

# Microsoft

## Exam Questions MS-721

Collaboration Communications Systems Engineer





- D. From the Microsoft Teams admin center, assign the phone numbers to the users.
- E. From the Microsoft Teams admin center, order five user numbers.
- F. From the Microsoft 365 admin center, create a support ticket to request five phone numbers.
- G. From the Microsoft Teams admin center, assign a calling policy to the users.

**Answer:** ACE

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/getting-phone-numbers-for-your-users>

**NEW QUESTION 4**

- (Exam Topic 2)

You need to meet the technical requirements for the returns department.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

`$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId`

▼

New-CsCallingLineIdentity

New-CsOnlineApplicationInstance

New-CsTeamsCallingPolicy

`-Identity Returns -CallingIDSubstitute`

▼

Anonymous

LineURI

Resource

Service

`-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"`

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text Description automatically generated

**NEW QUESTION 5**

- (Exam Topic 2)

You need to validate the limited pilot based on the technical requirements. What should you use?

- A. Microsoft 365 network connectivity test tool
- B. self-help diagnostics for Teams
- C. the test -CsTeamsShiftsConnectionValidflte cmdlet
- D. the Teams device usage report in the Microsoft Teams admin center

**Answer:** A

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwi>

**NEW QUESTION 6**

- (Exam Topic 2)

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams. Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States 

### Licenses (0)

☐ **Common Area Phone**  
24 of 25 licenses available

☐ **Communications Credits**  
Unlimited licenses available

☐ **Microsoft 365 Audio Conferencing**  
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**  
30 of 30 licenses available

☐ **Microsoft 365 Phone System**  
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**  
12 of 25 licenses available

☐ **Office 365 E3**  
1 of 2 licenses available

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

### NEW QUESTION 7

- (Exam Topic 2)

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

**Answer:** ADG

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

### NEW QUESTION 8

- (Exam Topic 2)

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivableBranchAppliancc Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

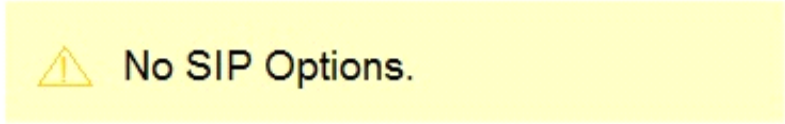
**Answer:** ABD

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

**NEW QUESTION 9**

- (Exam Topic 3)  
You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.  
All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.  
When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.
- B. The firewall blocks traffic to the signaling port on the SBC.
- C. TLS 1.2 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

**Answer:** B

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

**NEW QUESTION 10**

- (Exam Topic 3)  
You have a Microsoft Teams Phone deployment that contains a user named User1.  
A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.  
You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.  
How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Get-CsOnlineUser

Get-CsOnlineVoicemailPolicy

Get-CsOnlineVoicemailUserSettings

Get-CsUserCallingSettings

-identity luser1@contoso.com | Select displayname,

ForwardingTarget

ForwardingTargetType

TransferTarget

UnansweredTarget

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Get-CsUserCallingSettings  
The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.  
This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.  
Box 2: ForwardingTarget Example.  
This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com (ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).  
Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com  
IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget  
IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20  
Delegates : Delegates :  
CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:  
\* Not Get-CSOnlineVoicemailPolicy.  
Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.  
This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.  
Reference:  
<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

### NEW QUESTION 10

- (Exam Topic 3)

You have two users named User1 and User2.

You need to configure User2 as a call delegate for User1. The solution must meet the following requirements:

- Minimize disruptions to User1.
- Prevent User2 from placing calls on behalf of User1.
- Prevent User2 from modifying the settings of User1.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

For User2, set Permission to **Make and receive calls**.

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

- A. Mastered  
B. Not Mastered

**Answer: A**

**Explanation:**

Actions

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

For User2, set Permission to **Make and receive calls**.

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

### NEW QUESTION 12

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site. You add a new Teams user.

You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage. What should you do?

- A. Add the user as a member of a call queue.  
B. Modify the online voice routing policy.  
C. Run the Granc-CsTeamsSurvivableBranchAppliancePolicy cmdlet.  
D. Run the Granc-CsTenancDialPlan cmdlet.

**Answer: C**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

### NEW QUESTION 16

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

- A. Yes  
B. No

**Answer: A**

**Explanation:**

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

**NEW QUESTION 20**

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set-CsOnlineVoiceUser
- B. Grant-CsOnlineVoiceRoutinePolicy
- C. Set-CsUser
- D. Grant-CsVoicePolicy
- E. Set-CsUserPstnSettings

**Answer:** BC

**NEW QUESTION 23**

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -iPVideoHode parameter to disabled.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 25**

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 26**

- (Exam Topic 3)

You have Microsoft Teams Phone handsets.

You need to receive an alert when a handset of an executive goes offline. What should you do in the Microsoft Team admin center?

- A. Create a Teams app setup policy and assign the policy to all executives.
- B. Create a configuration profile for IP phones.
- C. Register the handsets by using remote provisioning.
- D. Modify the device state rule.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status>

**NEW QUESTION 29**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment. You download the Power BI query templates for CQD from the Microsoft Download Center.

You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing. What should you do first?

- A. From Microsoft Call Quality Dashboard download the current Tenant Data Upload file
- B. Publish the template to the Power BI service.
- C. Install the Power BI Connector for CQD.
- D. Install the Microsoft Power Platform connector.

**Answer:** C

**Explanation:**

Before you can use these PBIT files, you'll need to Install the Power BI Connector for Microsoft CQD using the MicrosoftCallQuality.pqx file included in the download.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-power-bi-query-templates>

**NEW QUESTION 30**

- (Exam Topic 3)

Your company deploys 200 Microsoft Teams Rooms on Windows systems.

You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms. Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Download device logs.
- B. View peripheral health.
- C. Get reporting insights into room usage and participant count
- D. Postpone updates until a certain date.
- E. Modify the Direct guest jam settings

**Answer:** BC

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium>

**NEW QUESTION 35**

- (Exam Topic 3)

Your company has an office in Atlanta.

The company has a Microsoft Teams Phone deployment that contains a toll-free phone number. You notice that the Atlanta office has significantly high toll-free dial-in usage for meetings. You need to disable the toll-free number for meetings organized by users in the Atlanta office. Which type of policy should you configure from the Microsoft Teams admin center?

- A. meeting
- B. calling
- C. audio conferencing
- D. voice routing

**Answer:** C

**Explanation:**

Disabling toll-free numbers for specific users

- \* 1. From the Microsoft Teams admin center:
- \* 2. In the left navigation, click Users, and then select the user from the list of available users.
- \* 3. Next to Audio Conferencing, click Edit.
- \* 4. Set Include toll-free numbers in meeting requests from this user to Off.
- \* 5. Click Save.

Reference:

<https://learn.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/disabling-toll-free-number>

**NEW QUESTION 36**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site. The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls
- E. hold and resume of PSTN calls

**Answer:** ABC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voice-solution/enterprise-v>

**NEW QUESTION 40**

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Add the Teams client public IP addresses to the Trusted IPs list.
- B. Create a network site.
- C. From the Microsoft 365 admin center, assign a usage location.
- D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
- E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

**Answer:** ABE

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

**NEW QUESTION 41**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports. You need to ensure that all the sites appear in the reports. What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.
- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

**NEW QUESTION 43**

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Users in the Microsoft Teams admin center, you locate each affected user and review the settings on the Voice tab.

Does this meet the goal?

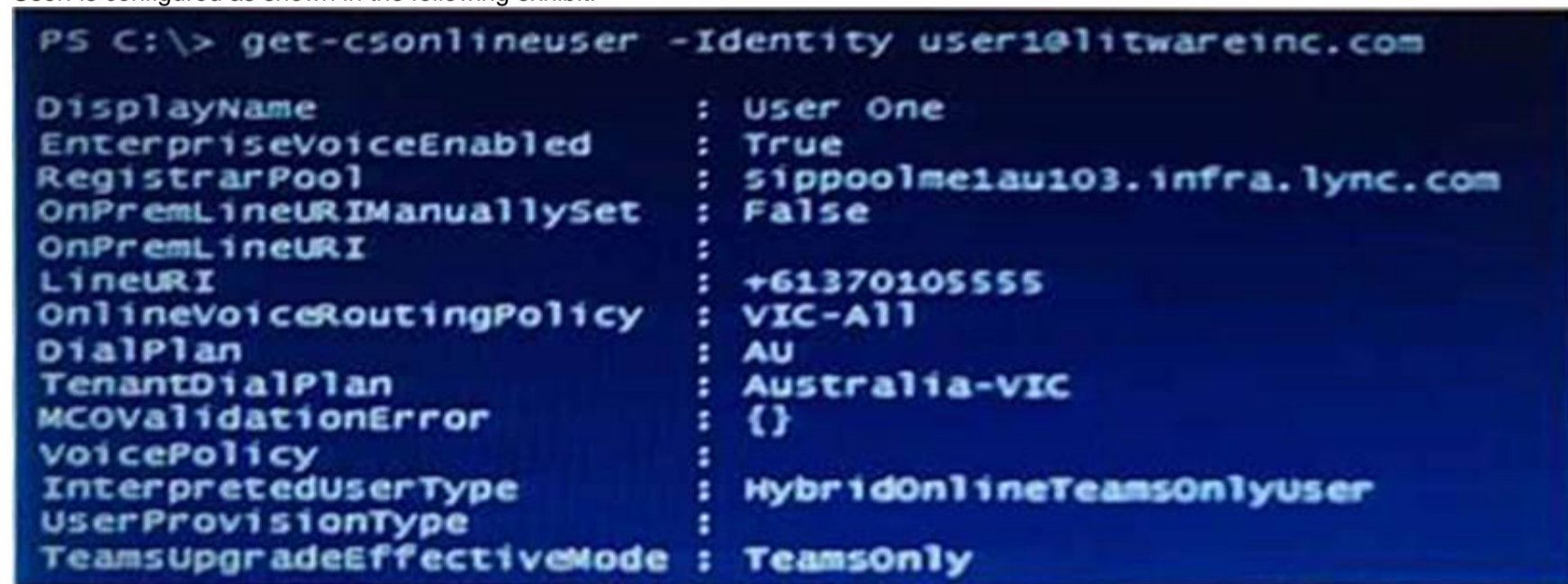
- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 47**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBQ). A user named User1 is configured as shown in the following exhibit.



```
PS C:\> get-csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool         : sippoolme1au103.infra.lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan        : Australia-VIC
MCOValidationErrors   : {}
VoicePolicy           :
InterpretedUserType    : HybridOnlineTeamsOnlyuser
UserProvisionType     :
TeamsUpgradeEffectiveMode : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number or User1, the external caller receives an error message.

User 1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
- B) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber \$null
- C) Set-CsUser user1@litwareinc.com -OnPremLineURI "tel: +61370105555"
- D) Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled \$false
- E) Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName \$null

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

**Answer:** AD

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinevoiceuser?view=skype-ps>

**NEW QUESTION 52**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.  
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.  
Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes
- B. No

Answer: B

**Explanation:**

Reference:  
<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 56**

- (Exam Topic 3)  
You are adding new sites to your company.  
The reporting team needs location-based reports in Microsoft Power BI that include the subnet information of the new sites.  
You need to add the information to Microsoft Teams. What should you do?

- A. From the Microsoft Call Quality Dashboard, upload tenant data.
- B. From the Microsoft Teams admin center, define a network subnet.
- C. From the Microsoft Teams admin center, define a network topology.
- D. From the Microsoft Teams admin center, add the subnets to the Network planner.

Answer: A

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

**NEW QUESTION 61**

- (Exam Topic 3)  
You have a Microsoft Teams Phone deployment.  
When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCI-Contoso.com" domain as it hasn't been set up in the organization. Try agaax. If you continue to have problems, contact Microsoft customer support."  
You need to add the SBC to the tenant.  
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.

From the Microsoft Teams admin center, enable external access for the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.

From the Microsoft 365 admin center, validate the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

**Answer Area**

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

**Actions**

From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.

From the Microsoft Teams admin center, enable external access for the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.

From the Microsoft 365 admin center, validate the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

**Answer Area**

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.

From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.

From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

**NEW QUESTION 62**

- (Exam Topic 3)  
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeams-MeetingPolicy and set the -MediaBitRateKb parameter set to 1.  
Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 66

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

#### NEW QUESTION 69

- (Exam Topic 3)

Exhibit

```
AssignedPlan : {MCOEV, MCOProfessional, Teams, TEAMS_ADVCOMMS...}
InterpretedUserType : PureOnlineTeamsOnlyUser
DirSyncEnabled : False
OnPremHostingProvider :
OnPremOptionFlags :
OnPremEnterpriseVoiceEnabled :
OnPremSIPEnabled :
OnPremSipAddress :
OnPremLineURI :
MCOValidationErrors : {}
UserPrincipalName : user1@tailspintoys.com
HostedVoiceMail : True
EnterpriseVoiceEnabled : False
OnPremLineURIManuallySet : False
LineURI :
SipAddress : sip:user1@tailspintoys.com
Enabled : True
VoicePolicy : HybridVoice
TeamsUpgradeEffectiveMode : TeamsOnly
TeamsUpgradeNotificationsEnabled : False
TeamsUpgradePolicy : UpgradeToTeams
HostedVoicemailPolicy : BusinessVoice
OnlineVoiceRoutingPolicy :
HostingProvider : sipfed.online.lync.com
IsBypassValidation : True
IsValid : True
```

Your company has a Microsoft Teams Phone deployment that uses Direct Routing.

A user named User1 reports that she cannot make calls because the dial pad is missing in Teams.

You run the Get-CsOnlineUser cmdlet and receive the output shown in the exhibit (Click the Exhibit tab.) Which three actions should you perform to ensure that the dial pad appears in the Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

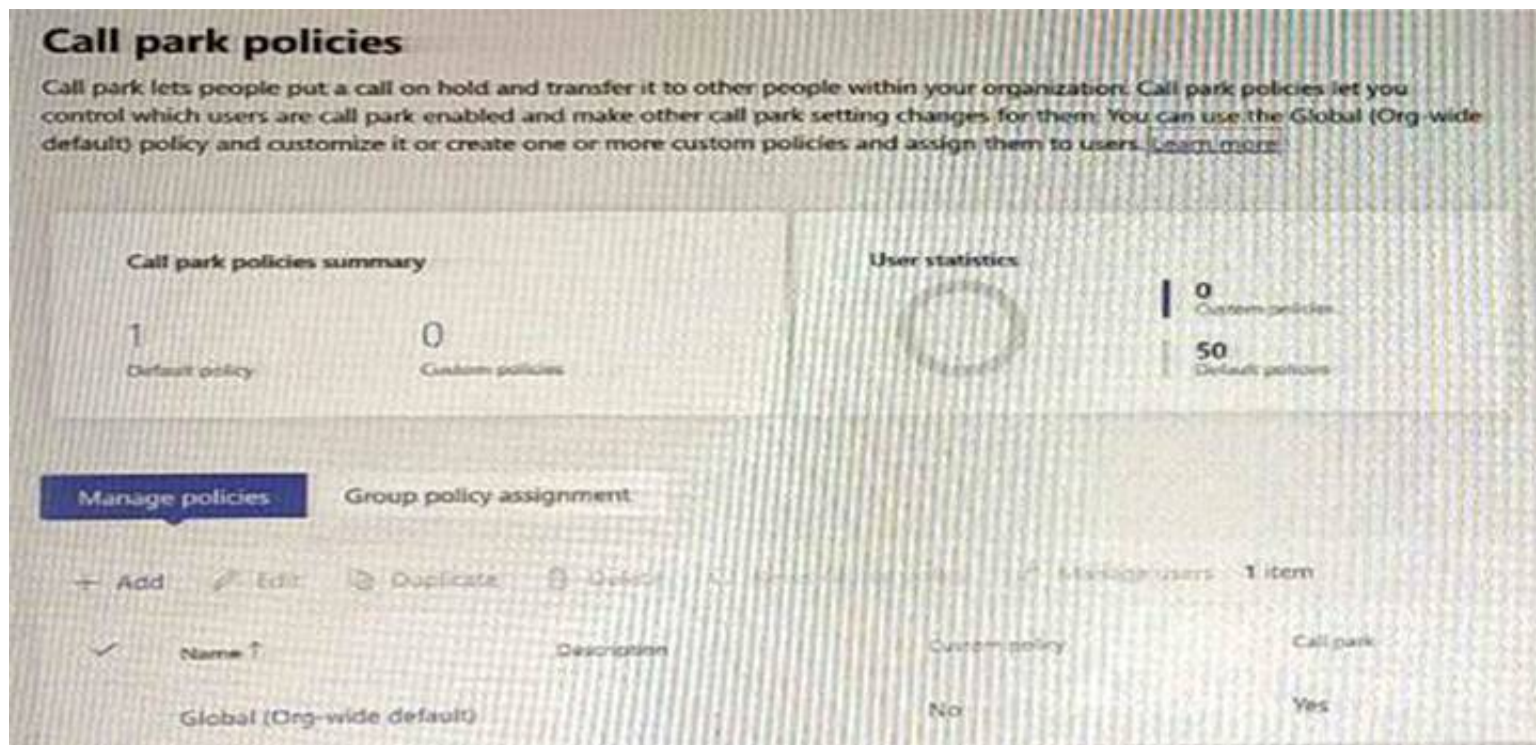
- A. Assign a Microsoft Teams Phone Standard license to User1.
- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet
- C. Run the set-csPhoneNumberAssignment cmdlet and specify the -PhoneNumber parameter.
- D. Run the set-CsUser cmdlet and specify the -LineURI parameter.
- E. Run the set-csuser cmdlet and set the -enterprisevoiceenabled parameter to \$True.

**Answer:** ABE

#### NEW QUESTION 70

- (Exam Topic 3)

Your company currently allows call park for all PSIN users. The call park policies are configured as shown in the exhibit. (Click the Exhibit tab.)



You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

**Answer:** BDF

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

## NEW QUESTION 72

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement PSTN connectivity by using Direct Routing.

What are three requirements for the implementation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain
- B. a firewall rule that opens a TCP signaling port to Microsoft Teams
- C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address
- D. a firewall rule that opens a UDP signaling port to Microsoft Teams
- E. a Teams-certified Session Border Controller (SBC)

**Answer:** BCE

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

## NEW QUESTION 73

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

**Answer:** A

## NEW QUESTION 74

- (Exam Topic 3)

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that you have phone numbers that you can assign to the users.

Solution: From the Microsoft Teams admin center, you place a new order for user numbers. Does this meet the goal?

- A. Yes

B. No

**Answer:** B

#### NEW QUESTION 79

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby. You need to enable Advanced calling features on all the common area phones.

What should you configure from the Microsoft Teams admin center?

- A. a customization policy
- B. a configuration profile
- C. a calling policy
- D. a policy package

**Answer:** B

#### Explanation:

Set up common area phones for Microsoft Teams Set policies for common area phones

Use policies to control which features are available to users on common area phones. Set up Advanced calling on common area phones (optional)

By default, the basic calling experience will be on the common area phone's home screen, but you can turn on an advanced calling experience.

To use these advanced calling features on supported Teams phone device models, you can turn on the Advanced calling toggle in the Teams admin center or on your Teams phone device that is signed into your Teams Shared Devices account.

Turning on advanced calling capabilities requires you to purchase hardware models that can support all required capabilities.

- \* 1. Turn on Advanced calling in Teams admin center
- \* 2. Sign into the Teams admin center with a Microsoft 365 admin account.
- \* 3. From the left-side menu, navigate to Teams devices > Phones > and select the Configuration profiles tab.
- \* 4. From the list, select the configuration profile assigned to your common area phone.
- \* 5. Under the Calling settings section, find the Advanced calling toggle.
- \* 6. Turn on the toggle.
- \* 7. At the bottom of the page, select the Save button. Incorrect:

Not C: Calling policies

Use calling policies to enable private calls, using call forwarding, or simultaneous ring on common area phones.

Note: A common area phone is typically placed in an area like a lobby or another area that is available to many people to make a call: a reception area, lobby, or conference phone. Common area phones are signed in with accounts tied to a Microsoft Teams Shared Devices license.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones>

#### NEW QUESTION 84

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 36S Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard - Virtual User
- C. Microsoft 36S Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

**Answer:** E

#### NEW QUESTION 87

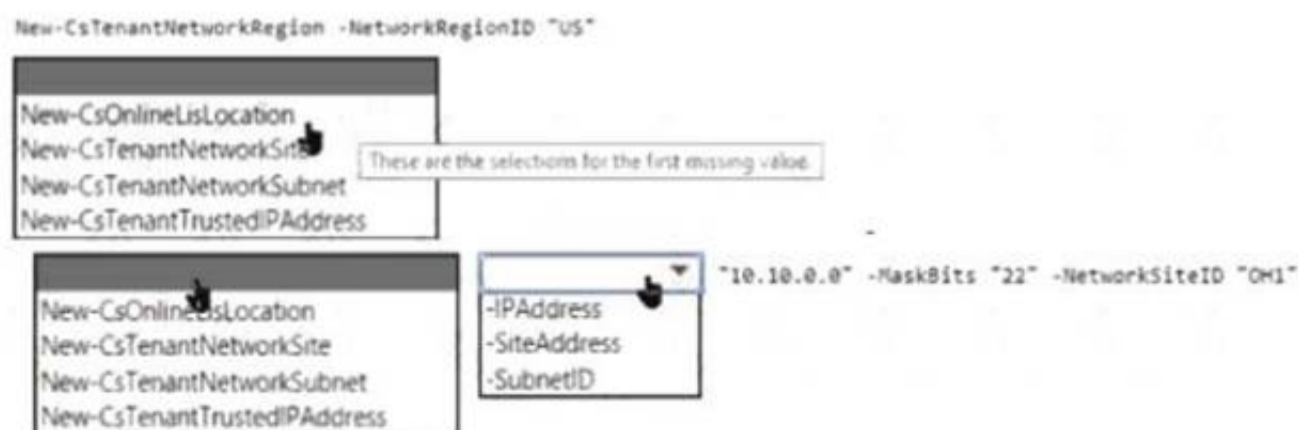
- (Exam Topic 3)

You have a Microsoft Teams Phone deployment You are implementing dynamic emergency calling.

You need to define a network topology for the implementation.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection a worth one point

**Answer Area**



- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

## Answer Area



### NEW QUESTION 88

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities. You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order. Does this meet the goal?

- A. Yes
- B. No

**Answer: A**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

### NEW QUESTION 90

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

- A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.
- B. Schedule a port order for the phone numbers of all the users.
- C. From the Microsoft Teams admin center, order phone numbers for all the users.
- D. Migrate all the users to Teams.

**Answer: B**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

### NEW QUESTION 91

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0/14 and 52.120.0.0/14
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4422/32
- D. 132.245.0.0/16 and 40.104.0.0/15

**Answer: A**

### NEW QUESTION 94

- (Exam Topic 3)

You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users.

You are deploying Microsoft Teams Rooms.

The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams.

You verify that Modern authentication is enabled in Teams Rooms. What prevents you from signing in?

- A. The Microsoft Authenticates app is not configured for the Teams Rooms account
- B. The Teams Rooms account is not licensed for Microsoft intune.
- C. Teams Rooms must be domain joined first.

D. MFA is unsupported In reams Rooms.

**Answer:** D

#### NEW QUESTION 95

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing on a single Session Border Controller (SBC). Users report that outbound PSTN calls are failing, but inbound PSTN calls are successful.

When you review the SBC logs, you discover that Microsoft is responding to SIP option requests, but is NOT sending SIP option requests.

What is the cause of the issue?

A. The online PSTN gateway is disabled.

B. An SBC certificate is expired.

C. An external DNS entry is missing from the FQDN of the SBC.

D. The phone numbers of the users are defined by running the New-csTeamsUnassignedNuirtoer Treatment cmdlet.

**Answer:** A

#### Explanation:

Issues that affect outbound direct routing calls

You might experience various issues when you use Direct Routing to make outbound calls from a Microsoft Teams client to a Session Border Controller (SBC).

These issues include the following:

An incorrect caller ID is displayed to the call recipient. A connection to the SBC is not established.

Some users in a tenant are unable to make calls. No users in a tenant are able to make calls.

No users are able to make calls

If none of the users are able to make calls, the calls are probably not reaching the SBC. Check for one of the following causes.

Cause 1

Teams has a disabled gateway. Resolution 1

Use the Microsoft Teams admin center to make sure that the gateway that's used by Teams is available and enabled.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-outboun>

#### NEW QUESTION 96

- (Exam Topic 3)

Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.

To validate the configuration, you review the Call Debug log shown in the following exhibit.

Connectivity_TransportBytesSent	3324
Connectivity_TransportMode	2
Connectivity_TransportPktsReceived	18
Connectivity_TransportPktsSent	20
Connectivity_BaseAddress	192.168.1.216:50008
Connectivity_LocalAddress	192.168.1.216:50011
Connectivity_LocalSite	120.17.163.212:1883
Connectivity_RemoteAddress	52.113.88.214:49704
Connectivity_RemoteSite	52.113.88.214:49704
IsRetargeted	0

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

#### Answer Area

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Answer Area

The WAN IP address for the call source is [answer choice].

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

1883

49704

50008

50011

NEW QUESTION 100

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1.contoso.com. Direct Routing integrates with a PBX phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E.164. You have the following translation rule.

Identity: rule1  
Name: rule1  
Pattern: ^\+1(\d{10});ext=(\d{4})\$  
Translation: \$2

You need to ensure that calls to the legacy PBX pass only a four-digit extension. How should you complete the PowerShell command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Set-CsHybridPSTNAppliance

Set-CsHybridPSTNSite

Set-CsOnlinePSTNGateway

Set-CsOnlinePSTNUsage

-identity SBC1.contoso.com

-InboundPstnNumberTranslationRules

-InboundTeamsNumberTranslationRules

-OutboundPstnNumberTranslationRules

-OutboundTeamsNumberTranslationRules

"rule1"

A. Mastered  
B. Not Mastered

Answer: A

Explanation:

Box 1: Set-CsOnlinePSTNGateway  
\* Set-CsOnlinePSTNGateway

Modifies the previously defined Session Border Controller (SBC) Configuration that describes the settings for the peer entity. This cmdlet was introduced with Microsoft Phone System Direct Routing.

Syntax  
Set-CsOnlinePSTNGateway [-Identity] <string>  
[-BypassMode <string>]  
[-Description <string>] [-Enabled <boolean>]  
[-FailoverResponseCodes <string>] [-FailoverTimeSeconds <int>]  
[-ForwardCallHistory <boolean>] [-ForwardPai <boolean>]  
[-GatewayLbrEnabledUserOverride <boolean>] [-GatewaySiteId <string>]  
[-GatewaySiteLbrEnabled <boolean>]  
[-InboundPstnNumberTranslationRules <Object>]  
[-InboundTeamsNumberTranslationRules <Object>] [-MaxConcurrentSessions <int>]  
[-MediaBypass <boolean>]  
[-MediaRelayRoutingLocationOverride <string>]  
[-OutboundPstnNumberTranslationRules <Object>]  
[-OutboundTeamsNumberTranslationRules <Object>] [-PidfLoSupported <boolean>]  
[-ProxySbc <string>]  
[-SendSipOptions <boolean>] [-SipSignalingPort <int>]  
[-WhatIf] [-Confirm]  
[<CommonParameters>]

Box 2: -OutboundPSTNNumberTranslationRules  
Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction. Incorrect:

\* -OutboundPSTNNumberTranslationRules

Assigns an ordered list of Teams translation rules, that apply to PSTN number on outbound direction.

\* SET CsHybridPSTNAppliance

Use the Set-CsHybridPSTNAppliance cmdlet to modify an existing Skype for Business Cloud Connector Edition appliance's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax:

Set-CsHybridPSTNAppliance

[-MaintenanceMode <Boolean>] [-MediationServerGroup <String>]

[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]

[-Force]

[-WhatIf] [-Confirm]

[<CommonParameters>]

\* Set CsHybridPSTNSite

Use the Set-CsHybridPSTNSite cmdlet to modify an existing hybrid public switched telephone network (PSTN) site's attributes.

Note: This cmdlet will be deprecated from Teams PowerShell Module. Syntax

Set-CsHybridPSTNSite

[-Identity] <XdsGlobalRelativeIdentity> [-Tenant <Guid>]

[-EdgeFQDN <String>]

[-EnableAutoUpdate <Boolean>]

[-BitsUpdateTimeWindow <Int32>] [-OsUpdateTimeWindow <Int32>] [-Force]

[-WhatIf] [-Confirm]

[<CommonParameters>]

\* Set CsOnlinePSTNUsage

Modifies a set of strings that identify the allowed online public switched telephone network (PSTN) usages. This cmdlet can be used to add usages to the list of online PSTN usages or remove usages from the list.

Syntax:

Set-CsOnlinePstnUsage [-Identity] <string>

[-Usage <Object>] [-WhatIf]

[-Confirm] [<CommonParameters>] Reference:

<https://learn.microsoft.com/en-us/powershell/module/skype/set-csonlinepstngateway>

### NEW QUESTION 103

- (Exam Topic 3)

Your company receives PSTN services in Microsoft Teams through a derived Direct Routing trunk from a telephone carrier.

The carrier becomes an operator in the Operator Connect program. You need to migrate the users to Operator Connect.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the Set-CsUser cmdlet and set the -OnPremLineURI parameter to \$null.
- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the -Policyname parameter to Policy1.
- C. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the -Policyname parameter to \$null.
- D. Run the Set-CsOnlineVoiceUser cmdlet and set the -TelephoneNumber parameter to each user's phone number.
- E. Run the Set-CsOnlineVoiceUser cmdlet and set the -TelephoneNumber parameter to \$null.
- F. Run the Set-CsUser cmdlet and set the -OnPremLineURI parameter to each user's phone number.

**Answer:** ACD

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure> <https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phone-number-for-a-user>

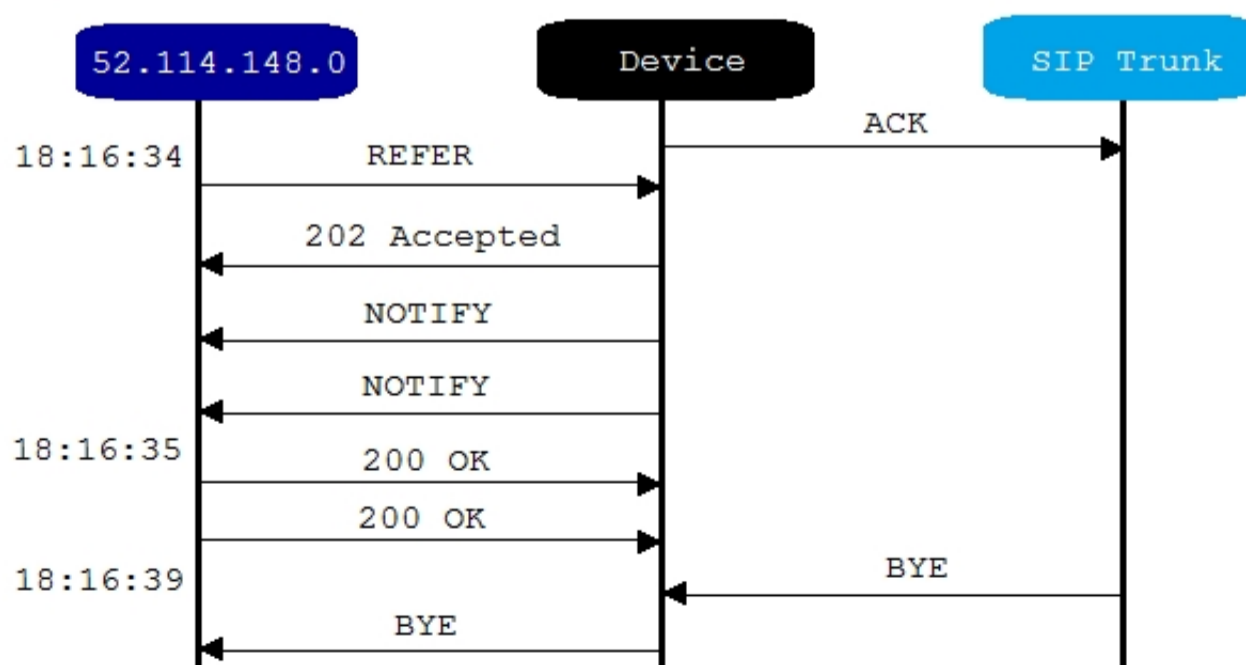
### NEW QUESTION 107

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment that uses Direct Routing and a single carrier. You deploy a new Session Border Controller (SBC) that shows as healthy in the Microsoft Teams admin center.

You place a test call over the new SBC, and the call succeeds.

When you attempt to transfer the call, the transfer fails. A portion of the SIP ladder is shown in the exhibit. (Click the Exhibit tab.)



What is a possible cause of the issue?

- A. The SSL certificate of the SBC is incorrect.
- B. The Refer on the SBC is misconfigured.
- C. notify is enabled in the SIP options of the SBC.
- D. The carrier rejects the format of the forwarded FROM number.

Answer: B

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-call-tran>

NEW QUESTION 111

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a dial plan that contains the following normalization rule:

- > Pattern: ^8?(\\d{7})\$
- > Translation: +1330\$1

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

5551212:

▼

+1330

+13305551212

+133085551212

5551212

85551212

85551212:

▼

+1330

+13305551212

+133085551212

5551212

85551212

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

5551212:

▼

+1330

+13305551212

+133085551212

5551212

85551212

85551212:

▼

+1330

+13305551212

+133085551212

5551212

85551212

NEW QUESTION 112

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPvideo parameter to \$False. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 117

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.

You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC). Which three actions should you perform? Each correct answer presents part of the solution.

- A. Create a trunk translation rule.
- B. Create an IP phone policy.
- C. Assign a dial plan to the users.
- D. Assign an IP phone policy to the users.
- E. Create a voice normalization rule.
- F. Create a tenant dial plan.

**Answer:** CEF

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-dial-plans> <https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

#### NEW QUESTION 120

- (Exam Topic 3)

You are deploying Teams Rooms to a Windows device.

You need to prevent meeting attendees from using room remote in the Teams mobile app. What should you configure in the Microsoft Teams admin center?

- A. Supported meeting mode
- B. Coordinated Meetings
- C. Front row experience
- D. Bluetooth beaconing

**Answer:** D

#### Explanation:

Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file

This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.

It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.

Create an XML configuration file

Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.

```
<SkypeSettings>
```

```
<AutoScreenShare>1</AutoScreenShare>
```

```
<HideMeetingName>1</HideMeetingName>
```

```
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
```

```
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
```

\* Details omitted\*

```
<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled>
```

 Incorrect:

Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings.

Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.

Not C: Front Row layout in Teams Rooms— Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel. And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file> <https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings>

#### NEW QUESTION 121

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You have a call queue named Customer Service.

You need to ensure that when the agents of Customer Service make calls, the outbound calling name appears as Contoso, and the caller ID shows the phone number of Customer Service. Other users must NOT be affected.

Which three actions should you perform? Each correct answer presents a part of the solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center configure a new caller ID policy
- B. Set Calling Party Name to the organization name.
- C. From the Microsoft Teams admin center, modify the global (Org-wide default) caller ID policy.
- D. Set Replace the caller ID with to Resource account
- E. Set Override the caller ID policy to On.

**Answer:** ADE

**Explanation:**

You can manage caller ID policies by going to Voice > Caller ID policies in the Microsoft Teams admin center. You can use the global (Org-wide default) policy or create and assign custom policies. Users in your organization automatically get the global policy unless you create and assign a custom policy.

Create a custom caller ID policy

- In the left navigation of the Microsoft Teams admin center, go to Voice > Caller ID policies. (A)
- Select Add.
- Enter a name and description for the policy.
- Turn on or off Block incoming caller ID and Override the caller ID policy. (E)
- Enter a Calling Party Name.
- Under Replace the caller ID with, set which caller ID is displayed for users by selecting one of the following: (D)

User's number: Display the user's number. Anonymous: Display the caller ID as Anonymous.

Resource account: Set a resource account associated with an Auto Attendant or Call Queue.

If you choose Resource account, you're prompted to specify a resource account for the next field, called Replace the caller ID with this resource account. Only resource accounts with an assigned phone number will be displayed. If you just assigned a phone number to the resource account, it may take a few minutes before the resource account is available for selection.

\* 7. Select Save. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/caller-id-policies>

**NEW QUESTION 126**

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You plan to use a SkypeSettings.xml file to deploy Teams Rooms.

Which two actions can you perform in the file? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Define the account sign-in credentials.
- B. Allow remote control from personal devices.
- C. Automatically accept proximity-based meeting invitations.
- D. Enable the default video camera.

**Answer: BC**

**Explanation:**

Manage console settings with an XML configuration file

At startup, if a Microsoft Teams Rooms console finds an XML file named SkypeSettings.xml located at

C:\Users\Skype\AppData\Local\Packages\Microsoft.SkypeRoomSystem\_8wekyb3d8bbwe\LocalState, it applies the configuration settings indicated by the XML file then deletes the XML file.

XML elements include:

\* <AllowRoomRemoteEnabled> Boolean

If true, room remote connections are allowed. Enabled by default.

\* <AutoAcceptProximateMeetingInvitations> Boolean

If true, proximity based meetings are automatically accepted. Disabled by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file>

**NEW QUESTION 128**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.

What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

**Answer: C**

**NEW QUESTION 130**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box. Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 132**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the

stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.  
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.  
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.  
The help desk receives reports that several user phones fail to lock automatically after the timeout period.  
You need to verify whether the configuration profile is applied to the problematic phones.  
Solution: From Teams Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.  
Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 134

- (Exam Topic 3)

You have a dial plan named DPI.

You need to assign DPI to a new Microsoft Teams user named User1. You must verify that the appropriate dial plan and the associated normalization rules are assigned to User1.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

#### Answer Area

<div><div></div><div>▼</div></div> <div>Grant-CsTeamsCallingPolicy</div> <div>Grant-CsTenantDialPlan</div> <div>Set-CsTenantDialPlan</div> <div>Set-CsUser</div>	<code>-Identity user1@contoso.com -PolicyName DP1</code>
<div><div></div><div>▼</div></div> <div>Get-CsEffectiveTenantDialPlan</div> <div>Get-CsOnlineUser</div> <div>Get-CsOnlineVoiceUser</div> <div>Test-CsEffectiveTenantDialPlan</div>	<code>-Identity user1@contoso.com</code>

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

#### NEW QUESTION 137

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure users to include a toll free phone number as part of their meeting invites. Which type of policy should you configure?

- A. voice routing
- B. audio conferencing
- C. customization
- D. meeting

**Answer:** B

#### Explanation:

Initial assignment of phone numbers that are included in the meeting invites for users

The phone numbers included in the meeting invites of users enabled for Audio Conferencing are defined in the TeamsAudioConferencingPolicy that's assigned to users. When a TeamsAudioConferencingPolicy is assigned to a user, all toll and toll-free phone numbers added in the policy are included in meeting invites for users who have that policy. If a user is assigned a TeamsAudioConferencingPolicy and there aren't any toll or toll-free phone numbers added to the policy, then in that case the phone numbers that appear in the meeting invites of these users are defined by the default conferencing toll phone number and the default conferencing toll-free phone number in each individual user's settings.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-the-phone-numbers-included-on-invites-in-teams>

#### NEW QUESTION 141

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

#### NEW QUESTION 145

- (Exam Topic 3)

Your company has a main office in Dallas.

The company has a Microsoft Teams Phone deployment.

Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code. In the Microsoft Teams admin center, you get a number in the Dallas area code.

You need to assign the new Dallas number as the default audio conferencing bridge. What should you configure in the Microsoft Teams admin center?

- A. the Conference bridges node under Meetings
- B. the Networks & locations node under Locations
- C. the Phone numbers node under Voice
- D. the Auto attendants node under Voice

**Answer:** A

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

#### NEW QUESTION 147

- (Exam Topic 3)

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

**Answer:** AD

#### NEW QUESTION 148

- (Exam Topic 3)

You have a Microsoft I earns deployment and an existing telephony solution that provides PSTN capability to on premises third-party PBX systems in two separate locations.

You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing telephony earner services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point

- A. highly available Session Border Controllers (SBCs)
- B. calling policies
- C. PSTN usages
- D. voice routing policies
- E. tenant dial plans

**Answer:** ACD

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

#### NEW QUESTION 151

- (Exam Topic 3)

Normalization rules are configured as shown in the following exhibit.

Normalization rules

Normalization rules define how phone numbers expressed in various formats are to be translated. One or more normalization rules must be assigned to the dial plan and are matched from the top to bottom.

+ Add Edit Move up Move down Delete 5 items

✓	Rank	Name	Pattern	Translation
	1	AU-NewSouthWales-Local	^([2-9]\d{7})\$	+61251
	2	AU-TollFree	^(1 38)\d{4,8}\d*\$	+6151
	3	AU-Premium	^(19\d{4,8})\$	+6151
	4	AU-Mobile	^0([45]\d{8})\$	+6151
	5	AU-National	^0([23578]\d{8})\d*(\D+\d+)?\$	+6151

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.  
NOTE: Each correct selection is worth one point.

Answer Area

When dialing 70105000, the phone number will normalize to [answer choice].

+61270105000

+61370105000

+6170105000

+70105000

Phone numbers that begin with 1900 will be evaluated by the [answer choice] normalization rule.

AU-Mobile

AU-National

AU-Premium

AU-TollFree

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: +61270105000

Note:

Teams traverses the list of normalization rules from the top down and uses the first rule that matches the dialed number. If you set up a dial plan so that a dialed number can match more than one normalization rule, make sure the more restrictive rules are sorted above the less restrictive ones.

Box 2: AU-Premium Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 153

- (Exam Topic 3)

The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.

Network

Set up how you want to handle Teams meetings real-time media traffic (audio, video and screen sharing) that flow across your network.

Insert Quality of Service (QoS) markers for real-time media traffic

On

Select a port range for each type of real-time media traffic

Specify port ranges

Automatically use any available ports

Media traffic type	Starting port	Ending port	Total ports
Audio	50000	50019	20
Video	50020	50039	20
Screen sharing	50040	50059	20

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

The Teams Transport Relay service will use UDP ports [answer choice].

	▼
3478 through 3481	
50000 through 50019	
50020 through 50039	
50040 through 50050	

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay Service will use UDP port [answer choice].

	▼
80	
443	
3478	
50000	

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

**NEW QUESTION 154**

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You have two teams that have meeting requirements as shown in the following table.

Name	Requirement
Human Resources	<ul style="list-style-type: none"><li>5,000 attendees must be supported.</li><li>All attendees must be able to ask questions.</li><li>Streaming by using a Stream Encoder must be supported.</li></ul>
Sales	<ul style="list-style-type: none"><li>100 attendees must be supported.</li><li>The meeting must allow attendee registration.</li><li>Attendee registrations must be approved by meeting organizers.</li></ul>

You need to recommend which type of meeting to use for each team.

What should you recommend for each team? To answer, drag the meeting types to the correct teams Each meeting type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Meeting types**

0	Live event
0	Teams meeting
0	Virtual appointment
0	Webinar

**Answer Area**

Human Resources:

0
---

Sales:

0
---

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Live event Live events

Live events are structured meetings that enable your organization to schedule and produce events that stream to large online audiences—up to 20,000 people. With live events, the audience interaction is a managed Q&A experience.

Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.

The different types of meetings also have different participant limits and participant capabilities.

\* Live events

Number of participants: Up to 20,000

- Broadcast to large audiences.
- Moderated Q&A for audience interaction.
- Can specify producers and presenters, including external presenters.
- Supports more advanced production capabilities. Registration supported: no

#### Box 2: Webinar Webinars

Webinars are structured meetings where presenters and participants have clear roles. A key difference between webinars and Teams meetings is that webinars support robust registration management, customizable event and registration site, and event-oriented default meeting options.

Note: Meetings, webinars, and live events are all types of meetings, but webinars and live events provide additional control for the organizer over the conversation and participants. Webinars provide two-way interaction while live events provide a managed Q&A experience.

The different types of meetings also have different participant limits and participant capabilities.

##### \* Webinars

Number of participants: Up to 1,000

- Participants up to 1,000 have fully interactive capabilities.
- Audience interaction configurable.
- Can specify presenters Registration supported: yes Incorrect:

##### \* Meetings

Number of participants: Up to 20,000

- Participants up to 1,000 have fully interactive equal meeting capabilities.
- Participants over 1,000 up to 20,000 have View-only capabilities. Registration supported: yes

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/quick-start-meetings-live-events>

#### NEW QUESTION 157

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy

**Answer: D**

#### NEW QUESTION 160

- (Exam Topic 3)

You have a global Teams Phone deployment that has local service numbers from multiple offices

You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default

What should you do?

- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

**Answer: A**

#### NEW QUESTION 162

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.

#### No SIP Options.

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

**Answer: A**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

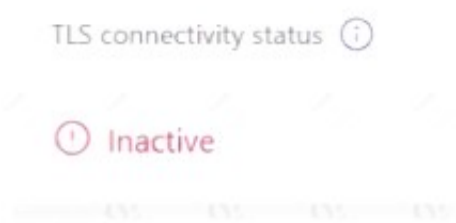
#### NEW QUESTION 166

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the S6C is sbcVcontoso.com. You use signaling port 5067.

You cannot place calls and receive an error message m the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. Location-Based Routing is enabled for the SBC
- B. The Baltimore root certificate is missing on the SBC.
- C. The Forward P-Asserted Identify (PA!) header is disabled.
- D. The failover timer is set to 0 seconds

Answer: C

NEW QUESTION 171

- (Exam Topic 3)

Your company has offices throughout the United States. The company is opening a new office in Scranton. The office will occupy two floors in the same building. You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came. How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Values	Answer Area
New-CsEmergencyNumber	<div></div> <div>-Location "Scranton Office, 1st Floor" -CompanyName "Contoso"</div>
New-CsNetworkSite	<div>-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton</div> <div>-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN</div>
New-CsOnlineLisLocation	<div>\$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"</div>
Set-CsLisLocation	<div></div> <div>-CivicAddressId \$Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"</div>
Set-CsNetworkSite	
Set-CsOnlineLisLocation	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated  
Reference:  
<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinelislocation?view=skype-ps> <https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinelislocation?view=skype-ps>

NEW QUESTION 172

- (Exam Topic 3)

Your company is migrating from a legacy PBX system to Microsoft Teams. The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number. You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Pattern:

Translation:

Translation:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Pattern:

Translation:

Translation:

NEW QUESTION 175

- (Exam Topic 3)

Your company has offices in Seattle.

You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.

You need to configure voice routing to meet the following requirements:

- > All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.
- > All other calls to the United States and Canada must go out through SBC2.
- > International calls must go out through SBC2 or SBC3.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
'sbc1.contoso.com'	New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern '^\\+1(425 206)(\\d{7})\$'
'sbc2.contoso.com'	-OnlinePstnGatewayList <input type="text"/>
'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern '^\\+1(\\d{10})\$'
'sbc1.contoso.com', 'sbc2.contoso.com'	-OnlinePstnGatewayList <input type="text"/>
'sbc2.contoso.com', 'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern '^\\+(?!1)\\d+'
'sbc1.contoso.com', 'sbc3.contoso.com'	-OnlinePstnGatewayList <input type="text"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinevoiceroute?view=skype-ps>

NEW QUESTION 177

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