



CompTIA

Exam Questions PK0-005

CompTIA Project+ Certification Exam

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NEW QUESTION 1

DRAG DROP -

During a gate review meeting, the deliverable was rejected by the customer.
Review the dashboard.

Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.
Part 2: Select the proper document(s) to be updated.

Part 1

Part 2

Change Control Process

1

?

2

?

3

?

4

?

5

Select the appropriate document(s) to update.

6

?

7

?

8

?

Dashboard

Drag and Drop

Perform a demonstration.

Define new requirements and record changes.

Update and test the deliverable.

Consult the RACI matrix.

Assess the schedule, risk, and cost.

Obtain a sign off.

Make an announcement on the company portal.

Part 1

Part 2

Change Control Process

1

?

2

?

3

?

4

?

5

Select the appropriate document(s) to update.

6

?

7

?

8

?

Dashboard

Question Options

Select the appropriate document(s) to update.

☐

Risk register

☐

Schedule

☐

Statement of work

☐

Organizational chart

☐

Change log

☐

Issues log☐

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Part 1 Part 2

Change Control Process

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8

Dashboard

Drag and Drop

Perform a demonstration.

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image2

Part 1 Part 2

Change Control Process

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8

Dashboard

Question Options

Select the appropriate document(s) to update.

☐ Risk register

☐ Schedule

☐ Statement of work

☐ Organizational chart

☐ Change log

☐ Issues log

☐ WBS dictionary

NEW QUESTION 2

A PM is responsible for implementing a new customer relationship management system and has learned that the sales organization is reluctant to utilize the new system. The organization's reluctance could jeopardize the success of the project. Which of the following steps should be taken to understand the adoption issues and gain organizational acceptance of the initiative? (Choose two.)

- A. Train users on the proper use of the system.
- B. Escalate the issue to the CCB.
- C. Hold sessions to understand user challenges.
- D. Track system usage and report user activity.
- E. Log the issue in the project risk register.
- F. Create a memorandum of acceptable use.

Answer: CE

NEW QUESTION 3

Which of the following is an activity that should be used in the closing phase of a project to support the project triple constraint?

- A. Evaluating the project
- B. Releasing the resources
- C. Closing the contracts
- D. Reconciling the budget

Answer: A

NEW QUESTION 4

A PM has identified all the resources involved in a project. The next step is to identify which resources are responsible for which tasks. Which of the following should be used to document this information?

- A. RFI
- B. RACI
- C. WBS
- D. SOW

Answer: B

NEW QUESTION 5

During the stabilization phase for recently deployed software, an end user reports a bug that is compromising data integrity. Which of the following tools will the

project manager MOST likely use?

- A. Issue log
- B. Defect log
- C. Change log
- D. Task board

Answer: B

NEW QUESTION 6

A project manager has been very diligent in maintaining the version control for the documentation of requirements. Which of the following tools is the project manager using?

- A. Multiauthoring software
- B. Word processor
- C. Real-time polling
- D. Conferencing platforms

Answer: A

NEW QUESTION 7

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

- A. External
- B. Internal
- C. Mandatory
- D. Discretionary

Answer: B

NEW QUESTION 8

A project manager was not part of a contract negotiation. The project manager is concerned that stakeholders will expect the project to achieve deliverables requested in the RFP. Which of the following documents should the project manager produce FIRST to start communication about the boundaries of the project?

- A. Milestone chart
- B. Work breakdown structure
- C. Project charter
- D. Detailed scope statement

Answer: C

NEW QUESTION 9

A third party needs to perform a short-term task for which the duration cannot be accurately estimated and the cost cannot be calculated in advance. Which of the following should the project manager put in place before work begins?

- A. Time and materials contract
- B. Master service agreement
- C. Fixed-price contract
- D. Statement of work
- E. Cost-plus agreement

Answer: A

NEW QUESTION 10

Which of the following would be MOST beneficial to do before a call to ensure all meeting items are addressed and the correct participants attend?

- A. Assign action items to attendees.
- B. Distribute an agenda
- C. Most Voted
- D. Email the minutes from the previous meeting.
- E. Schedule a convenient time.

Answer: B

NEW QUESTION 10

While developing a project charter, a PM discovers that some of the legal requirements have not been addressed during the project concept preparation, which could result in significant financial penalties against the organization. The PM knows that implementation of appropriate changes is costly and will exceed the budget and scope of the project. Which of the following should the PM do FIRST?

- A. Escalate the finding to the change control board.
- B. Add a risk to the risk register for validation.
- C. Consult the RACI matrix to identify ownership of the risk.
- D. Have a meeting with the project sponsor and main stakeholders.

Answer: D

NEW QUESTION 12

Which of the following is a quality assurance tool?

- A. Defining project goals
- B. Identifying the root cause analysis
- C. Assessing employee efficiency
- D. Assessing skill gaps

Answer: D

NEW QUESTION 17

A project manager has been assigned to a new project. During the planning phase, the project manager needs to get an understanding of the purpose of the project. Which of the following should the project manager do?

- A. Collate the lessons learned.
- B. Perform a gap analysis.
- C. Review existing artifacts.
- D. Conduct a retrospective.

Answer: C

NEW QUESTION 19

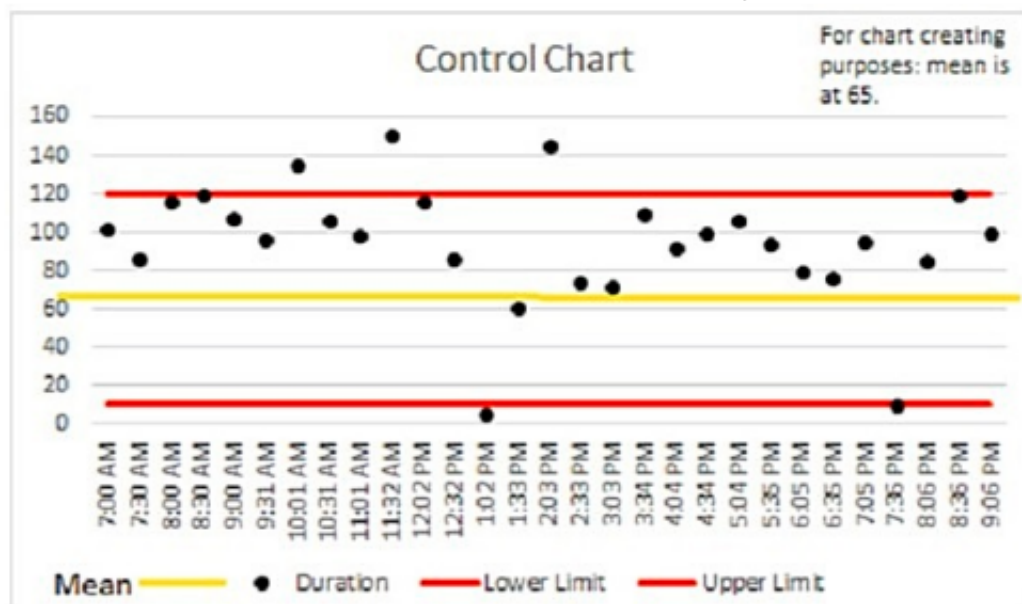
Someone claiming to be from a tax agency sent an email to a team member asking for access to the project repository. Which of the following BEST describes this scenario?

- A. Social engineering
- B. Phishing
- C. Spoofing
- D. Hacking

Answer: B

NEW QUESTION 20

A project team evaluated the performance of a new reporting system and the quantity of queries to be processed during predetermined time stamps.



Which of the following is the current status of the process?

- A. Based on the rule of seven, the process is under control.
- B. The amount of data is insufficient to determine if quality is low.
- C. The process is out of control and should be revised.
- D. The goal should be adjusted since most of the data points are close to the lower limit.

Answer: C

NEW QUESTION 22

Due to multiple changes, the sign-off for the project scope baseline is delayed. The project sponsor has restricted the budget for this project. Which of the following should the project manager MOST likely do to move forward?

- A. Communicate with the affected stakeholders.
- B. Initiate a formal change request to modify the cost.
- C. Adjust the scope to stay within the cost.
- D. Set a new cost using a lightweight estimation method.

Answer: C

NEW QUESTION 24

The high-level technical requirements for a new application state that the application should be suitable to support enterprise-level client-server solutions. Which of the following meets these requirements?

- A. Data warehouse
- B. SQL database

- C. Multitier architecture
- D. Content management system

Answer: C

NEW QUESTION 28

A program manager is reviewing the project portfolio and prioritizing each project based on the company's strategic plan. Which of the following should be considered in this evaluation? (Choose two.)

- A. Company vision
- B. Global environment
- C. Brand value
- D. Mission statement
- E. Portfolio budget
- F. Local legislation

Answer: AB

NEW QUESTION 30

A visual that displays team progress was created for stand-up meetings. Which of the following BEST describes what is being represented on the visual?

- A. Decision board
- B. Whiteboard
- C. Task board
- D. Dashboard

Answer: D

NEW QUESTION 33

After determining the appropriate maintenance window, which of the following should occur NEXT in the operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.
- D. Develop a rollback plan.

Answer: B

NEW QUESTION 35

Which of the following items must be protected as PII? (Choose two.)

- A. Job title
- B. Home address
- C. Work phone number
- D. Time zone
- E. Date of birth
- F. Blood type

Answer: BE

NEW QUESTION 36

A critical business initiative introduced new processes and technology to the organization. Which of the following approaches should be used to ensure the deliverables are increasingly adopted and leveraged by the organization over time?

- A. Creation of a social news forum
- B. Management directives to use the new system
- C. New user kickoff meeting
- D. Monthly feedback and training sessions

Answer: D

NEW QUESTION 38

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