Cisco

Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)

NEW QUESTION 1
To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

A. Attempt Forward forwarded routing rule
B. Opening Greeting direct routing rule
C. Attempt Sign-In direct routing rule
D. Opening Greeting forwarded routing rule

Answer: A

NEW QUESTION 2
An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=[        ]   PRODUCT_MODE=[        ]
AUTHENTICATOR=[        ]   TFTP=[        ]   CTI=[        ]
```

| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

A. Mastered
B. Not Mastered

Answer: A

Explanation:

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=[    1    ]   PRODUCT_MODE=[ Phone_Mode ]
AUTHENTICATOR=[ CUCM ]   TFTP=[ 10.11.20.201 ]   CTI=[ 10.0.1.200 ]
```

| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

NEW QUESTION 3
After integrating Cisco Unity Express with Cisco Unified Communications Manager Express, users report that the system does not respond to their digit presses. Which two configuration snippets resolve this issue? (Choose two.)

A. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-kpmlcodec g729r8
B. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-notifycodec g711ulaw
C. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay rtp-ntecodec g711ulaw
D. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-kpmlcodec g711ulaw
E. dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 dtmf-relay sip-notifycodec g729r8

Answer: BC

NEW QUESTION 4
An engineer is asked to configure cisco jabber for windows on-premises, in phone-only mode and later with cisco IM and presence. In the configuration steps, which two DNS records will be needed, assuming the jabber client is in "domain.com?' (Choose two.)

☐ _cuplogin_.tcp.domain.com

☐ cuplogin.tcp.cisco-internal.domain.com

☑ _collab-edge._tcp.domain.com

☐ cisco-uds.tcp.cisco-internal.domain.com

☑ _cisco-uds._tcp.domain.com

A. Option A
B. Option B
C. Option C
D. Option D
E. Option E

Answer: AE

NEW QUESTION 5
Which SSO authentication method requires no action from the user when the session token times out?

A. web form
B. smart card
C. external database
D. local authentication

Answer: A

NEW QUESTION 6
Users report that they are unable to check voicemail. and an engineer discovers that the voicemail system is not routing calls between Cisco Unity Connection and Cisco UCM via SCCP Which action should be taken to resolve this issue?

A. Verify registration of the CTI ports.
B. Verify OPTIONS Ping in the SIP trunk profile.
C. Verify voicemail SIP trunk in the route list.
D. Verify Calling Search Space in the Directory Number setting.

Answer: D

NEW QUESTION 7
Refer to the exhibit.
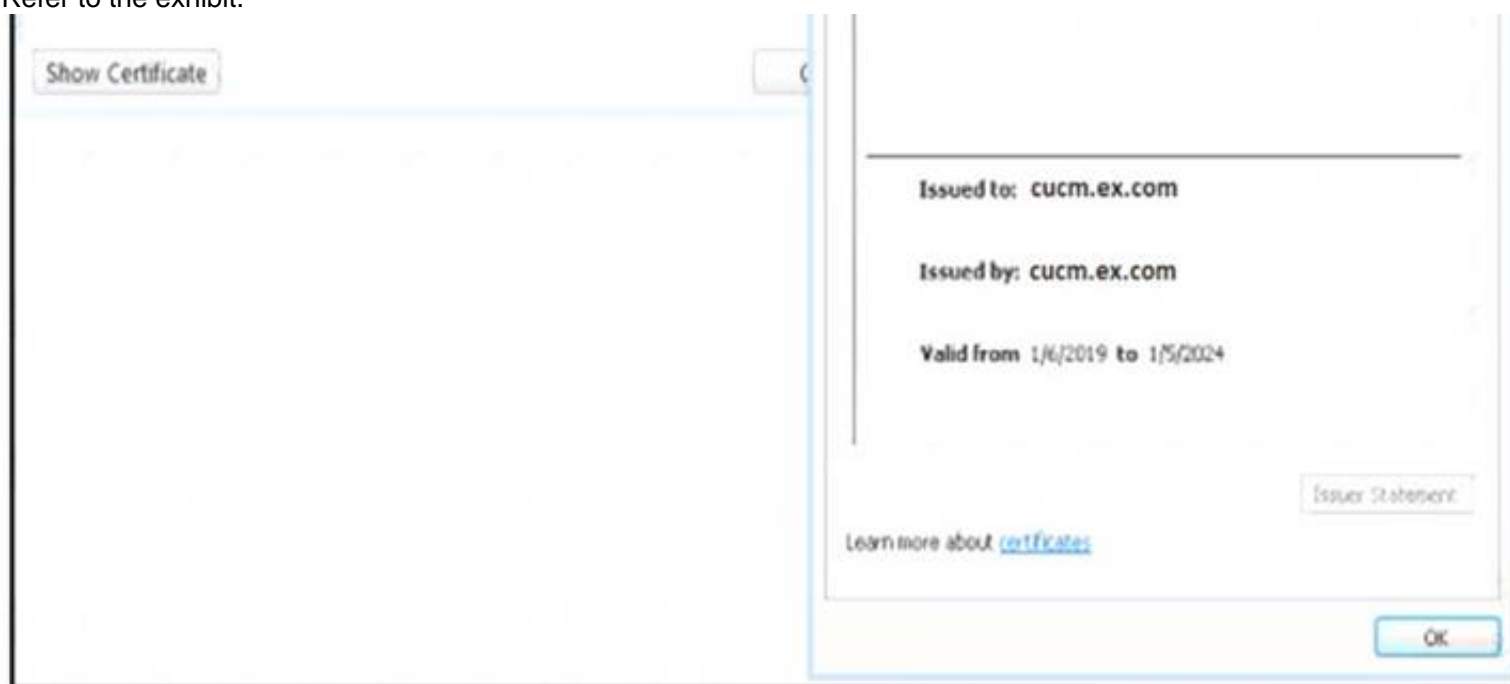
When troubleshooting an internal Jabber login problem, there is a pop-up about a certificate error, and then the login fails The FQDN of Cisco UCM is cucm.ex.com. and the FODN of the IM and Presence Server is imp.ex.com. Which two actions should be taken to fix this issue? (Choose two.)

A. Sign the Cisco Untried IM and Presence server certificate with trusted a trusted
B. Import the certificate of cucm.ex.com into the Trusted Certificate Authorities on the PC running Jabber.
C. Import the Cisco UCM CallManager certificate into the Trusted Certificate Authorities on the PC running Jabber
D. Sign the Cisco UCM CallManager certificate with a trusted certificate authority.
E. Sign the Cisco UCM tomcat certificate with a trusted certificate authority.

Answer: BD

NEW QUESTION 8
Refer to the exhibit.


```
se-10-0-0-0# show ccn subsystem sip

SIP Gateway: 172.19.167.208
SIP Port Number: 5060
DTMF Relay: sip-notify rtp-nte
MWI Notification: outcall
Transfer Mode: blind (REFER)
SIP RFC Compliance: Pre-RFC3261
```

An administrator is configuring a Cisco Unity Express call handler. One of the options will transfer calls off-system to Cisco UCME. The administrator wants the transfer to finish while the transfer target Is ringing. Which transfer-mode command completes the configuration?

A. attended
B. blind refer
C. semi-attended
D. Wind bye-also

Answer: C

NEW QUESTION 9
Refer to the exhibit.

```
<iq from='example.com' type='error' id='sess_1'>

    <session xmlns='urn:ietf:params:xml:ns:xmpp-session'/>

    <error type='wait'>

        <internal-server-error

            xmlns='urn:ietf:params:xml:ns:xmpp-stanzas'/>

    </error>

</iq>
```

User A tries to log in to the Cisco Jabber client, the login works fine, but the user cannot see their
self-presence or other users' presence in their contact list. The administrator checks the Cisco IM and Presence Server logs and sees an issue. What is the issue,
and bow does It get resolved?

A. The user credentials are incorrect; ask the user to change the credentials.
B. The user is duplicated in another Cisco IM and Presence cluster; unassign the user from the duplicate IM and Presence cluster.
C. Presence has stopped working for the user; unassign and reassign the end-user to Cisco IM and Presence.
D. The Cisco IM and Presence Server has CPU/memory issues; restart the IM and Presence Server.

Answer: B

NEW QUESTION 10
An administrator is configuring Cisco Jabber 12.8 to work with Cisco UCM and Cisco IM and Presence 12.5 using an encrypted SIP profile. Which record should
be configured for Jabber to work when logging into the corporate network with the domain "domain.com?

A. DNS SRV query _sip._tcp.domain.com
B. DNS SRV query _cisco-uds._tls.domain.com
C. DNS SRV query _cisco-uds._tcp.domain.com
D. DNS SRV query _sip._tls.domain.com

Answer: C

NEW QUESTION 10
The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but
mobile clients are not displaying persistent chats. Which configuration Is necessary to enable the Jabber persistent chat feature on mobile devices?

A. while logged into IM and Presence server Administration, go to 'Messaging', then Settings", and check the checkbox for the 'Enable persistent chat for mobile"
field
B. add the <Persistent_Chat_Mobile_Enabled>false</Persistent_Chat_Mobile_Enabled> line to the Jabber configuration file that is used by all Jabber devices
C. add the <Persistent_Chat_Enable>true</Persistent_Chat_Enabled> line to the Jabber configuration rule that is used by mobile devices
D. add "Enable_Persistent_Chat" in the "Cisco Support Field' on the Jabber for mobile device configuration page on Cisco UCM

Answer: B

NEW QUESTION 15
A user complains that incoming calls are being forwarded to another extension before being transferred to voicemail. The user expects calls to be transferred to
their voicemail faster if they do not answer the phone. The administrator is managing calls with the supervised transfer option on a Cisco Unity Connection call
handler. What should the administrator change to resolve this issue?

A. T302 Timer
B. Rings to wait
C. Release to switch
D. No answer ring duration (seconds)

Answer: B

NEW QUESTION 18
An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue. Which CTI event from the logs denotes that the request from Jabber to CTI Manager
must the administrator check?

A. CTI ProviderOpenRequest
B. CTI ProviderRequest
C. CTI OpenRequest
D. CTI AvailableRequest

Answer: A

NEW QUESTION 20
An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

A. XMPP
B. DNS
C. LDAP
D. AXL/SOAP

Answer: A

NEW QUESTION 24
Which two SSO features are true? (Choose two.)

A. allows Jabber to use LDAP directory services for contact imports
B. allows LDAP user import on Cisco Unified Communications Manager
C. improves productivity by reducing time spent re-entering credentials for the same identity
D. transfers the authentication from the system that hosts the applications to a third-party system
E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

Answer: CD

NEW QUESTION 28
Which component of SAML SSO defines the transport mechanism that is used to deliver the SAML messages between entities?

A. profiles
B. metadata
C. assertions
D. bindings

Answer: D

NEW QUESTION 29
An administrator must configure a system distribution list for the IT staff that must be reachable via voice recognition using either the phrases "service desk" or "Help desk". Which advanced distribute list feature should be used to accomplish this task?

A. Alternate Greeting
B. Alternate Extension
C. Alternate Name
D. Alternate Diction

Answer: C

NEW QUESTION 32
Which two steps are needed to configure high availability in Cisco IM and presence? (choose two.)

A. Enable the Failover Check box
B. Configure CUP administrator
C. Assign the subscriber to the redundancy group
D. Select the enable high availability checkbox and save the configuration change
E. Configure the CUP AXL user.

Answer: CD

NEW QUESTION 33
A collaboration engineer is configuring SIP interdomain federation for Cisco IM and Presence. The external domain cannot be discovered using DNS SRV. If the external enterprise domain is ciscocollab.com, what destination pattem should the engineer use for a static route?

A. com.ciscocollab.*
B. _sipfederationtls._tcp.ciscocollab.com
C. *.ciscocollab.com,*
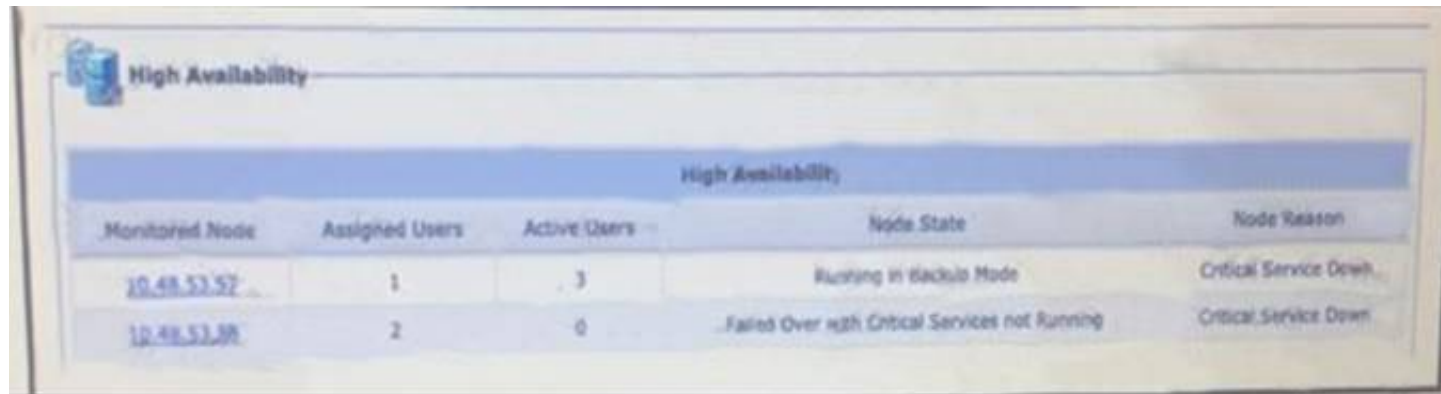D. .ciscocollab.com

Answer: B

NEW QUESTION 34
An administrator is configuring auto-attendant with basic IVR applications on Cisco Unity Express and needs to ensure that a specific telephone number initiates the application. Which setting should be configured to accomplish this task?

A. trigger
B. call control group
C. script
D. prompt

Answer: A

NEW QUESTION 37
Refer to Exhibit.

An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

A. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
B. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
C. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
D. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.

Answer: A

NEW QUESTION 39
An organization has two Cisco IM and Presence clusters: one in the Americas and one in EMEAR. Both clusters connect via an intercluster peer. Each Cisco IM and Presence cluster has four nodes logically divided into two subclusters with high availability enabled with its local peers. When the Cisco IM and Presence publisher node in the Americas fails, to where are the users failed over?

A. Cisco IM and Presence publisher in EMEA
B. in the different logical group
C. Cisco IM and Presence subscriber in the Americas, in the different logical group
D. Cisco IM and Presence subscriber in EMEA
E. in the same logical group with IM and Presence publisher
F. Cisco IM and Presence subscriber in the Americas, in the same logical group with IM and Presence publisher

Answer: D

NEW QUESTION 42
An engineer is assisting a user who is reporting Jabber desk phone control issues. The user has two desk phones, but jabber controls only one of them. The user is mot given the option to select the second phone within the Jabber client. Everything else is functioning normally with Jabber and with both desk phones. Which action resolves this issue?

A. Set the Owner User ID on the second phone
B. Ensure that both phones are in the same device pool
C. Add the problematic phone to the user's Controlled Devices list
D. Enable "Allow Control of Device from CTI" on the second phone.

Answer: D

NEW QUESTION 45
An administrator must Implement toll-fraud prevention on Cisco Unity Connection by using restricted tables. Which action accomplishes this task?

A. Block all numbers that start with 999*.
B. Allow calls to international operators and conference rooms only.
C. Permit calls only to specific domestic long-distance area codes.
D. Allow calls to the international operator only.

Answer: C

NEW QUESTION 49
Which SIP request type is used by Cisco Unity Connection to inform Cisco Unified Communications manager that the Message Waiting Indicator must be turned on or off for a specific line?

A. NOTIFY
B. UPDATE
C. SUBSCRIBE
D. PUBLISH

Answer: A

NEW QUESTION 54
An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? {Choose two.)
end-user credentials

A. IP address/FODN of LDAP server
B. IP address/FQDN of Cisco UCM servers
C. system administrator credentials
D. IP address/FODN of the Cisco Unity Connection servers

Answer: CD

NEW QUESTION 55
Refer to the exhibit.

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
C. Restart the Server Recovery Manager service in Cisco Unified Serviceability – Network Services on both IM&P servers.
D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
E. Ensure that an equal number of users are assigned to each IM&P server.

Answer: BC

Explanation:
https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-pres

NEW QUESTION 59
A collaboration engineer wants to stop fraudulent calls to the PSTN that are being made through Cisco Unity Connection Cisco Unity Connection is integrated with Cisco UCM via the SCCP protocol Which action accomplishes this goal?

A. Change the Rerouting CSS on the trunk to Cisco Unity Connection
B. Change the CSS of the voicemail port
C. Change the configuration of the routing rule
D. Remove values from the restriction table

Answer: B

NEW QUESTION 61
Cisco Unity connection ports on cisco UCM are not registering. An engineer receives a packet capture of the link between the two servers to troubleshoot. In which port will this problem be resolved?

A. TCP 1720
B. TCP 2000
C. TCP 5060
D. TCP 2427

Answer: B

NEW QUESTION 64
An administrator must connect multiple Unity Connection clusters using Digital Networking. Which service is required tor the administrator to achieve Digital Networking between the clusters?

A. Connection Digital Networking Replication Agent
B. Connection Digital Networking Service
C. Connection Digital Networking Replication Service
D. Connection Digital Networking Agent

Answer: A

NEW QUESTION 67
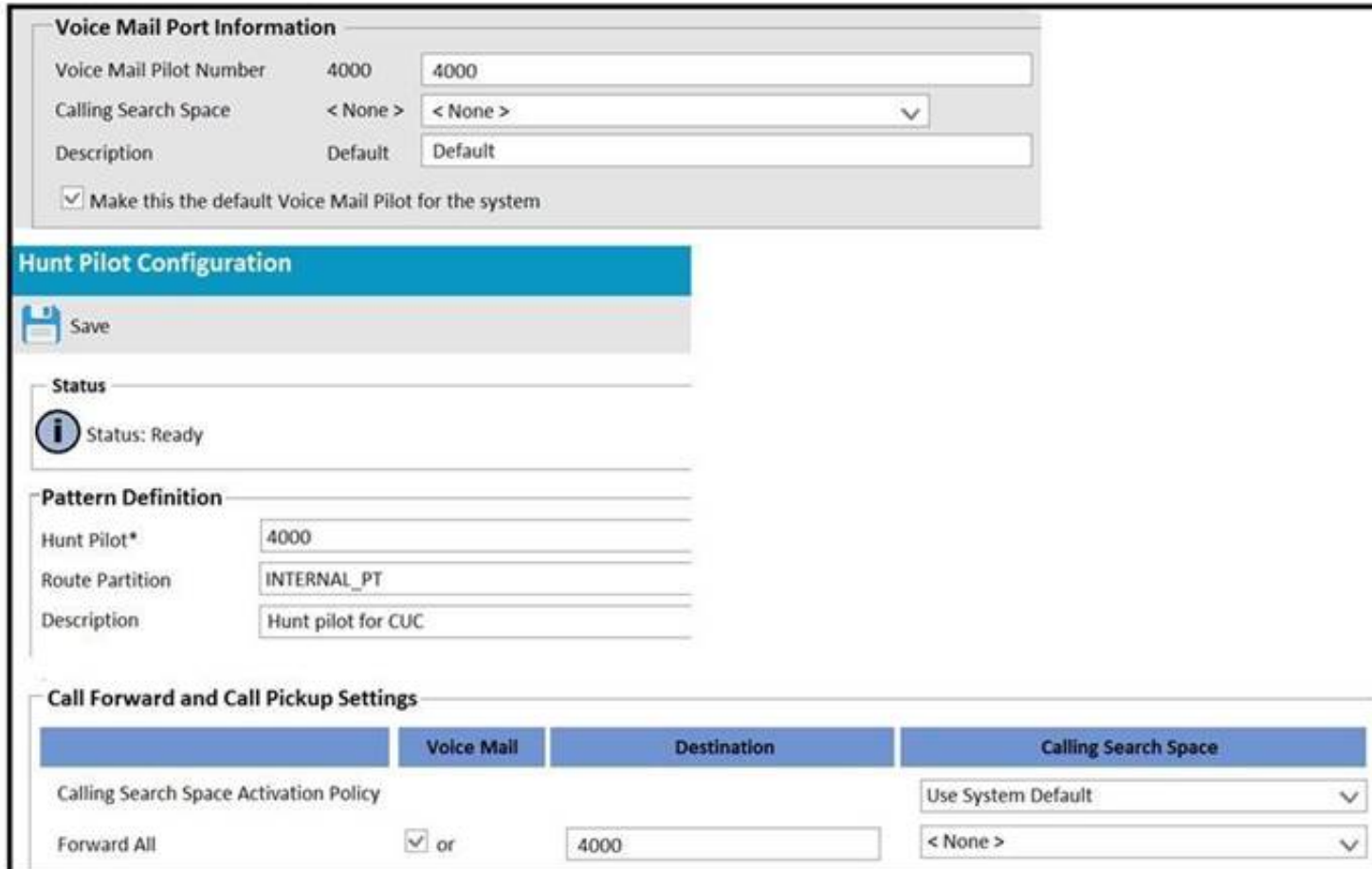Refer to the exhibit.

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

A. cup-xmpp- trust
B. xmpp-fed-trust
C. cup-trust
D. tomcat-trust
E. xmpp-trust

Answer: AD

NEW QUESTION 72
Refer to the exhibit.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

A. The call forward and call pickup settings do not have a CSS on Forward All.
B. The Voice Mail Port partition on the CSS of the phone is missing.
C. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_PT.
D. The CSS on the Voice Mail Pilot is missing partitions for user phones.

Answer: C

NEW QUESTION 74
An engineer is working on a cisco unity Express system and notices that users that exist on the integrated cisco UCME are missing from Cisco Unity Express. Which two actions using the GUI resolve this discrepancy? (Choose two)

A. Use the Synchronize task under the User ID field.
B. Use the Synchronize System under MWI
C. Use the Synchronize Information under Administration
D. Import the users using a CSV file.
E. Add the missing users manually to Cisco Unity Express

Answer: BE

NEW QUESTION 75
Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

A. Cisco CTIManager
B. Cisco CTL Provider
C. Cisco Presence Engine
D. Cisco Serviceability Reporter

Answer: A

NEW QUESTION 76
Refer to the exhibit.

Direct Routing Rules in Descending Order of Precedence

| Delete Selected | Add New | Change Order |

	Display Name	Status	Dialed Number	Calling Number	Phone System
☐	NewYork AA	Active	11112222		
☐	Attempt Sign In	Active			
☐	Chicago_AA	Active	22221111		
☐	Opening Greeting	Active			

| Delete Selected | Add New | Change Order |

Forwarded Routing Rules in Descending Order of Precedence

| Delete Selected | Add New | Change Order |

	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
☐	Attempt Forward	Active			
☐	Dallas AA	Active	2222		
☐	Arizona AA	Active	11112222		
☐	Opening Greeting	Active			

| Delete Selected | Add New | Change Order |

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

A. NewYork_AA
B. Attempt Sign In
C. Arizona_AA
D. Opening_Greeting

Answer: C

Explanation:
"When Unity Connection receives a call, it first determines if it is a direct or forwarded call based on the call information that is sent by the phone system, and then applies the applicable call routing table. If the call information matches all of the conditions for the first rule, the call is routed as specified in the rule. If any of the conditions specified in the first rule are not met, the call information is then compared to the conditions of the second rule, and so on, until a rule is found that matches all the characteristics of the call." https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcu

NEW QUESTION 79
Refer to the exhibit.

```
ccn subsystem sip
  gateway address "172.16.1.254"
  mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
  ip unnumbered Vlan2
  service-module ip address 172.16.1.253.255.255.255.0
  no shut
!
Interface Vlan2
  description "Voice VLAN"
  ip address 172.16.1.254.255.255.0
  no shut
!
sip-ua
  mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!
```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

A. ccn subsystem sip mwi sip outcall
B. ccn subsystem sip mwi envelop-info
C. sip-uano mwi-servermwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
D. ccn subsystem sip mwi sub-notify
E. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
F. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

Answer: BC

NEW QUESTION 81

An administrator is troubleshooting an Issue with Cisco Unity Connection. When outside callers interact with the Auto-Attendant, the callers cannot reach the operator when they press '0'. However, the callers can leave messages for users when they get a user's mailbox. Internal callers to the Auto-Attendant are experiencing the same issue. Which two areas should the administrator verify that Cisco Unity Connection is receiving the callers' keypresses? (Choose two.)

A. Cisco Unity Connection Media (Wave) Traces
B. Cisco Unity Connection Remote Port Status Monitor
C. Cisco Unity Connection Packet Capture
D. Cisco UCM CallManager Traces
E. Cisco UCM CDR Records

Answer: CD

NEW QUESTION 83

Refer to the exhibit.

An engineer is troubleshooting an issue with Cisco Jabber for Windows The end-user reports that Cisco Jabber cannot be used to control a Cisco 8841 IP Phone The phone appears in the Jabber client, but there is a red x on the icon for the phone Which end-user option resolves the issue?

A. Standard CTI Allow Reception of SRTP Key Material
B. Standard CTI Allow Calling Number Modification
C. Standard CTI Allow Call Monitoring
D. Standard CTI Allow Control of Phones Supporting Rollover Mode

Answer: D

NEW QUESTION 86

When implementing dialing behavior in Cisco Unity Connection, which feature prevents calls to long-distance or international phone numbers?

A. restriction tables
B. calling search spaces
C. inbox profiles
D. partitions

Answer: A

NEW QUESTION 91

An engineer must configure open SIP Federation on cisco IM and presence using cisco Expressways with the additional requirement not to allow a specific list if domains and allow all other domains that are not specified. How is this additional requirement met?

A. Configure default static routes for each blocked domain with an invalid next-hop IP address.
B. Add a static route for each blocked domain and keep the "Block Route" checkbox checked.
C. Block the specified SIP domains on the Expressway
D. Add each allowed domain as a SIP Federated domain.

Answer: C

NEW QUESTION 93

Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

A. HTTP
B. XMPP
C. UDS
D. LDAP
E. SIP

Answer: CD

NEW QUESTION 98

A network engineer needs to configure high availability on the Cisco IM and presence cluster. After the configuration was completed and tested, the engineer noticed on Cisco UCM that the IM and Presence publisher is in "Failed Over" state. Which set of steps must be taken to resolve this issue?

A. Cisco UCM Group Configuration > High Availability > click Fallback

B. BLF Presence Group Configuration > High Availability > select the publisher server > click Restart Services
C. BLF Presence Group Configuration > High Availability > click Fallback
D. Presence Redundancy Group Configuration > High Availability > click Fallback

Answer: D

NEW QUESTION 103
The calendaring integration on the Cisco IM and Presence server has not been functioning, which results in the "in a meeting" status not working in Cisco Jabber. Which service log should the engineer use to troubleshoot this issue?

A. Cisco XCP Connection Manager
B. Cisco Jabber Problem Report
C. Cisco Presence Engine
D. Cisco SIP Proxy

Answer: B

NEW QUESTION 106
Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

A. System > LDAP > LDAP Directory
B. System > Geolocation Configuration
C. System > Presence Redundancy Groups
D. System > Server

Answer: C

NEW QUESTION 107
What prevents toll fraud on voicemail ports?

A. IP address trusted list on the PSTN gateway
B. CSS
C. Block OffNet to OffNet Transfer service parameter
D. FAC

Answer: B

NEW QUESTION 108
A collaboration engineer Is troubleshooting an Issue with Jabber client logins on the Internal network. Users are receiving a certificate error message that Jabber cannot accept the certificate from the server. Users of phone-only mode Jabber clients do not have the same issue. Which two certificates must be regenerated in the initial steps of resolving this issue? (Choose two.)

A. Cisco UCM tomcat certificate
B. Cisco IM and Presence cup-xmpp certificate
C. Cisco UCM CallManager certificate
D. Cisco IM and Presence cup certificate
E. Cisco IM and Presence tomcat certificate

Answer: AE

NEW QUESTION 109
What is a step in the SAML SSO process?

A. The IdP redirects the SAML response to the browser.
B. The LDAP server extracts the assertion.
C. The service provider issues an authentication challenge to the browser.
D. The browser issues an HTTPS POST request to the IdP.

Answer: A

NEW QUESTION 114
A collaboration engineer is configuring service discovery for Cisco Jabber clients with an on-premises Cisco IM and Presence deployment Clients on the corporate network are working Clients on the public internet cannot locate the corporate services What must the engineer configure to enable service discovery for these clients?

○ _collab-edge._tls.example.com external DNS SRV record

○ _collab-edge._tcp.example.com external DNS SRV record

○ _cisco-uds._tls.example.com external DNS SRV record

○ _cisco-uds._tcp.example.com external DNS SRV record

A. Option A
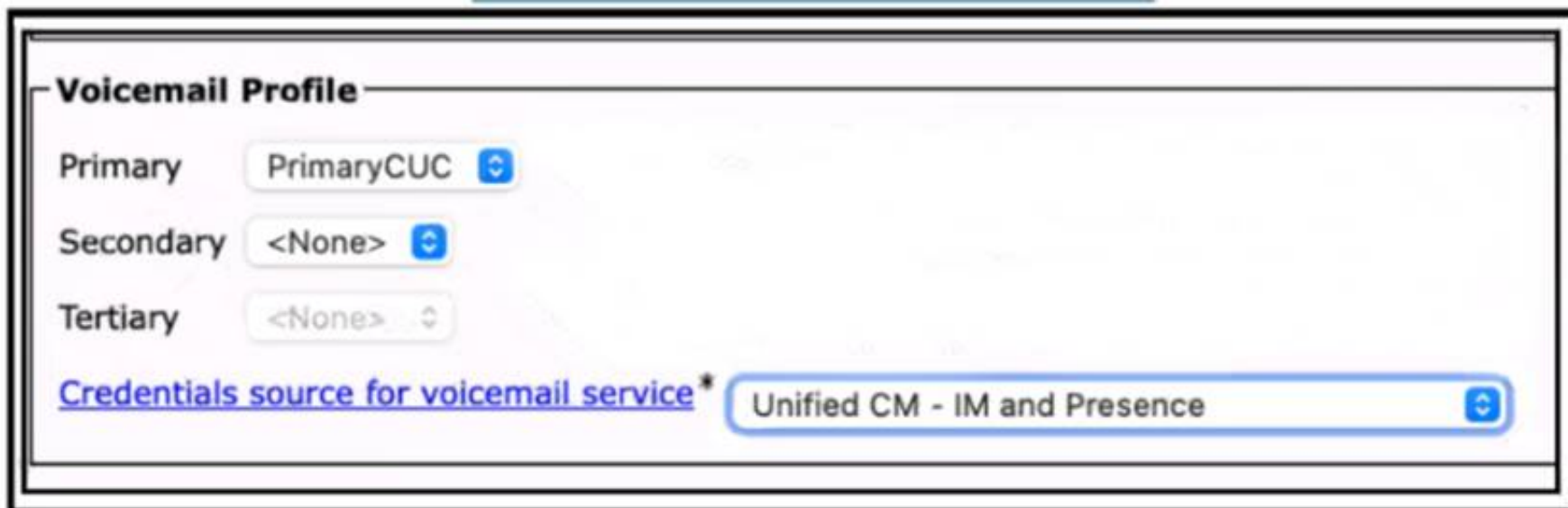
B. Option B
C. Option C
D. Option D

Answer: D

NEW QUESTION 117
Refer to the exhibit

A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows deployed in phone-only mode The users are reporting that they cannot access voicemail services via the Cisco Jabber for Windows client on the corporate LAN Which steps resolve this issue?

A. Add a secondary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages
B. Apply the voicemail service to a service profile so that the client can retrieve the settings
C. Update the jabber-config xml file with the correct voicemail parameters and restart the appropriate services
D. Add a primary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages

Answer: D

NEW QUESTION 119
Which two child elements can be in an XMPP message stanza? (Choose two.)

A.
B.
C.
D. <body/>
E.

Answer: DE

Explanation:
As described under extended namespaces, a message stanza MAY contain any properly-namespaced child element.
In accordance with the default namespace declaration, by default a message stanza is qualified by the
'jabber:client' or 'jabber:server' namespace, which defines certain allowable children of message stanzas. If the message stanza is of type "error", it MUST include an <error/> child; for details, see [XMPPCORE]. Otherwise, the message stanza MAY contain any of the following child elements without an explicit namespace declaration:
<body/>

NEW QUESTION 120
A Cisco Unified IM and Presence version 11 .5.1 on-premises deployment of instant messaging with a capacity of 50.000 users includes the multiple device messaging feature. Each of the 30,000 users has 3 Jabber clients. The customer reports that messages are not being received on all 3 clients. What should the administrator do to resolve this issue?

A. Increase capacity to 90.000 + to match the number of Jabber clients.
B. Increase capacity to 60.000 users to service all Jabber clients.
C. Increase capacity to 72.000 users to service all Jabber clients.
D. Increase capacity to 30.000 users to match the number of Jabber clients.

Answer: A

NEW QUESTION 124
An engineer needs to configure individual call handler greetings on Cisco Unity Connection so that a single greeting can override all other greetings set by users during a holiday period. Which type of greeting should be configured to accomplish this goal?

A. internal
B. Holiday
C. Alternate
D. Closed

Answer: C

NEW QUESTION 128
A collaboration engineer is troubleshooting Apple push notification Issues and calls Cisco TAC for assistance. The Cisco TAC Engineer indicates that diagnostic information has not been received for the cluster. Which action resolves this issue?

A. Temporarily enable manual downloads of log files from the Cisco Cloud Onboarding page on Cisco UCM.
B. Temporarily disable push notifications so that Cisco UCM can generate the diagnostics log files.
C. Enable "Send encrypted PII to the Cisco Cloud for troubleshooting" on the Cisco Cloud Onboarding Configuration page.
D. Enable "Send Troubleshooting Information to the Cisco Cloud" on the Cisco Cloud Onboarding Configuration page.

Answer: D

NEW QUESTION 129
An engineer deploys Centralized Deployment for Cisco IM and Presence, where central IM and Presence runs version 12.0, and remote Cisco UCM clusters run version 10.5. The engineer checks under System > Centralized Deployment and notes that Status remains UnSynchronized. What are two reasons for this status? (Choose two.)

A. The Cisco UCM and IM and Presence cluster must be running at least version 11.5 to allow for Centralized Deployment.
B. The remote Cisco UCM cluster does not support OAuth Refresh Token flow.
C. This connection must be synchronized from the remote Cisco UCM Administration menu.
D. The username ana/or password of the application user that was provided for adding remote dusters to the central IM and Presence is incorrect.
E. The application user that is configured on remote Cisco UCM clusters does not have 'Standard AXL API Access- added.

Answer: BC

NEW QUESTION 134
An engineer is configuring a Cisco Voicemail organization. How many links be configured between two Cisco unity connection Clusters?

A. One
B. Two
C. Three
D. Four

Answer: A

NEW QUESTION 139
An engineer is configuring XMPP federation on the Cisco IM and Presence server and has changed the security settings to TLS Optional on one node in the cluster. What is the next step in the configuration process?

A. Start the Cisco DB Replicator
B. Start the Cisco Replication Watcher.
C. Restart the Cisco XCP Router.
D. Restart the Cisco Presence Engine

Answer: C

NEW QUESTION 142
A collaboration engineer troubleshoots an Issue with Cisco IM and Presence federated with Microsoft Skype for Business. A Cisco Jabber user reports being unable to see the presence status of a user on Microsoft Skype for Business when searching for the Microsoft user. Which action resolves this issue?

A. Disable TLS for the federation.
B. Configure the federation to use the XMPP protocol.
C. Add a static route on Cisco IM and Presence to the Skype for Business domain.
D. Have the Jabber user add the Skype for Business user to the Jabber contact list.

Answer: A

NEW QUESTION 147
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