

Microsoft

Exam Questions PL-600

Microsoft Power Platform Solution Architect



NEW QUESTION 1

DRAG DROP - (Topic 1)

You need to recommend solutions to meet the organization's communication needs.

What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	
Power Apps portals	Workers	
Microsoft 365 Business Voice		

Answer:

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	Microsoft Teams
Power Apps portals	Workers	Microsoft 365 Business Voice
Microsoft 365 Business Voice		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Teams

First up employees must be able to contact each other by using a secure system to ask and answer questions about medical cases.

Microsoft Teams key capabilities:

? Connected

? Secure

? Managed

? Collaborative and productive Box 2: Microsoft 365 Business Voice

Workers must be able to communicate in near real-time with worker support agents.

Microsoft 365 Business Voice makes it easy for small and medium organizations to turn Microsoft Teams into a powerful and flexible telephone system. It's a replacement for

traditional telephony providers and in-house phone systems that can be difficult and costly to manage.

NEW QUESTION 2

HOTSPOT - (Topic 1)

You need to recommend solutions for the organization’s technical challenges.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Provide workers a self-service option for viewing personal and skills information.	<div><div></div><div>Power Automate</div><div>QnA Maker</div><div>Azure Cognitive Services</div></div>
Authenticate workers who use the self-service option for updating skills information.	<div><div></div><div>Azure Active Directory B2B</div><div>Azure Active Directory B2C</div><div>Dynamics 365 owner team</div></div>
Plan routes for audit teams.	<div><div></div><div>Azure traffic routing</div><div>Address input component</div><div>Dynamics 365 Field Service</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate

Self-service purchase is available for Power Platform (Power BI, Power Apps, and Power Automate), Project, and Visio.

Box 2: Azure Active Directory B2B

Scenario: First Up Consulting recruits information technology (IT) workers for temporary or permanent positions at client companies.

Azure Active Directory (Azure AD) business-to-business (B2B) collaboration is a feature within External Identities that lets you invite guest users to collaborate with your organization. With B2B collaboration, you can securely share your company's applications and services with guest users from any other organization, while maintaining control over your own corporate data. Work safely and securely with external partners, large or small, even if they don't have Azure AD or an IT department. A simple invitation and redemption process lets partners use their own credentials to access your company's resources.

Note, Scenario:

? Workers must be able to sign into a portal by using their own email address.

Workers must be required to use a secure method of authentication to be able to view their data.

? User security roles must be customized to ensure that users are able to interact only with the specific data in which they need access. Box 3: Dynamics 365 Field Service

Dynamics 365 Field Service functionality include:

An interactive schedule board helps dispatchers assign work orders to the best resources based on location, availability, skill set, priority, and more. This is done via a manual drag- and-drop method, a semi-automated scheduling assistant, or fully automated with Resource Scheduling Optimization.

The schedule board displays each resource--whether an employee, contractor, or equipment--and their scheduled work orders. Resources and their assigned jobs are also displayed on a map along with routes and traffic patterns in real time.

NEW QUESTION 3

- (Topic 1)

You need to recommend technology for accessing historical job placement data. What should you recommend?

- A. Power Virtual Agents chatbots
- B. Virtual tables
- C. Power BI
- D. Power Automate flows

Answer: B

Explanation:

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external

rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Scenario:

? First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

? The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information.

? The solution must provide a worker appointment booking system that can access worker historical job placement data.

? First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities>

NEW QUESTION 4

DRAG DROP - (Topic 1)

You need to recommend the appropriate messaging channel solutions for the organization.

What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Messaging options	User type	Messaging option
Power Apps portals	Worker support agents	
Dynamics 365 Customer Service	Patients	
Omnichannel for Customer Service dashboard		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Omnichannel for Customer Service dashboard

Scenario: Workers must be able to communicate in near real-time with worker support agents.

The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.

If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.

Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.

Box 2: Dynamics 365 Customer Service

Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

NEW QUESTION 5

DRAG DROP - (Topic 1)

You need to recommend methods for assigning security to each group of users.

What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods	Answer Area	
	Group of users	Method
Dataverse Application User	Full-time employees	Method
Power Platform Local Business Owner Team	Automation	Method
Azure Active Directory B2B Guest Access	Corporate governance auditing team	Method
Azure Active Directory Security Group Team		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Platform Local Business Owner Team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.

Box 2: Azure Active Directory Security Group Team

An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.

Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.

Box 3: Azure Active Directory B2B Guest Access

An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.

Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

NEW QUESTION 6

DRAG DROP - (Topic 2)

You need to propose a solution for form requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Requirement	Solution
Field controls	Phone number format	
Workflow	Sections of Agents case form	
Custom development		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Field controls
You must standardize the format used by agents to enter customer phone numbers.
Box 2: Workflow
Log issues as cases. The case form must show variable sections based on the case type.

NEW QUESTION 7

- (Topic 2)

You need to provide the IT team and managers with a mobile solution. How many apps should you recommend?

A.

one app for each job role

B. one app for each user

C. one app for all employees of the team

D. one app for each team of employees

Answer: A

Explanation:

Scenario: IT staff needs a mobile solution to see IT cases at the top of the menu since this is their primary focus. Managers need to see all customer dashboards at the top of their menu on their mobile device.

NEW QUESTION 8

- (Topic 2)

You need to recommend the field type to use for configuring meal selections during reservation.

Which field type should you recommend?

A. Mastered

B. Not Mastered

Answer: A

Explanation:

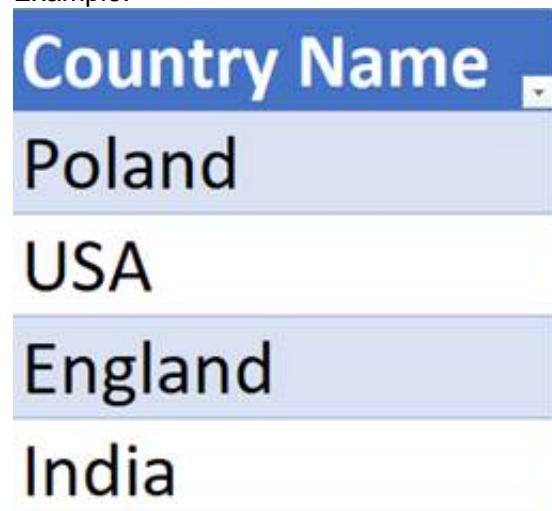
Scenario:

? Customers can select a meal when they make a reservation and can save the meal choices as a customer preference.

? The company offers two types of meals: standard and vegetarian. Meal types can be temporarily unavailable. The airline is considering offering other meal types, such as gluten-free and low-sodium options.

In PowerApps Option set is one of the field types you can use in your Entity. The information type that Option Set stores is a list of text values. And here comes the Option Set advantage – once you define its text values you can centrally managed it.

Example:



Country Name
Poland
USA
England
India

Reference:

<https://michalguzowski.pl/how-to-work-with-option-set-in-powerapps/>

NEW QUESTION 9

- (Topic 2)

You need to create an Agent security role.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add security to the seat entity and assign users to the Agents role.
- B. Add security to the Core Records and assign users to the Customer Service Representative role.
- C. Copy the Microsoft Dataverse Basic User role.
- D. Rename the Customer Service Representative role to Agents.
- E. Copy the Customer Service Representative role.
- F. Name the new role Agents.

Answer: BEF

Explanation:

Scenario: The security rule for agents must contain the privileges in the default Customer Service Representative security role.

Create a security role by Copy Role:

Step 1 (E): Copy the Customer Service Representative role. Step 2 (F): Select the New Role Name.

Step 3: (B): When Copying Role is complete, navigate to each tab, ie Core Records, Business Management, Customization, etc.

Set the privileges on each tab. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/create-edit-security-role>

NEW QUESTION 10

- (Topic 3)

You need to recommend a method for transferring machine information to Dynamics 365 Field Service.

What should you recommend?

- A. Microsoft Dataverse connector
- B. Dual-write
- C. Lifecycle Services

Answer: A

Explanation:

Scenario: Information about each machine produced must be transferred to Dynamics 365 Field Service.

Use the Microsoft Dataverse connector when connecting to the Microsoft Dataverse used for Microsoft Dynamics 365 Sales, Microsoft Dynamics 365 Customer Service, Microsoft Dynamics 365 Field Service, Microsoft Dynamics 365 Marketing, and Microsoft Dynamics 365 Project Service Automation.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-dynamics-crmonline>

NEW QUESTION 10

HOTSPOT - (Topic 3)

You need to recommend solutions to meet the inspection requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	<div><div></div><div>Booking rules</div><div>Schedule board</div><div>Proficiency models</div></div>
Automatically input measurement readings from inspection gauges	<div><div></div><div>Custom connector</div><div>Azure IoT Hub connector</div><div>Azure IoT Central connector</div><div>Microsoft Dataverse connector</div></div>

Answer:

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	<div><div></div><div>Booking rules</div><div>Schedule board</div><div>Proficiency models</div></div>
Automatically input measurement readings from inspection gauges	<div><div></div><div>Custom connector</div><div>Azure IoT Hub connector</div><div>Azure IoT Central connector</div><div>Microsoft Dataverse connector</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Schedule board
The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.

Box 2: Azure IoT Central connector
Information about each machine produced must be transferred to Dynamics 365 Field Service.
The difference between IoT hub and IoT central is that IoT is an application platform that simplifies the creation of Internet of Things solutions. IoT central helps to reduce the challenges of implementing IoT development, operations, and management. IoT Central is a fully managed Software as a Service solution.

Note: There are three ways you can use to connect IoT-enabled devices into the Field Service solution:

- ? Connected Field Service for Azure IoT Central
- ? Connected Field Service for Azure IoT Hub
- ? Connected Field Service for non-Azure IoT providers using the extensible IoT provider framework

NEW QUESTION 11

- (Topic 3)
You need to manage user access to the app.
Which two connection types should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Virtual table with a customer connector
- Office 365 Outlook connector
- B. Microsoft Dataverse connector
- D. Office 365 Users connector

Answer: CD

Explanation:

Office 365 Users lets you access user profiles in your organization using your Office 365 account. You can use the Use the connection in your Power Platform app.
Dataverse is part of the Microsoft 365 collaboration and productivity tools. Using federation, applications can connect to Dataverse using the same system user identities and credentials available in an Azure Active Directory based network.

Scenario:

- ? Users must be active employees of Fabrikam.
- ? Quality inspection app: Fabrikam is evaluating Microsoft Power Platform to determine whether it can meet the company's requirements for a manufacturing defect and quality inspection solution. Each machine produced must be subjected to a quality inspection at various points during production. Each machine must

undergo a more extensive quality inspection before the machine can be shipped to the customer.
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-office365-users>

NEW QUESTION 14

- (Topic 4)
A company has a Power Platform environment that connects to a third-party marketing application.
The company reports that the data in the Power Platform lead table does not match data from the marketing application. Issues include:
? The owner data in the lead table and the third-party application do not match.
? The Topic column has more information than the related record from the marketing application.
? There are differences in how telephone numbers are formatted.
? You need to determine which processes are causing the issues.
Which three processes may be causing the differences observed? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Dataflow
- B. Business rule
- C. Classic workflow
- D. Power Automate cloud flow
- E. Duplicate detection rule

Answer: ABC

Explanation:

A: With advanced data preparation available in Power Apps, you can create a collection of data called a dataflow, which you can then use to connect with business data from various sources, clean the data, transform it, and then load it to Microsoft Dataverse or your organization's Azure Data Lake Gen2 storage account.
B: By combining conditions and actions, you can do any of the following with business rules:
? Set column values
? Clear column values
? Set column requirement levels
? Show or hide columns
? Enable or disable columns
? Validate data and show error messages
? Create business recommendations based on business intelligence.
C: Duplicate detection works by comparing generated match codes of existing records with each new record being created. These match codes are created as each new record is created. Therefore, there is potential for one or more duplicate records to be created if they are processed at the exact same moment. In addition to detecting duplicates as they are created, you should schedule duplicate detection jobs to check for other potential duplicate records.
Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>
<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-and-use-dataflows> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/duplicaterule-entities>

NEW QUESTION 18

HOTSPOT - (Topic 4)
A company uses Dynamics 365 Sales and Power BI.
Sales managers must be able to keep track of changes to their pipeline in the following ways:
? Notify the sales managers when an Opportunity changes sales stage.
? Notify the sales managers when the pipeline drops below 2.5M USD.
? When reviewing the pipeline in Power BI, a sales executive must be able to add a Playbook to an Opportunity.
You need to recommend a solution that meets the company requirements.
Which combination of solutions should you recommend? To answer, select the appropriate option in the answer area.
NOTE: Each correct selection is worth one point.

Notify the sales manager when an Opportunity changes sales stage.	<div><div></div><div>Microsoft Power Automate, Microsoft Dataverse connector, and Microsoft Office 365 Outlook connector</div><div>Microsoft Power Automate, Microsoft Dataverse connector, and Microsoft Office 365 users</div><div>Microsoft Power Automate, data alerts, and Microsoft Office 365 connector</div></div>
Notify the sales managers when the pipeline drops below 2.5 USD.	<div><div></div><div>Microsoft Power Automate, Microsoft Dataverse connector, and Microsoft Office 365 Outlook connector</div><div>Microsoft Power Automate, Power BI data alerts, and Microsoft Office 365 connector</div><div>Microsoft Power Automate, Power BI, Power Apps, and Microsoft Dataverse connector</div></div>
When reviewing the pipeline in Power BI, a sales executive must be able to add a Playbook to an Opportunity.	<div><div></div><div>Power BI, Power Apps, Microsoft Dataverse connector, and Microsoft Office 365 Outlook connector</div><div>Microsoft Power Automate, Data alerts, Microsoft Dataverse connector, and Microsoft Office 365 users</div><div>Microsoft Power Automate, Data alerts, and Microsoft Office 365 connector</div><div>Microsoft Power Automate, Power BI, Power Apps, and Microsoft Dataverse connector</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Power Automate, Microsoft Dataverse connector, and Microsoft 365 Outlook connector
Use Microsoft Dataverse as the data source.
While Power Automate is a robust tool with ever-expanding capabilities, it also handles simple tasks with grace. A universal business need for many organizations is the ability to automate email notifications based on certain criteria: an opportunity is won, send an email to the sales manager; a case is closed, send an email to the customer; a work order is completed, send an email to the customer.
Power Automate can easily accommodate this using the Microsoft 365 Outlook connector.
Box 2: Microsoft Power Automate, Power Bi data alerts, and Microsoft 365 connector Data alerts in the Power BI service: Set alerts to notify you when data in your

dashboards changes beyond limits you set.
Box 3: Microsoft Power Automate, Power BI, Power Apps, and Microsoft Dataverse connector

NEW QUESTION 23

- (Topic 4)
You are a Power Apps architect for a company. The IT administrator designs a Power Apps app that is ready to be tested. The company uses application lifecycle management (ALM).
Each version and solution component must be tracked as it is tested.
You need to recommend a strategy to deploy solutions for the user acceptance testing environment.
What should you recommend?

- A. Use Package Deployer and deploy a managed solution.
- B. Use Package Deployer and deploy an unmanaged solution.
- C. Use Solution Packager and deploy a managed solution.
- D. Use Solution Packager and deploy an unmanaged solution.

Answer: D

Explanation:

Solution Packager is a tool that can unpack a compressed solution file into multiple XML files and other files, so they can be easily managed by a source control system.
Unmanaged solution: An open solution with no restrictions on what can be added, removed, or modified. This is recommended during development of a solution.
C: Managed solution
A completed solution ready to be imported into an organization. Once imported, components can't be added or removed, although they can optionally allow further customization. This is recommended when development of the solution is complete.
Reference:
<https://docs.microsoft.com/en-us/power-platform/alm/solution-packager-tool>

NEW QUESTION 26

HOTSPOT - (Topic 4)
A company reports the following issues with an existing data management system.
? Users cannot search for specific records by using a user-friendly ID or record identifier.
? Users occasionally enter data into fields that is not required.
? The record form displays all fields. Many of the fields are not used.
You need to ensure that the Power Platform solution will ensure data quality can be properly maintained.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
Ensure that users can search for specific records by using a unique identifier.	<div><div></div><div>Business rule</div><div>Autonumber column</div><div>Business process flow</div><div>Duplicate detection rule</div></div>
You must prevent data entry into columns that do not require entry.	<div><div></div><div>Business rule</div><div>Real time workflow</div><div>Business process flow</div><div>Duplicate detection rule</div></div>

Answer:

Requirement	Solution
Ensure that users can search for specific records by using a unique identifier.	<div><div></div><div>Business rule</div><div>Autonumber column</div><div>Business process flow</div><div>Duplicate detection rule</div></div>
You must prevent data entry into columns that do not require entry.	<div><div></div><div>Business rule</div><div>Real time workflow</div><div>Business process flow</div><div>Duplicate detection rule</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Autonumber column
Autonumber columns are columns that automatically generate alphanumeric strings whenever they are created.
Box 2: Business rule
By combining conditions and actions, you can do any of the following with business rules:
? Enable or disable columns
? Set column values
? Clear column values
? Set column requirement levels
? Show or hide columns
? Validate data and show error messages
? Create business recommendations based on business intelligence.

NEW QUESTION 28

- (Topic 4)
An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.
To meet the organization business requirements, the proposed solution must include the following capabilities:
? Create and qualify leads to contacts
? Generate quotes and convert quotes to orders
? Scan product barcodes as part of the order generation process
You need to recommend a solution to help the organization achieve its business requirements.
What should you recommend?

A. Dynamics 365 mobile app and a Power Apps canvas app
B. Dynamics 365 for Phones only
C. Dynamics 365 Customer Service and Dynamics 365 Sales
D. Unified Service Desk

Answer: A

Explanation:

There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data- matrix code when in view.
Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.
Reference:
<https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system- barcode-scanning>
<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

NEW QUESTION 31

DRAG DROP - (Topic 4)
You are a Microsoft Power Platform architect reviewing requirements for an online shopping app.
You need to identify requirement types for the app.
How should you categorize the requirements? To answer, drag the appropriate categories to the correct requirements. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content
NOTE; Each correct selection is worth one point.

Categories

Functional

Non-functional

Answer Area

Requirement

The app must automatically send a confirmation email to a customer when they place an order.

Credit card numbers must be encrypted.

Category

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Categories

Functional

Non-functional

Answer Area

Requirement

The app must automatically send a confirmation email to a customer when they place an order.

Credit card numbers must be encrypted.

Category

Functional

Non-functional

NEW QUESTION 34

- (Topic 4)

You are designing a Microsoft Power Platform solution for an automobile parts manufacturer. You create the following tables:

Table	Comments
Assemblies	For each assembly record, there will be one or more rows in the Parts table. When the ownership for an assembly record changes, the related parts records must be updated.
Parts	Rows in the Parts table must not be deleted when an assembly is deleted.

You need to recommend a relationship behavior. Which relationship behavior should you recommend?

- A. Referential, Restrict Delete
- B. Custom
- C. Parental
- D. Referential, Remove Link

Answer: A

Explanation:

Restrict Delete: Prevent the Referenced table record from being deleted when referencing tables exist.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior>

NEW QUESTION 35

- (Topic 4)

You are designing a self-service portal for a company. The portal must meet the following requirements:

- ? Customers must be able to submit and review cases.
 - ? Customers must be able to chat with service representatives in near real time.
 - ? Allow service representatives to select cases from queues and use knowledge articles to resolve customer concerns.
- You need to recommend solutions for the company that do not require custom development.

Which three apps or services should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Field Service
- B. Dynamics 365 Customer Service
- C. Omnichannel for Customer Service
- D. Customer Insights
- E. Customer self-service portal

Answer: BCE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/embed-chat-widget-portal>

NEW QUESTION 37

HOTSPOT - (Topic 4)

You design a Power Platform solution for a customer. The solution uses Microsoft Dataverse as the data store. You are managing the go-live process for the solution.

The customer reports the following performance issues:

- ? Form load time is much slower than it was during testing.
- ? Overall system performance has been significantly slower that it was during testing.

You need to recommend how to troubleshoot system performance.

Which actions should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Performance issue	Action
Slow form load times	<div><div>▼</div><div>Review workflows associated with the form events. Review QuickFind properties for the fields on the form. Review the fields that are on the form.</div></div>
Overall slow system performance	<div><div>▼</div><div>Change all security roles from global read permissions to business unit permissions. Review one to many relationships to verify whether cascade settings are necessary. Change security roles from global read access to business unit to provide better performance.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Review the fields that are on the form

Keep the number of table columns (fields) to a minimum.

The more table columns (formerly referred to as fields) you have in a form, the more data that needs to be downloaded to view each record.

Box 2: Review one to many relationships to verify whether cascade settings are necessary.

NEW QUESTION 41

HOTSPOT - (Topic 4)

You are conducting performance testing for a Microsoft Power Platform solution. The solution uses Power Automate cloud flows to query and synchronize data across 10 different tables based on various criteria. You make the following observations:

- Internet speed during testing is fast (500 Mbps).
- There are 50 Dynamics real-time workflows in use.
- There are 63 Dynamics asynchronous workflows in use.
- There are 76 Power Automate cloud flows in use. You identify the following performance issues;

You need to recommend steps to resolve the performance issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Performance issue	Recommendation
Data changes are slow to save.	<div>Reduce usage of near real-time workflows.</div> <div>Convert all Dynamics 365 workflows to Power Automate cloud flows.</div> <div>Review and revise filters in cloud flow queries and conditional logic.</div>
Background processes often take hours to complete.	<div>Reduce usage of near real-time workflows.</div> <div>Convert all Dynamics 365 workflows to Power Automate cloud flows.</div> <div>Review and revise filters in cloud flow queries and conditional logic.</div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Reduce usage of near real-time workflows

A real-time workflow can be converted to asynchronous workflow and back to real-time.

Box 2: Convert all Dynamics 365 workflows to Power Automate cloud flows. Workflows are limited to Microsoft Dynamics 365/CRM application only.

Power Automate can span across multiple web-based services or applications at the same time.

Dynamics 365 CRM Workflows can be converted to Power Automate flows.

NEW QUESTION 44

HOTSPOT - (Topic 4)

You are designing a Power Platform solution for a company. You have the following requirements:

? Users in the human resources department must be able to create tasks.

? Users in the human resources department must be able to assign cases to other users.

You need to recommend security settings to the company.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Business requirement	Solution
Users in the human resources department must be able to create tasks.	<div>Assign only Create rights to activities.</div> <div>Assign Create and Read rights to activities.</div> <div>Assign user-level assign rights to the human resources case table.</div> <div>Assign organization-level rights to the human resources case table.</div>
Users in the human resources department must be able to assign cases to other users.	<div>Assign only Create rights to activities.</div> <div>Assign Create and Read rights to activities.</div> <div>Assign user-level assign rights to the human resources case table.</div> <div>Assign organization-level assign rights to the human resources case table.</div>

Answer:

Business requirement	Solution
Users in the human resources department must be able to create tasks.	<div>Assign only Create rights to activities.</div> <div>Assign Create and Read rights to activities.</div> <div>Assign user-level assign rights to the human resources case table.</div> <div>Assign organization-level rights to the human resources case table.</div>
Users in the human resources department must be able to assign cases to other users.	<div>Assign only Create rights to activities.</div> <div>Assign Create and Read rights to activities.</div> <div>Assign user-level assign rights to the human resources case table.</div> <div>Assign organization-level assign rights to the human resources case table.</div>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Assign only Create rights to activities

You require the same set of Dataverse privileges and access rights to work with custom activities as those required to work with custom entities.

Task-based privileges, at the bottom of the form, give a user privileges to perform specific tasks, such as publish articles.

Box 2: Assign User-level assign rights to human resources case table.

Record-level privileges define which tasks a user with access to the record can do, such as Read, Create, Delete, Write, Assign, Share, Append, and Append To.

For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

NEW QUESTION 48

- (Topic 4)

A company has a website that contains a form named Contact Us. Data from completed forms is saved to a shared document. An office administrator periodically reviews the document. The office administrator sends new submissions to another employee who creates contacts or updates existing contacts.

You need to recommend a solution to automate the process.

What should you recommend?

- A. Excel Online Connector
- B. Dynamics 365 Customer Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Marketing

Answer: D

Explanation:

Microsoft designed Customer Insights to allow organizations to map, match, merge, and enrich customerbased data from different sources. A classic scenario would be to merge data from customer service software, like Freshdesk, and online sales, such as Shopware, into one source for reporting and further data analysis.

Reference:

<https://msdynamicsworld.com/story/microsoft-dynamics-365-customer-insights-overview>

NEW QUESTION 53

- (Topic 4)

You are designing a Power Platform solution.

The company wants its development team to adopt the construction of repeatable components for its implementation team to reuse on different entities and forms.

You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team?

- A. JavaScript
- B. Power Apps Component Framework control
- C. Web resource
- D. Canvas app

Answer: B

Explanation:

Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps (public preview) to provide enhanced user experience for the users to work with data on forms, views, and dashboards.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview>

NEW QUESTION 55

HOTSPOT - (Topic 4)

You are a Microsoft Power Platform architect designing integrations for a project. You have the following integration requirements:

- Post requests to a system that is not always available and limited in its ability to process high volumes of messages.
- Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.
- Stream large volumes of data from the company's website to a live Power BI dashboard.
- Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.

You need to use an Azure service for the integration requirements.

Which Azure services should you use? To answer, select the appropriate options in the answer area?

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<div> <div>Azure Service Bus</div> <div>Azure Service Bus</div> <div>Azure Notification Hub</div> <div>Azure Active Directory</div> <div>Azure ExpressRoute</div> </div>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<div> <div>Azure Relay</div> <div>Azure Relay</div> <div>Azure SQL</div> <div>Azure Cognitive Services</div> <div>Azure API Management</div> </div>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<div> <div>Azure Event Hubs</div> <div>Azure Event Hubs</div> <div>Azure Service Bus</div> <div>Azure SQL</div> </div>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<div> <div>Azure Functions</div> <div>Azure Logic Apps</div> <div>Azure Functions</div> <div>Azure Service Bus</div> </div>

Answer:

Answer Area

Requirement	Service
Post requests to a system that is not always available and limited in its ability to process high volumes of messages.	<div> <div>Azure Service Bus</div> <div>Azure Service Bus</div> <div>Azure Notification Hub</div> <div>Azure Active Directory</div> <div>Azure ExpressRoute</div> </div>
Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps.	<div> <div>Azure Relay</div> <div>Azure Relay</div> <div>Azure SQL</div> <div>Azure Cognitive Services</div> <div>Azure API Management</div> </div>
Stream large volumes of data from the company's website to a live Power BI dashboard.	<div> <div>Azure Event Hubs</div> <div>Azure Event Hubs</div> <div>Azure Service Bus</div> <div>Azure SQL</div> </div>
Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis.	<div> <div>Azure Functions</div> <div>Azure Logic Apps</div> <div>Azure Functions</div> <div>Azure Service Bus</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 58

HOTSPOT - (Topic 4)

You are supporting a recent go-live for a model-driven app that includes mobile offline functionality.

Users report the following issues:

- ? The process of downloading initial metadata for the app takes hours to complete.
- ? Some account views are unavailable when the app is offline.
- ? Changes to users' security privileges are not reflected in the mobile app.
- ? Contact data is not available when the app is offline.

You need to resolve the mobile app performance issues.

What should you review? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<div> <div>Synchronize the mobile app.</div> <div>Remove organization data filters.</div> <div>Reduce records included in the profile filter.</div> </div>
Changes to users' security privileges are not reflected in the mobile app.	<div> <div>Synchronize the mobile app.</div> <div>Reduce records included in the profile filter.</div> <div>Remove reference to tables not included in mobile profile.</div> </div>
Some account views are unavailable when the app is offline.	<div> <div>Synchronize the mobile app.</div> <div>Reduce records included in the profile filter.</div> <div>Remove reference to tables not included in mobile profile.</div> </div>
Contact data is not available when the app is offline.	<div> <div>Reduce records included in the profile filter.</div> <div>Update mobile profile to include contact information.</div> <div>Remove reference to tables not included in mobile profile.</div> </div>

Answer:

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<div><div></div><div>Synchronize the mobile app.</div><div>Remove organization data filters.</div><div>Reduce records included in the profile filter.</div></div>
Changes to users' security privileges are not reflected in the mobile app.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Some account views are unavailable when the app is offline.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Contact data is not available when the app is offline.	<div><div></div><div>Reduce records included in the profile filter.</div><div>Update mobile profile to include contact information.</div><div>Remove reference to tables not included in mobile profile.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 61

- (Topic 4)

A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.

Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.

You need to provide a solution that will allow employees to configure their own automatic updates.

Which component should you use?

- A. Dataflows
- B. Custom connectors
- C. Data gateways
- D. Microsoft Power Automate flows

Answer: D

NEW QUESTION 64

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install the Power Automate app in Microsoft Teams. Create a cloud flow for approval to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 66

DRAG DROP - (Topic 4)

A new customer asks you to design a solution for a Power Apps app that uses Microsoft Dataverse.

The customer wants to keep the service process simple and save on both licensing and development time.

You need to recommend solutions for the customer.

What should you recommend? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Solution
Model-driven app	Use Universal Resource Scheduling.	Solution
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Solution

Answer:

Solutions	Answer Area	
	Scenario	Solution
Canvas app	Show the app in Microsoft Outlook.	Model-driven app
Model-driven app	Use Universal Resource Scheduling.	Dynamics 365 Customer Service
Dynamics 365 Customer Service	Take notes on a mobile phone and record GPS coordinates automatically.	Canvas app

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Model-drive app
Integration with Microsoft Outlook requires a Model-driven app.
Box 2: Dynamics 365 Customer Service
Schedule anything in Dynamics 365 using Universal Resource Scheduling. You can enable scheduling for any entity in Dynamics 365 Sales, Field Service, Customer Service, and Project Service Automation, including custom entities.
Box 3: Canvas app

NEW QUESTION 68

- (Topic 4)
A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.
The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.
You need to design the security to avoid sensitive data from being seen.
Which two actions should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
- B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
- C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
- D. Share Power BI dashboards only with users who are supported to see this data.

Answer: AB

Explanation:

A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.
B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.
Reference:
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

NEW QUESTION 71

DRAG DROP - (Topic 4)
You are designing a business strategy for a client who has a Power Platform solution. The client works with critical data where any data loss creates a high risk.
You need to document the failover process for the stakeholders.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

If the second call is successful, the application continues normally.

The application makes a service call to the datacenter.

The application receives an exception after attempting the service call.

The application automatically tries the call again.

The application redirects calls to an on-premises server.

Answer Area

⬅

➡

⬆

⬇

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

If the second call is successful, the application continues normally.

The application makes a service call to the datacenter.

The application receives an exception after attempting the service call.

The application automatically tries the call again.

The application redirects calls to an on-premises server.

Answer Area

⬅

➡

⬆

⬇

The application makes a service call to the datacenter.

The application receives an exception after attempting the service call.

The application redirects calls to an on-premises server.

If the second call is successful, the application continues normally.

NEW QUESTION 73

- (Topic 4)

A company is struggling to gather insights from won and lost opportunities.

Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements:

- Track opportunities and reasons for the win or loss of opportunities in the context of other related data.
- Display data to users as charts and tables and provide drill-through capabilities.

You need to recommend a Microsoft Power Platform tool to help the client visualize the data. Which two technologies should you recommend? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Power BI
- B. Power Virtual Agents
- C. Power Apps
- D. Power Automate

Answer: AC

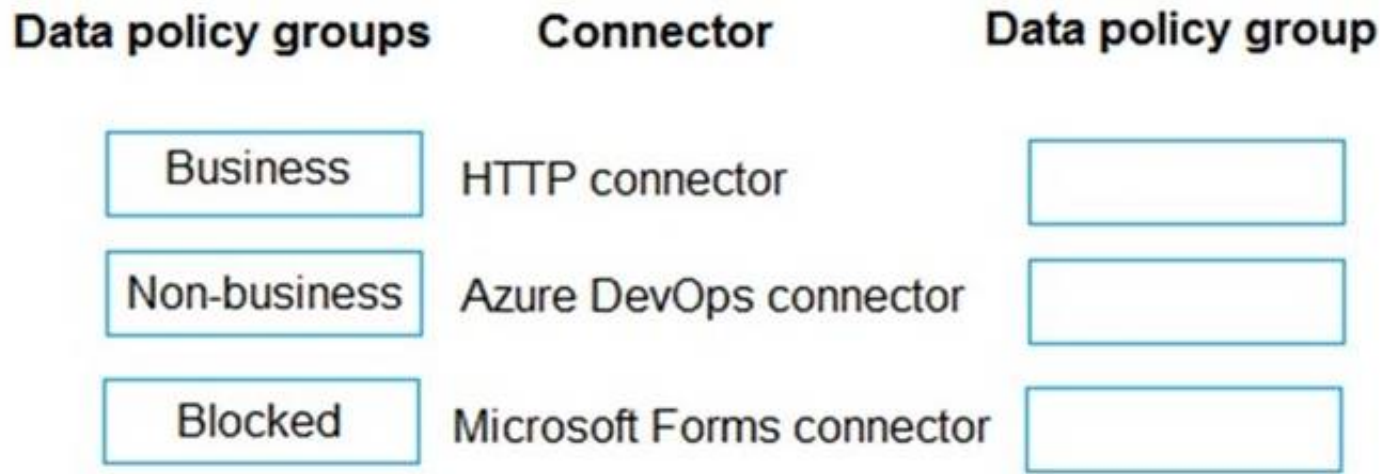
NEW QUESTION 75

DRAG DROP - (Topic 4)

You are designing data loss policies for a Microsoft Power Platform implementation. You have the following requirements:

- Solutions that use the HTTP connector must not include any other connectors.
- Prevent the use of the Microsoft Forms connector.
- Allow the use of the Azure DevOps connector.

You need to determine in which data policy group to add each connector.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Business

If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow.

Box 2: Non-business

DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business.

Box 3: Blocked

Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

Data policy group Business blocked

NEW QUESTION 78

- (Topic 4)

A company sells antique books. The company stores data about book locations in an existing system by using the following database fields: Room, Shelf.

The company must import the data from the existing system into a Power Platform solution. Existing data into must be modified to match the design of the new solution.

You need to recommend a solution to combine the room and shelf fields into a single column during the import process.

Which tool should you recommend?

- A. Power Platform dataflows
- B. Data Import Wizard
- C. import from CSV
- D. Microsoft Excel Online

Answer: B

Explanation:

Dataverse includes a web application tool called Import Data Wizard. You use this tool to import data records from one or more comma-separated values (.csv), XML Spreadsheet 2003 (.xml), or text files.

Use transformation mapping to modify data before importing it. For example, split a full name that is contained in the source file into a first name and a last name to match the target columns for a table.

Note:

? To implement data import, you typically do the following:

? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.

? Create a data map or use an existing data map.

? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.

? Create a data map or use an existing data map.

? Associate an import file with a data map.

? Upload the content from a source file to the associated import file.

? Parse the import file.

? Transform the parsed data.

? Upload the transformed data into the target Dataverse server.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/import-data>

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/add-transformation-mappings-import>

NEW QUESTION 80

HOTSPOT - (Topic 4)

A company has a Power Platform environment that connects to a third-party marketing application.

The company reports that the data in the Power Platform lead table does not match data from the marketing application.

Issues include:

- _ The owner data in the lead table and the third-party application do not match.
- _ The Topic column has more information than the related record from the marketing application.
- _ There are differences in how telephone numbers are formatted. You need to determine which processes are causing the issues.

Which three processes may be causing the differences observed? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

Issue

Solution

Migration processes fail due to operation timeouts.

	▼
Increase multithreading and/or batch size settings.	
Decrease multithreading and/or batch size settings.	
Ensure you are loading data into all tables at the same time.	
Ensure you are loading data into tables in a particular order.	

Records that include lookup columns often fail to load.

	▼
Increase multithreading and/or batch size settings.	
Decrease multithreading and/or batch size settings.	
Ensure you are loading data into all tables at the same time.	
Ensure you are loading data into tables in a specific order.	

Answer:

Issue

Solution

Migration processes fail due to operation timeouts.

	▼
Increase multithreading and/or batch size settings.	
Decrease multithreading and/or batch size settings.	
Ensure you are loading data into all tables at the same time.	
Ensure you are loading data into tables in a particular order.	

Records that include lookup columns often fail to load.

	▼
Increase multithreading and/or batch size settings.	
Decrease multithreading and/or batch size settings.	
Ensure you are loading data into all tables at the same time.	
Ensure you are loading data into tables in a specific order.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Increase multithreading and/or batch size settings
Box 2: Ensure you are loading data in a specific order.
Load the base tables in the hierarchies first.

NEW QUESTION 85

- (Topic 4)

A company is creating a Microsoft Power Platform app to enable employees to log daily time entries. Employee user accounts are in multiple Azure AD tenants and are not located in the tenant that is running the app. Employees must be added as Azure AD guest accounts within the tenant that will be running the app. Employees must access the model-driven app by being a member of a security team. The security team has been assigned the Employee Security role. Employees must create personal views of records to view within the system. You need to implement a security solution. Which privilege should you use?

- A. Direct basic level
- B. Azure AD security group
- C. Team
- D. Shared app access

Answer: C

NEW QUESTION 90

HOTSPOT - (Topic 4)

An automobile parts manufacturer wants to replace an existing system with a Microsoft Power Platform solution. The company has been experiencing undesired data changes in their current system. The cause of the changes is due to the relationships that are set up between tables in the database that the system uses. The new solution must meet the following requirements:

- Track vehicle manufacturers and models.
- Display a list of all models that a manufacturer produces.
- Ensure that each vehicle model can be associated to only one manufacturer.
- Delete all associated models when a user deletes a manufacturer.
- Automatically populate information from the manufacturer when creating a new model from the model list on the manufacturer page.

You need to recommend table relationships to meet the business requirements. Which relationship settings should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Business requirement	Relationship
The system must delete all associated models when a user deletes a manufacturer.	<input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.
The system must auto-populate information from the manufacturer when creating a new model from the model list on the manufacturer page.	<input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Answer Area

Business requirement	Relationship
The system must delete all associated models when a user deletes a manufacturer.	<input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.
The system must auto-populate information from the manufacturer when creating a new model from the model list on the manufacturer page.	<input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.

NEW QUESTION 91

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
 B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
 C. Embed an iframe that points to a currency exchange service into a model-driven app.
 D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

Answer: AB

Explanation:

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

NEW QUESTION 92

HOTSPOT - (Topic 4)

You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

Team	Comments
Cleaning	There are three predetermined cleaning teams. Tasks are assigned to a team. Anyone on the team can complete an assigned task.
Emergency room	These teams are formed as needed based on patient needs and staff availability.
Billing	These teams are assigned to specific hospital departments. Team members must only see data for the hospital department to which they are assigned.

You need to recommend the team types to use.

Which team types should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Team type
Cleaning teams	<div><div></div><div>Access</div><div>Owner</div></div>
Emergency room teams	<div><div></div><div>Access</div><div>Owner</div></div>
Billing teams	<div><div></div><div>Access</div><div>Owner</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Owner team
Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.
Box 2: Access team
Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.
Box 3: Owner team

NEW QUESTION 93

- (Topic 4)
A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

A. Add the contacts to a static worksheet
B. Use the Excel Template feature
C. Use the import from Excel feature.

Answer: B

NEW QUESTION 97

HOTSPOT - (Topic 4)
A company plans to create a Microsoft Power Platform solution that integrates with Dynamics 365 Sates. The solution must meet the following requirements:
• Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
• An external system needs to send data to the company's Dynamics 365 Sales solution. You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.
What should you recommend? To answer, select the appropriate option in the answer area.

Answer Area

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div><div>Use virtual tables.</div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>
External system sends data to Dynamics 365 Sales.	<div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



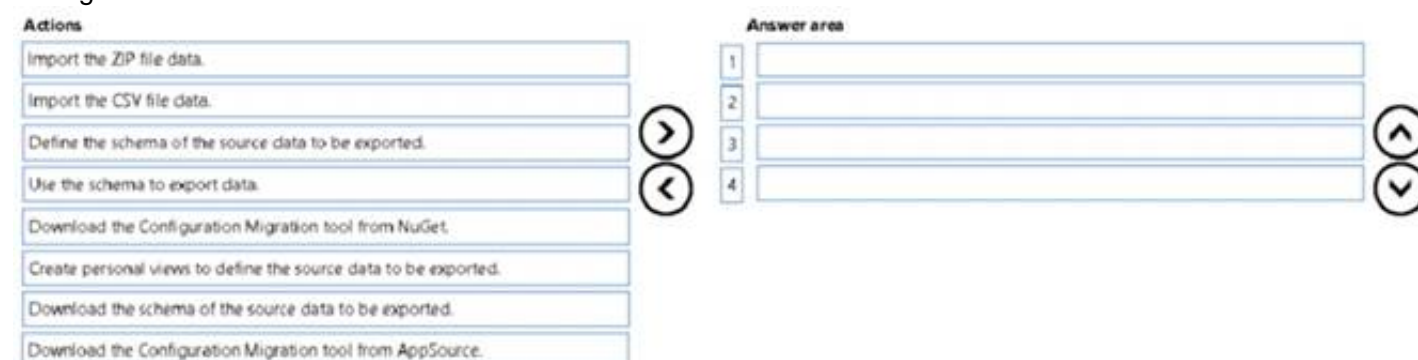
NEW QUESTION 99

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.

You need to design a process to transport configuration and test data from one environment to a separate environment

Which four actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



The interface shows a list of actions on the left and an answer area on the right.

Actions:

- Import the ZIP file data.
- Import the CSV file data.
- Define the schema of the source data to be exported.
- Use the schema to export data.
- Download the Configuration Migration tool from NuGet.
- Create personal views to define the source data to be exported.
- Download the schema of the source data to be exported.
- Download the Configuration Migration tool from AppSource.

Answer area:

-
-
-
-

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

<https://learn.microsoft.com/en-us/power-platform/admin/manage-configuration-data>

NEW QUESTION 101

- (Topic 4)

You are designing a Microsoft Power Platform solution that will include multiple applications.

You have the following requirements:

- Support agents managing cases.
- Project managers reviewing and updating their projects.
- Stock managers managing warehouses.
- New site visitors self-registering.
- Employees tracking time entries.

Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. New site visitors self-resisting.
B. Project managers reviewing and updating their projects.
C. Stock managers managing warehouses.
D. Support agents managing cases.
E. Staff tracking time entries.

Answer: BCD

NEW QUESTION 105

- (Topic 4)

A company is struggling to gather insights from won and lost opportunities.

Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements:

? context of other related data.

? Display data to users as charts and tables and provide drill-through capabilities.

You need to recommend a Power Platform tool to help the client visualize the data.

Which two technologies should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power BI
B. Power Automate
C. Power Virtual Agents
D. Power Apps

Answer: AD

Explanation:

A: Power BI is a business analytics service by Microsoft. It aims to provide interactive visualizations and business intelligence capabilities with an interface simple enough for end users to create their own reports and dashboards. It is part of the Microsoft Power Platform.

D: Power BI Apps are an easy way for designers to share different types of content at one time. App designers create the dashboards and reports and bundle them together into an app. The designers then share or publish the app to a location where you, the business user, can access it. Because related dashboards and reports are bundled together, it's easier for you to find and install in both the Power BI service (<https://powerbi.com>) and on your mobile device. After you install an app, you don't have to remember the names of a lot of different dashboards or reports because they're all together in one app, in your browser or on your mobile device.

Reference:
<https://docs.microsoft.com/en-us/power-bi/consumer/end-user-apps>

NEW QUESTION 110

- (Topic 4)

A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Power Platform solution.

You need to recommend a data-loading solution. What should you recommend?

- A. Use the Excel Template feature.
- B. Add to an existing list of contacts in a static worksheet.
- C. Use the import from Excel feature.

Answer: A

Explanation:

Import data that's stored somewhere else into your model-driven app using the import feature in Power Apps. Every table has required columns that must exist in your input file. It's recommended that you download an

Excel template, add your data, and then import the file to your app. The template saves time and effort. Don't add or modify columns in the template to avoid issues during the import. Note:

Step 1: Download an Excel template

To avoid mapping issue, it's recommended that you use an Excel template that you can download from your app. Once the template is downloaded add your data and then import the file back to your app. Remember don't add or modify columns in the template to avoid issues during the import process. Step 2: Import your data Use the template that you downloaded in the previous step (modified with your data) and import the file to your app.

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/import-data>

NEW QUESTION 114

HOTSPOT - (Topic 4)

You are designing a solution to continually import data from several data sources into Microsoft Dataverse. The solution must meet the following requirements:

- Include integrated error handling for records that fail to import successfully into Dataverse.

Augment data with AI and machine learning models. You need to select a component for each requirement

Which components should you use? To answer, select the appropriate options in the answer area

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component
Augment data with AI and machine learning models.	<div><div>Analytical dataflow</div><div>Power Apps dataflow</div><div>Logic Apps</div><div>Analytical dataflow</div><div>Azure Data Factory</div></div>
Include integrated error handling in place for records that fail to import.	<div><div>Power Apps dataflow</div><div>Power Apps dataflow</div><div>Logic Apps</div><div>Analytical dataflow</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Component
Augment data with AI and machine learning models.	<div><div>Analytical dataflow</div><div>Power Apps dataflow</div><div>Logic Apps</div><div>Analytical dataflow</div><div>Azure Data Factory</div></div>
Include integrated error handling in place for records that fail to import.	<div><div>Power Apps dataflow</div><div>Power Apps dataflow</div><div>Logic Apps</div><div>Analytical dataflow</div></div>

NEW QUESTION 119

DRAG DROP - (Topic 4)

A company plans to integrate a model-driven app with external data sources. The company has the following requirements:

- Consume data in its data warehouse from Microsoft Dataverse.

• Use a plug-in to retrieve information from an external service.
You need to recommend a Microsoft Azure component for each requirement.
Which Azure components should you recommend? To answer, drag the appropriate Azure components to the correct requirements.
Each Azure component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Azure Event Hub

Azure Service Bus

Azure Data Factory

Azure Synapse Link

Answer Area

Requirement

Consume data in a data warehouse.

Consume data from an external source.

Azure component

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Azure Event Hub

Azure Service Bus

Azure Data Factory

Azure Synapse Link

Answer Area

Requirement

Consume data in a data warehouse.

Consume data from an external source.

Azure component

Azure Data Factory

Azure Service Bus

NEW QUESTION 124

HOTSPOT - (Topic 4)

You are a evaluating a solution design. You need to test the following scenarios: Mimic a user using an app.

- Obtain formal approval that an app meets customer-provided criteria.
- Confirmation that an app can manage expected peak loads.

Which test types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Scenario

Mimic a user using an app.

Obtain formal approval that an app meets customer-provided criteria.

Confirmation that an app can manage expected peak loads.

Test type

Acceptance testing

UI testing

Acceptance testing

Performance testing

Load testing

Acceptance testing

Migration testing

Acceptance testing

Performance testing

UI testing

Performance testing

Unit testing

Acceptance testing

Performance testing

Integration testing

Answer:

Answer Area

Scenario

Mimic a user using an app.

Obtain formal approval that an app meets customer-provided criteria.

Confirmation that an app can manage expected peak loads.

Test type

Acceptance testing

UI testing

Acceptance testing

Performance testing

Load testing

Acceptance testing

Migration testing

Acceptance testing

Performance testing

UI testing

Performance testing

Unit testing

Acceptance testing

Performance testing

Integration testing

A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 126

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use process mining to discover inefficiencies in the process.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

NEW QUESTION 129

- (Topic 4)

You are designing a Power Platform solution for a company.

Users must be granted access only to data that is relevant to them.

You need to recommend actions to meet the requirements.

Which two recommendations should you make? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Add column security profiles to applicable teams.

B. Define and configure security roles.

C. Create teams and assign security roles and users to the teams.

D. Create business units and assign security roles to the business units.

Answer: BD

Explanation:

To control data access, you must set up an organizational structure that both protects sensitive data and enables collaboration. You do this by setting up business units, security roles, and field security profiles.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

NEW QUESTION 132

- (Topic 4)

A company uses two separate unlinked apps to manage sales leads: a Power Apps app and a third-party application.

The client has the following requirements:

? Manage all leads by using the Power Apps app.

? Create a lead in the Power Apps app when a user creates a lead in the third-party application.

? Update leads in the Power Apps app when a user updates a lead in the third-party application.

? Connect to the third-party application by using an API.

You need to recommend strategies to integrate the Power Apps app and the third-party application.

Which three options can you use to achieve the goal? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Dual-write

B. Custom connector

C. Dataflow

D. Power Automate cloud flow

E. DataService connector

Answer: ADE

Explanation:

A: Customers should be able to adopt business applications from Microsoft and expect they speak the same

language and seamlessly work together. Dual Write allows our customers to not think about these apps as

different systems to write to independently; rather, the underlying infrastructure makes it seamless for these

apps to write simultaneously.

D: Use Custom APIs to create your own APIs in Dataverse. With a Custom API you can consolidate a group of operations into an API that you and other

developers can call in their code. The Common Data Service (current environment) connector enables calling Custom APIs actions in Power Automate.

E: Common Data Service provides access to the environment database on the Microsoft Common Data

Service. It is available for Logic Apps, Power Automate, and Power Apps. Reference:

[https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/dual-writelink-](https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/dual-writelink-common-data-service-apps)

[common-data-service-apps](https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/dual-writelink-common-data-service-apps)

<https://docs.microsoft.com/en-us/connectors/commondataservice/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/custom-api>

NEW QUESTION 135

HOTSPOT - (Topic 4)

You are supporting the go-live process for a company. The company is responsible for migrating data to the Microsoft Power Platform by using a custom solution.

The company reports the following issues:

- Migration processes fail due to operation timeouts.

- Records that include lookup columns often fail to load. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Issue	Solution
Migration processes fail due to operation timeouts.	<div> <div>Increase multithreading and/or batch size settings.</div> <div>Increase multithreading and/or batch size settings.</div> <div>Decrease multithreading and/or batch size settings.</div> <div>Ensure you are loading data into all tables at the same time.</div> <div>Ensure you are loading data into tables in a particular order.</div> </div>
Records that include lookup columns often fail to load.	<div> <div>Ensure you are loading data into tables in a specific order.</div> <div>Increase multithreading and/or batch size settings.</div> <div>Decrease multithreading and/or batch size settings.</div> <div>Ensure you are loading data into all tables at the same time.</div> <div>Ensure you are loading data into tables in a specific order.</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Issue	Solution
Migration processes fail due to operation timeouts.	<div> <div>Increase multithreading and/or batch size settings.</div> <div>Increase multithreading and/or batch size settings.</div> <div>Decrease multithreading and/or batch size settings.</div> <div>Ensure you are loading data into all tables at the same time.</div> <div>Ensure you are loading data into tables in a particular order.</div> </div>
Records that include lookup columns often fail to load.	<div> <div>Ensure you are loading data into tables in a specific order.</div> <div>Increase multithreading and/or batch size settings.</div> <div>Decrease multithreading and/or batch size settings.</div> <div>Ensure you are loading data into all tables at the same time.</div> <div>Ensure you are loading data into tables in a specific order.</div> </div>

NEW QUESTION 140

HOTSPOT - (Topic 4)

A company has an on-premises data warehouse and analytics solution- The data warehouse consists of multiple multi-dimensional data cubes representing over five years of operational data. The data warehouse consolidates and normalizes data that is sourced from 20 different systems.

The company plans to replace the existing solution with a Microsoft Power Platform solution that connects to the data warehouse. The company wants to provide analytical information to executives in a Microsoft Teams channel to support business planning.

The new solution must meet these requirements: Support the current data warehouse.

The solution must support drill-through capabilities into the data. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Data storage and normalization.	<div> <div>Data Gateway</div> <div>Azure Data Lake</div> <div>Dataverse for Teams</div> <div>Azure Analysis Services</div> </div>
Visibility to key operational metrics from various Teams	<div> <div>Power BI</div> <div>AI Builder</div> <div>Teams adaptive cards</div> <div>Microsoft Teams integration object</div> </div>

Answer:

Answer Area

Requirement	Solution
Data storage and normalization.	<div> <div>Data Gateway</div> <div>Azure Data Lake</div> <div>Dataverse for Teams</div> <div>Azure Analysis Services</div> </div>
Visibility to key operational metrics from various Teams	<div> <div>Power BI</div> <div>AI Builder</div> <div>Teams adaptive cards</div> <div>Microsoft Teams integration object</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Azure Data Lake

A data warehouse is a centralized repository of integrated data from one or more disparate sources. Data warehouses store current and historical data and are used for reporting and analysis of the data.

NEW QUESTION 143

HOTSPOT - (Topic 4)

You are designing a Microsoft Power Platform solution for a company.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Allow users to change the status of a record only if a custom column named Reason is populated.	<div><div></div><div>Business rule Power Automate flow Asynchronous plug-in Background workflow</div></div>
Prompt users to update each opportunity product record when an opportunity is won or lost.	<div><div></div><div>JavaScript code Real-time workflow Power Automate flow Asynchronous plug-in</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Business rule

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: Power Automate flow

Trigger the Power Automate flow with “When a record is updated”, then add a Condition in the flow and configure it with Status Label equals to Won.

NEW QUESTION 145

- (Topic 4)

A company has a model-driven app. The app has forms with both Business Rules and JavaScript added to handle the business logic on the form. The form contains logic that is enforced by using business rules. The company wants to apply the business rules to all forms In the app. You need to recommend a simplified form setup so the form can be maintained moving forward. What should you recommend?

- A. Manage the business logic with a Power Apps Component Framework (PCF) control.
- B. Evaluate whether complex pans of the logic can be solved by using Power Apps Component Framework (PCF) contro
- C. Use Business Rules for the remaining functionality.
- D. Remove the Business Rules and use only JavaScript.
- E. Update logic to ensure Business Rules are optimize
- F. Use JavaScript for the remaining functionality.

Answer: B

Explanation:

PCF controls are reusable. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview>

NEW QUESTION 150

- (Topic 4)

You are assessing the capabilities of a project few a customer in the education sector. the solution must meet the following requirements

- include curriculum and student management capabilities.
- Conform to on-going Microsoft platform upgrades.
- Minimize custom coding and configuration

You need to recommend a solution. What should you recommend?

- A. Power Apps portal
- B. Microsoft Power Platform admin center
- C. Microsoft 365 admin center
- D. AppSource

Answer: A

NEW QUESTION 154

- (Topic 4)

You are designing tables and columns for a Microsoft Power Platform solution. The solution will contain an interactive experience dashboard.

You need to ensure that the columns you create can be used as global filters for the dashboard.

Which two data types can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Yes/No
- B. Choice
- C. Text
- D. Multiline Text
- E. Lookup

Answer: AB

Explanation:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-field-solution-explorer#column-data-types>

With interactive dashboards, a chart uses the color assigned to the categories that make up the different values, even if the chart is configured to use random colors, when the chart is configured to be grouped by any of the following column types:

Choice Yes/No

Status Reason

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/configure-interactive-experience-dashboards>

NEW QUESTION 158

- (Topic 4)

You are designing a model-driven app that allows a company to manage sales opportunities.

The company has a complex security model that includes the following requirements:

? The vice president of sales must be able to see opportunities for sales managers and sales representatives.

? Sales managers must be able to see opportunities for all sales representatives.

? Sales representatives must only see opportunities that they own.

You need to recommend security tools for controlling user access.

Which two tools should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Account hierarchy
- B. Field security profile
- C. Position hierarchy
- D. Security roles

Answer: CD

Explanation:

With the position hierarchy security, a user at a higher position has access to the records owned by a lower position user or by the team that a user is a member of, and to the records that are directly shared to the user or the team that a user is a member of.

The hierarchy security model is an extension to the earlier security models that use business units, security roles, sharing, and teams. It can be used in conjunction with all other existing security models.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/security-dev/hierarchical-security-control-access-entities>

NEW QUESTION 160

DRAG DROP - (Topic 4)

You are designing a Microsoft Power Platform solution that will be deployed to two separate companies in the same Microsoft Office 365 tenant: Contoso, Ltd. and Contoso Pharmaceuticals.

The solution must meet the following security requirements:

- Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.
- Restrict access to specific forms.
- Restrict access to specific tables.

What should you recommend? To answer, drag the appropriate security types to the correct restrictions. Each security type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Security objects

Security role

Team

Security group

User profile

Answer Area

Restriction	Security object
Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	
Restrict access to specific forms.	
Restrict access to specific tables.	

Answer:

Security objects

Security role

Team

Security group

User profile

Answer Area

Restriction	Security object
Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	Team
Restrict access to specific forms.	Security group
Restrict access to specific tables.	Security role

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 164

HOTSPOT - (Topic 4)

You need to design a Power Platform solution that meets the following requirements:

? Capture data from a row during deletion to be used in an automated process.

? Use AI to process forms and automate data entry from paper-based forms.

Which requirements can be met by using out-of-the box Power Platform components?

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

	Yes	No
Capture data from a row during deletion to be used in an automated process.	<input type="radio"/>	<input type="radio"/>
Use AI to process forms and automate data entry from paper-based forms.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created.

Box 2: Yes

AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate.

NEW QUESTION 168

HOTSPOT - (Topic 4)

A multinational organization uses a single Microsoft Power Platform environment. The instance hosts multiple customizations for different users m different regions.

Users in some regions complain about slow toad time of the customizations. You need to architect a solution based on the main requirement.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Goal	Suggested solution
Divisions actively collaborate on customers.	Single instance; use Microsoft Azure Traffic Manager where needed Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate customers but use the same functionality and need global reporting.	Multiple instances in different regions with data replication Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate functionality and customers but need global reporting on data.	Single instance; use Microsoft Azure Traffic Manager Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Goal	Suggested solution
Divisions actively collaborate on customers.	Single instance; use Microsoft Azure Traffic Manager where needed Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate customers but use the same functionality and need global reporting.	Multiple instances in different regions with data replication Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate functionality and customers but need global reporting on data.	Single instance; use Microsoft Azure Traffic Manager Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance

NEW QUESTION 172

- (Topic 4)

You are creating a scope of work document for a solution. You have the following requirements:

- Track support cases, first response time, and resolution time.
- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

- A. Dynamics 365 Customer Service
- B. Power virtual Agents
- C. PowerBI
- D. Dynamics 365 Customer Voice

Answer: AB

Explanation:

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- ? Track customer issues through cases
- ? Record all interactions related to a case
- ? Share information in the knowledge base
- ? Create queues and route cases to the right channels
- ? Create and track service levels through service-level agreements (SLAs)
- ? Define service terms through entitlements
- ? Manage performance and productivity through reports and dashboards
- ? Create and schedule services
- ? Participate in chats
- ? Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

NEW QUESTION 175

HOTSPOT - (Topic 4)

You are designing a Power Platform solution for a company that provides in-home appliance maintenance. When a customer schedules a service appointment, a dispatcher assigns one technician for a specific time and location.

The solution must capture information about the technician assigned to each appointment and the list of tools that the technician must bring to the appointment.

You need to recommend the data type for the captured information.

Which data type should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Data type

Capture information about the technician assigned to each service appointment.

	▼
Choice	
Choices	
Customer	
Lookup	

Select the tools that the technician must bring to an appointment.

	▼
Choices	
Customer	
Lookup	
Text	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Choice

Like Choices below, but can only select one of the option.

Box 2: Choices

You can customize forms (main, quick create, and quick view) and email templates by adding multi-select columns that are called Choices. When you add a choices column, you can specify multiple values that will be available for users to select. When users fill out the form they can select one, multiple, or all the values displayed in a drop-down list.

NEW QUESTION 180

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Create a desktop flow. Create a cloud flow for approval and trigger the desktop flow to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 185

- (Topic 4)

You are designing a Microsoft Power Platform solution.

You need to identify the non- functional requirements for the organization.

Which three non-functional requirements should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. usability of business process flows
- B. customer maintenance procedures
- C. business rules to identify top customers
- D. solution regulatory compliance
- E. time-to-load forms

Answer: BDE

Explanation:

Non-functional requirements capture the elements that users might not directly care about but are important to support the proposed architecture and operational viability of the solution. Non-functional requirements often influence user adoption and perceived satisfaction with the solution.

Examples of common non-functional requirement types include:

? Availability

? Compliance/regulatory

? Data retention/residency

? Performance (response time, and so on)

? Privacy

? Recovery time

? Security

? Scalability

Reference:

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional-requirements>

NEW QUESTION 188

- (Topic 4)

You are designing a solution for a national vehicle repair company. You have the following requirements:

- Customers must search for vehicle issues by using natural language expressions.
- Customers must contact a customer service agent as required. You need to recommend a solution.

Which two features should you include? Each correct answer presents part of the solution.

- A. Power Virtual Agents
- B. Business process flow
- C. Power Apps portal
- D. Customer Insights

Answer: BC

NEW QUESTION 191

- (Topic 4)

A company has a custom web-based solution that is hosted on Azure. You design a Power Platform solution to provide the company additional capabilities.

You need to integrate the Power Platform solution with the web-based solution.

What should you recommend?

- A. Connection reference
- B. Custom connector
- C. Desktop flow
- D. Data gateway

Answer: B

Explanation:

A custom connector in Power Platform is a wrapper around a REST API that allows Power Automate or Power Apps to communicate with that REST API.

Connectors created in Power Automate are available in Power Apps. Likewise, connectors created in Power Apps are available in Power Automate.

Reference:

<https://docs.microsoft.com/en-us/learn/modules/create-custom-connector-power-platform/1-introduction>

NEW QUESTION 193

- (Topic 4)

You are implementing a solution that includes applications which perform high-volume Microsoft Dataverse operations.

The applications must not experience a loss of functionality or loss of performance due to service protection API limits.

You need to evaluate metrics for the service protection API limits.

Which three metrics should you evaluate? Each correct answer part of the solution. NOTE Each correct selection is worth one point.

- A. Number of concurrent connections per user account.
- B. Number of API requests per web server.
- C. Amount of API calls made within plug-in code.
- D. Amount of execution time that can be used for each connection.
- E. Number of API requests per connection.

Answer: ADE

NEW QUESTION 194

- (Topic 4)

You are a Microsoft Power Platform architect supporting the go-live phase of a canvas app. The canvas app accesses data on-premises and in the cloud.

Users are reporting the app is very slow to respond, especially upon initial launch. You need to optimize the performance of the app.

Which three actions should you complete? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Move data calls from the OnStart event to the Onload event.
- B. Reduce data row limits.
- C. Increase data row limits.
- D. Move data calls from the Onload event to the OnStart event.
- E. Review the settings of the data gateway for on-premises data sources.

Answer: ABE

NEW QUESTION 197

DRAG DROP - (Topic 4)

A client plans to implement Microsoft Power Platform solutions.

The client identifies the following requirements for handling opportunities:

- Users must follow the same set of steps each time they process opportunities
- For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.
- An error message must display if a follow-up date is not within seven days of the opportunity creation date.

You need to recommend tools to meet the client requirements.

What should you recommend? To answer, drag the appropriate tools to the correct requirement. Each tool may be used once, more than once, or not at all. You

may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Tools

Business Rule

Business process flow

Workflows

Answer Area

Requirement

Users must follow the same set of steps each time they process opportunities.

For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.

An error message must display if a follow-up date is not within seven days of the opportunity creation date.

Tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools

Business Rule

Business process flow

Workflows

Answer Area

Requirement

Users must follow the same set of steps each time they process opportunities.

For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.

An error message must display if a follow-up date is not within seven days of the opportunity creation date.

Tool

Business process flow

Business Rule

Workflows

NEW QUESTION 202

- (Topic 4)
You are designing forms for a Microsoft Power Platform solution. Each person must see only the columns required for their department.

Department	Requirements
Inside sales	<ul style="list-style-type: none">Use only a browser-based app.Include fields for contact name, phone number, product, order date, and total amount owed.
Fulfillment	<ul style="list-style-type: none">Use either a mobile or browser-based app.Include fields for contact name, product, and order date.
Field sales	<ul style="list-style-type: none">Use only a mobile app.Include fields for contact name, address, phone number, and product.

You need to ensure that the forms open correctly, display only the fields needed, and that data can be entered quickly. How should you design the form?

- A. Create one form for each department Add only columns needed on the form for each departmen
- B. Assign the appropriate security role to each form.
- C. Create a shared form for all department
- D. Add all the column
- E. Add column-level security to columns not needed for each department
- F. Create one form for each departmen
- G. Add all columns needed for all department
- H. Use business rules to hide columns.
- I. Add new columns to an existing for
- J. Grant all departments security roles for that form.

Answer: A

NEW QUESTION 204

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