

Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer



Steps

Answer Area

Assign the emergency calling policy to the resource account.

Assign the emergency calling policy to the Georgia warehouse.

Associate the PA system with an SBC and assign the PA system an extension of 123456.

Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.

Step 1: Configure Direct Routing to the onsite SBC.

Step 2:

Step 3: Create a voice route for 123456 to the SBC.

Step 4:

Step 5:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, chat or text message Description automatically generated
Reference:
<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

NEW QUESTION 4

- (Exam Topic 1)
You need to connect the analog intercoms to Teams Phone.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

Answer: CE

Explanation:
Reference:
<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

NEW QUESTION 5

- (Exam Topic 2)
You need to meet the technical requirements for the returns department.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.
`$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId`

New-CsCallingLineIdentity
New-CsOnlineApplicationInstance
New-CsTeamsCallingPolicy

-Identity Returns -CallingIDSubstitute

Anonymous
LineURI
Resource
Service

`-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"`

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text Description automatically generated

NEW QUESTION 6

- (Exam Topic 2)
Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivableBranchAppliance Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

Answer: ABD

Explanation:

Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

NEW QUESTION 7

- (Exam Topic 3)
Exhibit

Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can assign, unassign, and release phone numbers for people or for services, like audio conferencing, auto attendants, or call queues. [Learn more](#)

Numbers

Order history

+ Add

↓ Port

✎ Edit

📞 Release

✓	Phone number	Number Provider	Location	Number usages ⓘ	Number type ⓘ
	+1 234 555 5331	Microsoft	Akron, United States	User	
	+1 234 555 5332	Microsoft	Akron, United States	User	
	+1 234 555 5333	Microsoft	Akron, United States	User	
✓	+1 234 555 5334	Microsoft	Akron, United States	User	
	+1 234 555 5335	Microsoft	Akron, United States	User	

You are deploying Microsoft Teams Calling Plans.
You port all phone numbers to Microsoft Teams Phone as shown in the exhibit (Click the Exhibit tab.) You need to assign. The number -1-234-555-5334 to an auto attendant.
What should you do first?

- A. Get an auto attendant toll number.
- B. Assign the number to the resource account of the auto attendant.
- C. Open a Microsoft support case to initiate an inventory type change.
- D. Create a port order for a user number.

Answer: D

NEW QUESTION 8

- (Exam Topic 3)
You have a Microsoft Teams Phone deployment that contains a user named User1.
A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.
You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.
How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Get-CsOnlineUser

Get-CsOnlineVoicemailPolicy

Get-CsOnlineVoicemailUserSettings

Get-CsUserCallingSettings

-identity luser1@contoso.com | Select displayname,

ForwardingTarget

ForwardingTargetType

TransferTarget

UnansweredTarget

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Get-CsUserCallingSettings

The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.

This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.

Box 2: ForwardingTarget Example.

This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com

(ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).

```
Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com
```

```
IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget
```

```
IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20
```

```
Delegates : Delegates :
```

```
CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:
```

* Not Get-CSOnlineVoicemailPolicy.

Use the Get-CSOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.

This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

NEW QUESTION 9

- (Exam Topic 3)

You have two users named User1 and User2.

You need to configure User2 as a call delegate for User1. The solution must meet the following requirements:

- Minimize disruptions to User1.
- Prevent User2 from placing calls on behalf of User1.
- Prevent User2 from modifying the settings of User1.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

For User2, set Permission to **Make and receive calls**.

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

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A. Mastered

B. Not Mastered

Answer: A

Explanation:

Actions

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

For User2, set Permission to **Make and receive calls**.

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

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From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

NEW QUESTION 10

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

NEW QUESTION 10

- (Exam Topic 3)

Your company has offices in London and Vancouver

The company has a Teams Phone deployment that uses Calling Plans. The London office contains a user named User1.

User1 moves from the London office to the Vancouver office.

You need to update the phone number and emergency location of User1 to match the new office. What should you do first?

- A. Run New-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- B. Modify the current Usage location for User1.
- C. Run Grant-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- D. Add a new emergency location for User1.

Answer: D

Explanation:

Assign an emergency location

You can assign emergency locations for your organization in the Microsoft Teams admin center or by using PowerShell.

To assign an emergency location, be sure the location, users, and phone numbers are all in the same country. Using the Microsoft Teams admin center

- In the left navigation of the Microsoft Teams admin center, click Locations > Emergency addresses.
- Click Add.
- Enter a name and description for the location.
- Select the country or region, and then enter the address.
- If the address isn't found and you want to manually edit the address, turn on Edit the address manually.
- Click Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization>

NEW QUESTION 11

- (Exam Topic 3)

You need to prevent a specific user from calling international phone numbers from within a Microsoft Teams meeting. What should you do?

- A. Assign a domestic-only calling plan to the user.
- B. Assign a tenant dial plan to the user.
- C. Disable Enterprise Voice for the user
- D. Assign a dial-out policy to the user.
- E. Remove Communications Credits from

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/outbound-calling-restriction-policies>

NEW QUESTION 14

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 16

- (Exam Topic 3)

Your company deploys 200 Microsoft Teams Rooms on Windows systems.

You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms. Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Download device logs.
- B. View peripheral health.
- C. Get reporting insights into room usage and participant count
- D. Postpone updates until a certain date.

E. Modify the Direct guest jam settings

Answer: BC

Explanation:

Reference: <https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium>

NEW QUESTION 21

- (Exam Topic 3)

In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls. You need to implement a solution to identify problematic sites. Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the CQD User Feedback (Rate My Call) Report.
- B. Create a building data file.
- C. Upload a file to the Tenant Data Upload page.
- D. Upload a file to the Reporting Labels page.
- E. Create an endpoint data file.
- F. Install the Power BI connector for Call Quality Dashboard (CQD).

Answer: BC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

NEW QUESTION 22

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You create a new Teams user named User1. You need to enable User1 as an agent in a call queue. What should you do first?

- A. Assign a dial plan to User1.
- B. Assign a phone number to User1.
- C. Enable hosted voicemail for User1.
- D. Enable Enterprise Voice for User1.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

NEW QUESTION 27

- (Exam Topic 3)

```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool        : sippoolme1au103.infra,lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan         : Australia-VIC
MCOValidationError     : {}
VoicePolicy            :
InterpretedUserType     : HybridOnlineTeamsOnlyUser
UserProvisionType       :
TeamsUpgradeEffectiveMode : TeamsOnly
```

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A)
`Remove-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType CallingPlan`
- B)
`Set-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType DirectRouting`
- C)
`Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"`
- D)
`Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false`

E)

```
Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: CD

NEW QUESTION 28

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Device in the Microsoft Teams admin center, you select IP Phones, select the Configuration profiles tab, select Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 32

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeams-MeetingPolicy and set the -MediaBitRateKb parameter set to 1.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 34

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 37

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification.

What should you use?

- A. a calling policy
- B. call delegation
- C. group call pickup
- D. call parte and retrieve
- E. call forwarding

Answer: C

NEW QUESTION 40

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

NEW QUESTION 45

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 365 Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard - Virtual User
- C. Microsoft 365 Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

Answer: E

NEW QUESTION 48

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site. Users at the site frequently perform the following actions:

- A) Park calls.
- B) Transfer calls to other users.
- C) Escalate calls to conference calls.
- D) Place calls on hold.

Which action will be affected by implementing Local Media Optimization?

- A. Park calls.
- B. Place calls on hold.
- C. Transfer calls to other users.
- D. Escalate calls to conference calls

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues>

NEW QUESTION 53

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order. Does this meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

NEW QUESTION 55

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0/14 and 52.120.0.0/14
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4422/32
- D. 132.245.0.0/16 and 40.104.0.0/15

Answer: A

NEW QUESTION 57

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You connect a new Session Border Controller (SBC). You need to verify that all the voice features work as expected for calls that traverse the SBC. What should you use?

- A. the SIP Tester client script
- B. Microsoft 365 network connectivity test tool
- C. Microsoft Teams Network Assessment Tool
- D. Microsoft Remote Connectivity Analyzer

Answer: A

NEW QUESTION 60

- (Exam Topic 3)

You have a Teams Phone deployment.

You are designing a meeting space that contains a Teams certified conference phone. You need to configure the phone to meet the following requirements:

Show the calendar on the display by default Support one-touch join for Teams meetings

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create and assign a Teams IP phone policy
- B. Assign a Microsoft Teams Rooms Pro license to the phone
- C. Assign a Shared Device license to the phone
- D. Create and assign an Audio Conferencing policy
- E. Enable the Cloud Video Interop for Teams service

Answer: BD

Explanation:

B: Teams Rooms license service plan comparison

The following table shows the services included in each Teams Rooms license.

	Microsoft Teams Rooms Basic	Microsoft Teams Rooms Pro
Maximum number of licenses	25	Unlimited
Microsoft Teams	✓	✓
Audio Conferencing ¹	✓	✓
Whiteboard	✓	✓
Teams Phone		✓
Microsoft Intune ²		✓
Azure Active Directory Premium Plan 1		✓
Skype for Business Plan 2 ³		✓

Note: Microsoft Teams Rooms licenses

Microsoft offers two licenses for Teams Rooms systems that participate in Teams meetings and calls: Microsoft Teams Rooms Pro delivers enhanced in-room meeting experiences like intelligent audio and video, front row and large galleries, and dual screen support. The Teams Rooms Pro license also provides advanced management features like remote device management, conditional access policies, and detailed device analytics.

Teams Rooms Pro is a great fit for medium and enterprise organizations, as well as smaller organizations with larger room counts or more advanced needs.

Teams Rooms Pro licenses can be used to license both certified Teams Rooms systems and Teams Panels.

Microsoft Teams Rooms Basic provides core meeting experiences to organizations that purchase a certified Microsoft Teams Rooms system, at no additional cost.

The Teams Rooms Basic license includes scheduling, joining meetings, content sharing, and collaborative white boarding, as well as basic security and management capabilities out-of-the-box.

Incorrect: Not C:

Microsoft Teams Shared Devices licenses aren't supported on and won't work with Teams Rooms devices. Teams Rooms devices should only be assigned Teams Rooms Basic or Teams Rooms Pro licenses.

Not E: Cloud Video Interop (CVI) is a Microsoft Qualified third-party solution that enables third-party meeting rooms (telepresence) and personal video devices (VTCs) to join Microsoft Teams meetings.

With Microsoft Teams, you get rich online content collaboration in meetings that include audio, video, and content sharing.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/rooms-licensing>

NEW QUESTION 63

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You need to ensure that users can schedule meetings that have the following: Presenter bios

Attendee registration Registration management

Which two types of policies should you configure? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. app permission policy
- B. meeting policy

- C. live events policy
- D. meeting template policy
- E. teams events policy
- F. customization policy

Answer: BC

Explanation:

B: Turn meeting registration on or off

Follow these steps in the Teams admin center to turn meeting registration on or off:

- * 1. Open the Teams admin center.
- * 2. Select Meetings from the navigation pane.
- * 3. Under Meetings, select Meeting Policies.
- * 4. Either select an existing policy or create a new one.
- * 5. Within your chosen policy, navigate to the Meeting scheduling section.
- * 6. Turn Meeting Registration setting On or Off.
- * 7. Select Save

C: Live events policies are used to control who in your organization can hold live events and the features that are available in the events they create. You can use the default policy or create one or more custom live events policies. After you create a custom policy, assign it to a user or groups of users in your organization.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-meeting-registration> <https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events>

NEW QUESTION 67

- (Exam Topic 3)

You have a Teams Phone deployment that contains an Operator Connect provider in Canada. You implement a common area phone named lobbyphone1.

You need to configure lobbyphonel to meet the following requirements:

- Outgoing calls must be placed only from within Canada.
- Dial out during audio conferencing must be restricted.

How should you complete the command? To answer, select the appropriate options in the answer area.

Answer Area

<div><div></div><div>Grant-CsDialoutPolicy</div><div>Grant-CsIPPhonePolicy</div><div>Grant-CsOnlineVoiceRoutingPolicy</div><div>Set-CsOnlineAudioConferencingRoutingPolicy</div></div>	<code>-Identity lobbyphone@contoso.com -PolicyName</code>	<div><div></div><div>DialoutCPCandPSTNDomestic</div><div>DialoutCPCZoneAPSTNDisabied</div><div>DialoutCPCZoneAPSTNDomestic</div><div>DialoutCPCDisabledPSTNDomestic</div></div>
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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

<div><div></div><div>Grant-CsDialoutPolicy</div><div>Grant-CsIPPhonePolicy</div><div>Grant-CsOnlineVoiceRoutingPolicy</div><div>Set-CsOnlineAudioConferencingRoutingPolicy</div></div>	<code>-Identity lobbyphone@contoso.com -PolicyName</code>	<div><div></div><div>DialoutCPCandPSTNDomestic</div><div>DialoutCPCZoneAPSTNDisabied</div><div>DialoutCPCZoneAPSTNDomestic</div><div>DialoutCPCDisabledPSTNDomestic</div></div>
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NEW QUESTION 68

- (Exam Topic 3)

Your company uses a third-party ticketing system.

You need to send an alert to the ticketing system when an IP phone goes offline. What should you do?

- A. Add a webhook.
- B. Create a live events policy.
- C. Add a channel alert.
- D. Add a configuration profile for the IP phones.

Answer: A

NEW QUESTION 73

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -AllowIPVideo parameter to \$False.

Does this meet the goal?

- A. Yes

B. No

Answer: B

Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The CsTeamsMeetingPolicy cmdlets enable administrators to control the type of meetings that users can create or the features that they can access while in a meeting.

The -AllowIPVideo parameter determines whether video is enabled in a user's meetings or calls. Set this to TRUE to allow the user to share their video. Set this to FALSE to prohibit the user from sharing their video.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsmeetingpolicy>

NEW QUESTION 77

- (Exam Topic 3)

You create a network region Region1 in Microsoft Teams.

You are adding a network site to Region1. The site has a 1.5-Mb connection. You need to ensure that all users at the site have a good voice experience. What should you do?

- A. Create and assign a Teams Network Roaming Policy that has IP video disabled.
- B. Assign the Region1 users a meeting policy that has a media bit rate of 1,500 Kbps.
- C. Run the Microsoft 365 network connectivity test tool.
- D. Tag all traffic with a DSCP value of 46.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-gb/powershell/module/skype/new-csteamsnetworkroamingpolicy?view=skype-ps>

NEW QUESTION 82

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have Teams devices located in meeting rooms and public areas. You need to turn on Device lock for the devices.

What should you configure?

- A. a calling policy
- B. a setup policy
- C. a Teams policy
- D. a configuration profile

Answer: D

Explanation:

Microsoft Teams Physical Device Management

NOTE: As at June 2020, there are no options to configure the Device Configuration Profiles by API or PowerShell.

There are a number of Microsoft Teams certified devices on the market from several different manufactures. These devices are listed on the Microsoft Teams Devices Page.

Once a device is logged in and the user setup, the device is registered to the tenant and a policy applied against it from the Configuration Profiles listed in the Microsoft Teams Admin Portal.

These Configuration Profiles allow you to set options like the devices: Timeout and lock status

Language Timezone Time format Screen saver

Network settings; and

To enable or disable the second PC port

If the Microsoft 365 tenant also has Intune setup, then the device is registered to Intune and any compliance policies are applied when the first user logs in.

Different Configuration Profiles can be used to setup phones with common attributes Reference:

<https://sbconnect.com.au/pages/physical-device-management.html>

NEW QUESTION 85

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.

What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

Answer: C

NEW QUESTION 87

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC named SBCi.contoso.com). Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E-164.

You have the following translation rule.

Answer Area



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 89

- (Exam Topic 3)

You have a Microsoft Lync Server 2013 deployment. Some users use Enterprise Voice.

You plan to migrate to Microsoft Teams.

You need to design a migration solution. The solution must minimize the impact on end users during the migration.

What should you include in the solution?

- A. Migrate all users directly from Lync Server 2013 to Teams.
- B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019. and then migrate the Enterprise Voice users to Teams.
- C. Migrate all other users directly from Lync Server 2013 to Teams.
- D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

Answer: D

NEW QUESTION 94

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 95

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you select Phones select the Configuration profiles tab, select the Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 98

- (Exam Topic 3)

You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.

You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers.

You need to ensure that you can assign the number to the resource account. What should you do?

- A. Submit a request to convert the number from a user number to a service number.
- B. Run the Set-CsOnlineApplicationInstance cmdlet.
- C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.
- D. Order a new number from Microsoft.

Answer: B

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlineapplicationinstance?view=skype-ps>

NEW QUESTION 102

- (Exam Topic 3)

A user uses the Microsoft Teams client on a Windows device. The user reports call failures. You need to send the Teams client logs to Microsoft support to troubleshoot the call failures. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

From Settings in the Microsoft Teams admin center, select **Enable logging for meeting diagnostics**.

From Users in the Microsoft Teams admin center, modify the Voice settings of the user.

Send the Debug logs to Microsoft support.

Right-click the Teams notification icon and select **Collect support files**.

Send the Media logs to Microsoft support.

From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of the user.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

From Settings in the Microsoft Teams admin center, select **Enable logging for meeting diagnostics**.

From Users in the Microsoft Teams admin center, modify the Voice settings of the user.

Send the Debug logs to Microsoft support.

Right-click the Teams notification icon and select **Collect support files**.

Send the Media logs to Microsoft support.

From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of the user.

Answer Area

From Users in the Microsoft Teams admin center, modify the Voice settings of the user.

Right-click the Teams notification icon and select **Collect support files**.

From the Microsoft Teams admin center, locate the failed calls on the Meetings & calls tab of the user.

NEW QUESTION 103

- (Exam Topic 3)

Your company plans to use Microsoft Teams for collaboration and communication. You need to deploy Microsoft Surface Hub devices to Teams meeting rooms. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Deploy the provisioning package to Surface Hub

Install Windows Configuration Designer

Run the Enable-CsMeetingRoom cmdlet

Install the Windows Installation Assistant

Use the Provision Surface Hub devices wizard

Configure a Teams update policy

Save the provisioning package to a USB device

>

<

Assigns a per-user online voice routing policy to one user, a group of users, or sets the Global policy instance. Online voice routing policies manage online PSTN usages for Phone System users.

Syntax

Grant-CsOnlineVoiceRoutingPolicy [[-Identity] <string>]

[[[-PolicyName] <string>]

[-PassThru] [-WhatIf]

[-Confirm] [<CommonParameters>]

* Set-CsOnlineAudioConferencingRoutingPolicy Reference:

<https://learn.microsoft.com/en-us/powershell/module/teams/set-csusercallingsettings> <https://learn.microsoft.com/en-us/powershell/module/skype/grant-csonlinevoiceroutingpolicy>

NEW QUESTION 110

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -MediaBitRateKb parameter to 1.

Does this meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

NEW QUESTION 111

- (Exam Topic 3)

Your company plans hosts a Microsoft Teams live event for a specific group of people.

As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:

Invite attendees Moderate Q&A

Start and stop the live event

What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles	Answer Area
<div>0 Attendee</div>	Invite attendees: <div>0</div>
<div>0 Organizer</div>	Moderate Q&A: <div>0</div>
<div>0 Presenter</div>	Start and stop the live event: <div>0</div>
<div>0 Producer</div>	

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Box 1: Organizer Invite attendees

Live Event Roles and Responsibilities

Event organizers can invite others to the event and grant them one of two roles: Producer or Presenter. Both roles have different access and responsibilities for the Live Event. You can have multiple producers and presenters (up to 250, though only the last 10 who have spoken will appear in the producer view list).

Box 2: Presenter Moderate Q&A Presenter Capabilities

Please see Microsoft's documentation for additional details on presenter capabilities.

Share video, your screen, or other content that the producer can then send to the Live Event

Sharing of computer audio in a Live Event is current only support on the Windows client of MS Teams. Mute other presenters

Chat with other producers and presenters Moderate Q&A

Manage the event recording and reports Box 3: Producer

Start and stop the live event Producers

Producers have access and control over nearly all settings and details for an event. However, especially in larger Live Events, a producer tends to have the more supportive role of managing which video feeds, shared screens, or other content is presented in the event.

Consider limiting the number of producers for your event. Not only is the producer interface more complex than the presenter's, but having more producers than needed can make coordination more difficult.

Producer Capabilities

Please see Microsoft's documentation for additional details on producer capabilities.

Select video feeds or other content shared by presenters or producers and send them to the event Mute presenters or producers individually or collectively

Chat with other producers and presenters Start and end the Live Event

Moderate Q&A

Manage the event recording and reports Reference:

<https://www.uvm.edu/it/kb/article/teams-live-events/>

NEW QUESTION 113

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.

Which type of policy should you use?

- A. a caller ID policy
- B. a calling policy
- C. a teams policy
- D. a voice routing policy

Answer: D

NEW QUESTION 115

- (Exam Topic 3)

You have a Microsoft Teams Rooms on Windows system in a local conference room. The system is NOT joined to Active Directory.

You need to ensure that the system can be managed by using RDP.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Press CTRL + ALT + DELETE .	
Configure the Remote Desktop settings and sign out.	
From Settings in the Microsoft Teams Rooms app, select Windows settings .	
Select the Administrator account and enter the password.	
From Settings in the Microsoft Teams Rooms app, select the Account tab.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Configure the Remote Desktop settings and sign out

Select the Administrator account and enter the password

Press **CTRL + ALT + DELETE**

NEW QUESTION 117

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run New-CsTeamsMeetingPolicy and set the-AllowIPvideo parameter to SFalse. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 120

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure group call pickup for the call queue. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

NEW QUESTION 123

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France. You plan to deploy Direct Routing. Which additional license should you assign to the users?

- A. Microsoft 365 Audio Conferencing
- B. Microsoft 365 Phone System - Virtual
- C. Microsoft 365 Phone System
- D. Microsoft 365 Domestic and International Calling Plan
- E. Microsoft 365 Domestic Calling

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

NEW QUESTION 128

- (Exam Topic 3)

You have a global Teams Phone deployment that has local service numbers from multiple offices.

You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default. What should you do?

- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account.
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

Answer: A

NEW QUESTION 132

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



No SIP Options.

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

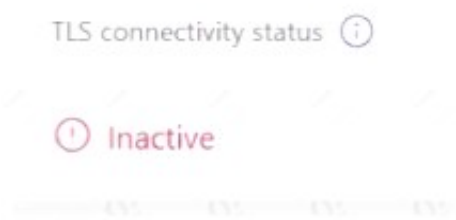
NEW QUESTION 135

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the SBC is sbcVcontoso.com. You use signaling port 5067.

You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. Location-Based Routing is enabled for the SBC
- B. The Baltimore root certificate is missing on the SBC.
- C. The Forward P-Asserted Identify (PA!) header is disabled.
- D. The failover timer is set to 0 seconds

Answer: C

NEW QUESTION 140

- (Exam Topic 3)

Your company has offices throughout the United States.

The company is opening a new office in Scranton. The office will occupy two floors in the same building. You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
New-CsEmergencyNumber	<div></div> <code>-Location "Scranton Office, 1st Floor" -CompanyName "Contoso"</code>
New-CsNetworkSite	<code>-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton</code>
New-CsOnlineLisLocation	<code>-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN</code>
Set-CsLisLocation	<div></div> <code>\$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"</code>
Set-CsNetworkSite	<div></div> <code>-CivicAddressId \$Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"</code>
Set-CsOnlineLisLocation	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Reference:

https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinelislocation?view=skype-ps https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinelislocation?view=skype-ps

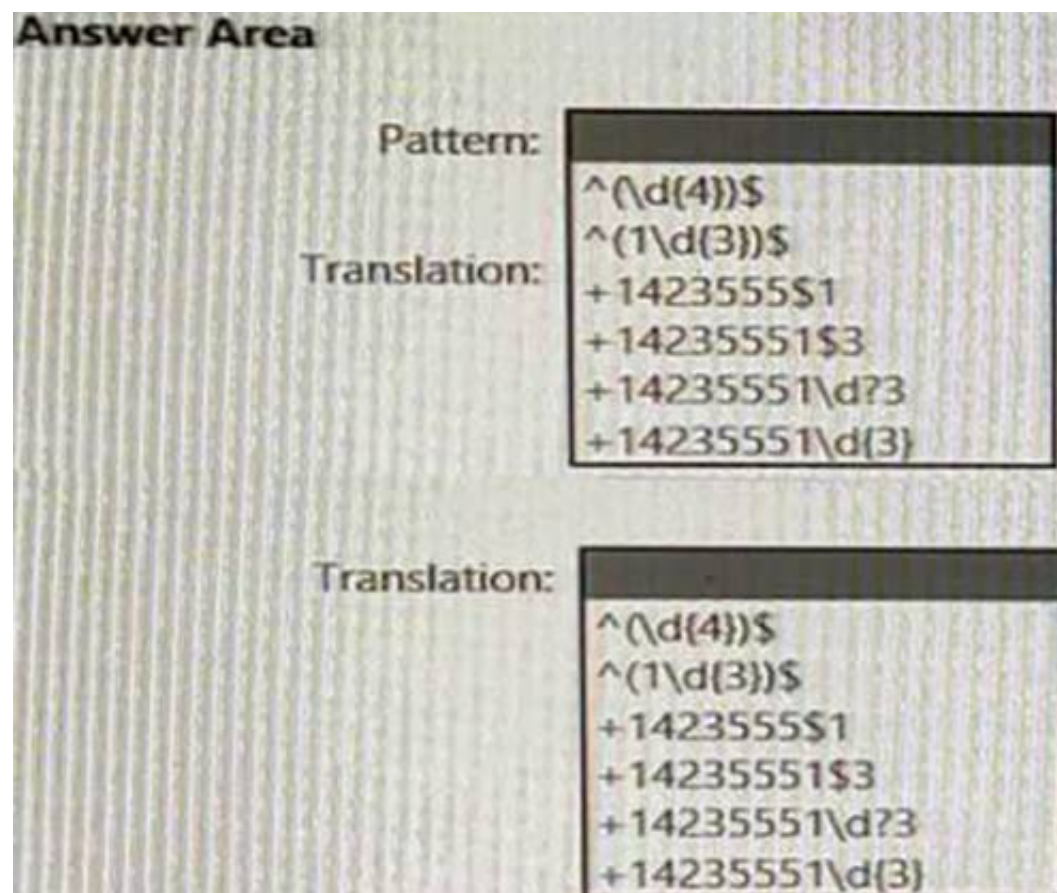
NEW QUESTION 145

- (Exam Topic 3)

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.

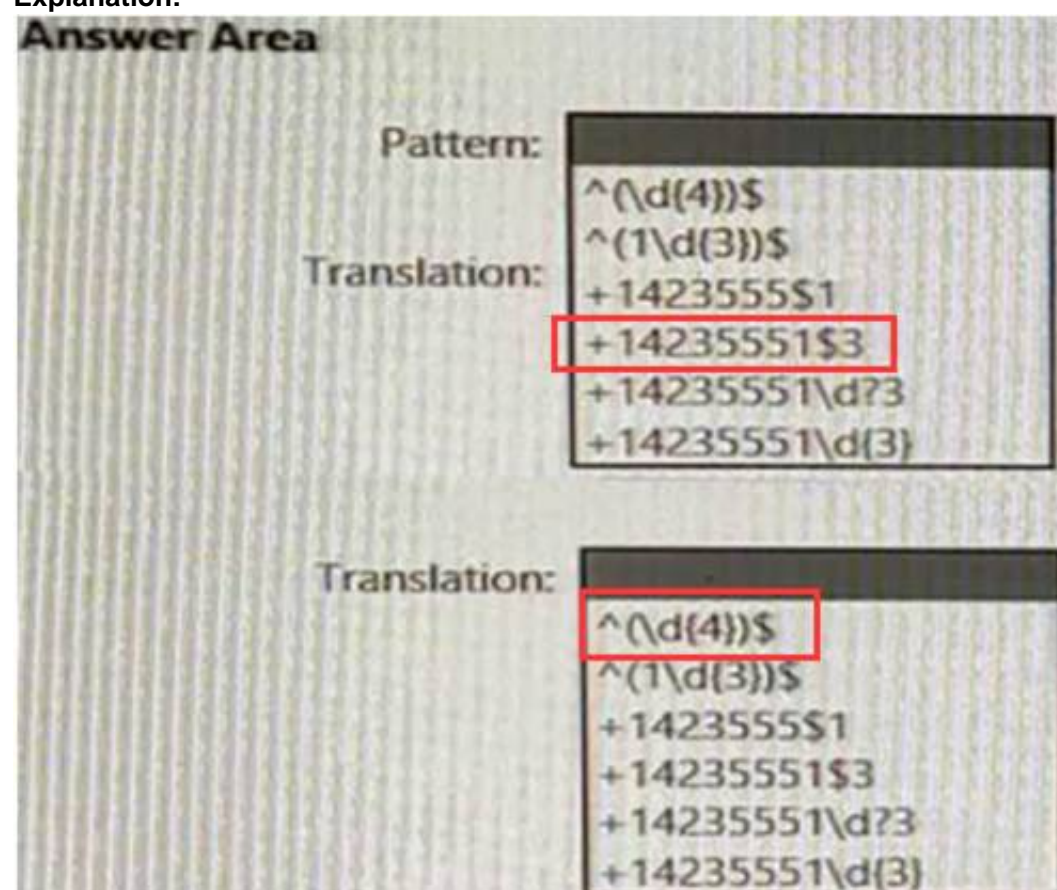
You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 146

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

- A. Yes
B. No

Answer: A

Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

NEW QUESTION 151

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