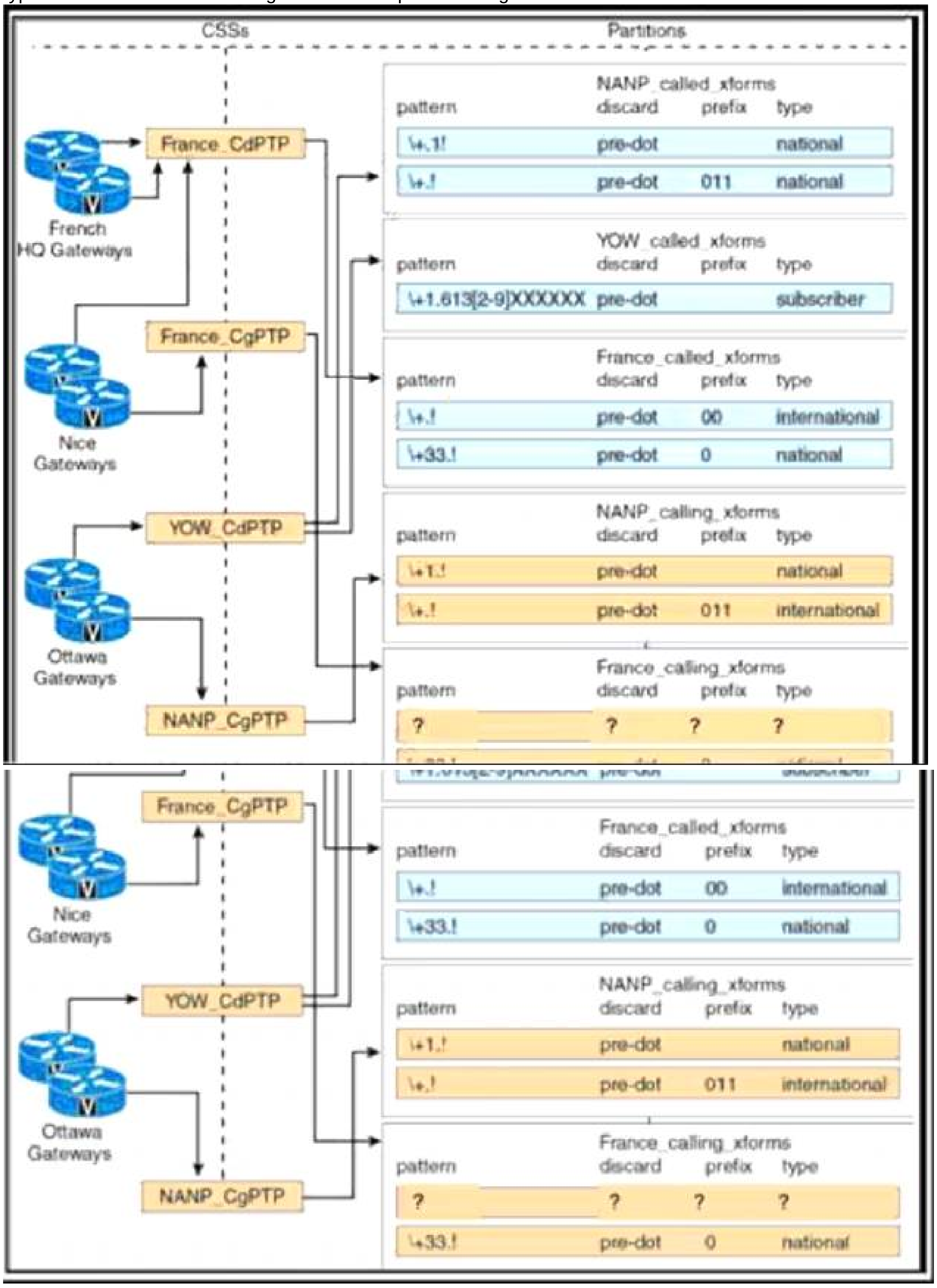
NEW QUESTION 1
Refer to the exhibit A call from +1 613 555 1234 that is sent out through the Nice Gateways should result in a calling party of 001 613 555 1234 with the numbering type "international' Which configuration accomplishes this goal?



A. \+.001! pre-dot 1 international
B. \+1.1 none pre-dot 001 international
C. \+.! pre-dot 00 international
D. 613XXXXXXX none +011 internationa

Answer: C

NEW QUESTION 2
What are two QoS requirements for VoIP traffic?

A. Voice traffic must be marked "to DSCP EF.
B. Loss must be no more man 1 percent.
C. Voice traffic must be marked to DSCP AF41.
D. One-way latency must be no more than 200 ms.
E. Average one-way jitter is greater than 50 ms.

Answer: AB

NEW QUESTION 3
A Cisco voice gateway is configured to use a sip-kpml DTMF relay in global settings. A new SIP dial peer is configured for a third-party application that only supports an in-band DTMF relay. Which commands must an engineer run on the dial peer?

A. dtmf-relay sip-info
B. dtmf-relay sip-notify
C. dtmf-relay rtp-net
D. no dtmf-relay sip-kpml

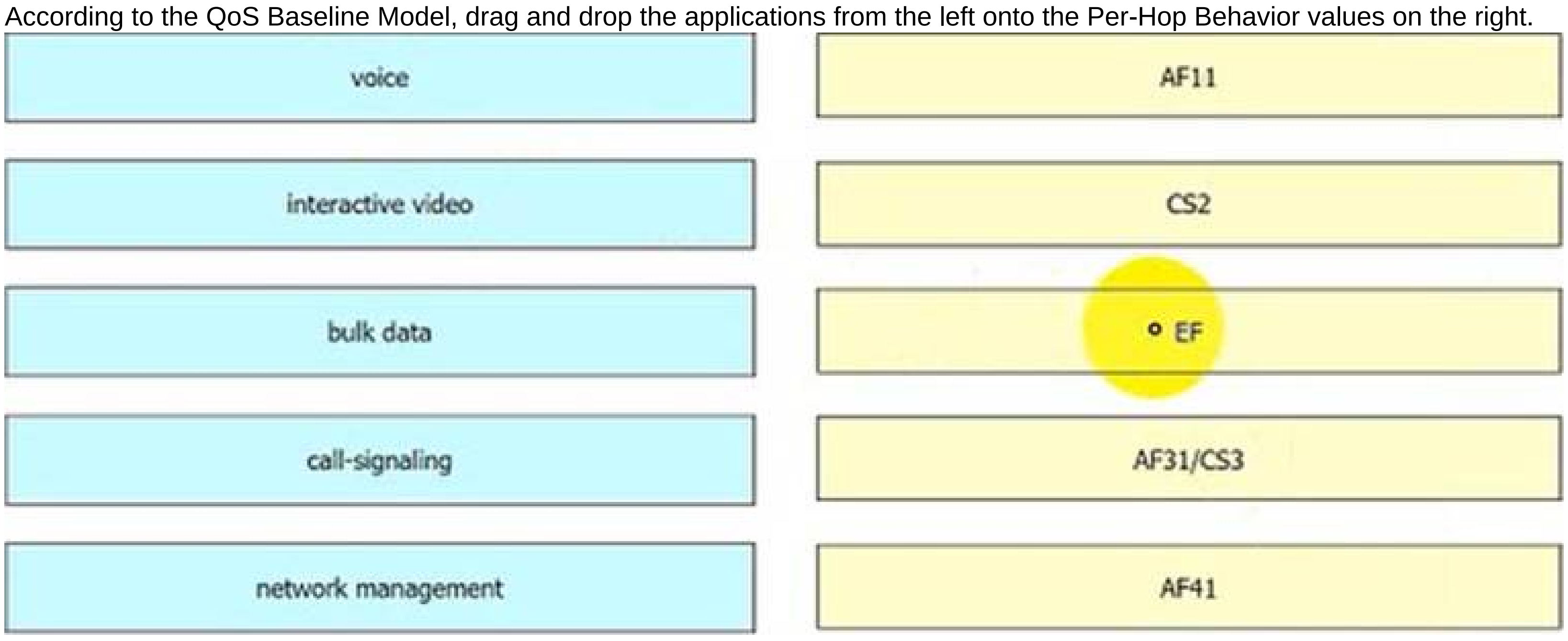
Answer: C

NEW QUESTION 4
How does an administrator make a Cisco IP phone display the last 10 digits of the calling number when the call is in the connected state, and also display the calling number in the E.164 format within call history on the phone?

A. Change the service parameter Apply Transformations On Remote Number to True.
B. Configure a translation pattern that has a Calling Party Transform Mask of XXXXXXXXXX.
C. On the inbound SIP trunk, change Significant Digits to 10.
D. Configure a calling party transformation pattern that keeps only the last 10 digits.

Answer: A

NEW QUESTION 5
According to the QoS Baseline Model, drag and drop the applications from the left onto the Per-Hop Behavior values on the right.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 6
What is an advantage of using Cisco Webex Control HuB?

A. enables the provisioning, administration, and management of Webex services and Webex Hybrid Services
B. brings Video, audio, and web communication together to meet the collaboration needs of the modern workplace
C. provides streamlined communication and collaboration for a hybrid workforce
D. offers easy contact management, centralized administration, and centralized configuration management

Answer: A

Explanation:
Cisco Webex Control Hub is a cloud-based management platform that enables you to provision, administer, and manage Webex services and Webex Hybrid Services. It provides a single pane of glass for managing all of your Webex services, including Webex Meetings, Webex Teams, and Webex Calling.
Webex Control Hub offers a number of features and benefits, including:

- A single pane of glass for managing all of your Webex services
- Centralized user management
- Simplified provisioning and administration
- Real-time analytics and reporting
- Enhanced security and compliance

Webex Control Hub is a powerful tool that can help you manage your Webex services more effectively. It is easy to use and provides a number of features and benefits that can help you improve your productivity and efficiency.

NEW QUESTION 7
Refer to the exhibit.

```
Sent:
INVITE sip:2004@192.168.100.100:5060 SIP/2.0
Via: SIP/2.0/UDP 192.168.100.200:5060;branch=z9hG4bKF1FED
From: "7000" <sip:7000@192.168.100.200>;tag=43CDE-1A22
To: <sip:2004@192.168.100.100>
Call-ID: 26BCA00-4C4E11EA-80169514-B1C46126@192.168.100.200
Supported: 100rel,timer,resource-priority,replaces,sdp-anat
Min-SE:  1800
User-Agent: Cisco-SIPGateway/IOS-16.9.5
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Contact: <sip:7000@192.168.100.200:5060>
Expires: 180
Max-Forwards: 68
P-Asserted-Identity: "7000" <sip:7000@192.168.100.200>
Session-Expires:  1800
Content-Type: application/sdp
Content-Length: 254

v=0
o=CiscoSystemsSIP-GW-UserAgent 5871 9974 IN IP4 192.168.100.200
s=SIP Call
c=IN IP4 192.168.100.200
t=0 0
m=audio 8002 RTP/SAVP 0
c=IN IP4 192.168.100.200
a=rtpmap:0 PCMU/8000
a=ptime:20
```

Calls to Cisco Unity Connection are failing across Cisco Unified Border Element when callers try to select a menu prompt Why is this happening and how is it fixed?

A. Cisco Unity Connection is configured on G.729 onl
B. Cisco Unity Connection must be reconfigured to support iLBC.
C. Cisco Unified Border Element is not sending any support for DTM
D. OTMF configuration must be added to the appropriate dial peer.
E. Cisco Unified Border Element is sending the incorrect media IP addres
F. The IP address of the loopback interface must be advertised in the SDP
G. The Cisco Unity Connection Call Handler is configured for a "Release to Switch" transfer type Transfers must be disabled for the Cisco Unity Connection Call Handler

Answer: B

NEW QUESTION 8
How are E.164 called-party numbers normalized on a globalized call-routing environment in Cisco UCM?

A. Call ingress must be normalized before the call being routed.
B. Normalization is not required.
C. Normalization is achieved by stripping or translating the called numbers to internally used directory numbers.
D. Normalization is achieved by setting up calling search spaces and partitions at the SIP trunks for PSTN connection.

Answer: C

NEW QUESTION 9
Refer to the exhibit.

```
controller t1 0/0/1
pri-group timeslots 1-24
clock source line
linecode b8zs
framing esf
```

An administrator must replace the T1 card with an E1 card. What is the correct configuration if the administrator was asked to configure 12 time slots?

A.

```
controller e1 0/0/1
 pri-group timeslots 1-12
 clock source network
 linecode hdb3
 framing crc4
```

B.
```
controller e1 0/0/1
 pri-group timeslots 1-11, 12
 clock source line
 linecode hdb3
 framing crc4
```

C.
```
controller e1 0/0/1
 pri-group timeslots 1-12
 clock source line
 linecode hdb3
 framing crc4
```

D.
```
controller e1 0/0/1
 pri-group timeslots 1-12
 clock source line
 linecode crc4
 framing hd3
```

Answer: C

NEW QUESTION 10
What describes the outcome when the trust boundary is defined at the Cisco IP phone?

A. Packets or Ethernet frames are remarked at the distribution layer switch.
B. Packets or Ethernet frames are not remarked at the access layer switch.
C. Packets or Ethernet frames are not remarked by the IP phone.
D. Packets or Ethernet frames are remarked at the access layer switch.

Answer: B

NEW QUESTION 10
Which two protocols can be configured for the Cisco Unity Connection and Cisco UCM integration? (Choose two.)

A. 323
B. SIP
C. SCCP
D. MGCP
E. RTP

Answer: BC

Explanation:
The two protocols that can be configured for the Cisco Unity Connection and Cisco UCM integration are SIP and SCCP. SIP, or Session Initiation Protocol, is a signaling protocol used for initiating, maintaining, and terminating real-time sessions, including voice, video, and messaging applications.
SCCP, or Skinny Client Control Protocol, is a Cisco proprietary signaling protocol used for controlling Cisco IP phones.
H.323 is an older signaling protocol that is no longer widely used. MGCP, or Media Gateway Control Protocol, is a protocol used for controlling media gateways.
RTP, or Real-time Transport Protocol, is a protocol used for transporting real-time data, such as voice and video

NEW QUESTION 13
An engineer configures a SIP trunk for MWI between a Cisco UCM cluster and Cisco Unity Connection. The Cisco UCM cluster fails to receive the SIP notify messages. Which two SIP trunk settings resolve this issue? (Choose two.)

A. accept out-of-dialog refer
B. accept out-of-band notification
C. transmit security status
D. allow changing header
E. accept unsolicited notification

Answer: AE

NEW QUESTION 15
Callers from a branch report getting busy tones intermittetly when trying to reach colleagues in other office branches during peak hours. An engineer collects Cisco CallManager service traes to examine the situation. The traces show:

```
50805567.000 |07:35:39.676 |Sdl Sig |StationOoutputDisplayNotify |restart0
|StaatinD(1,100,63,6382) |StionCdpc(1,100,64,4725) |1,100,40,6.709919^*^*
|[R:N-H:0,L:0,V:0,Z:0,D:0] TimeOutValue=10 Status=x807 Unicode Status=Locale=1
50805567.001 |07:35:39.676 |AppInfo |StationD: (0006382) DisplayNotify
timeOutValue=10 notify='x807' content='Not Enough Bandwidth' ver=85720014.
```

What should be fixed to resolve the issue?

A. class of service configuration
B. region configuration
C. geolocation configuration
D. codec configuration

Answer: B

NEW QUESTION 20
Refer to the exhibit.

```
voice class codec 20
codec preference 1 g722-64
codec preference 2 ilbc mod 30
!
dial-peer voice 200 voip
destination-pattern ^408555...$
session target ipv4:10.2.3.4
incoming called-number 9T
dtmf-relay h245-alphanumeric rtp-nte
no vad
!
```

An administrator configured a codec preference list with 0,122 and ILBC codecs. Which change must the administrator make in the dial-peer section of the configuration to use this list?

A. add voice-codecs 20
B. add session codec 20
C. add codec preference 20
D. add voice-class codec 20

Answer: D

NEW QUESTION 24
Which configuration concept allows for high-availability on IM and Presence services in a UC environment?

A. IM and Presence subclusters (configured on Cisco UCM)
B. Presence Redundancy Groups (configured on Cisco Unified IM and Presence)
C. IM and Presence subclusters (configured on Cisco Unified IM and Presence)
D. Presence Redundancy Groups (configured on Cisco UCM)

Answer: D

NEW QUESTION 29
An engineer is configuring Cisco Jabber for Windows and must implement desk phone control mode for some of the users. Which access control group must be configured for those users to enable this functionality?

A. Allow Control of Device from CTI
B. Standard CTI Secure Connection
C. Standard CTI Enabled
D. Standard CTI Allow Reception of SRTP Key Material

Answer: C

NEW QUESTION 30
A remote office has a less-than-optimal WAN connection and experiences packet loss, delay and jitter. Which VoIP codec is used in this situation?

A. G722.1
B. iLBC
C. G.711alaw

D. G.729A

Answer: B

NEW QUESTION 33
Which command must be defined before an administrator changes the linecode value on an ISDN T1 PRI in slot 0/2 on an IOS-XE gateway?

A. isdn incoming-voice voice
B. pri-group timeslots 1-24
C. card type t1 0 2
D. voice-port 0/2/0:23

Answer: C

NEW QUESTION 38
Which command in the MGCP gateway configuration defines the secondary Cisco UCM server?

A. ccm-manager redundant-host
B. ccm-manager fallback-mgcp
C. mgcpapp
D. mgcp call-agent

Answer: A

NEW QUESTION 40
An administrator must configure the Local Route Group feature on Cisco UCM. Which step will enable this feature?

A. For each route group, check the box for the Local Route Group feature.
B. For each route pattern, select the Local Route Group as the destination.
C. For each device pool, configure a route group to use as a Local Route Group for that device pool
D. For each route list, configure a route group to use as a Local Route Group.

Answer: C

Explanation:
The Local Route Group feature allows you to use a route group as the destination for calls that are placed from a device pool. The route group that you use as the destination for calls from a device pool is called the Local Route Group for that device pool.
To configure the Local Route Group feature, you must first create a route group. You can then configure the Local Route Group feature for a device pool by selecting the route group that you want to use as the Local Route Group for that device pool.

NEW QUESTION 43
Which wildcard must an engineer configure to match a whole domain in SIP route patterns?

A. *
B. @
C. !
D. .

Answer: A

Explanation:
The asterisk (*) wildcard is used to match any sequence of characters, including an empty sequence. Therefore, it can be used to match any domain name in a SIP Route Pattern.
The other options are not correct because:
- C. !: The ! symbol is used to negate a character class.
- D. .: The . symbol is used to match any single character.

NEW QUESTION 45
A high-speed network is often configured with a five-class QoS model. Which classes are used in the model?

A. real-time, call-signaling, critical data, best-effort, and scavenger
B. real-time, signaling, critical data, best-effort and drop-class
C. call-signaling, real-time, critical data, best-effort, and drop-class
D. voice, video, signaling, critical data, and best-effort

Answer: A

NEW QUESTION 46
When designing the capacity for a Cisco UCM 12.x cluster, an engineer must decide which VMware template will be used for each node. What is the lowest number of users supported in a template and the highest number of users in a template?

A. 750 and 15.000 users
B. 750 and 10.000 users
C. 500 and 10.000 users
D. 1000 and 10.000 users

Answer: D

NEW QUESTION 47
Where in Cisco UCM is restrictions on audio bandwidth configured?

A. location
B. partition
C. region
D. serviceability

Answer: C

NEW QUESTION 48
Which endpoint feature is supported using Mobile and Remote Access through Cisco Expressway?

A. SSO
B. H.323 registration proxy to Cisco Unified Communications Manager
C. MGCP gateway registration
D. SRST

Answer: A

NEW QUESTION 49
Which attribute contains an XMPP stanza?

A. iq
B. message
C. type
D. presence

Answer: A

NEW QUESTION 52
What should be used to detect common issues on a Cisco IOS XE-based Local Gateway and generate an email?

A. Real-Time Monitoring Tool
B. diagnostic signatures
C. syslog
D. SNMP

Answer: B

Explanation:
Diagnostic signatures are a feature that proactively detects commonly observed issues in the IOS XE-based Local Gateway and generates email, syslog, or terminal message notification of the event12. You can also install the diagnostic signatures to automate diagnostics data collection and transfer collected data to the Cisco TAC case to accelerate resolution time12.

NEW QUESTION 53
Which Webex Calling construct is used to organize calling features within a physical site?

A. client settings
B. locations
C. service settings
D. call routing

Answer: B

Explanation:
A location is a physical site that contains users, devices, and resources. Locations are used to organize calling features within a physical site. For example, you can create a location for each of your offices and then assign users, devices, and resources to that location. This will allow you to manage calling features for each office separately.

NEW QUESTION 55
An engineer is going to redesign a network, and while looking at the QoS configuration, the engineer sees that a portion of the network is marked with AF42. Which type of traffic is marked with this tag?

A. signaling
B. voice
C. video conference
D. streaming video

Answer: D

NEW QUESTION 56
On a Cisco Catalyst Switch, which command is required to send CDP packets on a switch port that configures a Cisco IP phone to transmit voice traffic in 802.10

frames, tagged with the voice VLAN ID 221?

A. Device(config-if)# switchport voice vlan 221
B. Device(config-if)# switchport vlan voice 221
C. Device(config-if)# switchport access vlan 221
D. Device(config-if)# switchport trunk allowed vlan 221

Answer: A

NEW QUESTION 58
Refer to the exhibit.

ip.addr==10.0.101.10

Time	Source	Destination	Info
18.683437	10.117.34.222	10.0.101.10	50310 → 5060 [SYN] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK
18.938881	10.117.34.222	10.0.101.10	50314 → 5060 [SYN] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK
21.686680	10.117.34.222	10.0.101.10	[TCP Retransmission] 50310 → 5060 [SYN] Seq=0 Win=64240 Len=0
21.941993	10.117.34.222	10.0.101.10	[TCP Retransmission] 50314 → 5060 [SYN] Seq=0 Win=64240 Len=0
27.687008	10.117.34.222	10.0.101.10	[TCP Retransmission] 50310 → 5060 [SYN] Seq=0 Win=64240 Len=0
27.942784	10.117.34.222	10.0.101.10	[TCP Retransmission] 50314 → 5060 [SYN] Seq=0 Win=64240 Len=0

An administrator is attempting to register a SIP phone to a Cisco UCM but the registration is failing. The IP address of the SIP Phone is 10.117.34.222 and the IP address of the Cisco UCM is 10.0.101.10. Pings from the SIP phone to the Cisco UCM are successful. What is the cause of this issue and how should it be resolved?

A. An NTP mismatch is preventing the connection of the TCP session between the SIP phone and the Cisco UC
B. The SIP phone and Cisco UCM must be set with identical NTP sources.
C. The certificates on the SIP phone are not trusted by the Cisco UC
D. The SIP phone must generate new certificates.
E. DNS lookup for the Cisco UCM FQDN is failin
F. The SIP phone must be reconfigured with the proper DNS server.
G. An network device is blocking TCP port 5060 from the SIP phone to the Cisco UC
H. This device must be reconfigured to allow traffic from the IP phone.

Answer: D

NEW QUESTION 59
An engineer configures a new phone in Cisco UCM The phone boots and gets IP when it connects to the network, however the phone fails to register With CISCO UCM, The engineer observes that the phone has a status Rejected In CISCO UCM
What must be verified first 'Mien troubleshooting the issue?

A. whether auto-registration is enabled in Cisco UCM
B. whether the Initial Trust List and Certificate Trust List files on the phone are correct
C. whether the phone ts in the correct VLAN
D. whether the phone's MAC address is correct In Cisco UCM

Answer: A

Explanation:
This is the first thing that must be verified when troubleshooting the issue of phone status showing rejected in Cisco UCM1. Auto-registration allows new phones to register with Cisco UCM without manual configuration 1. If auto-registration is disabled, the phone will not be able to register and will show a rejected statu1s.
The other options are not the first things that must be verified when troubleshooting the issue:

> B. whether the Initial Trust List and Certificate Trust List files on the phone are correct is not the first thing to verify, but it may be a possible cause of the issue if the phone has an ITL file from another cluster that prevents it from registering with Cisco UCM2. To resolve this issue, the ITL file needs to be deleted from the phone or exchanged between the clusters2.

> C. whether the phone is in the correct VLAN is not the first thing to verify, but it may be a possible cause of the issue if the phone is not in the same VLAN as the Cisco UCM server or cannot reach it due to network issues3. To resolve this issue, the network connectivity and VLAN configuration need to be checked and fixed3.

> D. whether the phone's MAC address is correct in Cisco UCM is not the first thing to verify, but it may be a possible cause of the issue if the phone's MAC address does not match the one configured in Cisco UCM. To resolve this issue, the MAC address needs to be corrected and updated in Cisco UCM.

NEW QUESTION 63
Which location must be assigned to the SIP trunk to replicate enhanced location information via a SIP trunk?

A. phantom
B. replica
C. hub_none
D. shadow

Answer: D

NEW QUESTION 65
According to QoS guidelines, what is the packet loss for streaming video?

A. Not more than 8%
B. Not more than 1%

C. Not more than 3%
D. Not more than 5%

Answer: B

NEW QUESTION 69
A collaboration engineer adds a voice gateway to Cisco UCM. The engineer creates a new gateway device in Cisco UCM. selects VG320 as the device type and selects MGCP as the protocol What must be done next to add the gateway to the Cisco UCM database?

A. Select the DTMF relay type for the gateway.
B. Select a device pool for the new gateway.
C. Add the FQDN or hostname of the device.
D. Configure the module in slot 0 of the new gateway.

Answer: C

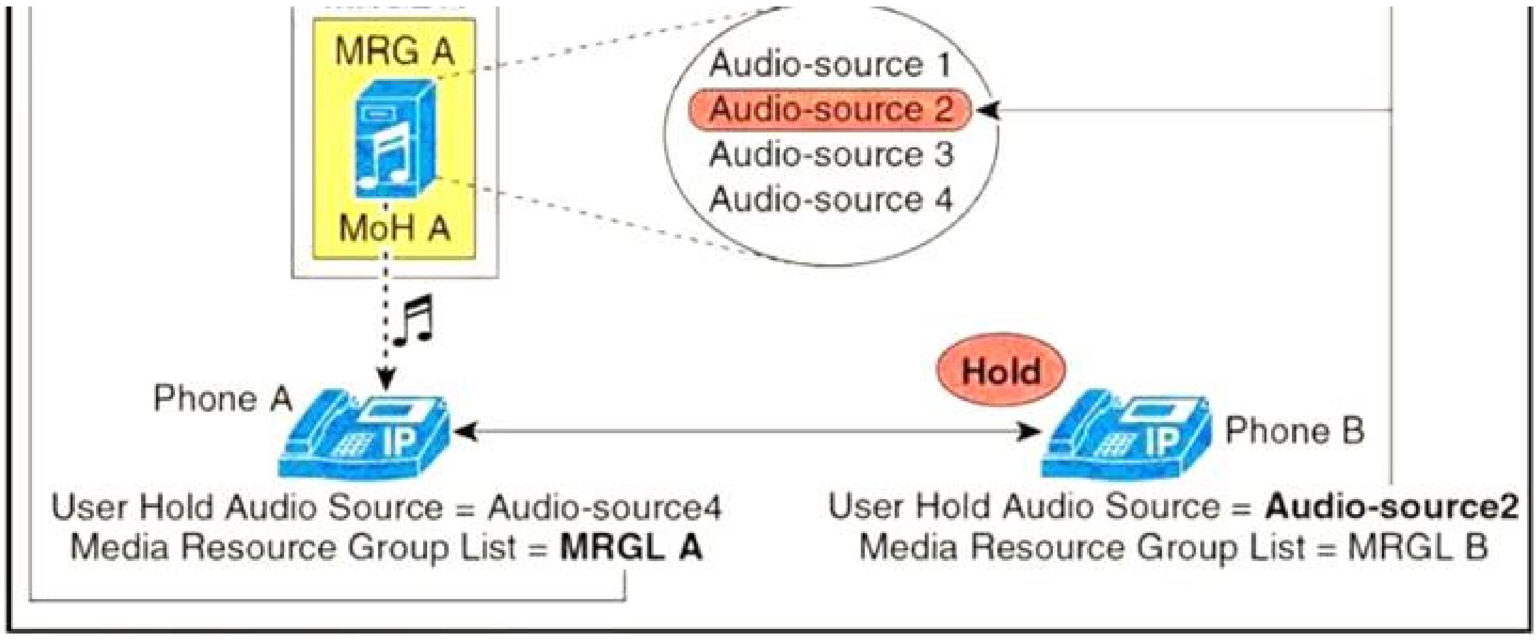
NEW QUESTION 70
What must be configured on a Cisco Unity Connection voice mailbox to access the mailbox from a secondary device?

A. mobile user
B. alternate names
C. alternate extensions
D. Attempt Forward routing rule

Answer: C

Explanation:
To access a Cisco Unity Connection voice mailbox from a secondary device, you must configure an alternate extension for the mailbox. This is a phone number that is different from the mailbox's primary extension. When you call the alternate extension, you will be prompted to enter the mailbox's PIN. Once you have entered the PIN, you will be able to access the mailbox just as you would if you were calling from the primary device.

NEW QUESTION 73
Refer to the exhibit



There is a call flow between Phone A and Phone B Phone B (holder) places Phone A (holder) on hold Which MRGL and Audio Source are played to Phone A?

A. MRGL A and Audio Source 4
B. MRGL B and Audio Source 4
C. MRGL A and Audio Source 2
D. MRGL B and Audio Source 2

Answer: C

NEW QUESTION 78
What is the maximum number of servers that are in an IM and Presence presence redundancy group?

A. 10
B. 6
C. 2
D. 4

Answer: C

NEW QUESTION 79
To provide high-quality voice and take advantage of the full voice feature set, which two access layer switches provide support?

A. Use multiple egress queues to provide priority queuing of RTP voice packet streams and the ability to classify or reclassify traffic and establish a network trust boundary.
B. Use 802, 1Q trunking and 802.1p for proper treatment of Layer 2 CoS packet marking on ports with phones connected.
C. Implement IP RTP header compression on the serial Interface to reduce the bandwidth required per voice call on point-to-point links.

D. Deploy RSVP to improve VoIP QoS only where it can have a positive impact on quality and functionality where there is limited bandwidth and frequent network congestion.
E. Map audio and video streams of video calls (AF41 and AF42) to a class-based queue with weighted random early detection.

Answer: AB

NEW QUESTION 83
How does traffic policing respond to violations?

A. Excess traffic is dropped.
B. Excess traffic is retransmitted.
C. All traffic is treated equally.
D. Excess traffic is queued.

Answer: A

NEW QUESTION 86
Refer to the exhibit.

```
000193: Dec  5 14:35:31.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
000193: Dec  5 14:35:32.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
000193: Dec  5 14:35:33.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
000193: Dec  5 14:35:34.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
```

Given this "debug isdn q921" output, what is the problem with the PRI?

A. Nothing, the PRI is sending keepalives.
B. Layer 2 is down on the controller.
C. PRI does not have an IP address configured on the interface.
D. Layer 1 is down on the controller.

Answer: B

NEW QUESTION 89
Which external DNS SRV record must be present for Mobile and Remote Access?

A. _cisco-uds.Jcp.example.com
B. _collab-edge._tls.example.com
C. _collab-edge._tcp.example.com
D. _cisco-uds._tls.example.com

Answer: B

NEW QUESTION 93
An administrator uses the Cisco Unified Real-Time Monitoring Tool to investigate recent calls on a Cisco UCM cluster. The SIP trace for an on-net. direct-media call shows two 180 Ringing and two 11 BYE messages. Why are there multiples of each message type in the trace?

A. The source phone sends a 180 Ringing signal to the Cisco UC
B. which sends a 180 Ringing signal to the destination phon
C. The same process applies to 11 BYE messages.
D. The source phone must signal to the destination phone that it is ringing, and the destination phone signals back with a 180 Ringing messag
E. The same process applies to 11 BYE messages.
F. The calls have an MTP in the call path due to different codec suppor
G. The calls are subsequently split into two call legs.
H. The destination phone signals back to the Cisco UCM that it is ringing, and the Cisco UCM signals back to the source phone.

Answer: A

NEW QUESTION 97
The chief officer at a company must reduce collaboration infrastructure costs by onbording all on-permises equipment to the cloud by using CISCO Webex Control Hub. Administrators need the ability to manage upgrades and set up hot desking for on-premises devices.
Which action must be taken before on boardng devices by using the Control Hub?

A. Configure tie Control Hub organization ID on the devices
B. Acquire a license for each device.
C. Allow HTTP traffic from each device to Control Hub.
D. Upgrade all the devices to software version CE9.15 or later

Answer: D

Explanation:
This is a prerequisite for using the Device Connector tool, which allows you to onboard and register several devices simultaneously to the Webex Control Hub1.
The Device Connector tool creates a workspace, an activation code, and activates all of your devices in one go1. This way you don’t need to be physically present in the same room to activate the devices.
The other options are not required before onboarding devices by using the Control Hub:
- Configuring the Control Hub organization ID on the devices is not necessary, as the Device Connector tool will send the device information to your Webex

organization and generate activation codes for them 1.

- Acquiring a license for each device is not necessary, as you can assign licenses to users and devices after they are registered to the Webex Control Hub2.
- Allowing HTTP traffic from each device to Control Hub is not necessary, as HTTPS connectivity is required for the Device Connector tool to communicate with the devices1.

NEW QUESTION 99

Refer to the exhibit.

https://i.postimg.cc/C57TkczG/image.png

```
v=0
o=Cisco-SIPUA 13439 0 IN IP4 10.10.10.10
s=SIP Call
b=AS:4064
t=0 0
m=audio 0 RTP/AVP 114 9 124 113 115 0 8 116 18 101
c=IN IP4 10.10.10.10
b=TIAS:64000
a=rtpmap:114 opus/48000/2
a=fmtp:114 maxplaybackrate=16000;sprop-
maxcapturerate=16000;maxaveragebitrate=64000;stereo=0;sprop-stereo=0;usedtx=0
a=rtpmap:9 G722/8000
a=rtpmap:124 ISAC/16000
a=rtpmap:113 AMR-WB/16000
a=fmtp:113 octet-align=0;mode-change-capability=2
a=rtpmap:115 AMR-WB/16000
a=fmtp:115 octet-align=1;mode-change-capability=2
a=rtpmap:0 PCMU/8000
a=rtpmap:8 PCMA/8000
a=rtpmap:116 iLBC/8000
a=fmtp:116 mode=20
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=yes
```

A call is falling to establish between two SIP Devices The called device answers with these SOP Which SOP parameter causes issue?

A. The calling device did not offer a ptime value
B. The media stream is set to send only
C. The payload for G.711ulaw must be 18.
D. The RTP port is set to 0.

Answer: D

Explanation:
The RTP port is used to send and receive media packets during a call. If the RTP port is set to 0, the called device will not be able to send or receive media packets, and the call will fail.
The other options are not correct because:

- A. The calling device did not offer a ptime value: The ptime value is used to specify the amount of time between each media packet. If the calling device does not offer a ptime value, the called device will use the default value of 20 milliseconds.
- B. The media stream is set to sendonly: The media stream is set to sendonly when the called device is only able to send media packets, and not receive them. This is not a problem, and the call will still succeed.
- C. The payload for G.711ulaw must be 18: The payload for G.711ulaw is the type of media packet that is used. The payload must be set to 18 for G.711ulaw, but this is not a problem, and the call will still succeed.

NEW QUESTION 101

How are network devices monitored in a collaboration network?

A. The Cisco Discovery Protocol table is shared among devices.
B. Ping Sweep reports "unmanaged' state devices.
C. System logs are collected in a Cisco Prime Collaboration Server.
D. Simple Network Managed Protocol is enabled on each device to poll specific values periodically.

Answer: C

NEW QUESTION 106

Where in Cisco UCM are codec negotiations configured for endpoints?

A. under device profiles in device settings
B. in in-service parameters
C. under regions using preference lists
D. in enterprise parameters

Answer: C

NEW QUESTION 107
What are two functions of Cisco Expressway in the Collaboration Edge? (Choose two.)

A. Expressway-C provides encryption (or Mobile and Remote Access but not (or business-to-business communications.
B. The Expressway-C and Expressway-E pair can enable connectivity from the corporate network to the PSTN via a T1/E1 trunk.
C. The Expressway-C and Expressway-E pair can interconnect H.323-to-SIP calls for voice.
D. Expressway-E provides a VPN entry point for Cisco IP phones with a Cisco AnyConnect client using authentication based on certificates.
E. Expressway-E provides a perimeter network that separates the enterprise network from the Internet.

Answer: CE

NEW QUESTION 111
Which version is used to provide encryption for SNMP management traffic in collaboration deployments?

A. SNMPv1
B. SNMPv3
C. SNMPv2
D. SNMPv2c

Answer: B

NEW QUESTION 114
What is required for Cisco UCM to accept SIP calls with a URI in the format of 'sip:2001@cucmpub.cisco.com'?

A. Define Cluster Fully Qualified Domain Name under Servers in Cisco UCM.
B. Change the Destination Address to a Fully Qualified Domain Name on the SIP trunk.
C. Define Cluster Fully Qualified Domain Name in Enterprise Parameters.
D. Set the SIPS URI Handling to True in CallManager Service Parameters.

Answer: C

NEW QUESTION 119
Which certificate does the Disaster Recovery System in Cisco UCM use to encrypt its communications?

A. Cisco Tomcat
B. CAPF
C. Cisco CallManager
D. IPsec

Answer: D

NEW QUESTION 121
A company wants to provide remote users with access to its on-premises Cisco collaboration features. Which components are required to enable Cisco Mobile and Remote Access for the users?

A. Cisco Expressway-E, Cisco IM and Presence Server, and Cisco Video Communication Server
B. Cisco Unified Border Element, Cisco IM and Presence Server and Cisco Video Communication Server
C. Cisco Expressway-E, Cisco Expressway-C, and Cisco UCM
D. Cisco Unified Border Element, Cisco UCM, and Cisco Video Communication Server

Answer: C

NEW QUESTION 123
What is a capability of a Cisco IOS XE media resource?

A. It provides a hardware conferencing solution.
B. It provides call forwarding capabilities.
C. It provides redundancy for voice calls.
D. It provides a voice packet optimization solution.

Answer: A

Explanation:
A Cisco IOS XE media resource provides a hardware conferencing solution. It can be used to mix multiple media streams, such as audio and video, into a single stream that can be sent to all participants in a conference call. This is done using a digital signal processor (DSP), which is a specialized processor that is designed to handle the processing of digital signals, such as audio and video.

NEW QUESTION 125
A customer asked to integrate Unity Connection with Cisco UCM using SIP protocol. Which two features must be enabled on SIP security profiles? (Choose two.)

A. accept presence subscription
B. allow changing header
C. accept unsolicited notification
D. enable application-level authorization
E. accept replaces header

Answer: CE

NEW QUESTION 130
When multiple potential patterns are present, which two things are considered when Cisco UCM selects a destination pattern? (Choose two.)

A. The pattern matches the shortest explicit prefix.
B. The pattern does not match the dialed string.
C. The pattern represents the smallest number of endpoints.
D. The pattern matches the dialed string.
E. The pattern represents the largest number of endpoints.

Answer: AD

NEW QUESTION 131
An administrator must make a pattern to route calls to two different destinations john doe@company com and jane doe@company com Which type of patterns are needed in the Cisco UCM. and what must the pattern look like?

A. A SIP route pattern that looks like the *@company.com
B. A SIP route pattern that looks like this company.com
C. A regular route pattern with URI feature enable in the configuration pag
D. The pattern must look like this:(*@company.com)
E. A regular route pattern with URI feature enable in the configuration pag
F. The pattern must look like this:MATCH(*@company.com)

Answer: C

NEW QUESTION 134
What are two characteristics of jitter in voice and video over IP communications? (Choose two.)

A. The packets arrive with frame errors.
B. The packets arrive at varying time intervals.
C. The packets arrive out of sequence.
D. The packets never arrive due to tail drop.
E. The packets arrive at uniform time intervals.

Answer: BC

NEW QUESTION 135
How many minutes does it take for automatic fallback to occur in a Presence Redundancy Group if the primary node lost a critical service?

A. 5 min
B. 10 min
C. 30 min
D. 60 min

Answer: C

NEW QUESTION 137
Which task is required when configuring self-provisioning for an end user in Cisco UCM?

A. Enable Auto-Registration.
B. Associate the end user to the Standard CCM Super Users group
C. Associate the end user to a SIP Profile.
D. Disable Auto-Registration.

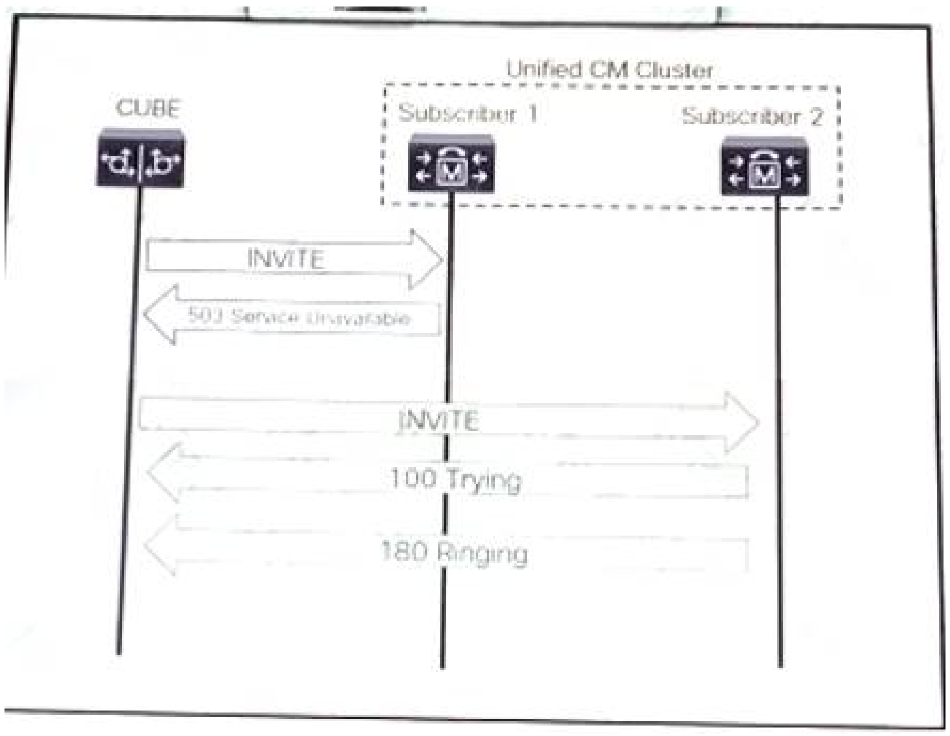
Answer: A

NEW QUESTION 138
What is the traffic classification for voice and video conferencing?

A. Voice is classified as CoS 4, and video conferencing is CoS 5.
B. Voice and video conferencing are both classified is CoS 3.
C. Voice is classified as CoS 5, and video conferencing is CoS 4.
D. Video conferencing is classified as CoS 1, and voice is CoS 2.

Answer: B

NEW QUESTION 140
Refer to the exhibit.



Cisco Unified element is attempting to establish a call with Subcribers1, but the call fails. Cisco Unified Border Element then retries the same call with Subcribers2, and the call proceeds normally.
Which action resolves the issue?

A. Verify that the correct calling search space is selected for the inbound Calls section
B. Verify that the run on all active United CM Nodes checkbox is enabled
C. Verify that the Significant Digits field for inbound Calls is set to All.
D. Verify that the PSTN Access checkbox is enabled.

Answer: B

NEW QUESTION 142
A collaboration engineer configures Global Dial Plan Replication for multiple Cisco UCM clusters. The local cluster acts as the hub cluster, and the remaining clusters act as spoke clusters Which service must the engineer configure on the local cluster'

A. Intercluster Lookup Service
B. Location Conveyance on intercluster SIP trunks
C. Intra-Cluster Communication Signaling
D. Mobility Cross Cluster

Answer: A

NEW QUESTION 146
An engineer configures local roule group names to simplify a dial plan. Where does the engineer set the route groups according to the local route group names that are configured?

A. route list
B. device pool
C. CSS
D. route pattern

Answer: B

NEW QUESTION 151
Which characterstic of distributed class- based weighted fair queueing addresses jitter prevention?

A. It provides additional granularity by allowing a user to create classes
B. It minimizes jitter by implementing a priority queue for voice traffic
C. It uses a priority queue for voice traffic to avoid jitter.
D. It provides additional granularity by allowing a user to define custom class

Answer: B

NEW QUESTION 152
What are two key features of the Expressway series? (Choose two.)

A. VPN connection toward the internal UC resources
B. SIP header modification
C. B2B calls
D. device registration over the Internet
E. IP to PSTN call connectivity

Answer: CD

NEW QUESTION 157
Drag and drop the SNMPv3 message types from the left onto the corresponding definitions on the right.

TRAP	messages used to modify a value of an object variable
SET	unreliable messages that alert the SNMP manager to a condition on the network
GET	reliable messages that alert the SNMP manager to a condition on the network
INFORM	messages used to retrieve an object instance

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Table Description automatically generated

NEW QUESTION 160
What is a characteristic of video traffic that governs QoS requirements for video?

A. Video is typically constant bit rate.
B. Voice and video are the same, so they have the same QoS requirements.
C. Voice and video traffic are different, but they have the same QoS requirements.
D. Video is typically variable bit rate.

Answer: D

NEW QUESTION 161
What is a characteristic of a SIP endpoint configured in Cisco UCM with 'Use Trusted Relay Point' set to "On'?

A. It creates a trust relationship with the called party.
B. It enables the Use Trusted Relay Point setting from the associated common device configuration.
C. It enables Cisco UCM to insert an MTP or transcoder designated as a TRP.
D. If TRP is allocated and MTP is also required for the endpoin
E. calls fail.

Answer: C

NEW QUESTION 164
End users report bad video quality and voice choppiness on Cisco Collaboration endpoints. The engineer changed the device pool the users were in but did not correct the problem. Which action should be taken to troubleshoot this issue?

A. Use direct IP address calls between two endpoints to troubleshoot call quality issues.
B. Restart the Cisco Location Bandwidth Manager service on the Cisco UCM publisher.
C. Check for duplex/speed mismatches between the network port settings of the system and network switch.
D. Set the service parameter Use Video Bandwidth Pool for Immersive Video Calls to "false".

Answer: D

NEW QUESTION 165
A collaboration engineer troubleshoots issues with a Cisco IP Phone 7800 Series. The IPv4 address of the phone is reachable via ICMP and HTTP, and the phone is registered to Cisco UCM However the engineer cannot reach the CU of the phone Which two actions in Cisco UCM resolve the issue? (Choose two)

A. Enable SSH Access under Product Specific Configuration Layout in Cisco UCM
B. Disable Web Access under Product Specific Configuration Layout in Cisco UCM
C. Set a username and password under Secure Shell information in Cisco UCM
D. Enable Settings Access under Product Specific Configuration Layout in Cisco UCM
E. Enable FIPS Mode under Product Specific Configuration Layout in Cisco UCM

Answer: AB

NEW QUESTION 169
A customer reports that the Cisco UCM toll-fraud prevention does not work correctly, and the customer is receiving charges for unapproved international calls as a result. Which two configuration changes resolve the issues? (Choose two.)

A. Mark patterns as off-net or on-net.
B. Modify the Block OffNet to OffNet Transfer service parameter.
C. Disable call forwarding on the phone.
D. Use Cisco Unified Border Element to debug the calls.
E. Make the calls route through a firewall.

Answer: AB

NEW QUESTION 172
An engineer encounters third-party devices that do not support Cisco Discovery Protocol. What must be configured on the network to allow device discovery?

A. LLDP
B. TFTP
C. LACP
D. SNMP

Answer: A

Explanation:
LLDP (Link Layer Discovery Protocol) is a vendor-neutral network discovery protocol that is used to discover the topology of a network. LLDP is similar to CDP (Cisco Discovery Protocol), but it is not proprietary to Cisco. LLDP is supported by a wide range of network devices, including switches, routers, and firewalls.
To configure LLDP on a network, you must enable LLDP on the devices that you want to discover. You can then use a network management tool, such as Cisco Network Assistant, to view the topology of the network.
The other options are incorrect. TFTP (Trivial File Transfer Protocol) is a network protocol that is used to transfer files between devices. LACP (Link Aggregation Control Protocol) is a network protocol that is used to aggregate multiple network links into a single logical link. SNMP (Simple Network Management Protocol) is a network protocol that is used to manage network devices.

NEW QUESTION 176
Refer to the exhibit.

```
INVITE sip:1@10.10.10.219;user=phone SIP/2.0
Via: SIP/2.0/TCP 10.10.10.84:50083;branch=z9hG4bK471df613
From: "1234 - My Phone" <sip:1234@10.10.10.219>;tag=381c1aba7a78002c558eda31-12b8af63
To: <sip:1@10.10.10.219>
Call-ID: 381c1aba-7a78000d-4ca6894a-41dd3e0f@10.10.10.84
Max-Forwards: 70
CSeq: 101 INVITE
Contact: <sip:1234@10.10.10.84:50083;transport=tcp>
Allow: ACK,BYE,CANCEL,INVITE,NOTIFY,OPTIONS,REFER,REGISTER,UPDATE,SUBSCRIBE,INFO
Allow-Events: kpml,dialog
Content-Type: application/sdp
Content-Length: 658

v=0
o=Cisco-SIPUA 26529 0 IN IP4 10.10.10.84
s=SIP Call
b=AS:4064
t=0 0
m=audio 32136 RTP/AVP 114 9 124 113 115 0 8 116 18
c=IN IP4 10.10.10.84
b=TIAS:64000
a=rtpmap:114 opus/48000/2
a=fmtp:114
maxplaybackrate=16000;sprop-maxcapturerate=16000;maxaveragebitrate=64000;stereo=0;sprop-
stereo=0;usedtx=0
```

When a UC Administrator is troubleshooting DTMF negotiated by this SIP INVITE, which two messages are examined next to further troubleshoot the issue? (Choose two.)

A. REGISTER
B. SUBSCRIBE
C. PRACK
D. NOTIFY
E. UPDATE

Answer: BD

NEW QUESTION 179
What is a capability of Cisco Expressway?

A. It functions as an analog telephony adapter.
B. It has remote endpoint enrollment with Certificate Authority Proxy Function.
C. It gives directory access for remote users via Cisco Directory Integration.
D. It provides access to on-premises Cisco Unified Communications infrastructure for remote endpoints.

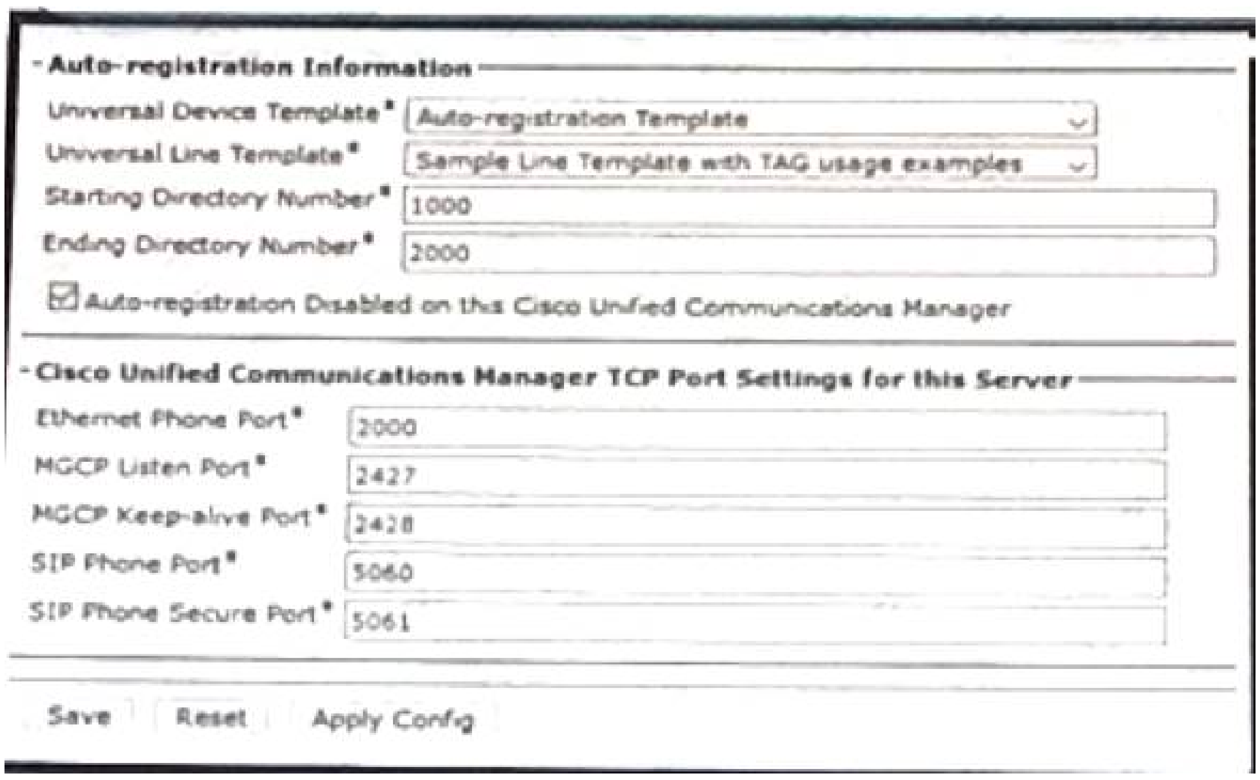
Answer: D

NEW QUESTION 181
An end user at a remote site is trying to initiate an Ad Hoc conference call to an end user at the main site. The conference bridge is configured to support G.711. The remote user's phone only supports G.729. The remote end user receives an error message on the phone: "Cannot Complete Conference Call." What is the cause of the issue?

A. The remote phone does not have the conference feature assigned.
B. A software conference bridge is not assigned.
C. A Media Termination Point is missing.
D. The transcoder resource is missing.

Answer: D

NEW QUESTION 185
Refer to the exhibit.

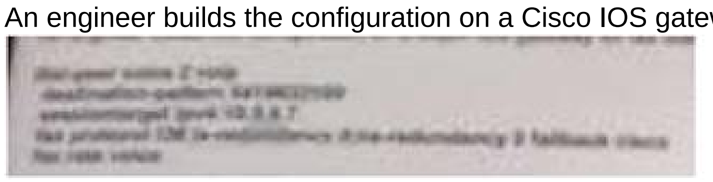


Which action must an engineer take to implement self-provisioning on a primary communications manager server?

A. Select a different Universal Line Template.
B. Change the SIP Phone Secure Port.
C. Uncheck the auto-registration Disabled checkbox.
D. Select a different Universal Device Template.

Answer: C

NEW QUESTION 190
An engineer builds the configuration on a Cisco IOS gateway for the dial-peers:



Which command is required to complete the configuration?

A. Codec g726r32
B. Codec g729cr81
C. Codec g723ar63
D. Codec g711ulaw

Answer: D

NEW QUESTION 192
A Cisco UCM administrator wants to enable the Self-Provisioning feature for end users. Which two prerequisites must be met first? (Choose two.)

A. End users must have a secondary extension.
B. Cisco Extended Functions service must be running
C. End users must belong to Standard CCM Admin Users group, the Standard CCM End Users group, and the Standard CCM Self-Provisioning group.
D. End users must have a primary extension.
E. End users must be associated to a user profile or feature group template that includes a universal line template and universal device template.

Answer: DE

NEW QUESTION 197
Where is Directory Connector hosted in a Cisco Webex Hybrid Services deployment?

A. on a server in the Webex Data Center
B. on a dedicated on-premises server
C. on a Cisco Expressway-C connector host server

D. on an on-premises Microsoft Active Directory server

Answer: B

Explanation:
The Cisco Directory Connector is a software application that is installed on a dedicated on-premises server. It synchronizes user identities between the on-premises directory and the Cisco Webex cloud.

NEW QUESTION 198
An administrator is developing an 8-class QoS baseline model. The CS3 standards-based marking recommendation is used for which type of class?

A. Scavenger
B. best effort
C. voice
D. call signaling

Answer: A

NEW QUESTION 203
What is a reason for using a Diffserv value of AF41 for video traffic?

A. Video traffic cannot tolerate any packet loss and has a latency of 150 miliseconds
B. Video traffic can tolerate up to 10% packet loss and latency of 10 seconds
C. Video trafic can tolerate up to 5% packet loss and latency of 5 seconds
D. Video traffic can tolerate a packet loss of up to 1% and latency of 150 milliseconds

Answer: D

NEW QUESTION 204
A company has an excessive number of call transfers to local and long-distance PSTN from Cisco Unity Connection voicemail. Which action in the Cisco Unity Connection restriction table resolves this issue?

A. Block PSTN patterns on Default Transfe
B. Default Outdia
C. and Default System Transfer.
D. Implement password complexity on voicemail boxes to prevent accounts from being compromised.
E. Create a custom restriction table ??????????? and block it.
F. Create a custom restriction table **********and block it.

Answer: A

NEW QUESTION 206
What is a description of the DiffServ model used for implementing QoS?

A. AF41 has higher drop precedence than AF42. which has higher drop precedence than AF43.
B. Voice and video calls are marked with different DSCP values and placed in different queues.
C. AF43 has higher drop precedence than AF42 but lower drop precedence than AF41.
D. RTP traffic from voice and video calls is marked EF and placed in the same queue.

Answer: A

NEW QUESTION 207
Refer to the exhibit.

```
isdn switch-type primary-ni
controller t1 0/1/0
framing esf
linecode b8zs
pri-group timeslots 1-10
```

An engineer configures ISDN on a voice gateway. The provider confirms that the PRI is configured with 10 channels the engineer ordered and is working from the provider side, but the engineer cannot get a B-channel to carry voice. The rest of the configuration for the serial interface and voice network is functioning correctly. Which actions must be taken to carry voice?

A. The engineer must activate the controller card on the voice gateway before configuring the device.
B. The engineer used a T1 interface but must use an E1 interface.
C. The pri-group timeslots command must be 0-9 for the 10 channels because all values on a router start with 0.
D. The engineer must manually revert the order of using the channels.

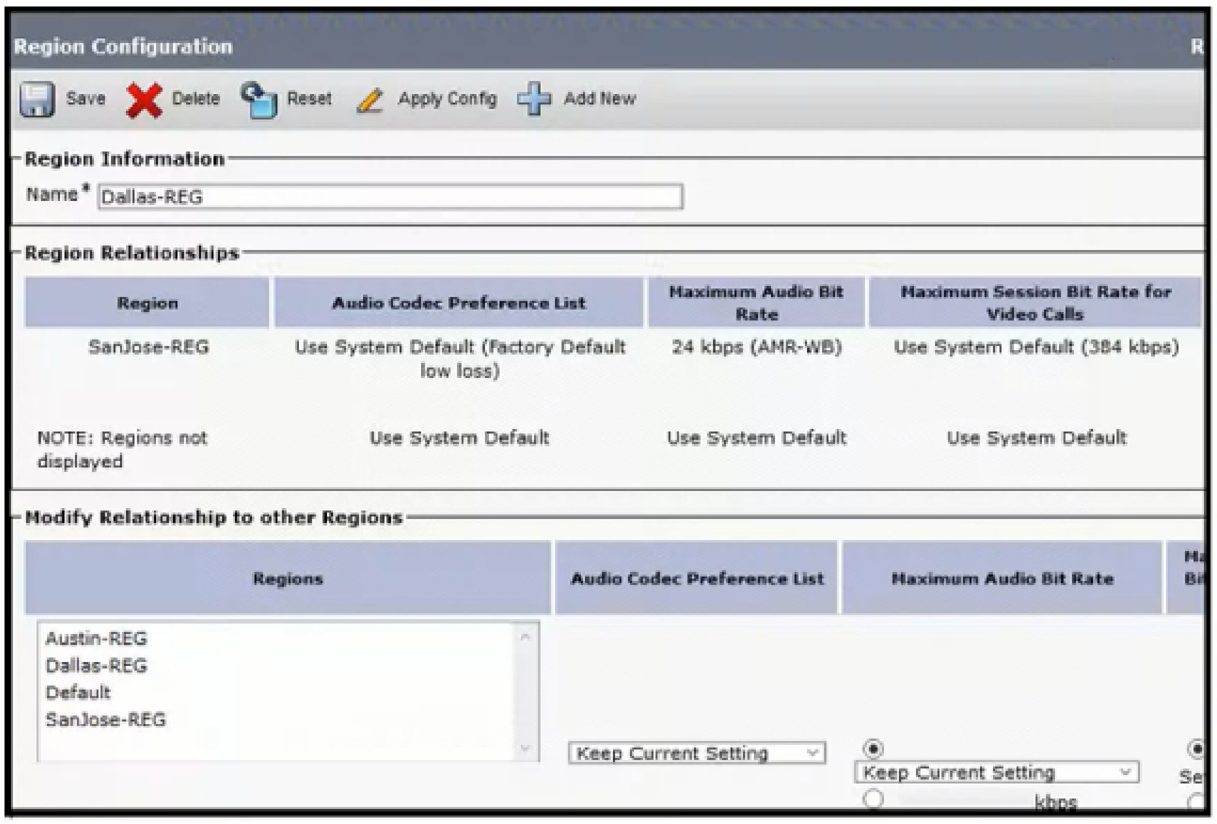
Answer: A

NEW QUESTION 208
Which QoS marking is used when an administrator configures voice call signaling?

A. AF41
B. CS3
C. CS4
D. EF

Answer: B

NEW QUESTION 209
Refer to the exhibit.



Which codec should an engineer select for a call made between "Dallas-REG' & "Austin-REG'?

A. MP4A-LATM
B. G.711
C. OPUS
D. G.729

Answer: D

Explanation:
The codec preference list for the "Dallas-REG" region is "Factory Default low loss". This list includes the following codecs in order of preference:
- G.729
- G.711
- OPUS
- MP4A-LATM

The codec preference list for the "Austin-REG" region is "Factory Default low loss". This list includes the following codecs in order of preference:
- G.729
- G.711
- OPUS
- MP4A-LATM

Since both regions have the same codec preference list, the codec that will be used for a call made between "Dallas-REG" and "Austin-REG" is G.729.
G.729 is a narrowband speech codec that was developed by the ITU-T in 1988. It is a low-bitrate codec that provides good quality speech at a bitrate of 8 kbps. G.729 is widely used in VoIP applications and is the default codec for many VoIP systems.
G.711 is a wideband speech codec that was developed by the ITU-T in 1972. It is a high-bitrate codec that provides excellent quality speech at a bitrate of 64 kbps. G.711 is not as widely used as G.729 due to its high bitrate requirements.
OPUS is a lossy audio codec that was developed by the IETF in 2012. It is a low-bitrate codec that provides good quality speech at a bitrate of 6 kbps. OPUS is widely used in VoIP applications and is the default codec for many VoIP systems.
MP4A-LATM is a lossy audio codec that was developed by the IETF in 1999. It is a high-bitrate codec that provides excellent quality speech at a bitrate of 24 kbps. MP4A-LATM is not as widely used as G.729 or OPUS due to its high bitrate requirements.

NEW QUESTION 213
Which two steps should be taken to provision a phone after the Self-Provisioning feature was configured for end users? (Choose two.)

A. Ask the Cisco UCM administrator to associate the phone to an end user.
B. Plug the phone into the network.
C. Dial the hunt pilot extension and associate the phone to an end user
D. Dial the self-provisioning IVR extension and associate the phone to an end user.
E. Enter settings menu on the phone and press * ,*,# (star, star, pound).

Answer: BD

NEW QUESTION 217
A Company s employees have been complaining that they have been unable to select options on the internal IVR of the help desk. IT support has been given Cisco UCM traces and below is the snippet of the SDP of the INVITE packet.

```
m=audio 25268 RTP/AVP 18 101
a=rtpmap:0 PCMU/8000
a=rtpmap:18 G729/8000
a=ptime:20
a=fmtp:18 annexb=no
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
```

How is this issue resolved?

A. Configure CODEC for G.729.
B. Configure DTMF for KPML.
C. Configure CODEC for G.722.
D. Configure DTMF for RFC 2833.

Answer: B

NEW QUESTION 222
Cisco UCM delays routing of a call during digit analysis with an overlapping dial plan. How long is the default wait time?

A. 5 seconds
B. 10 seconds
C. 15 seconds
D. 20 seconds

Answer: C

NEW QUESTION 226
What is the purpose of a hybrid Local Gateway?

A. to handle calls between Webex Calling and Cisco Calling Plans
B. to handle calls between Webex Calling and Cloud Connected PSTN
C. to handle calls between Cisco IJCM and Webex Calling
D. to handle calls between the Public Switched Telephone Network and Webex Calling

Answer: D

Explanation:
A hybrid local gateway handles calls between the Public Switched Telephone Network (PSTN) and Webex Calling. It is commonly deployed on the customer's premises but can also be hosted by a partner. The local gateway registers with Webex Calling and handles all calls between the PSTN and Webex Calling. It gives customers the flexibility to bring their own service provider or continue using their existing provider for a smooth and effective transition to the cloud.

NEW QUESTION 228
An administrator must implement toll fraud prevention on Cisco UCM using these parameters:
• Enable Forced Authorization Code 112211.
• Set an authorization level of 3 for the route pattern 8005551212.
• Require no access code to dial 10-digit numbers. How must the route pattern be implemented?

A. Pattern = 1122113.8005551212
B. Pattern = 8005551212.1122113
C. Pattern = 8005xxxxxx
D. Pattern = 3.800xxxxxxx

Answer: A

Explanation:
To implement toll fraud prevention on Cisco UCM, an administrator can use the following parameters:
- Enable Forced Authorization Code 112211.
- Set an authorization level of 3 for the route pattern 8005551212.
- Require no access code to dial 10-digit numbers.

The route pattern must be implemented as follows: Pattern = 1122113.8005551212
This will require users to enter the authorization code 112211 followed by the number 8005551212 to dial this number. The authorization level of 3 will prevent users from transferring calls to this number.

NEW QUESTION 233
An administrator troubleshoots call flows and suspects that there are issues with the dial plan. Which tool enables a quick analysis of the dial plan and provides call flows of dialled digits?

A. Cisco Dial Plan Analyzer
B. Dial Plan Analyzer
C. Digit Analysis Analyzer
D. Dialed Number Analyzer

Answer: D

NEW QUESTION 235
Refer to the exhibit. An engineer is confining class of control for a user in Cisco UCM. Which change will ensure that the user is unable to call 2143?

A. Change line partition to Partition_A
B. Change line CSS to only contain Partition_B
C. Set the user's line CSS to <None>
D. Set the user's device CSS to <None>

Answer: D

NEW QUESTION 238
An engineer configures Cisco UCM to prevent toll fraud. At which two points does the engineer block the pattern in Cisco UCM to complete this task? (Choose two.)

A. partition
B. route partem
C. translation pattern
D. CSS
E. route group

Answer: AD

NEW QUESTION 239
What is the function of the Cisco Unity Connection Call Handler?

A. routes calls to a user based on caller input
B. queues calls
C. allows customized scripts for IVR capabilities
D. searches a list of extensions until the call is answered

Answer: A

Explanation:
A Cisco Unity Connection Call Handler is a software application that answers calls, plays greetings, and routes calls to users based on caller input. Call handlers can be used to create automated attendants, voice menus, and other interactive voice response (IVR) applications.
Call handlers are created and managed using the Cisco Unity Connection Administration interface. When creating a call handler, you can specify a variety of settings, including the greeting that is played, the caller input options that are available, and the destination that calls are routed to.
Call handlers are a powerful tool that can be used to create a variety of IVR applications. By using call handlers, you can improve the efficiency of your organization's communications and provide a better experience for your callers.
Here are some additional tips for using call handlers:
- Use call handlers to create automated attendants that can answer calls and route them to the appropriate person or department.
- Use call handlers to create voice menus that can provide callers with information or options.
- Use call handlers to create interactive voice response (IVR) applications that can collect information from callers and process their requests.

NEW QUESTION 240
Where is urgent priority enabled to bypass the T302 timer?

A. route partition
B. transformation pattern
C. directory number
D. CTI port

Answer: C

Explanation:
Urgent priority is enabled on the directory number configuration page. This allows the call to be routed at once to the fully qualified DN without any necessity to wait for inter-digit-timeout. If the Urgent Priority checkbox is disabled and you have overlap patterns configured, then CUCM waits for the user to dial further digits.
The other options are incorrect because:
- Route partitions are used to group route patterns and route lists.
- Transformation patterns are used to convert dialed digits into a different format.
- CTI ports are used to connect Cisco Unified Communications Manager to third-party applications. https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callman

NEW QUESTION 242
Why does Cisco UCM use DNS?

A. It provides certificate-based security for media
B. It resolves FQDN to IP address resolution for trunks
C. it connects endpoints to single sign-on services.
D. It provides SRV resolution to the endpoints registered

Answer: D

NEW QUESTION 243
Which DSCP marking is represented as 101110 in an IP header?

A. EF
B. CS3
C. AF41

D. AF31

Answer: A

NEW QUESTION 247
Which value should be changed when each Cisco UCM node does not allow for more than 5000 phones to be registered?

A. Maximum Number of Registered and Unregistered Devices service parameter on each node
B. Minimum Number of Phones service parameter on each node
C. Maximum Number of Registered Devices service parameter on each node
D. Maximum Number of Phones service parameter on the Publisher

Answer: C

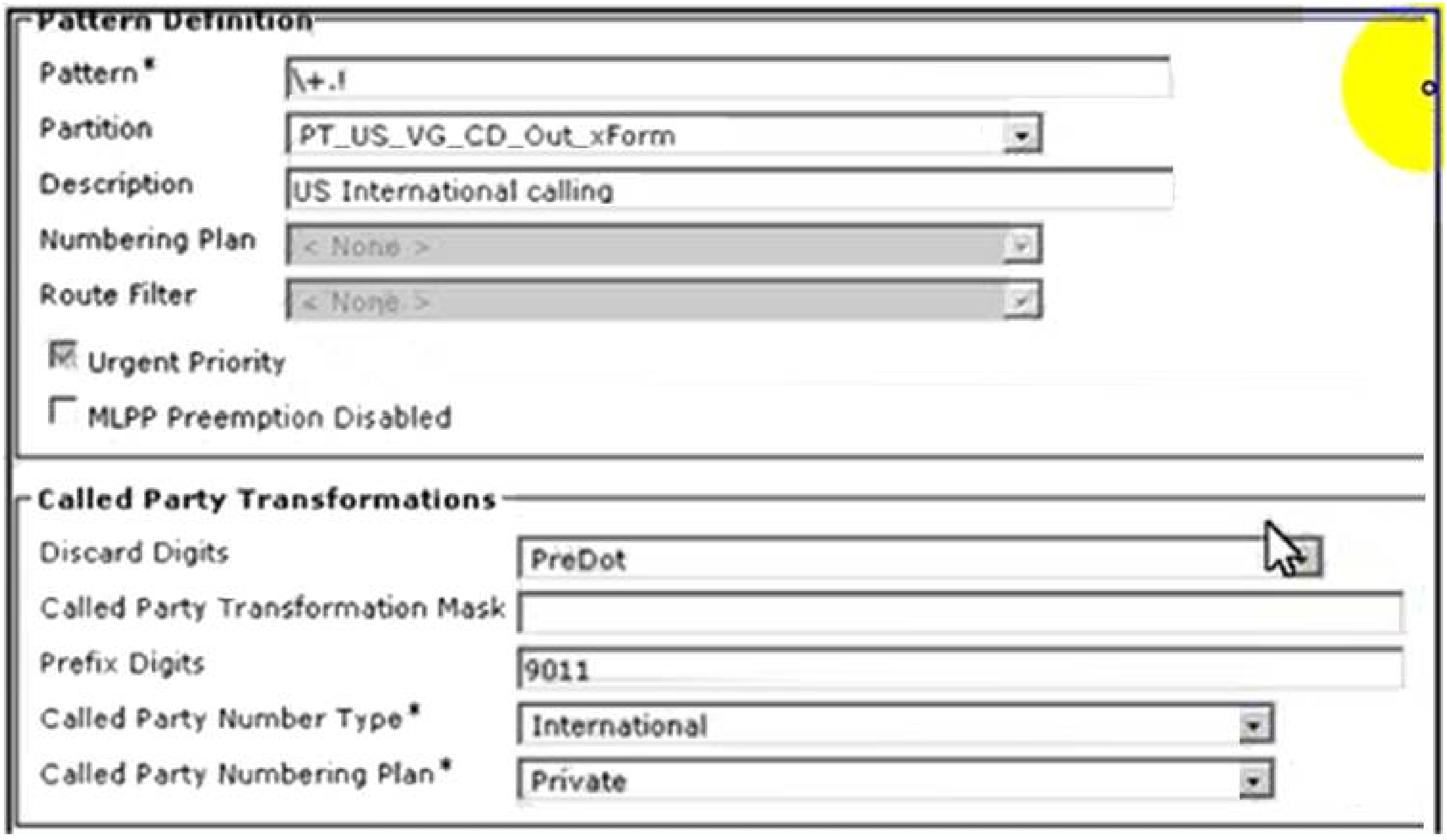
NEW QUESTION 251
When setting a new primary DNS server in the Cisco UCM CLI what is required for the change to take affect?

A. restart of CallManager service
B. restart of DirSync service
C. restart of the network service
D. restart of TFTP service

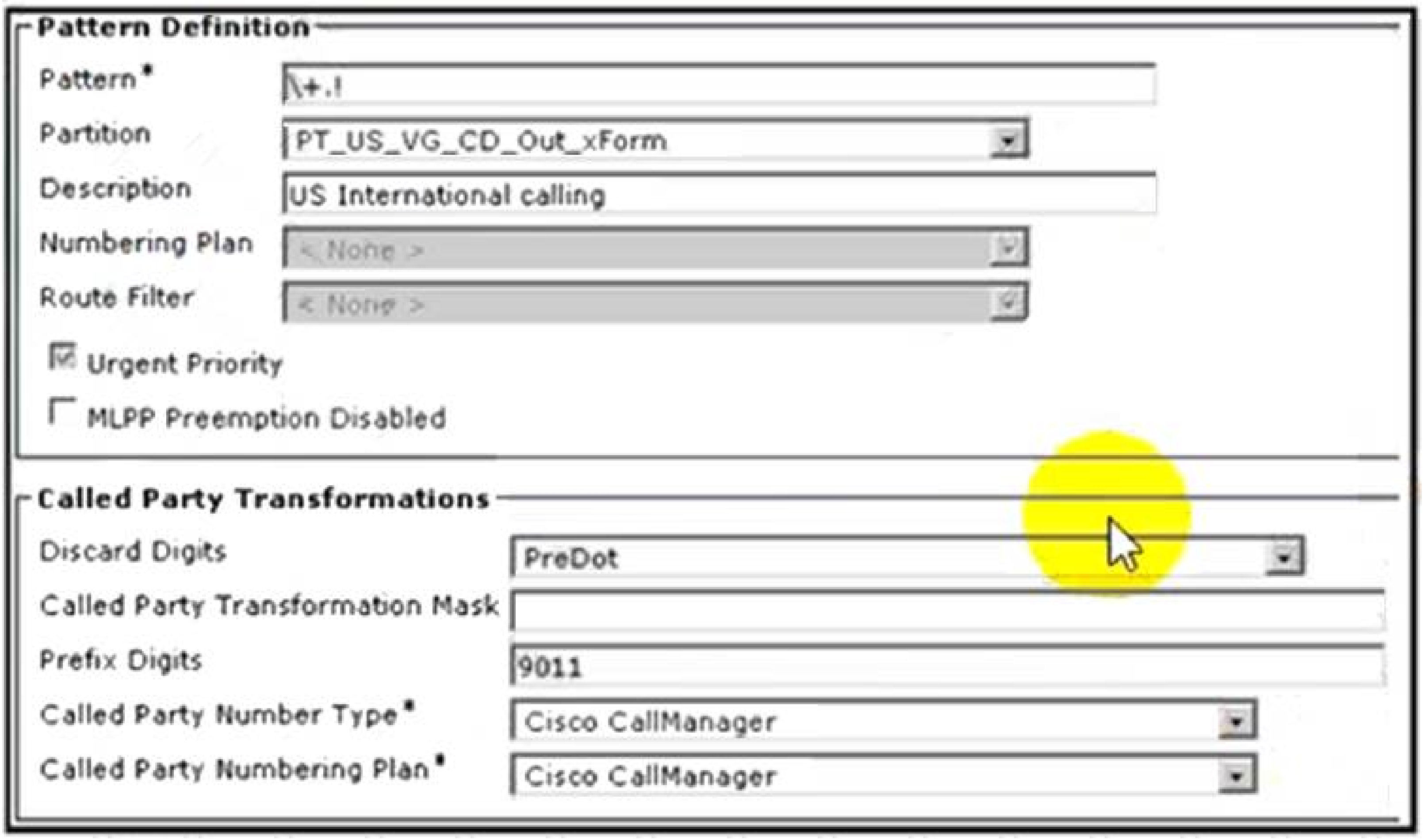
Answer: C

NEW QUESTION 254
Given this H.323 gateway configuration and using Cisco best practices, how must the called party transformation pattern be configured to ensure that a proper ISDN type of number is set?

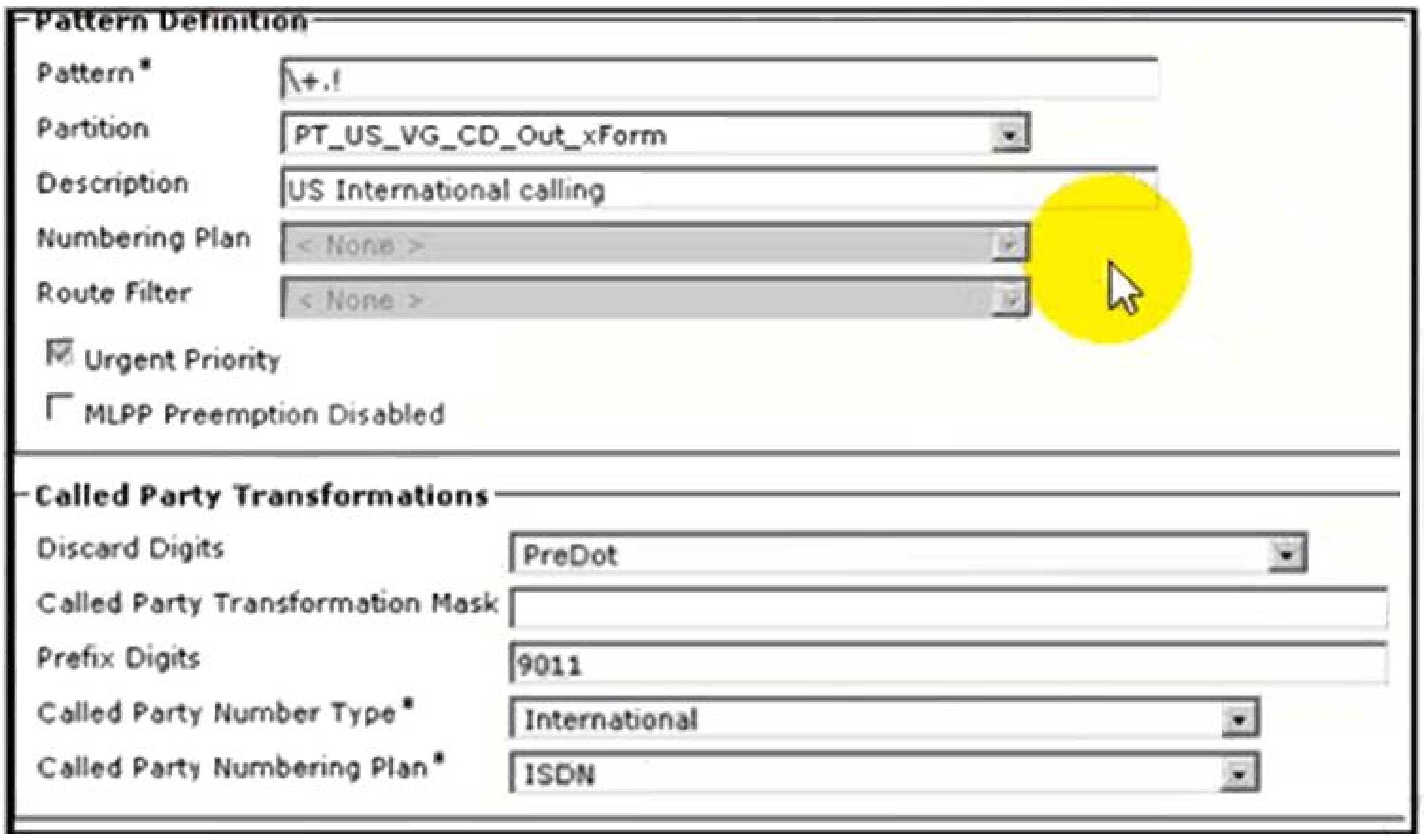
```
voice translation-rule 40
 rule 1 /3...$/ /408555&/
!
voice translation-profile INT
 translate calling 40
!
dial-peer voice 9011 pots
 translation-profile outgoing INT
 destination-pattern 9011T
 port 0/1/0:23
```

A.


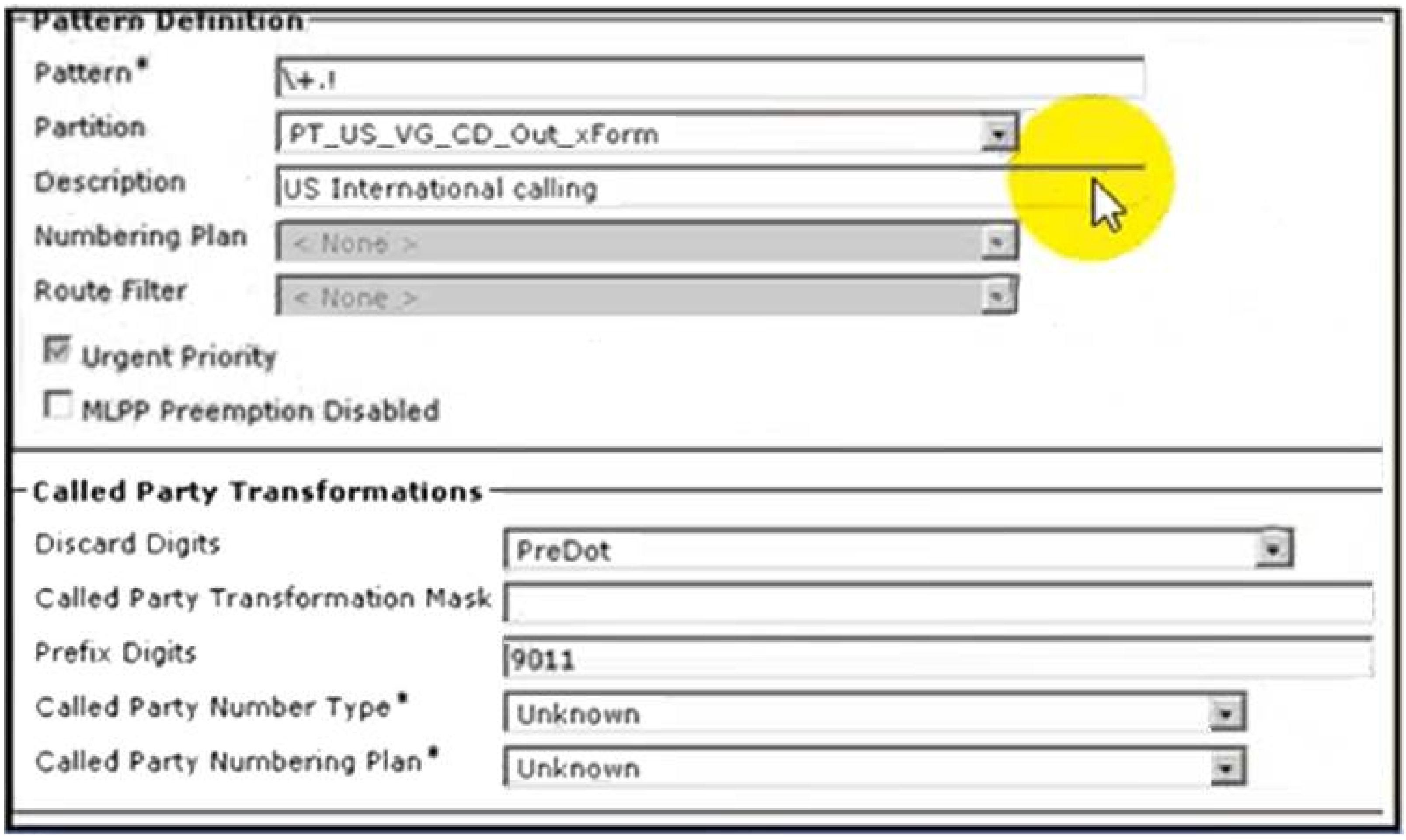
B.


Pattern Definition
Pattern*
\+.!
Partition
PT_US_VG_CD_Out_xForm
Description
US International calling
Numbering Plan
< None >
Route Filter
< None >
Urgent Priority
MLPP Preemption Disabled
Called Party Transformations
Discard Digits
PreDot
Called Party Transformation Mask
Prefix Digits
9011
Called Party Number Type*
Cisco CallManager
Called Party Numbering Plan*
Cisco CallManager

C.


Pattern Definition
Pattern*
\+.!
Partition
PT_US_VG_CD_Out_xForm
Description
US International calling
Numbering Plan
< None >
Route Filter
< None >
Urgent Priority
MLPP Preemption Disabled
Called Party Transformations
Discard Digits
PreDot
Called Party Transformation Mask
Prefix Digits
9011
Called Party Number Type*
International
Called Party Numbering Plan*
ISDN

D.


Pattern Definition
Pattern*
\+.!
Partition
PT_US_VG_CD_Out_xForm
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US International calling
Numbering Plan
< None >
Route Filter
< None >
Urgent Priority
MLPP Preemption Disabled
Called Party Transformations
Discard Digits
PreDot
Called Party Transformation Mask
Prefix Digits
9011
Called Party Number Type*
Unknown
Called Party Numbering Plan*
Unknown

Answer: C

NEW QUESTION 257
An administrator is configuring LDAP tor Cisco UCM with Active Directory integration. A customer has requested to use “ipphone” instead of “telephoneNumber” as the phone number attribute. Where does the administrator specify this attribute mapping in Cisco UCM?

A. LDAP Custom Filter
B. LDAP Directory user fields
C. LDAP Directory custom user fields
D. LDAP Authentication

Answer: B

NEW QUESTION 262
Refer to the exhibit.

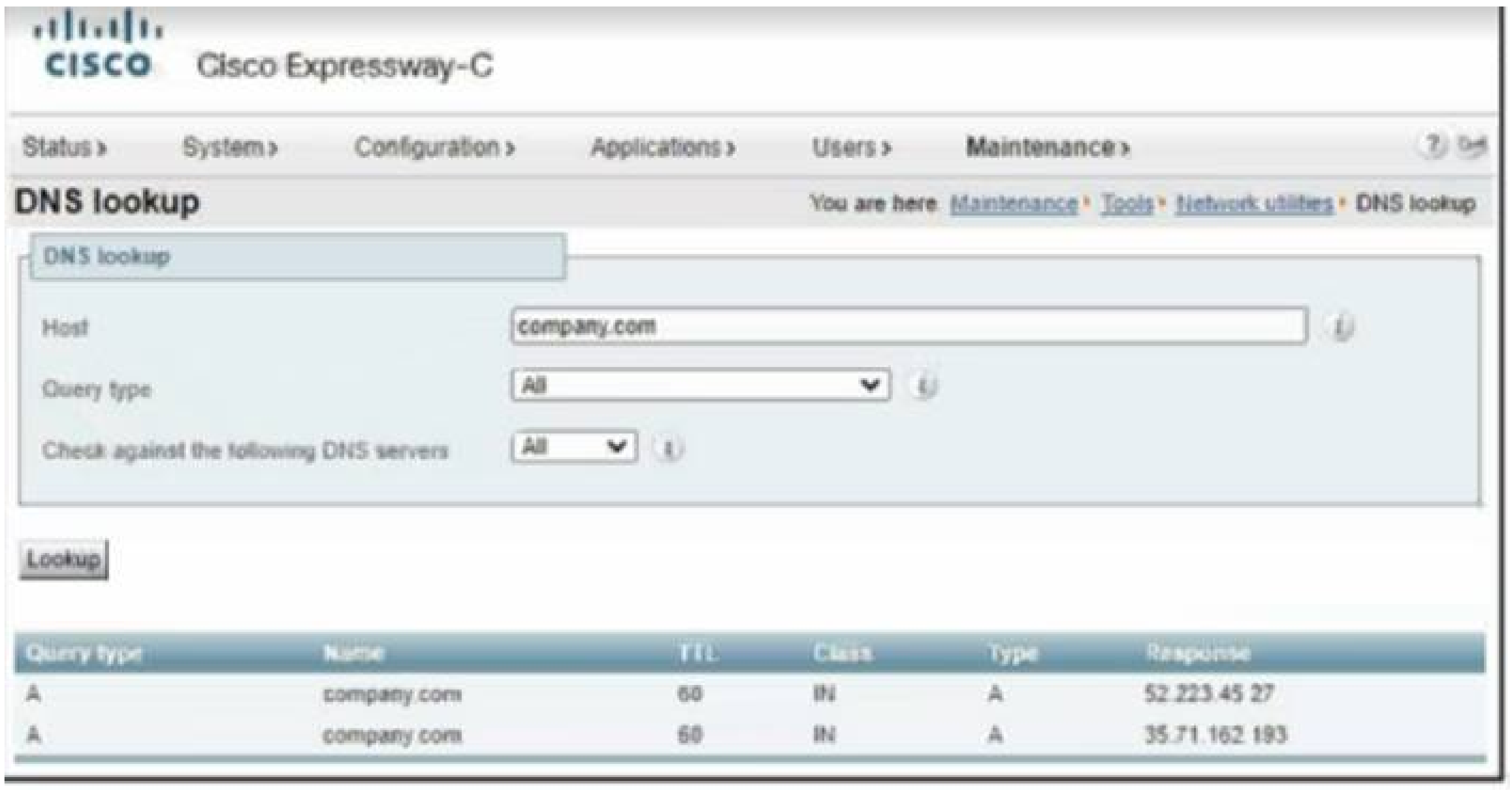
```
INVITE sip:2002@10.10.10.10:5060 SIP/2.0
[..truncated..]
v=0
o=UAC 6107 7816 IN IP4 10.10.10.11
s=SIP Call
c=IN IP4 10.10.10.11
t=0 0
m=audio 8190 RTP/AVP 18 110
c=IN IP4 10.10.10.11
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:110 telephone-event/8000
a=fmtp:110 0-16
a=ptime:20

SIP/2.0 200 OK
[..truncated..]
v=0
o=UAS 4692 9609 IN IP4 10.10.10.10
s=SIP Call
c=IN IP4 10.10.10.10
t=0 0
m=audio 8056 RTP/AVP 18
c=IN IP4 10.10.10.10
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=ptime:20
```

The SDP offer/answer has been completed successfully but there is no DTMF when users press keys. What is the cause of the issue?

A. Payload type 110 was negotiated rather than type 101.
B. DTMF was negotiated property in these messages.
C. DTMF was not negotiated on the call.
D. G.729 rather than G.711ulaw was negotiated.

Answer: C

NEW QUESTION 264
Refer to exhibit.



A company recently deployed CISCO Jabber Users log in to Jabber by using their email address in a domain named company com. The users report that they cannot register their telephony services when working from unless they use a VPN. An engineer runs DNS lookup tool in Cisco Expressway-C to troubleshoot tie What IS me cause of the issue?

A. The company com domain must be resolved only in Expressway-E
B. There is a missing SRV record for the company.com domain.
C. The TTL value for the company.com is too short.
D. There must be only response for the company.com domain

Answer: B

NEW QUESTION 266
Refer to the exhibit.

```
Endpoint A:
m=audio 21796 RTP/AVP 108 9 104 105 101
 b=TIAS:64000
 a=extmap:14 http://protocols.cisco.com/timestamp#100us
 a=rtpmap:108 MP4A-LATM/90000
 a=fmtp:108 bitrate=64000;profile-level-id=24;object=23
 a=rtpmap:9 G722/8000
 a=rtpmap:104 G7221/16000
 a=fmtp:104 bitrate=32000
 a=rtpmap:105 G7221/16000
 a=fmtp:105 bitrate=24000
 a=rtpmap:101 telephone-event/8000
 a=fmtp:101 0-15
 a=trafficclass:conversational.audio.immersive.aq:admitted

Endpoint B:
m=audio 21796 RTP/AVP 105 0 8 18 101
 b=TIAS:64000
 a=extmap:14 http://protocols.cisco.com/timestamp#100us
 a=rtpmap:105 G7221/16000
 a=fmtp:105 bitrate=24000
 a=rtpmap:0 PCMU/8000
 a=rtpmap:8 PCMA/8000
 a=rtpmap:18 G729/8000
 a=fmtp:18 annexb=no
 a=rtpmap:101 telephone-event/8000
 a=rtpmap:101 telephone-event/8000
 a=fmtp:101 0-15
 a=trafficclass:conversational.audio.immersive.aq:admitted
```

Endpoint A calls endpoint B. What is the only audio codec that is used for the call?

A. G722/8000
B. Telephone-event/8000
C. G7221/16000
D. PCMA/8000

Answer: C

NEW QUESTION 271
An engineer is integrating Unity Connection with Cisco UCM. Which two actions must be configured so that recording and playback from the IP phones works at all times, including peak traffic hours? (Choose two.)

A. Increase the number of voice ports.
B. If it's a Unity Connection Cluster, ensure that replication is fine and not in split-brain mode.
C. The phone system to which the phones are registered in Unity Connection has the Default Trap Switch check box enabled.
D. Add dedicated dial-out ports with the allow trap connections setting selected.
E. Ensure that you have set up SIP Digest Authentication on the SIP trunk security profile.

Answer: AC

NEW QUESTION 275
Which behavior occurs when Cisco UCM has a Call Manager group that consists of two subscribers?

A. Endpoints attempt to register with the top subscriber in the list.
B. Endpoints attempt to register with (he bottom subscriber in the list.
C. Endpoints attempt to register with both subscribers in a load-balanced method.
D. If a subscriber is rebooted, endpoints deregister until the rebooted system is back in service.

Answer: A

NEW QUESTION 277
Refer to the exhibit.

```
admin:utils ntp status
ntpd (pid 17428) is running...

     remote           refid          st t when poll reach   delay   offset   jitter
==============================================================================
*192.168.1.1     17.253.14.125     2 u   36   64    377    0.435    0.039    0.047
 192.168.1.2     .INIT.           16 u    -   64      0    0.000    0.000    0.000
```

A collaboration engineer adds a redundant NTP server to an existing Cisco Collaboration solution On the Cisco UCM OS Administration page, the new NTP server shows as "Not Accessible" Which action resolves this issue?

A. Restart NTPD on the Cisco UCM server.
B. Delete and re-add the new NTP server via the Cisco UCM command-line interface
C. Start the NTP service on the new NTP server
D. Configure the "reach" value as "377" for the new NTP server.

Answer: C

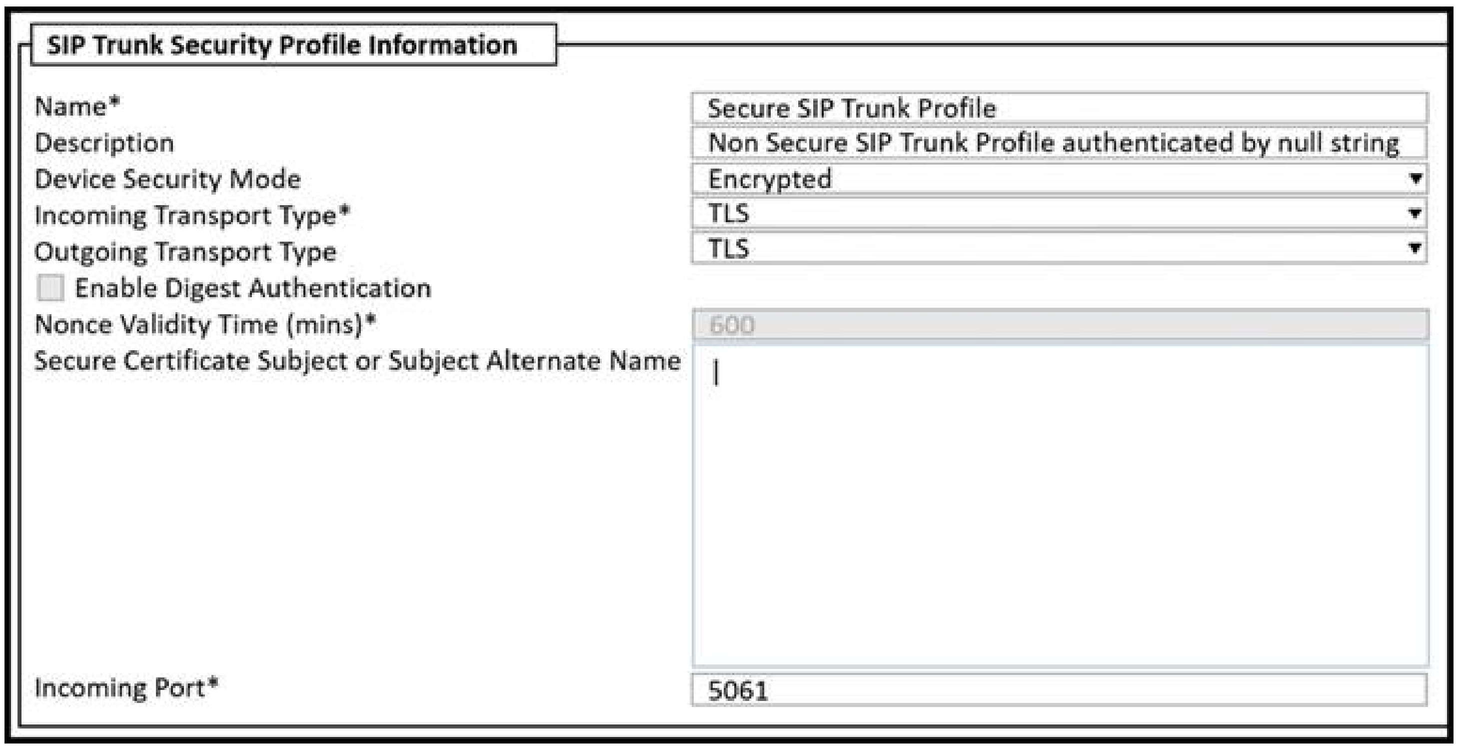
NEW QUESTION 278
What is required when deploying co-resident VMs by using Cisco UCM?

A. Provide a guaranteed bandwidth of 10 Mbps.
B. Deploy the VMs to a server running Cisco UCM.
C. Avoid hardware oversubscription.
D. Ensure that applications will perform QoS.

Answer: C

Explanation:
When deploying co-resident VMs by using Cisco UCM, it is important to avoid hardware oversubscription. This means that you should not assign more resources to the VMs than the physical hardware can provide. For example, if you have a server with 16 CPU cores, you should not assign more than 16 CPU cores to the VMs.
If you oversubscribe the hardware, the VMs will not be able to get the resources they need to run properly. This can lead to performance problems and even outages.
To avoid hardware oversubscription, you should carefully plan your VM deployments. You should also monitor the performance of the VMs to make sure that they are not overusing the resources.
Here are some additional tips for deploying co-resident VMs by using Cisco UCM:
- Use a virtualization platform that supports Cisco UCM.
- Make sure that the VMs have the correct operating system and software installed.
- Configure the VMs to use the correct network settings.
- Monitor the performance of the VMs to make sure that they are running properly.

NEW QUESTION 283
Refer to the exhibit.



An administrator configures a secure SIP trunk on Cisco UCM.
Which value is needed in the secure certificate subject or subject alternate name field to accomplish this task?

A. The fully qualified domain name of the remote device that is configured on the SIP trunk.
B. The common name of the Cisco UCM CallManager certificate.
C. The full qualified domain name of all Cisco UCM nodes that run the CallManager service.
D. The common name of the remote device certificates.

Answer: B

NEW QUESTION 285
When a new SIP phone is registered to Cisco Unified communications Manager, it keeps failing and showing an “unprovisioned” error message in the phone display. Which problem is a possible cause of this issue?

A. Auto-registration is disabled on the Cisco Unified Communications Manager nodes and the phone device does not have a DN configured.
B. The DHCP settings are incorrectly and the phone does not have an alternate TFTP defined.
C. The phone cannot download and install the latest firmware.
D. The DN assigned to the phone is already in use by another SIP phone.
E. The DN configuration for this phone is shared with SCCP phone, which is not supported.

Answer: B

NEW QUESTION 290
Which call routing pattern is used for phone numbers that are in the E.164 format?

A. /+.! Route Pattern
B. \+.! Route pattern
C. \+.! Translation Pattern
D. \+1.[2-9]XX[2-9]XXXXXXX called Party Transformation Pattern

Answer: B

NEW QUESTION 294
What happens to voice packets from a Cisco 8845 IP phone in the QoS trust boundary?

A. The voice packets are not trusted, and the access layer switch reclassifies the packets.
B. The voice packets are classified by the phone, and the classification is accepted
C. The voice and access layer switch negotiate the classification of packets
D. Cisco UCM determines how the voice packers are classified.

Answer: B

NEW QUESTION 297
User A Calls user. The call gets connected, but the quality is bed. What are two reasons for this issue? (Choose two)

A. Incorrect partition
B. No region relationship
C. Network congestion
D. Incorrect QoS
E. Incompatible codec

Answer: CD

NEW QUESTION 299
Which DHCP option must be set up tor new phones to obtain the TFTP server IP address?

A. option 66
B. option 15
C. option 6
D. option 120

Answer: A

NEW QUESTION 300
Refer to the exhibit.

```
voice translation-rule 1
 rule 1 /^[2-9]......$/ /\0/ type any subscriber
 rule 2 /^1[2-9]..[2-9]......$/ /\0/ type any subscriber
```

What is the result of applying these two rules to a voice translation profile for use with an ISDN T1 PRI on a Cisco Voice Gateway?

A. The leading Plus is stripped from the numeric phone number.
B. The ISDN Plan is modified to the administrator's defined value.
C. Any zero is stripped from the numeric phone number.
D. The ISDN Type is modified to the administrator's defined value.

Answer: D

NEW QUESTION 301
Which two devices are supported by the Flexible DSCP Marking and Video Promotion feature? (Choose two.)

A. MGCP devices
B. SCCP devices
C. pass-through MTPs
D. H.323 trunks
E. DX80

Answer: BC

NEW QUESTION 302
A customer wants a video conference with five Cisco Telepresence 1X5000 Series systems. Which media resource is necessary in the design to fully utilize the immersive functions?

A. Cisco Webex Meetings Server
B. software conference bridge on Cisco UCM
C. Cisco Meeting Server
D. Cisco PVDM4-128

Answer: C

NEW QUESTION 304
A collaboration engineer is configuring the QoS trust boundary for Cisco UCM voice and video conferencing. Which two trust boundary configurations are valid? (choose two)

A. QoS trust boundaries include all the devices directly attached to the access switch ports
B. QoS trust boundaries can be extended to Jabber running on a PC
C. QoS trust boundaries exclude Jabber softphone running on a PC
D. QoS trust boundaries can be extended to voice and video devices if the connected PCs are included
E. QoS trust boundaries can be extended to voice and video devices exclusively

Answer: CD

NEW QUESTION 308
Which two types of trunks can be used when configuring a hybrid Local Gateway for Cisco Webex Calling? (Choose Two.)

A. TLS-based
B. certificate-based
C. registration-based
D. authentication-based
E. OAuth-based

Answer: AC

Explanation:
These are the two types of trunks that can be used when configuring a hybrid local gateway for Cisco Webex Calling1. A TLS-based trunk uses Transport Layer Security (TLS) to secure the SIP signaling between the hybrid local gateway and Webex Calling1. A registration-based trunk uses SIP registration to authenticate the hybrid local gateway with Webex Calling and receive calls from the cloud1.

NEW QUESTION 310

An engineer deploys a Cisco Expressway-E server for a customer who wants to utilize all features on the server. Which feature does the engineer configure on the Expressway-E?

A. H.323 endpoint registrations
B. Mobile and Remote Access
C. SIP gateway for PSTN providers
D. VTC bridge

Answer: A

NEW QUESTION 313
An administrator installs a new Cisco TelePresence video endpoint and receives this error:"AOR is not permitted by Allow/Deny list. Which action should be taken to resolve this problem?

A. Reboot the VCS server and attempt reregistration.
B. Change the SIP trunk configuration.
C. Correct the restriction policy settings.
D. Upload a new policy in VCS.

Answer: C

Explanation:
The error message "AOR is not permitted by Allow/Deny list" indicates that the endpoint is not allowed to register with the VCS server because it is not on the Allow List or it is on the Deny List. To resolve this problem, you must correct the restriction policy settings.

NEW QUESTION 315
After an engineer implements the FAC and CMC features together, users report that calls take almost one minute to complete and that they occasionally hear the reorder tone. Which two actions address this issue?(Choose two)

A. Adjust the T302 timer from the default of 15 seconds to 5 seconds to shorten the interdigit timer
B. Change the code if the problem persists
C. Advise the user to hang up and try again
D. Do not wait for the tones immediately dial the FAC and CMC
E. Advise the user to press the"#"button after dialing the FAC and CMC codes

Answer: AB

NEW QUESTION 320
An administrator would like to set several Cisco Jabber configuration parameters to only apply to mobile clients (iOS and Android). How does the administrator accomplish this with Cisco Jabber 12.9 and Cisco UCM 12.5?

A. Assign the desired configuration file to "Mobile" Jabber Client Configuration in the Service Profile.
B. Upload the jabber-config.enc file to TFTP
C. Create a user profile in Jabber Policies.
D. Deploy jabber-config-user.xml on iOS and Android devices.

Answer: A

NEW QUESTION 324
An engineer must configure switch port 5/1 to send CDP packets to configure an attached Cisco IP phone to trust tagged traffic on it's access port. Which command is required to complete the configuration?

```
Router# configure terminal
Router(config)# interface gigabitethernet 5/1
Router config-if)# description Cube E41.228-0097
```

A. platform qos trust extend cos 3
B. platform qos trust extend
C. platform qos extend trust
D. platform qos trust extend cos 5

Answer: B

NEW QUESTION 327
......

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