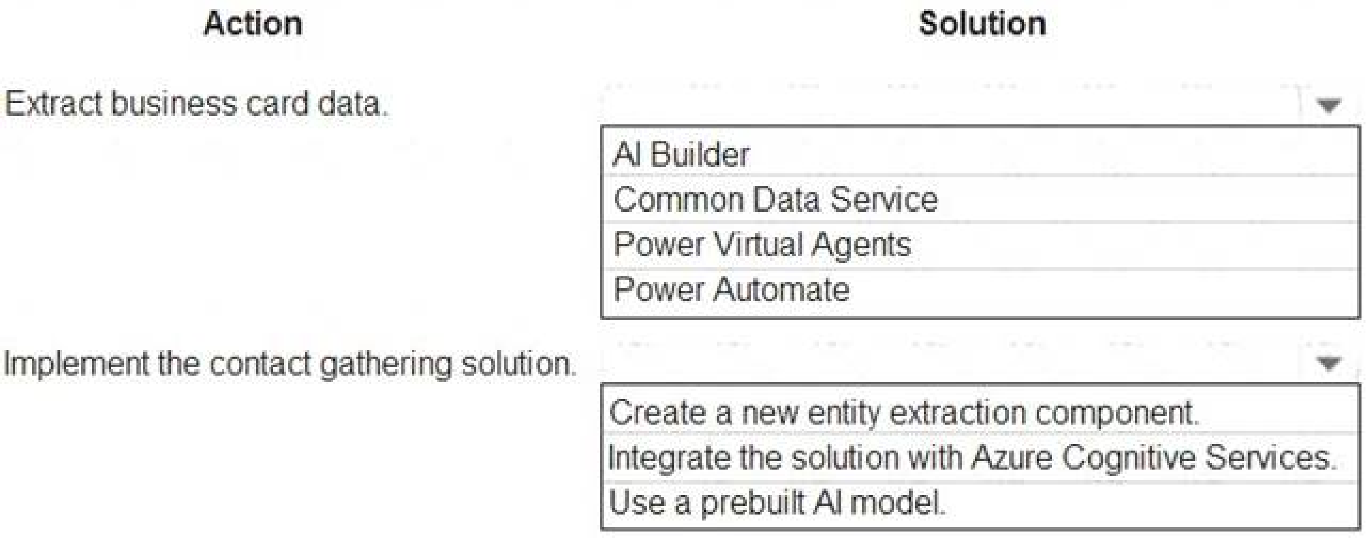
Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

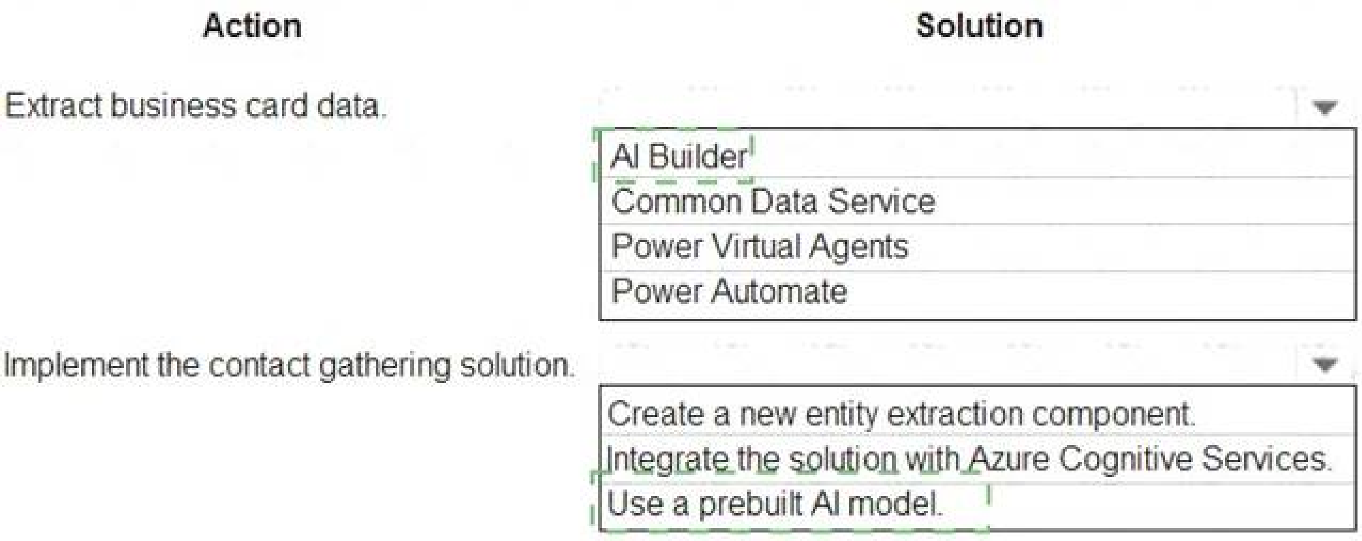
NEW QUESTION 1
- (Exam Topic 1)
You need to design and create the solution for gathering contact information from guests for marketing purposes.
What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 2
- (Exam Topic 1)
You need to create the FAQ solution content What should you do first?

A. AI Builder
B. Suggest topics
C. Automate
D. Trigger phrases

Answer: B

Explanation:
You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.
- Import Suggested Topics from FAQ webpage.
- Add a topic.
- Enable the topics Reference:

https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx

NEW QUESTION 3
- (Exam Topic 1)
You need to design the chat solution to answer the inquiry from Guest1.
Which three components can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Variables
B. Escalations
C. Smart match
D. Synonyms
E. Topics

Answer: ACD

Explanation:
Scenario: Guest1 inquires about snow conditions several times during each day of their stay.
Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.
Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 4
- (Exam Topic 1)
You need to design the resort portal's email registration process.
Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

NEW QUESTION 5
- (Exam Topic 1)
You need to design the guest check-in solution.
Which technologies should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.
You need to design the guest check-in solution.

Answer Area

Requirement	Technology
Develop the base check-in solution. Access the check-in solution on the check-in devices.	Xamarin app Power Apps portal Model-driven app Canvas app
Access the check-in solution on the check-in devices.	Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Canvas app,
Power Apps mobile app
https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/offline-apps

NEW QUESTION 6
- (Exam Topic 1)
You need to embed the business card solution in the check-in app. What you use?

A. control
B. Button control
C. Custom component
D. Al Builder component

Answer: D

NEW QUESTION 7
- (Exam Topic 2)
You need to address the executive's concerns regarding unnecessary data access.
Which security changes should you make? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Concern – Unnecessary user access to client data during verification

Security Measure –

Assign records to the user doing the verification and change table security to basic.
Assign records to a service account and share the record with the team member doing the verification.
Assign records to a service account and add the team member doing the verification by using an access team.

Concern – Unnecessary user access to client data after the request is completed

Security Measure –

Assign records to the QV team when the service request is completed.
Assign records to a service account when the service request is completed.
Assign records to the team member doing the verification when the service request is completed.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Assign records to a service account and add the team member doing the verification by using an access team.
When to use access teams
* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.
* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.
* A unique set of users requires access to a single record without having an ownership of the record. Box 2: Assign records to the QV team when the service request is completed.
Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.
• When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborat

NEW QUESTION 8
- (Exam Topic 2)
You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Deployment option for changes to an unrelated table

Deploy a patch with the changes made from the current solution.
Deploy a full copy of the new solution with the changes using the upgrade option.
Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option for automation enhancements

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.
Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.
Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Deploy a patch with the changes made from the current solution. Scenario:
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.
Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.
Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using
service accounts.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Note:
Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.
Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.
Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions

NEW QUESTION 9
- (Exam Topic 2)
You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Trigger settings

Set Table name to Qualification and Column filter to statecode.
Set Table name to Qualification and Column filter to statuscode.
Set Table name to Service Requests and Column filter to statuscode.

Logic to complete service requests

Complete if current record is in Complete status.
Complete if current record is in Pending Verification status.
Loop through related qualification records and complete if all are in Complete status.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Set Table table to Qualification and Column filter to statuscode.
Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 10
- (Exam Topic 2)

You need to add the missing components to the Verification Process Automation solution. Which two components should you add? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Service Request statuscode field
B. Dataverse connection reference
C. Qualification statuscode field
D. On-premises data gateway reference
E. Outlook connection reference

Answer: CE

Explanation:
C: A service request can have one or more Qualification records associated with it. E: The new process for completing a service request must automate the following:
• Set the Service Request record status to Complete when work on all Qualification records is finished.
• Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 10
- (Exam Topic 2)
You need to capture the Date Completed value from the website using a desktop flow. Which method should you use?

A. Use optical character recognition (OCR) on the screen to locate and extract the value.
B. Display an input dialog and prompt the user to enter the value.
C. Extract the value from the window the browser is using.
D. Retrieve the value from the HTML element in the webpage.

Answer: C

Explanation:
Record the name of the QV team member who performed the work and the date completed.

NEW QUESTION 13
- (Exam Topic 3)
You are a Dynamics 365 Customer Service system administrator.
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. Microsoft Excel template
B. Entities component of a solution
C. Microsoft Virtual Studio
D. Templates area

Answer: B

Explanation:
Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access. Edit public views through tables
Expand Data, select Tables, select the table you want, and then select the Views area.
On the toolbar, select Add view. Add view to table
On the Create a view dialog, enter a name and, optionally, a description, and then select Create. Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer

NEW QUESTION 16
- (Exam Topic 3)
You are creating tables for use with Microsoft Power components.
The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.
You need to apply this restriction to the solution, Where should you make the changes?

A. Power Apps
B. Default solution
C. Segmented solution
D. Unmanaged solution
E. Managed solution

Answer: C

NEW QUESTION 19
- (Exam Topic 3)
You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:
• A table of aggregated data must be created in dataflow storage.
• A unique identifier must be created for the table.
You need to configure the dataflow.
Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection Is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:


NEW QUESTION 21
- (Exam Topic 3)
You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle. After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.
You add the following columns to the table:
- Bicycle type
- Tire brand
- Special equipment

Users must be able to perform the following types of searches:
- Search for all customers who have a bicycle type of Contoso and live in Florida.
- Search all tables for any record that contains the word broken.
- You need to decide which type of search will give you the results desired.

Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Text Description automatically generated
Box 1: Advanced find
Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.
Box 2: Dataverse search
Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.
Reference: https://docs.microsoft.com/en-us/power-apps/user/quick-find https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization

NEW QUESTION 24
- (Exam Topic 3)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team. What should you do?

A. Share the chart with the team.
B. Assign the chart to each person on the team.
C. Export the user chart to Power B
D. Import the chart as a Power BE visualization.
E. Export the user chart for import as a user chart.

Answer: A

NEW QUESTION 26
- (Exam Topic 3)
You plan to implement Microsoft Dataverse.
You must track changes for two columns in the Account table. You must maintain a historical log of changes for the two columns and track only what is necessary.
You configure the appropriate organization settings.
You need to configure the system to track changes for the two columns.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Enable auditing for the Account table.
B. Enable auditing for the two specific columns.
C. Enable change tracking for the Account table.
D. Enable change tracking for the two specific columns.

Answer: AB

Explanation:
By setting the IsAuditEnabled property of a table's definition and the IsAuditEnabled property of each desired column's definition to true, data changes to records of those tables can be logged by the platform.
Note: There are three levels where auditing can be configured: organization, table, and column. The organization level is the highest level, followed by the table level, and finally the column level. For column auditing to take place, auditing must be enabled at the column, table, and organization levels. For table auditing to take place, auditing must be enabled at the table and organization levels.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entities-attributes-auditing

NEW QUESTION 28
- (Exam Topic 3)
You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	Configure mobile settings set on the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.
Users can open cases but cannot see the subject of the case.	Configure mobile settings set at the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.
Users report that they cannot access the system from the Dynamics 365 mobile app.	Configure mobile settings set at the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
* 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
* 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form
* 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon

NEW QUESTION 32

- (Exam Topic 3)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable Outlook integration
Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead enable server-based SharePoint integration. Reference:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

NEW QUESTION 33
- (Exam Topic 3)
You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic.
You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

A. Bot
B. Topic
C. Context

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot

NEW QUESTION 38
- (Exam Topic 3)
A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.
Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.
You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	▼
	Set an inactivity limit in the user's group policy.
	Set a timeout in the Power Platform admin center.
	Configure access controls in Azure Active Directory.
	Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	▼
	Enter the restricted file types in the SharePoint admin center.
	Enter the allowed file types in the Power Platform admin center.
	Enter the restricted file types in the Power Platform admin center.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Set a timeout in the Power Platform admin center.
To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.
Note: Configure session timeout
- In the Power Platform admin center, select an environment.
- Select Settings > Product > Privacy + Security.
- Set Session Expiration and Inactivity timeout. These settings apply to all users.

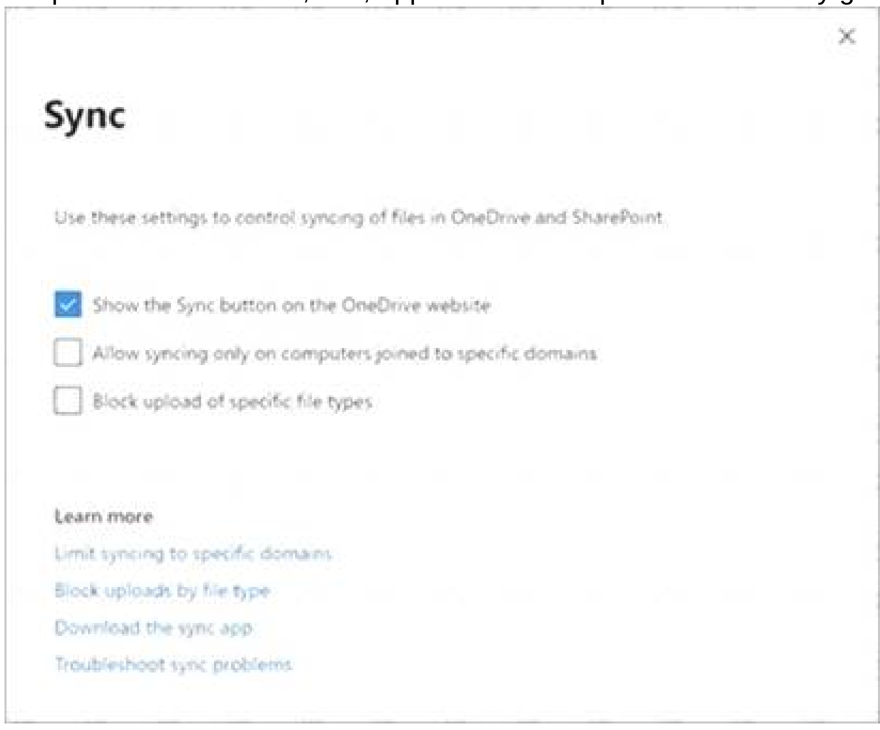
Incorrect:
Configure inactivity timeout
- In the Power Platform admin center, select an environment.
- Select Settings > Product > Privacy + Security.

- Set Session Expiration and Inactivity timeout. These settings apply to all users. Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

- Go to the Settings page of the new SharePoint admin center,
- Select Sync.

Graphical user interface, text, application Description automatically generated



- Select the Block upload of specific file types check box.
- Enter the file name extensions you want to block, for example: exe or mp3.
- Select Save.

Reference:
https://docs.microsoft.com/en-us/power-platform/admin/user-session-management https://docs.microsoft.com/en-us/onedrive/block-file-types

NEW QUESTION 42
- (Exam Topic 3)
You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:
• The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
• The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.
You need to configure the app with the least amount of effort.
What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated with low confidence

NEW QUESTION 44
- (Exam Topic 3)
You configure an alert in Power BI.
You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?	Power BI Common Data Service Power Automate Power BI admin portal
Who can see alerts configured for Power BI?	The person who created the alert. The dashboard owner and the person who created the alert. Everyone who has access to the dashboard. Everyone who has access to the Power BI instance.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts

NEW QUESTION 49
- (Exam Topic 3)
A company creates a Power Virtual Agents chatbot.
You need to determine when live agents are engaged to provide support.
Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Metrics

- Engagement over time
- Session outcomes over time
- Escalation rate drivers
- Escalation rate

Answer Area

Process	Metric
Determine which topics are transferred to live agents most often.	Metric
Determine the number of chats per day that are transferred to live agents.	Metric

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams

NEW QUESTION 51
- (Exam Topic 3)
You are examining several processes to determine if you can automate the processes by using Power Automate.
The processes must run without human intervention when possible.
You need to determine which flow type should be used for each process.
Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Flow types

- Scheduled cloud flow
- Attended desktop flow
- Unattended desktop flow

Answer Area

Process	Flow type
Employees enter leave requests into a web page. Use web automation to collect data from the web browser and send the information to a supervisor so that the supervisor can approve or reject the leave request.	
Read data from a text file and populate the data into a third-party desktop application by using saved credentials.	

A. Mastered
B. Not Mastered

Answer: A

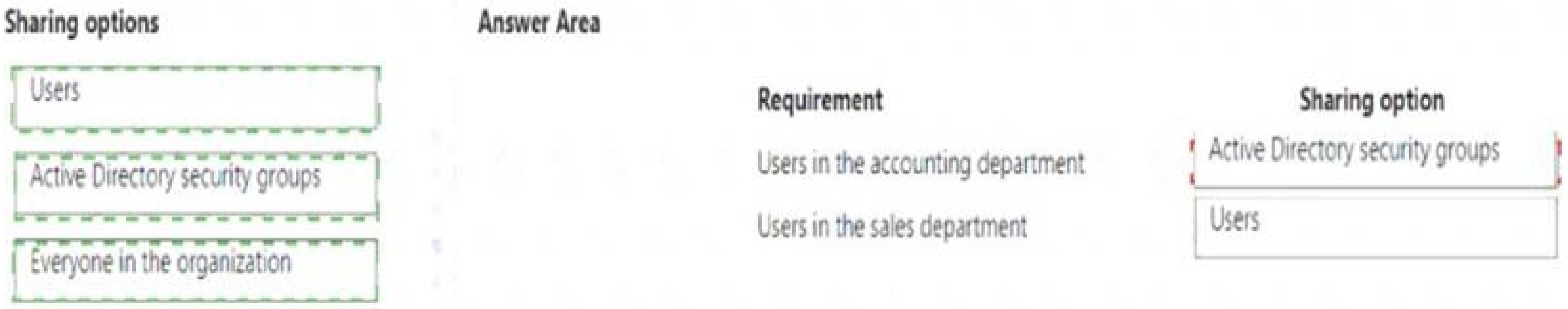
Explanation:
Text Description automatically generated
Box 1: Attended desktop flow
Desktop flows are used to automate tasks on the Web or the desktop.
To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection.
Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers.
Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies.
To provide automation solutions for these applications, Power Automate Desktop supports all major browsers through its web automation actions.
Box 2: Unattended desktop flow.
Unattended desktop flows are best for applications that do not need human supervision. References:
https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction
https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow

NEW QUESTION 54
- (Exam Topic 3)
A company is building a Power Virtual Agents chatbot.
Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.
You need to configure the bot.
Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

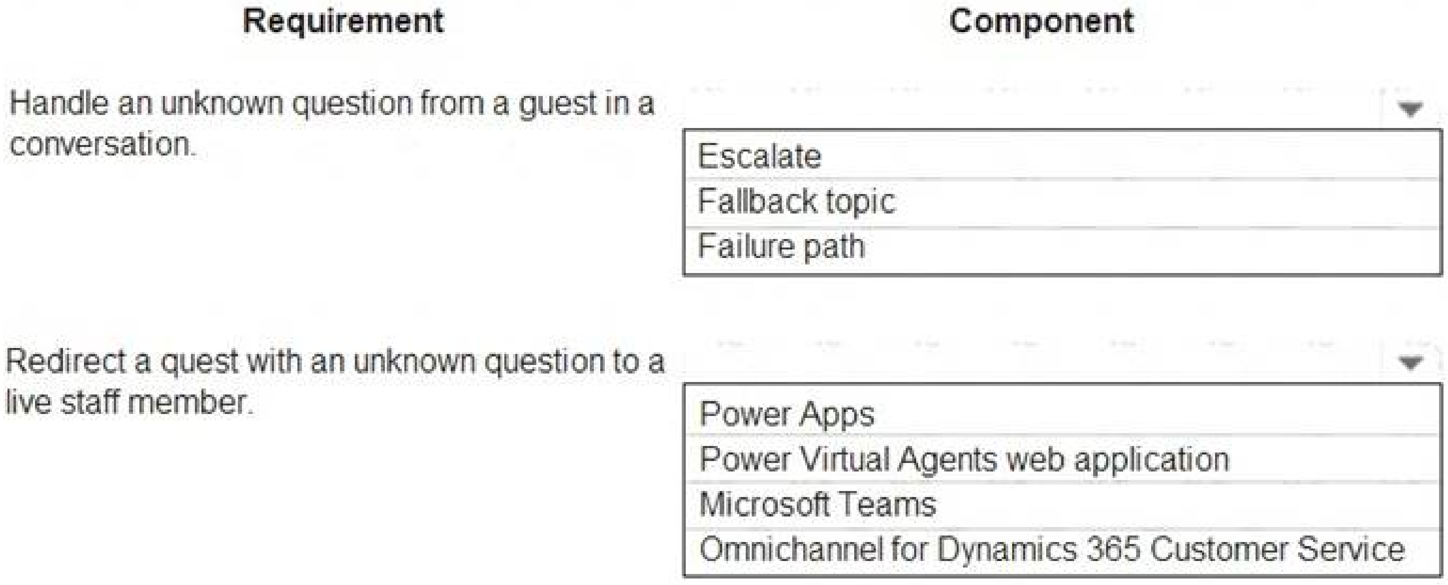
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 55
- (Exam Topic 3)
You need to design the FAQ solution to handle unknown responses.
Which component should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off

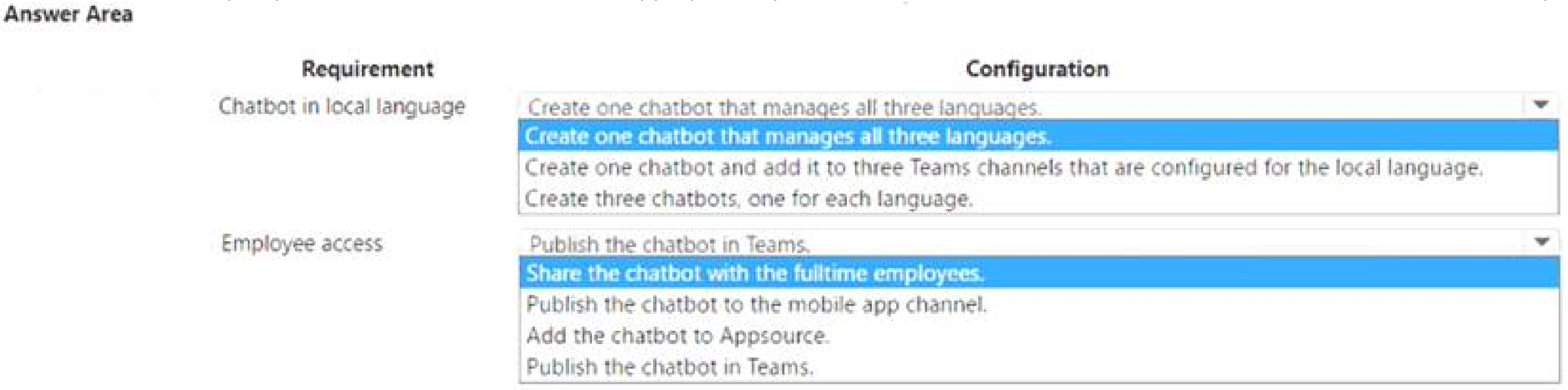
NEW QUESTION 60
- (Exam Topic 3)
You create a new independent software vendor (ISV) solution for a Power Apps app.
The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.
You need to avoid naming conflicts during solution import.
Which element should you configure?

A. Package type
B. Configuration page
C. Marketplace
D. Prefix
E. Version

Answer: D

Explanation:
A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

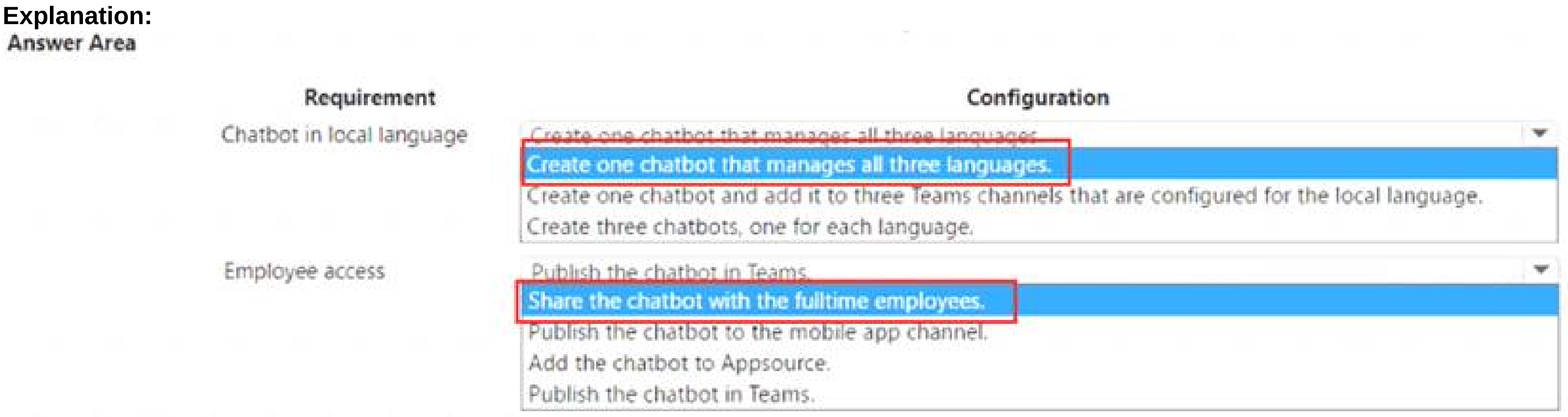
NEW QUESTION 61
- (Exam Topic 3)
You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.
The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:
• It must be in the local language.
• Only fulltime employees may access the chatbot. You need to configure the chatbot.
Which action should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 65
- (Exam Topic 3)
You are creating a business rule to implement new business logic.
You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.
Which scope should you use?

A. All Forms
B. Entity

C. Screen1
D. Global

Answer: B

Explanation:
Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule

NEW QUESTION 70
- (Exam Topic 3)
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. List view of the entity
B. Microsoft Visual Studio
C. Templates area
D. Maker portal

Answer: A

Explanation:
Edit a public or system view in app designer
You can change the way a public or system view is displayed by adding, configuring, or removing columns.
- In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.Graphical user interface, application Description automatically generated
- Next to the view you want to edit, select Open the View Designer Open view Designer. The view opens in the view designer.

When you edit a public or system view, you must save and publish your changes before they will be visible in the application.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

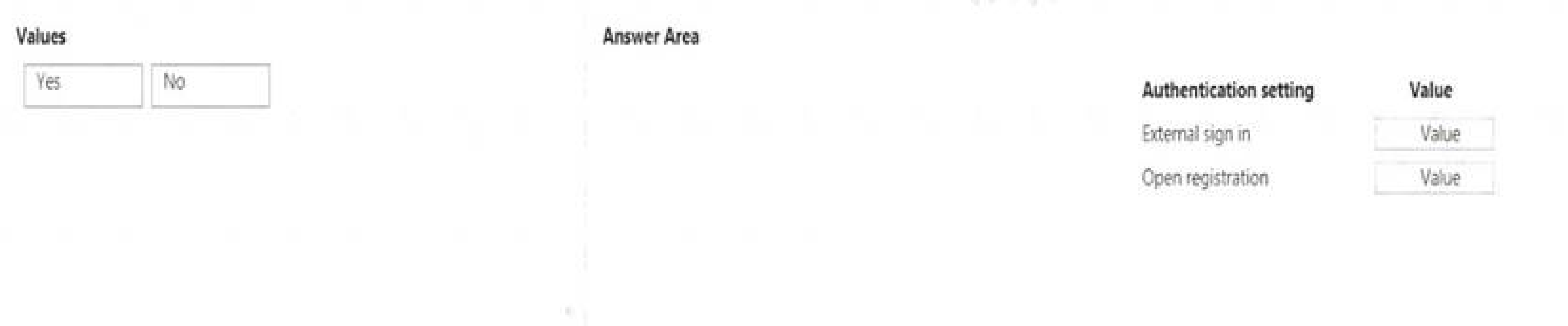
NEW QUESTION 71
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:
- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.
Use Age group for Identify in the question.
Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 75
- (Exam Topic 3)
A company has a portal. Users sign into the portal by using a social media account.
The company wants to replace the existing portal with a Power Apps portal. users must sign up for access to the portal by using a Microsoft account and a unique invitation code that will be provided to the users.
You need to configure authentication for the home page.
Which values should you use? To answer, drag the appropriate values to the appropriate authentication settings. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

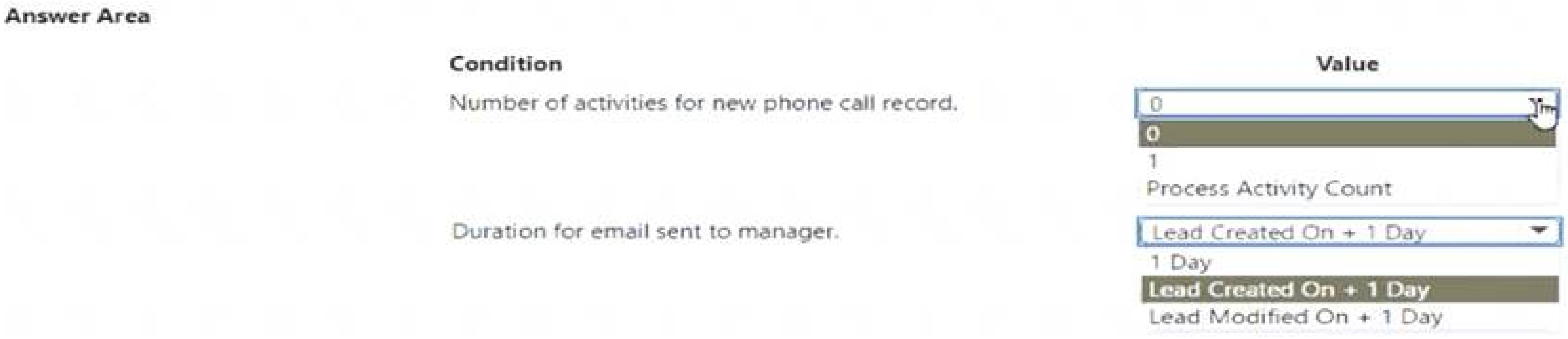


A. Mastered
B. Not Mastered

Answer: A

Explanation:
NO NO

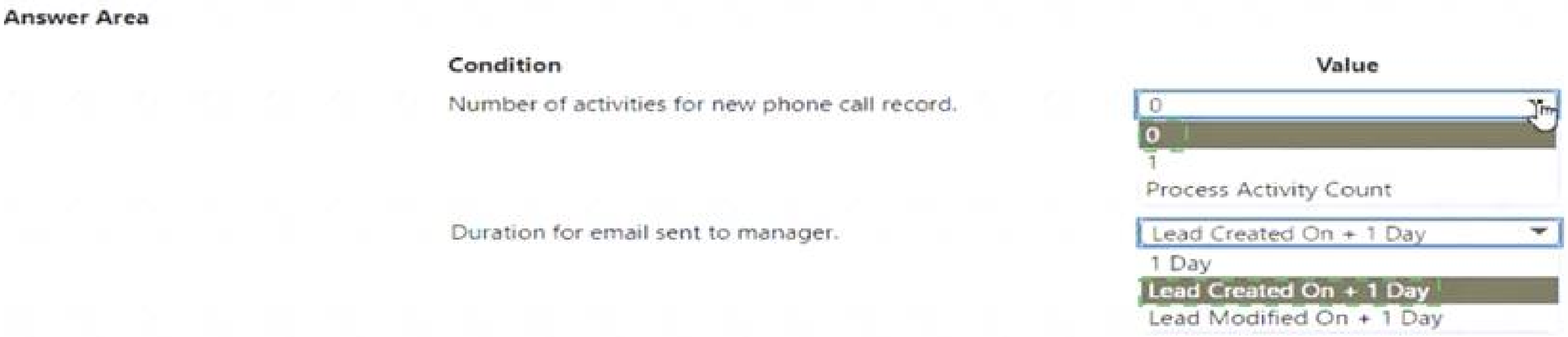
NEW QUESTION 78
- (Exam Topic 3)
A company has a Power Apps app.
The app must meet the following requirements:
• Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
• An email must be sent to the manager if the phone call record created is not completed after one day. A classic workflow must run when a lead record is assigned.
You need to configure the check conditions for the workflow. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



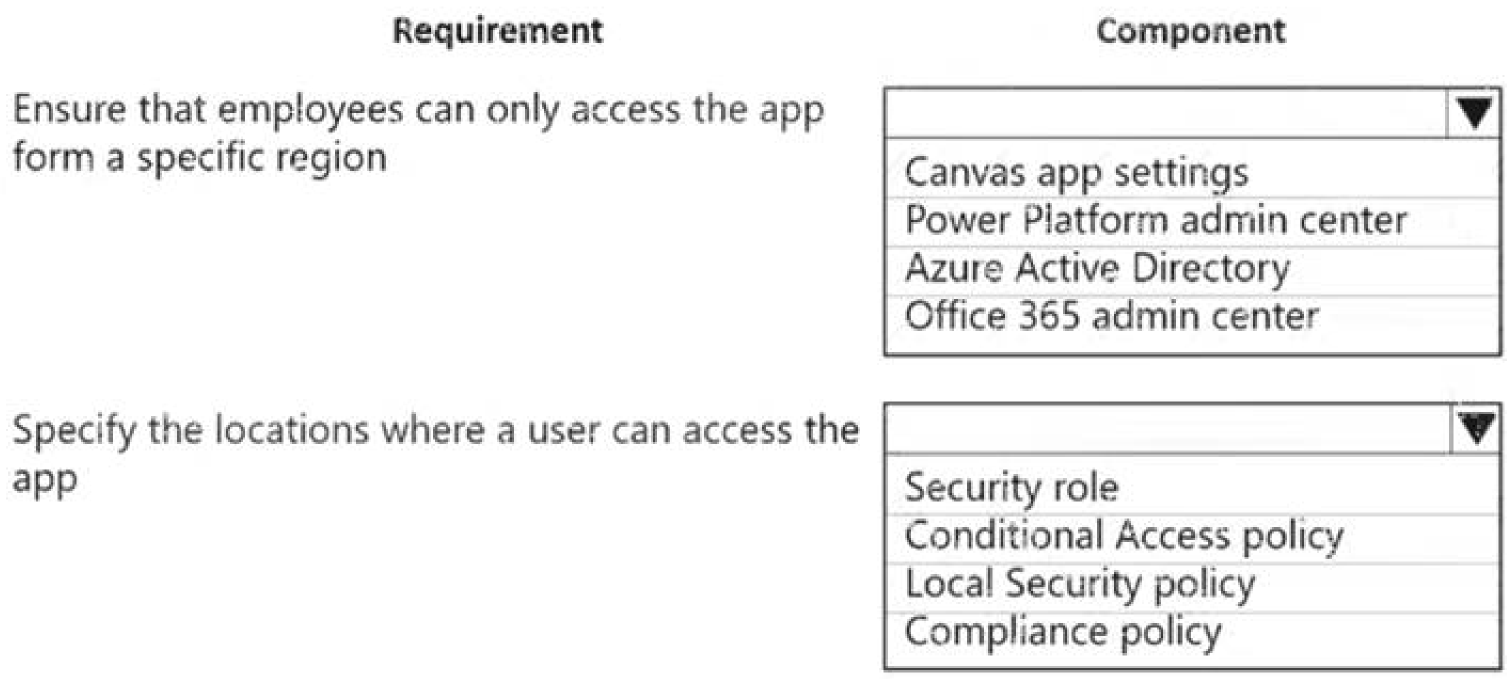
NEW QUESTION 79
- (Exam Topic 3)
A company uses a Power Apps app with Microsoft Dataverse.
The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.
You create a duplicate detection rule.
You need to configure the rule for the data import. Which option should you configure?

A. Enable the Templates for Data Import option.
B. Enable the When a record is created or updated option.
C. Disable the Allow Duplicates option.
D. Enable the During data import option.

Answer: D

Explanation:
When configuring a duplicate detection rule in Power Apps with Microsoft Dataverse, to automatically delete duplicate records during a data import, you should enable the "During data import" option. This option allows the detection rule to automatically delete duplicates as they are imported into the system, without requiring user intervention.
References:
- https://docs.microsoft.com/en-us/power-platform/admin/create-duplicate-detection-rule
- https://docs.microsoft.com/en-us/power-platform/admin/data-integration-duplicate-detection

NEW QUESTION 81
- (Exam Topic 3)
A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.
Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.
You must reconfigure the app to ensure that employees only access the app from a limited number of locations.
You need to restrict access to the app.
Which components should you configure? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

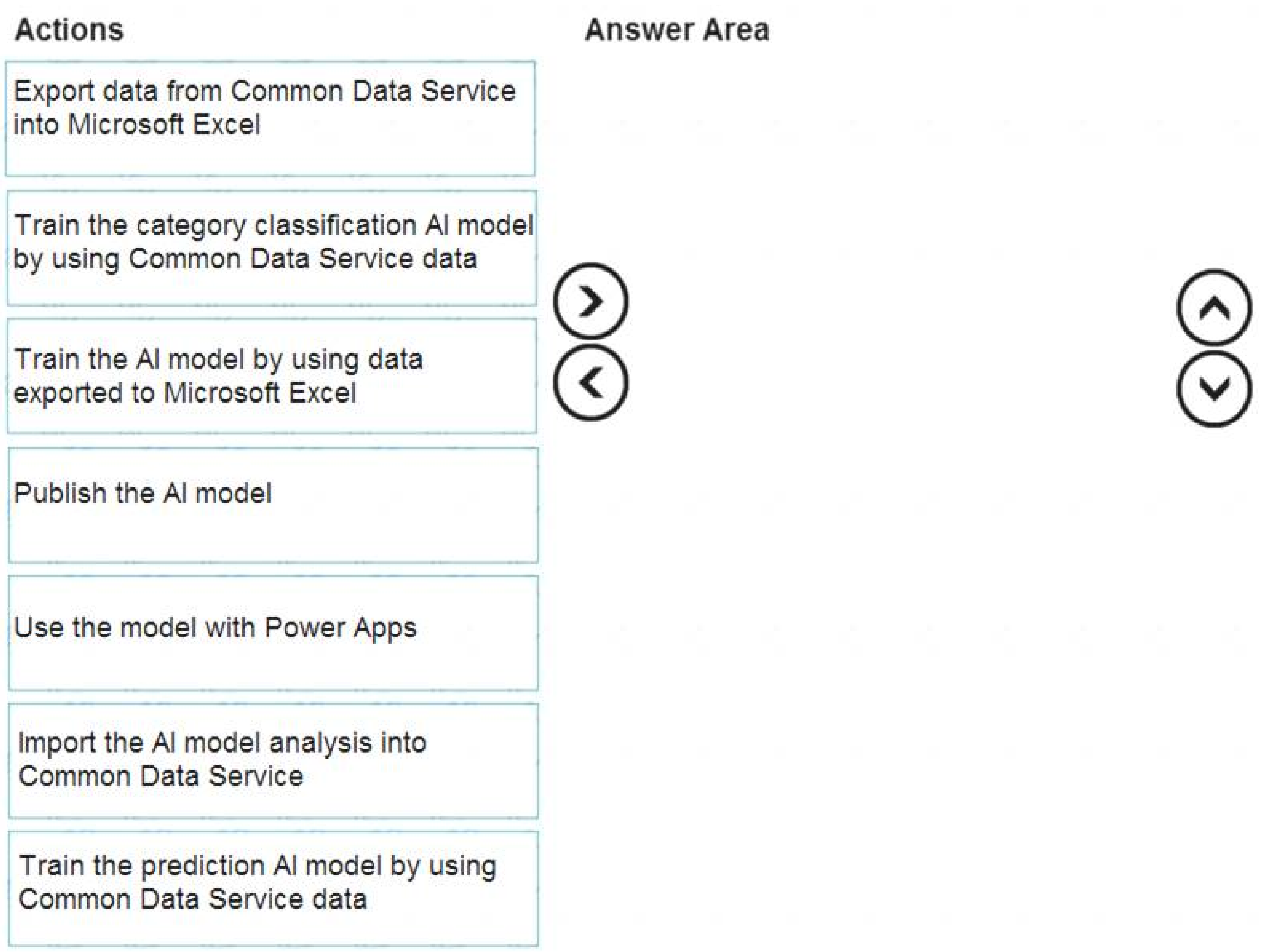
Explanation:
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules

NEW QUESTION 84
- (Exam Topic 3)
A company plans to create an app by using Power Apps. The company has the following requirements:
• The app must be able to enter data into Microsoft SharePoint
• Users must be able to add the app into Microsoft Teams.
You need to recommend which app to create. Which type of app should you recommend?

A. model-driven app as a personal app
B. canvas app as a personal app
C. canvas app as a tab app
D. model-driven app as a tab app

Answer: B

NEW QUESTION 89
- (Exam Topic 3)
A company uses Common Data Service to store sales data.
For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.
The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application Description automatically generated
Step 1:
Before you can use your prediction model, you have to train it to perform the way you want. Step 2:
After you train your model, publish it to make it available.
Publish your model when you want to make it available to users in your Power Apps environment. Step 3: Use the model with Power Apps
Reference:
https://docs.microsoft.com/en-us/ai-builder/prediction-train-model

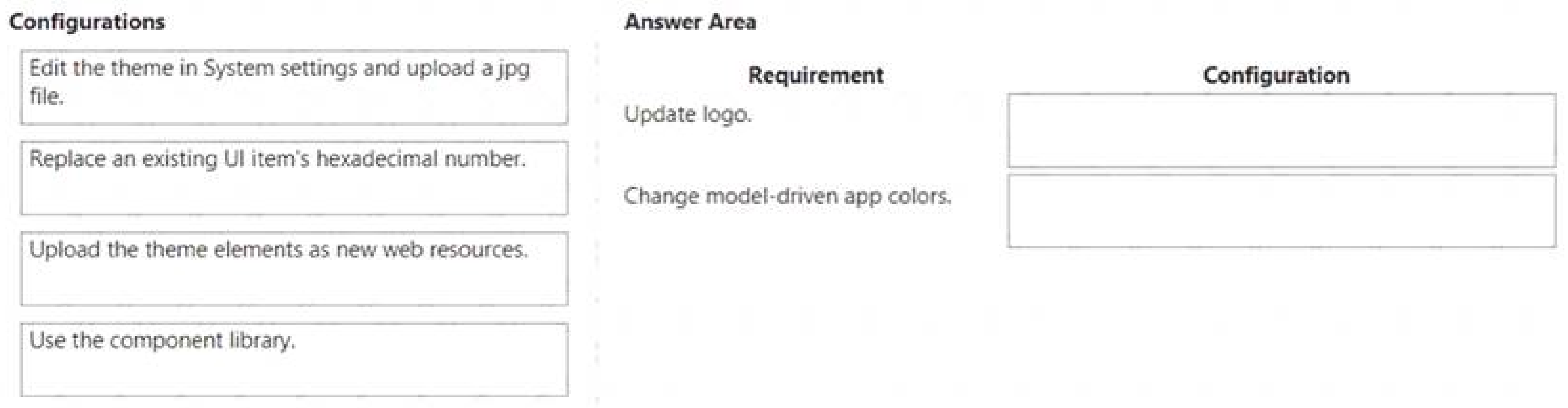
NEW QUESTION 90
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.
Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 91
- (Exam Topic 3)
You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.
The theme must meet the following requirements:
- Updated to add the logo
- Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



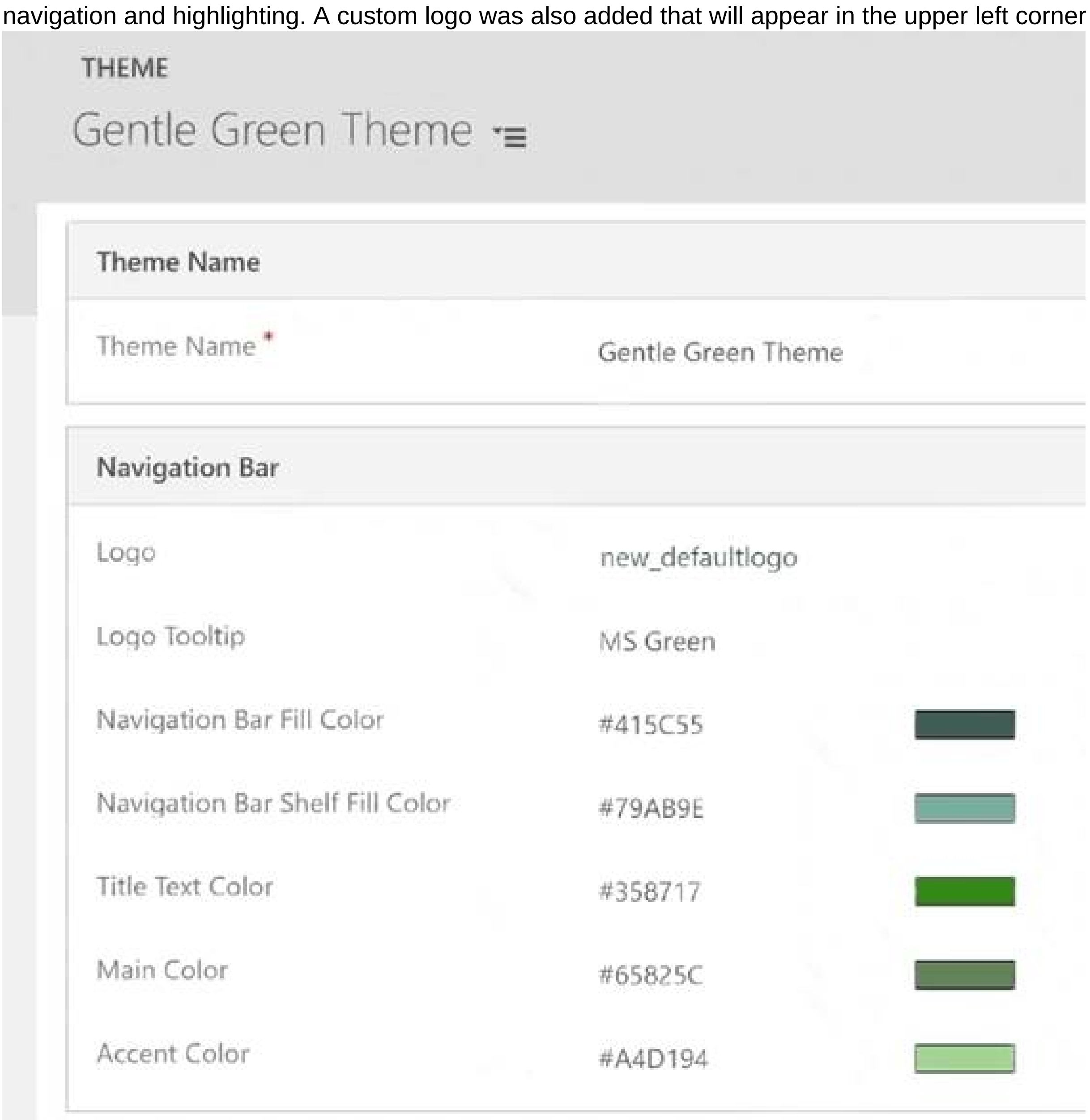
A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Upload the theme elements as new web resources.
Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.
Box 2: Replace an existing UI item's hexadecimal number. Copy and alter the existing theme
The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

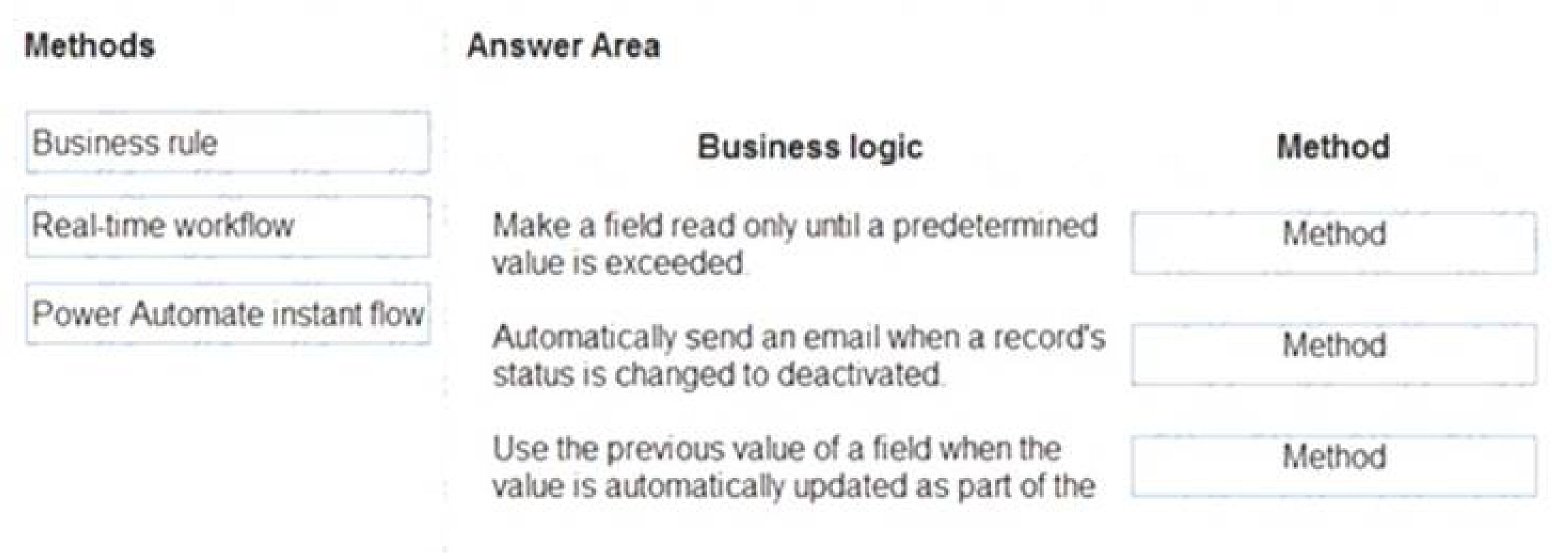
- Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.
- Select Customizations, and then select Themes.
- Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.
- Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.

For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.



Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding

NEW QUESTION 92
- (Exam Topic 3)
You are implementing a model-driven app to support a new line of business. There are several places where automated business logic must be applied. You need to determine how to apply the business logic.
Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

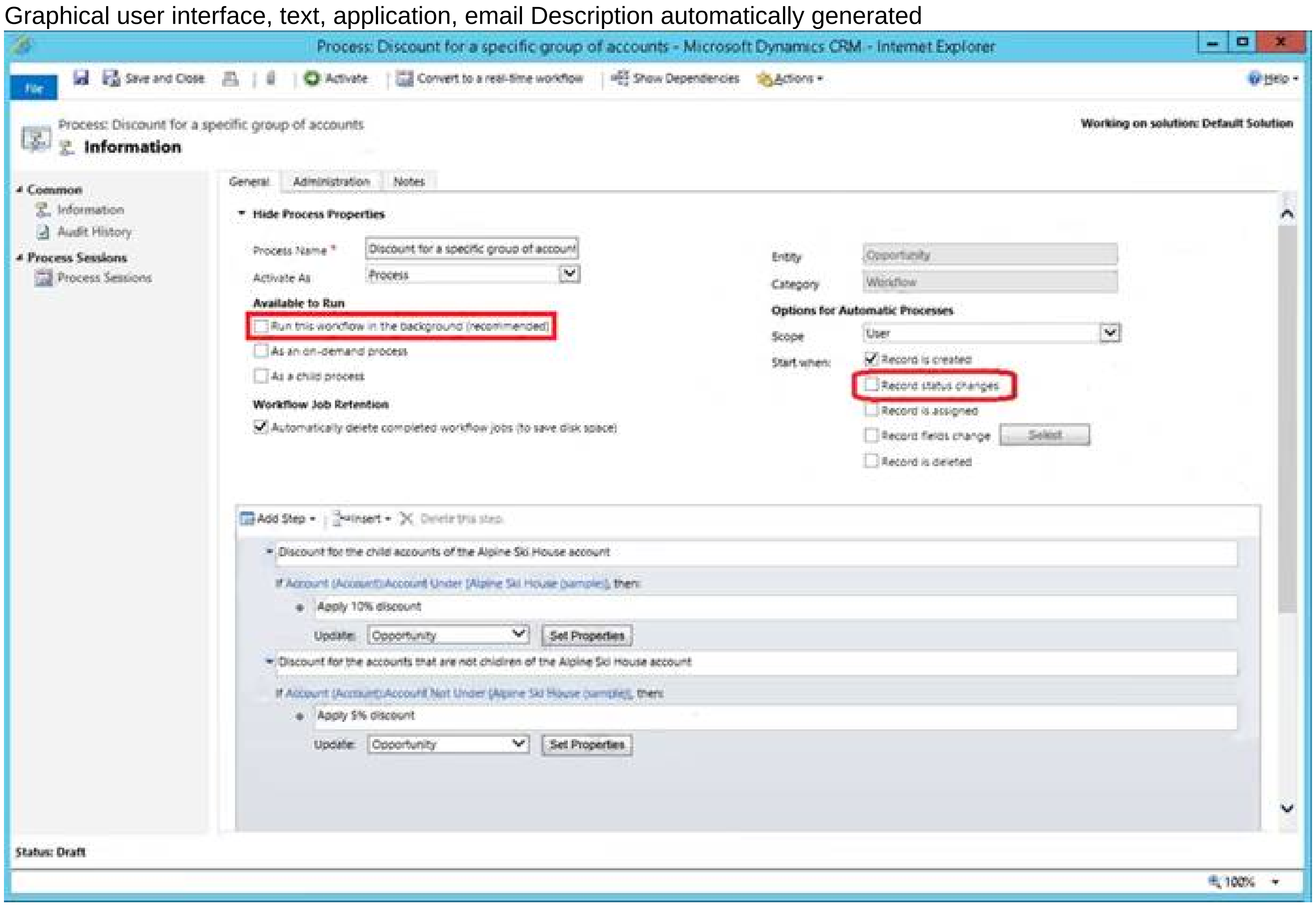


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Business rule
By combining conditions and actions, you can do any of the following with business rules:
- NSE5_FSM-5.2 Set column values
- Clear column values
- Set column requirement levels
- Show or hide columns
- Enable or disable columns
- Validate data and show error messages
- Create business recommendations based on business intelligence. Box 2: Real-time workflow

Real-time workflows:
Graphical user interface, text, application, email Description automatically generated

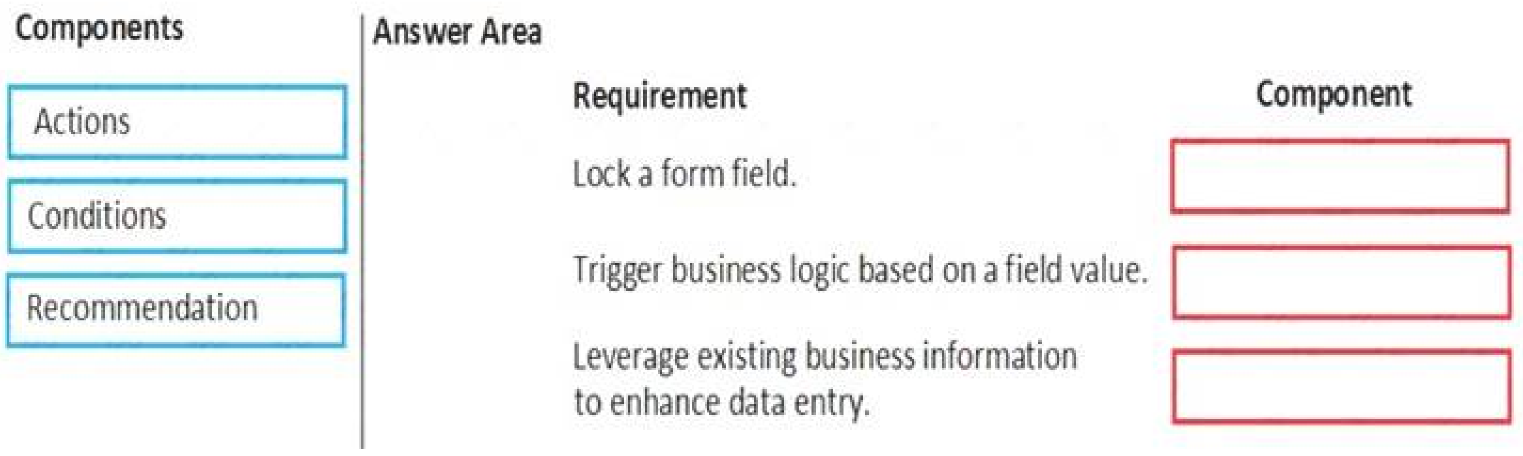


Box 3: Power Automate instant flow
Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-a https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-ho

NEW QUESTION 93
- (Exam Topic 3)
You are a Dynamics 365 for Customer Service administrator.
You must create a form for team members to use. The form must provide the ability to:
- Lock a field on a form.
- Trigger business logic based on a field value.

- Use existing business information to enhance data entry.

You need to implement business rule components to create the form.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

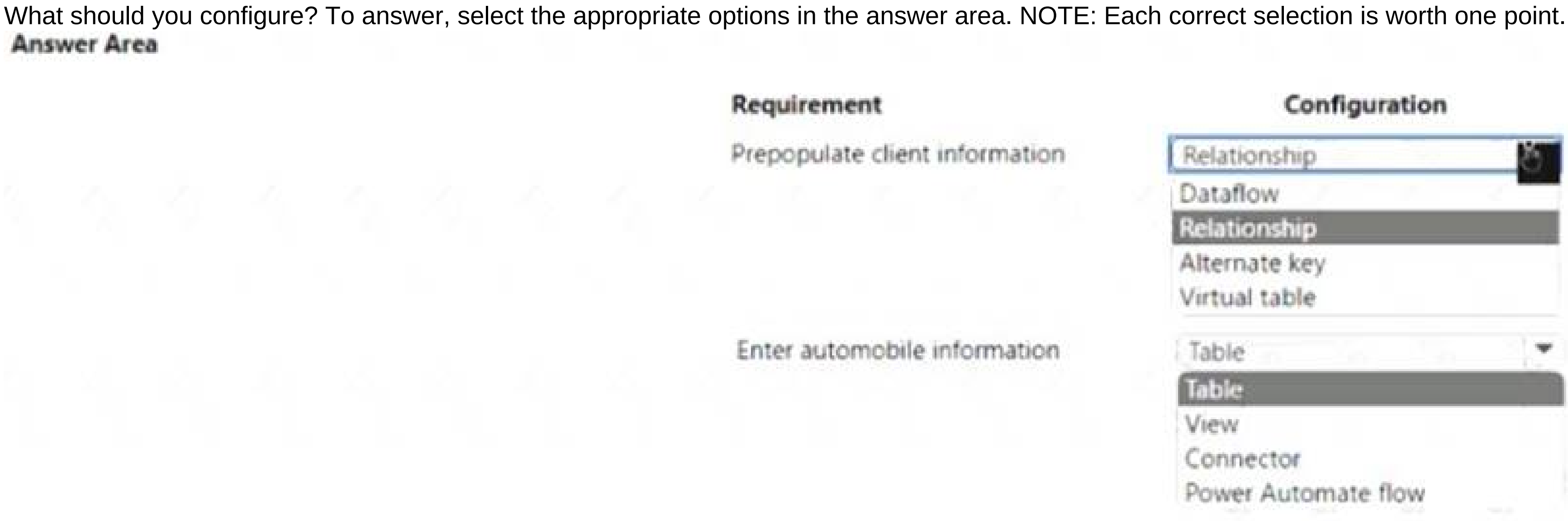


A. Mastered
B. Not Mastered

Answer: A

Explanation:
- Action
- Condition
- Recommendation

NEW QUESTION 98
- (Exam Topic 3)
You create a model-driven app for an automobile parts help desk.
A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile,
The form must prepopulate the following information about the customer from the client table:
• First name
• Last name
The agent must be able to type the following information about the automobile:
• Automobile make
• Automobile model
You need to implement the form.
What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

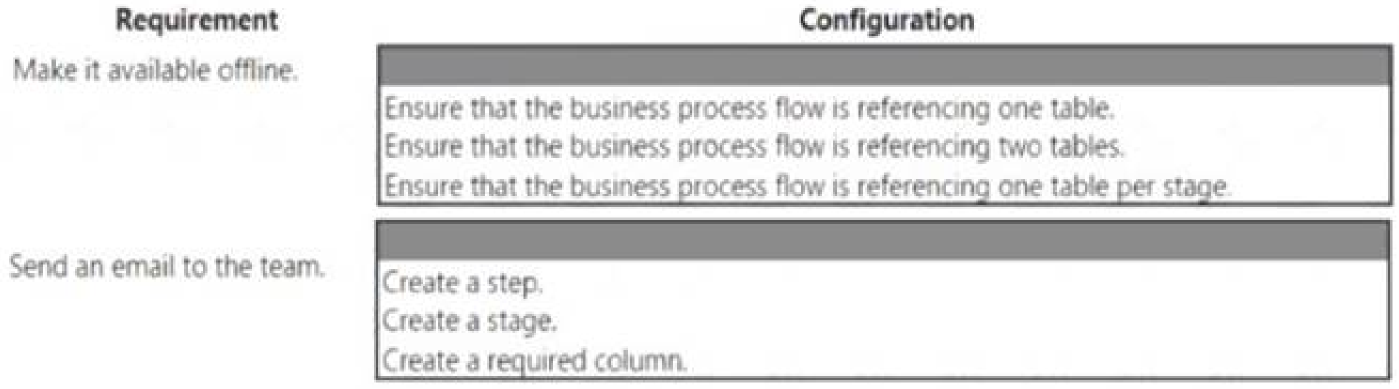
NEW QUESTION 100
- (Exam Topic 3)
A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments. On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.
You need to create a dynamically visible field. What should you configure?

A. business rule
B. business process flow
C. workflow

Answer: A

Explanation:
A business rule can be used to configure the visibility of a field based on the value selected in another field. In this case, a business rule could be created to make the text field for additional pet details visible when the "Other" option is selected in the dropdown field for the type of pet. This can be done by going to the Power Apps portal, navigating to the Common Data Service, and creating a new business rule for the entity that contains the appointment form. Within the rule, you can set the visibility of the text field to be dependent on the value selected in the dropdown field. Reference:
https://docs.microsoft.com/en-us/power-platform/model-driven-apps/model-driven-business-rules
It's important to note that the above feature is only available in the PowerApps Model Driven App and not in Canvas App.

NEW QUESTION 101
- (Exam Topic 3)
You are creating a business process flow for a Power Apps app. The business process flow must meet the following requirements:
• Must be available offline.
• Send an email to the team when a record is created. You need to set up business process flow.
What should you do? To answer, select the appropriate options in the answer area. Each correct selection is worth one point



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 102
- (Exam Topic 3)
You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.
You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.
Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:
Each correct selection is worth one point.
NOTE: Each correct selection is worth one point.

A. Microsoft OneDrive for Business
B. Microsoft Yammer
C. Microsoft OneNote
D. Microsoft Skype for Business

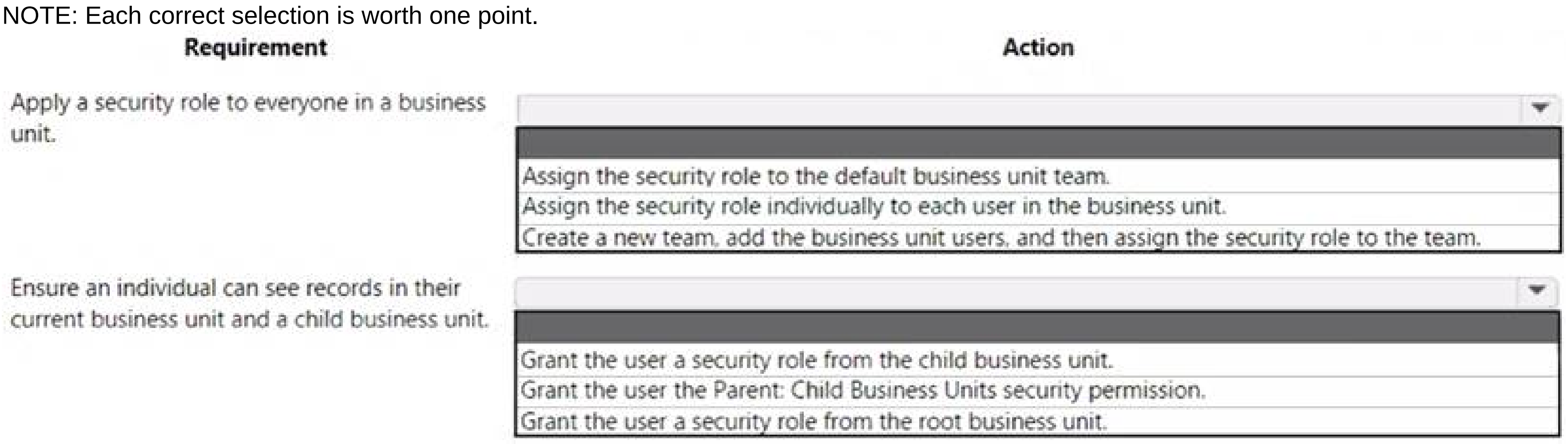
E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services

NEW QUESTION 107
- (Exam Topic 3)
You are designing the organization structure for a company that has 5,000 users.
You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team
Important
By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.
- Select an environment and go to Settings > Users + permissions > Teams.
- Select the checkbox for a team name.
- Screenshot selecting a team.
- On the menu bar, select Change Business Unit.
- In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

Box 2: Grant the user a security role from the child business unit.
Reference: https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

NEW QUESTION 111
- (Exam Topic 3)
You are configuring a new Power Apps portal. You have two web roles, one for authenticated users and one for anonymous users. You grant the Anonymous Users role to users.
A test user reports that they can access the home page but cannot view a page linked from the home page. You need to determine why the test user cannot view the portal page.
What is the cause of the issue?

A. Maintenance mode is enabled on the portal.
B. The setting to make the page available to everyone is disabled.
C. The Authenticated Users Web role does not have permission to view the page.
D. Inherited permissions are not enabled for the linked page.

Answer: D

Explanation:
https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/webpage-access-control

NEW QUESTION 112
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:
- 0 - 17
- 18 - 25
- 26 - 35

- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use age for Identify in the question and then add branches for each group that use conditional logic.
Does this meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead, create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.
The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.
To do this, you need to create a custom entity. Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 113
- (Exam Topic 3)
A Company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email.
The system must send an alert for all invoices that are seven days or more overdue. You need to configure the flow.
Which expression should you use?

A. `TriggerEmail() = 'OverdueDate' >= 7;`

B. `'OverdueDate' >= '7'?'TriggerEmail()':false`

C. `@GreaterOrEquals(TriggerEmail()?['OverdueDate']: '7')`

A. Option A
B. Option B
C. Option C

Answer: C

Explanation:
Example: equals(triggerOutputs()?['body/PDFStatus/Value'],'Ready to Generate') Reference:
https://evolvous.com/microsoft-power-automate-trigger-condition/

NEW QUESTION 114
- (Exam Topic 3)
The owner of a company needs to know who signs into the system. You need to ensure that the owner can view the user audit logs.
Where does each action need to be performed? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing	System Settings Personal Settings Customize the System Microsoft 365 Compliance
View the user audit logs	Advanced Find Individual record User Summary report Microsoft 365 Compliance

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity

NEW QUESTION 119
- (Exam Topic 3)

You use Power BI Desktop to configure Power BI reports.
You need to create a canvas app that displays user account information and include the app in a Power BI report.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. From the Power Apps Insert menu, add a Power BI tile
B. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data
C. Publish the report to the Power BI service
D. Connect to Common Data Service from Power BI Desktop

Answer: BCD

Explanation:
Step 1 (B): Here's how we embed PowerApps into a Power BI report:
- Download and login to the Power BI desktop application
- Click on (…) and select "Import from the marketplace."

Step 2: Open Power BI desktop and use "Get data" to connect with the Common Data Service data source. Step 3: Publish the report to Power BI service.
Reference:
https://purple.telstra.com/blog/powerbi-integration-with-powerapps

NEW QUESTION 123
- (Exam Topic 3)
You plan to automate several different processes by using Power Automate. Each process has unique characteristics.
You need to recommend components for each process.
Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Components
- Attended UI flow
- Unattended UI flow
- Flow that uses a custom connector
- Flow that uses a prebuilt connector

Answer Area

Process	Component
Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component
Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component

A. Mastered
B. Not Mastered

Answer: A

Explanation:
1: Custom connector (REST API access) 2: Unatteded UI flow

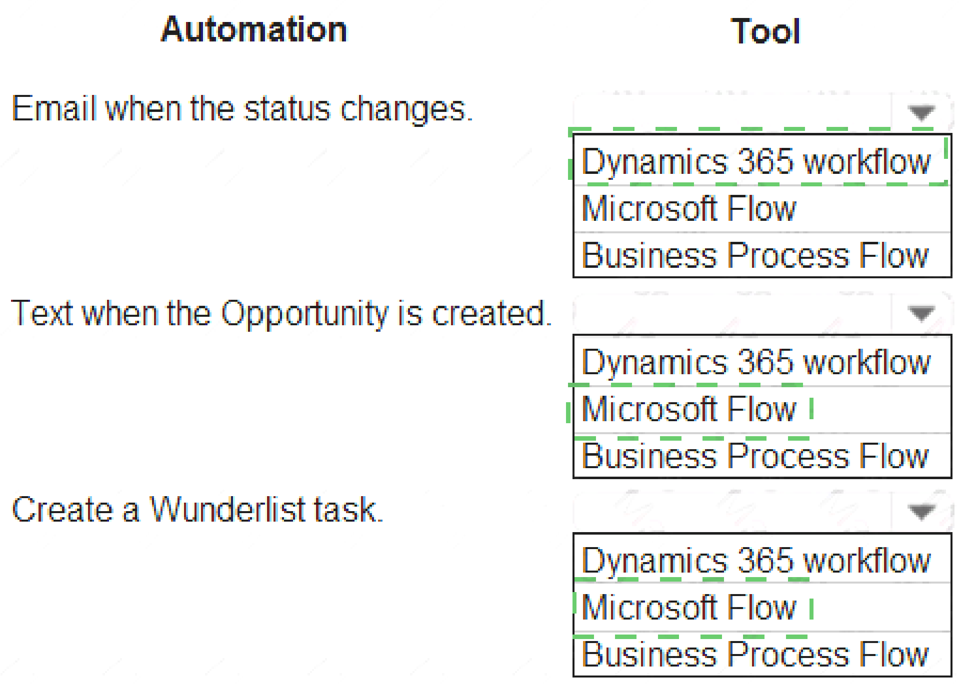
NEW QUESTION 125
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
* Send an email when the status changes on an Opportunity.
* Text the sales manager when an Opportunity is created.
* Create a Wunderlist task when an Opportunity is open for 30 days.
Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Automation	Tool
Email when the status changes.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Text when the Opportunity is created.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Create a Wunderlist task.	Dynamics 365 workflow Microsoft Flow Business Process Flow

A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 129
- (Exam Topic 3)
A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams. You need to determine the environment that will used by the app.
Which environment will the app use?

A. An existing Dataverse environment that you select.
B. An existing Dataverse for Teams environment that you select.
C. A Dataverse environment that is automatically created for the team.
D. A Dataverse for Teams environment that is automatically created for the team.

Answer: D

Explanation:
The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment

NEW QUESTION 130
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history. Solution: Change Elizabeth’s username in the user record for the app.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 134
- (Exam Topic 3)
You plan to create a Power Virtual Agents bot. The bot must support single sign-on.
You need to publish the bot.
Which two locations should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

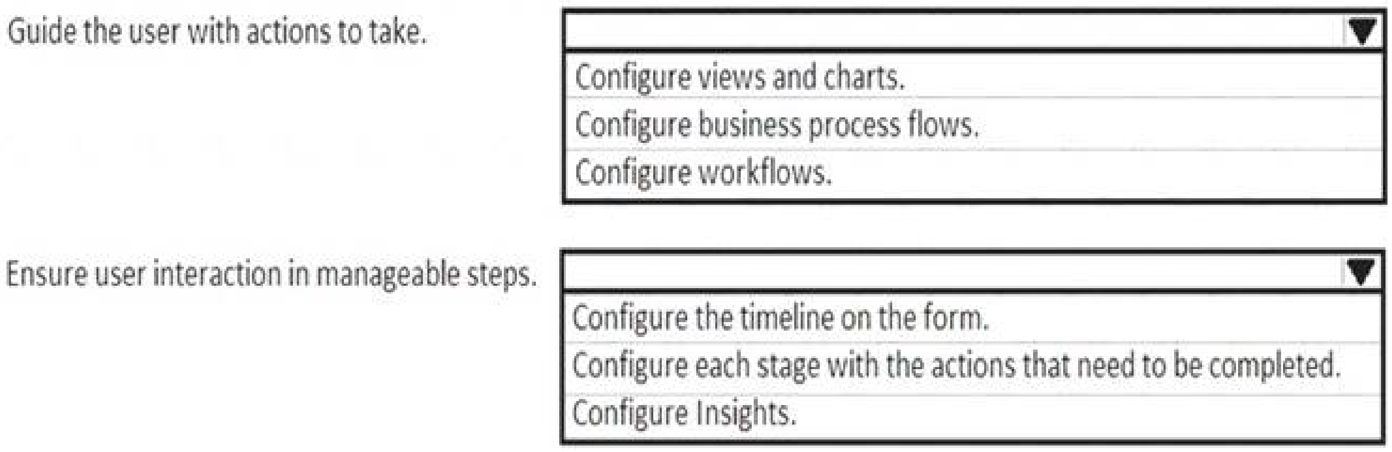
A. Microsoft Teams
B. Mobile app developed for iOS and Android
C. Azure Bot Service channels
D. Website developed using pro developer tools

Answer: CD

Explanation:

* C. Azure Bot Service channels: You can configure a Power Virtual Agents bot as a channel in Azure Bot Service. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control access to your bot.
* D. Website developed using pro developer tools: You can embed a Power Virtual Agents bot on a website using the Web Chat control. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control access to your bot.

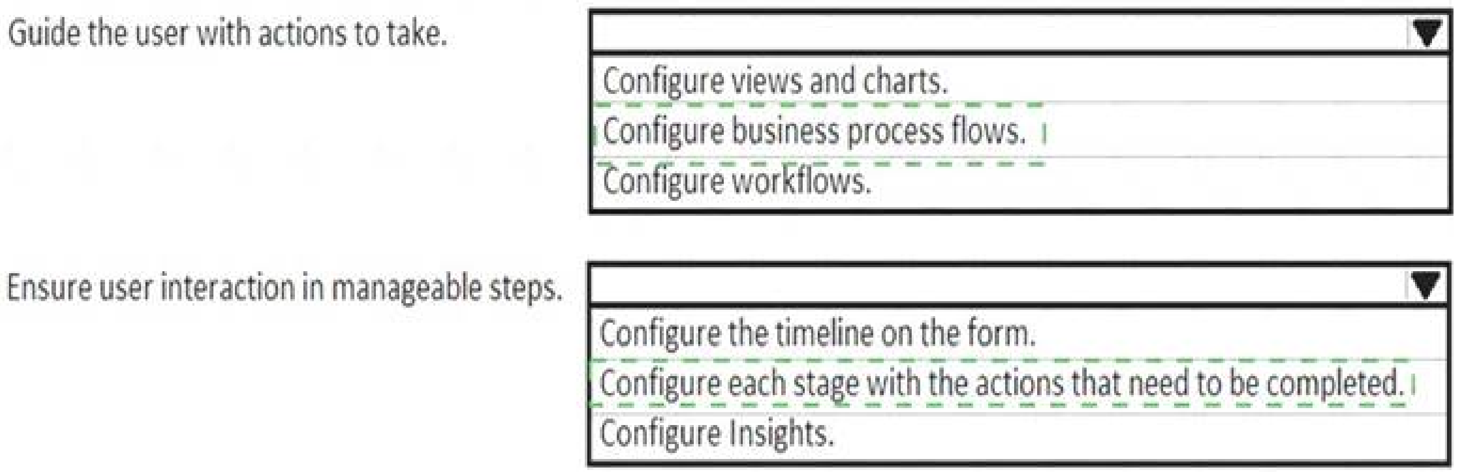
NEW QUESTION 139
- (Exam Topic 3)
You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.
Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 143
- (Exam Topic 3)
You create a Power Apps app.
The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.
You need to configure the app. Which tool should you use?

A. card
B. expression
C. Power BI dashboard
D. gallery

Answer: D

Explanation:
A gallery control in Power Apps allows you to display a list of records, and can be configured to sort the records by a specific field, such as category. Additionally, the gallery control has built-in functionality for expanding or hiding a list of subtopics. This can be done by adding a toggle control within the gallery template to show or hide the subtopics based on user interaction. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-gallery

NEW QUESTION 146
- (Exam Topic 3)
A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision.
You need to integrate prebuilt AI Builder models with Power Automate.
Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase
https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition

NEW QUESTION 148
- (Exam Topic 3)
You plan to add a Power Apps app to Microsoft Teams.
A Microsoft Dataverse for Teams environment has not been provisioned. You need to create a Dataverse for Teams environment.
Which two actions can you perform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Create a new environment in the Microsoft Power Platform Admin Center.
B. Create a new app in Teams.
C. Create an app permission policy in the Teams admin center.
D. Install an existing app in Teams.

Answer: BD

NEW QUESTION 149
- (Exam Topic 3)
You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps

NEW QUESTION 151

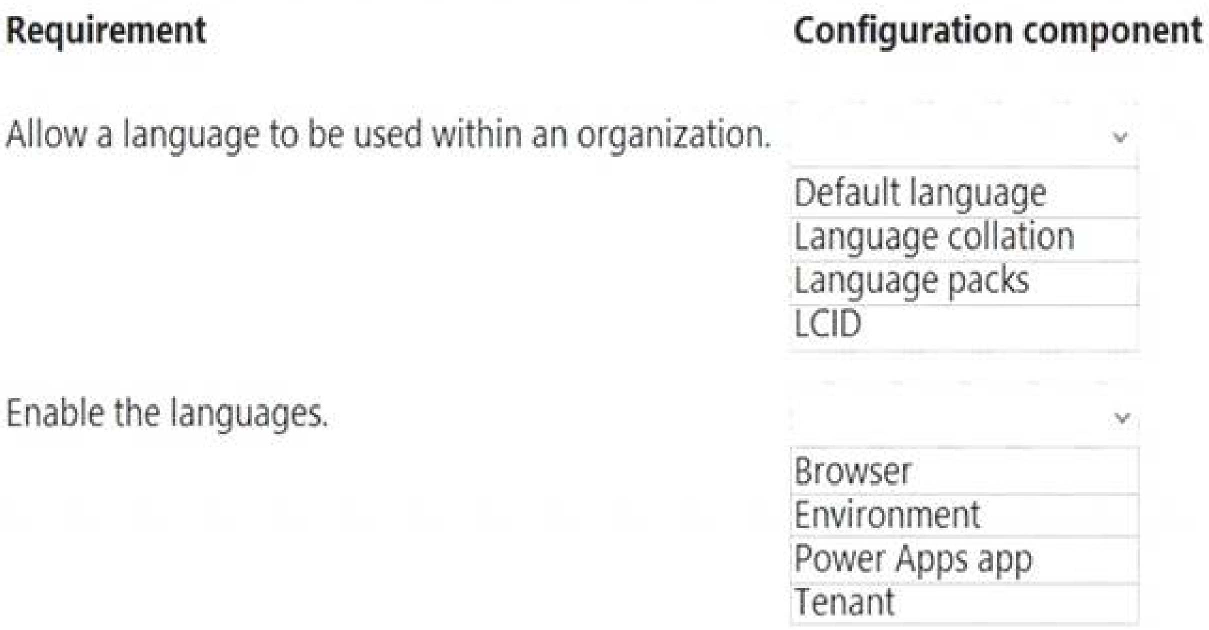
- (Exam Topic 3)
You need to create a Power Automate desktop flow.
What are two possible ways to create the flow? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Record mouse and keyboard events.
B. Configure a pre-built template.
C. Use pre-built actions.
D. Create models by using Microsoft Visio.

Answer: AC

Explanation:
C: Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate you can automate tasks on the desktop as well as the Web.
A: Alternatively, you can use the two legacy methods of creating desktop flows: Windows recorder (V1) and Selenium ID. With these you record mouse and keyboard events.
Reference:
https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-web

NEW QUESTION 156
- (Exam Topic 3)
A company uses a model-driven Power Apps app in a new environment. The base language is English. You need to configure French and Spanish.
Which configuration component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Language packs
Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.
Box 2: Environment Enable the language
These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.
Reference: https://docs.microsoft.com/en-us/power-platform/admin/enable-languages

NEW QUESTION 157
- (Exam Topic 3)
You are using Power BI to build a dashboard for a company.
You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users.
You need to share the dashboard with the employees and external users.
Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Create a dynamic distribution lis
B. Add all users to the distribution group and use the list to share the dashboard.
C. Sign into the Power BI servic
D. Open the dashboard and select Share.
E. Enter the individual email address of internal and external users.
F. Sign into Power BI Deskto
G. Open the dashboard and select Share.
H. Clear the Allow recipients to share your dashboard (or report) option.
I. Create a distribution grou
J. Add all users to the distribution group and use the list to share the dashboard.

Answer: BEF

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

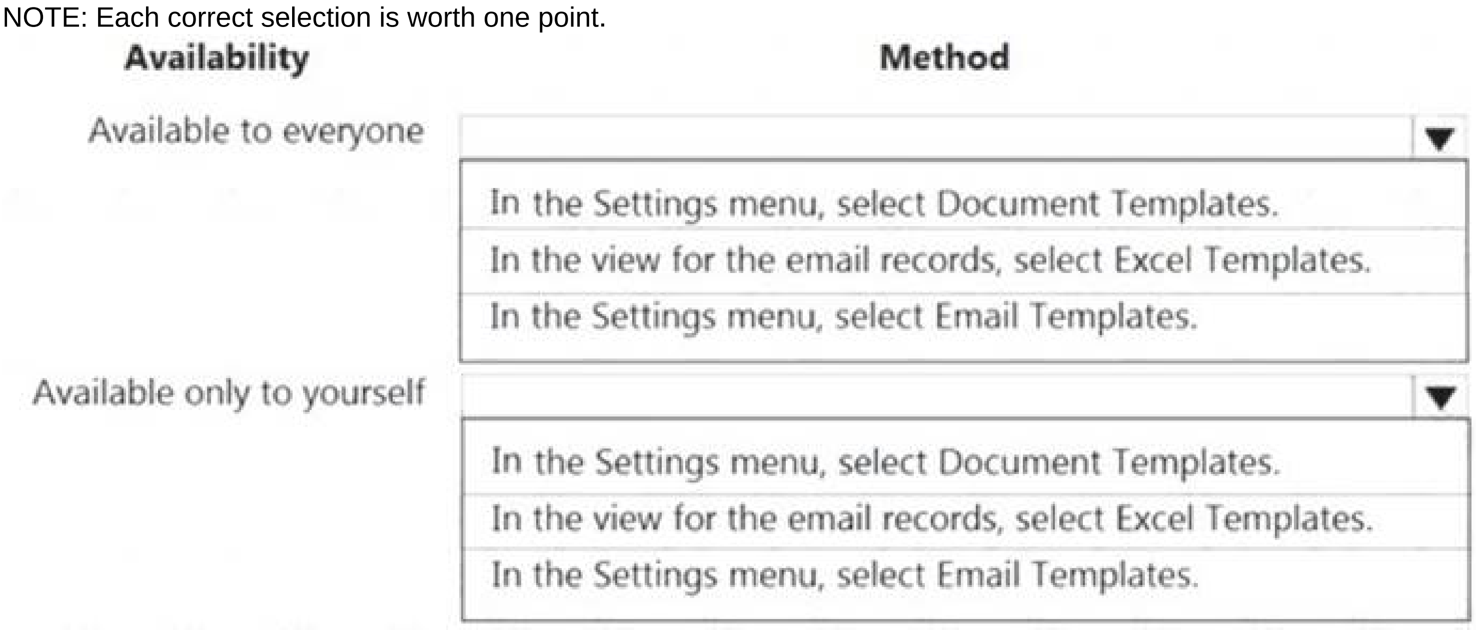
NEW QUESTION 162
- (Exam Topic 3)
You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.
You realize that the functionality required to implement the business logic is not available in a Power Automate flow.
The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.
You need to recommend the method to implement the missing logic. What should you recommend?

A. Scheduled workflow
B. Bound action
C. Custom API
D. Unbound action

Answer: D

Explanation:
https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api

NEW QUESTION 163
- (Exam Topic 3)
You have a model-driven app. You create five Microsoft Excel templates for analyzing customer data. Four of the templates must be available to all users. The remaining template must be available only to you.
You configure the appropriate security roles for users.
You need to determine how to upload the Excel templates.
Which method should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Table Description automatically generated with medium confidence
Box 1: In the Settings menu, select Document Templates
Templates uploaded from the Settings page are available to all users. You don't need to take any further action. Administrators can use the Settings page to upload the Excel template. A template uploaded in Settings is
available to all users.
For admins: Upload the Excel template
- Go to Settings > Templates > Document Templates.
- Click Upload Template.
- Drag the Excel file into the dialog box or browse to find and upload the file.
- Upload Template dialog box.
- Click Upload.

Box 2: In the view for the email records, select Excel templates
Note: For non-admins or admins wanting to create a personal template: Upload the Excel template
Open a page with a list of records, for example, the list of Sales Opportunities. Go to Sales > Opportunities > My Open Opportunities.
- On the menu bar, click Excel Templates > Create Excel Template.
- Click Excel Template > Upload.
- Click Upload to add the Excel template.
- Drag the file into the dialog box or browse to find and upload the file.
- Click Upload.

Reference:
https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates

NEW QUESTION 165
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the

stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Change the user name, not the email configuration. Change a user's email address
You must be a global admin to complete these steps.
- In the admin center, go to the Users > Active users page.
- Select the user's name, and then on the Account tab select Manage username.
- In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
- Select Save changes. Reference:

https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address

NEW QUESTION 170
- (Exam Topic 3)
You are creating a canvas app.
A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.
Which event should you handle?

A. OnLoad
B. OnCheck
C. ScreenTransition
D. OnSelect

Answer: D

Explanation:
Add navigation
* 1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
* 2. With the arrow still selected, select the Action tab, and then select Navigate.
* 3. The OnSelect property for the arrow is automatically set to a Navigate function.

* 4. When a user selects the arrow, the Target screen fades in.
* 5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
* 6. Navigate(Source, ScreenTransition.Fade)
* 7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables

NEW QUESTION 171
- (Exam Topic 3)
You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.
The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.
You need to present a list of products so that users can select the correct product. What should you create?

A. Table
B. Variable
C. Slot filling
D. Entity

Answer: C

Explanation:
Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable.
Reference: https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

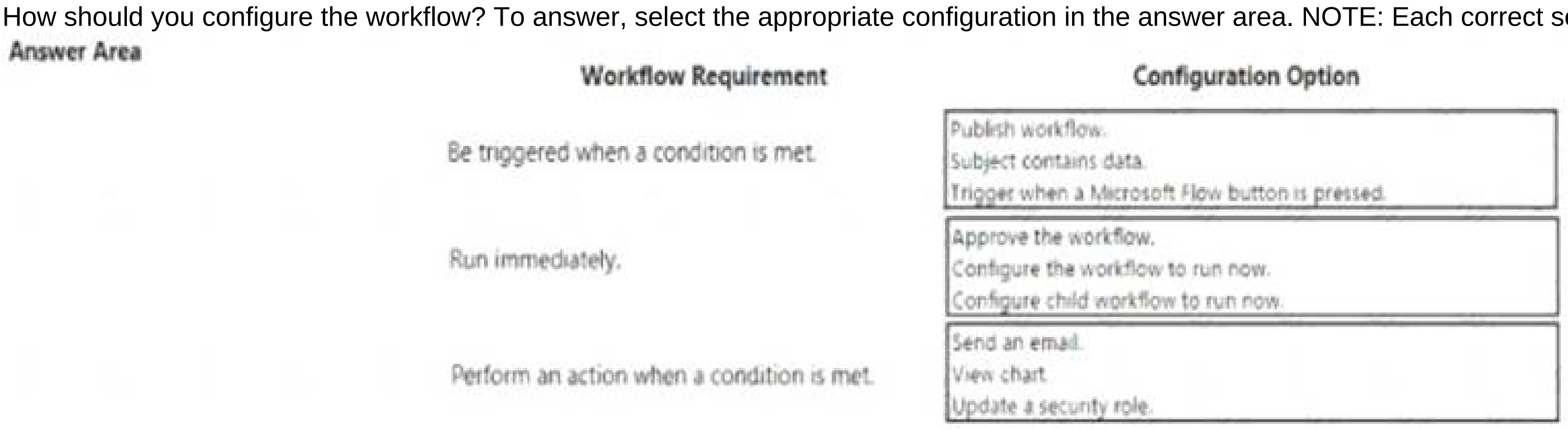
NEW QUESTION 172
- (Exam Topic 3)
You create a Power Virtual Agents bot.
You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Transfer to an agent.
B. Use a fallback topic.
C. Display a system-defined error message.
D. Connect to a different channel.

Answer: BC

Explanation:
* B. Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: https://docs.microsoft.com/en-us/power-virtual-agents/topics-triggers#fallback-triggers
* C. Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

NEW QUESTION 175
- (Exam Topic 3)
You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:
• Be triggered when a condition is met.
• Run immediately.
• Perform an action when a condition is met.
How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

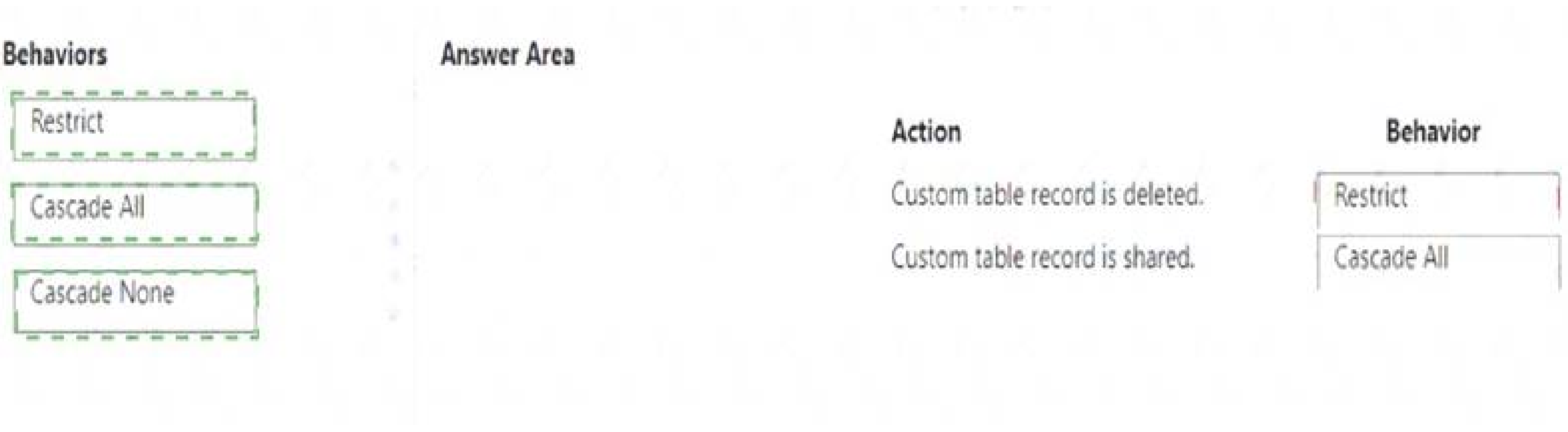
Explanation:
1) Be triggered when a condition is met - Subject contains data
2) Run Immediately - Configure the workflow to run now
3) Perform an action when a condition is met - send an email

NEW QUESTION 180
- (Exam Topic 3)
A company uses Power Apps.
You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.
Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

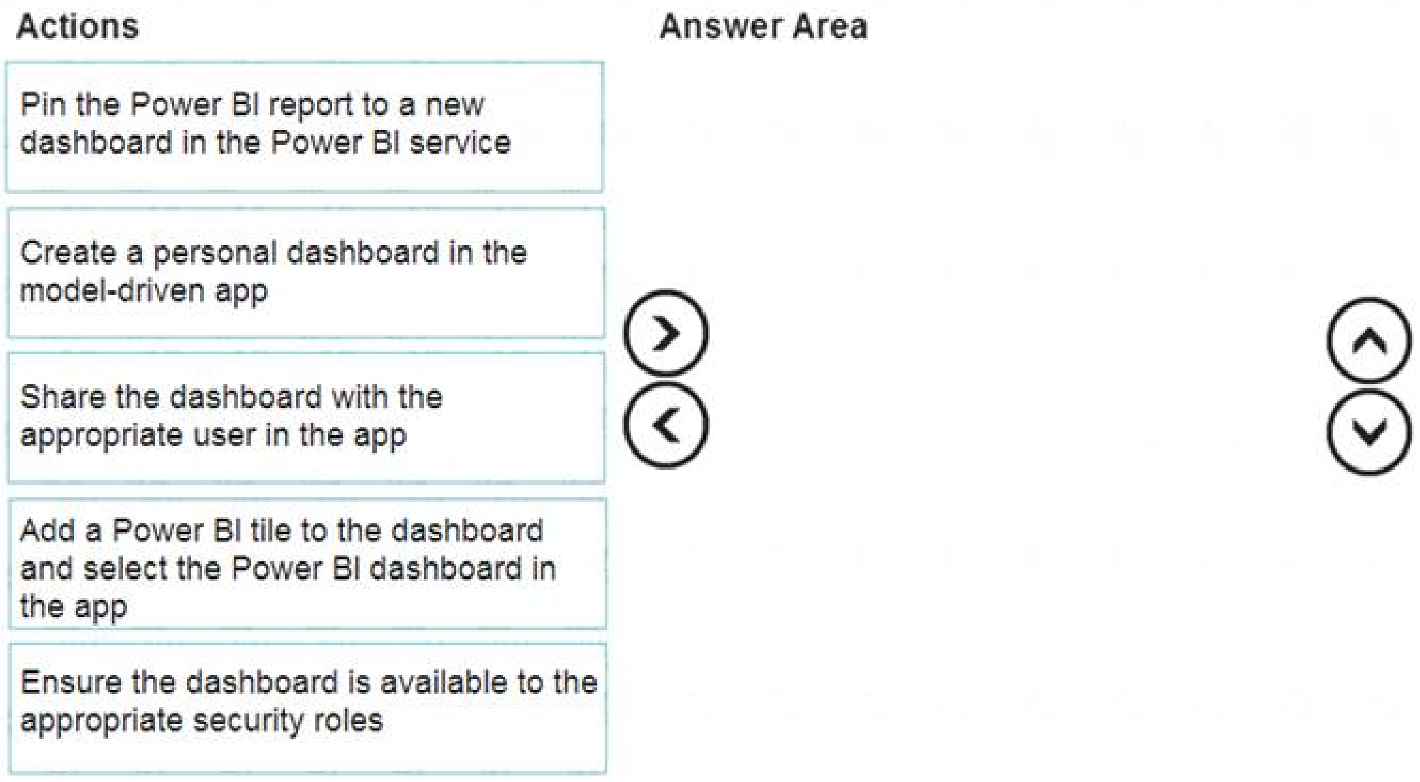
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 183
- (Exam Topic 3)
You create a report by using Power Bl Desktop and publish the report to the Power Bl service. You enable Power Bl visualization embedding in a model-driven app.
You need to configure the model-driven app to display a Power Bi tile
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
1) Pin the Power BI report to a new dashboard in the Power BI service
2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared))
3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.

NEW QUESTION 186
- (Exam Topic 3)
You need to embed the FAQbot into the communication solution.
Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 191
- (Exam Topic 3)
A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.
The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.
You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

A. 1
B. 2
C. 3
D. 6

Answer: D

Explanation:
When a company uses a model-driven app that incorporates a Power Virtual Agents chatbot, and has multiple locations with different environments for each location, it is necessary to create separate Power Virtual Agents bot environments for each location.
For each location, 3 different environments are required: development, testing, and production. This is in line with the Application Lifecycle Management (ALM) process that the company uses.
In total, 6 Power Virtual Agents bot environments are required: 2 locations x 3 environments per location = 6. It's worth mentioning that Power Virtual Agents allows to export and import the bot, so once you configure the bot in one environment, you can import the bot to the other environments, this way you don't need to start from scratch.
References:
- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-lifecycle
- https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/export-import

NEW QUESTION 196
- (Exam Topic 3)
You are creating a new business process flow to qualify leads.
You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.
Which two steps must you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Activate the action.
B. Select Run as an on-demand process
C. Add at least one step to the action.
D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: CD

Explanation:
Reference:
https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business

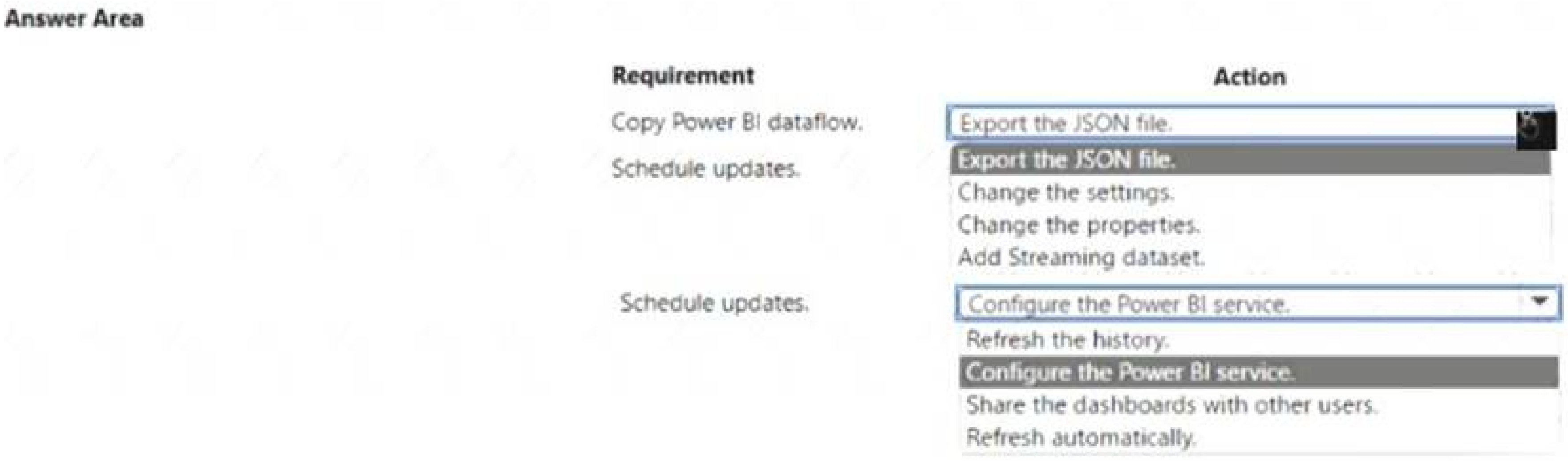
NEW QUESTION 199
- (Exam Topic 3)
You have a form that displays a custom field from an entity.
A customer wants to restrict users from filtering on the custom field. You need to prevent users from filtering the field in Advanced Find. What should you modify?

A. Fields in the Edit Filter Criteria option of the Quick Find view
B. the Field Security field on the Field Properties form
C. a searchable field on the Field Properties form
D. Fields in the Add Find Columns option of the Quick Find view

Answer: C

Explanation:
Reference:
https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365-field-ssearcha

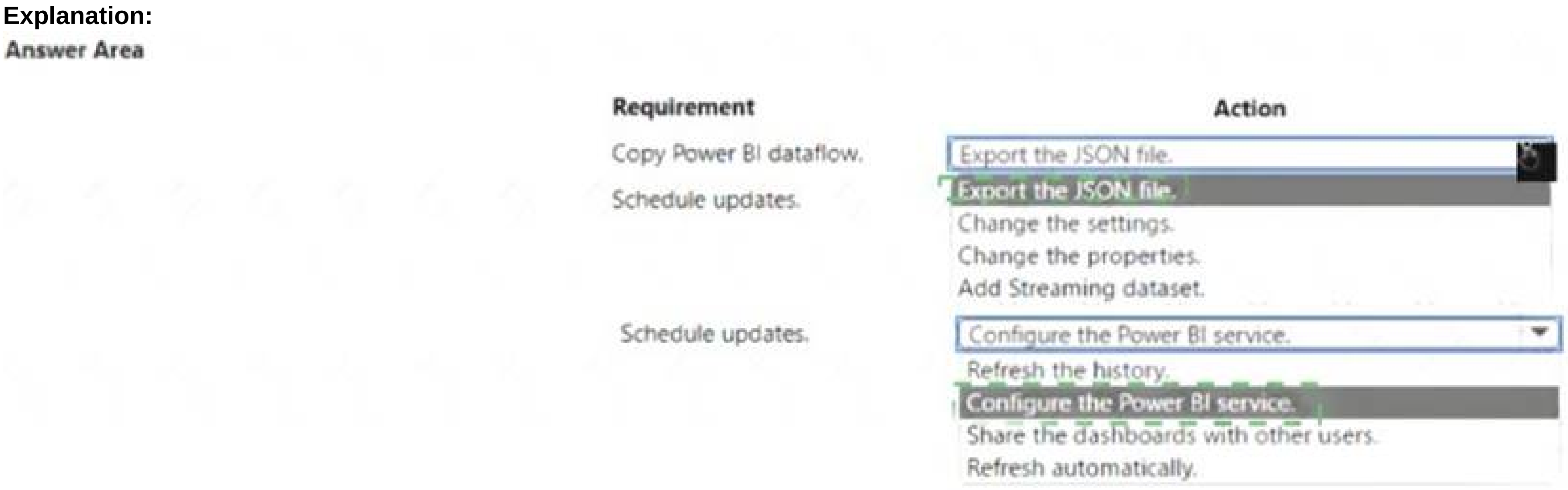
NEW QUESTION 200
- (Exam Topic 3)
You plan to create a Power Bi dataflow.
The Power BI dataflow has the following requirements:
• Be able to create a copy of the dataflow to separate Power BI workspaces
• Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.
What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

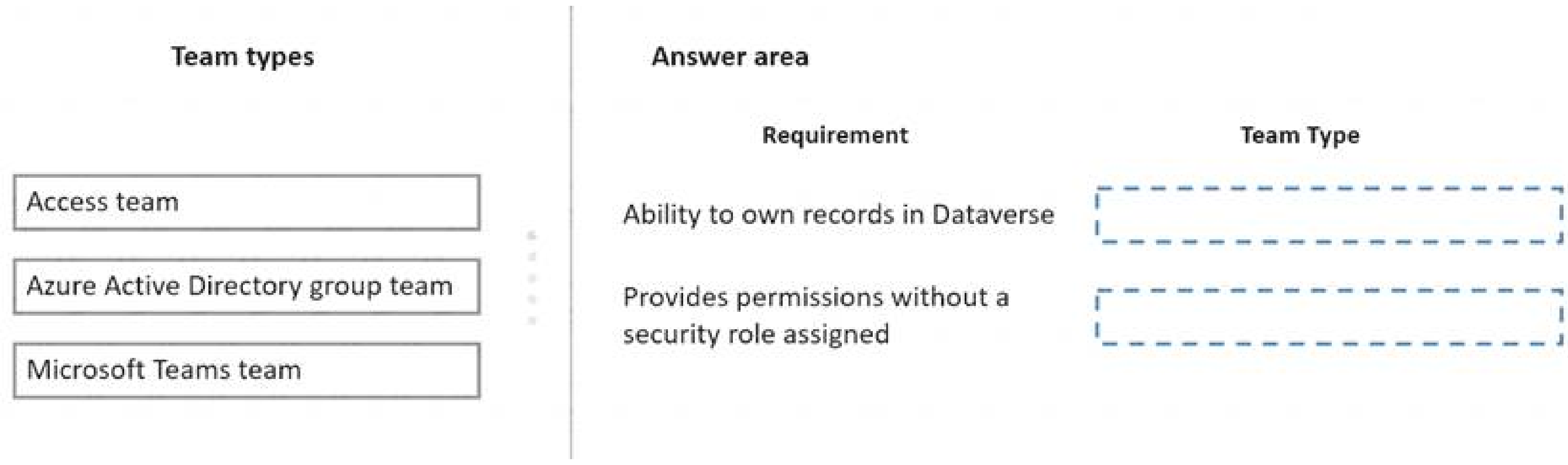


NEW QUESTION 203
- (Exam Topic 3)
A company deploys a chatbot that is embedded in a Power Pages website. The company has the following requirements for the chatbot:
• Azure AD users only must be able to use the chatbot when accessing sensitive data.
• The chatbot must be accessible only from the Power Pages website. You need to recommend a solution that meets the requirements.
Which two options should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Enable Manual authentication.
B. Set up a new channel for the chatbot.
C. Enable Only for Teams authentication.
D. Enable web channel security.
E. Configure a data loss prevention policy.

Answer: DE

NEW QUESTION 207
- (Exam Topic 3)
You are configuring Microsoft Dataverse security. You plan to assign users to teams. Record ownership and permissions will differ based on business requirements.
You need to determine which team types meet the requirements.
Which team type should you use? To answer, drag the appropriate team types to the correct requirements.
Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Microsoft Teams team
Dataverse supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the table is created and can’t be changed. For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can’t. For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user’s own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.
Box 2: Access team
An access team doesn’t own records and doesn’t have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams in which they are members. The records are shared with an access team and the team is granted access rights on the records, such as Read, Write or Append.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/use-access-teams-owner-teams-collaborate

NEW QUESTION 208
- (Exam Topic 3)
A customer tracks events by using a custom entity.
The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.
You need to ensure that all events display by venue in the calendar. To which component should you add a control?

A. Form
B. view
C. Field
D. Chart

Answer: B

Explanation:
If you use unified interface, you can display any record in a calendar view via the calendar control.
- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click “Add Control” and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Reference:
https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/

NEW QUESTION 212
- (Exam Topic 3)
You create a Power Platform help Desk solution.
You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

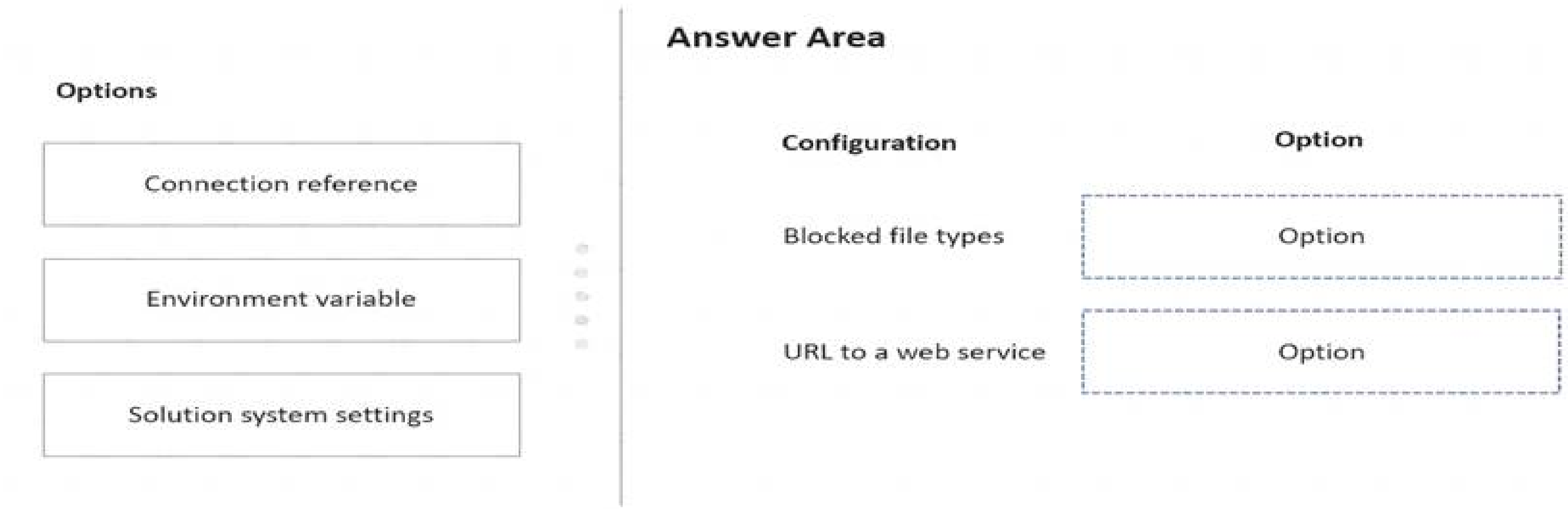
Requirement	Component type
Add a tag chart by using opened cases.	System chart / Personal dashboard / Area chart
Add a stacked column chart shared with your team.	System chart / Personal dashboard / Area chart
Add a Microsoft Power BI visualization.	System chart / Personal dashboard / Area chart
Add a chart from a view that a user creates.	System chart / Personal dashboard / Area chart
Add a doughnut chart that shows cases by owner.	System chart / Personal dashboard / Area chart

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Area chart Box 2: System chart
System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.
Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart
Reference:
https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart

NEW QUESTION 215
- (Exam Topic 3)
You create a new solution for a business process.
The business process includes uploading specific file types to a web service.
You need to ensure that the business process works the same way anywhere the solution is deployed. Which option should you use? To answer, drag the appropriate options to the correct configurations. Each
option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Solution system settings

For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.
Box 2: Environment variable
When should Environment variables be used? Some examples include:
When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.
If you're building a solution where your customer is required to provide an input value. Application setup pages.
Incorrect:
A connection reference is a solution component that contains information about a connector. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/

NEW QUESTION 216
- (Exam Topic 3)
You are designing an app for a bank.
You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Relationship types

1 : N
N : N
N : 1

Answer Area

Requirement	Relationship type
The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	
Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	
Loans must be applied for for a single property.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Text Description automatically generated
Box 1: N:1
You add a lookup column with a many-to-one relationship. Box 2: N:N
Box 3: N:1
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup

NEW QUESTION 219
- (Exam Topic 3)
You have a business process flow.
You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each
feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Features

Action step
Classic workflow
Power Automate flow

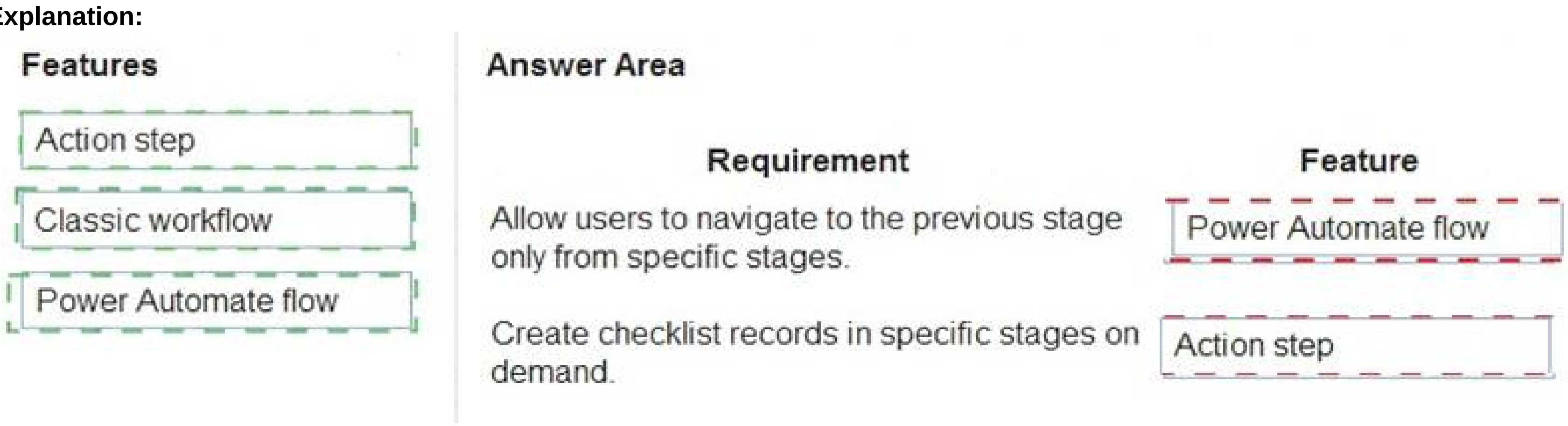
Answer Area

Requirement	Feature
Allow users to navigate to the previous stage only from specific stages.	Feature
Create checklist records in specific stages on demand.	Feature

A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 224
- (Exam Topic 3)
You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.
You need to configure entity ownership. Which entity ownership type should you use?

A. user or team owned
B. organization-owned
C. none
D. business-owned

Answer: A

NEW QUESTION 228
- (Exam Topic 3)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable server-based SharePoint integration.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:
References:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

NEW QUESTION 229
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it As a result, these questions will not appear in the review screen.
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Datavserse Search to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 231
- (Exam Topic 3)
A company uses Power Apps and Power Automate.
There is an issue with the existing flow in the test environment. Development changes are allowed in the test environment.
You need to troubleshoot the issue with the flow.
Which command should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Action	Command
Enable changes to the flow.	Add existing Remove Edit Turn off
Enable changes to the object.	Edit Publish Turn off

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 232
- (Exam Topic 3)
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Form types

- quick create
- main
- quick view
- card

Answer Area

Case type	Form type
Case type A	Form type
Case type B	Form type
Case type C	Form type
Case type D	Form type
Case type E	Form type

A. Mastered
B. Not Mastered

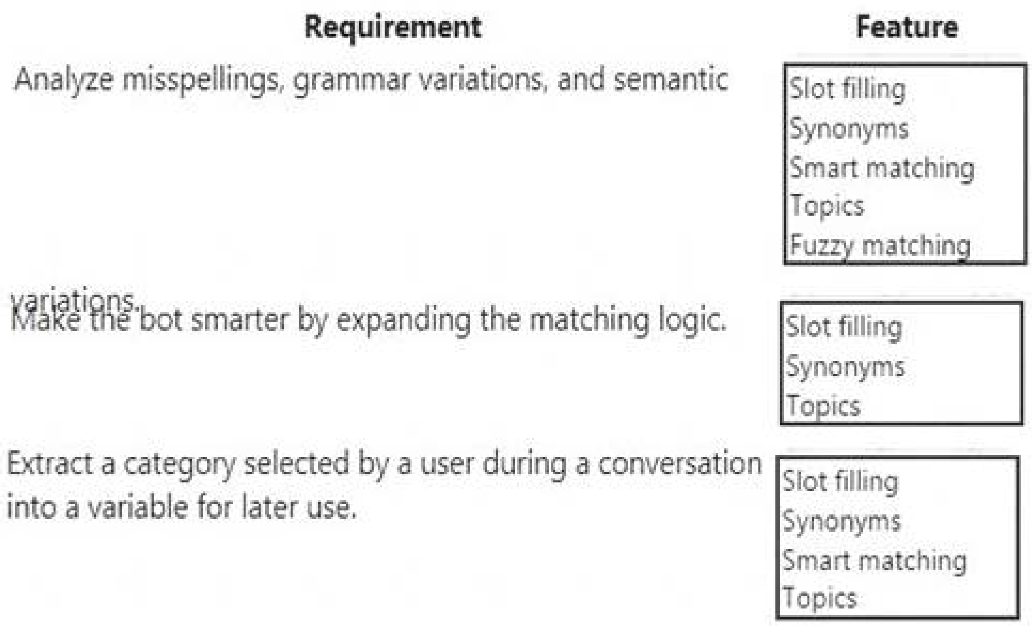
Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub

NEW QUESTION 235
- (Exam Topic 3)
You are designing a Power Virtual Agents chatbot for a store.
You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories. Which features should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area



A. Mastered
B. Not Mastered

Answer: A

Explanation:

Smart match Synonyms Topic
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 238
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username. Does the solution meet the goal?

A. Yes
B. No

Answer: A

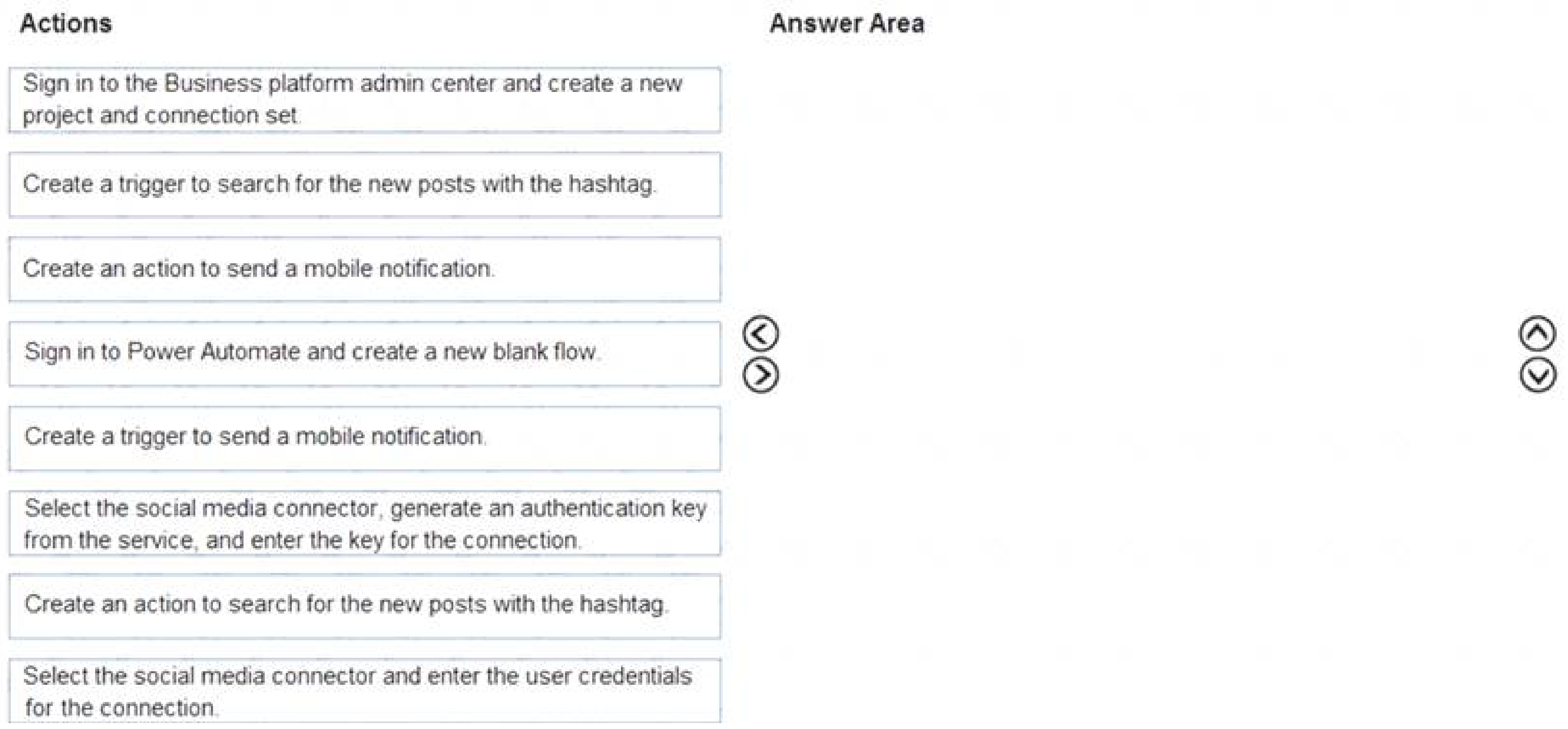
NEW QUESTION 239
- (Exam Topic 3)
A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

A. Add salespeople to a security role.
B. Set privileges.
C. Add salespeople to an Office 365 security group.
D. Set app security

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

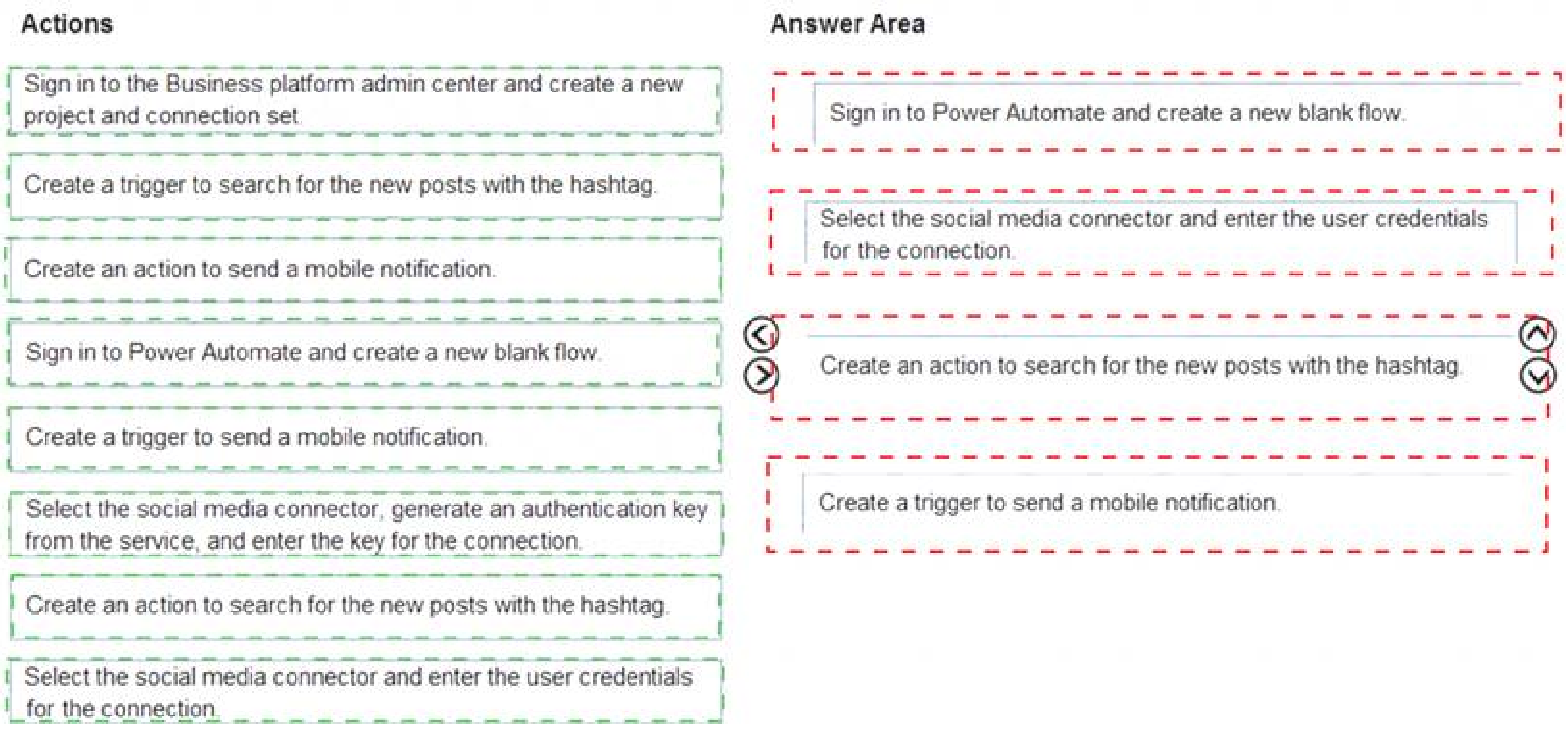
NEW QUESTION 241
- (Exam Topic 3)
You are a Dynamics 365 for Customer Service developer.
You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.
You need to create a connection to the Twitter service and build a solution.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 242
- (Exam Topic 3)
A company creates a canvas app.
The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app.
What should you create?

A. Azure DevOps pipeline
B. On-premises data gateway
C. Power Pages
D. Data integration project

Answer: B

Explanation:
When a company creates a canvas app that requires near real-time data from an accounting system that resides in a customer's data center, one solution that can be implemented is to create an On-premises data gateway.
An On-premises data gateway is a service that allows Power Apps to connect to and access data sources that are located on-premises, such as the accounting system in the customer's data center. The gateway acts as a bridge between the cloud-based Power Apps and the on-premises data sources, enabling real-time data transfer and integration.
References:
- https://docs.microsoft.com/en-us/power-platform/admin/gateway-reference
- https://docs.microsoft.com/en-us/power-platform/admin/gateway-onprem
- https://docs.microsoft.com/en-us/power-platform/admin/real-time-data-integration

NEW QUESTION 245
- (Exam Topic 3)
You are a Dynamics 365 administrator for a veterinarian clinic.
On the client appointment form, there is a dropdown field for clients to select their type of pet If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.
You need to create a dynamically visible field. What should you configure?

A. filed visibility on the form
B. business process flow
C. workflow
D. business rule

Answer: D

Explanation:
References:
https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft-dynamics-365-crm/

NEW QUESTION 248
- (Exam Topic 3)
A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.
The chatbots must prompt users to enter or select a product.
You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

A. Global variables
B. Custom entities
C. Topics
D. Multiple choice options

Answer: A

NEW QUESTION 249
- (Exam Topic 3)
A company uses a model driven app.
The company needs to automatically update the Status column in real time. You need to configure this feature.
Solution: Create a flow that has an Update a row action. Does the solution meet the goal?

A. Yes
B. No

Answer: B

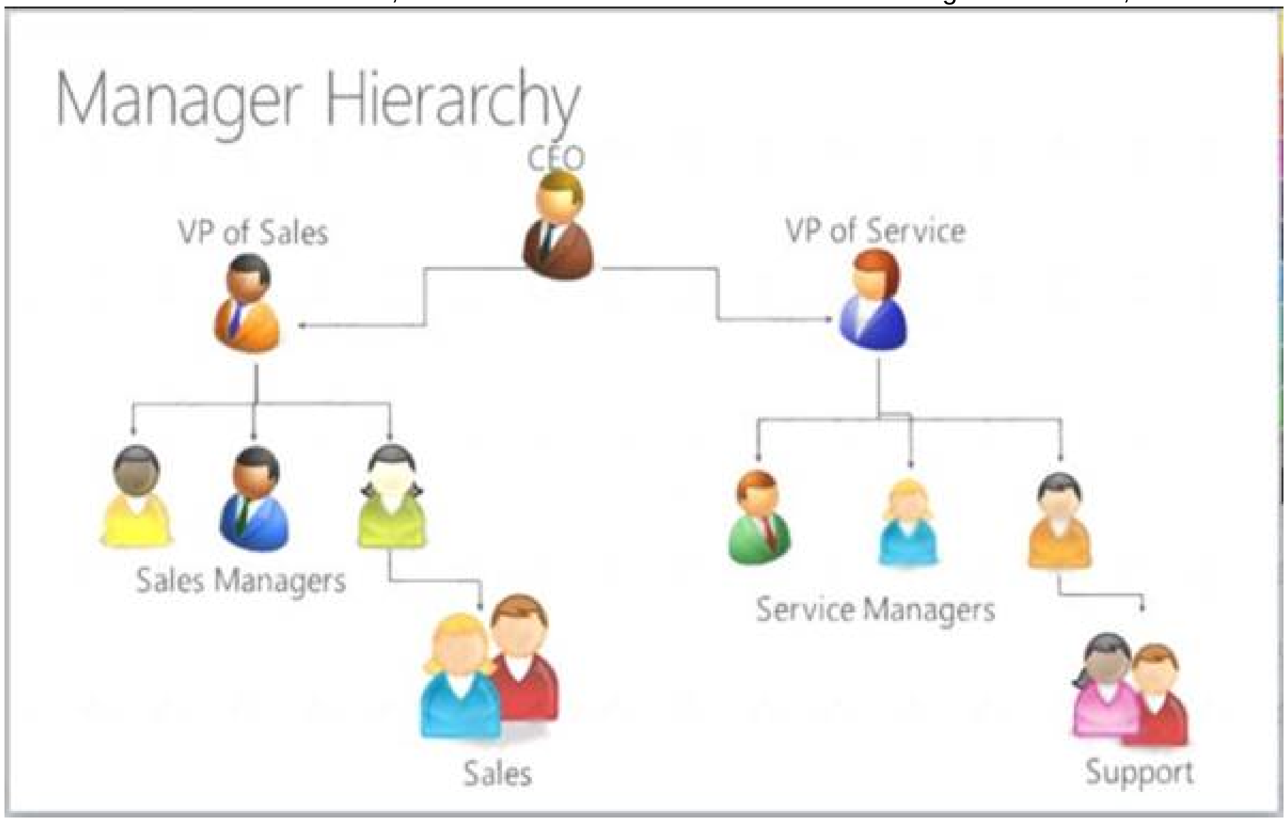
NEW QUESTION 251
- (Exam Topic 3)
You are setting up Power Apps security for a company. The company has a CEO, two vice presidents, and 10 managers. Five support representatives report to each manager.
You set up Manager Hierarchy so managers are able to view data only for the representatives who report to them. The CEO must be able to view all data for everyone. All support representatives must be able to view customer information in each other's data across all managers.
You need to resolve issues that arise during testing.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Issue	Action
Managers are unable to view all their report data.	Add the manager's name to the representative's user record. Change the Manager Hierarchy depth to 2. Move the manager and reports to a separate business unit. Set up a position in hierarchy.
The CEO is unable to view representative data but can view manager data.	Add the CEO to the representative user record as a manager. Change Manager Hierarchy depth to 3. Create team security.
Five support representatives can view only their own data.	Add the manager's name to the representative's user record. Add users to field security. Set up a position hierarchy.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Move the manager and reports to a separate business unit.
Keep the Manager hierarchy, and put the reports to the appropriate business unit.
Note: Two security models can be used for hierarchies, the Manager hierarchy and the Position hierarchy. With the Manager hierarchy, a manager must be within the same business unit as the report, or in the parent business unit of the report's business unit, to have access to the report's data. The Position hierarchy allows data access across business units. If you are a financial organization, you may prefer the Manager hierarchy model, to prevent managers' accessing data outside of their business units. However, if you are a part of a customer service organization and want the managers to access service cases handled in different business units, the Position hierarchy may work better for you.
Box 2: Add the CEO to the representative user record as a manager. Set up Manager and Position hierarchies
The Manager hierarchy is easily created by using the manager relationship on the system user record. You use the Manager (ParentsystemuserID) lookup field to specify the manager of the user.
Note: Depth is used to limit how many levels deep a manager has Read-only access to the data of their reports. For example, if the depth is set to 2, the CEO can see the data of the VP of Sales, VP of Service and Sales and Service Managers. However, the CEO doesn't see the Sales data or the Support data.



Box 3: Add users to field security
Power Platform's field-level security lets you set which fields users can see or edit. Reference: https://docs.microsoft.com/en-us/power-platform/admin/hierarchy-security https://docs.microsoft.com/en-us/power-platform/admin/field-level-security

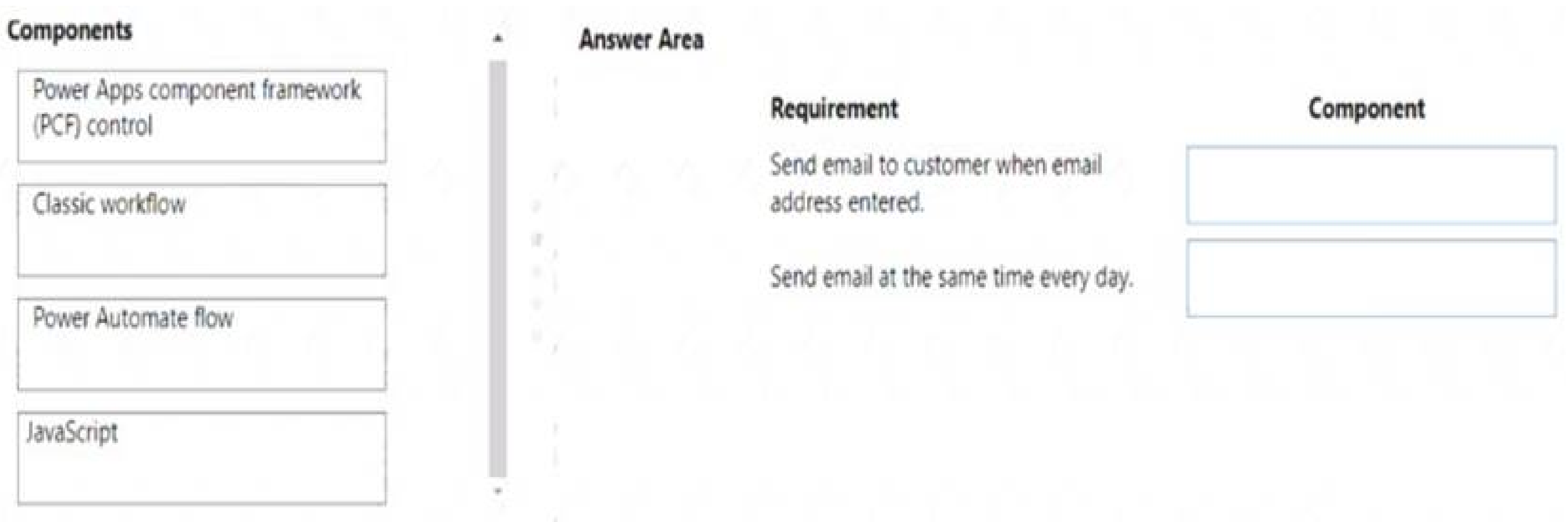
NEW QUESTION 255
- (Exam Topic 3)
The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.
You need to import the leads without changing the data from the partner company. What should you do?

A. Create a data map in Data Management.
B. Add a template for Import Data.
C. Use Import Field Translations.
D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads

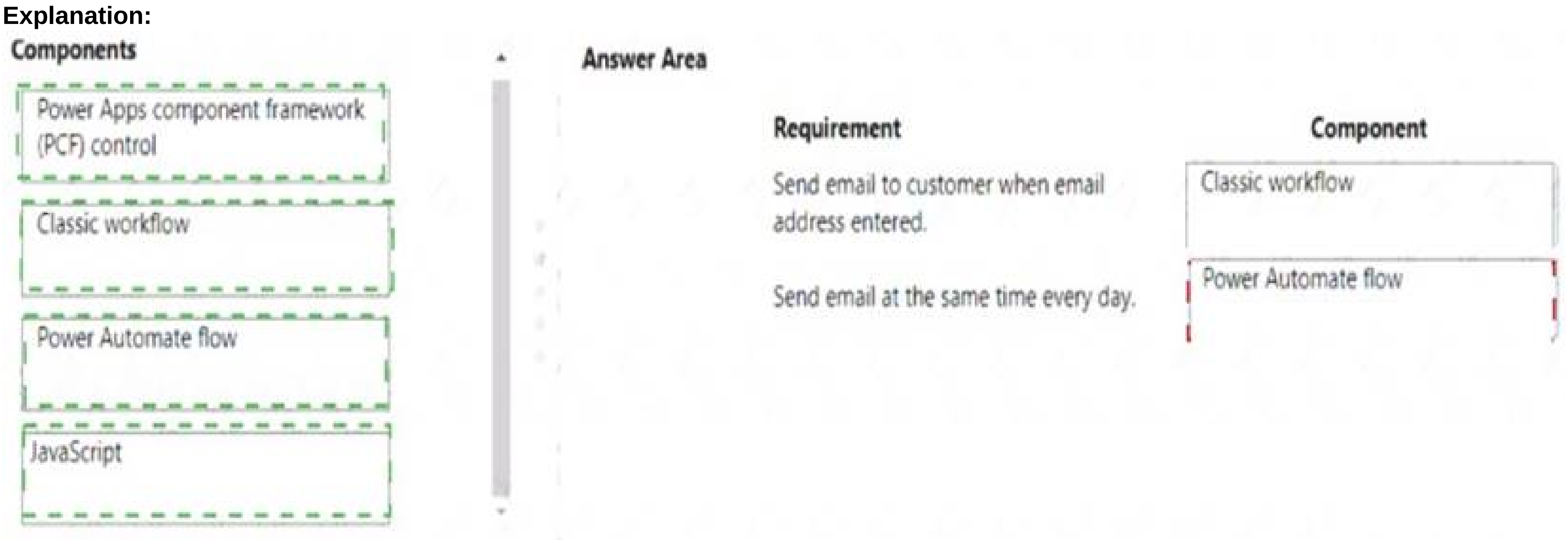
NEW QUESTION 258
- (Exam Topic 3)
A company uses a model-driven app for customer support. The company has the following requirements for the app:
• Send an email in real-time to customers when they enter their email address.
• Send an email to customers at the same time every day for cases that are open for more than 24 hours. The solution should require the least amount of customization.
You need to configure the model-driven app. Which components should you use?



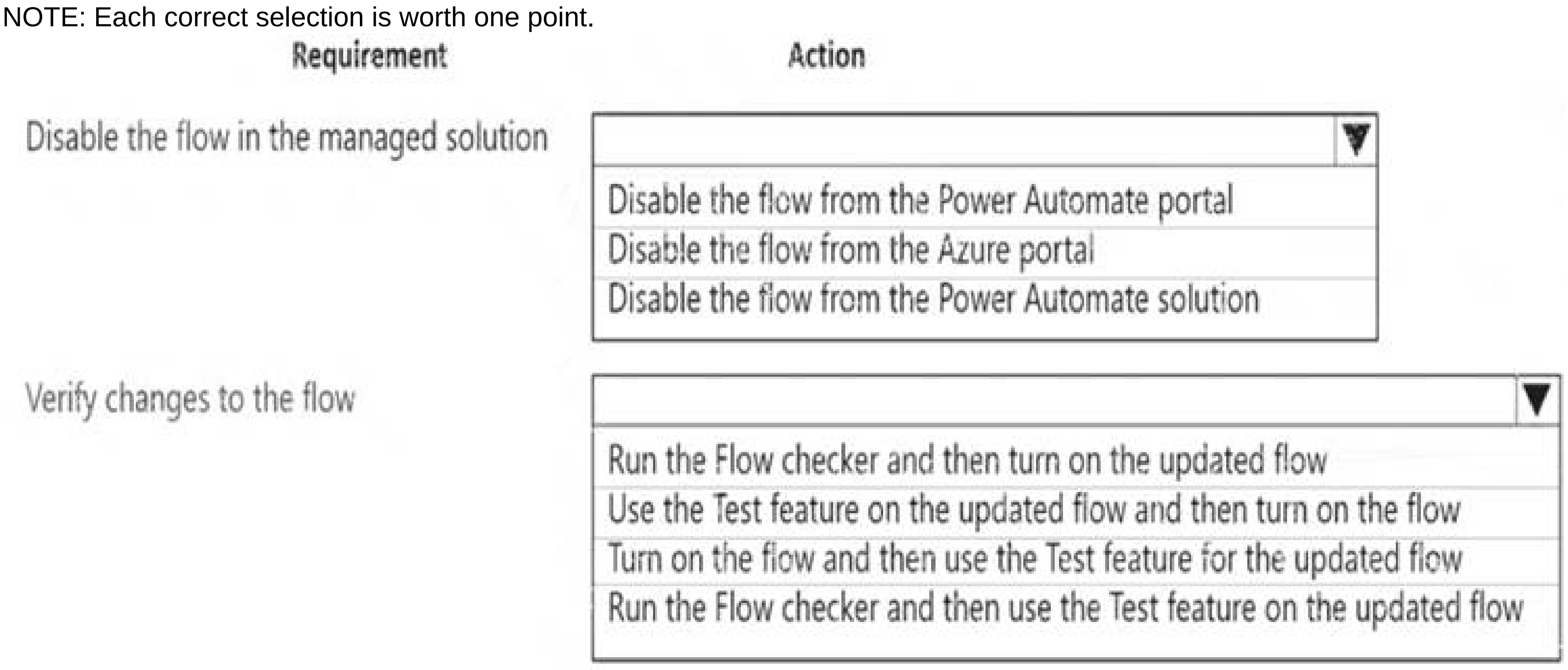
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 260
- (Exam Topic 3)
You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.
Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.
You need to stop the flow and correct the issue.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

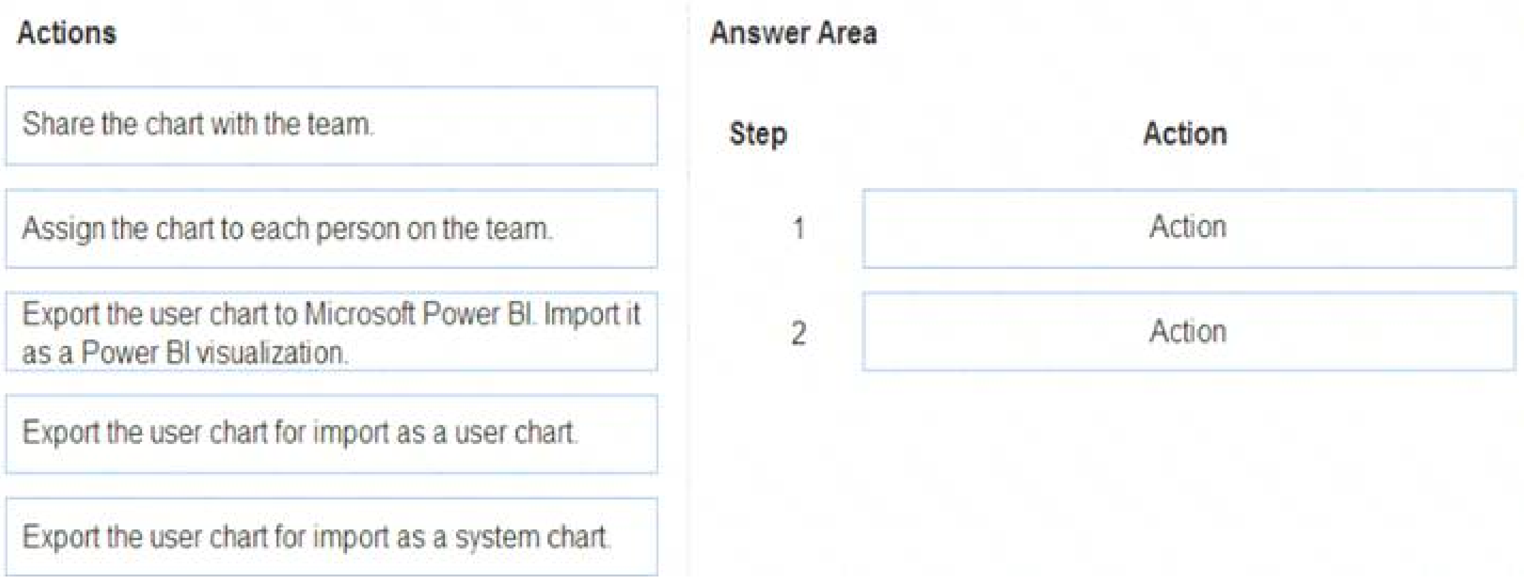


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Reference:
https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow https://docs.microsoft.com/en-us/power-automate/error-checker

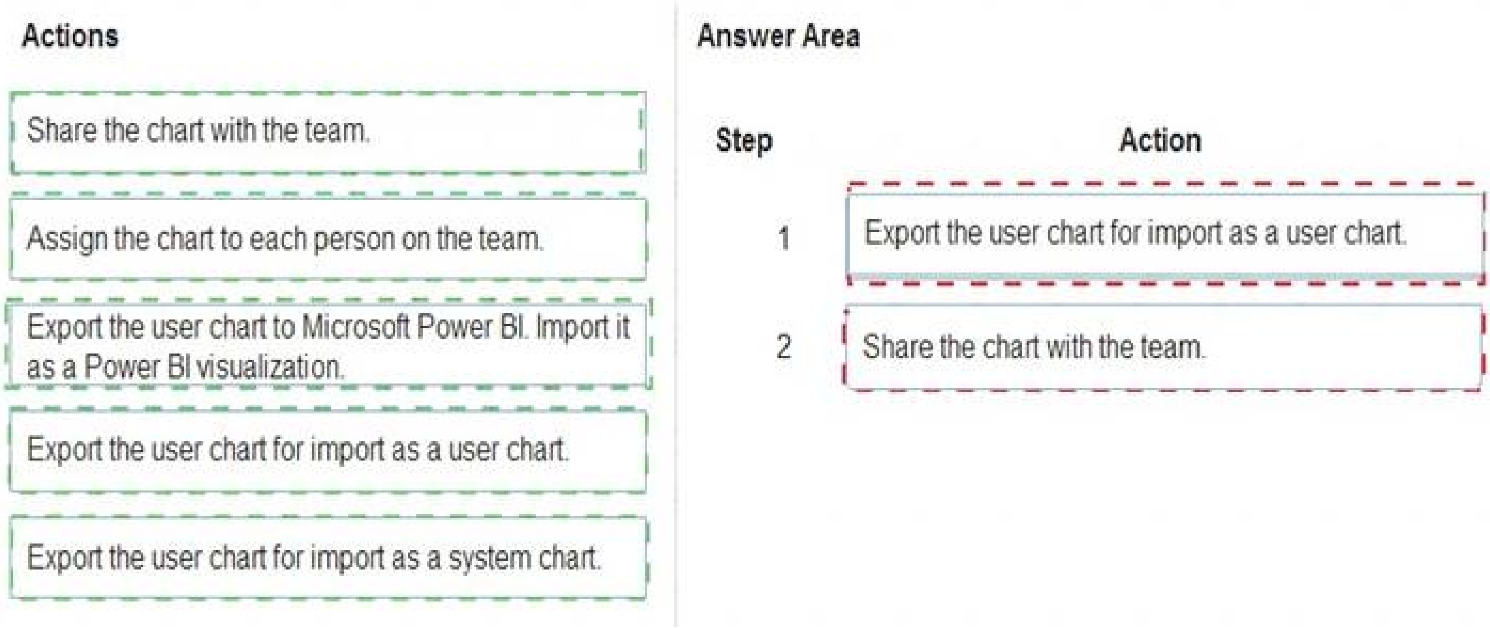
NEW QUESTION 264
- (Exam Topic 3)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 265
- (Exam Topic 3)
A company is implementing Power Apps and Power Automate.
Several components are created within Power Apps. Microsoft Dataverse. and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.
You need to create the solution package for promotion. Where should you create the package?

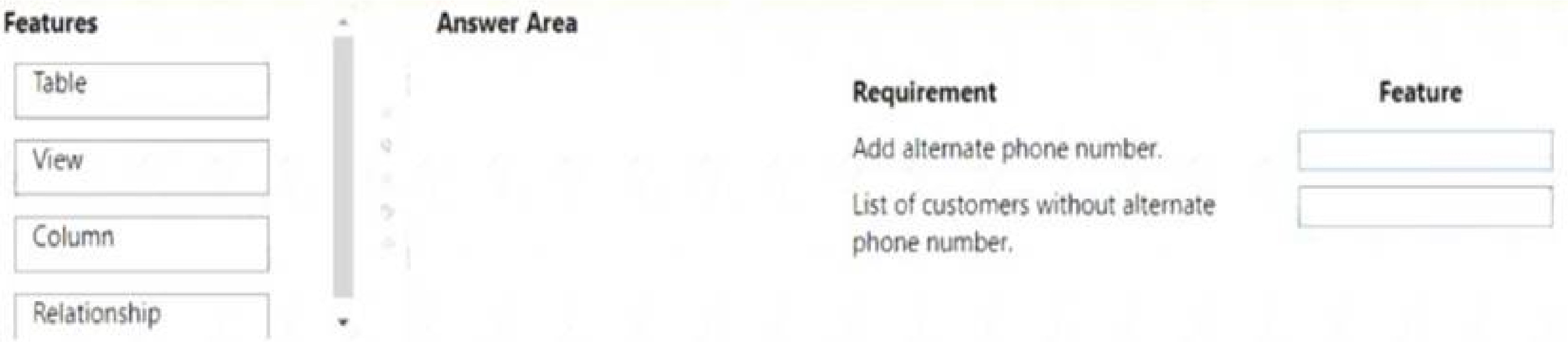
A. Office 365 admin center
B. Azure DevOps
C. Power Apps designer
D. Microsoft Power Platform admin center
E. Azure portal

Answer: D

Explanation:
A solution package is a bundle of components, such as Power Apps, Power Automate, and Microsoft Dataverse, that can be promoted from one environment to another. To create the solution package for promotion in a company that is implementing Power Apps and Power Automate, the package should be created in the Microsoft Power Platform admin center.
In the Power Platform admin center, you can create a solution package that includes the necessary components and export it as a .zip file. This file can then be imported into the desired environment, such as the user acceptance test environment, to promote the components.
References:
- https://docs.microsoft.com/en-us/power-platform/admin/solutions/create-solution
- https://docs.microsoft.com/en-us/power-platform/admin/solutions/import-solution
- https://docs.microsoft.com/en-us/power-platform/admin/solutions/export-solution

NEW QUESTION 267
- (Exam Topic 3)

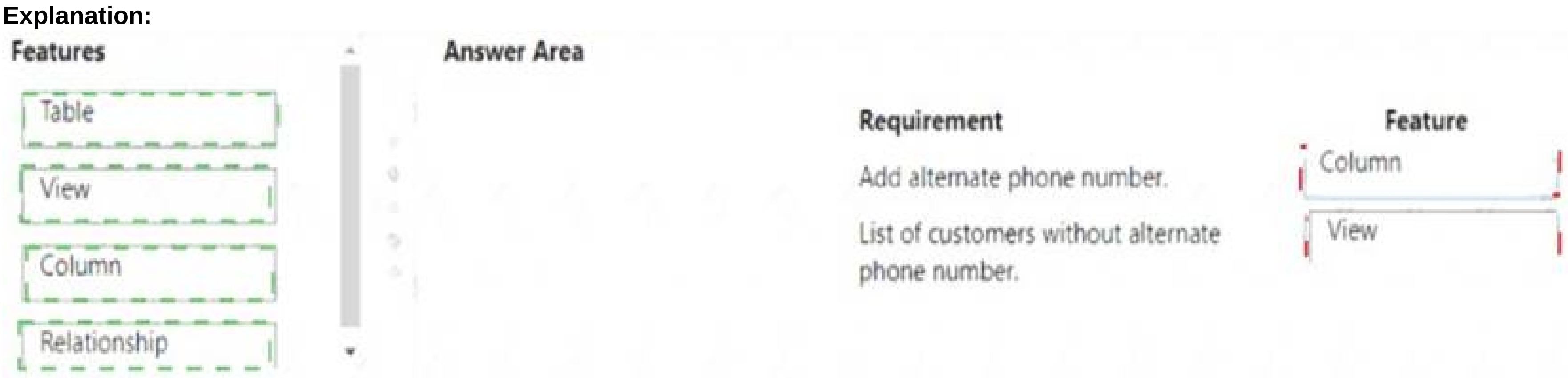
A company has a model-driven app that uses Microsoft Dataverse.
Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.
You need to enable the required features.
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or
scroll to view content.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 270
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 275
- (Exam Topic 3)
You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.
The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.
You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

A. Ensure that all user sessions are signed out except for locked user sessions.
B. Ensure that the User1 account has an active user session on the device.
C. Ensure that all user sessions are signed out.
D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow

NEW QUESTION 279

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