

Exam Questions 350-801

Implementing and Operating Cisco Collaboration Core Technologies

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NEW QUESTION 1

What is an indicator of network congestion in VoIP communications?

- A. jitter increase due to variable delay
- B. discards in the interface of routers and switches
- C. video loss due to video frame corruption
- D. gaps in the voice due to packet loss

Answer: A

NEW QUESTION 2

According to the QoS Baseline Model, drag and drop the applications from the left onto the Per-Hop Behavior values on the right.

| | |
|--------------------|----------|
| voice | AF11 |
| interactive video | CS2 |
| bulk data | EF |
| call-signaling | AF31/CS3 |
| network management | AF41 |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| | |
|--------------------|--------------------|
| voice | interactive video |
| interactive video | network management |
| bulk data | voice |
| call-signaling | call-signaling |
| network management | bulk data |

NEW QUESTION 3

Refer to the exhibit.

```
Sent:
INVITE sip:2004@192.168.100.100:5060 SIP/2.0
Via: SIP/2.0/UDP 192.168.100.200:5060;branch=z9hG4bKFlFED
From: "7000" <sip:7000@192.168.100.200>;tag=43CDE-1A22
To: <sip:2004@192.168.100.100>
Call-ID: 26BCA00-4C4E11EA-80169514-B1C46126@192.168.100.200
Supported: 100rel,timer,resource-priority,replaces,sdp-anat
Min-SE: 1800
User-Agent: Cisco-SIPGateway/IOS-16.9.5
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Contact: <sip:7000@192.168.100.200:5060>
Expires: 180
Max-Forwards: 68
P-Asserted-Identity: "7000" <sip:7000@192.168.100.200>
Session-Expires: 1800
Content-Type: application/sdp
Content-Length: 254

v=0
o=CiscoSystemsSIP-GW-UserAgent 5871 9974 IN IP4 192.168.100.200
s=SIP Call
c=IN IP4 192.168.100.200
t=0 0
m=audio 8002 RTP/SAVP 0
c=IN IP4 192.168.100.200
a=rtpmap:0 PCMU/8000
a=ptime:20
```

Calls to Cisco Unity Connection are failing across Cisco Unified Border Element when callers try to select a menu prompt Why is this happening and how is it fixed?

- A. Cisco Unity Connection is configured on G.729 onl
- B. Cisco Unity Connection must be reconfigured to support iLBC.
- C. Cisco Unified Border Element is not sending any support for DTM
- D. OTMF configuration must be added to the appropriate dial peer.
- E. Cisco Unified Border Element is sending the incorrect media IP address
- F. The IP address of the loopback interface must be advertised in the SDP
- G. The Cisco Unity Connection Call Handler is configured for a "Release to Switch" transfer type Transfers must be disabled for the Cisco Unity Connection Call Handler

Answer: B

NEW QUESTION 4

How are E.164 called-party numbers normalized on a globalized call-routing environment in Cisco UCM?

- A. Call ingress must be normalized before the call being routed.
- B. Normalization is not required.
- C. Normalization is achieved by stripping or translating the called numbers to internally used directory numbers.
- D. Normalization is achieved by setting up calling search spaces and partitions at the SIP trunks for PSTN connection.

Answer: C

NEW QUESTION 5

Which two configuration elements are part of the Cisco UCM toll-fraud prevention?(Choose two.)

- A. feature control policy
- B. partition
- C. SIP trunk security profile
- D. SUBSCRIBE Calling Search Space
- E. Calling Search Space

Answer: AE

Explanation:

The following are the configuration elements that are part of the Cisco UCM toll-fraud prevention:

- Feature control policy - This policy controls the features that are available to users. For example, you can use this policy to prevent users from making international calls.
- Calling Search Space - This space defines the numbers that users can call. For example, you can use this space to prevent users from calling premium-rate numbers.

NEW QUESTION 6

Which option must be used when configuring the Local Gateway for a Cisco Webex Calling trunk?

- A. local authentication
- B. certificate-based
- C. mutual TLS
- D. Auth-based

Answer: B

Explanation:

A certificate-based trunk is a type of trunk that uses certificates to authenticate the connection between Webex Calling and the Local Gateway¹. A Local Gateway is a supported session border controller that terminates the trunk on the premises². A certificate-based trunk requires a certificate authority (CA) to issue and manage the certificates for both Webex Calling and the Local Gateway¹.

NEW QUESTION 7

Which information is needed to restore the backup of a Cisco UCM publisher successfully?

- A. the TFTP server details
- B. the application credentials for Cisco UCM
- C. the security password for Cisco UCM
- D. the FTP server details

Answer: C

NEW QUESTION 8

Which dial plan function restricts calls that are made by a lobby phone to internal extensions only?

- A. manipulation of dialed destination
- B. path selection
- C. calling privileges
- D. endpoint addressing

Answer: C

NEW QUESTION 9

An engineer is configuring Cisco Jabber for Windows and must implement desk phone control mode for some of the users. Which access control group must be configured for those users to enable this functionality?

- A. Allow Control of Device from CTI
- B. Standard CTI Secure Connection
- C. Standard CTI Enabled
- D. Standard CTI Allow Reception of SRTP Key Material

Answer: C

NEW QUESTION 10

An administrator is designing a new Cisco UCM for a company with many departments and firm structure on their communications policies. The administrator must make sure that these communication policies are reflected in the phone system setup. Certain departments cannot be accessed directly, even if they have dedicated DID numbers. Some phones, especially public phones, must not be able to dial international numbers Which type of function is configured to control which device is allowed to call another device in Cisco UCM?

- A. partitions and calling search spaces
- B. calling patterns and route patterns
- C. regions and device pools
- D. links and pipes

Answer: A

NEW QUESTION 10

Which command must be defined before an administrator changes the linecode value on an ISDN T1 PRI in slot 0/2 on an IOS-XE gateway?

- A. isdn incoming-voice voice
- B. pri-group timeslots 1-24
- C. card type t1 0 2
- D. voice-port 0/2/0:23

Answer: C

NEW QUESTION 14

Which two features of Cisco Prime Collaboration Assurance require advanced licensing? (Choose two.)

- A. real time alarm browse
- B. multicluster support
- C. call quality monitoring
- D. email notifications
- E. customizable events

Answer: BC

NEW QUESTION 18

What is set when using COS to mark an Ethernet frame?

- A. lpp bits
- B. IP ECN bits

- C. DCSP bits
- D. 802.1 p User Priority bits

Answer: D

Explanation:

When using COS to mark an Ethernet frame, the 802.1 p User Priority bits are set. These bits are used to indicate the priority of the frame. The higher the priority, the more likely the frame is to be transmitted first.

NEW QUESTION 19

A high-speed network is often configured with a five-class QoS model. Which classes are used in the model?

- A. real-time, call-signaling, critical data, best-effort, and scavenger
- B. real-time, signaling, critical data, best-effort and drop-class
- C. call-signaling, real-time, critical data, best-effort, and drop-class
- D. voice, video, signaling, critical data, and best-effort

Answer: A

NEW QUESTION 23

An engineer must configure codec on a Cisco Unified Border Element to prefer the G.711 ulaw and use G.711 codec as the next The engineer logs In to the CUBE, enters the dial-peer configuration level, and runs the voice-class codec 100 command. Which set of commands completes the configuration?

- A. voice class codec 100 codec g711ulaw preference 1 codec a7Hulaw preference 2
- B. voice class codec 11j codec <?7iulaw preferred codec g7iialaw
- C. vice class codec 100 codec preference 1 g711ulaw codec preference 2 o711alaw
- D. voice class codec :::: codec g711ulaw g711alaw

Answer: C

Explanation:

The following commands are used to configure the codec on a Cisco Unified Border Element to prefer the G.711 ulaw and use G.711 alaw as the next codec:

Code snippet

```
voice class codec 100
```

```
codec preference 1 g711ulaw codec preference 2 g711alaw
```

The voice class codec 100 command creates a new voice class with the ID of 100. The codec preference 1 g711ulaw command sets the preference for the G.711 ulaw codec to 1. The codec preference 2 g711alaw command sets the preference for the G.711 alaw codec to 2.

NEW QUESTION 25

Which endpoint feature is supported using Mobile and Remote Access through Cisco Expressway?

- A. SSO
- B. H.323 registration proxy to Cisco Unified Communications Manager
- C. MGCP gateway registration
- D. SRST

Answer: A

NEW QUESTION 27

How does Cisco UCM perform a digit analysis on-hook versus off-hook for an outbound call from a Cisco IP phone that is registered to Cisco UCM?

- A. On-hoo
- B. by pressing the digits and entering "#" to process the cal
- C. UCM performs a digit-by-digit analysis; off-hoo
- D. UCM analyzes all digits as a string.
- E. On-hoo
- F. no digit analysis is performed; off-hoo
- G. UCM requires the '#' to start the digit analysis
- H. On-hoo
- I. UCM performs a digit-by-digit analysis; off-hoo
- J. UCM considers all digits were dialed and does not wait for additional digits.
- K. On-hoo
- L. UCM considers all digits were dialed and does not wait for additional digits; off-hoo
- M. UCM performs a digit-by-digit analysis.

Answer: D

NEW QUESTION 30

Which type of input is required when configuring a third-party SIP phone?

- A. digest user
- B. manufacturer
- C. serial number350-801 2023-4
- D. authorization code

Answer: A

NEW QUESTION 31

An engineer is going to redesign a network, and while looking at the QoS configuration, the engineer sees that a portion of the network is marked with AF42. Which type of traffic is marked with this tag?

- A. signaling
- B. voice
- C. video conference
- D. streaming video

Answer: D

NEW QUESTION 36

On which protocol and port combination does Cisco Prime Collaboration receive notifications (Traps and InformRequests) from several network devices in the Collaboration infrastructure for which it has requested notifications?

- A. UDP161
- B. TCP 161
- C. UDP 162
- D. TCP 80

Answer: C

NEW QUESTION 41

An administrator is trying to change the default LINECODE for a voice ISDN T1 PRI. Which command makes this change?

- A. linecode ami
- B. linecode b8zs
- C. linecode hdb3
- D. linecode esf

Answer: A

NEW QUESTION 45

Which location must be assigned to the SIP trunk to replicate enhanced location information via a SIP trunk?

- A. phantom
- B. replica
- C. hub_none
- D. shadow

Answer: D

NEW QUESTION 50

A collaboration engineer adds a voice gateway to Cisco UCM. The engineer creates a new gateway device in Cisco UCM. selects VG320 as the device type and selects MGCP as the protocol What must be done next to add the gateway to the Cisco UCM database?

- A. Select the DTMF relay type for the gateway.
- B. Select a device pool for the new gateway.
- C. Add the FQDN or hostname of the device.
- D. Configure the module in slot 0 of the new gateway.

Answer: C

NEW QUESTION 51

What is the major difference between the two possible Cisco IM and Presence high-availability modes?

- A. Balanced mode provides user load balancing and user failover in the event of an outag
- B. Active/standby mode provides an always on standbynode in the event of an outage, and it also provides load balancing.
- C. Balanced mode provides user load balancing and user failover only for manually generated failovers.Active/standby mode provides anunconfigured standby node in the event of an outage, but it does not provide load balancing.
- D. Balanced mode provides user load balancing and user failover in the event of an outag
- E. Active/standby mode provides an always on standbynode in the event of an outage, but it does not provide load balancing.
- F. Balanced mode does not provide user load balancing, but it provides user failover in the event of an outag
- G. Active/standby mode provides analways on standby node in the event of an outage, but it does not provide load balancing.

Answer: C

Explanation:

Balanced mode provides user load balancing and user failover in the event of an outage. Active/standby mode provides an always on standby node in the event of an outage, but it does not provide load balancing.

Here is a more detailed explanation of the two modes:

➤ **Balanced mode:** In balanced mode, the IM and Presence Service nodes are configured to work together to provide high availability. The nodes are configured in a redundancy group, and the system automatically balances the load of users across the nodes in the group. If one of the nodes fails, the system automatically fails over the users to the other nodes in the group.

➤ **Active/standby mode:** In active/standby mode, one of the IM and Presence Service nodes is designated as the active node, and the other nodes are designated as standby nodes. The active node handles all of the user traffic, and the standby nodes are only used if the active node fails. If the active node fails, the system automatically fails over to one of the standby nodes.

NEW QUESTION 53

Which two functions are provided by Cisco Expressway Series? (Choose two.)

- A. voice and video transcoding
- B. voice and video conferencing
- C. interworking of SIP and H.323
- D. intercluster extension mobility
- E. endpoint registration

Answer: AC

Explanation:

The Cisco Expressway Series provides the following functions:

- > Voice and video transcoding
- > Interworking of SIP and H.323
- > Firewall traversal
- > Session border controller (SBC) functionality
- > Endpoint registration
- > Call admission control (CAC)
- > Quality of service (QoS)
- > Security

The Cisco Expressway Series does not provide voice and video conferencing or intercluster extension mobility.

NEW QUESTION 58

What must be configured on a Cisco Unity Connection voice mailbox to access the mailbox from a secondary device?

- A. mobile user
- B. alternate names
- C. alternate extensions
- D. Attempt Forward routing rule

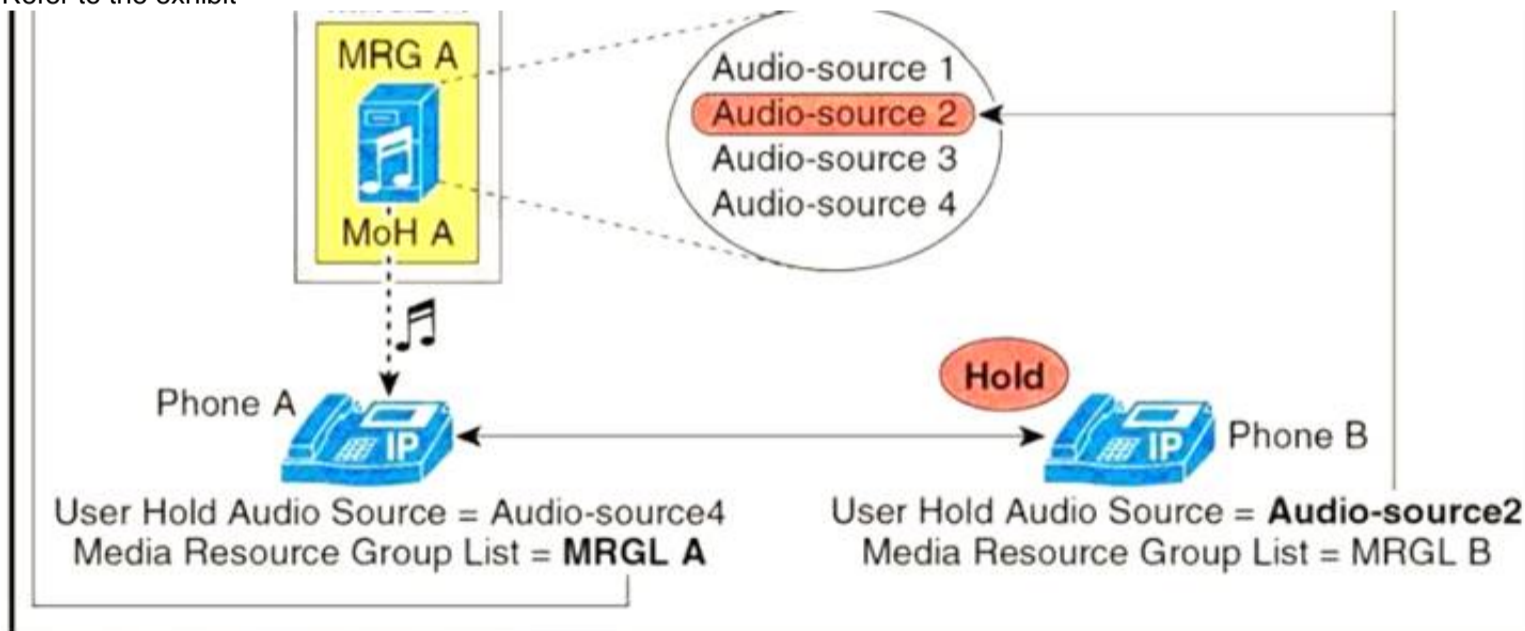
Answer: C

Explanation:

To access a Cisco Unity Connection voice mailbox from a secondary device, you must configure an alternate extension for the mailbox. This is a phone number that is different from the mailbox's primary extension. When you call the alternate extension, you will be prompted to enter the mailbox's PIN. Once you have entered the PIN, you will be able to access the mailbox just as you would if you were calling from the primary device.

NEW QUESTION 59

Refer to the exhibit



There is a call flow between Phone A and Phone B Phone B (holder) places Phone A (holder) on hold Which MRGL and Audio Source are played to Phone A?

- A. MRGL A and Audio Source 4
- B. MRGL B and Audio Source 4
- C. MRGL A and Audio Source 2
- D. MRGL B and Audio Source 2

Answer: C

NEW QUESTION 63

An engineer with ID012345678 must build an international dial plan in Cisco UCM. Which action is taken when building a variable-length route pattern?

- A. configure single route pattern for international calls
- B. set up all international route patterns to 0.!
- C. reduce the T302 timer to less than 4 seconds
- D. create a second route pattern followed by the # wildcard

Answer: D

Explanation:

When building a variable-length route pattern, you need to create a second route pattern followed by the # wildcard. This will allow the user to indicate the end of the number by dialing #. For example, if you want to create a route pattern for international calls, you would create a route pattern like this: 9.011!# This route pattern will match any number that starts with 9.011, followed by any number of digits, and then ends with #. The other options are incorrect because:

- Configuring a single route pattern for international calls will not allow the user to indicate the end of the number.
- Reducing the T302 timer to less than 4 seconds will not allow the user to indicate the end of the number.

NEW QUESTION 65

Endpoint A is attempting to call endpoint B. Endpoint A only supports G.711ulaw with a packetization rate of 20 ms, and endpoint B supports packetization rate of 30 ms for G.711ulaw. Which two media resources are allocated to normalize packetization rates through transrating? (Choose two.)

- A. software MTP on Cisco IOS Software
- B. software MTP on Cisco UCM
- C. software transcoder on Cisco UCM
- D. hardware transcoder on Cisco IOS Software
- E. hardware MTP on Cisco IOS Software

Answer: BE

NEW QUESTION 66

An administrator has been asked to implement toll fraud prevention in Cisco UCM Which tool is used to begin this process?

- A. Cisco UCM class of service
- B. Cisco Unified Mobility
- C. Cisco UCM Access Control Group restrictions
- D. Cisco Unified Real-Time Monitoring Tool

Answer: A

NEW QUESTION 67

To provide high-quality voice and take advantage of the full voice feature set, which two access layer switches provide support?

- A. Use multiple egress queues to provide priority queuing of RTP voice packet streams and the ability to classify or reclassify traffic and establish a network trust boundary.
- B. Use 802, 1Q trunking and 802.1p for proper treatment of Layer 2 CoS packet marking on ports with phones connected.
- C. Implement IP RTP header compression on the serial Interface to reduce the bandwidth required per voice call on point-to-point links.
- D. Deploy RSVP to improve VoIP QoS only where it can have a positive impact on quality and functionality where there is limited bandwidth and frequent network congestion.
- E. Map audio and video streams of video calls (AF41 and AF42) to a class-based queue with weighted random early detection.

Answer: AB

NEW QUESTION 68

A user dials 9011841234567 to reach Vietnam. Which steps send the call to the PSTN provider as 011841234567?

A)

in the Called Party Transformation Pattern Configuration section,
 configure the Pattern as 9.011841234567
 configure the Discard Digits as Predot

B)

in the Calling Party Transformation Patterns section,
 configure the Pattern as 9.011841234567
 configure the Discard Digits as Predot 10-10-Dialing

C)

in the Calling Party Transformation Patterns section,
 configure the Pattern as 9.011841234567
 configure the Discard Digits as Predot

D)

in the Called Party Transformation Pattern Configuration section,
 configure the Pattern as 9.011841234567
 configure the Discard Digits as Predot 10-10-Dialing

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: A

NEW QUESTION 70

An administrator uses the Cisco Unified Real-Time Monitoring Tool to investigate recent calls on a Cisco UCM cluster. The SIP trace for an on-net. direct-media

call shows two 180 Ringing and two 11 BYE messages. Why are there multiples of each message type in the trace?

- A. The source phone sends a 180 Ringing signal to the Cisco UC
- B. which sends a 180 Ringing signal to the destination phone
- C. The same process applies to 11 BYE messages.
- D. The source phone must signal to the destination phone that it is ringing, and the destination phone signals back with a 180 Ringing message
- E. The same process applies to 11 BYE messages.
- F. The calls have an MTP in the call path due to different codec support
- G. The calls are subsequently split into two call legs.
- H. The destination phone signals back to the Cisco UCM that it is ringing, and the Cisco UCM signals back to the source phone.

Answer: A

NEW QUESTION 71

Which configuration on Cisco UCM is required for SIP MWI to work?

- A. Assign an MWI extension on the mailbox.
- B. The line partition must be inside the inbound CSS assigned to the CUC SIP trunk.
- C. The line partition must be inside the rerouting CSS assigned to the Cisco Unity Connection SIP trunk.
- D. Set the "Enable message waiting indicator" on the port group.

Answer: B

Explanation:

The line partition must be inside the inbound CSS assigned to the CUC SIP trunk. This ensures that the SIP MWI messages are sent to the correct destination. The other options are incorrect because:

- Assigning an MWI extension on the mailbox is not required for SIP MWI to work.
- The line partition does not need to be inside the rerouting CSS assigned to the Cisco Unity Connection SIP trunk.
- Setting the "Enable message waiting indicator" on the port group is not required for SIP MWI to work.

NEW QUESTION 74

Why would we not include an end user's PC device in a QoS trust boundary?

- A. The end user could incorrectly tag their traffic to advertise their PC as a default gateway.
- B. The end user could incorrectly tag their traffic to bypass firewalls.
- C. There is no reason not to include an end user's PC device in a QoS trust boundary.
- D. The end user may incorrectly tag their traffic to be prioritized over other network traffic.

Answer: D

NEW QUESTION 79

An engineer is notified that the Cisco TelePresence MX800 that is registered in Cisco Unified communications Manager shows an empty panel, and the Touch 10 shows a corresponding icon with no action when pressed. Where does the engineer go to remove the inactive custom panel?

- A. The phone configuration page in CUCM Administration
- B. The SIP Trunk security profile page in CUCM Administration
- C. The software Upgrades page in CUCM OS Administration
- D. The In-Room control Editor on the webpage of the MX800

Answer: D

NEW QUESTION 84

An engineer must deploy the Cisco Webex app to a Windows Virtual Desktop Infrastructure environment that has a roaming database named spark roaming_store stored in a user's AppData\Roaming directory. Which two command line arguments must be used when running the installer? (Choose two.)

- A. ALLUSERS=0
- B. ENABLEVDI=1
- C. ALLUSERS=1
- D. ENABLEVDI=2
- E. ROAMINGENABLED=1

Answer: BE

Explanation:

The Cisco Webex app can be installed on a Windows Virtual Desktop Infrastructure (VDI) environment by using the following command-line arguments:

- ENABLEVDI=1 - This argument enables VDI mode for the Webex app.
- ROAMINGENABLED=1 - This argument enables roaming for the Webex app.

The ALLUSERS argument is not required when installing the Webex app on a VDI environment. The ENABLEVDI argument must be set to 1, and the ROAMINGENABLED argument must be set to 1.

The following is an example of the command that can be used to install the Webex app on a VDI environment:

Code snippet

```
msiexec /i WebexApp.msi ENABLEVDI=1 ROAMINGENABLED=1
```

NEW QUESTION 86

Refer to the exhibit.

<https://i.postimg.cc/C57TkczG/image.png>

```
v=0
o=Cisco-SIPUA 13439 0 IN IP4 10.10.10.10
s=SIP Call
b=AS:4064
t=0 0
m=audio 0 RTP/AVP 114 9 124 113 115 0 8 116 18 101
c=IN IP4 10.10.10.10
b=TIAS:64000
a=rtpmap:114 opus/48000/2
a=fmtp:114 maxplaybackrate=16000;sprop-
maxcapture=16000;maxaveragebitrate=64000;stereo=0;sprop-stereo=0;usedtx=0
a=rtpmap:9 G722/8000
a=rtpmap:124 ISAC/16000
a=rtpmap:113 AMR-WB/16000
a=fmtp:113 octet-align=0;mode-change-capability=2
a=rtpmap:115 AMR-WB/16000
a=fmtp:115 octet-align=1;mode-change-capability=2
a=rtpmap:0 PCMU/8000
a=rtpmap:8 PCMA/8000
a=rtpmap:116 iLBC/8000
a=fmtp:116 mode=20
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=yes
```

A call is failing to establish between two SIP Devices The called device answers with these SOP Which SOP parameter causes issue?

- A. The calling device did not offer aptime value
- B. The media stream is set to send only
- C. The payload for G.711ulaw must be 18.
- D. The RTP port is set to 0.

Answer: D

Explanation:

The RTP port is used to send and receive media packets during a call. If the RTP port is set to 0, the called device will not be able to send or receive media packets, and the call will fail.

The other options are not correct because:

- A. The calling device did not offer aptime value: Theptime value is used to specify the amount of time between each media packet. If the calling device does not offer aptime value, the called device will use the default value of 20 milliseconds.
- B. The media stream is set to sendonly: The media stream is set to sendonly when the called device is only able to send media packets, and not receive them. This is not a problem, and the call will still succeed.
- C. The payload for G.711ulaw must be 18: The payload for G.711ulaw is the type of media packet that is used. The payload must be set to 18 for G.711ulaw, but this is not a problem, and the call will still succeed.

NEW QUESTION 90

A SIP phone has been configured in the system with MAC address 0030.96D2.D5CB. The phone retrieves the configuration file from the Cisco UCM. Which naming format is the file that is downloaded?

- A. SIP003096D2D5CB.cnf.xml
- B. SEP003096D2D5CB.cnf.xml
- C. SEP003096D2D5CB.cnf
- D. SIP003096D2D5CB.cnf

Answer: B

NEW QUESTION 92

An engineer wants to manually deploy a CISCO Webex DX80 Video endpoint to a remote user. Which type of provisioning is configured on the endpoint?

- A. Cisco Unified Border Element
- B. Cisco Unity Connection
- C. Cisco Meeting Server
- D. Edge

Answer: D

Explanation:

The Cisco Webex DX80 Video endpoint can be provisioned in two ways:

- Automatically, using the Cisco Unified Communications Manager (CUCM) or Cisco Video Communication Server (VCS)
- Manually, using the Edge provisioning mode

The Edge provisioning mode is used when the endpoint is not connected to the CUCM or VCS. In this mode, the endpoint is configured with the necessary settings, such as the IP address, SIP/H.323 parameters, and time and date.

The Cisco Unified Border Element (Cisco UBE) is a network element that provides security and call control for IP telephony networks. The Cisco Unity Connection

is a unified messaging system that provides voicemail, email, and fax services. The Cisco Meeting Server is a video conferencing system that provides high-quality video and audio conferencing.

NEW QUESTION 93

Where in Cisco UCM are codec negotiations configured for endpoints?

- A. under device profiles in device settings
- B. in in-service parameters
- C. under regions using preference lists
- D. in enterprise parameters

Answer: C

NEW QUESTION 94

An administrator is in the process of moving Cisco Unity Connection mailboxes between mailbox stores. The administrator notices that some mailboxes have active Message Waiting Indicators. What happens to these mailboxes when they are moved?

- A. The move will fail if MWI status is active.
- B. The MWI status is retained after a mailbox is moved from one store to another.
- C. If the source and target mailbox store are not disabled, MWI status is not retained.
- D. Moving the mailboxes from one store to another fails if MWI is turned on.

Answer: B

NEW QUESTION 96

What are two functions of Cisco Expressway in the Collaboration Edge? (Choose two.)

- A. Expressway-C provides encryption (or Mobile and Remote Access but not (or business-to-business communications.
- B. The Expressway-C and Expressway-E pair can enable connectivity from the corporate network to the PSTN via a T1/E1 trunk.
- C. The Expressway-C and Expressway-E pair can interconnect H.323-to-SIP calls for voice.
- D. Expressway-E provides a VPN entry point for Cisco IP phones with a Cisco AnyConnect client using authentication based on certificates.
- E. Expressway-E provides a perimeter network that separates the enterprise network from the Internet.

Answer: CE

NEW QUESTION 99

A network administrator deleted a user from the LDAP directory of a company. The end user shows as Inactive LDAP Synchronized User in Cisco UCM. Which step is next to remove this user from Cisco UCM?

- A. Delete the user directly from Cisco UCM.
- B. Wait 24 hours for the garbage collector to remove the user.
- C. Restart the Dirsync service after the user is deleted from LDAP directory.
- D. Execute a manual sync to refresh the local database and delete the end user.

Answer: B

NEW QUESTION 101

What is required for Cisco UCM to accept SIP calls with a URI in the format of 'sip:2001@cucmpub.cisco.com'?

- A. Define Cluster Fully Qualified Domain Name under Servers in Cisco UCM.
- B. Change the Destination Address to a Fully Qualified Domain Name on the SIP trunk.
- C. Define Cluster Fully Qualified Domain Name in Enterprise Parameters.
- D. Set the SIPS URI Handling to True in CallManager Service Parameters.

Answer: C

NEW QUESTION 104

A company deploys centralized cisco ucm architecture for a hub location and two remote sites.

*The company has only one ITSP connection at the hub connection, and ITSP supports only G.711 calls

*Remote site A has a 1-Gbps fiber connection to the hub connection and calls to and from remote side A use G.711 codec

*Remote site B has a 1 T1 connection to the hub location and calls to and from remote site B use G.729 codec Based on the provided guidance, a Cisco voice engineer must design media resource management for the customer What is the method that needs to be followed?

- A. configure the hardware transcoder on the site B router
- B. configure the hardware transcoder on the site A router
- C. configure the hardware transcoder on the hub location router
- D. configure the software transcoder on Cisco UCM to support voice calls to and from both remote sites

Answer: C

NEW QUESTION 109

Refer to the exhibit.

```
rule 1 /^\\(0[25]\\.\\.\\)\-\\(\\.\\.\\.\\)\-\\(\\.\\.\\.\\$\\)/ /\1\2\3/
```

The translation rule is configured on the voice gateway to translate DNIS. What is the outcome if the gateway receives 0255-343-1234 as DNIS?

- A. The translation rule is not matched because DNIS does not end with a "\$".
- B. The translation rule is matched and the translated number is 02553431234.
- C. The translation rule is matched and the translated number is 025553431234.
- D. The translation rule is not matched because DNIS contains "-".

Answer: B

NEW QUESTION 112

SIP proxies have operations defined in RFC 3261 and supporting extensions. Though no IETF RFC completely defines how SBCs must function. SBCs evolved over the years.

Which two operations demonstrate the high-level differences between SBCs and SIP proxies? (Choose two.)

- A. Stateful proxies are context-aware and can terminate communication sessions by themselves
- B. SIP proxies add a Via header and optionally a Record-Route header, and the rest of the headers are left untouched
- C. SBCs can modify headers such as To, From, Contact, and Call-ID. It can introduce new headers into the SIP message
- D. SBCs are capable of interworking completely different protocols to set up, modify, and tear down communication session
- E. It includes SIP, H.323, and MGCP protocols
- F. SIP proxies are SDP-aware and can change the SDP bodies

Answer: BD

NEW QUESTION 113

Which actions required for a firewall configuration on a Mobile and Remote Access through Cisco Expressway deployment?

- A. The traversal zone on Expressway-c points to Expressway-e through the peer address field on the traversal zone, which specifies the Expressway-e server address
- B. For dual NIC deployments, set the Expressway-e address using an FQDN that resolves the IP address of the internal interface
- C. The external firewall must allow these inbound connections to Expressway: SIP: TCP 5061; HTTPS: TCP 8443; XMPP TCP 5222; media: UDP 36002 to 59999
- D. Do not use a shared address for Expressway-e and Expressway-c, as the firewall cannot distinguish between the
- E. If static NAT for IP addressing on Expressway-e is used, ensure that any NAT operation on expressway-c does not resolve the same traffic IP address
- F. Shared NAT IS not supported
- G. The internal firewall must allow these inbound and outbound connections between expressway - c and Expressway-e :sip;HTTPS(tunneled over SSH between C and E.TCP 2222: TCP 7001: Traversal Media: UDP 2776 to 2777(or 36000 to 36011 for large VM/appliance);XMPP:TCP 7400

Answer: B

NEW QUESTION 118

An administrator must make a pattern to route calls to two different destinations john.doe@company.com and jane.doe@company.com. Which type of patterns are needed in the Cisco UCM, and what must the pattern look like?

- A. A SIP route pattern that looks like the *@company.com
- B. A SIP route pattern that looks like this company.com
- C. A regular route pattern with URI feature enable in the configuration page
- D. The pattern must look like this: (*@company.com)
- E. A regular route pattern with URI feature enable in the configuration page
- F. The pattern must look like this: MATCH(*@company.com)

Answer: C

NEW QUESTION 119

Which Webex Calling dial plan settings restrict a user from placing a particular outbound call type?

- A. Block
- B. Transfer to Number
- C. Reject
- D. Restrict

Answer: D

Explanation:

The Restrict setting in the Webex Calling dial plan prevents users from placing certain types of outbound calls. For example, you can use the Restrict setting to prevent users from making international calls or calls to premium-rate numbers.

The Block setting in the Webex Calling dial plan prevents users from placing any outbound calls. The Transfer to Number setting in the Webex Calling dial plan transfers all outbound calls to a specified number. The Reject setting in the Webex Calling dial plan rejects all outbound calls.

Here is a table summarizing the different dial plan settings and their effects:

Dial Plan Setting Effect

Block

Prevents users from placing any outbound calls.

Transfer to Number

Transfers all outbound calls to a specified number.

Reject

Rejects all outbound calls.

Restrict

Prevents users from placing certain types of outbound calls.

NEW QUESTION 124

An engineer must manually provision a Cisco IP Phone 8845 using SIP. Which two fields must be configured for a successful provision? (Choose two.)

- A. media resources group list

- B. CSS
- C. location
- D. device security profile
- E. SIP profile

Answer: DE

NEW QUESTION 129

An engineer must configure DTMF relay on a Cisco Unified Border Element by using RFC2833 as the preferred relay mechanism and KPML as the next preferred relay mechanism. The engineer logs in to the CUBE and enters the dial-peer configuration level. Which command should be run at dial-peer configuration level?

- A. dtmf-relay sip-kvml rtp-nte
- B. dtmf-relay rtp-nte sip-kpml
- C. dtmf-relay sip-kpml rtp-inband
- D. dtmf-relay rtp-inband sip-kvml

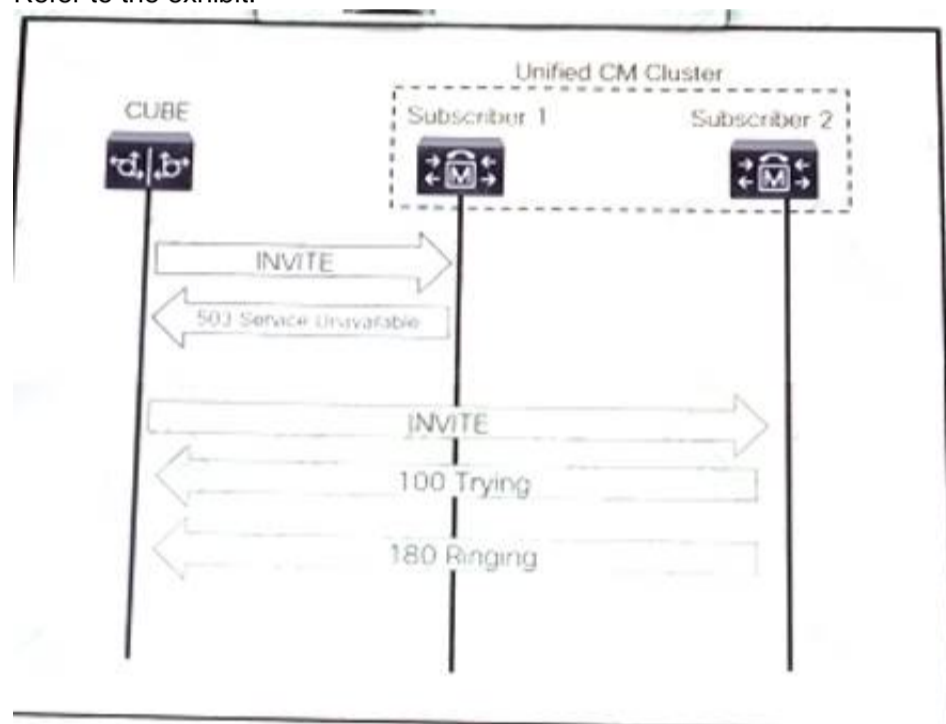
Answer: B

Explanation:

The dtmf-relay command is used to configure DTMF relay on a Cisco Unified Border Element. The rtp-nte option specifies that RFC2833 is the preferred relay mechanism, and the sip-kpml option specifies that KPML is the next preferred relay mechanism.

NEW QUESTION 132

Refer to the exhibit.



Cisco Unified element is attempting to establish a call with Subscribers1, but the call fails. Cisco Unified Border Element then retries the same call with Subscribers2, and the call proceeds normally. Which action resolves the issue?

- A. Verify that the correct calling search space is selected for the inbound Calls section
- B. Verify that the run on all active United CM Nodes checkbox is enabled
- C. Verify that the Significant Digits field for inbound Calls is set to All.
- D. Verify that the PSTN Access checkbox is enabled.

Answer: B

NEW QUESTION 133

Refer to the exhibit.

```

Bearer Capability i = 0x8090A2
  Standard = CCITT
  Transfer Capability = Speech
  Transfer Mode = Circuit
  Transfer Rate = 64 kbit/s
Channel ID i = 0xA98388
  Exclusive, Channel 8
Calling Party Number i = 0x2181, '5125551212'
  Plan: ISDN, Type: National
Called Party Number i = 0xA1, '2145551212'
  Plan: ISDN, Type: National
Mar 1 02:35:37: ISDN Se0/1/1:23 Q931: RX <- CALL_PROC pd = 8 callref = 0x809A
Channel ID i = 0xA98388
  Exclusive, Channel 8

interface Serial0/1/1:23
description PRI Circuit to R1
no ip address
encapsulation hdlc
isdn switch-type primary-ni
isdn protocol-emulate network
isdn incoming-voice voice
no cdp enable
  
```

An engineer is troubleshooting why PSTN phones are not receiving the caller's name when called from a remote Cisco UCM site. An ISDN PRI connection is being used to reach the PSTN. What must the administrator select to resolve the issue?

- A. isdn supp-service name calling
- B. isdn outgoing display-ie
- C. isdn enable did
- D. isdn send display le

Answer: B

NEW QUESTION 138

A collaboration engineer configures Global Dial Plan Replication for multiple Cisco UCM clusters. The local cluster acts as the hub cluster, and the remaining clusters act as spoke clusters. Which service must the engineer configure on the local cluster?

- A. Intercluster Lookup Service
- B. Location Conveyance on intercluster SIP trunks
- C. Intra-Cluster Communication Signaling
- D. Mobility Cross Cluster

Answer: A

NEW QUESTION 141

An engineer configures local route group names to simplify a dial plan. Where does the engineer set the route groups according to the local route group names that are configured?

- A. route list
- B. device pool
- C. CSS
- D. route pattern

Answer: B

NEW QUESTION 143

Which characteristic of distributed class-based weighted fair queueing addresses jitter prevention?

- A. It provides additional granularity by allowing a user to create classes
- B. It minimizes jitter by implementing a priority queue for voice traffic
- C. It uses a priority queue for voice traffic to avoid jitter.
- D. It provides additional granularity by allowing a user to define custom class

Answer: B

NEW QUESTION 146

Refer to the exhibit.

```
ROUTER-1(config)# policy-map LLQ_POLICY
ROUTER-1(config-pmap)# class VOICE
ROUTER-1(config-pmap-c)# bandwidth 170
ROUTER-1(config-pmap-c)# exit
ROUTER-1(config-pmap)# class VIDEO
ROUTER-1(config-pmap-c)# bandwidth remaining percent 30
ROUTER-1(config-pmap-c)# exit
ROUTER-1(config-pmap)# exit
```

An engineer must modify the existing QoS policy-map statement to implement LLQ for voice traffic. Which change must the engineer make in the configuration?

- A. bandwidth 170 to reserve 170
- B. bandwidth 170 to LL1 170
- C. bandwidth 170 to priority 170
- D. bandwidth 170 to percent 170

Answer: C

NEW QUESTION 147

What is a characteristic of a SIP endpoint configured in Cisco UCM with 'Use Trusted Relay Point' set to 'On'?

- A. It creates a trust relationship with the called party.
- B. It enables the Use Trusted Relay Point setting from the associated common device configuration.
- C. It enables Cisco UCM to insert an MTP or transcoder designated as a TRP.
- D. If TRP is allocated and MTP is also required for the endpoint
- E. calls fail.

Answer: C

NEW QUESTION 151

A collaboration engineer troubleshoots issues with a Cisco IP Phone 7800 Series. The IPv4 address of the phone is reachable via ICMP and HTTP, and the phone is registered to Cisco UCM. However, the engineer cannot reach the CU of the phone. Which two actions in Cisco UCM resolve the issue? (Choose two)

- A. Enable SSH Access under Product Specific Configuration Layout in Cisco UCM
- B. Disable Web Access under Product Specific Configuration Layout in Cisco UCM
- C. Set a username and password under Secure Shell information in Cisco UCM
- D. Enable Settings Access under Product Specific Configuration Layout in Cisco UCM
- E. Enable FIPS Mode under Product Specific Configuration Layout in Cisco UCM

Answer: AB

NEW QUESTION 155

Exhibit.

```
admin:utils ntp status
```

```
ntpd (pid 14550) is running...
```

| remote | refid | st | t | when | poll | reach | delay |
|--------------|---------------|----|---|------|------|-------|--------------|
| offset | jitter | | | | | | |
| ===== | | | | | | | |
| *192.168.1.1 | 17.253.14.125 | 2 | u | 39 | 64 | 3 | 0.456 -0.236 |
| 0.116 | | | | | | | |
| *192.168.1.2 | 17.253.14.125 | 2 | u | 38 | 64 | 3 | 0.817 -0.695 |
| 0.395 | | | | | | | |

Refer the exhibit. A collaboration engineer needs to replace the original, single NTP server that was configured during the initial install of a Cisco UCM server. What is the first step to accomplish this task?

- A. Restart the NTP service on Cisco UCM
- B. Delete the original NTP server from Cisco UCM
- C. Stop the NTP service on Cisco UCM
- D. Enable NTP authentication for the new NTP server on Cisco UCM

Answer: B

NEW QUESTION 160

An engineer encounters third-party devices that do not support Cisco Discovery Protocol. What must be configured on the network to allow device discovery?

- A. LLDP
- B. TFTP
- C. LACP
- D. SNMP

Answer: A

Explanation:

LLDP (Link Layer Discovery Protocol) is a vendor-neutral network discovery protocol that is used to discover the topology of a network. LLDP is similar to CDP (Cisco Discovery Protocol), but it is not proprietary to Cisco. LLDP is supported by a wide range of network devices, including switches, routers, and firewalls. To configure LLDP on a network, you must enable LLDP on the devices that you want to discover. You can then use a network management tool, such as Cisco Network Assistant, to view the topology of the network.

The other options are incorrect. TFTP (Trivial File Transfer Protocol) is a network protocol that is used to transfer files between devices. LACP (Link Aggregation Control Protocol) is a network protocol that is used to aggregate multiple network links into a single logical link. SNMP (Simple Network Management Protocol) is a network protocol that is used to manage network devices.

NEW QUESTION 163

An administrator works with an ISDN PRI that is connected to a third-party PBX. The ISDN link does not come up. and the administrator finds that the third-party PBX uses the OSIG signaling method. Which command enables the Cisco IOS Gateway to use QSIG signaling on the ISDN link?

- A. isdn incoming-voice voice
- B. isdn switch-type basic-ni
- C. isdn switch-type basic-qsig
- D. isdn switch-type primary-qsig

Answer: D

NEW QUESTION 165

Refer to the exhibit.

```
INVITE sip:1@10.10.10.219;user=phone SIP/2.0
Via: SIP/2.0/TCP 10.10.10.84:50083;branch=z9hG4bK471df613
From: "1234 - My Phone" <sip:1234@10.10.10.219>;tag=381c1aba7a78002c558eda31-12b8af63
To: <sip:1@10.10.10.219>
Call-ID: 381c1aba-7a78000d-4ca6894a-41dd3e0f@10.10.10.84
Max-Forwards: 70
CSeq: 101 INVITE
Contact: <sip:1234@10.10.10.84:50083;transport=tcp>
Allow: ACK,BYE,CANCEL,INVITE,NOTIFY,OPTIONS,REFER,REGISTER,UPDATE,SUBSCRIBE,INFO
Allow-Events: kpml,dialog
Content-Type: application/sdp
Content-Length: 658

v=0
o=Cisco-SIPUA 26529 0 IN IP4 10.10.10.84
s=SIP Call
b=AS:4064
t=0 0
m=audio 32136 RTP/AVP 114 9 124 113 115 0 8 116 18
c=IN IP4 10.10.10.84
b=TIAS:64000
a=rtpmap:114 opus/48000/2
a=fmtp:114
maxplaybackrate=16000;sprop-maxcapture=16000;maxaveragebitrate=64000;stereo=0;sprop-
stereo=0;usedtx=0
```

When a UC Administrator is troubleshooting DTMF negotiated by this SIP INVITE, which two messages are examined next to further troubleshoot the issue? (Choose two.)

- A. REGISTER
- B. SUBSCRIBE
- C. PRACK
- D. NOTIFY
- E. UPDATE

Answer: BD

NEW QUESTION 170

An end user at a remote site is trying to initiate an Ad Hoc conference call to an end user at the main site. The conference bridge is configured to support G.711. The remote user's phone only supports G.729. The remote end user receives an error message on the phone: "Cannot Complete Conference Call." What is the cause of the issue?

- A. The remote phone does not have the conference feature assigned.
- B. A software conference bridge is not assigned.

- C. A Media Termination Point is missing.
- D. The transcoder resource is missing.

Answer: D

NEW QUESTION 172

Which two recommendations are made to optimize Cisco UCM configuration to reduce the number of toll fraud incidents in an organization? (Choose two.)

- A. Classify all route patterns as on-net and prohibit on-net to on-net call transfers in Cisco UCM service parameters.
- B. Classify all route patterns as on-net or off-net and prohibit off-net to off-net call transfers in Cisco UCM service parameters.
- C. Classify all route patterns as off-net and prohibit off-net to off-net call transfers in Cisco UCM service parameters.
- D. Inbound CSS on any gateway typically should have access to internal destinations and PSTN destinations.
- E. Inbound CSS on any gateway typically should have access to internal destinations only and not PSTN destinations.

Answer: BE

NEW QUESTION 177

A Cisco UCM administrator wants to enable the Self-Provisioning feature for end users. Which two prerequisites must be met first? (Choose two.)

- A. End users must have a secondary extension.
- B. Cisco Extended Functions service must be running
- C. End users must belong to Standard CCM Admin Users group, the Standard CCM End Users group, and the Standard CCM Self-Provisioning group.
- D. End users must have a primary extension.
- E. End users must be associated to a user profile or feature group template that includes a universal line template and universal device template.

Answer: DE

NEW QUESTION 179

Where is Directory Connector hosted in a Cisco Webex Hybrid Services deployment?

- A. on a server in the Webex Data Center
- B. on a dedicated on-premises server
- C. on a Cisco Expressway-C connector host server
- D. on an on-premises Microsoft Active Directory server

Answer: B

Explanation:

The Cisco Directory Connector is a software application that is installed on a dedicated on-premises server. It synchronizes user identities between the on-premises directory and the Cisco Webex cloud.

NEW QUESTION 181

An administrator is developing an 8-class QoS baseline model. The CS3 standards-based marking recommendation is used for which type of class?

- A. Scavenger
- B. best effort
- C. voice
- D. call signaling

Answer: A

NEW QUESTION 183

A company has an excessive number of call transfers to local and long-distance PSTN from Cisco Unity Connection voicemail. Which action in the Cisco Unity Connection restriction table resolves this issue?

- A. Block PSTN patterns on Default Transfe
- B. Default Outdia
- C. and Default System Transfer.
- D. Implement password complexity on voicemail boxes to prevent accounts from being compromised.
- E. Create a custom restriction table ?????????? and block it.
- F. Create a custom restriction table *****and block it.

Answer: A

NEW QUESTION 187

Refer to the exhibit.

```
isdn switch-type primary-ni
controller t1 0/1/0
framing esf
linecode b8zs
pri-group timeslots 1-10
```

An engineer configures ISDN on a voice gateway. The provider confirms that the PRI is configured with 10 channels the engineer ordered and is working from the provider side, but the engineer cannot get a B-channel to carry voice. The rest of the configuration for the serial interface and voice network is functioning correctly. Which actions must be taken to carry voice?

- A. The engineer must activate the controller card on the voice gateway before configuring the device.

- B. The engineer used a T1 interface but must use an E1 interface.
 C. The pri-group timeslots command must be 0-9 for the 10 channels because all values on a router start with 0.
 D. The engineer must manually revert the order of using the channels.

Answer: A

NEW QUESTION 192

Refer to the exhibit.

The exhibit shows a Cisco IOS configuration window for Outbound Calls and Caller Information. The Outbound Calls section includes the following settings:

- Called Party Transformation CSS: < None >
- ☒ Use Device Pool Called Party Transformation CSS
- Calling Party Transformation CSS: < None >
- ☒ Use Device Pool Calling Party Transformation CSS
- Calling Party Selection*: Originator
- Calling Line ID Presentation*: Default
- Calling Name Presentation*: Default
- Calling and Connected Party Info Format*: Deliver DN only in connected party
- ☐ Redirecting Diversion Header Delivery - Outbound
- Redirecting Party Transformation CSS: < None >
- ☒ Use Device Pool Redirecting Party Transformation CSS

The Caller Information section includes the following settings:

- Caller ID DN: [Empty field]
- Caller Name: [Empty field]
- ☐ Maintain Original Caller ID DN and Caller Name in Identity Headers

The exhibit continues the Cisco IOS configuration window for Outbound Calls and Caller Information. The Outbound Calls section includes the following settings:

- ☒ Use Device Pool Calling Party Transformation CSS
- Calling Party Selection*: Originator
- Calling Line ID Presentation*: Default
- Calling Name Presentation*: Default
- Calling and Connected Party Info Format*: Deliver DN only in connected party
- ☐ Redirecting Diversion Header Delivery - Outbound
- Redirecting Party Transformation CSS: < None >
- ☒ Use Device Pool Redirecting Party Transformation CSS

The Caller Information section includes the following settings:

- Caller ID DN: [Empty field]
- Caller Name: [Empty field]
- ☐ Maintain Original Caller ID DN and Caller Name in Identity Headers

Unanswered calls do not reach the voicemail associated with the phones. Instead, callers receive the default greeting. Which action fixes the configuration?

- A. Reboot Cisco Unity Connection.
 B. Check the box "Redirecting Diversion Header Delivery - Outbound", then reset the trunk.
 C. Check the box 'Redirecting Diversion Header Delivery - Outbound'.
 D. Review the conversation manager logs on Cisco Unity Connection.

Answer: B

NEW QUESTION 193

Which QoS marking is used when an administrator configures voice call signaling?

- A. AF41
 B. CS3
 C. CS4
 D. EF

Answer: B

NEW QUESTION 195

Refer to the exhibit.

Region Configuration

Save Delete Reset Apply Config Add New

Region Information

Name * Dallas-REG

Region Relationships

| Region | Audio Codec Preference List | Maximum Audio Bit Rate | Maximum Session Bit Rate for Video Calls |
|-----------------------------|---|------------------------|--|
| SanJose-REG | Use System Default (Factory Default low loss) | 24 kbps (AMR-WB) | Use System Default (384 kbps) |
| NOTE: Regions not displayed | Use System Default | Use System Default | Use System Default |

Modify Relationship to other Regions

| Regions | Audio Codec Preference List | Maximum Audio Bit Rate | Maximum Session Bit Rate for Video Calls |
|--|-----------------------------|------------------------|--|
| Austin-REG Dallas-REG Default SanJose-REG | Keep Current Setting | Keep Current Setting | Keep Current Setting |

Which codec should an engineer select for a call made between "Dallas-REG" & "Austin-REG"?

- A. MP4A-LATM
- B. G.711
- C. OPUS
- D. G.729

Answer: D

Explanation:

The codec preference list for the "Dallas-REG" region is "Factory Default low loss". This list includes the following codecs in order of preference:

- > G.729
- > G.711
- > OPUS
- > MP4A-LATM

The codec preference list for the "Austin-REG" region is "Factory Default low loss". This list includes the following codecs in order of preference:

- > G.729
- > G.711
- > OPUS
- > MP4A-LATM

Since both regions have the same codec preference list, the codec that will be used for a call made between "Dallas-REG" and "Austin-REG" is G.729.

G.729 is a narrowband speech codec that was developed by the ITU-T in 1988. It is a low-bitrate codec that provides good quality speech at a bitrate of 8 kbps.

G.729 is widely used in VoIP applications and is the default codec for many VoIP systems.

G.711 is a wideband speech codec that was developed by the ITU-T in 1972. It is a high-bitrate codec that provides excellent quality speech at a bitrate of 64 kbps. G.711 is not as widely used as G.729 due to its high bitrate requirements.

OPUS is a lossy audio codec that was developed by the IETF in 2012. It is a low-bitrate codec that provides good quality speech at a bitrate of 6 kbps. OPUS is widely used in VoIP applications and is the default codec for many VoIP systems.

MP4A-LATM is a lossy audio codec that was developed by the IETF in 1999. It is a high-bitrate codec that provides excellent quality speech at a bitrate of 24 kbps. MP4A-LATM is not as widely used as G.729 or OPUS due to its high bitrate requirements.

NEW QUESTION 200

Which two steps should be taken to provision a phone after the Self-Provisioning feature was configured for end users? (Choose two.)

- A. Ask the Cisco UCM administrator to associate the phone to an end user.
- B. Plug the phone into the network.
- C. Dial the hunt pilot extension and associate the phone to an end user
- D. Dial the self-provisioning IVR extension and associate the phone to an end user.
- E. Enter settings menu on the phone and press *,*,# (star, star, pound).

Answer: BD

NEW QUESTION 203

An administrator must implement toll fraud prevention on Cisco UCM using these parameters:

- Enable Forced Authorization Code 112211.
- Set an authorization level of 3 for the route pattern 8005551212.
- Require no access code to dial 10-digit numbers. How must the route pattern be implemented?

- A. Pattern = 1122113.8005551212
- B. Pattern = 8005551212.1122113
- C. Pattern = 8005xxxxxx
- D. Pattern = 3.800xxxxxxx

Answer: A

Explanation:

To implement toll fraud prevention on Cisco UCM, an administrator can use the following parameters:

- Enable Forced Authorization Code 112211.
- Set an authorization level of 3 for the route pattern 8005551212.
- Require no access code to dial 10-digit numbers.

The route pattern must be implemented as follows: Pattern = 1122113.8005551212

This will require users to enter the authorization code 112211 followed by the number 8005551212 to dial this number. The authorization level of 3 will prevent users from transferring calls to this number.

NEW QUESTION 207

An administrator troubleshoots call flows and suspects that there are issues with the dial plan. Which tool enables a quick analysis of the dial plan and provides call flows of dialed digits?

- A. Cisco Dial Plan Analyzer
- B. Dial Plan Analyzer
- C. Digit Analysis Analyzer
- D. Dialed Number Analyzer

Answer: D

NEW QUESTION 212

Refer to the exhibit.

```
!
voice service voip
  ip address trusted list
    ipv4 192.168.100.101
    ipv4 192.168.101.0 255.255.255.128
!
dial-peer voice 1 voip
  destination-pattern +T
  session protocol sipv2
  session target ipv4:192.168.102.102
  dtmf-relay rtp-nte
  codec g711ulaw
  no vad
!
```

When a call is received on Cisco Unified Border Element, from which IP does it allow a connection?

- A. 192.168.100.103
- B. 192.168.102.102
- C. 192.168.100.102
- D. 192.168.101.201

Answer: B

NEW QUESTION 217

Which two technical reasons make QoS a necessity in a video deployment? (Choose Two)

- A. Low response time between endpoints
- B. Provisioned bandwidth of the link
- C. Variable bit rate of the video stream
- D. Bursly behavior of video traffic

Answer: CD

NEW QUESTION 221

What is the default TCP port for SIP OAuth mode in Cisco UCM?

- A. 5011
- B. 3174
- C. 8443
- D. 5090

Answer: D

Explanation:

The Cisco Unified Communications Manager (CUCM) uses SIP Phone OAuth Port (5090) to listen for SIP line registration from Jabber OnPremise devices over

TLS. However, CUCM uses SIP Mobile Remote Access Port (default 5091) to listen for SIP line registrations from Jabber over Expressway through mTLS. Both of these ports are configurable.

NEW QUESTION 225

Where is urgent priority enabled to bypass the T302 timer?

- A. route partition
- B. transformation pattern
- C. directory number
- D. CTI port

Answer: C

Explanation:

Urgent priority is enabled on the directory number configuration page. This allows the call to be routed at once to the fully qualified DN without any necessity to wait for inter-digit-timeout. If the Urgent Priority checkbox is disabled and you have overlap patterns configured, then CUCM waits for the user to dial further digits. The other options are incorrect because:

- Route partitions are used to group route patterns and route lists.
- Transformation patterns are used to convert dialed digits into a different format.
- CTI ports are used to connect Cisco Unified Communications Manager to third-party applications. <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callman>

NEW QUESTION 229

The IP phones at a customer site do not pick an IP address from the DHCP. An engineer must temporarily disable LLDP on all ports of the switch to leave only CDP. Which two commands accomplish this task? (Choose two.)

- A. Switch# copy running-config startup-config
- B. Switch(config)# no lldp run
- C. Switch# configure terminal
- D. Switch(config)# interface GigabitEthernet1/0/1
- E. Switch(config)# no lldp transmit

Answer: BC

NEW QUESTION 230

Why does Cisco UCM use DNS?

- A. It provides certificate-based security for media
- B. It resolves FQDN to IP address resolution for trunks
- C. it connects endpoints to single sign-on services.
- D. It provides SRV resolution to the endpoints registered

Answer: D

NEW QUESTION 233

Which DSCP marking is represented as 101110 in an IP header?

- A. EF
- B. CS3
- C. AF41
- D. AF31

Answer: A

NEW QUESTION 236

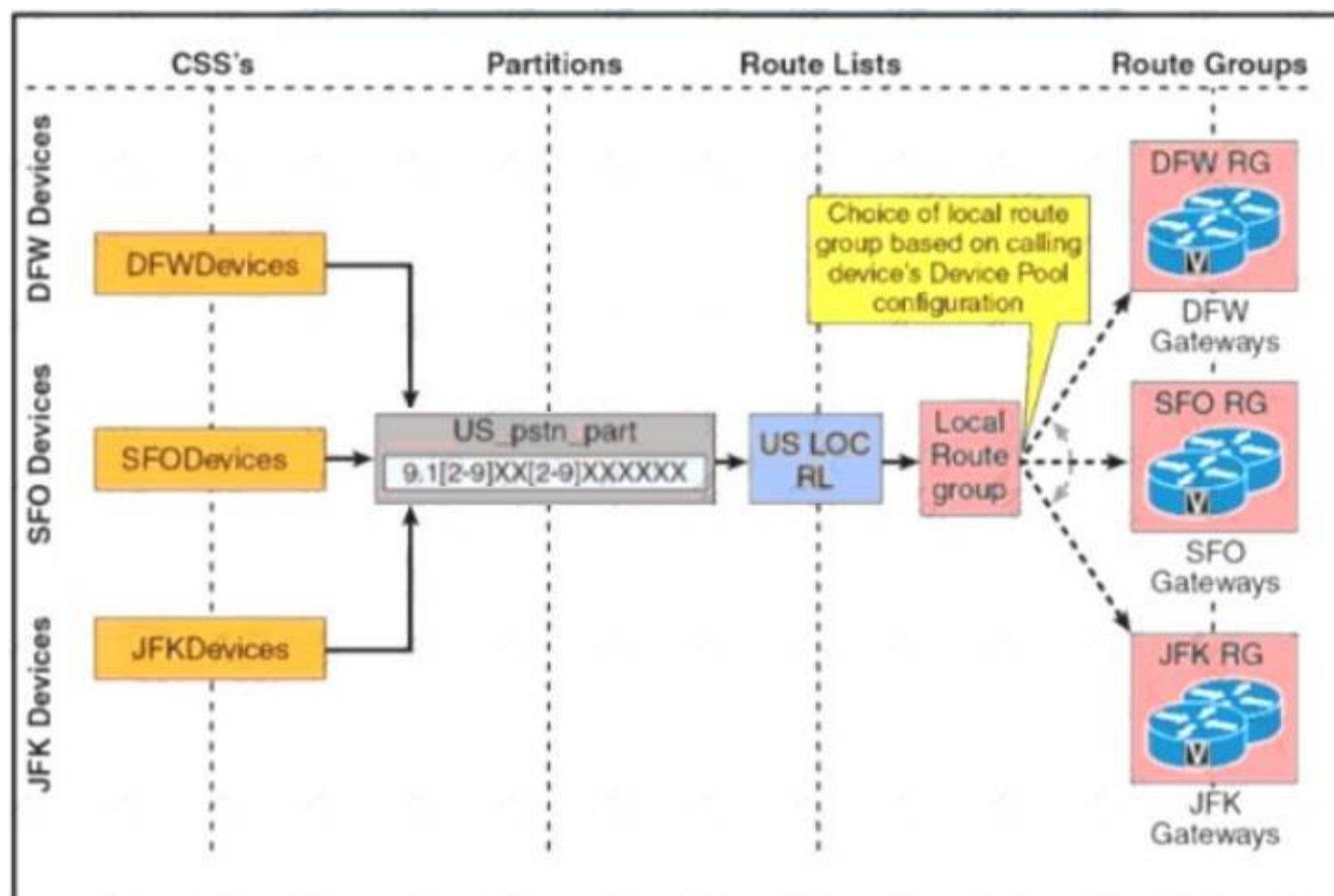
When setting a new primary DNS server in the Cisco UCM CLI, what is required for the change to take effect?

- A. restart of CallManager service
- B. restart of DirSync service
- C. restart of the network service
- D. restart of TFTP service

Answer: C

NEW QUESTION 238

Refer to the exhibit.



A user takes a phone from San Francisco to New York for a short reassignment. The phone was set up to use the San Francisco device pool, and device mobility is enabled on the Cisco UCM. The user makes a call that matches a route pattern in a route list that contains the Standard Local Route Group. To where does the call retreat?

- A. The call fails because device mobility is turned on, and the phone is not configured in New York.
- B. The engineer must configure which sites the device should be roaming to.
- C. The call egresses in San Francisco because the user uses device mobility and is allowed to roam while still keeping the number and resources assigned in San Francisco.
- D. The call fails because the Standard Local Route Group is being used only if no configuration is set for the device pools.
- E. The call egresses in New York because the device automatically is assigned a New York device pool and uses the local gateway.

Answer: B

NEW QUESTION 243

What is a possible cause of the PRI issue?

```
ISDN Serial1:23 interface
    dsl 1, interface ISDN Switchtype =
primary-5ess
    Layer 1 Status:
        ACTIVE
    Layer 2 Status:
        TEI = 0, Ces = 1, SAPI = 0, State =
TEI_ASSIGNED
    Layer 3 Status:
        0 Active Layer 3 Call(s)
    Activated dsl 1 CCBs = 0
    The Free Channel Mask: 0x807FFFFFFF
    Total Allocated ISDN CCBs = 5
```

- A. The cable is unplugged.
- B. The controller shut down.
- C. The clock source is incorrect.
- D. The framing is configured incorrectly.

Answer: D

NEW QUESTION 245

Refer to the exhibit.

```
INVITE sip:2002@10.10.10.10:5060 SIP/2.0
[..truncated..]
v=0
o=UAC 6107 7816 IN IP4 10.10.10.11
s=SIP Call
c=IN IP4 10.10.10.11
t=0 0
m=audio 8190 RTP/AVP 18 110
c=IN IP4 10.10.10.11
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:110 telephone-event/8000
a=fmtp:110 0-16
a=ptime:20

SIP/2.0 200 OK
[..truncated..]
v=0
o=UAS 4692 9609 IN IP4 10.10.10.10
s=SIP Call
c=IN IP4 10.10.10.10
t=0 0
m=audio 8056 RTP/AVP 18
c=IN IP4 10.10.10.10
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=ptime:20
```

The SDP offer/answer has been completed successfully but there is no DTMF when users press keys. What is the cause of the issue?

- A. Payload type 110 was negotiated rather than type 101.
- B. DTMF was negotiated properly in these messages.
- C. DTMF was not negotiated on the call.
- D. G.729 rather than G.711ulaw was negotiated.

Answer: C

NEW QUESTION 247

An engineer is asked to implement on-net/off-net call classification in Cisco UCM. Which two components are required to implement this configuration? (Choose two.)

- A. CTI route point
- B. SIP route patterns
- C. route group
- D. route pattern
- E. SIP trunk

Answer: DE

NEW QUESTION 248

An engineer is integrating Unity Connection with Cisco UCM. Which two actions must be configured so that recording and playback from the IP phones works at all times, including peak traffic hours? (Choose two.)

- A. Increase the number of voice ports.
- B. If it's a Unity Connection Cluster, ensure that replication is fine and not in split-brain mode.
- C. The phone system to which the phones are registered in Unity Connection has the Default Trap Switch check box enabled.
- D. Add dedicated dial-out ports with the allow trap connections setting selected.
- E. Ensure that you have set up SIP Digest Authentication on the SIP trunk security profile.

Answer: AC

NEW QUESTION 253

Which behavior occurs when Cisco UCM has a Call Manager group that consists of two subscribers?

- A. Endpoints attempt to register with the top subscriber in the list.
- B. Endpoints attempt to register with the bottom subscriber in the list.
- C. Endpoints attempt to register with both subscribers in a load-balanced method.
- D. If a subscriber is rebooted, endpoints deregister until the rebooted system is back in service.

Answer: A

NEW QUESTION 254

What is a capability of the call forwarding feature in a Cisco Webex dial plan?

- A. device pool selection
- B. Call Admission Control
- C. business continuity
- D. ringtone selection

Answer: C

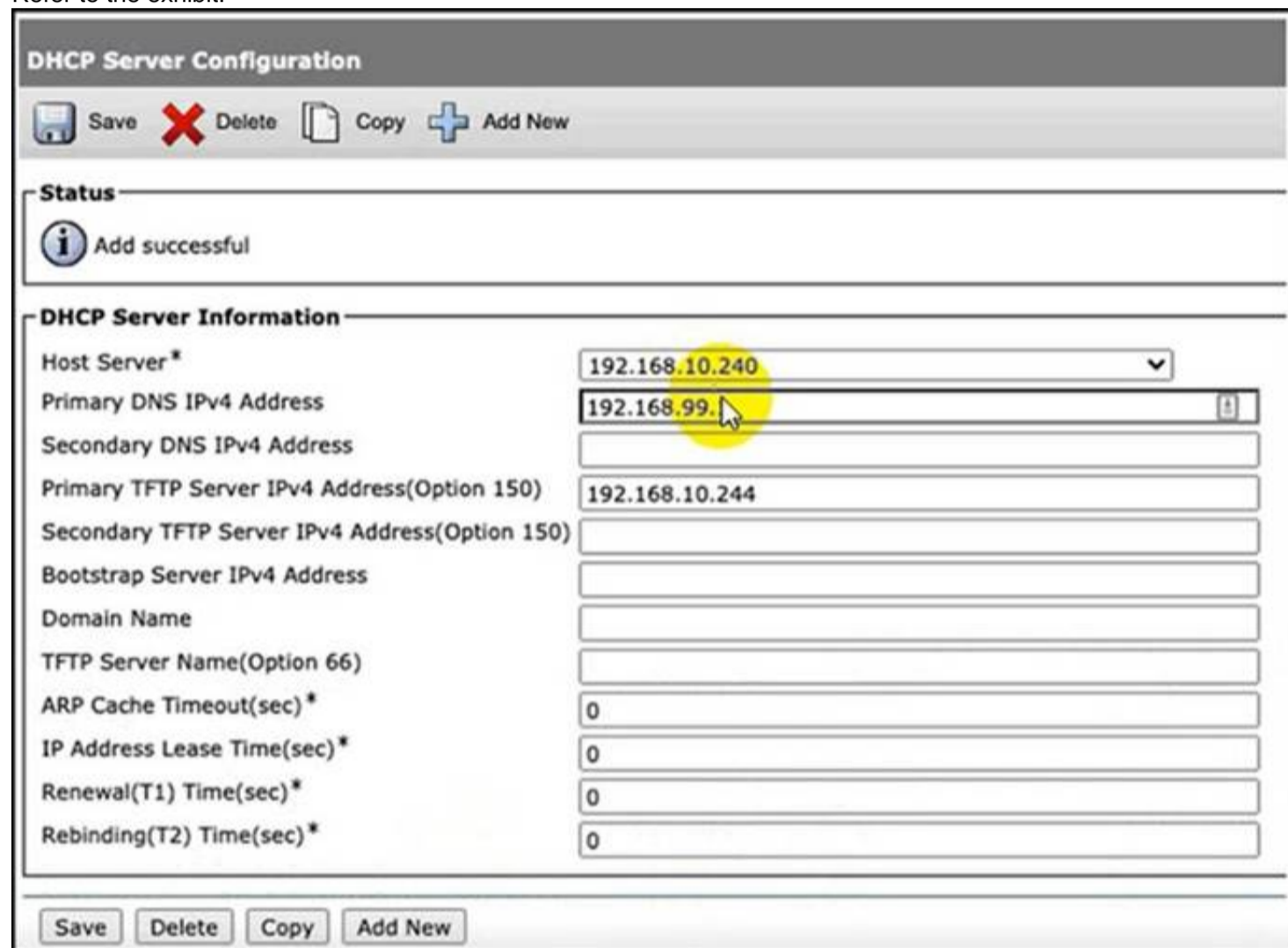
Explanation:

Call forwarding is a feature that allows users to forward incoming calls to another number. This can be useful in a number of situations, such as when a user is not available to take a call, or when a user wants to forward calls to a different number during certain times of the day.

Call forwarding can be used to improve business continuity by ensuring that calls are always answered, even if the user is not available. For example, if a user is out of the office, they can forward their calls to their voicemail or to another employee. This ensures that customers and clients can always reach someone, even if the user is not available.

NEW QUESTION 259

Refer to the exhibit.



A collaboration engineer configures Cisco UCM to act as a DHCP server. What must be done next to configure the DHCP server?

- A. Restart the Cisco DHCP Monitor Service under Cisco Unified Serviceability
- B. Add the new DHCP server to the primary DNS server
- C. Restart the TFTP service under Cisco Unified Serviceability.
- D. Add a DHCP subnet to the DHCP server under Cisco UCM Administration.

Answer: D

NEW QUESTION 264

What are the predefined call handlers in Cisco Unity Connection?

- A. opening greeting, welcome, and default system
- B. caller input, greetings, and transfer
- C. greetings, operator, and closed
- D. opening greeting, operator, and goodbye

Answer: D

NEW QUESTION 265

An engineer configures a Cisco Unified Border Element and must ensure that the codecs negotiated meet the ITSP requirements. The ITSP supports G.711ulaw and G.729 for audio and H.264 for video. The preferred voice codec is G.711. Which configuration meets this requirement?

A.

```
voice class codec 10
  codec preference 1 g711ulaw
  codec preference 2 g729r8

dial-peer voice 101 voip
  session protocol sipv2
  destination e164-pattern-map 1
  voice-class codec 10
```

B.

```
voice class codec 10
  codec preference 1 g729r8
  codec preference 2 g711ulaw
  video codec h264

dial-peer voice 101 voip
  session protocol sipv2
  destination e164-pattern-map 1
  voice-class codec 10
```

C.

```
voice class codec 10
  codec preference 1 g711ulaw
  codec preference 2 g729r8
  video codec h264

dial-peer voice 101 voip
  session protocol sipv2
  destination e164-pattern-map 1
  voice-class codec 100
```

D.

```
voice class codec 10
  codec preference 1 g711ulaw
  codec preference 2 g729r8
  video codec h264

dial-peer voice 101 voip
  session protocol sipv2
  destination e164-pattern-map 1
  voice-class codec 10
```

Answer: D

NEW QUESTION 268

What is required when deploying co-resident VMs by using Cisco UCM?

- A. Provide a guaranteed bandwidth of 10 Mbps.
- B. Deploy the VMs to a server running Cisco UCM.
- C. Avoid hardware oversubscription.
- D. Ensure that applications will perform QoS.

Answer: C

Explanation:

When deploying co-resident VMs by using Cisco UCM, it is important to avoid hardware oversubscription. This means that you should not assign more resources to the VMs than the physical hardware can provide. For example, if you have a server with 16 CPU cores, you should not assign more than 16 CPU cores to the VMs.

If you oversubscribe the hardware, the VMs will not be able to get the resources they need to run properly. This can lead to performance problems and even outages.

To avoid hardware oversubscription, you should carefully plan your VM deployments. You should also monitor the performance of the VMs to make sure that they are not overusing the resources.

Here are some additional tips for deploying co-resident VMs by using Cisco UCM: ➤ Use a virtualization platform that supports Cisco UCM.

- Make sure that the VMs have the correct operating system and software installed.
- Configure the VMs to use the correct network settings.
- Monitor the performance of the VMs to make sure that they are running properly.

NEW QUESTION 269

Refer to the exhibit.

```
000142: *Apr 23 19:41:49.050: MGCP Packet received from 192.168.100.100:2427--->
AUEP 4 AALN/S0/SU0/0@VG320.cisco.local MGCP 0.1
F: X, A, I
<---

000143: *Apr 23 19:41:49.050: MGCP Packet sent to 192.168.100.101:2427--->
200 4
I:
X: 2
L: p:10-20, a:PCMU:PCMA:G.nx64, b:64, e:on, qc:l, s:on, t:l0, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-220, a:G.729:G.729a:G.729b, b:8, e:on, qc:l, s:on, t:l0, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-110, a:G.726-16:G.728, b:16, e:on, qc:l, s:on, t:l0, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-70, a:G.726-24, b:24, e:on, qc:l, s:on, t:l0, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-50, a:G.726-32, b:32, e:on, qc:l, s:on, t:l0, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:30-270, a:G.723.1-H:G.723:G.723.1a-H, b:6, e:on, qc:l, s:on, t:l0, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:30-330, a:G.723.1-L:G.723.1a-L, b:5, e:on, qc:l, s:on, t:l0, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
M: sendonly, recvonly, sendrecv, inactive, loopback, contest, data, netwloop, netwtest
<---
```

What is the registration state of the analog port in this debug output?

- A. The analog port failed to register to Cisco UCM with an error code 200.
- B. The MGCP Gateway is not communicating with the Cisco UCM.
- C. The analog port is currently shut down.
- D. The analog port is registered to Cisco UCM.

Answer: D

NEW QUESTION 274

When a new SIP phone is registered to Cisco Unified communications Manager, it keeps failing and showing an “unprovisioned” error message in the phone display. Which problem is a possible cause of this issue?

- A. Auto-registration is disabled on the Cisco Unified Communications Manager nodes and the phone device does not have a DN configured.
- B. The DHCP settings are incorrectly and the phone does not have an alternate TFTP defined.
- C. The phone cannot download and install the latest firmware.
- D. The DN assigned to the phone is already in use by another SIP phone.
- E. The DN configuration for this phone is shared with SCCP phone, which is not supported.

Answer: B

NEW QUESTION 276

Which action prevents toll fraud in Cisco UCM?

- A. Implement route patterns in Cisco UCM.
- B. Implement toll fraud restriction in the Cisco IOS router.
- C. Allow off-net to off-net transfers.
- D. Configure ad hoc conference restriction.

Answer: D

NEW QUESTION 280

Which call routing pattern is used for phone numbers that are in the E.164 format?

- A. /+! Route Pattern
- B. \+! Route pattern
- C. \+! Translation Pattern
- D. \+1.[2-9]XX[2-9]XXXXXXX called Party Transformation Pattern

Answer: B

NEW QUESTION 283

An engineer is configuring a BOT device for a Jabber user in Cisco Unified Communication Manager. Which phone type must be selected?

- A. Cisco Dual Mode for Android
- B. Cisco Unified Client Services Framework
- C. Cisco Dual Mode for iPhone
- D. third-party SIP device

Answer: A

NEW QUESTION 285

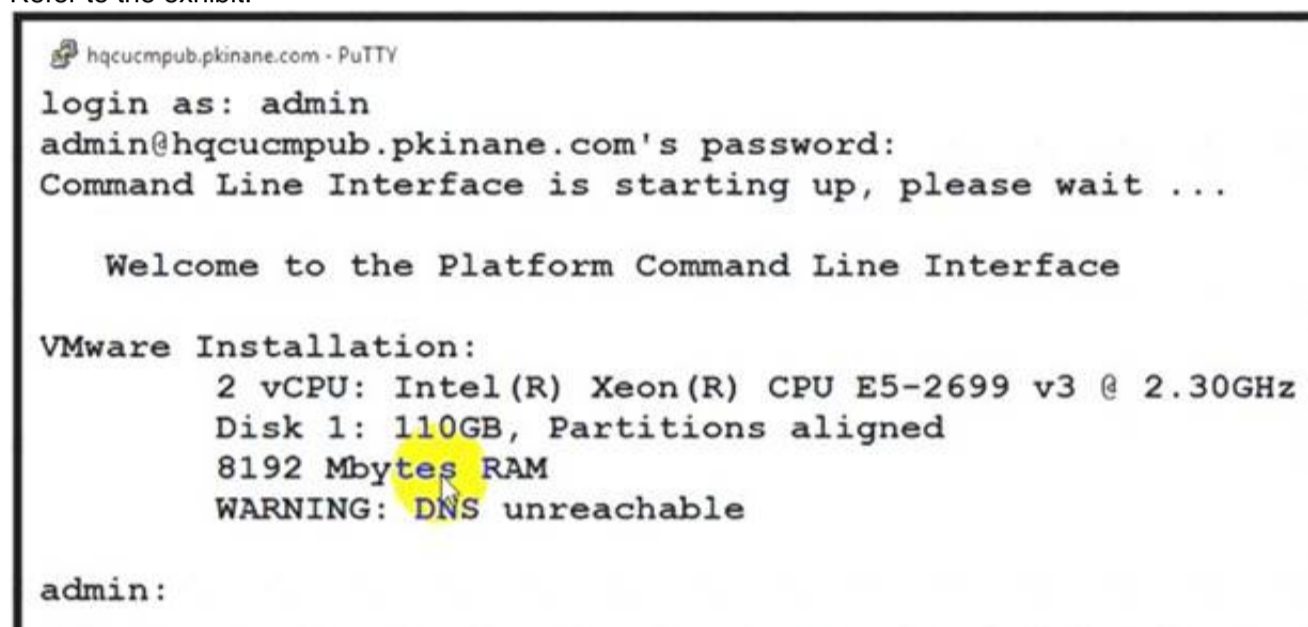
User A Calls user. The call gets connected, but the quality is bed. What are two reasons for this issue? (Choose two)

- A. Incorrect partition
- B. No region relationship
- C. Network congestion
- D. Incorrect QoS
- E. Incompatible codec

Answer: CD

NEW QUESTION 290

Refer to the exhibit.



```

hqcucmpub.pkinane.com - PuTTY
login as: admin
admin@hqcucmpub.pkinane.com's password:
Command Line Interface is starting up, please wait ...

Welcome to the Platform Command Line Interface

VMware Installation:
  2 vCPU: Intel(R) Xeon(R) CPU E5-2699 v3 @ 2.30GHz
  Disk 1: 110GB, Partitions aligned
  8192 Mbytes RAM
  WARNING: DNS unreachable

admin:
  
```

An administrator accesses the terminal of a Cisco UCM and starts a packet capture. Which two commands must the administrator use on Cisco UCM to generate DNS traffic? (Choose two.)

- A. utils ntp status
- B. show cdp neighbor
- C. show version active
- D. utils diagnose test
- E. utils diagnose module validate Network

Answer: DE

NEW QUESTION 293

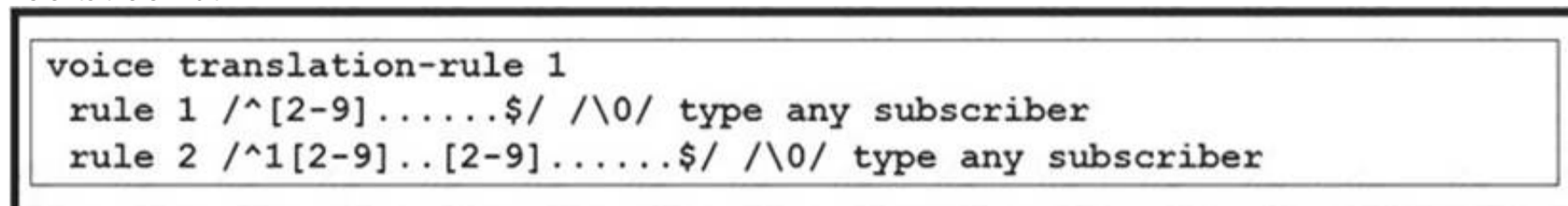
Which DHCP option must be set up for new phones to obtain the TFTP server IP address?

- A. option 66
- B. option 15
- C. option 6
- D. option 120

Answer: A

NEW QUESTION 297

Refer to the exhibit.



```

voice translation-rule 1
 rule 1 /^[2-9].....$/ /\0/ type any subscriber
 rule 2 /^[2-9]..[2-9].....$/ /\0/ type any subscriber
  
```

What is the result of applying these two rules to a voice translation profile for use with an ISDN T1 PRI on a Cisco Voice Gateway?

- A. The leading Plus is stripped from the numeric phone number.
- B. The ISDN Plan is modified to the administrator's defined value.
- C. Any zero is stripped from the numeric phone number.
- D. The ISDN Type is modified to the administrator's defined value.

Answer: D

NEW QUESTION 298

Which two devices are supported by the Flexible DSCP Marking and Video Promotion feature? (Choose two.)

- A. MGCP devices
- B. SCCP devices
- C. pass-through MTPs
- D. H.323 trunks
- E. DX80

Answer: BC

NEW QUESTION 299

Users want their mobile phones to be able to access their cisco unity connection mailboxes with only having to enter their voicemail pin at the login prompt calling pilot number where should an engineer configure this feature?

- A. transfer rules
- B. message settings
- C. alternate extensions
- D. greetings

Answer: C

NEW QUESTION 302

An administrator installs a new Cisco TelePresence video endpoint and receives this error:"AOR is not permitted by Allow/Deny list. Which action should be taken to resolve this problem?

- A. Reboot the VCS server and attempt reregistration.
- B. Change the SIP trunk configuration.
- C. Correct the restriction policy settings.
- D. Upload a new policy in VCS.

Answer: C

Explanation:

The error message "AOR is not permitted by Allow/Deny list" indicates that the endpoint is not allowed to register with the VCS server because it is not on the Allow List or it is on the Deny List. To resolve this problem, you must correct the restriction policy settings.

NEW QUESTION 303

An engineer must configure switch port 5/1 to send CDP packets to configure an attached Cisco IP phone to trust tagged traffic on it's access port. Which command is required to complete the configuration?

```
Router# configure terminal
Router(config)# interface gigabitethernet 5/1
Router config-if# description Cube E41.228-0097
```

- A. platform qos trust extend cos 3
- B. platform qos trust extend
- C. platform qos extend trust
- D. platform qos trust extend cos 5

Answer: B

NEW QUESTION 306

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