



Salesforce

Exam Questions Heroku-Architect

Salesforce Certified Heroku Architect (SU22)

NEW QUESTION 1

Technicians earn certifications that must be renewed periodically to ensure their skills remain up-to-date. How can these certifications be managed on the Resource?

- A. Add the Resource Skill and create Absence once expired
- B. Add the Resource Skill and remove from the Service Territory once expired
- C. Add the Resource Skill and set the End Date.
- D. Add the Resource Skill and track certification using reminder.

Answer: C

NEW QUESTION 2

A client wants to add CPU-intensive video processing functionality to their Heroku web application. Which two strategies should an Architect recommend for implementing this functionality? (Choose two.)

- A. Add a new process type for worker dynos that pull video processing jobs from a queue.
- B. Attach a video processing add-on from the Heroku Elements Marketplace to the application.
- C. Delegate video processing tasks to the app's staging version to remove load from the production ap
- D. Divide each video processing task across multiple web dynos to mitigate added CPU load.

Answer: AB

NEW QUESTION 3

A client's Heroku web application displays data that is fetched from a back-end file storage system. The client now wants this data to be viewable, but not editable, from their Salesforce org.

Which recommendation should an Architect make in this scenario?

- A. Replicate the files to tables in a Heroku Postgres database, and use Heroku Connect to synchronize the tables to the Salesforce org.
- B. Store all file URLs in a Heroku Postgres table, and use Heroku Connect to synchronize the table to the Salesforce org.
- C. Replicate the files to tables in a Heroku Postgres database, and use Heroku External Objects to expose the tables to the Salesforce org.
- D. Replicate the files to the application's local filesystem, and use worker dynos to periodically sync them to the Salesforce org.

Answer: A

NEW QUESTION 4

A client wants to deconstruct a monolithic application into a set of microservices. The microservices require secure direct peer-to-peer communications.

Which Heroku Enterprise features should an Architect recommend? Choose one answer

- A. Heroku Private Spaces and Apache Kafka on Heroku
- B. Shield Private Spaces and Heroku Shield Connect
- C. Heroku Private Spaces and Internal Routing.
- D. Heroku Private Spaces and Private Space VPN connections.

Answer: C

NEW QUESTION 5

Universal Containers uses Heroku Connect to sync their Salesforce org's data with Heroku Postgres. Periodically, they write a very large set of changes that needs to be fully replicated between these two systems.

Which two sets of actions should an Architect propose? (Choose two.)

- A. Make the changes directly in Heroku Postgre
- B. Then allow Heroku Connect to expose them to the Salesforce org using Heroku External Objects.
- C. Use Data Loader to write the changes to the Salesforce or
- D. Then allow Heroku Connect to sync them to Heroku Postgres.
- E. Make the changes directly in Heroku Postgre
- F. Then allow Heroku Connect to use the Bulk API to sync them to the Salesforce org.
- G. Pause Heroku Connect then make the changes directly in the Salesforce or
- H. Then allow Heroku Connect to use the Salesforce Bulk API to sync them to Heroku Postgres.

Answer: AC

NEW QUESTION 6

Callouts from Salesforce to Heroku can be made using:

- A. Corba
- B. Web sockets
- C. Message bus
- D. Apex triggers or outbound messages

Answer: D

NEW QUESTION 7

Which of the following is NOT an advantage of Salesforce Connect over ETL?

- A. The data is always fetched on demand

- B. If the origin is offline, the data is still available via Salesforce Connect.
- C. Standard protocols like OData can easily proxy external data into Salesforce.
- D. Data security can be enforced using per-user or per-application authentication.

Answer: B

NEW QUESTION 8

A. Universal Containers is building a new marketing website on Heroku. They want to capture user information on the site and have that data flow into Salesforce for followup.
Which Heroku features should an Architect recommend to accomplish this?

- A. Heroku Conned and Heroku Postgres.
- B. Heroku Private Spaces and Private Space Peering.
- C. Heroku Redis and Heroku Teams.
- D. Heroku Dataclips and the Heroku Platform API.

Answer: A

NEW QUESTION 9

Universal Containers runs an application in a Private Space in the Frankfurt region. The majority of the application's users (based in Asia) are reporting issues related to high latency. What should an Architect recommend to remediate this issue cost-effectively?

- A. Add the Tokyo region to the existing Private Space.
- B. Update the application's configuration to move it to Tokyo region.
- C. Deploy the application to the Common Runtime and select Tokyo as the region.
- D. Delete the existing Private Space.
- E. Create an additional Private Space in the Tokyo region.
- F. Deploy an additional instance of the application to the region.
- G. Create a new Private Space in the Tokyo Region, and deploy the application to the region.
- H. Delete the existing Private Space.

Answer: D

Explanation:

<https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

NEW QUESTION 10

A client has a Heroku app that uses Apache Kafka on Heroku. They want to refactor the app into 2 distinct apps that will both continue to use Kafka (because they probably don't have so much to do in their life). Based on this refactoring, what should an Architect recommend?

- A. Ensure that the apps consume mutually exclusive sets of Kafka topics.
- B. Attach the existing Kafka add-on to both apps.
- C. Designate one app as a producer and the other as a consumer.
- D. Attach the existing Kafka add-on to one app and attach a new Kafka add-on to the other app.

Answer: B

NEW QUESTION 10

Universal Containers wants to set up communication between multiple public-facing Heroku web applications hosted on the Common Runtime. Which solution should an Architect recommend?

- A. Move the application to a Private Space, and enable Internal Routing for them.
- B. Bind all of the Heroku applications to the same port.
- C. Configure a worker process type for each application that listens for incoming remote procedure calls.
- D. Send requests to each application's URL using HTTP/HTTPS.

Answer: A

Explanation:

<https://www.heroku.com/tech-sessions/get-started-with-apache-kafka>

NEW QUESTION 13

Universal Containers wants to give Field Technicians the ability to create follow-up appointments if they are unable to complete a Work Order due to missing inventory.
What should a Consultant implement to meet this requirement?

- A. Implement a Macro to generate Service Appointments on the existing Work Order.
- B. Implement a Quick Action to create a new Work Order Line item on the existing Work Order.
- C. Implement a Quick Action to create a new Service Appointment on the existing Work Order.
- D. Implement a Custom Button to Create a Service Appointment on the existing Work Order.

Answer: C

NEW QUESTION 16

Universal Containers has recently experienced a higher volume of traffic on their mobile app hosted on Heroku. When Universal Containers was running 4 standard-2x dynos with 1 GB RAM each, they encountered multiple H12 ("request timeout") errors. The app never consumed more than 800 MB of RAM. They

then switched to performance-m dynos, with 2.5 GB RAM, and set autoscaling to a maximum of 2 dynos. However, they still encountered H12 ("request timeout") errors.

What remediation should an Architect recommend to alleviate this problem?

- A. Move long-running tasks to worker dynos.
- B. Add a logging add-on from the Elements marketplace.
- C. Upgrade to performance-L dynos with 14 GB RAM.
- D. Replace autoscaling with a manual scaling option of 2.

Answer: A

NEW QUESTION 21

Universal Containers (UC) has configured SSO for their Heroku EnterpriseTeam using an identity provider (IdP). When a new employee joins the company, how should their Heroku account be created?

- A. A Heroku account is created for the employee automatically the first time they log in to Heroku via SSO.
- B. The employee should create a new Heroku account with the exact email address listed in their IdP record.
- C. No account creation is required, because all SSO users in a particular Enterprise Team are associated with a single Heroku account.
- D. An administrator of the Enterprise Team creates the Heroku account with the exact email address listed in the employee's IdP record.

Answer: A

NEW QUESTION 22

Which 2 architectures are enabled by using a single Private Space and the Internal Routing feature?

- A. A microservices architecture that also uses DNS ServiceDiscovery to facilitate communication
- B. Multiple public-facing web apps with different sets of trusted inbound IP ranges
- C. A single public-facing web app that performs network-isolated communication with multiple non-public-facing web apps.
- D. Network-isolated communication between applications in the Private Space and applications in the Common Runtime

Answer: AC

Explanation:

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

NEW QUESTION 26

A client is writing a Heroku application that requires compliance with PCI DSS Level 1. To accomplish this, they deploy an application to the Shield Private Space. Which statement is true about the application?

- A. The application might still violate PCI DSS Level 1 even though it is deployed to a Shield Private Space
- B. The Shield Private Space guarantees that the application is compliant with PCI DSS Level 1, assuming the application uses only Shield Postgres databases
- C. The application is definitely not compliant with PCI DSS Level 1. because Shield PrivateSpaces do not provide compliance with it.
- D. The Shield Private Space guarantees that the application is compliant with PCI DSS Level 1

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

NEW QUESTION 30

A client has a Heroku Redis instance that can be accessed over the public internet. To meet compliance requirements, the IT Security team requires that all databases must be isolated from the public internet. Which solution should be suggested by an Architect?

- A. Enclose the existing Heroku Redis instance inside a Private Space
- B. Enable Private Space VPN.
- C. Use a Heroku Redis instance with a Private Tier plan
- D. Enable Trusted IP ranges on the Redis instance.
- E. Use a Heroku Private Space and a Heroku Redis instance with a Private Tier plan
- F. Redeploy the app into the Space
- G. Enclose the existing Heroku Redis instance inside a Shield Private Space
- H. Configure the firewall to allow Redis traffic through

Answer: C

Explanation:

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

NEW QUESTION 35

A healthcare services client is requesting an architecture for a set of applications: one is a marketing application, and the other two are of customer service applications that allow for customers to interact with their healthcare records. The marketing application must be able to scale up within seconds in response to traffic spikes. The client wants to be able to deploy each of these applications to the U.S. East Coast and EMEA. Which applications should be deployed into which Heroku runtime?

- A. The marketing application into Private Spaces; customer service applications into Shield Private Spaces
- B. The marketing application into the Common Runtime; customer service applications into Shield Private Spaces
- C. The marketing application into the Common Runtime; customer service applications into Private Spaces
- D. The marketing application into Private Spaces; customer service applications into separate Private Spaces

Answer: A

Explanation:

-<https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

NEW QUESTION 40

When creating a Private Space, what is a valid reason to specify a region other than the default region?

- A. Private Spaces restrict inbound traffic to the current region.
- B. Heroku pricing varies by region.
- C. Running an application closer to its intended users can reduce latency.
- D. Available compute resources vary by region.

Answer: C

NEW QUESTION 45

Which two conventions of the Heroku platform reflect the Twelve-Factor methodology's recommendation to "execute the app as one or more stateless processes?" (Choose two.)

- A. Log messages from each of an app's dynos are kept separate from each other.
- B. Heroku apps define process types in a Procfile.
- C. A Heroku app's config vars are deleted on deploys and app restarts.
- D. Dynos have an ephemeral filesystem.

Answer: BC

NEW QUESTION 50

A RESTful API is:

- A. A methodology (or maximizing the effectiveness of any vacation
- B. An Actually Pretty Informative meditation session
- C. How the web displays data in a hierarchical format readable by both people and machines
- D. A web-based service that provides standard ways for clients to make requests and receive responses

Answer: A

NEW QUESTION 54

Universal Containers (UC) is using Field Service and has customer meetings at UC's offices. When booking meetings, they would like them to begin on the hour every hour, between 9am-5pm. How can this be achieved?

- A. Use Customer Operating Hours.
- B. Use Territory-specific Operating Hours.
- C. Use Multiple Operating Hours with Slots for each hour
- D. Use Exact Appointments on the Work Types.

Answer: D

NEW QUESTION 58

Universal Containers experienced an outage with their production Heroku Postgres database due to a fault with the underlying infrastructure. The database was unavailable for an hour. The database is on the Standard-0 plan.

Which two actions should an Architect recommend to mitigate such database failures and outages in the future? (Choose two.)

- A. Create a follower database that uses the same plan as the leader.
- B. Migrate the database to a Premium-tier plan.
- C. Migrate the database to a larger Standard-tier plan.
- D. Create a fork of the database that uses the same plan as the leader.

Answer: AC

NEW QUESTION 61

Which two features of the Heroku platform require Private Spaces? Choose 2 answers.

- A. Automated Certificate Management
- B. Apache Kafka on Heroku
- C. Internal Routing
- D. Trusted IP ranges

Answer: BD

Explanation:

<https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

NEW QUESTION 63

A client wants to use Heroku to build a data bridge between Salesforce and Google Cloud Platform (GCP). Which combination of Heroku features should an

Architect recommend to secure the connection between Heroku and GCP?

- A. Heroku Shield Private Spaces and Heroku Shield Connect
- B. Heroku Private Spaces and Private Space VPN Connections
- C. Heroku Private Spaces and Private Space Peering
- D. Heroku Shield Private Spaces and Internal Routing

Answer: A

NEW QUESTION 64

A client wants to create a scalable set of microservices that communicate with each other, where multiple microservices have a public REST API. Which architecture strategy allows this on Heroku?

- A. Each microservice is a separate Heroku ap
- B. The microservices communicate by using Apache Kafka as a message bus.
- C. Each microservice is a separate process type in a single Heroku ap
- D. The microservices communicate by using Redis as a message bus.
- E. Each microservice is a separate private spac
- F. The microservices communicate by using DNS Service Discovery.
- G. Each microservice is a separate process in a single Heroku ap
- H. The microservices communicate by using shared memory.

Answer: C

Explanation:

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-a-dache-kafka>

NEW QUESTION 66

Universal Containers has enabled Field Service Lightning and is looking to enable Entitlements for Work Orders. What should a Consultant take into consideration?

- A. Creating Entitlements for Cases and Work Orders must be separated.
- B. Managing page layouts and validation rules can be done in Salesforce Lightning
- C. Managing page layouts and milestone trackers can be done in the Salesforce mobile app.
- D. Creating Entitlements for Work Orders requires Lightning to be enabled.

Answer: A

NEW QUESTION 70

Which three overview cards does the Field Service mobile app provide as context to Technicians on upcoming Service Appointments? (Choose three.)

- A. Asset History
- B. Contact
- C. Address
- D. Site Details
- E. Product Catalog

Answer: BCD

NEW QUESTION 72

What does a follower of Heroku Postgres leader database provide?

- A. A static snapshot of the leader
- B. A in-memory snapshot of the leader.
- C. A read-only replica of the leader.
- D. A writable replica of the leader.

Answer: C

Explanation:

- <https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

NEW QUESTION 73

Universal Containers has 3 Heroku apps in its microservices and requires that logs for all of the apps be stored in the same location for analysis and alerting purposes. How would they achieve this?

- A. Send logs from each app to their own Heroku redis Store, and then combine all logs in a fourth master store.
- B. Set up the 3 apps as producers for Apache Kafka on Heroku and save their logs to Kafka
- C. Set up a file on the filesystem and share it with all the apps
- D. Install a logging add-on for one app and attach it to the other two apps

Answer: B

Explanation:

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-i-use-sharing-rules-to-restrict-record-visibility>

NEW QUESTION 78

Universal Containers has an initiative to increase customer satisfaction by committing preferred resources to accounts and providing prompt service. Which two Scheduling Policies would assist to meet this initiative? (Choose two.)

- A. Emergency Policy
- B. Customer First
- C. Soft Boundaries
- D. High Intensity

Answer: BC

NEW QUESTION 80

A client is planning to deploy an application to Heroku. The client's IT department requires all applications to be hosted from Australia, where their main office is located. Regulators in Australia require keystroke logs of all engineers who create interactive sessions for the application. Which should an Architect recommend in this scenario?

- A. Deploy the application to a Private Space in the Sydney region with Private Space Logging enabled.
- B. Deploy the application to the Common Runtime in the Sydney region.
- C. Deploy the application to a Shield Private Space in the Sydney region.
- D. Deploy the application to a Private Space in the Sydney region with Internal Routing enabled.

Answer: C

NEW QUESTION 84

A hospital wants to build a mobile app that allows patients to check the status of submitted insurance claims, which the hospital stores in Salesforce Health Cloud. The app's back end will run on Heroku. Which two measures should an Architect recommend to help ensure that the app is compliant with HIPAA? (Choose two.)

- A. Use Heroku Shield Connect to sync claim data from Salesforce to a Heroku Postgres database.
- B. Use only Heroku Shield Postgres databases to store claim data outside of Salesforce Health Cloud.
- C. Ensure that the back-end application's code encrypts all claim data before writing it to a Heroku Postgres database.
- D. Ensure that the mobile app can only run when on the hospital's intranet, which is connected to the back end's Shield Private Space via VPN.

Answer: AC

NEW QUESTION 86

Universal Containers wants to limit the total cost of their Heroku usage while they're getting started on the platform. To accomplish this, they are considering replacing certain add-ons with comparable open-source components, but the development team doesn't want to lose access to certain features that the add-ons provide. Which option should an Architect recommend for reducing add-on costs without affecting feature availability?

- A. Remove aliases for high-cost add-ons.
- B. Share a single instance of a compatible paid add-on across multiple applications.
- C. Remove data store add-ons from the staging and development versions of the applications.
- D. Migrate add-ons to free plans.

Answer: C

Explanation:

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-j-use-sharing-rules-to-restrict-record-visibility>

NEW QUESTION 87

In the hierarchy of cloud services, PaaS generally provides more out of the box than:

- A. Software as a service (SaaS)
- B. Infrastructure as a service (IaaS) and on-premises Infrastructure
- C. Salesforce Marketing Cloud
- D. Visualforce pages

Answer: B

NEW QUESTION 92

Which of the following is a good use case for the Heroku Platform?

- A. Proof-of-concept or lab approaches
- B. Empowering mobile apps with an API service
- C. Data manipulation
- D. Customer engagement applications
- E. All of these

Answer: D

NEW QUESTION 93

Universal Containers needs to integrate three separate apps: a Salesforce app, an app developed to Heroku, and a custom-built app hosted on-premise. Each app needs to send and receive data from any of the other apps. Which two integration options should an Architect recommend that can connect all three systems in a fire-and-forget pattern? Choose 2 answers.

- A. Publish and subscribe to Salesforce platform events
- B. Use Heroku External Objects as a data proxy
- C. Use Heroku Connect to synchronize all systems with Heroku Postgres
- D. Publish and subscribe to topics on Apache Kafka on Heroku

Answer: AD

Explanation:

-<https://devcenter.heroku.com/articles/dataclips>

NEW QUESTION 95

A client currently runs a Ruby script in a one-off dyno each time they deploy their Go application to Heroku. The development team wants the script to be executed before the application is deployed because it performs necessary database migrations. Which approach should an Architect recommend?

- A. Modify the Go buildpack to install Ruby, and run the script from the `_profile`
- B. Convert the Ruby release script to Go and execute it on application startup
- C. Use both Go and Ruby language buildpacks, and run the Ruby script with release phase
- D. Define different process types for the Ruby script and the Go application in the app's Profile.

Answer: C

Explanation:

- There are many scenarios in which a single buildpack is not sufficient when building an application. This includes cases when you need to: Run a buildpack for each language your app uses For example, run a JavaScript buildpack for assets and a Ruby buildpack for your application Run a daemon process such as pgbouncer with your application. Pull in system dependencies with apt. You can check the following for more information: <https://devcenter.heroku.com/articles/using-multiple-buildpacks-for-an-app>

NEW QUESTION 100

Which is an effect of "locking" an application that belongs to a Heroku Enterprise Team?

- A. New members of the Enterprise Team are granted no automatic permissions for the application.
- B. The application cannot be deployed until it is unlocked.
- C. Members of the Enterprise Team who are not administrators have their permissions for the application revoked.
- D. Members of the Enterprise Team cannot be granted new permissions for the application until it's unlocked.

Answer: A

NEW QUESTION 101

Which Heroku runtimes provide keystroke logging?

- A. The Common Runtime, Private Spaces, and Shield Private Spaces
- B. Private Spaces and Shield Private Spaces
- C. Shield Private Spaces only
- D. Keystroke logging is not available on Heroku

Answer: B

NEW QUESTION 105

Universal Containers (UC) has an app that allows a customer to schedule a compute-intensive job. It allows the customer to schedule the job on an ad-hoc basis. UC has decided to break up the app into the following services: - Website: an interface for their customers; - Billing: generates monthly invoices based on usage metrics; - Traffic Cop: manages the job queue, job definitions and job schedule; - Job Runner; runs jobs that Traffic Cop queues up. It is responsible for self-inspection and self-scaling. UC also wants to create a data lake for analytics. What foundational technology and design should an Architect use to manage communication between these services?

- A. Apache Kafka on Heroku as a bus between all services Create topics for billing, jobs, and website clicks Create an additional service, which will subscribe for all topics, and dump every message into a data lake
- B. Heroku Redis, create a large Redis store
- C. Allow each service to place messages with an agreed-upon format into a single queue, backed by the Redis store Services listen for messages addressed to them and take action on them
- D. Redis will serve as the data lake.
- E. Heroku Connect and Salesforce Sync all relevant data into Salesforce and allow it to flow into each service Create custom objects for each service and allow them to post to each others' objects as needed
- F. Push data from Salesforce into Heroku Postgres for a data lake.
- G. Apache Kafka on Heroku Create a Kafka queue for each service
- H. Create a central routing service that connects to all of the Kafka queues and routes data
- I. The central router is attached to a data lake, and pushes every message into it.

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/private-spaces#private-ip-ranges>

NEW QUESTION 107

A company currently uses, and will continue to use, the Mulesoft Anypoint Platform integration throughout their architecture. They want to use Heroku Connect to help them integrate Heroku apps with Salesforce apps. What is a benefit of introducing Heroku Connect in this environment?

- A. Heroku Connect provides Salesforce a bidirectional synchronization between Platform Events on Salesforce and Apache Kafka on Heroku
- B. Heroku Connect provides Mulesoft an endpoint that is easily consumable by a back-end integration tool

- C. Heroku Connect provides Salesforce a declarative bidirectional synchronization with Postgres and data proxy capability via Heroku Connect External Objects.
D. Heroku Connect has a Microsoft connector for access to Heroku Postgres Heroku Redis, and Apache Kafka on Heroku

Answer: C

NEW QUESTION 112

Universal Containers provides installation, repair, and consulting services. When Technicians complete the work, they need to provide different reports for the installation, repair, and consulting services.

Which two configurations should a Consultant recommend to meet this requirement? (Choose two)

- A. Work Types
- B. Assets
- C. Service Report Templates
- D. Product Templates

Answer: AC

NEW QUESTION 113

An app has two web dynos, Dyno A and Dyno B. The app receives a request, which is routed to Dyno A. A second request is sent from the same client. Which Dyno is the request routed to?

- A. The request is routed to Dyno A if it has finished handling the first request
- B. The request is routed randomly to Dyno A or Dyno B
- C. The request is definitely routed to Dyno A.
- D. The request is definitely routed to Dyno B.

Answer: B

Explanation:

- <https://devcenter.heroku.com/articles/internal-routing>

NEW QUESTION 117

A customer would like to analyze data stored in a single, large, high-traffic Heroku Postgres database using a reporting tool that runs long-running, expensive read queries. What reporting architecture should be recommended?

A client wants to create a Heroku web application that needs to provide a low-latency experience for its users, who are based primarily in Japan. Many common user actions will result in synchronous writes to the application's Heroku Postgres database. The application does not have advanced compliance requirements. Which should an Architect recommend?

- A. Deploy the application to a Shield Private Space in the Tokyo region
- B. Deploy the application to the Common Runtime in the Tokyo region
- C. Deploy the application to a Private Space in the Tokyo region
- D. Deploy the application to the Common Runtime in the U.S region and use a CDN to accelerate content delivery

Answer: C

Explanation:

- <https://devcenter.heroku.com/articles/dataclips>

NEW QUESTION 121

Universal Containers has multiple Heroku applications that use the same Heroku Postgres database. One of those applications, SFDC-sync, uses Heroku Connect to sync the data between a Salesforce org and the Heroku Postgres database. If the SFDC-sync app is deleted, Heroku Connect will stop syncing data. What is another consequence of deleting the SFDC-sync app?

- A. All tables synced with Heroku Connect will be removed from the Heroku Postgres database
- B. Existing data will remain in both locations.
- C. All synced objects will be removed from the Salesforce org
- D. All tables will be removed from the Heroku Postgre database

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

NEW QUESTION 125

Universal Containers utilizes two contractors, Contractor 1 and Contractor 2, to perform repair work. Contractor 1 has provided service longer for Universal Containers and is considered to have more repair work expertise than Contractor 2.

How should a Consultant configure this expertise for Contractor 1 versus Contractor 2?

- A. Assign Contractor 2 as an Excluded Resource
- B. Assign Contractor 1 and 2 different Skill Levels for repair Work Type.
- C. Assign Contractor 1 as a Preferred Resource.
- D. Assign Contractor 1 and 2 different capacities for repair work

Answer: B

NEW QUESTION 130

A client is building a collection of web apps that will serve short-lived marketing sites during REST. The apps must support HTTPS connections. They also need to scale up and down at unpredictable intervals. The client is not currently a Heroku Enterprise customer. Given the scenario, what should an Architect recommend?

- A. Sign up for Heroku Enterprise and deploy each app to a different Private Space
- B. Sign up for Heroku Enterprise without deploying the apps to the same Private Space
- C. Sign up for Heroku Enterprise and deploy the apps to the same Private Space
- D. Deploy the apps to the Common Runtime

Answer: D

Explanation:

-<https://devcenter.heroku.com/articles/internal-routing>

NEW QUESTION 132

Universal Containers wants to measure their adherence to specific SLAs for all Work Orders. In which order should a Consultant implement the setup to achieve this requirement?

- A. Set Up Milestone
- B. Create Entitlement records, Set Up Entitlements Process for Work Orders.
- C. Set Up Entitlements Process for Work Orders, Set Up Milestones, Create Entitlement records
- D. Create Entitlement records, Set Up Entitlements Process for Work Order
- E. Set Up Milestones
- F. Set Up Milestone
- G. Set Up Entitlements Process for Work Orders, Create Entitlement records.

Answer: B

NEW QUESTION 133

You can use Salesforce Connect to proxy which types of data sources:

- A. OData 2.0 and 4.0
- B. REST with JSON payloads
- C. SOAP
- D. All of these
- E. REST with XML payloads

Answer: D

NEW QUESTION 134

How does Heroku Connect work with Salesforce authentication?

- A. The end user of a Heroku app authorizes Heroku Connect via OAuth.
- B. OAuth provides Heroku Connect with API tokens after the user authorizes the Heroku Connect application on Salesforce
- C. SAML authorizes Heroku Connect to make API calls
- D. A single integration user's credentials are stored.

Answer: B

NEW QUESTION 136

A client is creating a new API application. The app should only be accessible from other apps that they deploy to Heroku. Also, traffic between the other apps and the API should not transit the public internet.

Which solution should an Architect recommend to meet these requirements?

- A. Create the application in a Private Space with default options.
- B. Create the application in a Private Space and restrict the application's set of trusted IP ranges.
- C. Create the application with Internal Routing enabled, in a Private Space.
- D. Create the application in a Shield Private Space to enforce stricter requirements for TLS termination.

Answer: B

NEW QUESTION 138

What is a Heroku dyno?

- A. An on-prem server that you can install in a rack at your nearest co-location facility
- B. Your application code compiled and ready to be served to a variety of web clients
- C. A specialized dinosaur monitoring service delivered from the cloud
- D. A managed runtime container with a Linux operating system underneath

Answer: D

NEW QUESTION 142

A client has 3 Heroku applications: App 1, App 2, App 3. They would like to restrict external web traffic to App 3 only. Which two Heroku features should an Architect recommend to enable this architecture?

- A. VPC Peering
- B. Trusted IP ranges
- C. Private Spaces

D. Internal Routing

Answer: B

NEW QUESTION 145

A customer needs to test a database schema migration. Which approach should an Architect recommend?

- A. Fork the production database, and run the migration and tests against the fork
- B. Detach the Heroku Postgres add-on
- C. and run the migration and tests against the database.
- D. Create a follower database, and run the migration and test against the follower database
- E. Place the app into maintenance mode, and then perform the tests

Answer: A

Explanation:

-<https://www.heroku.com/tech-sessions/get-started-with-apache-kafka>

NEW QUESTION 146

The Private Spaces feature can be useful if you need to:

- A. None of these
- B. Write Apex applications quickly
- C. Speed up an application's response time by running it on dynos that are located geographically closer to your customers
- D. Ensure that your application's incoming traffic originates from a whitelisted set of IP addresses

Answer: CD

NEW QUESTION 147

Universal Containers provides multiple service types (i.e., Installation, Maintenance, Break/Fix, etc.) Each service requires a variety of skills and certifications in order for a resource to excel

Which two configurations should a Consultant implement to meet this requirement? (Choose two)

- A. Use Work Types with Required Skills
- B. Assign the appropriate Skills to Resources
- C. Create Multiple Work Orders Line Items per service.
- D. Select the relevant Work Types for each Resource

Answer: AB

NEW QUESTION 150

A client has an e-commerce application that stores creditcard information. The application will run in production. Which security certification does the application need to meet?

- A. ISO 27017
- B. PCI level 1
- C. SOC2 Type I
- D. ISO 27018

Answer: B

Explanation:

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

NEW QUESTION 154

A client's Heroku application is publishing messages to an instance of Apache Kafka on Heroku. What does a second Heroku application need to do to consume those messages?

- A. Subscribe to the Kafka partition(s) that the messages are being published to.
- B. Join a consumer group that also includes the publishing application.
- C. Subscribe to the Kafka topic(s) that the messages are being published to.
- D. Convert the publishing application into a stream processor.

Answer: A

Explanation:

- <https://www.xloudkarafka.com/blog/2016-11-30-part1-kafka-for-beginners-what-is-apache-kafka.html>

NEW QUESTION 157

Which of the following is a Heroku CLI command?

- A. heroku create
- B. heroku new
- C. git push heroku master
- D. git push

Answer: A

NEW QUESTION 162

Universal Containers (UC) is opening offices in Japan and Germany. This will allow them to serve new customers in Asia and in Europe. UC is concerned about application latency for their new customers, especially because the app serves large amounts of dynamic content. Which Heroku Enterprise feature should an Architect recommend to alleviate this concern?

- A. Create Salesforce orgs in each region and use Heroku Connect to link them.
- B. Deploy instances of their applications into Private Spaces in Tokyo and Frankfurt.
- C. Deploy a globally-distributed CDN in front of the application.
- D. Create a Heroku Pipeline to mirror the app and its data in each region.

Answer: A

NEW QUESTION 167

A client needs to securely connect a Heroku app to a database on their on-premise network. Which two Heroku Enterprise features should an Architect consider?

- A. Private Space Peering
- B. SSLEndpoint
- C. Heroku Private Spaces
- D. Private Space VPN Connections

Answer: CD

Explanation:

-<https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

NEW QUESTION 168

A web application on Heroku wants to surface Salesforce data. All users of the web application will:

- 1) Authenticate using SSO with Salesforce.
- 2) Have user records in Salesforce.

What architecture should be recommended in order to maintain the Salesforce security model already in place?

- A. Use Heroku Connect to sync the Salesforce data and Salesforce security model to Heroku Postgres.
- B. Have the application query Salesforce data and the security model directly using a cached admin credential.
- C. Use Heroku Connect, with a per-user authentication model, to sync the Salesforce data to Heroku Postgres.
- D. Have the application query Salesforce data directly through the Salesforce APIs as the running user.

Answer: A

Explanation:

<https://devcenter.heroku.com/articles/addon-controls>

NEW QUESTION 169

Which two logs and logging recommendations are prescribed by the Twelve-Factor app methodology? Choose 2 answers.

- A. Apps should not concern themselves with routing or storing logs
- B. Logs from all processes and backing services should be aggregated together.
- C. Logs should be written to a shared file system for scalability.
- D. Apps should only keep a limited, rolling buffer of logs available

Answer: AB

Explanation:

- <https://devcenter.heroku.com/articles/internal-routing>

NEW QUESTION 173

A client wants to use Heroku Connect to sync data bidirectionally between a Salesforce org and a Heroku Postgres database.

In this scenario, which two are advantages to setting a custom External Identifier field in the Heroku Connect mapping? (Choose two.)

- A. External IDs simplify the mapping of polymorphic relationships in the Salesforce org.
- B. External IDs improve speed when inserting multiple related objects.
- C. External IDs prevent the creation of orphaned duplicates in Heroku Postgres.
- D. External IDs are required to enable bidirectional synchronization.

Answer: CD

NEW QUESTION 177

A platform as a service (PaaS) is:

- A. A monthly bare-metal server rental service
- B. A way to deliver hardware and software tools, such as those needed for application development, to users as a service
- C. A service to help you buy and install your own server hardware
- D. A piece of software in the cloud that you can use just by logging in

Answer: B

NEW QUESTION 179

Universal Containers (UC) uses Heroku Connect to synchronize changes to the Account object in their Salesforce org. UC's Heroku application makes a batch update that changes one million records to the Heroku Postgres database table that mirrors the Account object. Approximately, how long will these updates take to sync back to the Salesforce org?

- A. It depends on the sync performance, which can vary from one connection to another.
- B. 1 hour.
- C. One million updates is too many for Heroku Connect to handle; therefore, the sync will fail
- D. 12 hours.

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

NEW QUESTION 181

Universal Containers has a microservices architecture on Heroku. One microservice, named the Metrics Microservice, periodically fetches metrics from a fleet of IoT sensors. Then, the Metrics Microservice is required to send relevant metrics to each of the other microservices using REST. When a new microservice is added to the architecture, the Metrics Microservice must send metrics to that new microservice too. As a result, adding microservices to the architecture causes performance issues. How should an Architect recommend changing this architecture to improve its scalability?

- A. Configure each microservices to directly fetch the sensor metrics that are relevant to it.
- B. Use Private Space DNS Service Discovery to reduce the amount of time required for the Metrics Microservice to obtain each other microservice's IP address
- C. Configure the other microservices to pull the Metrics Microservice for updates every five seconds
- D. Use Apache Kafka on Heroku to publish metrics to a topic that the other microservices can consume.

Answer: D

Explanation:

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-i-use-sharing-rules-to-restrict-record-visibility>

NEW QUESTION 186

To satisfy the requirements of an upcoming compliance audit, a client must provide a record of all interactive commands run against a production application in the last six months. Which Heroku feature should an Architect recommend to help with this use case?

- A. Heroku Shield keystroke logging
- B. Dataclips
- C. Private Space Logging
- D. SSH tunneling using Heroku Exec

Answer: A

Explanation:

- <https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

NEW QUESTION 190

Which three items are required to successfully set up Single Sign-on (SSO) services with Heroku? (Choose three.)

- A. An identity provider with built-in support for Heroku
- B. A Heroku Enterprise Team
- C. An existing Heroku account for each user
- D. At least one valid SSO certificate
- E. Administrative permissions on the selected identity provider

Answer: ABE

Explanation:

- <https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

NEW QUESTION 192

Universal Containers (UC) recently acquired another company, International Shipping. Each company has its own Salesforce org, and UC wants those orgs to remain separate for the foreseeable future. Given this scenario, which Heroku feature should an Architect recommend to provide additional value to UC following the acquisition?

- A. Heroku Connect can be used to synchronize data directly between the two Salesforce orgs.
- B. Both orgs can be attached to the same Heroku application as an add-on to ensure data residency in the application's region.
- C. Heroku External Objects can expose read-only data from both Salesforce orgs to Heroku Postgres.
- D. A Heroku Postgres database can sync data from both orgs for advanced querying capabilities.

Answer: A

NEW QUESTION 194

If an Organization member has the operator privilege on an app, that means the user can:

- A. Transfer the app to someone else
- B. Add a paid add-on

- C. Remove a member from the Organization account
- D. Deploy the app

Answer: B

NEW QUESTION 199

Universal Containers (UC) has a Heroku Postgres database attached to a Heroku app, which is running in the Common Runtime. What should an Architect recommend UC do to secure their database to only trusted locations?

- A. Move the database and the app into the Private Space.
- B. Add a Trusted IP range to the Heroku Postgres configuration.
- C. Set up a VPN from the trusted locations to the app.
- D. Set up a VPC in a one-off dyno when access to Heroku Postgres is needed.

Answer: B

NEW QUESTION 202

Dispatchers at Universal Containers want to ensure the Resource being assigned to a Work Order has the correct training. What should a Consultant implement to accomplish this requirement?

- A. Set up Skill Requirement
- B. Define Work Type
- C. Set up Routing Rules
- D. Define Skills, Set up Skill Requirements, and Set up Resource Skills
- E. Set up Service Locations, Set up Location Skill
- F. Define work Types
- G. Define Work Types, Define Work Order Status
- H. Set up Resource Skills

Answer: B

NEW QUESTION 205

Universal Containers wants to ensure that inventory needed for repair jobs is tracked and managed so Technicians have the material for their jobs.

Which two ways should a Consultant recommend tracking these inventory requirements in Salesforce? (Choose two.)

- A. Products Required for Service Appointments
- B. Products Required for Work Orders
- C. Products Required for Work Order Line Items
- D. Products Required for Service Resources

Answer: BC

NEW QUESTION 208

A client has data in a Heroku Postgres table. They want to generate analytics based on the table and make the results available in their Salesforce org. Their Salesforce administrator wants to minimize the amount of data that is written to Salesforce to accomplish this. Which strategy should an Architect recommend on this scenario?

- A. Use Heroku Connect to sync the Heroku Postgres table to the Salesforce org, and generate analytics from the Salesforce org.
- B. Use the Heroku application to generate analytics, and write the results to a separate Heroku Postgres table. Expose that table to the Salesforce org with Heroku External Objects.
- C. Use the Heroku application to generate analytics, and write the results to the Salesforce org with the Salesforce Bulk API.
- D. Use the Heroku application to generate analytics and write them to a separate Heroku Postgres table. Sync that table to the Salesforce org with Heroku Connect.

Answer: B

Explanation:

-<https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

NEW QUESTION 210

Universal Containers has implemented a Knowledge solution for Agents to provide Field Technicians with information necessary to complete assigned work. Which two capabilities will now be available? (Choose two.)

- A. Attach Knowledge Articles to Work Order Line Items Only.
- B. Manage Attached Articles and Search the Knowledge Base
- C. Include Quick Actions and Global Actions in Attached Articles.
- D. Attach Articles to Work Orders and Work Order Line Items.

Answer: BD

NEW QUESTION 213

A client's Heroku application syncs data between a Heroku Postgres database and a Salesforce org using the Salesforce Bulk API. The client has determined the application currently uses 90% of the client's daily Salesforce Bulk API limit.

To overcome this issue, what feature, to replace the Bulk API implementation in this scenario, should an Architect recommend?

- A. Custom Apex callouts

- B. Heroku Connect
- C. Salesforce SOAP API
- D. Salesforce Connect

Answer: B

NEW QUESTION 218

Universal Containers (UC) has a front-end web application and a back-end service application running on Heroku. The applications are running in the Common Runtime. Now, UC wants to prevent any public access to the back-end application. Which two Heroku features should an Architect propose?

- A. Private Space VPN Connections
- B. Private Spaces DNS Service Discovery
- C. Heroku Internal Routing
- D. Apache Kafka on Heroku

Answer: AB

Explanation:

- <https://devcenter.heroku.com/articles/dataclips>

NEW QUESTION 221

Universal Containers collects sensor data from millions of sensors that are located around the World. Now, they want to process this data on Heroku. What are three advantages of using a microservices architecture with Apache Kafka on Heroku in this scenario? Choose 3 answers.

- A. Kafka is highly available and fault-tolerant
- B. Individual services can be scaled easily for high-volume event processing
- C. Consumers and producers can be scaled independently.
- D. Individual services can efficiently communicate with each other using REST APIs.

Answer: ABC

Explanation:

- <https://www.heroku.com/lech-sessions/get-started-with-apache-kafka>

NEW QUESTION 225

Universal Containers has an application running in the Common Runtime that uses Heroku Redis. The data in Heroku Redis needs to be accessed by a third-party application.

Which connection method should an Architect recommend to ensure the security of the data as it moves from Heroku Redis to the third-party application?

- A. Use stunnel to secure the connection between Heroku Redis and the third-party application.
- B. Set up SSL Certificates on Heroku and the third-party application.
- C. Only allow access to Heroku Redis through an SSH connection.
- D. Set up both a VPN and a VPC between Heroku and the third-party application.

Answer: C

Explanation:

- <https://devcenter.heroku.com/articles/securing-heroku-redis>

NEW QUESTION 226

You can use the Salesforce REST APIs to:

- A. Execute processes as another user
- B. Access database log files
- C. Feed your kitten
- D. Insert or update records

Answer: D

NEW QUESTION 227

Canvas apps can authenticate a user with:

- A. OAuth
- B. Signed request
- C. Username and password
- D. Either OAuth or signed request

Answer: D

NEW QUESTION 232

Universal Containers wants to help their dispatches determine the length of time a Work Order should last. What should the Consultant implement to help achieve this goal?

- A. Operating Hours for Customer Accounts.
- B. Work Types with an Estimated Duration.
- C. Work Orders with Operating Hours

D. Work Types with Service Level Agreement.

Answer: B

NEW QUESTION 235

Which 2 users can remove an application from a Heroku Enterprise Team?

- A. An administrator of the Enterprise Team
- B. A user with the "manage" permission for the app
- C. A user with the "deploy" permission for the app
- D. A user with the "operate" permission for the app

Answer: AB

Explanation:

-<https://devcenter.heroku.com/articles/event-driven-microservices-with-apache-kafka>

NEW QUESTION 240

You can use Heroku Connect for:

- A. Bidirectional data replication
- B. Data proxy with Salesforce Connect
- C. One-way data replication
- D. All of these

Answer: D

NEW QUESTION 244

A client wants to use Heroku Connect to sync data from a Heroku Postgres table to a Salesforce org. The client only needs to sync a specific subset of the rows in the table.

How should this be performed?

- A. Add a mapping filter to the table when setting up the sync, and select appropriate criteria from the list.
- B. Filter the data in the database, and provide an alternative table or view for use in the sync.
- C. Use the Heroku Connect Mapping Query Editor, and add filters to the query.
- D. Place Sharing Rules on the records, and restrict visibility to only those rows that are needed.

Answer: D

Explanation:

- <https://devcenter.heroku.com/articles/heroku-connect-faq#can-j-use-sharing-rules-to-restrict-record-visibility>

NEW QUESTION 245

A client wants to migrate their on-premise application to Heroku. The application maintains a local, in-memory cache for its datastore to improve performance. What should an Architect advise the client about running the application on Heroku?

- A. The application should declare its in-memory cache as a separate process type to preserve it across deploys.
- B. All of the application's web dynos will share a single in-memory cache.
- C. The application should replicate its in-memory cache to a local disk to preserve it across deploys.
- D. The application's in-memory cache might be cleared at any time.

Answer: A

NEW QUESTION 246

A financial reporting application, hosted on an on-premise server, uses a native library (wkhtmltopdf) to convert its HTML reports into PDFs. The app is being migrated to Heroku.

What option should an Architect recommend to enable the Heroku application to use wkhtmltopdf?

- A. Ensure that the Heroku app fetches the wkhtmltopdf library from cloud storage on dyno restart.
- B. Install the dependency using `sudo apt install wkhtmltopdf` from .profile in the project root.
- C. Continue to host wkhtmltopdf on-premise, and build a REST API so the library can be invoked from the Heroku app.
- D. Use a custom buildpack to install wkhtmltopdf using apt.

Answer: D

NEW QUESTION 247

The primary benefit of a workflow outbound message over an Apex trigger is:

- A. The message supports different authentication mechanisms
- B. The message can deliver the payload only as SOAP
- C. Messages are completely declarative.
- D. The message can handle every database event.

Answer: C

NEW QUESTION 250

Universal Containers has noticed that with every new product release there is a rise in customer reported Cases and a decrease in first-time fix-rate. Which two recommendations should a Consultant make? (Choose two.)

- A. Increase training to Field Service Technicians
- B. Publish training documentation in a closed Chatter group
- C. Publish pre-release documentation on the Customer Community.
- D. Increase training to SalesRepresentatives.

Answer: AC

NEW QUESTION 252

Universal Containers provides prompt service and has multiple service levels (or different customers Over 50% of Service Appointments are created on the sameday they need to be completed As a result, a Technician's daily schedule can change multiple times throughout the day What method of dispatching should a Consultant recommend implementing?

- A. Automatically Dispatch Service Appointments using Drip Feed.
- B. Automatically run Optimization Background Job every hour.
- C. Automatically schedule unscheduled services to available Resources
- D. Automatically change the status to Dispatched of all Service Appointment

Answer: B

NEW QUESTION 253

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