

# Microsoft

## Exam Questions PL-600

Microsoft Power Platform Solution Architect



**NEW QUESTION 1**

DRAG DROP - (Topic 1)

You need to recommend the appropriate messaging channel solutions for the organization.

What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Messaging options	User type	Messaging option
Power Apps portals	Worker support agents	
Dynamics 365 Customer Service	Patients	
Omnichannel for Customer Service dashboard		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Omnichannel for Customer Service dashboard

Scenario: Workers must be able to communicate in near real-time with worker support agents.

The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.

If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.

Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.

Box 2: Dynamics 365 Customer Service

Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

**NEW QUESTION 2**

HOTSPOT - (Topic 1)

You need to design tables for the solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Data type	Technical solution
Job placement record	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">▼</div> <div style="padding: 2px;">Custom table</div> <div style="padding: 2px;">Activity table</div> <div style="padding: 2px;">Virtual table</div> </div>
Security clearance record	<div style="border: 1px solid gray; padding: 2px;"> <div style="border-bottom: 1px solid gray; padding: 2px;">▼</div> <div style="padding: 2px;">Lookup (N:1)</div> <div style="padding: 2px;">Choice</div> <div style="padding: 2px;">Lookup (N:N)</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Box 1: Virtual Table**

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Scenario:

- ? First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.
- ? The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information.
- ? The solution must provide a worker appointment booking system that can access worker historical job placement data.
- ? First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution.

**Box 2: Lookup (N:1)**

Each worker can have many security clearances, so need a 1:N relationship.

Scenario: The solution must support tracking of security clearance information for a worker including the date, status, and certifying agency.

**NEW QUESTION 3**

DRAG DROP - (Topic 2)

You need to propose a solution for form requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions	Requirement	Solution
Field controls	Phone number format	
Workflow	Sections of Agents case form	
Custom development		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Field controls

You must standardize the format used by agents to enter customer phone numbers.

Box 2: Workflow

Log issues as cases. The case form must show variable sections based on the case type.

**NEW QUESTION 4**

HOTSPOT - (Topic 2)

You need to recommend tools for agents and management.

Which tools should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

User type	Tool
Agent	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Power BI</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Dashboard</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Microsoft Power Automate</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Microsoft Power Apps</div> </div>
Management	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Power BI</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Microsoft Power Apps</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Microsoft AppSource</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Microsoft Power Automate</div> </div>

Answer:

User type	Tool
Agent	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Power BI</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Dashboard</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Automate</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Apps</div> </div>
Management	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Power BI</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Apps</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft AppSource</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Automate</div> </div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Dashboard  
 Agents need dashboards to show a current count of all reservations on the entity.  
 Box 2: Power BI  
 Management requires paginated reports for stakeholders.

**NEW QUESTION 5**

- (Topic 2)

You need to recommend an authentication solution for the planned implementation of Dynamics 365. What should you include in the recommendation?

- A. Use synchronized identities.
- B. Use the Office 365 tenant for Dynamics 365 Customer Service.
- C. Create a new tenant for Dynamics 365 Customer Service.
- D. Use federated identities

**Answer:** A

**Explanation:**

Scenario: Ensure that employees can sign in to all Microsoft apps by using one set of credentials per employee. Synchronized identity. Synchronize on-premises directory objects with Microsoft 365 and manage your users on-premises. You can also synchronize passwords so that the users have the same password on-premises and in the cloud, but they will have to sign in again to use Microsoft 365.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/manage-user-account-synchronization>

**NEW QUESTION 6**

HOTSPOT - (Topic 2)

You need to recommend a collaboration tool for each group.

Which tool should you use? To answer, select the appropriate tool in the answer area.

NOTE: Each correct selection is worth one point.

Group	Tool
Maintenance supervisors	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Microsoft Teams</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Notes</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Power Apps portal</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Posts</div> </div>
Aircraft maintenance vendors	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Dynamics 365 Workspace</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Notes</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Power Apps portal</div> <div style="border-top: 1px solid gray; border-bottom: 1px solid gray; padding: 2px;">Posts</div> </div>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Microsoft Teams

Maintenance supervisors must not have access to Dynamics 365 Customer Service. The supervisors must be able to communicate with the contracts team about contracts.

Box 2: Dynamics 365 Workspace

Aircraft maintenance vendors must have only view and upload privileges to their invoices and receipts.

The Expense management mobile workspace lets users capture and upload a receipt, so that they can attach it to an expense report later.

**NEW QUESTION 7**

- (Topic 3)

You need to resolve the issue reported during testing. What should you do?

- A. Create an image data type within the Inspection Order table.
- B. Create a relationship within the Inspection Order table to the originating inspection order.
- C. Create a Quick View form for the inspection order.

**Answer: B**

**Explanation:**

Need to store the image in the table.

Scenario: The company uses photos of employees to generate employee badges. Photos are uploaded into Microsoft 365 user profiles.

**NEW QUESTION 8**

HOTSPOT - (Topic 3)

You need to recommend components to meet the re-inspection requirements.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Component**

Initiate the creation of re-inspection orders.

	▼
Dataflow	
Business rule	
Power Automate flow	

Automatically set overall inspection ratings based on the checklist ratings.

	▼
From event	
Business rule	
Custom action	
Rollup data type	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

? By combining conditions and actions, you can do any of the following with business rules:

- ? Set column values
- ? Clear column values
- ? Set column requirement levels
- ? Show or hide columns
- ? Enable or disable columns
- ? Validate data and show error messages
- ? Create business recommendations based on business intelligence.

**NEW QUESTION 9**

DRAG DROP - (Topic 4)

You are designing a solution to automate the following processes:

- Import data into Microsoft Dataverse from systems that have an API available.
- Import data into Microsoft Dataverse from systems that do not have an API available.
- Validate that contacts in a Microsoft Excel file Dataverse forms in a specified order. You need to implement automation methods.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

Components	Answer Area	Requirement	Component
Cloud flow	⋮	Interact with applications that do not have an API.	
Business process flow		Guide users through business steps in a specific order.	
Robotic process automation		Interact with applications that have an API.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Components	Answer Area	Requirement	Component
Cloud flow	⋮	Interact with applications that do not have an API.	Robotic process automation
Business process flow		Guide users through business steps in a specific order.	Business process flow
Robotic process automation		Interact with applications that have an API.	Cloud flow

**NEW QUESTION 10**

- (Topic 4)

You are designing a Power Platform solution for a company. The company issues each employee a tablet device.

The company wants to simplify the opportunity management processes and automate when possible. The company identifies the

following requirements:

- ? Users must have a visual guide to know which data to enter in each step of the opportunity management process.

? The system must automatically assign the opportunity to a manager for approval once all data is entered.  
 ? The system must notify an assignee each time an opportunity is assigned to them by using push notifications.  
 ? When a user selects a push notification, the associated opportunity must display.  
 You need to recommend the Power Platform components that will meet their requirements.  
 Which three Power Platform components should you recommend? Each correct answer presents part of the solution.  
 NOTE: Each correct selection is worth one point.

- A. Business process flows
- B. Power Apps mobile apps
- C. Power Virtual Agents chatbots
- D. Power Automate desktop flows
- E. Power Automate cloud flows

**Answer:** ABE

**Explanation:**

A: Use business process flows to define a set of steps for people to follow to take them to a desired outcome. These steps provide a visual indicator that tells people where they are in the business process.  
 B: Push notifications are used in Power Apps mobile to engage app users and help them prioritize key tasks. In Power Apps, you can create notifications for Power Apps mobile by using the Power Apps Notification connector. You can send notifications to any app that you create in Power Apps.  
 E: Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.  
 \_ Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview> <https://docs.microsoft.com/en-us/powerapps/mobile/power-apps-mobile-notification>

**NEW QUESTION 10**

- (Topic 4)

An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.

To meet the organization business requirements, the proposed solution must include the following capabilities:

- ? Create and qualify leads to contacts
- ? Generate quotes and convert quotes to orders
- ? Scan product barcodes as part of the order generation process

You need to recommend a solution to help the organization achieve its business requirements.  
 What should you recommend?

- A. Dynamics 365 mobile app and a Power Apps canvas app
- B. Dynamics 365 for Phones only
- C. Dynamics 365 Customer Service and Dynamics 365 Sales
- D. Unified Service Desk

**Answer:** A

**Explanation:**

There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data- matrix code when in view.

Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer

Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system- barcode-scanning>  
<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

**NEW QUESTION 14**

DRAG DROP - (Topic 4)

You are designing a data model for a Microsoft Power Platform solution. The data model must meet the following requirements:

- When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.
- When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

You need to recommend cascading strategies for the data model.

Which cascading strategy should you recommend? To answer, drag the appropriate cascading strategies to the correct requirements. Each cascading strategy may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

Cascading strategies	Requirement	Cascading strategy
Cascade All	When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.	<input type="text"/>
Cascade Active	When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.	<input type="text"/>
Cascade User Owned		
Cascade None		

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Cascading strategies**

- Cascade All
- Cascade Active
- Cascade User Owned
- Cascade None

**Answer Area**

**Requirement**

When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.  
 When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

**Cascading strategy**

- Cascade All
- Cascade User Owned

**NEW QUESTION 16**

HOTSPOT - (Topic 4)

You are designing a Power Platform solution for a company. You have the following requirements:

- ? Users in the human resources department must be able to create tasks.
  - ? Users in the human resources department must be able to assign cases to other users.
- You need to recommend security settings to the company.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Business requirement**

**Solution**

Users in the human resources department must be able to create tasks.

- Assign only Create rights to activities.
- Assign Create and Read rights to activities.
- Assign user-level assign rights to the human resources case table.
- Assign organization-level rights to the human resources case table.

Users in the human resources department must be able to assign cases to other users.

- Assign only Create rights to activities.
- Assign Create and Read rights to activities.
- Assign user-level assign rights to the human resources case table.
- Assign organization-level assign rights to the human resources case table.

Answer:

**Business requirement**

**Solution**

Users in the human resources department must be able to create tasks.

- Assign only Create rights to activities.
- Assign Create and Read rights to activities.
- Assign user-level assign rights to the human resources case table.
- Assign organization-level rights to the human resources case table.

Users in the human resources department must be able to assign cases to other users.

- Assign only Create rights to activities.
- Assign Create and Read rights to activities.
- Assign user-level assign rights to the human resources case table.
- Assign organization-level assign rights to the human resources case table.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Assign only Create rights to activities

You require the same set of Dataverse privileges and access rights to work with custom activities as those required to work with custom entities. Task-based privileges, at the bottom of the form, give a user privileges to perform specific tasks, such as publish articles.

Box 2: Assign User-level assign rights to human resources case table.

Record-level privileges define which tasks a user with access to the record can do, such as Read, Create, Delete, Write, Assign, Share, Append, and Append To.

For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

**NEW QUESTION 18**

- (Topic 4)

You are designing a Power Platform solution.

The company wants its development team to adopt the construction of repeatable components for its implementation team to reuse on different entities and forms.

You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team?

- A. JavaScript
- B. Power Apps Component Framework control
- C. Web resource

D. Canvas app

**Answer:** B

**Explanation:**

Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps (public preview) to provide enhanced user experience for the users to work with data on forms, views, and dashboards.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview>

**NEW QUESTION 20**

HOTSPOT - (Topic 4)

An organization is optimizing its Microsoft Power Platform solution architecture. The optimization needs to address the following:

? Label names for option sets and multiselect option sets should be added as separate fields for reporting.

? Users complain that when a case is assigned to another user, all the activities are also assigned.

? Some Power BI reports based on Microsoft Dataverse data need near-real-time updating.

You need to recommend a design solution to meet these requirements.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Design**

Users report that when a case is assigned to another user, all activities are also assigned.

▼
For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None
Do not implement, but train users on best practices for assigning cases.
Create a 1:N relationship between the user entity/table and the Activities table.

Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.

▼
Create Power BI reports using the Microsoft Dataverse connector.
Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database.
Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Requirement**

**Design**

Users report that when a case is assigned to another user, all activities are also assigned.

▼
For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None
Do not implement, but train users on best practices for assigning cases.
Create a 1:N relationship between the user entity/table and the Activities table.

Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.

▼
Create Power BI reports using the Microsoft Dataverse connector.
Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database.
Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.

**NEW QUESTION 22**

- (Topic 4)

A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.

Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.

You need to provide a solution that will allow employees to configure their own automatic updates.

Which component should you use?

- A. Dataflows
- B. Custom connectors
- C. Data gateways
- D. Microsoft Power Automate flows

Answer: D

**NEW QUESTION 23**

DRAG DROP - (Topic 4)

You are designing a business strategy for a client who has a Power Platform solution. The client works with critical data where any data loss creates a high risk.

You need to document the failover process for the stakeholders.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

**Answer Area**

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

**Actions**

**Answer Area**

- If the second call is successful, the application continues normally.
- The application makes a service call to the datacenter.
- The application receives an exception after attempting the service call.
- The application automatically tries the call again.
- The application redirects calls to an on-premises server.



The application makes a service call to the datacenter.

The application receives an exception after attempting the service call.

The application redirects calls to an on-premises server.

If the second call is successful, the application continues normally.

**NEW QUESTION 28**

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
- B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C. Embed an iframe that points to a currency exchange service into a model-driven app.
- D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

Answer: AB

**Explanation:**

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The

multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

**NEW QUESTION 30**

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.

You need to design a process to transport configuration and test data from one environment to a separate environment

Which four actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions		Answer area
Import the ZIP file data.		1
Import the CSV file data.		2
Define the schema of the source data to be exported.	➤	3
Use the schema to export data.	➤	4
Download the Configuration Migration tool from NuGet.		
Create personal views to define the source data to be exported.		
Download the schema of the source data to be exported.		
Download the Configuration Migration tool from AppSource.		

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

<https://learn.microsoft.com/en-us/power-platform/admin/manage-configuration-data>

**NEW QUESTION 34**

- (Topic 4)

You are designing a Microsoft Power Platform solution that will include multiple applications.

You have the following requirements:

- Support agents managing cases.
- Project managers reviewing and updating their projects.
- Stock managers managing warehouses.
- New site visitors self-registering.
- Employees tracking time entries.

Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. New site visitors self-resisting.
- B. Project managers reviewing and updating their projects.
- C. Stock managers managing warehouses.
- D. Support agents managing cases.
- E. Staff tracking time entries.

**Answer: BCD**

**NEW QUESTION 36**

HOTSPOT - (Topic 4)

You are designing a solution to continually import data from several data sources into Microsoft Dataverse. The solution must meet the following requirements:

- Include integrated error handling for records that fail to import successfully into Dataverse.

Augment data with AI and machine learning models. You need to select a component for each requirement

Which components should you use? To answer, select the appropriate options in the answer area

NOTE: Each correct selection is worth one point.

Requirement	Component
Augment data with AI and machine learning models.	<ul style="list-style-type: none"> <li>Analytical dataflow</li> <li>Power Apps dataflow</li> <li>Logic Apps</li> <li><b>Analytical dataflow</b></li> <li>Azure Data Factory</li> </ul>
Include integrated error handling in place for records that fail to import.	<ul style="list-style-type: none"> <li>Power Apps dataflow</li> <li><b>Power Apps dataflow</b></li> <li>Logic Apps</li> <li>Analytical dataflow</li> </ul>

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Answer Area**

Requirement	Component
Augment data with AI and machine learning models.	<ul style="list-style-type: none"> <li>Analytical dataflow</li> <li>Power Apps dataflow</li> <li>Logic Apps</li> <li>Analytical dataflow</li> <li>Azure Data Factory</li> </ul>
Include integrated error handling in place for records that fail to import.	<ul style="list-style-type: none"> <li>Power Apps dataflow</li> <li>Power Apps dataflow</li> <li>Logic Apps</li> <li>Analytical dataflow</li> </ul>

**NEW QUESTION 38**

- (Topic 4)

You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons.

The company requires a new system that achieves the following:

- ? All support issues must come in by email, need to be logged, and assigned to the support group.
- ? Accounts must synchronize with the parent company Oracle database.
- ? Reports must be sent to the executives on a weekly basis.
- ? No custom code will be used in the system.

You need to recommend the components that should be configured.

Which two components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Power Virtual Agents
- B. Microsoft Dataverse
- C. server-side synchronization
- D. Microsoft Customer Voice

**Answer: BD**

**Explanation:**

The Dynamics 365 Customer Voice data is stored in Microsoft Dataverse.

Dynamics 365 Customer Voice is an enterprise feedback management application you can use to easily keep track of the customer metrics that matter the most to your business. ... It provides a personalized experience, enabling you to collect customer feedback and get relevant insights quickly and easily, all in a few clicks.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-voice/about> <https://docs.microsoft.com/en-us/dynamics365/customer-voice/data-flow>

**NEW QUESTION 43**

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect. You have identified several project risks.

You need to categorize potential risks that are specific to your customer.

How should you categorize the risks? To answer, drag the appropriate categories to the correct risks. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Categories	Answer Area	Risk	Category
Resource risk	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> <li></li> </ul>	The project requires integration to custom-built on-premises systems that store business-sensitive data.	
Business risk		The organization is currently making significant go-to-market strategy adjustments.	
External risk		The customer has a limited budget in relation to the project requirements.	
Security risk			

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Categories	Answer Area	Risk	Category
Resource risk	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> <li></li> </ul>	The project requires integration to custom-built on-premises systems that store business-sensitive data.	Security risk
Business risk		The organization is currently making significant go-to-market strategy adjustments.	Business risk
External risk		The customer has a limited budget in relation to the project requirements.	Resource risk
Security risk			

**NEW QUESTION 44**

- (Topic 4)

A company wants to add an interactive checklist to a Power Platform solution to ensure that salespeople are following the same steps when qualifying leads.

You need to recommend a solution that will incorporate this checklist. What should you recommend?

- A. Mastered
- B. Not Mastered

Answer: A

**NEW QUESTION 47**

HOTSPOT - (Topic 4)

You are supporting the go-live process for a company. The company is responsible for migrating data to the Microsoft Power Platform by using a custom solution. The company reports the following issues:

- Migration processes fail due to operation timeouts.
- Records that include lookup columns often fail to load. You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Issue	Solution
Migration processes fail due to operation timeouts.	<ul style="list-style-type: none"> <li>Increase multithreading and/or batch size settings.</li> <li>Increase multithreading and/or batch size settings.</li> <li>Decrease multithreading and/or batch size settings.</li> <li>Ensure you are loading data into all tables at the same time.</li> <li>Ensure you are loading data into tables in a particular order.</li> </ul>
Records that include lookup columns often fail to load.	<ul style="list-style-type: none"> <li>Ensure you are loading data into tables in a specific order.</li> <li>Increase multithreading and/or batch size settings.</li> <li>Decrease multithreading and/or batch size settings.</li> <li>Ensure you are loading data into all tables at the same time.</li> <li>Ensure you are loading data into tables in a specific order.</li> </ul>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Issue	Solution
Migration processes fail due to operation timeouts.	<ul style="list-style-type: none"> <li>Increase multithreading and/or batch size settings.</li> <li>Increase multithreading and/or batch size settings.</li> <li>Decrease multithreading and/or batch size settings.</li> <li>Ensure you are loading data into all tables at the same time.</li> <li>Ensure you are loading data into tables in a particular order.</li> </ul>
Records that include lookup columns often fail to load.	<ul style="list-style-type: none"> <li>Ensure you are loading data into tables in a specific order.</li> <li>Increase multithreading and/or batch size settings.</li> <li>Decrease multithreading and/or batch size settings.</li> <li>Ensure you are loading data into all tables at the same time.</li> <li>Ensure you are loading data into tables in a specific order.</li> </ul>

**NEW QUESTION 51**

HOTSPOT - (Topic 4)

You need to design a Power Platform solution that meets the following requirements:

- ? Capture data from a row during deletion to be used in an automated process.
- ? Use AI to process forms and automate data entry from paper-based forms.

Which requirements can be met by using out-of-the box Power Platform components?

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

**Yes** **No**

Capture data from a row during deletion to be used in an automated process.  Yes  No

Use AI to process forms and automate data entry from paper-based forms.  Yes  No

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created.

Box 2: Yes

AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate.

**NEW QUESTION 53**

- (Topic 4)

A company has a custom web-based solution that is hosted on Azure. You design a Power Platform solution to provide the company additional capabilities. You need to integrate the Power Platform solution with the web-based solution. What should you recommend?

- A. Connection reference
- B. Custom connector
- C. Desktop flow
- D. Data gateway

**Answer: B**

**Explanation:**

A custom connector in Power Platform is a wrapper around a REST API that allows Power Automate or Power Apps to communicate with that REST API. Connectors created in Power Automate are available in Power Apps. Likewise, connectors created in Power Apps are available in Power Automate. Reference: <https://docs.microsoft.com/en-us/learn/modules/create-custom-connector-power-platform/1-introduction>

**NEW QUESTION 58**

HOTSPOT - (Topic 4)

A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.

The solution must meet the following requirements:

? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.

? An external system needs to send data to the company's Dynamics 365 Sales solution.

You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

- Use virtual tables.
- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

Answer:

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

- Use virtual tables. ✓
- Use a custom plug-in.
- Use Dynamics 365 Web API.
- Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

- Use a custom plug-in.
- Use Dynamics 365 Web API. ✓
- Use a web resource to display data.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Use Virtual tables

A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services.

Box 2: Use Dynamics 365 Web API.

Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

**NEW QUESTION 63**

**HOTSPOT - (Topic 4)**

A company plans to deploy multiple Microsoft Dataverse environments. You are supporting the go-live process. The company reports the following access issues:

- Users can access account records but cannot read a column in the table.  
 A licensed user receives an insufficient permission error when opening leads.
  - A licensed user does not appear in the list of users available for security assignment. You need to resolve the issues.
- What should you do? To answer, select the appropriate options in the answer area NOTE: Each correct selection is worth one point.

**Answer Area**

Issue	Action
Users can access account records but cannot read a column in the table.	<input type="checkbox"/> Security role <input type="checkbox"/> Security group <input type="checkbox"/> Field security profile
A licensed user receives an insufficient permission error when opening leads.	<input type="checkbox"/> Security role <input type="checkbox"/> Security group <input type="checkbox"/> Field security profile
A licensed user does not appear in the list of users available for security assignment.	<input type="checkbox"/> Security role <input type="checkbox"/> Security group <input type="checkbox"/> Field security profile

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

References:  
<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/field-security-entities>

**NEW QUESTION 64**

- (Topic 4)

A company uses a third-party cloud-based app to make real-time business decisions. The app has a RESTful API. You must design a Microsoft Power Platform solution that interacts with the third-party app. Changes made in the Microsoft Power Platform solution must be reflected in the cloud app.

You need to recommend technologies to integrate the Microsoft Power Platform solution with the cloud app. Which two technologies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Scheduled Power Automate cloud flow with a custom connector to the cloud app
- B. Power Virtual Agents
- C. Custom plug-on registered with Microsoft Dataverse
- D. Model-driven app

**Answer:** AC

**Explanation:**

A: To enable Logic Apps, Power Automate, or Power Apps to communicate with the REST or SOAP API, use a custom connector, which is a wrapper around a REST API (Logic Apps also supports SOAP APIs).  
 C: Custom APIs are a powerful way to connect to any existing API, hosted anywhere, from PowerApps. You do not need a PowerApps Enterprise subscription to register or use a Custom API.  
 Custom APIs are RESTful endpoints that you can connect to and use from PowerApps. All you'll need is a Swagger definition file for your endpoint.  
 Reference:  
<https://docs.microsoft.com/en-us/power-platform/guidance/architecture/real-world-examples/custom-connector-canvas>  
<https://powerapps.microsoft.com/hr-hr/blog/register-and-use-custom-apis-in-powerapps/>

**NEW QUESTION 66**

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